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**UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA**

ALISA BOURNE, individually and on behalf of
all others similarly situated,

Plaintiff,

v.

CVS HEALTH CORPORATION and CVS
PHARMACY, INC.,

Defendants.

Case No.

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

1 Plaintiff Alisa Bourne (“Plaintiff”) brings this action on behalf of herself and all others
2 similarly situated against Defendants CVS Health Corporation and CVS Pharmacy, Inc.
3 (“Defendants” or “CVS”). Plaintiff makes the following allegations pursuant to the investigation
4 of her counsel and based upon information and belief, except as to allegations specifically
5 pertaining to herself which is based on personal knowledge.

6 **NATURE OF THE ACTION**

7 1. Plaintiff brings this class action on behalf of herself and similarly situated
8 consumers who purchased CVS Health brand bandages (the “Bandages” or the “Products”).

9 2. Defendants’ Products are adhesive bandages that serve millions of people daily for
10 the treatment of cuts, scrapes, and burns.

11 3. The Products’ packaging claims the bandages are “sterile” and “help prevent
12 infection.” The packaging further instructs consumers that the Products are “for use on minor cuts
13 and scrapes.” Many of the Products are also sold as “anti-bacterial” and state they “help prevent
14 infection.” The only active ingredient listed for the antibacterial Bandages is Benzalkonium
15 Chloride.

16 4. However, unbeknownst to consumers, the Products are unfit for their intended
17 purpose because they contain PFAS, “forever chemicals,” which are dangerous to human health.

18 5. PFAS are a group of synthetic chemicals. Because PFAS persist and accumulate
19 over time, they are harmful even at very low levels. Indeed, PFAS have been shown to have a
20 number of toxicological effects in laboratory studies and have been associated with thyroid
21 disorders, immunotoxic effects, and various cancers.

22 6. Furthermore, the Centers for Disease Control and Prevention (“CDC”) outlined a
23 host of health effects associated with PFAS exposure, including liver damage, decreased fertility,
24 and increased risk of asthma.

25 7. Accordingly, Plaintiff brings claims against Defendants individually and on behalf
26 of a class of all others similarly situated for claims of breach of warranties, fraud, state consumer
27 protection laws, and unjust enrichment.

PARTIES

1
2 8. Plaintiff Alisa Bourne is, and at all times relevant to this action has been, a resident
3 of Oakland, California. In or around 2023 and early 2024, Ms. Bourne purchased the following
4 CVS Health brand bandages from a CVS store in California:

- 5 • CVS Health Assorted Antibacterial Bandages
- 6 • CVS Health Extra Large Flexible Fabric Antibacterial Bandages
- 7 • CVS Health Flexible Fabric Bandages
- 8 • CVS Health Children’s Antibacterial Bandages
- 9 • CVS Health Waterproof Antibacterial Bandages

10 9. When Ms. Bourne made her purchase, she believed that the Products were safe
11 because they were intended to be used directly on skin for “use on minor cuts and scrapes” and are
12 advertised as antibacterial, sterile, and can help prevent infection. Ms. Bourne’s belief was based
13 on her review of the Products’ advertising and marketing, and she relied on Defendants’
14 representations in making her purchase. Had Defendants disclosed on the label that the Products
15 contained PFAS chemicals, and the harms that can result from contact with PFAS chemicals, she
16 would not have purchased the Products, or at the very least, would have only been willing to pay
17 significantly less. As a direct result of Defendants’ material misrepresentations and omissions, Ms.
18 Bourne suffered, and continues to suffer, economic injuries. Ms. Bourne would consider
19 purchasing Defendants’ Products in the future if Defendants removed the PFAS chemicals from
20 them.

21 10. Defendant CVS Health Corporation is a Rhode Island corporation, with its principal
22 executive offices located at One CVS Drive, Woonsocket, Rhode Island.

23 11. Defendant CVS Pharmacy, Inc. is a subsidiary of Defendant CVS Health
24 Corporation, with its principal executive offices located at One CVS Drive, Woonsocket, Rhode
25 Island.

26 12. Defendants own and operate pharmacy chain stores nationwide and have
27 manufactured, marketed, and sold the Products nationwide in stores and online, including in
28 California.

JURISDICTION AND VENUE

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2 13. This Court has subject matter jurisdiction pursuant to 28 U.S.C. § 1332(d)(2)(A).
3 There are more than 100 Class Members, the aggregate claims of all members of the proposed
4 Class exceed \$5,000,000.00, exclusive of interest and costs, and at least one Class Member is a
5 citizen of a state different than Defendant.

6 14. Defendants are a corporation under the Class Action Fairness Act of 2005
7 (“CAFA”), 28 U.S.C. § 1332(d), and therefore are citizens of Rhode Island because Defendants
8 have its principal place of business in the State of Rhode Island.

9 15. This Court has personal jurisdiction over Defendants because Defendants
10 purposefully availed themselves to the benefits of the forum, and because a substantial portion of
11 the events giving rise to this complaint occurred in this District.

12 16. Venue is proper in this District pursuant to 28 U.S.C. § 1391 because this District is
13 where a substantial part of the conduct giving rise to Plaintiff’s claims occurred.

FACTUAL ALLEGATIONS

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15 **I. The Products and Defendants’ Marketing**

16 17. Defendants market and sell waterproof, antibacterial, and fabric bandages of various
17 sizes under their brand name CVS Health in CVS stores and online.

18 18. The Products are adhesive to human skin and are intended for “use on minor cuts
19 and scrapes.” Each bandage has adhesive flaps with an absorbent pad in the center that serves as a
20 cushion for cuts, scrapes, and other injuries to the skin.

