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**UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA**

JHONNY BLANDINO SOTO, Individually and on
Behalf of All Others Similarly Situated,

Plaintiff,
v.

PROSPER FUNDING LLC, and PROSPER
MARKETPLACE, INC.

Defendants.

Case No.:

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

1 Plaintiff Jhonny Blandino Soto (“Plaintiff” or “Blandino Soto”), individually and on behalf of all
2 others similarly situated, brings this Class Action Complaint (“Complaint”) against defendants, Prosper
3 Funding LLC and Prosper Marketplace, Inc. (collectively referred to as “Defendants” or “Prosper”) and
4 alleges, upon personal knowledge as to his own actions and upon information and belief, including his
5 counsel’s investigations, as to all other matters, as follows:

6 **I. NATURE AND SUMMARY OF THE ACTION**

7 1. This action stems from Defendants’ failure to secure the sensitive personal information of
8 Prosper customers, and others who entrusted their personal information to Defendants.

9 2. Plaintiff brings this action on behalf of all persons whose PII was compromised as a result
10 of Defendants’ failure to: (i) adequately protect the PII of Plaintiff and Class members; (ii) warn Plaintiff
11 and Class members of their inadequate information security practices; and (iii) failure to contract with
12 responsible contractors. Defendants’ conduct amounts to at least negligence and violates federal statutes
13 designed to prevent or mitigate this very harm.

14 3. In a Form 8-K filed with the Securities Exchange Commission (“SEC”) on September 1,
15 2025, Prosper reported to the market that “[o]n September 1, 2025,” PMI and PFL “identified that an
16 unauthorized third party gained access to the Company’s systems that contain proprietary and confidential
17 information” (the “Data Breach”).¹ In the Form 8-K, Prosper acknowledged “evidence that confidential,
18 proprietary, and personal information, including Social Security numbers, was obtained [in the Data
19 Breach], including through unauthorized queries made on Company databases that store customer and
20 applicant data.”

21 4. Later reporting revealed that the Data Breach led to the breach of private information for
22 over 17 million individuals.²

23
24
25 ¹ Form 8-K, filed September 1, 2025. Available at:
26 <https://www.sec.gov/Archives/edgar/data/1542574/000141626525000038/prosper-20250901.htm> (last
accessed November 21, 2025).

27 ² Arntz, P., *Prosper data breach puts 17 million people at risk of identity theft*, Malwarebytes (2025, Oct.
28 17), available at: [https://www.malwarebytes.com/blog/news/2025/10/prosper-data-breach-puts-17-](https://www.malwarebytes.com/blog/news/2025/10/prosper-data-breach-puts-17-million-people-at-risk-of-identity-theft)
[million-people-at-risk-of-identity-theft](https://www.malwarebytes.com/blog/news/2025/10/prosper-data-breach-puts-17-million-people-at-risk-of-identity-theft) (last accessed November 21, 2025).

1 5. Plaintiff and Class Members have suffered actual, present and foreseeable injuries as a
2 direct result of the Data Breach, including: (a) theft of their PII; (b) costs associated with the detection and
3 prevention of identity theft for their respective lifetimes; (c) costs associated with time spent and the loss
4 of productivity from taking time to address and attempt to ameliorate, mitigate, and deal with the
5 consequences of the Data Breach; (d) invasion of privacy; (e) the present and/or imminent injury arising
6 from actual and/or potential fraud and identity theft posed by their personal data being placed in the hands
7 of the ill-intentioned hackers and/or criminals; (f) damages to and diminution in value of their personal data
8 entrusted to Defendants on the mutual understanding that Defendants would safeguard their PII against
9 theft and not allow access to and misuse of their personal data by others; and (g) the continued risk to their
10 PII, which remains in the possession of Defendants, and which is subject to further injurious breaches, so
11 long as Defendants fail to undertake appropriate and adequate measures to protect Plaintiff and Class
12 Members' PII. Plaintiff and Class Members, at the very least, are entitled to damages and injunctive
13 relief tailored to address the vulnerabilities exploited in the breach, and designed to protect Plaintiff and
14 Class Members' PII, as well as an order directing the destruction and deletion of all PII for which
15 Defendants cannot demonstrate a reasonable and legitimate purpose for continuing to maintain possession
16 of such PII.

17 6. Defendants understand the need to protect the privacy of Prosper customers and use
18 security measures to protect their customers' information from unauthorized disclosure. And as a
19 sophisticated financial entity that maintains private and sensitive consumer information, Prosper and its
20 corporate affiliates further understood the importance of safeguarding PII.

21 7. Defendants disregarded the rights of Plaintiff and Class Members by intentionally, willfully,
22 recklessly, or negligently failing to take and implement adequate and reasonable measures to ensure that
23 Plaintiff and Class members' PII was safeguarded, failing to take available steps to prevent an unauthorized
24 disclosure of data, and failing to follow applicable, required and appropriate protocols, policies and
25 procedures regarding the encryption of data, even for internal use.

26 8. As a result of Defendants' actions, the PII of Plaintiff and Class Members was compromised
27 through access to and exfiltration by an unknown and unauthorized third party. Plaintiff and Class Members
28

1 have a continuing interest in ensuring that their information is and remains safe, and they are entitled to
2 injunctive and other equitable relief.

3 9. Plaintiff by this action seeks compensatory damages together with injunctive relief to
4 remediate Defendants' failures to secure their and the other Class Members' PII, and to provide damages,
5 among other things, for Plaintiff and Class Members to secure identity theft insurance, and credit repair
6 services for Class Members' respective lifetimes to protect the Class of Data Breach victims from identity
7 theft and fraud.

8 **II. JURISDICTION AND VENUE**

9 10. This Court has subject matter and diversity jurisdiction over this action under 28 U.S.C. §
10 1332(d) because this is a class action wherein the amount of controversy exceeds the sum or value of \$5
11 million, exclusive of interest and costs, there are more than 100 members in the proposed class, and at least
12 one Class Member is a citizen of a state different from Defendants to establish minimal diversity.

13 11. Venue is proper under 18 U.S.C § 1391(b)(1) in this Judicial District as substantial acts and
14 part of the events or omissions giving rise to the claims as alleged in this Class Action Complaint occurred
15 in this District.

