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**UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA
WESTERN DIVISION**

GIL ABRAHEM SWIGI and JOSEPH
MIZRAHI, individually and on behalf
of all others similarly situated,

Plaintiffs,

v.

VINFAST AUTO, LLC, a Delaware
limited liability company; and DOES 1
through 50, inclusive,

Defendants.

CASE NO:

CLASS ACTION COMPLAINT

- (1) VIOLATION OF THE
MAGNUSON-MOSS WARRANTY
ACT (15 U.S.C. § 2301, ET SEQ.)
- (2) VIOLATION OF THE SONG-
BEVERLY CONSUMER
WARRANTY ACT (CAL. CIV.
CODE § 1790 ET SEQ.)
- (3) BREACH OF EXPRESS
WARRANTY
- (4) BREACH OF IMPLIED
WARRANTY OF
MERCHANTABILITY
- (5) VIOLATION OF CONSUMER
LEGAL REMEDIES ACT (CLRA)
- (6) FALSE ADVERTISING (CAL.
BUS. & PROF. CODE § 17500)
- (7) BREACH OF CONTRACT
- (8) VIOLATION OF UNFAIR
COMPETITION LAW (CAL. BUS.
& PROF. Code § 17200)

DEMAND FOR JURY TRIAL

1 Plaintiffs GIL ABRAHEM SWIGI and JOSEPH MIZRAHI (“Plaintiffs”),
2 individually and on behalf of all others similarly situated, by and through their
3 undersigned counsel, hereby file this Class Action Complaint against Defendant
4 VINFAST AUTO, LLC (“VINFAST” or “Defendant”), and allege as follows:

5 **INTRODUCTION**

6 1. This is a consumer class action arising from Defendant VINFAST AUTO
7 LLC’s false advertising and failure to deliver electric vehicles (“EVs”) as promised.
8 The named Plaintiffs, Gil Abraham Swigi and Joseph Mizrahi, each leased a 2024
9 VINFAST VF 8 PLUS AWD electric vehicle with the representation that the vehicles
10 would charge at industry-standard speeds. Instead, Plaintiffs discovered post-purchase
11 that the vehicles only charge at a dramatically reduced rate, requiring nearly 24 hours
12 to fully charge, rendering the vehicles impractical for their intended use.

13 2. Plaintiffs and similarly situated consumers were misled into leasing or
14 purchasing these vehicles under materially false pretenses. Despite repeated attempts
15 to have the issues repaired, the problems persist.

16 **PARTIES**

17
18 3. Plaintiff Gil Abraham Swigi is a natural person and citizen of the State of
19 California, residing in Los Angeles County. Mr. Swigi leased a 2024 Vinfast VF 8 Plus
20 AWD with 87.7 kWh battery on or about August 8, 2024, for personal, family, or
21 household purposes.

22 4. Plaintiff Joseph Mizrahi is a natural person and citizen of the State of California,
23 residing in Los Angeles County. Mr. Mizrahi leased a 2024 Vinfast VF 8 Plus AWD
24 with 87.7 kWh battery on or about August 18, 2024, for personal, family, or household
25 purposes.

26 5. Defendant VINFAST AUTO, LLC is a Delaware limited liability company
27 doing business in the State of California, including Los Angeles County. VINFAST is
28 an automotive manufacturer that designs, develops, manufactures, markets, and sells

1 electric vehicles throughout the United States, including in California. VINFAST
2 operates multiple dealerships and service centers in California and conducts substantial
3 business activities in this state.

4 **JURISDICTION AND VENUE**

5
6 6. This Court has subject matter jurisdiction over this action pursuant to 28 U.S.C.
7 § 1331 because this action arises under federal law, specifically the Magnuson-Moss
8 Warranty Act, 15 U.S.C. § 2301 et seq. This Court has supplemental jurisdiction over
9 Plaintiffs' state law claims pursuant to 28 U.S.C. § 1367.

10 7. This Court has personal jurisdiction over Defendant because Defendant
11 regularly conducts business in California, operates dealerships and service centers in
12 California, advertises and markets its vehicles to California consumers, and has
13 sufficient minimum contacts with California such that the exercise of jurisdiction
14 would not offend traditional notions of fair play and substantial justice.