21 19. According to the packaging for Defendants’ antibacterial bandages, the Products are
22 “sterile,” “resist bacteria,” and “helps prevent infection.” The back of the packaging explains that
23 “Benzalkonium chloride in the dressing helps fight against bacteria & infection.”
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CVS Health. Active Use

Extra Large
Flexible Fabric
ANTIBACTERIAL BANDAGES

Helps prevent infection

- Resists bacteria*
- Highly absorbent
- Pain-free pad†

Breathable material

STERILE

Actual Product Size on Back Panel

TRIPLE LAYER PROTECTION

10
EXTRA LARGE
2 IN x 4 IN (50 mm x 101 mm)

CVS Health.

Antibacterial agent
Benzalkonium chloride
in the dressing
helps fight
against
bacteria &
infection.

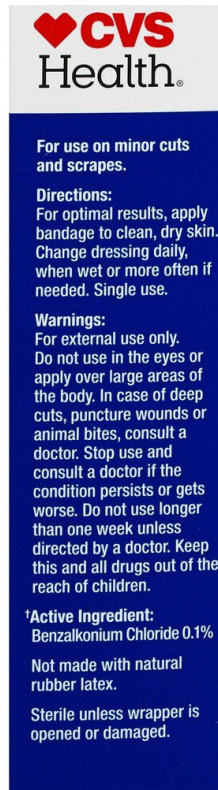
Highly absorbent
pad
Absorbs more
fluid than most
comparable
bandages.

Pain-free
pad
Gentle,
non-stick pad
protects
wound from
disruption &
tearing.

TRIPLE LAYER PROTECTION

Actual Size (10)
2 IN x 4 IN
(50 mm x 101 mm)

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20. Defendants' waterproof antibacterial bandages make similar claims.



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CVS Health

†Pain-free pad
Gentle, non-stick pad protects wound from disruption and tearing.

Antibacterial agent
Benzalkonium chloride kills bacteria within the pad* and helps prevent infection.

Highly absorbent pad
Innovative pad technology absorbs more fluid than most leading bandages.

*This product is not manufactured or distributed by Johnson & Johnson, owner of the trademarks Band-Aid® and Water Block®. Compare to Band-Aid® Water Block® in overall performance and quality. Band-Aid® does not contain Benzalkonium Chloride.
†Based on laboratory testing.

CVS Health

For use on minor cuts, scrapes and burns.

Directions:
For optimal results, apply bandage to clean, dry skin. Change dressing daily, or more often if needed.
Single use.

Warning:
For external use only. Do not use in the eyes or apply over large areas of the body. In case of deep cuts, puncture wounds, animal bites or serious burns, consult a doctor. Stop use and consult a doctor if the condition persists or gets worse. Do not use longer than one week unless directed by a doctor. Keep this and all drugs out of the reach of children.

Active Ingredient:
Benzalkonium Chloride
0.1%

Not made with natural rubber latex.
Sterile unless wrapper is opened or damaged.

21. The Products also list a single active ingredient – Benzalkonium chloride.

1 22. Reasonable consumers purchased and continue to purchase Defendants' Products
2 under the reasonable belief that they do not contain the synthetic chemicals, PFAS, that could
3 adversely impact their health or the health of their children.

4 **II. PFAS in Defendants' Products.**

5 23. Defendants' Products pose a health and safety risk due to the presence of PFAS in
6 the Products.

7 24. Mamavation is a consumer "watchdog" community group, which provides "eco-
8 wellness product investigations for moms."

9 25. To enable consumers to avoid the harms associated with PFAS chemicals,
10 Mamavation has commissioned consumer studies on numerous beauty and personal care products,
11 foods and beverages, supplements, menstrual products, clothing, food packaging and parchment
12 paper, baby and children products, electronic equipment, and cleaning and laundry products.

13 26. Because of known toxicity associated with PFAS, Mamavation commissioned
14 scientific studies on indications of PFAS in bandages, to analyze popular bandages marketed to
15 consumers.

16 27. To conduct the studies, bandages were purchased and donated from Mamavation
17 community members between November 2022 and February 2024 from Walmart, CVS, Rite Aid,
18 Target, and Amazon. Each of the products tested was recorded in Mamavation's database and then
19 sent directly to the lab within the product's original packaging.

20 28. Mamavation sent 40 bandages from 18 brands for testing at an EPA-certified
21 laboratory, including Defendants' bandages.

22 29. Mamavation's EPA-certified laboratory uses marker testing to identify the potential
23 presence of PFAS chemicals in bandages. Organic fluorine is a marker for PFAS because all PFAS
24 are carbon-based compounds that contain fluorine. The specific laboratory method used to test for
25 total fluorine was the Determination of Total Fluorine by Oxygen Flask Combustion and
26 IonSelective Electrode. If total fluorine was observed at a detection level of 10 ppm or greater, the
27 laboratory did the Determination of free Fluoride Ion in the product by Ion-Selective Electrode and
28 then subtracted that from the Total Fluorine to determine the amount of organic fluorine. This

1 marker testing is likely to show the presence of PFAS. Organic fluorine can also capture other
2 fluoropolymers, pharmaceuticals, and common hydrofluorocarbon refrigerants, such as 1,1,1,2-
3 tetrafluoroethane (commonly known as R-134a) and 2,3,3,3-tetrafluoropropene (commonly known
4 as HFO-1234yf), which are all also PFAS chemicals.

5 30. Total organic fluorine analysis is used to detect organic fluorine, which is the
6 foundational element (and defining characteristic) of PFAS chemicals.

7 31. In the context of chemistry, the term “organic” refers to compounds containing
8 carbon. Organic fluorine is created by the chemical bond between carbon atoms and fluorine
9 atoms. The strong bond created between carbon and fluorine is what defines PFAS chemicals and
10 is the reason for their common usage.

11 32. Total organic fluorine testing is critical to the detection of the 99.99% of PFAS that
12 cannot be detected through limited targeted testing. Because organic fluorine is the identifying
13 element of PFAS chemicals and is present in all PFAS varieties, the detection of organic fluorine in
14 a sample necessarily means that PFAS chemicals are present in some form.