16 12. The Northern District of California has personal jurisdiction over both PMI and PRL
17 because both Defendants maintain a principal place of business in this District.

18 **III. PARTIES**

19 13. Plaintiff Jhonny Blandino Soto is a citizen and resident of the State of Massachusetts,
20 currently residing in Lawrence.

21 14. Plaintiff Blandino Soto maintains a loan arranged through Prosper. Plaintiff was required to
22 provide his PII to Prosper in order to obtain this loan.

23 15. Plaintiff Blandino Soto learned of the Data Breach after receiving a notice letter from
24 Defendant.

25 16. Plaintiff Blandino Soto is very careful with his PII and routinely checks his accounts and
26 credit reports to protect himself against fraud.

1 17. Plaintiff Blandino Soto would not have entrusted his PII to Defendants or otherwise would
2 have permitted his PII be provided to Defendant, had he known that Defendants' data security practices
3 were inadequate and susceptible to data disclosures and privacy violations.

4 18. Upon information and belief, Defendant Prosper Funding LLC is a Limited Liability
5 Company organized under the laws of the State of Delaware with its headquarters and principal place of
6 business at 221 Main Street, Suite 300, San Francisco, California 94105.

7 19. Upon information and belief, Defendant Prosper Marketplace, Inc. is a Delaware
8 corporation organized with its headquarters and principal place of business at 221 Main Street, Suite 300,
9 San Francisco, California 94105.

10 **IV. FACTUAL ALLEGATIONS**

11 20. Defendant PMI operates an online peer-to-peer lending platform that connects investors
12 with borrowers.

13 21. Defendant PFL, a subsidiary of PMI, is a limited liability company that provides financial
14 services, including loan servicing, managing and facilitating relationships between borrowers and
15 investors, and providing tools for credit monitoring.

16 22. Prosper is a San Francisco, California-based financial service company that was founded
17 in 2005 that allows individuals to apply for personal loans through peer-to-peer lending and is the largest
18 peer-to-peer lending marketplace in the United States. It claims to have helped 1.7 million people access
19 more than \$27 billion in loans.³

20 23. Defendants possessed and maintained the PII of Plaintiff and Class Members within
21 Prosper's computer systems and Plaintiff and Class Members were required to provide their PII, including
22 names, dates of birth, and social security numbers, among other sensitive information, in order to obtain
23 services from Defendants. Defendants implicitly and/or explicitly represented to Plaintiff and Class
24 Members, that their PII would be secured.⁴

26 ³ *About us*, Prosper, available at: <https://www.prosper.com/about> (last accessed November 21, 2025).

27 ⁴ *Privacy and Security at Prosper*, Prosper, available at: <https://www.prosper.com/legal/security> (last
28 accessed November 21, 2025).

24. Defendants had duties and obligations through common law, federal regulations, contracts, industry standards, and representations to Plaintiff and Class Members that Defendants would adopt reasonable measures to protect the PII of Plaintiff and Class Members from third party actors.

The Data Breach

25. On September 1, 2025, Prosper announced for the first time that it had been subject to the Data Breach. It was later disclosed that hackers had gained access to personal data to the files of 17 million individuals.

26. Prosper's FAQ website stated: "We have evidence that confidential, proprietary, and personal information, including Social Security numbers, was obtained, including through unauthorized queries made on Company databases that store customer and applicant data."⁵

27. According to independent reporting, in addition to the loss of Social Security numbers, the Data Breach involved: "Browser unit agent details, Dates of birth, Employment statuses, Income levels, Names, Credit status information, Email addresses, Government issued IDs, IP addresses, and Physical addresses."⁶

The Value of Personally Identifiable Information (PII)

28. PII is very valuable to criminals, as evidenced by the prices they will pay for it on the dark web. Numerous sources cite dark web pricing for stolen identity credentials. For example, personal information is sold at prices ranging from \$40 to \$200, and bank details have a price range of \$50 to \$200.⁷

29. Experian reports that a stolen credit or debit card number can sell for \$5 to \$110 on the dark web.⁸

⁵ *Supra*, note 3.

⁶ Prosper Data Breach, Have I been Pwned, available at: <https://haveibeenpwned.com/Breach/Prosper> (last accessed November 21, 2025).

⁷ *Your Personal Data Is for Sale on the Dark Web. Here's How Much It Costs*, Digital Trends, Oct. 16, 2019, available at: <https://www.digitaltrends.com/computing/personal-data-sold-on-the-dark-web-how-much-it-costs/> (last accessed November 21, 2025).

⁸ *Here's How Much Your Personal Information Is Selling for on the Dark Web*, Experian, Dec.

30. Social Security numbers are among the most sensitive kind of personal information to have stolen because they may be put to a variety of fraudulent uses and are difficult for an individual to change. The Social Security Administration stresses that the loss of an individual's Social Security number, as is the case here, can lead to identity theft and extensive financial fraud:

A dishonest person who has your Social Security number can use it to get other personal information about you. Identity thieves can use your number and your good credit to apply for more credit in your name. Then, they use credit cards and don't pay the bills, it damages your credit. You may not find out that someone is using your number until you're turned down for credit, or you begin to get calls from unknown creditors demanding payment for items you never bought. Someone illegally using your Social Security number and assuming your identity can cause a lot of problems.⁹

31. What is more, it is no easy task to change or cancel a stolen Social Security number. An individual cannot obtain a new Social Security number without significant paperwork and evidence of actual misuse. In other words, preventive action to defend against potential misuse of a Social Security number is not permitted; an individual instead must show evidence of actual, ongoing fraud to obtain a new number.

32. Even then, a new Social Security number may not be effective. According to the Identity Theft Resource Center, "The credit bureaus and banks are able to link the new number very quickly to the old number, so all of that old bad information is quickly inherited into the new Social Security number."¹⁰

33. Based on the foregoing, the information compromised in the Data Breach is significantly more valuable than the loss of, for example, credit card information in a retailer data breach because, in that situation, victims can cancel or close credit and debit card accounts. The information compromised in this Data Breach is impossible to "close" and difficult, if not impossible, to change—name, birthdate, financial history, and Social Security number.