15 8. Venue is proper in this District under 28 U.S.C. § 1391 because a substantial
16 part of the events or omissions giving rise to Plaintiffs' claims occurred in this District,
17 and Defendant conducts substantial business activities in this District.

18 **FACTUAL ALLEGATIONS**

19
20 9. On August 8, 2024, Plaintiff Swigi leased a 2024 VINFAST VF 8 PLUS AWD
21 87.7 KWH from Defendant. (Exhibit A – Swigi Lease Agreement).

22 10. On August 18, 2024, Plaintiff Mizrahi leased the same vehicle model from
23 Defendant. (Exhibit B – Mizrahi Lease Agreement).

24 11. VINFAST represented through marketing materials and dealership staff that the
25 vehicles charge rapidly consistent with Level 2 or higher EV charging capabilities
26 (6.6kW or more).

27 12. These charging representations were material to Plaintiffs' lease decisions as
28 charging times determine an electric vehicle's daily usability.

1 13. After taking possession, Plaintiffs discovered their vehicles charge at rates under
2 2 kW, requiring nearly 24 hours for full charges.

3 14. Defendant advertises the vehicles to charge at industry-standard 32 amps, which
4 enables reasonable charging times.

5 15. However, according to Defendant, the vehicle has a software defect which
6 causes the car to shut down and stop charging when users attempt to charge at the
7 advertised 32-amp rate.

8 16. To avoid the charging shutdown, users must manually lower the amperage to 19
9 amps or below - reducing charging power by nearly 40%.

10 17. This amperage reduction from 32 amps to 19 amps roughly doubles the charging
11 time, resulting in nearly 24 hours for a full charge.

12 18. At the reduced 19-amp rate, Plaintiff Mizrahi's vehicle requires 7 hours to
13 charge from 60% to 90% capacity.

14 19. Charging from typical daily-use levels requires over 20 hours - rendering the
15 vehicles unusable for normal transportation.

16 20. The charging system shuts down without warning, forcing Plaintiffs to wake
17 during night hours to restart the process.

18 21. VINFAST's service representatives attempt repairs at Plaintiffs' homes due to
19 the company's limited service infrastructure.

20 22. Despite multiple repair attempts, VINFAST fails to fix the charging defects.

21 23. VINFAST acknowledges the defects result from "software issues" where minor
22 power fluctuations cause the charging system to terminate erroneously.

23 24. VINFAST admits the charging problems stem from software within the
24 company's control.

25 25. Despite controlling the software causing these defects, VINFAST refuses to
26 provide software updates or effective remedies.

27 26. VINFAST offers only two inadequate solutions: install expensive new charging
28 equipment at Plaintiffs' cost or receive no assistance.

1 27. Other VF 8 Plus owners report identical charging problems, which VINFAST
2 fails to disclose to potential buyers.

3 28. VINFAST's vehicles perform far below industry standards - other electric
4 vehicle manufacturers provide reliable charging at advertised rates without automatic
5 shutdowns.

6 29. VINFAST knows its vehicles cannot achieve advertised charging rates but
7 continues marketing them with false performance claims.

8 30. Even after receiving consumer complaints about charging defects, VINFAST
9 continues selling vehicles without disclosing the actual charging limitations.

10 31. VINFAST's misrepresentations and repair failures leave Plaintiffs with vehicles
11 unsuited for their intended purpose, causing economic harm and daily inconvenience.

12 **CLASS ALLEGATIONS**

13 32. Plaintiffs bring this action on behalf of themselves and as a class action, pursuant
14 to the provisions of Rules 23(a), (b)(2), and (b)(3) of the Federal Rules of Civil
15 Procedure, on behalf of the following class (the "Class"):

16 *"All persons or entities in the United States who, within four (4) years prior to*
17 *the filing of this complaint, purchased or leased a VINFAST VF 8 PLUS vehicle*
18 *that failed to charge at the advertised wattage rate (typically 6.6kW or more),*
19 *resulting in materially longer charging times than represented by Vinfast."*

20 33. Plaintiffs also seek to represent a subclass defined as follows (the "California
21 Subclass"):

22 *"All persons or entities in the State of California who, within four (4) years*
23 *prior to the filing of this complaint, purchased or leased a VINFAST VF 8 PLUS*
24 *vehicle that failed to charge at the advertised wattage rate (typically 6.6kW or*
25 *more), resulting in materially longer charging times than represented by*
26 *Vinfast."*

27 34. Excluded from the Class and California Subclass are: (a) Defendant, its officers,
28 directors, affiliates, legal representatives, employees, successors, and assigns, and

1 entities in which Defendant has a controlling interest; (b) governmental entities; (c) the
2 judge to whom this case is assigned, the judge's staff, and members of their immediate
3 families; and (d) all persons who make a timely election to be excluded from the Class.

