

1 PACIFIC TRIAL ATTORNEYS
A Professional Corporation
2 Scott J. Ferrell, Bar No. 202091
sferrell@pacifictrialattorneys.com
3 Victoria C. Knowles, Bar No. 277231
vknowles@pacifictrialattorneys.com
4 4100 Newport Place Drive, Ste. 800
Newport Beach, CA 92660
5 Tel: (949) 706-6464
Fax: (949) 706-6469
6

Attorneys for Plaintiff and the Proposed Class
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8 **UNITED STATES DISTRICT COURT**
9 **CENTRAL DISTRICT OF CALIFORNIA**

10 ANNETTE CODY, individually and on
11 behalf of all others similarly situated,

12 Plaintiff,

13 v.

14 GAINFUL HEALTH INC., a Delaware
corporation,

15 Defendant.
16
17

Case No.: 5:25-cv-01373-KK-SP

**SECOND AMENDED CLASS ACTION
COMPLAINT FOR: (1) COMMON
LAW FRAUD; (2) VIOLATION OF
CONSUMERS LEGAL REMEDIES
ACT, CAL. CIVIL CODE § 1750 ET
SEQ.; (3) VIOLATION OF CAL. BUS.
& PROF. CODE § 17500 ET SEQ.;
AND (4) VIOLATION OF CAL. BUS.
& PROF. CODE § 17200 ET SEQ.**

18 Plaintiff Annette Cody (“Plaintiff”) alleges as follows:

19 **I. NATURE OF ACTION**

20 1. Defendant Gainful Health Inc. (“Defendant”) manufactures and sells a
21 popular line of protein powder nutritional supplement food products under the
22 “GAINFUL” brand name. Plaintiff purchased a particular GAINFUL-branded protein
23 powder product within such product line bundled together as a two-unit package named
24 as “Gainful Whey Protein Powder Build Muscle Bundle, Post Workout Support, Whey
25 Isolate + Concentrate, Low Carb, Unflavored with Chocolate, Vanilla, Strawberry &
26 Variety Pack Flavor Boosts, 28 Servings,” (the “Product”). As stated in the name of the
27 Product, the total number of servings of the Product is 28 servings. Each stand-up
28

1 pouch or bag within such bundled package, which included two pouches or bags,
2 contained 14 servings per container. Each stand-up pouch or bag within such bundled
3 package had a net weight of 14.8 ounces (420 grams) according to the front label.
4 Plaintiff purchased such bundled package of the Product from Defendant’s storefront on
5 Amazon.com. To increase profits at the expense of consumers and fair competition,
6 Defendant deceptively sells the Product and its entire line of protein powder products in
7 oversized packaging that does not reasonably inform consumers that they are buying
8 approximately 40 percent of a pouch or bag significantly full of air. In short, Defendant
9 dupes consumers into paying extra for empty space.

10 2. Pictures illustrate the deceptive nature of the packaging and the substantial
11 non-functional slack fill inside the package purchased by Plaintiff. In summary, actual
12 product only occupies approximately 60% of the exterior space represented by the
13 Product’s packaging container purchased by Plaintiff. Attached hereto as **Exhibit “1”**
14 is a true and correct copy of an image depicting the front label of the Product purchased
15 by Plaintiff. Attached hereto as **Exhibit “2”** is a true and correct copy of an image
16 depicting the back or rear label of the Product purchased by Plaintiff. Attached hereto
17 as **Exhibit “3”** is a true and correct copy of an image depicting the level of fill within
18 the two stand-up pouches or bags of the Product purchased by Plaintiff immediately
19 after Plaintiff opened them.

20 3. The foregoing conduct not only violates California’s common law
21 prohibition against fraud, it also violates: (1) California’s Fair Packaging and Labeling
22 Act (“CFPLA”), Cal. Bus. and Prof. Code § 12601 *et seq.*, which provides, “No food
23 containers shall be made, formed, or *filled* as to be misleading,” (Cal. Bus. & Prof.
24 Code § 12606.2(b)) (emphasis added); (2) California’s Sherman Food, Drug, and
25 Cosmetic Law (“Sherman Law”), Cal. Health & Safety Code § 109875 *et seq.*, which
26 provides, “Any food is misbranded if its container is so made, formed, or *filled* as to be
27 misleading,” *id.* § 110690 (emphasis added); (3) California’s Consumers Legal
28 Remedies Act (the “CLRA”), California Civil Code § 1750 *et seq.*; (4) California’s

1 False Advertising Law (the “FAL”), California Business & Professions Code § 17500 *et*
2 *seq.*; and (5) California’s Unfair Competition Law (the “UCL”), California Business &
3 Professions Code § 17200 *et seq.*

4 **II. PARTIES**

5 4. Plaintiff Annette Cody (“Plaintiff”) is and was at all times mentioned
6 herein a citizen of the State of California.

7 5. Defendant is a Delaware corporation. Defendant’s Notice of Removal
8 states that its principal place of business is New York City, New York. (Notice of
9 Removal ¶ 12; Doc. 1; Page ID #5.) Defendant manufactures, distributes, and sells
10 certain food products including the Product addressed herein and the entire line of
11 protein powder nutritional supplement food products under the GAINFUL brand name.

12 **III. JURISDICTION AND VENUE**

13 6. This Court has subject matter jurisdiction of this action pursuant to 28
14 U.S.C. § 1332(a)(1) because the amount in controversy exceeds the sum or value of
15 \$75,000, exclusive of interest and costs, and is between citizens of different states.

16 7. Defendant’s Notice of Removal states that the estimated cost of the
17 injunction sought by Plaintiff “will [e]xceed \$75,000.” (Notice of Removal ¶ 15a; Doc.
18 1; Page ID #6.)

19 8. This Court also has subject matter jurisdiction of this action pursuant to the
20 Class Action Fairness Act of 2005 (“CAFA”), 28 U.S.C. § 1332(d)(2), because: (i) there
21 are 100 or more class members, (ii) there is an aggregate amount in controversy
22 exceeding \$5,000,000, exclusive of interest and costs, and (iii) there is at least minimal
23 diversity because at least one Plaintiff and Defendant are citizens of different states.

24 9. Pursuant to 28 U.S.C. § 1391, venue is proper because a substantial part of
25 the acts and events giving rise to the claims occurred in this District.

26 10. Defendant is subject to jurisdiction under California’s “long-arm” statute
27 because the exercise of jurisdiction over Defendant is not “inconsistent with the
28 Constitution of this state or the United States.”

1 11. Defendant engaged in intentional acts by operating its Website and making
2 it available to California residents, deceptively advertising its products via its Website
3 to California residents including Plaintiff, expressly aiming its conduct toward
4 California residents by conducting substantial business with residents of the State of
5 California via its Website, and causing economic harm to California residents that
6 Defendant knew would be likely to be suffered in California. Plaintiff is informed and
7 believes and thereon alleges that Defendant generates a minimum of eight percent of its
8 revenues from its Website based upon interactions with Californians, such that the
9 Website “is the equivalent of a physical store in California.” *Thurston v. Fairfield*
10 *Collectibles of Georgia*, 53 Cal. App. 5th 1231, 1235 (2020), *review denied*, No.
11 S264780 (Dec. 9, 2020). Plaintiff is informed and believes and thereon alleges that
12 Defendant sells products to Plaintiff and other California residents as part of its regular
13 course of business. Plaintiff is informed and believes and thereon alleges that
14 Defendant sells thousands of products to California residents each year. Plaintiff is
15 informed and believes and thereon alleges that Defendant exercises at least some level
16 of control over the ultimate distribution of its products sold via its Website to the end
17 consumer including products shipped into California.