6, 2017, available at: <https://www.experian.com/blogs/ask-experian/heres-how-much-your-personal-information-is-selling-for-on-the-dark-web/> (last accessed November 21, 2025).

⁹ Social Security Administration, *Identity Theft and Your Social Security Number*, available at: <https://www.ssa.gov/pubs/EN-05-10064.pdf> (last accessed November 21, 2025).

¹⁰ Naylor, B., *Victims of Social Security Number Theft Find It's Hard to Bounce Back*, NPR (Feb. 9, 2015), available at: <http://www.npr.org/2015/02/09/384875839/data-stolen-by-anthem-s-hackers-has-millionsworrying-about-identity-theft> (last accessed November 21, 2025).

34. This data commands a much higher price on the black market. “Compared to credit card information, personally identifiable information and Social Security numbers are worth more than 10x on the black market.”¹¹

35. Identity thieves may obtain driver’s licenses, government benefits, medical services, and housing, or even give false information to police, among other forms of fraud.

36. The PII of Plaintiff and Class Members was taken by hackers to engage in identity theft and/or to sell it to other criminals who purchase the PII for that purpose. The fraudulent activity resulting from the Data Breach may not come to light for years.

37. Further, there may be a time lag between when harm occurs and when it is discovered and between when PII is stolen and when it is used. According to the U.S. Government Accountability Office (“GAO”), which conducted a study regarding data breaches:

[L]aw enforcement officials told us that in some cases, stolen data may be held for up to a year or more before being used to commit identity theft. Further, once stolen data have been sold or posted on the Web, fraudulent use of that information may continue for years. As a result, studies that attempt to measure the harm resulting from data breaches cannot necessarily rule out all future harm.¹²

38. Plaintiff and Class Members now face a lifetime of constant surveillance of their financial and personal records, monitoring, and loss of rights. The Class is incurring and will continue to incur such damage in addition to any fraudulent use of their PII.

Large Companies are Regularly Targeted by Cybercriminals

39. Defendants were, or should have been, fully aware of the unique type and the significant volume of data on their network, comprising millions of individuals’ detailed and confidential personal information and, thus, the significant number of individuals who would be harmed by the exposure of the unencrypted data.

¹¹ Greene, T., *Anthem Hack: Personal Data Stolen Sells for 10x Price of Stolen Credit Card Numbers*, IT World, (Feb. 6, 2015), available at: <https://www.networkworld.com/article/2880366/anthem-hack-personal-data-stolen-sells-for-10x-price-of-stolen-credit-card-numbers.html> (last accessed November 21, 2025).

¹² *Report to Congressional Requesters*, GAO, at 29 (June 2007), available at: <http://www.gao.gov/new.items/d07737.pdf> (last accessed November 21, 2025).

1 40. Data thieves regularly target companies like Prosper due to the large volumes of PII
2 that they come into possession of.

3 41. As custodians of Plaintiff and Class Member's PII, Defendants knew or should have
4 known the importance of protecting its PII, and of the foreseeable consequences if any data breaches
5 occurred.

6 42. Defendants' security obligations were especially important due to the substantial up-
7 tick of cyber-attacks and data breaches occurring in recent years.

8 43. Furthermore, Defendants should have been vigilant in protecting the data provided to
9 Prosper as financial companies such as Prosper are especially targeted for cyber-attacks.

10 ***Common Injuries and Damages to Plaintiff and Class Members***

11 44. Although it is believed that Prosper has offered identity monitoring services for a limited
12 time, the offered services are inadequate to protect Plaintiff and Class Members from the threats they face
13 for years to come, particularly in light of the highly sensitive nature of the PII at issue here.

14 45. The injuries to Plaintiff and Class Members were directly and proximately caused by
15 Defendants' failure to implement or maintain adequate data security measures to protect the PII of current
16 and former customers.

17 46. As a direct and proximate result of Defendants' conduct, Plaintiff and Class Members are
18 presently experiencing and will continue experiencing actual harm from fraud and identity theft.

19 47. Plaintiff and Class Members are presently experiencing substantial risk of out-of- pocket
20 fraud losses, such as loans opened in their names, tax return fraud, utility bills opened in their names, and
21 other identity theft.

22 48. Plaintiff and Class Members face substantial risk of being targeted for future phishing, data
23 intrusion, and other illegal schemes based on their PII as potential fraudsters could use that information to
24 target such schemes more effectively to Plaintiff and Class Members.

25 49. Plaintiff and Class Members are also incurring and may continue incurring out-of- pocket
26 costs for protective measures such as credit monitoring fees (for any credit monitoring obtained in addition
27 to or in lieu of the inadequate monitoring offered by Defendants), credit report fees, credit freeze fees, and
28 similar costs directly or indirectly related to the Data Breach.

1 50. Plaintiff and Class Members also suffered a loss of value of their PII when it was acquired
2 by the cyber thieves in the Data Breach. Numerous courts have recognized the propriety of loss of value
3 damages in related cases.

4 51. Plaintiff and Class Members have suffered actual injury as a direct result of the Data
5 Breach. Many victims suffered ascertainable losses in the form of out-of-pocket expenses and the value of
6 their time reasonably incurred to remedy or mitigate the effects of the Data Breach relating to:

- 7 a. Finding fraudulent loans, insurance claims, tax returns, and/or government benefit
8 claims;
- 9 b. Purchasing credit monitoring and identity theft prevention;
- 10 c. Placing ‘freezes’ and ‘alerts’ with credit reporting agencies;
- 11 d. Spending time with financial institution or government agencies to dispute
12 fraudulent charges and/or claims;
- 13 e. Contacting financial institutions and closing or modifying financial accounts; and
- 14 f. Closely reviewing and monitoring Social Security number, bank accounts,
15 payment card statements, and credit reports for unauthorized activity for years to
16 come.

17 52. Moreover, Plaintiff and Class Members have an interest in ensuring that their PII, which is
18 believed to remain in the possession of Defendants, is protected from further breaches by the
19 implementation of security measures and safeguards, including but not limited to, making sure that the
20 storage of data or documents containing sensitive and confidential personal, and/or financial information is
21 not accessible online, that access to such data is password-protected, and that such data is properly
22 encrypted.