4 35. Numerosity: The members of the Class are so numerous that joinder of all
5 members is impracticable. While the exact number of Class members is unknown to
6 Plaintiffs at this time and can only be determined through appropriate discovery,
7 Plaintiffs believe that there are at least hundreds, if not thousands, of members in the
8 proposed Class based on the number of VINFAST VF 8 PLUS vehicles sold
9 nationwide and in California.

10 36. Commonality: Common questions of law and fact exist as to all members of the
11 Class and predominate over any questions affecting only individual Class members.
12 These common legal and factual questions include, but are not limited to: a. Whether
13 VINFAST misrepresented the charging capabilities of its electric vehicles; b. Whether
14 VINFAST's electric vehicles can charge at the advertised wattage rates (typically
15 6.6kW or more); c. Whether VINFAST's misrepresentations and omissions regarding
16 the charging capabilities of its vehicles were material to reasonable consumers; d.
17 Whether VINFAST violated the Magnuson-Moss Warranty Act; e. Whether VINFAST
18 violated California's Song-Beverly Consumer Warranty Act; f. Whether VINFAST
19 violated California's Consumers Legal Remedies Act ("CLRA"); g. Whether
20 VINFAST violated California's Unfair Competition Law ("UCL"); h. Whether
21 VINFAST violated California's False Advertising Law ("FAL"); i. Whether
22 VINFAST breached express warranties made to consumers regarding the charging
23 capabilities of its vehicles; j. Whether VINFAST breached implied warranties
24 regarding the charging capabilities of its vehicles; k. Whether VINFAST's conduct
25 constitutes breach of contract; l. Whether Plaintiffs and Class members are entitled to
26 damages, restitution, disgorgement, and/or other remedies; and m. The amount and
27 nature of relief to be awarded to Plaintiffs and the Class.
28

1 37. Typicality: Plaintiffs' claims are typical of the claims of the other members of
2 the Class because, among other things, Plaintiffs and all Class members were similarly
3 injured through Defendant's uniform misconduct as described herein. Plaintiffs and all
4 members of the Class purchased or leased VINFAST vehicles with charging
5 capabilities that did not perform as advertised, and all have suffered similar harm as a
6 result of VINFAST's misconduct.

7 38. Adequacy: Plaintiffs will fairly and adequately protect the interests of the Class.
8 Plaintiffs have retained counsel experienced in complex consumer class action
9 litigation, and Plaintiffs intend to prosecute this action vigorously. Plaintiffs have no
10 adverse or antagonistic interests to those of the Class.

11 39. Ascertainability: Class members can be readily identified and ascertained
12 through VINFAST's sales and lease records, vehicle identification numbers (VINs),
13 vehicle registration records, and other objective criteria.

14 40. With respect to claims seeking primarily injunctive and declaratory relief,
15 Defendant has acted or refused to act on grounds generally applicable to Plaintiffs and
16 the other members of the Class, thereby making appropriate final injunctive relief and
17 declaratory relief with respect to the Class as a whole.

18 41. With respect to claims seeking primarily monetary relief common questions of
19 law and fact predominate over questions affecting only individual members, and a class
20 action is superior to other available methods for fairly and efficiently adjudicating the
21 controversy. Class treatment will permit a large number of similarly situated persons
22 to prosecute their common claims in a single forum simultaneously, efficiently, and
23 without the unnecessary duplication of evidence, effort, and expense that numerous
24 individual actions would engender. The damages or other financial detriment suffered
25 by individual Class members are relatively small compared to the burden and expense
26 that would be entailed by individual litigation of their claims against Defendant,
27 making it impracticable for Class members to individually seek redress for Defendant's
28 wrongful conduct.