18 IV. FACTUAL ALLEGATIONS

19 A. **Defendant’s Filling of Oversized Packaging Is Misleading to Reasonable** 20 **Consumers.**

21 12. While the amount of product inside any product packaging is material to
22 any reasonable consumer seeking to purchase that product, over 60% of consumers
23 report that they felt “duped” or “misled” by food packaging of items that they have
24 purchased.¹ The amount of product inside any product packaging is material to any
25 consumer seeking to purchase that product. The average consumer spends only 13

26 _____
27 ¹ <https://www.shorr.com/resources/blog/2020-food-packaging-consumer-behavior-report/#:~:text=In%20fact%2C%2066%25%20of%20respondents,and%20food%20packaging%20moving%20forward> (last visited Aug. 27, 2025).
28

1 seconds deciding whether to make an in-store purchase;² this decision is heavily
2 dependent on a product's packaging, including the package dimensions. Research has
3 demonstrated that packages that seem larger are more likely to be purchased because
4 consumers expect package size to accurately represent the quantity of the good being
5 purchased.³

6 13. Defendant chose a certain size package for its Product to convey to
7 consumers that they are receiving an amount of product commensurate with the size of
8 the package.

9 14. Slack-fill is the difference between the actual capacity of a package and the
10 volume of product contained therein. Nonfunctional slack-fill is the empty space in a
11 package that is filled to less than its capacity for illegitimate or unlawful reasons.

12 15. Defendant misleads consumers regarding the quantity of product in the
13 Product's container, which is opaque. That is, Defendant packages the Product in a
14 container that does not allow the consumer to fully view its contents. The size of each
15 package leads reasonable consumers to believe they are purchasing a package full of
16 product when, in reality, consumers are actually receiving significantly less than what is
17 represented by the size of the package.

18 16. Even if consumers had a reasonable opportunity to review, prior to the
19 point of sale, other representations of quantity, such as net weight or serving
20 disclosures, they did not and would not have reasonably understood or expected such
21 representations to translate to a quantity of product meaningfully different from the size
22 of the package. Low income consumers, like Plaintiff, are most likely to be misled by
23 slack fill misrepresentations.⁴

24 _____
25 ² Randall Beard, Make the Most of Your Brand's 20-Second Window, NIELSEN, Jan.
26 13, 2015, <https://www.nielsen.com/insights/2015/make-the-most-of-your-brands-20-second-window/> (last visited Aug. 27, 2025).

27 ³ P. Raghubir & A. Krishna, *Vital Dimensions in Volume Perception: Can the Eye Fool the Stomach?*, 36 J. MARKETING RESEARCH 313-326 (1999).

28 ⁴ <https://www.canr.msu.edu/news/americans-pay-attention-to-food-labels-but-are-confused-by-what-information-matters> (last visited Aug. 27, 2025).

1 17. Prior to the point of sale, the Product’s packaging significantly impairs
2 consumers from confirming the volume of the contents of the Product. As mentioned
3 above, the Product’s packaging, which is opaque, precludes a consumer from observing
4 the contents before opening. That is, Defendant packages the Product in a container
5 that does not allow the consumer to fully view its contents. Even if a reasonable
6 consumer were to “shake” or otherwise inspect the package before opening it, the
7 reasonable consumer would not be able to discern the presence of significant quantities
8 of nonfunctional slack-fill, let alone the significant amount of nonfunctional slack-fill
9 that is present in the package.

10 18. The information that Defendant provides about the quantity of product on
11 the front and back labels of the Product does not enable reasonable consumers to form
12 any meaningful understanding about how to gauge the quantity of contents of the
13 Product as compared to the size (*i.e.*, volume) of the package itself. For instance, the
14 front of the Product’s packaging does not have any labels that would provide Plaintiff
15 with any meaningful insight as to the amount of product to be expected, such as a fill
16 line.

17 19. Disclosures of net weight and serving sizes in ounces, pounds, or grams do
18 not allow the reasonable consumer to make any meaningful conclusions about the
19 quantity of product contained in the Product’s packages that would be different from a
20 consumer’s expectation that the quantity of product is commensurate with the size of
21 the package.

22 20. “[C]omparator products may provide evidence of non-functional slack-
23 fill....” *Daniel v. Mondelez Int’l, Inc.*, 287 F. Supp. 3d 177, 188 (E.D.N.Y. 2018).
24 Comparator products have significantly less empty space in similar containers. For
25 example, one comparator product is the “organic Powdered Sugar” product branded
26 under Albertsons Companies, Inc.’s house brand for Pavilions grocery stores known as
27 “organics,” which is distributed by Lucerne Foods, Inc. and sold at Pavilions retail
28 grocery stores (the “Comparator Product”) in California. Like the Product, the

1 Comparator Product is: (1) a food item; (2) a powder; and (3) packaged in a similar
2 type of stand-up pouch style of packaging as used in the packaging of the Product. The
3 Comparator Product contains approximately 86 percent fill level, which is far greater
4 than the Product’s level of fill. An image of the Comparator Product advertised for sale
5 on Pavilions’s grocery store website at: [https://www.pavilions.com/shop/product-](https://www.pavilions.com/shop/product-details.960462035.html)
6 [details.960462035.html](https://www.pavilions.com/shop/product-details.960462035.html) (last visited Aug. 29, 2024) is as follows:



25 21. Another comparator product is the “Blueberry Nut Trail Mix” product
26 branded under Target Corporation’s house brand known as “Good & Gather,” which is
27 distributed by Target Corporation and sold at Target retail stores (the “Comparator
28 Product”). Like the Product, the Comparator Product is: (1) a food; and (2) packaged

1 in the same type of stand-up pouch type of packaging as used in the packaging of the
2 Product. The Comparator Product contains approximately 89 percent fill level, which is
3 far greater than the Product’s level of fill. An image of the Comparator Product
4 advertised for sale on Target’s grocery store website at:
5 [https://www.target.com/p/blueberry-nut-trail-mix-12oz-good-38-gather-8482/-/A-
6 81426391#lnk=sametab](https://www.target.com/p/blueberry-nut-trail-mix-12oz-good-38-gather-8482/-/A-81426391#lnk=sametab) (last visited Aug. 15, 2024) is as follows:



25 **B. None of the Slack-Fill Statutory Exceptions Apply to the Product.**

26 22. Under California’s Sherman Food, Drug, and Cosmetic Law (“Sherman
27 Law”), Cal. Health & Safety Code § 109875 *et seq.*, “Any food is misbranded if its
28 container is so made, formed, or *filled* as to be misleading.” *Id.* § 110690 (emphasis

1 added). Similarly, California’s Fair Packaging and Labeling Act (“CFPLA”), Cal. Bus.
2 and Prof. Code § 12601 *et seq.*, provides, “No food containers shall be made, formed, or
3 **filled** as to be misleading.” (Cal. Bus. & Prof. Code § 12606.2(b) (emphasis added).)

4 23. “A container that does not allow the consumer to fully view its contents
5 shall be considered to be filled as to be misleading if it contains nonfunctional slack
6 fill.” *Id.* § 12606.2(c). “Slack fill is the difference between the actual capacity of a
7 container and the volume of product contained therein.” *Id.* “Nonfunctional slack fill is
8 the empty space in a package that is filled to substantially less than its capacity for
9 reasons other than any one or more of [enumerated exceptions].” *Id.*

10 **1. Cal. Bus. & Prof. Code § 12606.2(c)(1) – Protection of the Contents**

11 24. The empty space in the Product’s container does not protect the contents of
12 the Product, which is whey protein powder. There is no risk of the powder breaking or
13 sustaining damage if there was less empty space in the Product’s container.

14 **2. Cal. Bus. & Prof. Code § 12606.2(c)(2) – Requirements of the**
15 **Machines**

16 25. The machines used for enclosing the contents of the package would not be
17 affected if there was more fill of the Product added. At most, a simple recalibration of
18 the machines would be required. Plaintiff is informed and believes and thereon alleges
19 that adjusting these machines would be rather simple. Indeed, comparator products that
20 use the same type of stand-up pouch or bag packaging used for the Product show that it
21 is possible to significantly increase the level of fill in the Product.

22 26. Defendant can increase the Product’s fill level significantly without
23 affecting how the packages are sealed, or it can disclose the fill-level on the outside
24 labeling in a clear and conspicuous manner to inform consumers of the amount of the
25 Product actually in the package.

