IN THE UNITED STATES DISTRICT COURT DISTRICT OF CONNECTICUT

ELVIRA LOPEZ, individua others similarly situated,	ally and on behalf of all) Case No.:
	Plaintiff,)
V.)) JURY TRIAL DEMANDED
MAYBORN USA, INC,)
	Defendant.)

CLASS ACTION COMPLAINT

Plaintiff Alvira Lopez ("Plaintiff"), individually and on behalf of all others similarly situated, by and through her attorneys, brings this class action complaint against Defendant Mayborn USA, Inc. ("Defendant" or "Mayborn") and alleges the following upon information and belief, except for those allegations pertaining to Plaintiff, which are based on personal knowledge:

NATURE OF THE ACTION

1. This is a class action lawsuit regarding Defendant's manufacturing, distribution, advertising, marketing, labeling, distribution, and sale of its Tommee Tippee branded Bottle Bottles ("Products")¹ that are sold nationwide and marketed as, among other things, "BPA Free" ("Representations"). Unfortunately for all reasonable consumers, including Plaintiff, these claims are false and misleading.

¹ The Products refer to the following Tommee Tippee product varieties: Feeding Bottles, Storage Bottles, Feeding and Storage Bottle Sets, and Anti Colic bottles. Plaintiff reserves the right to amend the complete list of Products subject to this lawsuit based on facts obtained in discovery. All of the Products contain the same substantially similar representations and omissions about being "BPA Free" that Plaintiff and the Class read and relied on before purchasing the Products.

- 2. Far from being "BPA Free," the Products contain considerable amounts of harmful microplastics.
- 3. Despite including harmful microplastics in its Products, Defendant goes to considerable lengths to mislead consumers into believing the Products are safe, good for them, and BPA Free. Moreover, Defendant omits the Products contain harmful microplastics, especially when heated a material fact to Plaintiff and all reasonable consumers on the Products' labeling and marketing.
- 4. Defendant makes the Representations and material omissions to increase profits and market share in the growing baby products market where safety is a significant consumer purchasing decision. Indeed, consumers value products free of BPA that promote safety.
- 5. Consumers have become increasingly concerned about the effects of synthetic, artificial, and chemical ingredients in food, dietary supplements, cleaning products, bath and beauty products, and everyday household products. Companies like Defendant have capitalized on consumers' desire for purportedly "natural products." Indeed, consumers are willing to pay and have paid a premium for products branded "natural" over products that contain synthetic ingredients. In 2015, sales of natural products grew 9.5% to \$180 billion. Reasonable consumers, including Plaintiff and Class Members, value natural products for important reasons, including the belief that they are safer and healthier than alternative products not considered "BPA Free."

² Natural Products Industry Sales up 9.5% to \$180bn Says NBJ, FOOD NAVIGATOR, http://www.foodnavigator-usa.com/Markets/EXPO-WEST-trendspotting-organics-naturalclaims/(page)/6; see also Shoshanna Delventhal, Study Shows Surge in Demand for "Natural" Products, INVESTOPEDIA (February 22, 2017), http://www.investopedia.com/articles/investing/022217/studyshows-surge-demand-natural-products.asp (Study by Kline Research indicated that in 2016, the personal care market reached 9% growth in the U.S. and 8% in the U.K. The trend-driven natural and organic personal care industry is on track to be worth \$25.1 million by 2025); Natural living: The next frontier for growth? **INEXT** Forecast 2017], NEW HOPE NTWORK (December http://www.newhope.com/beauty-and-lifestyle/natural-living-next-frontier-growth-next-forecast-2017.

- 6. Before placing the Products into the stream of commerce and into the hands of consumers to purchase and children to put in their mouths, Defendant knew or should have known that the Products contained harmful microplastics. However, Defendant misrepresented, omitted, and concealed this material fact to all reasonable consumers, including Plaintiff and Class members, by not including this information anywhere on the Products' labeling.
- 7. Plaintiff and Class members reasonably relied on Defendant's Representations and material omissions when purchasing the Products.
- 8. Plaintiff and Class members purchased the Products and paid a price premium based on Defendant's Representations and omissions.
- 9. Because Defendant's false and misleading Representations dupe reasonable consumers into believing the Products feature premium attributes (i.e., BPA-Free), Defendant's Representations thus dupe reasonable consumers into paying premium prices for the Products, even though they do not actually feature the premium attributes for which the consumers, including Plaintiff and class members, pay.
- 10. Defendant is, therefore, liable to Plaintiff and Class members for selling the Products without disclosing that the Products contain harmful microplastics.
- 11. This lawsuit seeks to recover monetary damages on behalf of Plaintiff and a Nationwide Class of purchasers of the Products, including Connecticut.