FIRST CAUSE OF ACTION
VIOLATION OF THE MAGNUSON-MOSS WARRANTY ACT
(15 U.S.C. § 2301, ET SEQ.)
(On Behalf of Plaintiffs and the Class)

42. Plaintiffs incorporate by reference all preceding paragraphs as though fully set forth herein.

43. Plaintiffs bring this count on behalf of themselves and the Class.

44. The VINFAST VF 8 PLUS vehicles are “consumer products” within the meaning of 15 U.S.C. § 2301(1).

45. Plaintiffs and Class members are “consumers” within the meaning of 15 U.S.C. § 2301(3).

46. VINFAST is a “supplier” and “warrantor” within the meaning of 15 U.S.C. § 2301(4) and (5).

47. VINFAST provided Plaintiffs and Class members with written warranties within the meaning of 15 U.S.C. § 2301(6).

48. VINFAST breached these written warranties by providing vehicles that failed to charge at the rates represented by VINFAST, instead charging at materially lower rates requiring nearly 24 hours for full charging.

49. The charging defects substantially impair the vehicles’ utility, as demonstrated by the need for over 20 hours to charge from typical daily-use battery levels and the necessity of awakening during overnight hours to restart the charging process when it automatically shuts down.

50. VINFAST has been unable to repair the charging defects despite multiple attempts, and has acknowledged that the charging problems are caused by software issues within VINFAST’s control.

51. VINFAST’s failure to cure the defect within a reasonable time has caused the written warranties to fail of their essential purpose.

52. As a direct and proximate result of VINFAST's breach of written warranties, Plaintiffs and Class members have suffered damages including diminution in vehicle value, loss of use, and substantial inconvenience.

53. Plaintiffs and the Class are entitled to costs and expenses, including attorney's fees, under 15 U.S.C. § 2310(d).

SECOND CAUSE OF ACTION
VIOLATION OF CALIFORNIA'S SONG-BEVERLY CONSUMER
WARRANTY ACT
(CAL. CIV. CODE § 1790 ET SEQ.)
(On Behalf of Plaintiffs and the California Subclass)

54. Plaintiffs incorporate by reference all preceding paragraphs as though fully set forth herein.

55. Plaintiffs bring this count on behalf of themselves and the California Subclass.

56. Plaintiffs and the California Subclass members are "buyers" within the meaning of Cal. Civ. Code § 1791(b), including lessees under Cal. Civ. Code § 1795.4.

57. The VINFAST vehicles are "consumer goods" within the meaning of Cal. Civ. Code § 1791(a).

58. VINFAST is a "manufacturer" within the meaning of Cal. Civ. Code § 1791(j).

59. VINFAST provided Plaintiffs and the California Subclass members with express and implied warranties regarding the vehicles' charging capabilities and performance.

60. VINFAST breached these warranties by delivering vehicles that charge at significantly lower rates than represented, requiring nearly 24 hours for full charging instead of the fast charging times that were represented.

61. The charging defect substantially impairs the use, value, and safety of the VINFAST vehicles because: (a) the vehicles require impractically long charging times; (b) the charging system unpredictably shuts down requiring manual intervention including during overnight hours; (c) the extended charging times make the vehicles impractical for daily transportation needs; and (d) the charging performance falls substantially below that of other electric vehicles in the marketplace.

1 62. Plaintiffs and the California Subclass members presented their vehicles to
2 VINFAST for repair of the charging defects.

3 63. Despite multiple repair attempts, VINFAST and its authorized repair facilities
4 have been unable to conform the vehicles to the applicable warranties after a reasonable
5 number of attempts.

6 64. VINFAST has acknowledged that the charging defects are caused by software
7 issues, demonstrating VINFAST's knowledge of the defects and their cause.

8 65. Despite having knowledge of the defects and despite having a reasonable
9 opportunity to cure them, VINFAST has failed to provide effective remedies.

10 66. VINFAST's conduct constitutes willful failure to comply with its Song-Beverly
11 obligations.

12 67. As a direct and proximate result of VINFAST's breach of express and implied
13 warranties, Plaintiffs and the California Subclass have been damaged.

14 68. Pursuant to Cal. Civ. Code §§ 1793.2 & 1794, Plaintiffs and the California
15 Subclass are entitled to restitution, replacement, refund, reasonable attorney's fees,
16 costs, and civil penalties of up to two times actual damages under Cal. Civ. Code §
17 1794(c).

18
19 **THIRD CAUSE OF ACTION**
20 **BREACH OF EXPRESS WARRANTY**
21 **(On Behalf of Plaintiffs and the Class)**

22 69. Plaintiffs incorporate by reference all preceding paragraphs as though fully set
23 forth herein.