26 27. In other words, the machines used for enclosing the contents of the
27 package have the capacity to add more content to the containers used to enclose the
28 contents of the Product.

1 **3. Cal. Bus. & Prof. Code § 12606.2(c)(3) – Unavoidable Product Settling**
2 **During Shipping and Handling**

3 28. The slack-fill present in the Product’s packages is not a result of
4 unavoidable product settling during shipping and handling. Given the Product’s density,
5 shape, and composition, any settling occurs immediately at the point of fill. No
6 measurable product settling occurs during subsequent shipping and handling.

7 **4. Cal. Bus. & Prof. Code § 12606.2(c)(4) – Specific Function of Package**

8 29. The package of the Product does not perform a specific function that
9 necessitates the slack-fill “such as where packaging plays a role in the preparation or
10 consumption of a food...” (Cal. Bus. & Prof. Code § 12606.2(c)(4).) The packages of
11 the Product do not perform a specific function inherent to the nature of the food that
12 necessitates the slack-fill. And, Defendant has failed to clearly communicate to
13 consumers via the Product’s packaging or otherwise the need for the package to
14 perform any specific function.

15 30. The Product’s packaging literally contains no instructions to consumers
16 that they should mix together the Product’s whey protein powder with any Flavor Boost
17 within the Product’s pouch container.

18 31. The Product’s rear label provides instructions on how to use the Product as
19 follows:

20 **“Enjoy your Personalized Protein Powder (plus a tasty Flavor Boost) in a**
21 **variety of ways:**

22 **SHAKE**

23 Mix with 8oz of ice cold milk or plant-based milk in a shaker. Then, add your
24 desired Flavor Boost and shake vigorously. For a sweeter, more flavorful shake,
25 try using less liquid.”
26

27 **BLEND**
28

1 Make a nutrient-packed smoothie by blending with 8oz of your favorite beverage,
2 then add frozen fruit, fresh veggies or nut butter.

3
4 **BAKE**

5 Add a scoop to your favorite baked good recipe to pack a protein punch.”

6 32. Thus, the Product’s instructions on using a Flavor Boost packet or “stick”
7 in combination with the Product’s whey protein powder indicate that the Product’s
8 powder should be mixed with 8 ounces of ice cold milk or plant-based milk “in a
9 shaker” and then the Flavor Boost packet’s contents should be added in such “shaker”
10 and shook vigorously. In other words, the Product’s instructions do not instruct
11 consumers to mix together the contents of any Flavor Boost packet or “stick” into the
12 Product’s stand-up pouch or bag container.

13 33. Each Flavor Boost packet contains a small amount of Flavor Boost
14 powder, which is approximately the volume of a teaspoon (or slightly less). Thus, if a
15 hypothetical consumer decided to mix together an individual Flavor Boost packet
16 within the Product’s pouch container, then significant headspace at the top of the
17 Product’s pouch packaging would be unnecessary to accommodate the contents of a
18 Flavor Boost packet because of the de minimis volume of the contents of each Flavor
19 Boost packet.

20 **5. Cal. Bus. & Prof. Code § 12606.2(c)(5) – Reusable Package**

21 34. The Product’s package is not reusable or of any significant value to the
22 Product independent of its function to hold the Product. The package is intended to be
23 discarded immediately after the Product is consumed.

24 35. The Product package is not a durable commemorative package. The
25 Product’s package is not a promotional package.

1 **6. Cal. Bus. & Prof. Code § 12606.2(c)(6) – Inability to Increase Fill or**
2 **Further Reduce Package Size**

3 36. The size of the container is not at some minimum package size necessary
4 to accommodate required food labeling exclusive of any nonmandatory designs or label
5 information, discourage pilfering, facilitate handling, or accommodate tamper-resistant
6 devices.

7 37. Defendant can easily increase the quantity of the Product in each package
8 (or, alternatively, decrease the size of the packages) significantly.

9 38. There is no need to use a larger than required container to provide adequate
10 space for the legible presentation of mandatory and necessary labeling information.

11 **7. Cal. Bus. & Prof. Code § 12606.2(c)(7)(A) – Visibility of Product’s**
12 **Dimensions Through Exterior Packaging**

13 39. The Product’s dimensions are not visible through the exterior packaging
14 because the Product’s packaging is opaque.

15 40. Moreover, paragraph (7) (A) of subdivision (c) of section 12606.2 of the
16 California Business and Professions Code is inconsistent with any of the safe harbors
17 set forth in 21 C.F.R. § 100.100(a). Thus, this provision is not consistent with the
18 requirements imposed by Section 403(d) of the Federal Food, Drug, and Cosmetic Act
19 (“FDCA”), 21 U.S.C. § 343(d)), or any regulation promulgated pursuant thereto. Thus,
20 this provision is not operative because it is not identical to the federal requirements.
21 (*See* Cal. Bus. & Prof. Code § 12606.2(f)); *Stewart v. Kodiak Cakes, LLC*, 537 F. Supp.
22 3d 1103, 1155 (S.D. Cal. 2021) (finding that California’s “mode of commerce” safe
23 harbor at Cal. Bus. & Prof. Code § 12606.2(c)(8) was “not operative” because it was
24 inconsistent with both the FDCA and 21 C.F.R. § 100.100); *Reyes v. Just Born, Inc.*,
25 729 F. Supp. 3d 971, 978 (C.D. Cal. 2024) (Vera, J.) (“the actual size exemption in the
26 CLRA is not identical to the federal requirements and is therefore not operative”)
27 (citing *Stewart*, 537 F. Supp. 3d at 1154-56).

1 **8. Cal. Bus. & Prof. Code § 12606.2(c)(7)(B) – Depiction of Actual Size of**
2 **the Product**

3 41. The actual size of the Product is not clearly and conspicuously depicted on
4 any side of the exterior packaging, excluding the bottom, accompanied by a clear and
5 conspicuous disclosure that the depiction is the “actual size” of the Product.

6 42. Moreover, paragraph (7) (B) of subdivision (c) of section 12606.2 of the
7 California Business and Professions Code is inconsistent with any of the safe harbors
8 set forth in 21 C.F.R. § 100.100(a). Thus, this provision is not consistent with the
9 requirements imposed by Section 403(d) of FDCA, 21 U.S.C. § 343(d), or any
10 regulation promulgated pursuant thereto. Thus, this provision is not operative because
11 it is not identical to the federal requirements. (*See* Cal. Bus. & Prof. Code §
12 12606.2(f)); *Stewart*, 537 F. Supp. 3d at 1155 (finding that California’s “mode of
13 commerce” safe harbor at Cal. Bus. & Prof. Code § 12606.2(c)(8) was “not operative”
14 because it was inconsistent with both the FDCA and 21 C.F.R. § 100.100); *Reyes v. Just*
15 *Born, Inc.*, 729 F. Supp. 3d at 978 (“the actual size exemption in the CLRA is not
16 identical to the federal requirements and is therefore not operative”) (citing *Stewart*, 537
17 F. Supp. 3d at 1154-56).

18 **9. Cal. Bus. & Prof. Code § 12606.2(c)(7)(C) – Fill Line**

19 43. A line or a graphic that represents the Product and a statement
20 communicating that the line or a graphic represents the Product such as “Fill Line” are
21 not clearly and conspicuously depicted on exterior packaging of the Product.

22 **10. Cal. Bus. & Prof. Code § 12606.2(c)(8) – Mode of Commerce**

23 44. The mode of commerce allows the consumer to view or handle the
24 physical container or product. In particular, the website at amazon.com allows the
25 consumer to view the physical container or product.

26 **11. The Operative Slack-Fill Safe Harbor Provisions Do Not Apply Here.**

27 45. Because none of the safe harbor provisions in the CFPLA that are
28 operative because they are consistent with the FDCA apply to the Product’s container or

1 packaging, the container contains nonfunctional slack-fill in violation of section 110690
2 of the California Health and Safety Code and section 12606.2 of the California Business
3 and Professions Code, and are, therefore, misleading as a matter of law.

4 46. Defendant's false, deceptive, and misleading filling of the Product
5 containers is unlawful under state consumer protection and packaging laws.