15 33. It is nearly impossible for total organic fluorine testing to yield a false positive
16 detection of PFAS in a sample. Total organic fluorine testing only measure fluorine that originates
17 from a substance where fluorine is attached to a carbon backbone. Therefore, total organic fluorine
18 testing does not detect any other forms of fluorine, such as inorganic fluorine (i.e., fluoride).

19 34. Organic fluorine is not naturally present in the human body, and is practically
20 nonexistent outside of its use in man-made PFAS chemicals.

21 35. In light of the limitations of targeted testing, total organic fluorine testing is the
22 only method that is able to reliably detect the presence or absence of the thousands of varieties of
23 PFAS chemicals for which targeted testing is not currently available.

24 36. Consequently, total organic fluorine testing is widely accepted by scientists,
25 researchers, and regulators as the reliable method to detect a PFAS chemical in a sample.

26 37. According to Scott Belcher, Ph.D. & Associate Professor with the Center for
27 Environmental & Health Effects of PFAS at North Carolina State University, “fluoropolymers,
28 such as polytetrafluoroethylene (PTFE), are extremely common forms of PFAS that could be

1 contributing to the organic fluorine found in bandages. Methods used for detecting individual
2 PFAS, such as PFOA or GenX, cannot directly identify PTFE. However, the analysis of total
3 organic fluorine (TOF) does account for all PFAS contaminants in bandages, including PTFE.
4 Therefore, this method of testing serves as a good ‘spot-check’ of consumer products.”

5 38. Mamavation’s testing of Defendants’ Bandages produced the following results:

- 6 • CVS Health C60 Flexible Fabric Antibacterial Bandages — 201 ppm organic
7 fluorine on the absorbent pad.
- 8 • CVS Health C70 Flexible Fabric Sterile Bandages —272 ppm organic fluorine
9 on the sticky flaps.
- 10 • CVS Health C80 Flexible Fabric Antibacterial Bandages — 128 ppm organic
11 fluorine in the absorbent pad.
- 12 • CVS Health Waterproof Adhesive Bandages — 20 ppm organic fluorine on the
13 sticky flaps.

14 39. In response to the results of the studies, Linda Birnbaum, Scientist Emeritus and
15 Former Director of the National Institute of Environmental Health Sciences and National
16 Toxicology Program & Scholar in Residence at Duke University stated: “Because bandages are
17 placed upon open wounds, it’s troubling to learn that they may also be exposing children and adults
18 to PFAS. It’s obvious from the data that PFAS are not needed for wound care, so it’s important that
19 the industry remove their presence to protect the public from PFAS and opt instead for PFAS-free
20 materials.”

21 40. Moreover, Plaintiff’s counsel conducted testing on some of Plaintiff’s Products
22 through a certified lab, which confirmed the presence of PFAS in Plaintiff’s Products:

- 23 • CVS Health XL Flexible Fabric Antibacterial Bandages — 216 ppm organic
24 fluorine on the sticky flaps.
- 25 • CVS Health Flexible Fabric Antibacterial Bandages — 199 ppm organic
26 fluorine on the sticky flaps.

27 41. These test results indicate the presence of PFAS in all of Defendants’ Products.
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1 **III. PFAS Chemicals Are Harmful to Humans**

2 42. According to the Agency for Toxic Substances and Disease Registry, PFAS
3 chemicals “are man-made chemicals that have been used in industry and consumer products
4 worldwide since the 1940s. They have been used to make nonstick cookware, water-repellent
5 clothing, stain resistant fabrics and carpets, some cosmetics, some firefighting foams, and products
6 that resist grease, water, and oil.”

7 43. One common characteristic of concern in regard to PFAS is that many types break
8 down very slowly and can build up in people, animals, and the environment over time. In fact, all
9 PFAS contain carbon-fluorine bonds—one of the strongest in nature—making them highly
10 persistent in the environment and our bodies.

11 44. Consequently, PFAS chemicals are often referred to as “forever chemicals.”

12 45. PFAS are often divided into two groups: long chain and short chain, both of which
13 break down slowly, if at all. In fact, long chain PFAS have been banned in the European Union and
14 phased out by major U.S. manufacturers due to their health risks. Regardless of length, research
15 from the U.S. National Toxicology Program suggests that both long chain and short chain PFAS
16 have similar levels of toxicity.

17 46. PFAS chemicals have been connected with severe and lingering health
18 consequences. Erika Schreder, Director of Science at Toxic-Free Future, and Jennifer Dickman,
19 Senior Program Associate of Safer Chemicals, Healthy Families, have explained that “[p]rimary
20 among [PFAS-linked health concerns] are cancer and effects on lipid metabolism, but they also
21 include immune suppression, thyroid disease, and harm to reproduction.”

22 47. Similarly, Dr. Lina S. Birnbaum, stated that “[t]hese toxic chemicals are linked to
23 serious problems like cancer, liver damage, decreased fertility, and asthma. ... PFAS can [also]
24 weaken our immune system, making us more vulnerable to infectious diseases like COVID-19.”

25 48. In children, PFAS has also been linked to “[l]ower antibody response[s] to some
26 vaccines,” thereby rendering children more vulnerable to disease they would otherwise be immune
27 from.

1 49. Significantly, a study conducted by the National Institute for Occupational Safety
2 and Health found that “dermal exposure to PFOA is immunotoxic and raise concern about potential
3 adverse effects from dermal exposure.”

4 50. PFAS chemicals can be harmful at extremely low levels of exposure. According to
5 the EPA, the levels at which negative human health effects could occur are significantly lower than
6 previously understood, including at near zero in some instances.

7 51. In other words, there is no “safe” level of exposure to PFAS chemicals. Even
8 “trace” levels of PFAS can be harmful to human health.

9 52. There is no effective treatment for removal of PFAS chemicals from the body.
10 Therefore, experts agree that the most effective strategy to decrease health risk is to avoid and/or
11 limit exposure to products known to contain PFAS chemicals.