PARTIES

12. Plaintiff Elvira Lopez is a resident and citizen of Hunting Park, California. Plaintiff has purchased numerous varieties of the Products during the relevant statutory period, including Tommee Tippee Advanced Anti-Colic Baby Bottle Set. Most recently, Plaintiff purchased the Products at Target in California in or around May 2024.

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- 13. Plaintiff and reasonable consumers believe that "BPA Free" products do not contain harmful microplastics. Plaintiff and reasonable consumers believe "BPA Free" means that the Products do not pose the danger of harmful plastics when used as intended.
- 14. When purchasing the Products, Plaintiff read and reviewed the accompanying labels and disclosures and understood them as representations and warranties by Defendant that the Products were adequately manufactured, labeled, free from defects, and that the Representations were true. Plaintiff read and relied on Defendant's Representations and warranties when deciding to purchase the Products, and these Representations and warranties were part of the basis of the bargain. Had Defendant not made the false, misleading, and deceptive Representations and omissions alleged herein regarding the Products, Plaintiff would not have been willing to purchase the Products. Plaintiff paid a price premium for the Products based on Defendant's Representations, material omissions, and warranties. Accordingly, Plaintiff was injured and lost money due to Defendant's mislabeling and deceptive conduct.
- 15. Defendant Mayborn USA, Inc. is a corporation with its principal place of business and headquarters in Stamford, Connecticut.
- 16. Mayborn represents itself as "the parent group for well-loved brand Tommee Tippee."³
- 17. Tommee Tippee represents itself as a company that "for decades [] has been designing products that enhance a parent's intuition, and engineering solutions to make caring for babies easier, simpler, and more instinctive."⁴
- 18. Tommee Tippee is a well-known brand to consumers for baby products, including baby bottles.

³ https://www.mayborngroup.com/

⁴ https://www.tommeetippee.com/en-us/about-us

- 19. Under the Tommee Tippee brand, Defendant sells the Products throughout the United States, including Connecticut. The Products, including those purchased by Plaintiff and Class members, are available at various retail stores throughout the United States, including Connecticut. Defendant authorized the false, misleading, and deceptive marketing, advertising, distribution, and sale of the Products to consumers nationwide, including Connecticut.
- 20. Plaintiff reserves the right to amend this lawsuit to include any additional defendants who may be subject to these allegations regarding the false advertising of the Products.

JURISDICTION AND VENUE

- 21. This Court has subject-matter jurisdiction pursuant to the Class Action Fairness Act, 28 U.S.C. § 1332(d) because (1) the matter in controversy exceeds the sum or value of \$5,000,000, exclusive of interest and costs, (2) the action is a class action, (3) there are members of the Class who are diverse from Defendant, and (4) there are more than 100 Class members. This Court has supplemental jurisdiction over state law claims pursuant to 28 U.S.C. § 1367 because they form part of the same case or controversy as the claims within the Court's original jurisdiction.
- 22. This Court has personal jurisdiction over Defendant because the claims asserted in this complaint arise from Defendant's contacts with this District. Defendant has been afforded due process because it has, at all times relevant to this matter, individually or through its agents, subsidiaries, officers, and/or representatives, operated, conducted, engaged in, and carried on a business venture in Connecticut, and/or marketed, advertised, distributed and/or sold the Products, committed a statutory violation within Connecticut related to the allegations made herein, and caused injuries to Plaintiff and putative Class Members, which arose out of the acts and omissions that occurred in the state of Connecticut, during the relevant time period. At that time, Defendant was engaged in business activities in Connecticut.

23. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b)(2) because a substantial part of the events or omissions giving rise to the claims asserted in this complaint occurred in Connecticut. Venue is also proper pursuant to 28 U.S.C. § 1391(c) because Defendant conducts substantial business in this District, has sufficient minimum contacts with this District, and otherwise purposely avails itself of the markets in this District through the promotion, sale, and marketing of the Products in this District. Venue is also proper because Defendant's principal place of business is in Connecticut.