6 47. Defendant's misleading and deceptive practices proximately caused harm
7 to Plaintiff by causing Plaintiff to spend more money than Plaintiff would have
8 otherwise spent had Plaintiff known the extent of the Product's non-functional slack-
9 fill.

10 **C. All Product Packages Have Similar Non-Functional Slack-Fill Regardless of**
11 **the Protein Base or Formula.**

12 48. Defendant manufactures and sells its protein powder nutritional
13 supplement food products under the GAINFUL brand name with different types of
14 protein bases or formula (*e.g.*, Whey, Plant / Vegan, Low Lactose Whey, Ketogenic).

15 49. The manufacturing process to fill and seal the containers of protein powder
16 nutritional supplement food products under the GAINFUL brand name is either
17 substantially similar or identical regardless of the specific protein base or formula (*e.g.*,
18 Whey, Plant / Vegan, Low Lactose Whey, Ketogenic) such that all varieties and types
19 of Defendant's protein powder products contain similar amounts of non-functional
20 slack-fill regardless of the specific variety.

21 **D. Plaintiff's Transaction**

22 50. On October 26, 2024, Plaintiff purchased the Product, which was
23 purchased as part of a bundle containing two units of the Product's stand-up pouches or
24 bags filled with protein powder, for personal use from a commercial website,
25 amazon.com, at a price of \$65.00. Defendant used such amazon.com website as its
26 storefront to advertise and sell the Product directly to consumers. Attached hereto as
27 **Exhibit "4"** is a true and correct copy of a webpage setting forth the invoice or the
28 order details of Plaintiff's purchase transaction of the Product via Defendant's

1 storefront on amazon.com, which is redacted solely as to Plaintiff’s order number,
2 shipping address (besides disclosing the state of such shipping address as California),
3 and payment card information.

4 51. The bundle also contained GAINFUL-branded “Flavor Boost” packets or
5 “sticks” in four different cartons including: (1) Rich Chocolate, (2) Madagascar Vanilla,
6 (3) Strawberry Cream, and (4) Variety Pack flavors. The Variety Pack flavors include
7 Chocolate Peanut Butter, Strawberry Cream, Rich Chocolate, Cookies & Cream, Sea
8 Salt Caramel, Madagascar Vanilla, and Cinnamon Toast. Each “Flavor Boost” carton
9 contains 7 packets or “sticks”.

10 52. In making the purchase, Plaintiff relied upon the packaging (depicted on
11 the amazon.com website), which is opaque, including the size of the package, which
12 was designed to encourage consumers like Plaintiff to purchase the Product. Plaintiff
13 understood the size of the package and product label to indicate that the amount of
14 product contained therein was commensurate with the size of the package, and would
15 not have purchased the Product, or would not have paid a price premium for the
16 Product, had Plaintiff known that the size of the package and product label were false or
17 misleading.

18 53. Plaintiff had dual motivations for purchasing the product. First, Plaintiff is
19 a consumer rights “tester” who creates public benefit by ensuring that companies
20 comply with their obligations under California law. Second, Plaintiff was genuinely
21 interested in consuming and enjoying the Product, and did so – with disappointment
22 that the package had significant amounts of empty space.

23 54. Plaintiff’s status as a dual motivation tester is both necessary and
24 appropriate. First, it is “necessary and desirable for committed individuals to bring
25 serial litigation” to enforce and advance consumer protection statutes. *See Langer v.*
26 *Kiser*, 57 F.4th 1085, 1097 (9th Cir. 2023). Second, nearly all consumers have dual
27 motives, as there are usually multiple reasons behind their purchasing decisions. *See*
28

1 *Cordes v. Boulder Brands USA, Inc.*, 2018 WL 6714323, at *3 (C.D. Cal. Oct. 17,
2 2018) (Gutierrez, J.).

3 55. To be clear, Plaintiff would not have purchased the Product had Plaintiff
4 known that the Product contained slack-fill that serves no functional or lawful purpose,
5 and would have consumed the entirety of the contents if the package was filled to
6 Plaintiff’s expectations.

7 **E. Plaintiff’s Legal Remedy Is an Inadequate Remedy at Law**

8 56. Plaintiff seeks damages and, in the alternative, restitution. Plaintiff is
9 permitted to seek equitable remedies in the alternative because Plaintiff has no adequate
10 remedy at law. *Coleman v. Mondelez Int’l Inc.*, 554 F. Supp. 3d 1055, 1065 n.9 (C.D.
11 Cal. 2021) (Olguin, J.) (holding that alternative pleading at the pleading stage is
12 acceptable) (citing cases).

13 57. A legal remedy is not adequate if it is not as certain as an equitable
14 remedy. *Coleman*, 554 F. Supp. 3d at 1065 (holding that “plaintiff has sufficiently
15 established at this stage that she lacks an adequate remedy at law with respect to her
16 claims for equitable relief” because “the court is persuaded that” “her allegations
17 sufficiently plead that ‘restitution under the CLRA or UCL would be more certain,
18 prompt, or efficient’ than the monetary damages she seeks, but may ultimately not
19 attain”). In particular, the elements of Plaintiff’s equitable claims are different and do
20 not require the same showings as Plaintiff’s legal claim under the CLRA. *See*
21 *Ostrovskaya v. St. John Knits, Inc.*, 2022 WL 2102895, at *5 (C.D. Cal. Mar. 31, 2022)
22 (Gee, J.) (“The FAL and the UCL provide for only restitutionary and injunctive relief,
23 whereas the CLRA also provides for monetary damages. In many cases, liability under
24 the three statutes will involve the same facts and elements. But here, Plaintiff
25 predicates her FAL claim largely on a specific statutory provision.... Plaintiff may be
26 able to prove these more straightforward factual elements, and thus prevail under the
27 FAL, while still being unable to convince a jury of the more subjective claim that
28 ‘members of the public are likely to be deceived,’ and therefore fail with respect to her

1 CLRA claim. Plaintiffs alleges as much in her pleading. Thus, she has shown how
2 restitution—her only available remedy under the FAL—‘would be more certain,
3 prompt, or efficient than the legal remedies’ available under the CLRA.”) (internal
4 citations omitted); *Farmer v. BarkBox, Inc.*, 2023 WL 8522984, at *6 (C.D. Cal. Oct. 6,
5 2023) (“Plaintiff’s CLRA claim includes more ‘stringent elements’ than her UCL claim,
6 such that she may demonstrate her right to restitution under the UCL but fall short of
7 establishing her right to damages under the CLRA.”).

8 58. For example, Plaintiff’s claims under the UCL and FAL (equitable claims
9 seeking restitution) are predicated on specific statutory provisions under the CFPLA,
10 which prohibits food containers that are “filled as to be misleading.” (Cal. Bus. & Prof.
11 Code § 12606.2(b).) “A container that does not allow the consumer to fully view its
12 contents shall be considered to be filled as to be misleading if it contains nonfunctional
13 slack fill. Slackfill is the difference between the actual capacity of a container and the
14 volume of product contained therein. Nonfunctional slack fill is the empty space in a
15 package that is filled to substantially less than its capacity for reasons other than any
16 one or more of the following [enumerated reasons].” *Id.* § 12606.2(c). Plaintiff may be
17 able to prove these more straightforward factual elements, and thus prevail under the
18 UCL and FAL, while not being able to prove one or more elements of Plaintiff’s legal
19 claim under the CLRA seeking damages governed by the reasonable consumer test.

20 59. In addition, to obtain a full refund as damages, Plaintiff must show that the
21 Product that Plaintiff bought has essentially no market value. In contrast, Plaintiff can
22 seek restitution without making this showing. This is because Plaintiff purchased a
23 Product that Plaintiff would not otherwise have purchased, but for Defendant’s
24 representations. Obtaining a full refund at law is less certain than obtaining a refund in
25 equity.

26 60. Finally, legal damages are inadequate to remedy the imminent threat of
27 future harm that Plaintiff faces. Only an injunction can remedy this threat of future
28 harm.