12 53. Only in recent years has the presence of PFAS used in consumer products, and their
13 consequent risks, begun to be publicized and discussed in the media and scientific literature. Based
14 on this newly available information, consumers are rightfully concerned about the presence or risk
15 of PFAS in various consumer products.

16 54. In June 2022, the EPA announced a lifetime health advisory related to PFAS. A
17 health advisory is not a binding regulation but serves as “informal technical guidance to assist
18 government officials.” The June 2022 advisory sets lifetime health advisory levels for PFOA at
19 0.004 parts per trillion (ppt) and PFOS at 0.02 ppt. These levels are below the detection capability
20 of most measurement devices, meaning that EPA considers any detection of PFOA or PFOS to
21 exceed the lifetime health advisory level.

22 55. On April 10, 2024, the Biden Administration issued the first-ever national, legally
23 enforceable drinking water standard to protect communities from exposure to PFAS. The standards
24 set a maximum contaminant level of 4 parts per trillion for PFOA and PFOS individually. For other
25 forms of PFAS, the maximum set by the Administration is 10 parts per trillion.

26 56. Moreover, for PFOA and PFOS, the EPA is setting a Maximum Contaminant Level
27 health-based goal at zero. This is reflective of the latest science supporting that there is no level of
28 exposure to PFAS without risk of health impacts, including several cancers.

1 57. For context, 10 parts per trillion equates to .0001 parts per million. This means that
2 the PFAS found in Defendants' Bandages of up to 256 parts per million goes well beyond the
3 limitations set forth by the government on drinking water.

4 **IV. Defendants' Misrepresentations And Omissions Are Actionable**

5 58. Plaintiff and Class Members would not have purchased the Products on the same
6 terms had they known the truth about the Product.

7 59. Nowhere on the Products packaging or labels do Defendants disclose the presence
8 of PFAS. Reasonable consumers would believe the Products to be free of harmful toxins.

9 60. Plaintiff and Class Members bargained for bandages that were free of harmful
10 toxins, and were deprived of the basis of their bargain when Defendants sold them a Product
11 containing PFAS.

12 61. Accordingly, Plaintiff and Class Members suffered economic injuries as a result of
13 purchasing the Product.

14 62. Moreover, because these facts relate to a critical safety-related deficiency in the
15 Products, Defendants were under a continuous duty to disclose to Plaintiff and Class Members the
16 true standard, quality, and grade of the Products and to disclose that the Products may contain
17 substances known to have adverse health effects. Defendants, as manufacturers or parties to a
18 contract to manufacture, thereby providing and approving designs of the Products, and as sellers
19 and advertisers of the Products, is best situated to know the content of its Products. Nonetheless,
20 Defendants concealed and affirmatively misrepresented the true nature of the Products, as
21 discussed herein.

22 63. Consumers lack the expertise to ascertain the true ingredients in the adhesive
23 bandages prior to purchase.

24 64. Absent testing by a qualified lab, consumers such as Plaintiff and the Class
25 Members were unable to determine that Defendants' Bandages contained PFAS chemicals given
26 Defendants' failure to disclose the presence of PFAS.

27 65. Accordingly, reasonable consumers must, and do, rely on Defendants to accurately
28 and honestly advertise their products' ingredients and benefits. Further, consumers rely on

1 Defendants to not contradict those representations by using artificial chemicals in their adhesive
2 bandages that are known to pose a risk to human health. Such misrepresentations are material to
3 reasonable consumers' purchasing decisions.

4 66. Consumer reliance upon Defendants' representations and omissions were reasonable
5 and foreseeable. It is beyond reasonable dispute that the presence of harmful chemicals in adhesive
6 bandages is material to reasonable consumers.

7 67. Defendants had exclusive knowledge of the contents and ingredients of its
8 Bandages, including whether the products contained PFAS chemicals.

9 68. Defendants also had exclusive knowledge of its ingredient suppliers and obtained or
10 could have obtained information from their suppliers about the contents and ingredients to the
11 Bandages, including whether they contained PFAS chemicals.

12 69. Likewise, Defendants are in the best position to know what content it placed on its
13 website and in marketing materials during the relevant timeframe.

14 70. Defendants' false statements, misleading, and material omissions are intentional
15 and careless, and render their adhesive bandages worthless or less valuable.

16 71. Had Defendants disclosed to Plaintiff and Class Members that their Bandages
17 contained and contain PFAS chemicals, or risked containing PFAS, Plaintiff and Class Members
18 would not have purchased Defendants' Bandages, or they would have paid significantly less for
19 them.

20 72. Plaintiff and Class Members were among the intended recipients of Defendants'
21 deceptive representations and omissions described herein.

22 73. Defendants' representations and omissions, as described herein, are material in that
23 a reasonable person would attach importance to such information and would be induced to act upon
24 such information in making purchase decisions, especially for a consumer health product such as a
25 bandage.

26 74. In making the false, misleading, and deceptive representations, Defendants knew
27 and intended consumers would pay a premium for their adhesive bandage products that are made
28

1 from or contain synthetic or artificial chemical ingredients that are known to be harmful to humans
2 and the environment.

3 75. This is evidenced by the Products packaging, which states “not made with natural
4 rubber latex,” clearly as an appeal to consumer preference on ingredients of their products.

5 76. A reasonable consumer would not expect dangerous and health threatening
6 chemicals to be in a bandage claimed to be made from fabric, are antibacterial and sterile, and
7 intended to be used to protect cuts and scrapes.

8 77. Plaintiff and Class Members paid money for Defendants’ Bandages, and paid a
9 premium for an expected quality. However, Plaintiff and Class Members did not obtain the full
10 value of the Products due to Defendants’ misrepresentations as described herein.

11 78. Plaintiff and Class Members purchased, purchased more of, or paid more for,
12 Defendants’ Bandages than they would have had they known the truth about the Products’ harmful
13 ingredients. Accordingly, Plaintiff and Class Members have suffered injury in fact and lost money
14 or property as a result of Defendants’ wrongful conduct.