COMMON FACTUAL ALLEGATIONS

Microplastics Harm Human Health.

- 24. Microplastics are small plastic particles less than 5 millimeters in diameter that form when solid plastics break down through abrasion, degradation, or chemical processes such as exposure to heat.⁵ These tiny particles can significantly affect human health, especially children.⁶
- 25. Studies show that microplastics alter the composition of gut microbiota, which play a crucial role in digestion, nutrient absorption, and immune system development.⁷ Furthermore, microplastics "produc[e] a toxic effect on the digestive tract," that causes irreversible changes in the reproductive axis and central nervous system of offspring after prenatal and neonatal exposure,

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⁵ See Sumon Sarkar, Hanin Diab & Jonthan Thompson, Microplastic Pollution: Chemical Characterization and Impact on Wildlife, 20(3) Int. J. Environ. Res. Public Health 1745 (2023).

⁶ See Raffaele Marfella et al., Microplastics and Nanoplastics in Atheromas and Cardiovascular Events, 390 NEW ENGLAND J. MED. 900–910 (Mar. 6, 2024), https://www.nejm.org/doi/full/10.1056/NEJMoa2309822 (concluding that "patients with carotid artery plaque in which [microplastics and nanoplastics (MNPs)] were detected had a higher risk of a composite of myocardial infarction, stroke, or death from any cause at 34 months of follow-up than those in whom MNPs were not detected").

⁷ See Alba Tamargo et al., PET Microplastics Affect Human Gut Microbiota Communities During Simulated Gastrointestinal Digestion, First Evidence of Plausible Polymer Biodegradation During Human Digestion, 12 SCI. REPS. 528 (Jan. 11, 2022), https://doi.org/10.1038/s41598-021-04489-w ("The work presented here indicates that microplastics are indeed capable of digestive-level health effects.").

affect the immune system due to their physicochemical properties, and can cause chronic pulmonary disease.⁸

- 26. Due to their small size, microplastics can bioaccumulate, which results in compounding adverse health effects, such as growth and reproduction issues, DNA damage due to oxidative stress, inflammation, physical stress, weakened immunity, histological damage, or even death.⁹
- 27. Digestion or oral intake is the most significant mode of microplastic transmission into the human body.¹⁰

Microplastics Are Particularly Harmful to Children.

28. The dangers of microplastic exposure are particularly severe for infants, as these early encounters with microplastics can pave the way for chronic health conditions that can manifest over a lifetime. Exposure to even low doses of microplastics during a child's early development may cause long-term health complications later in life. Experts in microplastics warn that infants, with their entire lives ahead of them, face a heightened risk of developing lifelong ailments due to their prolonged exposure to microplastics starting from such a young age. 13

¹⁰ Id.

⁸ Nur Hanisah Amran et al., Exposure to Microplastics During Early Developmental Stage: Review of Current Evidence, 10 TOXICS 597 (Oct. 10, 2022), https://doi.org/10.3390/toxics10100597.

⁹ Id.

¹¹ Id.; see also Liping Liu et al., Release of Microplastics from Breastmilk Storage Bags and Assessment of Intake by Infants: A Preliminary Study, 323 ENV'T POLLUTION (Apr. 15, 2023), at 2, https://doi.org/10.1016/j.envpol.2023.121197 ("Exposure to low doses of [microplastics] during early development may cause perturbation of gas and nutrients exchange and induce long-term health effects.").

¹² Amran supra note 6.

Liping Liu et al., Release of Microplastics from Breastmilk Storage Bags and Assessment of Intake by Infants: A Preliminary Study, 323 ENV'T POLLUTION (Apr. 15, 2023), at 1, https://doi.org/10.1016/j.envpol.2023.121197 ("Infancy is known to be a sensitive window for environmental exposure, which may increase susceptibility to certain diseases in adulthood.").