23 53. Further, as a result of Defendants’ conduct, Plaintiff and Class Members are forced to live
24 with the anxiety that their PII may be disclosed to the entire world, thereby subjecting them to
25 embarrassment and depriving them of any right to privacy whatsoever.

26 54. As a direct and proximate result of Defendants’ actions and inactions, Plaintiff and
27 Class Members have suffered a loss of privacy and are at a substantial and present risk of harm.
28

1 **IV. CLASS ACTION ALLEGATIONS**

2 55. Plaintiff brings this action as a class action pursuant to Rule 23 *et seq.* of the Federal Rules
3 of Civil Procedure on behalf of the Class.

4 56. Plaintiff proposes the following Class Definition:

5 **Class: All individuals whose PII was compromised in the Data Breach as described in**
6 **Defendants' notice to Plaintiff and Class Members.**

7 57. Excluded from the Class are the following individuals and/or entities: Defendants and
8 Defendants' parents, subsidiaries, members, affiliates, officers and directors, and any entity in which a
9 Defendant has a controlling interest; all individuals who make a timely election to be excluded from this
10 proceeding using the correct protocol for opting out; any and all federal, state or local governments,
11 including but not limited to their departments, agencies, divisions, bureaus, boards, sections, groups,
12 counsels and/or subdivisions; and all judges assigned to hear any aspect of this litigation, as well as their
13 immediate family members and staff.

14 58. Plaintiff reserves the right to modify or amend the definitions of the proposed Class before
15 the Court determines whether certification is appropriate.

16 59. The members of the Class are so numerous that joinder of all members is impracticable. The
17 disposition of their claims in a class action will provide substantial benefits to the parties and the Court.

18 60. Questions of law and fact common to the Class exist and predominate over any questions
19 affecting only individual Class Members. These questions include but are not limited to:

- 20 a. Whether Defendants failed to adequately safeguard the PII of Plaintiff and Class
21 Members;
- 22 b. Whether and to what extent Defendants had a duty to protect the PII of Plaintiff and
23 Class Members;
- 24 c. Whether Defendants had a duty not to use the PII of Plaintiff and Class Members
25 for non-business purposes;
- 26 d. Whether Defendants adequately, promptly, and accurately informed Plaintiff and
27 Class Members that their PII had been compromised;
- 28

- e. Whether Defendants failed to implement and maintain reasonable security procedures and practices adequate to protect the information compromised in the Data Breach, considering its nature and scope;
- f. Whether Defendants adequately addressed and fixed the vulnerabilities which permitted the Data Breach to occur;
- g. Whether Defendants violated any statutes as alleged herein;
- h. Whether Defendants engaged in unfair, unlawful, or deceptive practices, including by failing to safeguard the PII of Plaintiff and Class Members;
- i. Whether Plaintiff and Class Members are entitled to damages as a result of Defendants' wrongful conduct;
- j. Whether Plaintiff and Class Members are entitled to restitution as a result of Defendants' wrongful conduct; and
- k. Whether Plaintiff and Class Members are entitled to injunctive relief to redress the imminent and currently ongoing harm faced as a result of the Data Breach.

61. Plaintiff's claims are typical of those of the Class because Plaintiff and the Class sustained damages from Defendants' wrongful conduct.

62. Consistent with Fed. R. Civ. P. 23(a)(4), Plaintiff will fairly and adequately represent and protect the interests of the Class Members. Plaintiff has no disabling conflict of interest with any other Member of the Class. Plaintiff seeks no relief that is antagonistic or adverse to the Members of the Class, and the infringement of rights and the damages they have suffered are typical of other Class Members. Plaintiff also has retained counsel experienced in complex class action litigation, and they intend to prosecute this action vigorously.

63. As provided under Fed. R. Civ. P. 23(b)(2), Defendants have acted or refused to act on grounds generally applicable to the Class, thereby requiring the Court's imposition of uniform relief to ensure compatible standards of conduct in relation to the Class and making final injunctive and corresponding declaratory relief appropriate with respect to the Class as a whole. Defendants' policies challenged herein apply to and affect Class Members uniformly, and Plaintiff challenges these policies by reference to Defendants' conduct with respect to the Class as a whole.

1 64. A class action is superior to other available methods for the fair and efficient adjudication
2 of this controversy. Furthermore, as the damages suffered by individual Class members may be relatively
3 small, the expense and burden of individual litigation makes it impossible for members of the Class to
4 individually redress the wrongs done to them. There will be no difficulty in the management of this action
5 as a class action.

6 65. Consistent with Fed. R. Civ. P. 23(b)(3), class treatment is superior to all other available
7 methods for the fair and efficient adjudication of this controversy. Among other things, it will permit a
8 large number of Class Members to prosecute their common claims in a single forum simultaneously,
9 efficiently, and without the unnecessary duplication of evidence, effort, and expense that hundreds of
10 individual actions would require. Moreover, class action treatment will permit the adjudication of relatively
11 modest claims by Class Members who could not individually afford to litigate a complex claim against
12 large corporations such as Defendants. Prosecuting the claims pleaded herein as a class action will
13 eliminate the possibility of repetitive litigation. There will be no material difficulty in the management of
14 this action as a class action.

15 66. Particular issues, such as questions related to Defendants' liability, are also appropriate for
16 certification under Fed. R. Civ. P. 23(c)(4) because the resolution of such common issues would materially
17 advance the resolution of this matter and the parties' interests therein.

18 67. Class certification is also appropriate under Fed. R. Civ. P. 23(b)(1), in that the
19 prosecution of separate actions by the individual Class Members would create a risk of inconsistent or
20 varying adjudications with respect to individual Class Members, which would establish incompatible
21 standards of conduct for Defendants. Prosecution of separate actions by Class Members also would create
22 the risk of adjudications with respect to individual Class Members that, as a practical matter, would be
23 dispositive of the interests of other members not parties to this action, or that would substantially impair or
24 impede their ability to protect their interests.