15 **CLASS ALLEGATIONS**

16 79. ***Nationwide Class.*** Plaintiff brings this nationwide class action pursuant to rules
17 23(b)(2), 23(b)(3), and 23(c)(4) of the Federal Rules of Civil Procedure, individually and on behalf
18 of a class defined as:

19 All persons in the United States who purchased the Products during the
20 statute of limitations period (the “Class”).

21 80. Excluded from the Class are: (1) persons who made such purchases for purposes of
22 resale; (2) any Judge or Magistrate presiding over this action and any members of their families;
23 (3) Defendants, Defendants’ subsidiaries, parents, successors, predecessors, and any entity in
24 which Defendants or its parent has a controlling interest and their current or former employees,
25 officers, and directors; and (4) Plaintiff’s counsel and Defense counsel.

26 81. ***California Subclass.*** Plaintiff also seeks to represent a subclass of:

27 All persons who purchased the Products in the State of California during
28 the statute of limitations period (the “California Subclass”).

1 82. Excluded from the California Subclass are: (1) persons who made such purchases
2 for purpose of resale; (2) any Judge or Magistrate presiding over this action and any members of
3 their families; (3) Defendants, Defendants' subsidiaries, parents, successors, predecessors, and any
4 entity in which Defendants or its parent has a controlling interest and their current or former
5 employees, officers, and directors; and (4) Plaintiff's counsel and Defense counsel.

6 83. As a result of additional information obtained through further investigation and
7 discovery, the above-described Class and Subclass may be modified or narrowed as appropriate.

8 84. **Numerosity.** At this time, Plaintiff does not know the exact number of members of
9 the aforementioned Class and Subclass ("Class Members" or "Subclass Members"). However,
10 given the nature of the claims, Plaintiff believes that Class and Subclass Members are so numerous
11 that joinder of all members is impracticable.

12 85. **Commonality and Predominance.** There is a well-defined community of interest in
13 the questions of law and facts involved in this case. Questions of law and fact common to
14 members of the Class that predominate over questions that may affect individual Class Members
15 include:

- 16 • Whether the Products contain PFAS;
- 17 • Whether Defendants misrepresented and/or failed to disclose
18 material facts concerning the Products;
- 19 • Whether Defendants had a duty to disclose the presence of PFAS in
20 its Products;
- 21 • Whether the Products posed a health risk to consumers;
- 22 • Whether Defendants' conduct was unlawful;
- 23 • Whether Defendants have been unjustly enriched as a result of the
24 unlawful conduct alleged in this Complaint such that it would be
25 inequitable for Defendants to retain the benefits conferred upon it
26 by Plaintiff and the Class;
- 27 • Whether Plaintiff and the Class sustained damages with respect to
28 the common law claims asserted, and if so, the proper measure for
 their damages.

26 86. With respect to the California Subclass, additional questions of law and fact
27 common to the members include whether Defendants violated California Commercial Code §
28

1 2314; California Civil Code § 1790. *et seq.* Song-Beverly Consumer Warranty Act; Business &
2 Professions Code § 17500, *et seq.*, California’s False Advertising Law; and Business & Professions
3 Code § 17200, *et seq.*, California’s Unfair Competition Law.

4 87. **Typicality.** The claims of the named Plaintiff are typical of the claims of the Classes
5 because the named Plaintiff, like other members of the Classes, purchased the Products, relying on
6 the representations and warranties made by Defendants on its packaging and online that the
7 Products were safe and did not contain harmful chemicals.

8 88. **Adequate Representation.** Plaintiff is an adequate representative of the Class and
9 California Subclass because her interests do not conflict with the interests of the Class Members
10 she seeks to represent, she has retained competent counsel experienced in prosecuting class actions,
11 and she intends to prosecute this action vigorously. The interests of the Class Members will be
12 fairly and adequately protected by Plaintiff and her counsel.

13 89. **Superiority.** The class mechanism is superior to other available means for the fair
14 and efficient adjudication of the claims of Class Members. Each individual Class Member may
15 lack the resources to undergo the burden and expense of individual prosecution of the complex and
16 extensive litigation necessary to establish Defendants’ liability. Individualized litigation increases
17 the delay and expense to all parties and multiplies the burden on the judicial system presented by
18 the complex legal and factual issues of this case. Individualized litigation also presents a potential
19 for inconsistent or contradictory judgments. In contrast, the class action device presents far fewer
20 management difficulties and provides the benefits of single adjudication, economy of scale, and
21 comprehensive supervision by a single court on the issue of Defendants’ liability. Class treatment
22 of the liability issues will ensure that all claims and claimants are before this Court for consistent
23 adjudication of liability issues.

24 **CAUSES OF ACTION**

25 **COUNT I**

26 **Violation of California’s Unfair Competition Law, 27 California Business & Professions Code § 17200, *et seq.* (On Behalf Of The California Subclass)**

28 90. Plaintiff incorporates the foregoing allegations as if fully set forth herein.

1 91. Plaintiff brings this claim individually and on behalf of the California Subclass
2 against Defendants.

3 92. California Business and Professions Code § 17200 prohibits “any unlawful, unfair,
4 or fraudulent business act or practice.” For the reasons discussed above, Defendants have engaged
5 in unlawful, unfair, and fraudulent business acts or practices in violation of California Business &
6 Professions Code § 17200.

7 93. By committing the acts and practices alleged herein, Defendants have violated
8 California’s Unfair Competition Law (“UCL”), Cal. Bus. & Prof. Code §§ 17200-17210, as to the
9 California Subclass, by engaging in unlawful, fraudulent, and unfair conduct.

10 94. Defendants have violated the UCL’s proscription against engaging in **Unlawful**
11 **Business Practices** because of their violations of California’s Song-Beverly Act, and violations of
12 California’s False Advertising Law, in addition to breach of warranty and violations of common
13 law.