29. During critical periods of development, such as infancy and early childhood, exposure to microplastics can profoundly impact various bodily systems—including the digestive, reproductive, central nervous, immune, and circulatory systems—leading to long-term health impairments.¹⁴

30. This extreme harm is particularly critical in infants, who may suffer from a wide array of severe health issues because of microplastic exposure. One study found that average fecal microplastic levels were over ten times higher in infants than in adults. Scientists studying microplastics and early child development have therefore emphasized that "enacting solid legislative laws and policies to manage the excessive use of plastic products is crucial; otherwise, the health of ecosystems and living organisms will inevitably deteriorate in the coming years. [...] We feel that the government and industries must exert the most significant effort to protect children from MPs [microplastics] exposure. These procedures include avoiding plastic contact of children's meals[.]" 16

- 31. Another study emphasized the consequences of microplastic ingestion on cardiovascular systems, finding that subjects with "carotid artery plaque in which microplastics were detected had a higher risk of a composite myocardial infarction, stroke, or death from any cause."¹⁷
- 32. Despite the apparent dangers, Defendant actively conceals the known risks associated with microplastic exposure, depriving parents of the ability to make informed choices about their children's health and well-being. The Products' material omissions and the "BPA Free"

¹⁴ Id.

¹⁵ News Release, AM. CHEM. SOC'Y, Infants Have More Microplastics in Their Feces Than Adults, Study Finds (Sept. 22, 2021), https://www.acs.org/pressroom/newsreleases/2021/september/infants-have-more-microplastics-in- their-feces-than-adults-study-finds.html.

¹⁶ Amran supra note 6.

¹⁷ Marfella, supra note 4.

representations work in tandem to create a false sense of security, leading parents to believe that their children will be safe from the severe consequences of using the Products. In reality, parents are exposing their children to "irreversible changes in the reproductive axis and central nervous system," among other harms.¹⁸

The Products Are Made of Polypropylene Plastic and Are Exposed to Heat Through Ordinary Use.

- 33. Plaintiff and other reasonable consumers understand that the regular and ordinary use of baby bottles involves holding heated liquids (such as formula or breastmilk) and possibly using boiling liquids for sterilization. Defendant fails to inform consumers that the Products made of polypropylene "release microplastics with values as high as 16,200,000 particles per litre," and that "sterilization and exposure to high-temperature water significantly increase microplastic release." By advertising and selling the Products without disclosing the material risks associated with heating, Defendant jeopardizes the health and well-being of countless children and misleads parents who trust in the safety of these Products.
- 34. Heating polypropylene releases 13.5% to 67.5% more microplastics into liquids at 140 degrees Fahrenheit than at 41 degrees.²⁰ Products with polypropylene plastic composition release microplastics through sterilization and cleaning, shaking with warm water, and other high-temperature water exposure during formula preparation procedures.²¹ "Microplastics are synthetic polymer compounds that form when large plastic materials are fragmented and micronized to a

¹⁸ Amran supra note 6.

¹⁹ Dunzhu Li et al., Microplastic Release from the Degradation of Polypropylene Feeding Bottles During Infant Formula Preparation, 1 NATURE FOOD 746, 746 (Nov. 2020), https://doi.org/10.1038/s43016-020-00171-y.

²⁰ Guanyu Zhou et al., How Many Microplastics do We Ingest When Using Disposable Drink Cups?, 441 J. HAZARDOUS MATERIALS (Jan. 2023), at 5, https://doi.org/10.1016/j.jhazmat.2022.129982. ²¹ Li, supra note 18.

size of ≤5 mm."²² One study found that polypropylene infant feeding bottles can produce up to 16 million microplastic particles per liter.²³ The amount of microplastics released increases with exposure to high water temperatures and sterilization.²⁴

- 35. Current research shows that toddlers consuming microwaved dairy products from polypropylene containers can intake up to 22.1 ng/kg per day of microplastics.²⁵ Another study found that a single infant's microplastic consumption through polypropylene feeding bottles ranges from 14,600 to 4,550,000 particles per day.²⁶
- 36. Exposing plastic containers to higher temperatures leads to a more than twofold increase in the total amount of microplastics released.²⁷ However, it is estimated that roughly 12% of those who reheat breastmilk use the microwave.²⁸ Defendant fails to warn consumers that its Products should not be heated due to extreme microplastic exposure increases.
- 37. Additionally, many parents sanitize baby feeding products via exposure to heat, such as by boiling the products.²⁹ One study found that over 10 million polypropylene microplastics per liter are released during a single boil.³⁰ The CDC recommends that caretakers sterilize baby feeding equipment daily.³¹ Even if the Products are not heated with milk, the sterilization heat still causes the Products to release copious amounts of microplastics.