24 70. VINFAST made express warranties regarding the charging capabilities of its
25 vehicles through marketing materials, advertisements, dealership representations, and
26 written warranty documentation.

27 71. These express warranties included representations that the vehicles would
28 charge rapidly and at rates consistent with Level 2 or higher EV charging capabilities.

1 72. These express warranties became part of the basis of the bargain between
2 VINFAST and Plaintiffs and Class members.

3 73. VINFAST breached these express warranties by delivering vehicles that charge
4 at significantly lower rates than warranted, requiring nearly 24 hours for full charging
5 and making the vehicles impractical for their intended use.

6 74. The charging performance delivered is materially different from what was
7 expressly warranted, as evidenced by the extended charging times and need for
8 constant monitoring and manual intervention.

9 75. As a direct and proximate result of VINFAST's breach of express warranties,
10 Plaintiffs and Class members have suffered damages in an amount to be determined at
11 trial.

12 **FOURTH CAUSE OF ACTION**

13 **Breach of Implied Warranty of Merchantability** 14 **(On Behalf of Plaintiffs and the Class)**

15 76. Plaintiffs incorporate by reference all preceding paragraphs as though fully set
16 forth herein.

17 77. VINFAST is a merchant and seller of electric vehicles within the meaning of the
18 Uniform Commercial Code as adopted in California and other states.

19 78. The VINFAST vehicles were subject to implied warranties of merchantability
20 running from VINFAST to Plaintiffs and Class members.

21 79. VINFAST impliedly warranted that the vehicles were of merchantable quality
22 and fit for the ordinary purpose for which electric vehicles are used.

23 80. The VINFAST vehicles are not merchantable because they are not fit for the
24 ordinary purposes for which electric vehicles are used, namely reliable and reasonably
25 efficient charging for daily transportation needs.

26 81. The vehicles' charging defects, including extended charging times of nearly 24
27 hours and unpredictable charging shutdowns requiring manual intervention, render
28 them unfit for ordinary use as electric vehicles.

82. As a direct and proximate result of VINFAST's breach of the implied warranty of merchantability, Plaintiffs and Class members have been damaged in an amount to be determined at trial.

FIFTH CAUSE OF ACTION
VIOLATION OF CALIFORNIA'S CONSUMERS LEGAL REMEDIES ACT
(CAL. CIV. CODE § 1750 ET SEQ.)
(On Behalf of Plaintiffs and the California Subclass)

83. Plaintiffs incorporate by reference all preceding paragraphs as though fully set forth herein.

84. Plaintiffs bring this count on behalf of themselves and the California Subclass.

85. The California Consumers Legal Remedies Act ("CLRA") prohibits "unfair methods of competition and unfair or deceptive acts or practices undertaken by any person in a transaction intended to result or that results in the sale or lease of goods or services to any consumer." Cal. Civ. Code § 1770(a).

86. Plaintiffs and the California Subclass members are "consumers" within the meaning of Cal. Civ. Code § 1761(d).

87. The VINFAST vehicles are "goods" within the meaning of Cal. Civ. Code § 1761(a).

88. VINFAST's acts and practices, as described herein, violate the CLRA because they include, but are not limited to, the following: a. Representing that goods have characteristics, uses, benefits, or qualities that they do not have (Cal. Civ. Code § 1770(a)(5)); b. Representing that goods are of a particular standard, quality, or grade, if they are of another (Cal. Civ. Code § 1770(a)(7)); c. Advertising goods with intent not to sell them as advertised (Cal. Civ. Code § 1770(a)(9)); and d. Representing that the subject of a transaction has been supplied in accordance with a previous representation when it has not (Cal. Civ. Code § 1770(a)(16)).

89. VINFAST violated the CLRA by representing, through its advertisements, warranties, and other express representations, that its electric vehicles could charge at

1 rapid rates when, in fact, the vehicles charge at significantly lower rates, requiring
2 nearly 24 hours for full charging.

3 90. VINFAST knew or should have known that its representations about the
4 charging capabilities of its vehicles were false or misleading.

5 91. VINFAST's misrepresentations and omissions regarding the charging
6 capabilities of its vehicles were material to reasonable consumers because they relate
7 to a fundamental feature of electric vehicles that affects their practicality and usability.