COUNT I
NEGLIGENCE

(On Behalf of Plaintiff and the Class against Defendants)

68. Plaintiff incorporates by reference and realleges each and every allegation set forth above, as though fully set forth herein.

69. Plaintiff brings this claim on behalf of himself and the Class.

70. As part of their employment and to use the employment benefit services of Prosper or its partners or affiliates, Plaintiff and the Class were required to provide and entrust Defendants with certain PII, including but not limited to social security numbers, browser unit agent details, dates of birth, employment status, income levels, names, credit status information, email addresses, government issued id's, IP addresses, and physical addresses.

71. Plaintiff and the Class entrusted their PII to Defendants on the premise and with the understanding that Defendants would safeguard their information, use their PII for business purposes only, and/or not disclose their PII to unauthorized third parties.

72. By undertaking the duty to maintain and secure this data, sharing it and using it for commercial gain, Defendants had a duty of care to use reasonable means to secure and safeguard their systems and networks—and Plaintiff and Class Members' PII held within it—to prevent disclosure of the information, and to safeguard the information from cyber theft.

73. Defendants had full knowledge of the sensitivity of the PII and the types of harm that Plaintiff and the Class could and would suffer if the PII were wrongfully disclosed or obtained by unauthorized parties.

74. Defendants knew or reasonably should have known that the failure to exercise due care in the collecting, storing, and using of consumers' PII involved an unreasonable risk of harm to Plaintiff and the Class, including harm that foreseeably could occur through the criminal acts of a third party.

75. Defendants had a duty to exercise reasonable care in safeguarding, securing, and protecting such information from being compromised, lost, stolen, misused, and/or disclosed to unauthorized parties. This duty includes, among other things, designing, maintaining, and testing Defendants' security protocols

1 to ensure that Plaintiff and Class Members' information in their possession was adequately secured and
2 protected.

3 76. Defendants also had a duty to exercise appropriate practices to remove former
4 customers' PII that they were no longer required to retain pursuant to regulations.

5 77. Defendants had a duty to have procedures in place to detect and prevent the improper
6 access and misuse of Plaintiff and the Class's PII, and to employ proper procedures to prevent the
7 unauthorized dissemination of the PII of Plaintiff and the Class.

8 78. Defendants' duty to use reasonable security measures arose as a result of the special
9 relationship that existed between Defendants and Plaintiff and the Class. That special relationship arose
10 because Plaintiff and the Class entrusted Defendants with their confidential PII, a mandatory step in
11 receiving services from Defendants. While this special relationship exists independent from any contract,
12 it is recognized by Defendants' Privacy Policies as well as applicable laws and regulations. Specifically,
13 Defendants actively solicited and gathered PII as part of its business and was solely responsible for and in
14 the position to ensure that their systems were sufficient to protect against the foreseeable risk of harm to
15 Plaintiff and Class members from a resulting data breach.

16 79. Defendants were subject to an independent duty, untethered to any contract between
17 Defendants and Plaintiff and the Class, to maintain adequate data security.

18 80. A breach of security, unauthorized access, and resulting injury to Plaintiff and the Class was
19 reasonably foreseeable, particularly in light of Defendants' inadequate security practices.

20 81. Defendants also had a common law duty to prevent foreseeable harm to others. Plaintiff
21 and the Class were the foreseeable and probable victims of Defendants' inadequate security practices
22 and procedures. Defendants knew or should have known of the inherent risks in collecting and storing the
23 PII of Plaintiff and the Class, the critical importance of adequately safeguarding that PII, and the necessity
24 of encrypting PII stored on Defendants' systems. It was foreseeable that Plaintiff and Class members would
25 be harmed by the failure to protect their personal information because hackers are known to routinely
26 attempt to steal such information and use it for nefarious purposes.

27 82. Defendants' conduct created a foreseeable risk of harm to Plaintiff and the Class.
28 Defendants' wrongful conduct included, but was not limited to, their failure to take the steps and

opportunities to prevent the Data Breach as set forth herein. Defendants' misconduct also included their decision not to comply with industry standards for the safekeeping of Plaintiff and the Class's PII, including basic encryption techniques available to Defendants.

83. Plaintiff and the Class had and have no ability to protect their PII that was in, and remains in, Defendants' possession.

84. Defendants were in a position to effectively protect against the harm suffered by Plaintiff and the Class as a result of the Data Breach.

85. Defendants had and continues to have a duty to adequately disclose that the PII of Plaintiff and the Class within Defendants' possession was compromised, how it was compromised, and precisely the types of data that were compromised and when. Such notice was necessary to allow Plaintiff and the Class to take steps to prevent, mitigate, and repair any identity theft and the fraudulent use of their PII by third parties.

86. Defendants have admitted that the PII of Plaintiff and the Class was wrongfully accessed by unauthorized third persons as a result of the Data Breach.

87. Defendants, through their actions and inaction, unlawfully breached their duties to Plaintiff and the Class by failing to implement industry protocols and exercise reasonable care in protecting and safeguarding the PII of Plaintiff and the Class when the PII was within Defendants' possession or control.

88. Defendants improperly and inadequately safeguarded the PII of Plaintiff and the Class in deviation of standard industry rules, regulations, and practices at the time of the Data Breach.

89. Defendants failed to heed industry warnings and alerts to provide adequate safeguards to protect Prosper's current and former customers' PII in the face of increased risk of theft.

90. Defendants, through its actions and/or omissions, unlawfully breached their duty to Plaintiff and the Class by failing to have appropriate procedures in place to detect and prevent dissemination of their current and former customers' PII.

91. Defendants, by their actions and/or omissions, unlawfully breached their duty to adequately and timely disclose to Plaintiff and the Class the existence and scope of the Data Breach.

92. But for Defendants' wrongful and negligent breach of duties owed to Plaintiff and the Class, the PII of Plaintiff and the Class would not have been compromised.

1 93. There is a close causal connection between (a) Defendants’ failure to implement security
2 measures to protect the PII of Plaintiff and the Class and (b) the harm or risk of imminent harm suffered
3 by Plaintiff and the Class. Plaintiff and the Class’s PII was accessed and exfiltrated as the direct and
4 proximate result of Defendants’ failure to exercise reasonable care in safeguarding such PII by adopting,
5 implementing, and maintaining appropriate security measures.