1 61. The injuries of Plaintiff cannot be wholly remedied by monetary relief and
2 such remedies at law are inadequate. While monetary damages would compensate
3 Plaintiff for past harm, monetary damages alone would be insufficient to remedy the
4 ongoing harm experienced by Plaintiff from Defendant’s conduct. Monetary damages
5 would not guarantee that Plaintiff would avoid being misled by the deceptive practice of
6 filling of Defendant’s containers in the future with non-functional empty space.
7 Plaintiff will continue to be misled.

8 62. Because retrospective monetary damages will not prevent the future harm
9 only remediable by an injunction ordering Defendant to fill its containers in a non-
10 misleading manner, injunctive relief is being sought herein. *See, e.g., Linton v. Access*
11 *Financial Servs., Inc.*, 2023 WL 4297568, at *3 (N.D. Cal. June 30, 2023)
12 (“[Defendant] contends that *Sonner* is specifically limited to restitution claims and does
13 not preclude claims for injunctive relief to prevent future harm. The Court agrees—
14 while monetary damages would compensate [Plaintiff] for past loans acquired from
15 [Defendant] under the allegedly unlawful interest rates, they would not guarantee that
16 [Plaintiff] (or other borrowers) can avoid these interest rates in the future. Because
17 retrospective monetary damages will not prevent the future harm only remediable by an
18 injunction ordering [Defendant] to stop issuing loans with unfair interest rates, the
19 Court declines to extend *Sonner*’s inadequate-remedy-at-law requirement to [Plaintiff’s]
20 injunctive relief claim. Therefore, the Court has equitable jurisdiction over [Plaintiff’s]
21 claim for injunctive relief.”); *Kryzhanovskiy v. Amazon.com Services, Inc.*, 2022 WL
22 2345677, at *4 (E.D. Cal. June 29, 2022) (“While the Ninth Circuit’s decision in *Sonner*
23 bars equitable restitution for past harms that are otherwise subject to an adequate legal
24 remedy, it does not bar the issuance of an injunction to prevent *future* harms.”)
25 (emphasis in original); *id.* at *6 (“Based on the allegations of plaintiff’s FAC and the
26 relevant caselaw, the court concludes that plaintiff’s allegations are sufficient to support
27 her claim that she and the putative class lack an adequate remedy at law because
28 monetary damages alone would be insufficient to remedy the alleged ongoing harm.

1 Accordingly, the court will deny defendants’ motion to dismiss plaintiff’s UCL claim
2 for injunctive relief to the extent that claim is premised on alleged future harm.”)
3 (internal citation omitted); *Johnson v. Estension Logistics, LLC*, 2022 WL 1843213, at
4 *9 (C.D. Cal. Mar. 30, 2022) (Kronstadt, J.) (“Assuming *Sonner* does apply, the
5 Consolidated Complaint sufficiently pleads an inadequate remedy at law with respect to
6 Defendants’ alleged continuing unlawful conduct.”); *id.* at *10 (“Defendants’ challenge
7 to the UCL claim fails because Plaintiffs’ allegations are sufficient to support a claim
8 for injunctive relief. By alleging that many of Defendants’ unlawful actions are
9 ongoing, Plaintiffs have adequately alleged injuries caused by Defendants that could be
10 redressed by an injunction.”); *Barrett v. Optimum Nutrition*, 2022 WL 2035959, at *6
11 n.8 (C.D. Cal. Jan. 12, 2022) (Gee, J.) (“Plaintiff *has* alleged that she lacks a remedy at
12 law for the possibility of *future* harm, which is addressed by her claims for injunctive
13 relief. The claims therefore survive to the extent they seek injunctive relief (or money
14 damages).”) (emphasis in original); *Ford v. Hyundai Motor America*, 2021 WL
15 7448507, at *28 (C.D. Cal. Oct. 5, 2021) (Aenlle-Rocha, J.) (recognizing the distinction
16 between retrospective and prospective injunctive relief within the confines of whether
17 monetary damages can serve as an adequate remedy at law); *Brooks v. Thomson Reuters*
18 *Corp.*, 2021 WL 3621837, at *10 (N.D. Cal. Aug. 16, 2021) (“The holding in *Sonner*
19 applies only to ‘equitable *restitution* for *past* harm under the UCL,’ not to an *injunction*
20 for *future* harm. 971 F.3d. at 884 (emphasis added). Therefore, Plaintiffs are not barred
21 from seeking equitable relief in the form of an injunction under the UCL.”) (emphasis
22 in original); *Stewart*, 537 F. Supp. 3d at 1127-28 (“Plaintiffs face an injury of being
23 unable to rely upon Defendant’s ‘non-GMO’ marketing statements in deciding whether
24 to purchase the product in the future. Unlike the other alleged forms of deception,
25 Plaintiffs cannot check the undisputed serving size, net weight, nutrition facts, or
26 ingredient list on the products to determine if the at-issue ingredients are genetically
27 modified. Plaintiffs face an injury of being unable to rely upon Defendant’s ‘non-GMO’
28 marketing statements in deciding whether to purchase the product in the future.

1 Pursuant and similar to *Davidson*, Plaintiffs show a concrete injury that subjects
2 Plaintiffs to an imminent or actual threat of future harm. Therefore, Plaintiffs establish
3 Article III standing to assert their claim for injunctive relief based on their theory of
4 misleading ‘non-GMO’ marketing statements.”); *id.* at 1160 (“Plaintiffs do show future
5 harm as to the “non-GMO” deceptive marketing statements. Thus, Plaintiffs have
6 plausibly shown that they lack an adequate remedy at law to at least some degree. The
7 Court finds this finding sufficient to overcome Defendant’s *Sonner* challenge at this
8 stage.”) (internal citation omitted); *Rodriguez v. Just Brands USA, Inc.*, 2021 WL
9 1985031, at *8 (C.D. Cal. May 18, 2021) (Wright, J.) (“Plaintiff may still amend such
10 [UCL and FAL] claims to the extent they seek injunctive relief”); *Rothman v. Equinox*
11 *Holdings, Inc.*, 2021 WL 1627490, at *12 (C.D. Cal. Apr. 27, 2021) (Snyder, J.) (“with
12 respect to plaintiff’s prayer for injunctive relief, the allegations in the FAC provide a
13 basis for the Court to infer that plaintiff cannot, at this stage ‘quantify [his] actual
14 damages for future harm’ with any certainty”); *Krause-Pettai v. Unilever U.S., Inc.*,
15 2021 WL 1597931, at *4 (S.D. Cal. Apr. 23, 2021) (citing *Spirtos v. Allstate Inc., Co.*,
16 2003 WL 25900368, at *4 (C.D. Cal. Jan. 10, 2003) (Klausner, J.) (stating plaintiffs’
17 “continual injuries, if proven to exist,” may warrant injunction)); *Andino v. Apple, Inc.*,
18 2021 WL 1549667, at *5 (E.D. Cal. Apr. 20, 2021) (“The Court however agrees with
19 Plaintiff that *Sonner* does not warrant dismissal of his request for injunctive relief.
20 Money damages are an inadequate remedy for future harm, as they will not prevent
21 Defendant from continuing the allegedly deceptive practice.”) (citing *Zeiger v. WellPet*
22 *LLC*, 526 F. Supp. 3d 652, 687 (N.D. Cal. 2021) (“Assuming that *Sonner* applies to
23 injunctive relief, [plaintiff] has shown that monetary damages for past harm are an
24 inadequate remedy for the future harm that an injunction under California consumer
25 protection law is aimed at. [Plaintiff’s] remedy at law, damages, is retrospective. An
26 injunction is prospective. Damages would compensate [Plaintiff] for his past purchases.
27 An injunction would ensure that he (and other consumers) can rely on [Defendant’s]
28 representations in the future. Accordingly, retrospective damages are not an adequate

1 remedy for that prospective harm.”) (internal citation omitted)); *Heredia v. Sunrise*
2 *Senior Living LLC*, 2021 WL 819159, at *7 (C.D. Cal. Feb. 10, 2021) (Staton, J.)
3 (“Plaintiffs have alleged ongoing violations of the law that pose a continuing risk of
4 harm to Sunrise residents and the general public...Further, Plaintiffs seek a ‘public
5 injunction,’ which is available under the UCL and CLRA and is “primarily ‘for the
6 benefit of the general public.’ ” *Blair v. Rent-A-Ctr., Inc.*, 928 F.3d 819, 824 (9th Cir.
7 2019) (citing *McGill v. Citibank, N.A.*, 2 Cal. 5th 945, 393 P.3d 85 (2017) (“[P]ublic
8 injunctions benefit ‘the public directly by the elimination of deceptive practices[.]”)
9 Defendants do not explain how damages will adequately ‘benefit the general public’ in
10 a manner equivalent to an injunction.”); *Dahlin v. Under Armour, Inc.*, 2020 WL
11 6647733, at *4 (C.D. Cal. July 31, 2020 (Anderson, J.) (“the Court is unable, at this
12 stage, to conclude that Plaintiff has an adequate remedy at law. Indeed, even if Plaintiff
13 could not obtain restitution, she might be able to obtain injunctive relief. As a result,
14 the Court cannot conclude, at this stage, that Plaintiff has an adequate damages remedy
15 that forecloses all equitable relief.”).