8 92. Plaintiffs and the California Subclass are initially only seeking injunctive relief
9 under the CLRA. Pursuant to Cal. Civ. Code § 1782(d), Plaintiffs and the California
10 Subclass are entitled to seek injunctive relief without providing the notice required by
11 Cal. Civ. Code § 1782(a).

12 93. Plaintiffs expressly reserve the right to amend this Complaint to seek monetary
13 damages under the CLRA following service of a CLRA notice letter compliant with
14 Cal. Civ. Code § 1782(a) and the expiration of the applicable notice period.

15 94. The injunctive relief sought by Plaintiffs and the California Subclass includes,
16 but is not limited to, an order prohibiting VINFAST from continuing its unfair and
17 deceptive practices with respect to the charging capabilities of its vehicles.

18
19 **SIXTH CAUSE OF ACTION**

20 **False Advertising (Cal. Bus. & Prof. Code § 17500)**
21 **(On Behalf of Plaintiffs and the California Subclass)**

22 95. Plaintiffs incorporate by reference all preceding paragraphs as though fully set
23 forth herein.

24 96. VINFAST engaged in false and misleading advertising by promoting its vehicles
25 as having rapid charging capabilities when the vehicles charge at significantly reduced
26 rates.

27 97. These representations were false and misleading because the vehicles require
28 nearly 24 hours for full charging, far exceeding reasonable charging times for electric
vehicles.

1 98. VINFAST made these false representations with knowledge of their falsity or
2 with reckless disregard for the truth, as evidenced by VINFAST's acknowledgment
3 that the charging defects are caused by software issues within its control.

4 99. VINFAST's false representations were material because charging capability
5 directly affects electric vehicle practicality and value.

6 100. Plaintiffs relied on these misrepresentations in entering their lease agreements.

7 101. As a result of this reliance, Plaintiffs suffered economic injury, loss of use of
8 their vehicles, substantial inconvenience from charging failures, and additional time
9 and costs attempting to make the vehicles function as represented.

10
11 **SEVENTH CAUSE OF ACTION**
12 **BREACH OF CONTRACT**
13 **(On Behalf of Plaintiffs and the Class)**

14 102. Plaintiffs incorporate by reference all preceding paragraphs as though fully set
15 forth herein.

16 103. Plaintiffs entered into valid and binding lease agreements with VINFAST for the
17 lease of VF 8 Plus vehicles.

18 104. The lease agreements contained express and implied terms that the vehicles
19 would perform as represented by VINFAST, including charging at advertised speeds
20 and rates consistent with industry standards.

21 105. VINFAST's pre-lease representations regarding the vehicles' charging
22 capabilities, including representations about rapid charging speeds and Level 2
23 charging compatibility, became integrated terms of the lease agreements and created
24 contractual obligations regarding vehicle performance.

25 106. As part of the lease agreements, VINFAST was contractually obligated to
26 deliver vehicles that: (a) could charge at the advertised amperage rates; (b) would
27 provide reasonable charging times suitable for daily transportation; (c) would function
28 reliably without requiring constant user intervention; and (d) would perform
consistently with industry standards for electric vehicles.

1 107. Plaintiffs performed their obligations under the lease agreements by making
2 required lease payments and complying with the lease terms.

3 108. VINFAST materially breached the lease agreements by delivering vehicles that
4 fundamentally failed to perform as contracted, specifically by: (a) providing vehicles
5 that cannot charge at advertised 32-amp rates; (b) delivering vehicles that require
6 nearly 24 hours for full charging instead of reasonable charging times; (c) providing
7 vehicles with charging systems that shut down unpredictably, requiring manual
8 intervention and nighttime restarts; and (d) failing to provide vehicles suitable for
9 ordinary daily transportation use.

10 109. VINFAST's breach was material because it goes to the essence of the lease
11 agreements - providing functional electric vehicles suitable for the purpose for which
12 they were leased.

13 110. The charging defects render the vehicles substantially different from what was
14 contracted for, depriving Plaintiffs of the fundamental benefit of their bargain.

15 111. As a direct and proximate result of VINFAST's material breach, Plaintiffs were
16 deprived of the benefit of their bargain and suffered damages including: (a) lease
17 payments for non-conforming vehicles; (b) diminished value of the leased vehicles; (c)
18 loss of use and utility; (d) substantial inconvenience including constant monitoring
19 requirements; (e) additional time and costs attempting to make the vehicles function as
20 contracted; and (f) opportunity costs from limited mobility and transportation options.