14 95. As more fully described above, Defendants’ misleading marketing, advertising,
15 packaging, and labeling of the Products is likely to deceive reasonable consumers. In addition,
16 Defendants have committed unlawful business practices by, inter alia, making the representations
17 and omissions of material facts, as set forth more fully herein, and violating the common law.

18 96. Plaintiff and the California Subclass Members reserve the right to allege other
19 violations of law which constitute other unlawful business acts or practices.

20 97. Defendants have also violated the UCL’s proscription against engaging in **Unfair**
21 **Business Practices**. Defendants’ acts, omissions, misrepresentations, practices and non-
22 disclosures as alleged herein also constitute “unfair” business acts and practices within the meaning
23 of Business & Professions Code § 17200 *et seq.* in that their conduct is substantially injurious to
24 consumers, offends public policy, and is immoral, unethical, oppressive, and unscrupulous as the
25 gravity of the conduct outweighs any alleged benefits attributable to such conduct.

26 98. There were reasonably available alternatives to further Defendants’ legitimate
27 business interests, other than the conduct described herein.

28

1 99. Defendants have further violated the UCL’s proscription against engaging in
2 **Fraudulent Business Practices**. Defendants’ claims, nondisclosures, and misleading statements
3 with respect to the Products, as more fully set forth above, were false, misleading and/or likely to
4 deceive the consuming public within the meaning of Business & Professions Code § 17200.

5 100. Plaintiff and the other California Subclass Members suffered a substantial injury by
6 virtue of buying the Products that they would not have purchased, or paying more than they
7 otherwise would have for the Products, absent Defendants’ unlawful, fraudulent, and unfair
8 marketing, advertising, packaging, and omission about the defective nature of the Products.

9 101. There is no benefit to consumers or competition from deceptively marketing and
10 omitting materials facts about the true nature of the Products.

11 102. Plaintiff and the other California Subclass Members had no way of reasonably
12 knowing that the Products they purchased were not as marketed, advertised, packaged, or labeled.
13 Thus, they could not have reasonably avoided the injury each of them suffered.

14 103. The gravity of the consequences of Defendants’ conduct as described outweighs any
15 justification, motive, or reason therefore, particularly considering the available legal alternatives
16 which exist in the marketplace, and such conduct is immoral, unethical, unscrupulous, offends
17 established public policy, or is substantially injurious to Plaintiff and the other California Subclass
18 Members.

19 104. Pursuant to California Business and Professional Code § 17203, Plaintiff and the
20 California Subclass seek an order of this Court that includes, but is not limited to, requiring
21 Defendants to (a) provide restitution to Plaintiff and the other California Subclass Members; (b)
22 disgorge all revenues obtained as a result of violations of the UCL; and (c) pay Plaintiff and the
23 California Subclass’s attorneys’ fees and costs.

24 **COUNT II**
25 **Violation of California’s False Advertising Law (“FAL”)**
26 **California Bus. & Prof. Code § 17500, *et seq.***
27 **(On Behalf Of The California Subclass)**

28 105. Plaintiff incorporates the foregoing allegations as if fully set forth herein.

1 106. Plaintiff brings this claim individually and on behalf of the California Subclass
2 against Defendants.

3 107. Defendants' acts and practices, as described herein, have deceived and/or are likely
4 to continue to deceive California Subclass Members and the public. As described above, and
5 throughout this Complaint, Defendants misrepresented the Products as preventing infection,
6 antibacterial, and sterile when in fact, the Products were not safe because of the inclusion of PFAS
7 chemicals.

8 108. By its actions, Defendants disseminated uniform advertising regarding the Products
9 to and across California. The advertising was, by its very nature, unfair, deceptive, untrue, and
10 misleading within the meaning of California Business & Professions Code § 17500, *et seq.* Such
11 advertisements were intended to and likely did deceive the consuming public for the reasons
12 detailed herein.

13 109. The above-described false, misleading, and deceptive advertising Defendants
14 disseminated continues to have a likelihood to deceive in that Defendants failed to disclose that the
15 Products contains substances that pose a significant risk to the health and well-being of Plaintiff
16 and the California Subclass Members.

17 110. Defendants continue to misrepresent to consumers that the Products are safe for its
18 intended use and are antibacterial and help prevent infection. However, as described, that is not the
19 case.

20 111. In making and disseminating these statements, Defendants knew, or should have
21 known, its advertisements were untrue and misleading in violation of California law. Plaintiff and
22 other California Subclass Members based their purchasing decisions on Defendants'
23 misrepresentation and omissions of material facts. Plaintiff and California Subclass Members were
24 injured in fact and lost money and property as a result.

25 112. The misrepresentations and non-disclosures by Defendants of the material facts
26 described and detailed herein constitute false and misleading advertising and, therefore, constitute a
27 violation of California Business & Professions Code § 17500, *et seq.*

28

1 113. As a result of Defendants' wrongful conduct, Plaintiff and California Subclass
2 Members lost money in an amount to be proven at trial. Plaintiff and California Subclass Members
3 are therefore entitled to restitution as appropriate for this cause of action.

4 114. Plaintiff and California Subclass Members seek all monetary and non-monetary
5 relief allowed by law, including restitution of all profits stemming from Defendants' unfair,
6 unlawful, and fraudulent business practices; declaratory relief; reasonable attorneys' fees and costs
7 under California Code of Civil Procedure § 1021.5; injunctive relief; and other appropriate
8 equitable relief.

9 115. Restitution and/or injunctive relief may also be more certain, prompt, and efficient
10 than other legal remedies requested herein. The return of the full premium price, and an injunction
11 requiring either (1) adequate disclosure of the PFAS in the Products and its effects; or (2) the
12 removal of such chemicals from the Products, will ensure that Plaintiff and the California Subclass
13 Members are in the same place they would have been in had Defendants' wrongful conduct not
14 occurred, i.e., the position to make an informed decision about the purchase of the Products absent
15 omissions and misrepresentations with the full purchase price at their disposal.