16 63. Plaintiff intends to purchase the Product or other GAINFUL-branded
17 protein powder products in the future but cannot reasonably do so without an injunctive
18 relief order from the Court ensuring Defendant’s packaging, labeling, and filling of the
19 Product and other protein powder products is accurate and lawful, at which point
20 Plaintiff will reasonably be able to rely upon Defendant’s packaging of the Product and
21 other protein powder products.

22 64. Plaintiff would purchase the Product or other GAINFUL-branded protein
23 powder products from Defendant again in the future if Plaintiff could feel sure that
24 Defendant’s filling of the Product or other GAINFUL-branded protein powder products
25 is accurate and lawful.

26 65. But, without an injunction, Plaintiff has no realistic way to know which—
27 if any—of Defendant’s products are not misleading especially whether such product
28 containers are filled in a misleading manner. Thus, Plaintiff is unable to rely on

1 Defendant's packaging of the Product or other GAINFUL-branded protein powder
2 products in the future, and so Plaintiff cannot purchase the Product or other GAINFUL-
3 branded protein powder products even though Plaintiff would like to purchase them.

4 **V. CLASS ACTION ALLEGATIONS**

5 66. Plaintiff brings this action individually and on behalf of all others similarly
6 situated (the "Class") defined as follows:

7 **All persons who purchased a GAINFUL-branded protein powder product in**
8 **California from January 15, 2021 through the date a class is certified for**
9 **primarily personal, family or household purposes, and not for resale.**

10 67. Excluded from such class definition are: (1) Defendant, any entity in which
11 Defendant has a controlling interest, and its legal representatives, officers directors,
12 employees, assigns, and successors; (2) the Judge to whom this case is assigned, any
13 member of the Judge's staff, and any member of the Judge's immediate family; (3)
14 persons or entities who distribute or resell a Gainful protein powder product; (4)
15 government entities; and (5) claims for personal injury and/or emotional distress.

16 68. NUMEROSITY: Plaintiff does not know the number of Class members but
17 believes the number to be in the tens of thousands, at minimum. The exact identities of
18 Class members may be ascertained by the records maintained by Defendant or
19 California retailers.

20 69. COMMONALITY: Common questions of fact and law exist as to all Class
21 members, and predominate over any questions affecting only individual members of the
22 Class. Such common legal and factual questions, which do not vary between Class
23 members, and which may be determined without reference to the individual
24 circumstances of any Class member, include but are not limited to the following:

- 25 a. Whether Defendant engaged in the wrongful conduct described above;
26 b. Whether Class members are entitled to injunctive relief; and

1 c. Whether Plaintiff and Class members are entitled to actual damages and/or
2 restitution in the form of either a full refund or a price premium to be calculated
3 on a classwide basis.

4 70. TYPICALITY: As a person located in California who purchased the
5 Product from a retailer, who was misled by the size of the Product’s containers, Plaintiff
6 is asserting claims that are typical of the Class.

7 71. ADEQUACY: Plaintiff will fairly and adequately protect the interests of
8 the members of the Class. Plaintiff has retained attorneys experienced in class action
9 litigation. All individuals with interests that are actually or potentially adverse to or in
10 conflict with the Class or whose inclusion would otherwise be improper are excluded.

11 72. SUPERIORITY: A class action is superior to other available methods of
12 adjudication because individual litigation of the claims of all Class members is
13 impracticable and inefficient. Even if every Class member could afford individual
14 litigation, the court system could not. It would be unduly burdensome to the courts in
15 which individual litigation of numerous cases would proceed.

16 **VI. CAUSES OF ACTION**

17 **FIRST CAUSE OF ACTION**

18 **Common Law Fraud**

19 73. Plaintiff incorporates by reference the foregoing paragraphs as if set forth
20 hereinafter.

21 74. The elements of cause of action for California common law fraud are (a)
22 misrepresentation (false representation, concealment, or nondisclosure); (b) knowledge
23 of falsity (or “scienter”); (c) intent to induce reliance; (d) justifiable reliance; and (e)
24 resulting damage. *See Lazar v. Superior Court*, 12 Cal. 4th 631, 638 (1996).

25 75. Each element of the cause of action for fraud is present here, as shown by
26 the following “Who, What, When, Where, and Why” summary:
27
28

- 1 a. **Who:** The false or misleading representations or omissions were made by
2 the Defendant and the individuals employed by Defendant who make
3 packaging and labeling decisions.
- 4 b. **What:** The false or misleading representation was the filling of the Product
5 in an oversized container, which implied to the reasonable consumer that
6 the container had more protein powder than it actually contained. The
7 omission of material facts was the failure to disclose the non-functional
8 slack-fill contained therein.
- 9 c. **When:** The false or misleading representation and omission have been
10 made continuously through the statute of limitations period, as it is made
11 each time a package is sold – including when Plaintiff purchased the
12 Product on October 26, 2024.
- 13 d. **Where:** The false or misleading representation were made on Defendant’s
14 packaging of the Product sold at retailers in California including online
15 retailers including amazon.com at which Plaintiff purchased the Product
16 and Defendant’s own website. The omissions relate to the Defendant’s
17 packaging and retailer websites.
- 18 e. **Why:** Defendant made the false or misleading representation and omission
19 to induce consumers to purchase the Product, to cause them to pay more
20 for the Product, and to take market share and profits from its competitors.

21 76. **Knowledge:** Defendant knows that the Product’s packaging has significant
22 quantities of nonfunctional slack-fill or empty space, knows that consumers are
23 influenced by the size and volume of the Product container to purchase the Product,
24 knows that consumers believe that it is full, and knows that it is deceiving consumers.

25 77. **Intent to defraud:** Defendant intends for consumers to purchase the
26 Product under the mistaken belief that the package is full so that Defendant can capture
27 sales it would not have otherwise received and can increase profits.

1 78. **Justifiable reliance:** Plaintiff’s reliance on the size of the package was
2 reasonable, as consumers reasonably expect that a package will be filled commensurate
3 with its size.

4 79. **Resulting damage:** Plaintiff was damaged by paying more for the Product
5 than Plaintiff would have paid and receiving less Product than Plaintiff expected to
6 receive. To be clear, Plaintiff changed position in reliance upon the fraud (by
7 purchasing the Product) and was damaged by that change of position (by receiving less
8 than Plaintiff paid for and reasonably expected to receive).

9 **SECOND CAUSE OF ACTION**

10 **Violation of California Consumers Legal Remedies Act**

11 **California Civil Code § 1750 *et seq.***

12 80. Plaintiff incorporates by reference the foregoing paragraphs as if set forth
13 hereinafter.

14 81. Plaintiff is an individual who acquired, by purchase, the Product, which is
15 a “good[],” *i.e.*, a tangible chattel bought for use primarily for personal, family, or
16 household purposes within the meaning of Civil Code § 1761(a).