6 94. Additionally, Section 5 of the FTC Act prohibits “unfair . . . practices in or affecting
7 commerce,” including, as interpreted and enforced by the FTC, the unfair act or practice of businesses,
8 such as Defendant, of failing to implement reasonable measures to protect PII. The FTC Act and related
9 authorities form part of the basis of Defendants’ duty in this regard.

10 95. Defendants violated Section 5 of the FTC Act by failing to use reasonable measures to protect
11 PII and not complying with applicable industry standards, as described in detail herein. Defendants’
12 conduct was particularly unreasonable given the nature and amount of PII it obtained and stored and the
13 foreseeable consequences of the damages that would result to Plaintiff and the Class.

14 96. Defendants’ violation of Section 5 of the FTC Act constitutes negligence *per se*.

15 97. Plaintiff and the Class are within the class of persons that the FTC Act was intended
16 to protect.

17 98. The harm that occurred as a result of the Data Breach is the type of harm the FTC Act was
18 intended to guard against. The FTC has pursued enforcement actions against businesses, which, as a result
19 of their failure to employ reasonable data security measures and avoid unfair and deceptive practices, caused
20 the same harm as that suffered by Plaintiff and the Class.

21 99. As a direct and proximate result of Defendants’ negligence and negligence *per se*, Plaintiff
22 and the Class have suffered and will suffer injury, including but not limited to: (i) actual identity theft; (ii)
23 the loss of the opportunity to control how their PII is used; (iii) the compromise, publication, and/or theft
24 of their PII; (iv) out-of-pocket expenses associated with the prevention, detection, and recovery from
25 identity theft, tax fraud, and/or unauthorized use of their PII for Plaintiff and Class Members’ respective
26 lifetimes; (v) lost opportunity costs associated with effort expended and the loss of productivity
27 addressing and attempting to mitigate the present and future consequences of the Data Breach, including
28 but not limited to efforts spent researching how to prevent, detect, contest, and recover from tax fraud and

1 other identity theft; (vi) costs associated with placing freezes on credit reports; (vii) the continued risk to
2 their PII, which remains in Defendants' possession and is subject to further unauthorized disclosures so
3 long as Defendants fail to undertake appropriate and adequate measures to protect the current and former
4 customers' PII in their continued possession; and (viii) present and future costs in the form of time, effort,
5 and money that will be expended to prevent, detect, contest, and repair the impact of the compromise of
6 PII as a result of the Data Breach for the remainder of the lives of Plaintiff and the Class Members.

7 100. As a direct and proximate result of Defendants' negligence and negligence *per se*, Plaintiff
8 and the Class have suffered and will continue to suffer other forms of injury and/or harm, including, but not
9 limited to, anxiety, emotional distress, loss of privacy, and other economic and non-economic losses.

10 101. Additionally, as a direct and proximate result of Defendants' negligence and negligence
11 *per se*, Plaintiff and the Class have suffered and will suffer the continued risks of exposure of their PII,
12 which remains in Defendants' possession and is subject to further unauthorized disclosures so long as
13 Defendants fail to undertake appropriate and adequate measures to protect the PII in their continued
14 possession.

15 102. As a direct and proximate result of Defendants' negligence and negligence *per se*, Plaintiff
16 and the Class are now at an increased risk of identity theft or fraud.

17 103. As a direct and proximate result of Defendants' negligence and negligence *per se*, Plaintiff
18 and the Class are entitled to and demand actual, consequential, and nominal damages and injunctive relief
19 to be determined at trial.

20 **COUNT II**
21 **BREACH OF IMPLIED CONTRACT**
22 **(On Behalf of Plaintiff and the Class against Defendant)**

23 104. Plaintiff incorporates by reference and realleges each and every allegation set forth above,
24 as though fully set forth herein.

25 105. Plaintiff brings this claim on behalf of himself and the Class.

26 106. Defendants acquired and maintained the PII of Plaintiff and the Class, including social
27 security numbers, browser unit agent details, dates of birth, employment status, income levels, names,
28 credit status information, email addresses, government issued id's, IP addresses, and physical addresses.

1 107. At the time Defendants acquired the PII of Plaintiff and the Class, there was a meeting of
2 the minds and a mutual understanding that Defendants would safeguard the PII and not take unjustified
3 risks when storing the PII.

4 108. Plaintiff and the Class would not have entrusted their PII to Defendants had they known that
5 Defendants would not properly secure the PII, and not delete the PII that Defendants no longer had a
6 reasonable need to maintain.

7 109. Defendants further implicitly promised to comply with industry standards and to ensure that
8 Plaintiff and the Class Members' PII would remain protected.

9 110. Implicit in the agreements between Plaintiff and the Class and Defendants to provide PII,
10 was the latter's obligation to:

- 11 a. Use such PII for business purposes only;
- 12 b. Take reasonable steps to safeguard the PII;
- 13 c. Prevent unauthorized disclosures of the PII;
- 14 d. Provide Plaintiff and the Class with prompt and sufficient notice of any and all
15 unauthorized disclosure or uses; and
- 16 e. Retain the PII only under conditions that kept such information secure and
17 confidential.

18 111. In collecting and maintaining the PII of Plaintiff and the Class and publishing its privacy
19 policies, Defendants entered into implied contracts with Plaintiff and the Class requiring Defendants to
20 protect and keep secure the PII of Plaintiff and the Class.

21 112. Plaintiff and the Class fully performed their obligations as required with Defendants.

22 113. Defendants breached the implied contract it made with Plaintiff and the Class by failing to
23 protect and keep private the financial information of Plaintiff and the Class, including failing to;

- 24 a. Encrypt or tokenize the sensitive PII of Plaintiff and the Class;
- 25 b. Delete such PII that Defendants no longer had reason to maintain;
- 26 c. Eliminate the potential accessibility of the PII where such accessibility was not
27 justified; and
- 28 d. Otherwise review and improve the security of the network system that contained
such PII.