16 **COUNT III**

17 **Breach Of Implied Warranty Under The Song-Beverly Act**
18 **California Civil Code § 1700, *et seq.* And California Commercial Code § 2314**
(On Behalf Of The California Subclass)

19 116. Plaintiff incorporates the foregoing allegations as if fully set forth herein.

20 117. Plaintiff brings this claim individually and on behalf of the California Class against
21 Defendants under California law.

22 118. Under the Song-Beverly Consumer Warranty Act, California Civil Code § 1790. *et*
23 *seq.*, and California Commercial Code § 2314, every sale of consumer goods in the State of
24 California is accompanied by both a manufacturer's and retailer seller's implied warranty that the
25 goods are merchantable, as defined in that Act. In addition, every sale of consumer goods in
26 California is accompanied by both a manufacturer's and retail seller's implied warranty of fitness
27 when the manufacturer or retailer has reason to know that the goods as represented have a
28

1 particular purpose and that the buyer is relying on the manufacturer’s or retailer’s skill or judgment
2 to furnish suitable goods consistent with that represented purpose.

3 119. The Products at issue here fall under “consumer goods” within the meaning of
4 California Civil Code § 1791(a).

5 120. Plaintiff and the California Class Members who purchased the Products are “retail
6 buyers” within the meaning of California Civil Code § 1791.

7 121. Defendants are in the business of manufacturing, assembling, and/or producing the
8 Products and/or selling the Products to retail buyers, and therefore are a “manufacturer” and
9 “seller” within the meaning of California Civil Code § 1791.

10 122. Defendants impliedly warranted to retailer buyers that the Products were
11 merchantable in that they would: (a) pass without objection in the trade or industry under the
12 contract description, and (b) were fit for the ordinary purposes for which the Products are used.
13 For a consumer good to be “merchantable” under the Act, it must satisfy both elements.

14 Defendants breached these implied warranties because the Products are unsafe. Therefore, the
15 Products would not pass without objection in the trade or industry and is not fit for the ordinary
16 purpose for which it is used.

17 123. Plaintiff and California Subclass Members purchased the Products in reliance upon
18 Defendants’ skill and judgment in properly packaging, labeling, and marketing the Products.

19 124. The Products were defective at the time of sale when they were under the exclusive
20 control of Defendants. The issues described in this complaint were latent in the Products and not
21 reasonably discoverable at the time of sale.

22 125. Defendants knew that the Products would be purchased and used without additional
23 testing by Plaintiff and California Subclass Members.

24 126. As a direct and proximate cause of Defendants’ breach of the implied warranty,
25 Plaintiff and California Subclass Members have been injured and harmed because they would not
26 have purchased the Products if they knew the truth about the Products, namely, that they are unfit
27 for use and posed a significant safety risk.

28

COUNT V
Fraudulent Concealment
(On Behalf Of The Nationwide Class)

1
2
3 135. Plaintiff incorporates the foregoing allegations as if fully set forth herein.

4 136. Plaintiff brings this claim individually and on behalf of the Nationwide Class.

5 137. Defendants concealed and failed to disclose on the Products packaging and labeling
6 the material fact that the bandages contained or risked containing PFAS, and that the bandages
7 were not safe or healthy for use.

8 138. As discussed at great length above, it has been widely publicized that PFAS are
9 harmful chemicals to humans, animals, and the environment. The EPA, CDC and many other
10 groups and publications have reported on the potential risks and dangers of PFAS chemicals.
11 Accordingly, Defendants knew or should have known that PFAS are dangerous, and concealing
12 this known fact is detrimental to the consumer.

13 139. Defendants have a duty to disclose that the bandages contained or risked containing
14 PFAS; however, Defendants did not make this disclosure.

15 140. Plaintiff and the Class Members all paid a premium for the Products based upon the
16 way the Products are represented, which did not include the inclusion of PFAS. Products that are
17 tainted with PFAS are not worth a premium to a reasonable consumer.

18 141. Defendants had superior knowledge or means of knowledge available to them and
19 knew that Plaintiff and Class Members would rely upon the representations and omissions of
20 Defendants regarding the quality and ingredients of its bandages. Consumers lack the meaningful
21 ability to test or independently ascertain or verify whether a product contains PFAS, especially at
22 the point of sale.

23 142. Defendants' concealment was material and intentional because people are
24 concerned with what is in the products that they are putting onto and into their bodies. Consumers
25 such as Plaintiff and the Class Members are influenced by the ingredients and contents listed, as
26 well as any warnings (or lack thereof) on the products they buy. Defendants know that if they had
27 not omitted that the Products contained or risked containing PFAS, then Plaintiff and the Class
28

1 Members would not have agreed to pay a premium price for the Products, or would not have
2 purchased the Products at all; however, Defendants wanted to increase sales and profits.

3 143. Defendants' concealment misled Plaintiff and the Class Members as to the true
4 nature of what they were buying and putting onto their and their family's bodies.

5 144. Defendants fraudulently concealed that the Products contained or risked containing
6 PFAS. Consequently, Plaintiff and the other members of the Class have suffered injury and are
7 entitled to damages in an amount to be proven at trial.

8 145. Defendants had a duty to Plaintiff and the Nationwide Class to exercise reasonable
9 and ordinary care in the developing, testing, manufacture, marketing, detailing, distribution, and
10 sale of the Products.

11 **COUNT VI**
12 **Unjust Enrichment**
13 **(On Behalf Of The Nationwide Class)**

14 146. Plaintiff incorporates the foregoing allegations as if fully set forth herein.

15 147. Plaintiff brings this claim individually and on behalf of the Nationwide Class.

16 148. To the extent required by law, this cause of action is alleged in the alternative to
17 legal claims, as permitted under Fed. R. Civ. P. 8.

18 149. Plaintiff and the Nationwide Class Members conferred benefits on Defendants by
19 purchasing the Products.