17 82. The CLRA prohibits certain “unfair methods of competition and unfair or
18 deceptive acts or practices” in connection with the sale of goods or services to any
19 consumer. (Cal. Civ. Code § 1770(a).)

20 83. The practices described herein, specifically Defendant’s packaging,
21 advertising, and sale of the Product, were intended to result and did result in the sale of
22 the Product to the consuming public and violated and continue to violate sections
23 1770(a)(5) and 1770(a)(9) of the CLRA by: (1) representing the Product has
24 characteristics or quantities that it does not have; and (2) advertising and packaging the
25 Product with intent not to sell it as advertised and packaged.

26 84. Defendant deceived Plaintiff by filling the Product’s packaging, which
27 includes significant nonfunctional slack-fill, in a misleading manner contrary to
28 California slack-fill statutes including the Sherman Law and the CFPLA.

1 85. Defendant packaged the Product in packages that contain significant
2 nonfunctional slack-fill and made material misrepresentations to deceive Plaintiff and
3 all consumers. The size of the packaging of the Product combined with the actual
4 amount of Product in the package constitutes Defendant’s misrepresentation. *See*
5 *Sinatro v. Mrs. Gooch’s Natural Food Markets, Inc.*, 2023 WL 2324291, at *15 (N.D.
6 Cal. Feb. 16, 2023); *Escobar v. Just Born, Inc.*, 2017 WL 5125740, at *11 (C.D. Cal.
7 June 12, 2017) (O’Connell, J.) (“Plaintiff does not admit that the box at issue lacks a
8 false statement or misrepresentation. To the contrary, ***Plaintiff maintains that the size***
9 ***of the Products’ box itself misrepresents the amount of Product contained within the***
10 ***box***. Plaintiff alleges that the Products’ boxes mislead consumers as to the amount of
11 candy contained therein.”) (emphasis added); *Costa v. Reliance Vitamin Co., Inc.*, 2023
12 WL 2989039, at *6 (N.D. Cal. Apr. 18, 2023) (“Taken together, [slack-fill allegations]
13 [are] sufficient to plead an intentional misrepresentation claim”); *Stewart*, 537 F. Supp.
14 3d at 1139 (noting the plaintiff’s allegation that “the CLRA claim premised on slack fill
15 is viable because ***product size is a misrepresentation.***”) (emphasis added).

16 86. Defendant deceived Plaintiff by misrepresenting the Product as having
17 characteristics and quantities that it does not have, *e.g.*, that the Product is free of
18 nonfunctional slack-fill when it is not. In doing so, Defendant intentionally
19 misrepresented and concealed material facts from Plaintiff. Said misrepresentations and
20 concealment were done with the intention of deceiving Plaintiff and depriving Plaintiff
21 of rights and money.

22 87. “A duty to disclose a material fact can arise if ... it is imposed by
23 statute....” *Zeichner v. Nord Security Inc.*, 2024 WL 4951261, at *6 (N.D. Cal. Dec. 2,
24 2024) (quoting *Rattagan v. Uber Techs., Inc.*, 17 Cal. 5th 1, 40 (2024)). Here, the
25 CFPLA and Sherman Law both imposed upon Defendant a duty to disclose material
26 facts about the level of fill in food containers to avoid misleading consumers. For
27 example, by providing various disclosure-based safe harbors in sub-paragraphs (A), (B),
28 and (C) of paragraph (7) of subdivision (c) of section 12606.2 of California’s Business

1 and Professions Code, the Legislature clearly intended to impose a duty to disclose
2 otherwise nonfunctional slack-fill in food containers sold in California.

3 88. Defendant violated the foregoing CFPLA requirements by failing to
4 disclose the existence of non-functional slack-fill before selling its protein powder
5 products to California consumers. Such violations of the CFPLA constitute material
6 omissions by Defendant arising from a statutorily-prescribed duty.

7 89. Defendant knew that the Product's packaging was misleading and
8 deceptive.

9 90. Defendant's packaging of the Product was a material factor in Plaintiff's
10 decision to purchase the Product. Based on Defendant's packaging of the Product,
11 Plaintiff reasonably believed that Plaintiff would receive more product than actually
12 received. Had Plaintiff known the truth of the matter, Plaintiff would have not have
13 purchased the Product.

14 91. Plaintiff has suffered injury in fact and has lost money as a result of
15 Defendant's deceptive, unfair, and unlawful conduct. Specifically, Plaintiff paid for
16 Product never received.

17 92. On or about December 10, 2024, Plaintiff sent a letter notifying Defendant
18 of the particular wrongdoing that violates the CLRA and demanded that Defendant
19 appropriately correct, repair, replace, or provide another appropriate remedy of the
20 violations to the putative class. The notice was in writing and sent by certified mail,
21 return receipt requested to Defendant's state of New York mailing address because
22 Defendant has no principal place of business in California. Defendant's website
23 identifies such mailing address on the bottom footer of its website at
24 <https://www.gainful.com>.

25 93. More than 30 days have elapsed since Plaintiff sent such demand letter to
26 Defendant, but Defendant failed to respond by correcting, repairing, replacing, or
27 otherwise providing an appropriate remedy of the violations or offering to do so to the
28 entire putative class within a reasonable time.

1 94. In addition, Plaintiff filed the original Complaint in this action on January
2 15, 2025, which provided a specific description of Defendant’s wrongdoing in violation
3 of the CLRA, and expressed Plaintiff’s intention to amend the Complaint to assert
4 claims on behalf of a putative class if Defendant failed to take all appropriate remedial
5 measures. (See Compl. ¶ 32; Doc. 1-1; Page ID #18.) Plaintiff served the original
6 Complaint on February 1, 2025 via substituted service. (See Stip. for Extension of
7 Time to Respond to Compl. at 2:4-5; Doc. 1-5; Page ID #34.) More than 30 days have
8 elapsed since Defendant was served with the original Complaint, but Defendant failed
9 to respond by correcting, repairing, replacing, or otherwise providing an appropriate
10 remedy of the violations or offering to do so to the entire putative class within a
11 reasonable time.

12 95. In addition, Plaintiff filed the First Amended Complaint in this action on
13 May 5, 2025, which provided a specific description of Defendant’s wrongdoing in
14 violation of the CLRA, and alleged causes of action on behalf of the putative class.
15 Plaintiff served the First Amended Complaint on May 2, 2025. More than 30 days have
16 elapsed since Defendant was served with the First Amended Complaint, but Defendant
17 failed to respond by correcting, repairing, replacing, or otherwise providing an
18 appropriate remedy of the violations or offering to do so to the entire putative class
19 within a reasonable time.

20 96. Plaintiff seeks injunctive relief, actual damages, restitution, statutory
21 damages, and punitive damages under the CLRA.

22 **THIRD CAUSE OF ACTION**

23 **Violation of False Advertising Law**

24 **Cal. Bus. & Prof. Code § 17500 et seq.**

25 97. Plaintiff incorporates by reference the foregoing paragraphs as if set forth
26 hereinafter.

27 98. Section 17500 of the California Business and Professions Code states in
28 relevant part, “It is unlawful for any person, firm, corporation or association, or any

1 employee thereof with *intent directly or indirectly to dispose of* real or *personal*
2 *property* or to perform services, professional or otherwise, or anything of any nature
3 whatsoever or *to induce the public to enter into any obligation relating thereto, to*
4 *make or disseminate or cause to be made or disseminated before the public in this*
5 *state*, or to make or disseminate or cause to be made or disseminated from this state
6 before the public in any state, in any newspaper or other publication, *or any advertising*
7 *device*, or by public outcry or proclamation, *or in any other manner or means*
8 *whatever, including over the Internet, any statement*, concerning that real or *personal*
9 *property* or those services, professional or otherwise, or *concerning any circumstance*
10 *or matter of fact connected with the proposed* performance or *disposition thereof,*
11 *which is untrue or misleading, and which is known, or which by the exercise of*
12 *reasonable care should be known, to be untrue or misleading, or for any person, firm,*
13 *or corporation to so make or disseminate or cause to be so made or disseminated any*
14 *such statement as part of a plan or scheme with the intent not to sell that personal*
15 *property* or those services, professional or otherwise, so advertised at the price stated
16 therein, *or as so advertised.*” (Cal. Bus. & Prof. Code § 17500) (emphasis added).