114. As a direct and proximate result of Defendants' above-described breach of implied contract, Plaintiff and the Class have suffered (and will continue to suffer): ongoing, imminent, and impending threat of identity theft crimes, fraud, and abuse, resulting in monetary loss and economic harm; actual identity theft crimes, fraud, and abuse, resulting in monetary loss and economic harm; loss of the confidentiality of the stolen confidential data; the illegal sale of the compromised data on the dark web; expenses and/or time spent on credit monitoring and identity theft insurance; additional time spent scrutinizing bank statements, credit card statements, and credit reports; expenses and/or time spent initiating fraud alerts, credit freezes; decreased credit scores and ratings; lost work time; and other economic and non-economic harm.

115. As a direct and proximate result of Defendants' breach of implied contract, Plaintiff and the Class are at an increased risk of identity theft or fraud.

116. As a direct and proximate result of Defendants' breach of implied contracts, Plaintiff and the Class are entitled to and demand actual, consequential, and nominal damages and injunctive relief, to be determined at trial.

COUNT III
BREACH OF FIDUCIARY DUTY
(On Behalf of Plaintiff and the Class against Defendant)

117. Plaintiff incorporates by reference and realleges each and every allegation set forth above, as though fully set forth herein.

118. Plaintiff brings this claim on behalf of himself and the Class.

119. A relationship existed between Defendants and Plaintiff and the Class in which Plaintiff and the Class put their trust in Defendants to protect the PII of Plaintiff and the Class and Defendants accepted that trust.

120. Defendants breached the fiduciary duty that they owed to Plaintiff and the Class by failing to act with the utmost good faith, fairness, and honesty, failing to act with the highest and finest loyalty, and failing to protect the private information of Plaintiff and the Class.

121. Defendants' breach of fiduciary duty was a legal cause of damage to Plaintiff and the Class.

122. But for Defendants' breach of fiduciary duty, the damage to Plaintiff and the Class would not have occurred.

1 123. Defendants' breach of fiduciary duty contributed substantially to producing the damage to
2 Plaintiff and the Class.

3 124. As a direct and proximate result of Defendants' breach of fiduciary duty, Plaintiff and the
4 Class are entitled to and demand actual, consequential, and nominal damages and injunctive relief.

5 **COUNT IV**
6 **UNJUST ENRICHMENT**
7 **(On Behalf of Plaintiff and the Class against Defendants)**

8 125. Plaintiff incorporates by reference and realleges each and every allegation set forth above,
9 as though fully set forth herein.

10 126. Defendants required Plaintiff and Class Members to provide their PII in order to engage in
11 business.

12 127. Plaintiff and Class Members conferred a monetary benefit on Defendants by providing their
13 PII to Defendants.

14 128. Defendants did not secure Plaintiff's and the Class Members' PII, and therefore, did not
15 fairly compensate Plaintiff or the Class Members for the value of their PII.

16 129. Had Plaintiff and the Class Members known that Defendants would not adequately protect
17 their PII, they would not have agreed to entrust it to Defendants.

18 130. Under the circumstances, Defendants would be unjustly enriched by being permitted to
19 retain any of the benefits that Plaintiff and the Class conferred onto it.

20 131. Plaintiff and the Class have sustained injuries as a result of Defendants' conduct, and
21 Plaintiff and the Class are without an adequate remedy.

22 132. Plaintiff and the Class are entitled to restitution from Defendants and a disgorgement of
23 profits, benefits and other compensation received by Defendants as a result of its wrongful conduct.

24 **COUNT V**
25 **DECLARATORY JUDGMENT**
26 **(On Behalf of Plaintiff and the Class against Defendants)**

27 133. Plaintiff incorporates by reference and realleges each and every allegation set forth above,
28 as though fully set forth herein.

1 134. Plaintiff brings this claim on behalf of himself and the Class.

2 135. The Declaratory Judgment Act, 28 U.S.C. § 2201, *et. seq.*, authorizes this Court to enter a
3 judgment declaring the rights and legal relations of the parties and grant further necessary relief.
4 Furthermore, the Court has broad authority to restrain acts, such as here, that are tortious and violate the
5 terms of the federal statutes as applicable here.

6 136. Defendants owe duties of care to Plaintiff and Class Members, which require Defendants to
7 adequately secure Plaintiff and the Class Member's PII.

8 137. Due to the Data Breach, Plaintiff's and the Class Member's PII have been unnecessarily put
9 at risk.

10 138. An actual controversy has arisen in the wake of the Data Breach regarding Defendants'
11 present and prospective common law and other duties to reasonably safeguard Plaintiff and the Class
12 Members' PII and whether Defendants are currently maintaining data security measures adequate to protect
13 Plaintiffs and the Class from further data breaches that compromise their PII.

14 139. Accordingly, Plaintiff and the Class request this Court under the Declaratory Judgment Act
15 to enter a judgment declaring the following:

16 140. Defendants owe a legal duty to secure the PII of its former and current customers of
17 Defendants;

18 141. Defendants have breached their duty to Plaintiff and the Class by allowing the Data Breach
19 to occur;

20 142. Defendants continue to breach its legal duty by failing to employ reasonable means to secure
21 the PII of Defendants' former and current customers.

22 143. Defendants' ongoing breaches of said duty continue to cause Plaintiff and the Class harm.

23 144. Plaintiff and the Class, therefore, seek a declaration that (1) Defendants' existing security
24 measures do not comply with their obligations and duties of care to provide reasonable security procedures
25 and practices appropriate to the nature of the information to protect consumers' PII, and (2) to comply with
26 their duties of care, Defendants must implement and maintain reasonable security measures, including, but
27 not limited to:
28

1 145. Engaging third-party security auditors/penetration testers as well as internal security
2 personnel to conduct testing, including simulated attacks, penetration tests, and audits on
3 Defendants' systems on a periodic basis, and ordering Defendants to promptly correct any problems
4 or issues detected by such third-party security auditors;

5 146. Engaging third-party security auditors and internal personnel to run automated
6 security monitoring;

7 147. Auditing, testing, and training their security personnel regarding any new or modified
8 procedures;

9 148. Segmenting user applications by, among other things, creating firewalls and access
10 controls so that if one area is compromised, hackers cannot gain access to other portions of
11 Defendants' systems;

12 149. Conducting regular database scanning and security checks;

13 150. Routinely and continually conducting internal training and education to inform
14 internal security personnel how to identify and contain a breach when it occurs and what to do in
15 response to a breach;

16 151. Purchasing credit monitoring services for Plaintiff and Class Members for their
17 respective lifetimes; and

18 152. Meaningfully educating Plaintiff and Class Members about the threats they face as
19 a result of the loss of their PII to third parties, as well as the steps they must take to protect themselves.