21 112. Plaintiffs are entitled to damages, restitution, and other appropriate relief for
22 VINFAST's breach of the lease agreements.

23
24 **EIGHTH CAUSE OF ACTION**
25 **VIOLATION OF CALIFORNIA'S UNFAIR COMPETITION LAW**
26 **(CAL. BUS. & PROF. CODE § 17200)**
27 **(On Behalf of Plaintiffs and the California Subclass)**

28 113. Plaintiffs incorporate by reference all preceding paragraphs as though fully set
forth herein.

114. Plaintiffs bring this count on behalf of themselves and the California Subclass.

1 115. California's Unfair Competition Law (UCL") prohibits "unlawful, unfair or
2 fraudulent" business acts or practices. Cal. Bus. & Prof. Code § 17200.

3 116. Plaintiffs have standing to bring this UCL claim because they suffered economic
4 injury as a result of VINFAST's unfair business practices by receiving vehicles worth
5 substantially less than represented and incurring additional costs due to the charging
6 defects.

7 117. Unlawful Conduct: VINFAST's conduct violates the UCL's "unlawful" prong
8 because it constitutes unlawful business practices, including violations of the Song-
9 Beverly Consumer Warranty Act, the Consumers Legal Remedies Act, the False
10 Advertising Law, and the Magnuson-Moss Warranty Act, as alleged herein.

11 118. Unfair Conduct: VINFAST's conduct also violates the UCL's "unfair" prong
12 because it frustrates reasonable consumer expectations that electric vehicles will
13 charge at advertised rates rather than require nearly 24 hours for full charging.
14 VINFAST's conduct is unfair because: (a) consumers reasonably expected industry-
15 standard charging performance based on VINFAST's representations; (b) VINFAST
16 has acknowledged that the charging defects are caused by software issues within its
17 control but has failed to remedy them; (c) VINFAST continued selling and leasing
18 vehicles without disclosing the actual charging limitations; and (d) less harmful
19 alternatives existed, including fixing the software issues, providing full disclosure of
20 charging limitations, or offering vehicle buy-backs.

21 119. VINFAST's unfair conduct harms not only consumers but also competition in
22 the electric vehicle marketplace by allowing VINFAST to compete unfairly against
23 manufacturers whose vehicles perform as advertised.

24 120. As a result of VINFAST's unlawful and unfair business practices, Plaintiffs and
25 the California Subclass have been injured and are entitled to restitution of money paid
26 for vehicles that do not perform as represented.

1 121. Plaintiffs and the California Subclass seek restitution, disgorgement of profits,
2 and injunctive relief under the UCL to prevent VINFAST from continuing its unlawful
3 and unfair business practices.

4 **PRAYER FOR RELIEF**

5 **WHEREFORE**, Plaintiffs pray for judgment against Defendants as follows:

- 6
- 7 1. Certification of the Class and California Subclass,
 - 8 2. For restitution and/or rescission of the lease agreements;
 - 9 3. For general, special, and consequential damages under all causes of action
10 except the CLRA claim, as to which Plaintiffs initially seek only injunctive
11 relief;
 - 12 4. For attorneys' fees and costs under applicable statutes including Cal. Civ.
13 Code § 1794, 15 U.S.C. § 2310(d), and other applicable laws;
 - 14 5. For civil penalties of up to two times actual damages under Cal. Civ. Code
15 § 1794(c);
 - 16 6. For statutory damages under the CLRA (following proper notice and
17 opportunity to cure);
 - 18 7. For restitution and disgorgement of profits under the UCL;
 - 19 8. For punitive damages where permitted by law;
 - 20 9. An order compelling VINFAST to buy back the vehicles or provide
21 adequate remedy;
 - 22 10. For injunctive relief prohibiting Defendant from engaging in further unfair
23 and deceptive business practices regarding the advertising and sale of
24 electric vehicles with false charging capability representations;
 - 25 11. For declaratory relief as appropriate; and
 - 26 12. For such other and further relief as the Court deems just and proper.
- 27
28

DEMAND FOR JURY TRIAL

Plaintiffs hereby request a trial by jury on all causes of action so triable.

Dated: June 19, 2025

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