17 99. By committing the acts alleged in this operative Complaint, Defendant has
18 violated Business and Professions Code §§ 17500 *et seq.* In particular, Defendant’s
19 filling of its GAINFUL-branded protein powder products are misleading because their
20 containers are oversized and filled as to be misleading, and Defendant fails to disclose
21 non-functional slack-fill in such products’ containers in statutorily-prescribed methods
22 consistent with the CFPLA.

23 100. As a direct and proximate result of Defendant’s misleading filling of its
24 products’ containers and its failure to disclose non-functional slack-fill in such
25 containers in statutorily-prescribed methods consistent with the CFPLA, Plaintiff and
26 members of the Class have suffered injury in fact and have lost money.

27 101. Plaintiff is entitled to restitution pursuant to Cal. Bus. & Prof. Code §
28 17535 for monies paid by Plaintiff to Defendant. Defendant should be required to

1 disgorge all the profits and gains it has reaped and restore such profits and gains to
2 Plaintiff and Class members, from whom they were unlawfully taken.

3 **FOURTH CLAIM FOR RELIEF**

4 **Violation of Unfair Competition Law**

5 **Cal. Bus. & Prof. Code § 17200 *et seq.***

6 102. Plaintiff incorporates by reference the foregoing paragraphs as if set forth
7 hereinafter.

8 103. The UCL prohibits unfair competition in the form of any unlawful, unfair,
9 or fraudulent business act or practice, any unfair, deceptive, untrue or misleading
10 advertising, and any act prohibited by the FAL. Cal. Bus. & Prof. Code § 17204 allows
11 “a person who has suffered injury in fact and has lost money or property” to prosecute a
12 civil action for violation of the UCL. Such a person may bring such an action on behalf
13 of himself or herself and others similarly situated who are affected by the unlawful
14 and/or unfair business practice or act.

15 104. During the Class period, Defendant committed unlawful business acts or
16 practices as defined by the UCL by violating section 12606.2(b) & (c) of the California
17 Business and Professions Code, section 1770(a)(5) & (9) of the California Civil Code,
18 and section 110690 of the California Health and Safety Code.

19 105. As a direct and proximate result of Defendant’s deceptive, unfair, and
20 unlawful acts or practices described herein, Plaintiff and members of the Class have
21 suffered injury in fact and have lost money.

22 106. Defendant has received, and continues to hold, unlawfully obtained
23 property and money belonging to Plaintiff and members of the Class in the form of
24 payments made to purchase either the Product or other products. Defendant has
25 profited from its unlawful acts or practices in the amount of those payments and interest
26 accrued thereon.

27 107. Plaintiff is entitled to restitution pursuant to Cal. Bus. & Prof. Code §
28 17203 for monies paid by Plaintiff to Defendant. Defendant should be required to

1 disgorge all the profits and gains it has reaped and restore such profits and gains to
2 Plaintiff and Class members, from whom they were unlawfully taken.

3 **VII. PRAYER FOR RELIEF**

4 WHEREFORE, Plaintiff prays for judgment and relief on all causes of action as
5 follows:

- 6 A. For an order certifying that the action be maintained as a class action, that
- 7 Plaintiff be designated as the class representative, and that undersigned
- 8 counsel be designated as class counsel;
- 9 B. For all available legal, equitable, and declaratory relief;
- 10 C. An order enjoining Defendant from continuing to package and/or label the
- 11 Product and/or Defendant’s entire line of GAINFUL-branded protein
- 12 powder products as challenged herein;
- 13 D. Actual damages;
- 14 E. Statutory damages under section 1780(a)(1) of the California Civil Code;
- 15 F. Punitive damages;
- 16 G. Reasonable attorneys’ fees and costs; and
- 17 H. All other relief at law or in equity that may be just and proper.

18
19 Dated: August 29, 2025

PACIFIC TRIAL ATTORNEYS, APC

20
21 By: /s/ Scott J. Ferrell
22 Scott J. Ferrell
23 Attorneys for Plaintiff and the Proposed Class
24
25
26
27
28

Exhibit 1

GAINFUL

FORMULATED FOR YOU

A performance-first blend tailored to an active lifestyle. Fast-absorbing carbohydrates replenish and rebuild tired muscles, while soy-free proteins kickstart post-workout recovery.

22
SERVINGS OF PROTEIN
PER SERVING

RECOVERY

BUILD

SOY-FREE

GLUTEN-FREE

WHEY PROTEIN

NET WEIGHT 14.8 oz (420g)

GAINFUL

FORMULATED FOR YOU

A performance-first blend tailored to an active lifestyle. Fast-absorbing carbohydrates replenish and rebuild tired muscles, while soy-free proteins kickstart post-workout recovery.

22
SERVINGS OF PROTEIN
PER SERVING

RECOVERY

BUILD

SOY-FREE

GLUTEN-FREE

WHEY PROTEIN

NET WEIGHT 14.8 oz (420g)

Exhibit 2

Nutrition Facts

14 servings per container
Serving size 1 scoop (30g)

Amount Per Serving
Calories 110

	% Daily Value*
Total Fat 1g	2%
Saturated Fat 0.5g	1%
Trans Fat 0g	0%
Cholesterol 50mg	10%
Sodium 40mg	8%
Total Carbohydrate 4g	8%
Dietary Fiber 0g	0%
Total Sugars 1g	2%
Includes 0g Added Sugars	0%
Protein 22g	43%
Net Carbs 22g	43%
Total Fat 1g	2%
Total Sugars 1g	2%
Total Fat 1g	2%
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Total Fat 1g	2%
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Total Sugars 1g	2%

*Percent Daily Values are based on a diet of other people's secrets.

Enjoy your Personalized Protein Powder (plus a tasty Flavor Boost) in a variety of ways:

SHAKE
Mix with 8oz of ice cold milk or plant-based milk in a shaker. Then, add your desired Flavor Boost and shake vigorously. For a sweeter, more flavorful shake, try using less liquid.

BLEND
Make a nutrient-packed smoothie by blending with 8oz of your favorite beverage, then add frozen fruit, fresh veggies or nut butter.

BAKE
Add a scoop to your favorite baked good recipe to pack a protein punch.

Reach out to your Registered Dietitian at rd@gainful.com for more tips and follow us @gainful for recipe inspiration!

Questions? Visit help.gainful.com

GAINFUL

NOTICE
Use this product as a food supplement only. Gainful is intended for healthy, active adults for up to 1 year. Store in a cool, dark, dry place for up to 1 year.

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EXP. 08/29/25

EXP. 08/29/25

Exhibit 3



Exhibit 4

Final Details for Order # [REDACTED]

Print this page for your records.

Order Placed: October 26, 2024
Amazon.com order number: [REDACTED]
Order Total: \$59.53

Shipped on October 27, 2024

Items Ordered

1 of: Gainful Whey Protein Powder Build Muscle Bundle, Post Workout Support, Whey Isolate + Concentrate, Low Carb, Unflavored with Chocolate, Vanilla, Strawberry & Variety Pack Flavor Boosts, 28 Servings Price \$65.00

Sold by: Gainful Health (seller profile)
Supplied by: Gainful Health (seller profile)

Condition: New

Shipping Address:

Annette Cody
[REDACTED]
[REDACTED], CA [REDACTED]
United States

Shipping Speed:
FREE Prime Delivery

Payment information

Payment Method:
[REDACTED]

Billing address
Annette Cody
[REDACTED]
[REDACTED], CA [REDACTED]
United States

Item(s) Subtotal:	\$65.00
Shipping & Handling:	\$0.00
Your Coupon Savings:	-\$9.75

Total before tax:	\$55.25
Estimated tax to be collected:	\$4.28

Grand Total:	\$59.53

Credit Card transactions [REDACTED] : October 27, 2024: \$59.53

To view the status of your order, return to [Order Summary](#).

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