20 153. The Court should issue corresponding prospective injunctive relief requiring Defendants to
21 employ adequate security protocols consistent with the law and industry standards to protect Plaintiff and
22 Class Members' PII.

23 154. If an injunction is not issued, Plaintiff and the Class will suffer irreparable injury, and lack
24 an adequate legal remedy, in the event of another data breach of Defendants' systems or networks. The
25 risk of another breach is real, immediate, and substantial.

26 155. The hardship to Plaintiff and the Class if an injunction does not issue exceeds the hardship
27 to Defendants if an injunction is issued. If another data breach occurs, Plaintiff and the Class will likely
28 be subjected to fraud, identity theft, and other harms described herein. But, the cost to Defendants of

1 complying with an injunction by employing reasonable prospective data security measures is minimal
 2 given their pre-existing legal obligations to employ these measures.

3 **PRAYER FOR RELIEF**

4 **WHEREFORE**, Plaintiff, on behalf of himself and all Class Members, requests judgment against
 5 Defendants and that the Court grant the following:

- 6
- 7 a. An Order certifying the Class, as defined herein, and appointing Plaintiff and their counsel
 8 to represent the Class;
- 9 b. Equitable relief enjoining Defendants from engaging in the wrongful conduct
 10 complained of herein pertaining to the misuse and/or disclosure of Plaintiff and the Class
 11 Members' PII, and from refusing to issue prompt, complete, and accurate disclosures to
 12 Plaintiff and the Class Members;
- 13 c. Injunctive relief requested by Plaintiff, including but not limited to, injunctive and other
 14 equitable relief as is necessary to protect the interests of Plaintiff and Class Members,
 15 including but not limited to an order:
- 16 i. Prohibiting Defendants from engaging in the wrongful and unlawful acts
 17 described herein;
- 18 ii. Requiring Defendants to protect, including through encryption, all data
 19 collected through the course of their business in accordance with all
 20 applicable regulations, industry standards, and federal, state or local laws;
- 21 iii. Requiring Defendants to provide out-of-pocket expenses associated with
 22 the prevention, detection, and recovery from identity theft, tax fraud,
 23 and/or unauthorized use of their PII for Plaintiff and Class Members'
 24 respective lifetimes;
- 25 iv. Requiring Defendants to delete, destroy, and purge the PII of Plaintiff and
 26 Class Members unless Defendants can provide to the Court reasonable
 27 justification for the retention and use of such information when weighed
 28 against the privacy interests of Plaintiff and Class Members;

- v. Requiring Defendants to implement and maintain a comprehensive Information Security Program designed to protect the confidentiality and integrity of the PII of Plaintiff and Class Members;
- vi. Prohibiting Defendants from maintaining Plaintiff and Class Members personally identifying information on a cloud-based database;
- vii. Requiring Defendants to engage independent third-party security auditors/penetration testers as well as internal security personnel to conduct testing, including simulated attacks, penetration tests, and audits on Defendants systems on a periodic basis, and ordering Defendants to promptly correct any problems or issues detected by third-party security auditors;
- viii. Requiring Defendants to engage independent third-party security auditors and internal personnel to run automated security monitoring;
- ix. Requiring Defendants to audit, test, and train their security personnel regarding any new or modified procedures;
- x. Requiring Defendants to segment data by, among other things, creating firewalls and access controls so that if one area of Defendants' network is compromised, hackers cannot gain access to other areas of Defendants' systems;
- xi. Requiring Defendants to conduct regular database scanning and securing checks;
- xii. Requiring Defendants to establish an information security training program that includes at least annual information security training for all employees, with additional training to be provided as appropriate based upon the employees' respective responsibilities with handling personally identifying information, as well as protecting the personally identifying information of Plaintiff and Class Members;

- xiii. Requiring Defendants to routinely and continually conduct internal training and education, and on an annual basis to inform internal security personnel how to identify and contain a breach when it occurs and what to do in response to a breach;
 - xiv. Requiring Defendants to implement a system of tests to assess their respective employees' knowledge of the education programs discussed in the preceding subparagraphs, as well as randomly and periodically testing employees' compliance with Defendants' policies, programs, and systems for protecting personally identifying information;
 - xv. Requiring Defendants to implement, maintain, regularly review, and revise as necessary a threat management program designed to appropriately monitor Defendants' information networks for threats, both internal and external, and assess whether monitoring tools are appropriately configured, tested, and updated;
 - xvi. Requiring Defendants to adequately educate all Class Members about the threats that they face as a result of the loss of their confidential PII to third parties, as well as the steps affected individuals must take to protect themselves;
 - xvii. Requiring Defendants to implement logging and monitoring programs sufficient to track traffic to and from Defendants' servers; and, for a period of 10 years, appointing a qualified and independent third party assessor to conduct a SOC 2 Type 2 attestation on an annual basis to evaluate Defendants' compliance with the terms of the Court's final judgment, to provide such report to the Court and to Class Counsel, and to report any material deficiencies or noncompliance with the Court's final judgment;
- d. For an award of damages, including actual, statutory, consequential, punitive, and nominal damages, as allowed by law in an amount to be determined;

- 1 e. For an award of reasonable attorneys' fees, costs, and litigation expenses, as allowed by
2 law;
3 f. For prejudgment interest on all amounts awarded; and
4 g. Such other and further relief as this Court may deem just and proper.

5 **JURY TRIAL DEMANDED**

6 Plaintiff hereby demands a trial by jury.

7 DATED: November 25, 2025

Respectfully submitted,

8 BARRACK, RODOS & BACINE

9
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