20 150. Defendants were unjustly enriched in retaining the revenues derived from Plaintiff
21 and the Nationwide Class Members' purchases of the Products. Retention of those monies under
22 these circumstances is unjust and inequitable because Defendants misrepresented and failed to
23 disclose that the Products were unfit for their intended purpose as it was not safe for use. These
24 omissions and misrepresentations caused injuries to Plaintiff and the Nationwide Class Members
25 because they would not have purchased the Products if the true facts were known.

26 151. Because Defendants' retention of the non-gratuitous benefits conferred on them by
27 Plaintiff and the Nationwide Class Members is unjust and inequitable, Defendants have been
28 unjustly enriched in an amount to be determined at trial.

1 152. Here, equitable relief in the form of non-restitutionary disgorgement of profits is
 2 appropriate because Plaintiff may lack an adequate remedy at law if, for instance, damages
 3 resulting from her purchase of the Product is determined to be an amount less than the premium
 4 price of the Product. Without compensation for the full premium price of the Products, Plaintiff
 5 and the Nationwide Class Members would be left without the parity in purchasing power to which
 6 they are entitled.

7 153. Non-restitutionary disgorgement of profits may also be more certain, prompt, and
 8 efficient than other legal remedies requested herein. The return of the full premium price will
 9 ensure that Plaintiff and the Class Members are in the same place they would have been in had
 10 Defendants' wrongful conduct not occurred, *i.e.*, the position to make an informed decision about
 11 the purchase of the Products absent omissions and misrepresentations with the full purchase price
 12 at their disposal.

13 154. As a direct and proximate result of Defendants' unjust enrichment, Plaintiff and the
 14 Class Members suffered injury and seek the disgorgement and restitution of Defendants' wrongful
 15 profits, revenue, and benefits, plus interest, to the extent and in the amount deemed appropriate by
 16 the Court, and such other relief as the Court deems just and proper to remedy Defendants' unjust
 17 enrichment.

18 **PRAYER FOR RELIEF**

19 WHEREFORE, Plaintiff respectfully request, individually and on behalf of the alleged
 20 Classes, that the Court enter judgment in their favor and against Defendants as follows:

- 21 (a) For an order certifying the Classes under Rule 23 of the Federal Rules of Civil
 22 Procedure, naming Plaintiff as the representatives of the Classes, and naming
 23 Plaintiff's attorneys as Class Counsel;
 24 (b) For an order declaring that Defendants' conduct violates the causes of action
 25 referenced herein;
 26 (c) For an order finding in favor of Plaintiff and the Class and Subclass on all counts
 27 asserted herein;
 28

- 1 (d) For compensatory, statutory, and punitive damages in amounts to be determined by the
2 Court and/or jury;
- 3 (e) For prejudgment interest on all amounts awarded;
- 4 (f) For an order of restitution and all other forms of equitable monetary relief;
- 5 (g) For injunctive relief as pleaded or as the Court may deem proper; and
- 6 (h) For an order awarding Plaintiff and the Class and Subclass their reasonable attorneys’
7 fees and expenses and costs of suit.

8 **JURY TRIAL DEMANDED**

9 Pursuant to Federal Rule of Civil Procedure 38(b), Plaintiff demands a trial by jury of any and
10 all issues in this action so triable as of right.

11
12
13 Dated: October 2, 2024

BURSOR & FISHER, P.A.

14 By: /s/ Brittany S. Scott
Brittany S. Scott

15
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CIVIL COVER SHEET

The JS-CAND 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved in its original form by the Judicial Conference of the United States in September 1974, is required for the Clerk of Court to initiate the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS

ALISA BOURNE, individually and on behalf of all others similarly situated,

(b) County of Residence of First Listed Plaintiff Alameda (EXCEPT IN U.S. PLAINTIFF CASES)

(c) Attorneys (Firm Name, Address, and Telephone Number)

Brittany S. Scott, Bursor & Fisher, P.A. 1990 N. California Blvd., 9th Floor, Walnut Creek, CA 94596; Tel.: (925) 300-4455

DEFENDANTS

CVS HEALTH CORPORATION and CVS PHARMACY, INC.,

County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY)

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.

Attorneys (If Known)

II. BASIS OF JURISDICTION (Place an "X" in One Box Only)

- 1 U.S. Government Plaintiff 3 Federal Question (U.S. Government Not a Party) 2 U.S. Government Defendant 4 Diversity (Indicate Citizenship of Parties in Item III)

III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff and One Box for Defendant)

Table with columns for Plaintiff (PTF) and Defendant (DEF) citizenship and incorporation status.

IV. NATURE OF SUIT (Place an "X" in One Box Only)

Large table with categories: CONTRACT, REAL PROPERTY, TORTS, CIVIL RIGHTS, PRISONER PETITIONS, HABEAS CORPUS, OTHER, FORFEITURE/PENALTY, LABOR, IMMIGRATION, BANKRUPTCY, SOCIAL SECURITY, FEDERAL TAX SUITS, OTHER STATUTES.

V. ORIGIN (Place an "X" in One Box Only)

- 1 Original Proceeding 2 Removed from State Court 3 Remanded from Appellate Court 4 Reinstated or Reopened 5 Transferred from Another District (specify) 6 Multidistrict Litigation-Transfer 8 Multidistrict Litigation-Direct File

VI. CAUSE OF ACTION

Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): 28 U.S.C. § 1332(d)

Brief description of cause: Defendants sold products containing PFAS.

VII. REQUESTED IN COMPLAINT:

CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, Fed. R. Civ. P. DEMAND \$ 5,000,000.00 +

CHECK YES only if demanded in complaint: JURY DEMAND: X Yes No

VIII. RELATED CASE(S), IF ANY (See instructions):

JUDGE DOCKET NUMBER

IX. DIVISIONAL ASSIGNMENT (Civil Local Rule 3-2)

(Place an "X" in One Box Only) X SAN FRANCISCO/OAKLAND SAN JOSE EUREKA-MCKINLEYVILLE

DATE 10/02/2024

SIGNATURE OF ATTORNEY OF RECORD

/s/ Brittany S. Scott