²² Yongjin Lee et al., Health Effects of Microplastic Exposures: Current Issues and Perspectives in South Korea, 64 YONSEI MED. J. 301, 301 (May 2023), https://doi.org/10.3349/ymj.2023.0048.

²³ Li, supra note 18.

²⁴ Id.

²⁵ Kazi Albab Hussain et al., Assessing the Release of Microplastics and Nanoplastics from Plastic Containers and Reusable Food Pouches: Implications for Human Health, 57 ENV'T SCI. & TECH. 9782, 9782 (2023), https://pubmed.ncbi.nlm.nih.gov/37343248/.

²⁶ Id.

²⁷ Id.

²⁸ See id. ("These findings are consistent with a previous study that reported a 2 order magnitude increase in microplastics release from polypropylene infant feeding bottles into water when temperatures increased from 25 to 95 °C.").

²⁹ Li, supra note 18.

³⁰ Centers for Disease Control and Prevention, How to Clean, Sanitize, and Store Infant Feeding Items (Apr. 16, 2024), https://www.cdc.gov/hygiene/childcare/clean-sanitize.html.

³¹ How to Clean, Sanitize, and Store Infant Feeding Items, supra note 29.

38. Despite these apparent risks, Defendant fails to inform consumers of the need to mitigate the associated microplastic release to prevent them from entering the food and drink in the Products, such as by repeated subsequent rinses with cold water.³²

The Products are Intended to be Heated daily and for constant use by Babies and Their Caregivers.

- 39. The Products are essential feeding devices that infants and young children use multiple times daily.³³ It is a well-known fact that babies often have their bottles or cups in or near their mouths for extended periods. This constant, repeated exposure to the Products significantly amplifies the risk posed by the microplastics they leach.
- 40. The danger of microplastics lies not just in a single exposure but in their ability to bioaccumulate in the body over time. Each instance of exposure compounds the potential for long-term harm. For infants and young children, who are in a critical stage of development, this accumulated exposure can have devastating consequences. When parents use Defendant's Products to feed their children, as intended, they unwittingly expose their vulnerable infants to a daily dose of microplastics. Over the weeks, months, and years of a child's development, this constant exposure can lead to a dangerous accumulation of microplastics in their young bodies, putting them at risk for a host of serious health issues affecting their digestive system, immune function, reproductive health, and more. The cumulative nature of this risk makes Defendant's misconduct all the more egregious and the need for accountability all the more urgent.

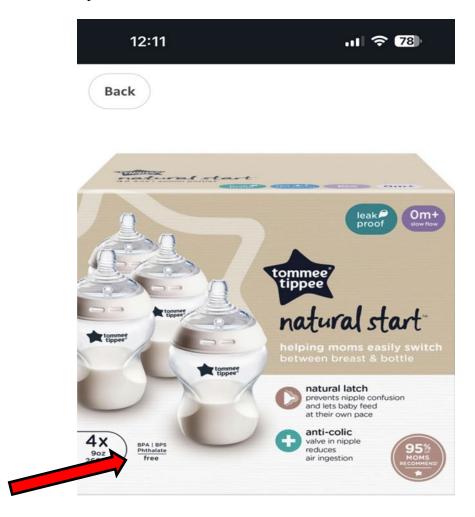
³² Li, supra note 18.

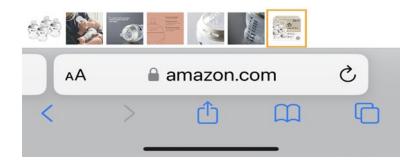
³³ Mary L. Gavin, Formula Feeding FAQs: How Much and How Often, KIDS HEALTH (November 2021) https://kidshealth.org/en/parents/formulafeed

often.html#:~:text=Newborns%20and%20young%20babies%20should,about%20every%203%E2%80%934%20hours.

Defendant's Products' Labeling Contains False and Misleading Representations.

41. Defendant manufacturers, markets, sells, and distributes the Tommee Tippee branded Products, which all contain the exact substantially similar "BPA Free" front-label representations as depicted below:







Defendant's "BPA Free" Representations are also made consistently on Defendant's website, https://www.tommeetippee.com/en-us/, and Defendat's Products' pages on various retailers' websites. For example:



42. Defendant's Products are manufactured, distributed, and sold throughout the United States, including Connecticut. They are sold in-store at mass-market retailers and online at places like Amazon.com. Defendant's "BPA Free" Representations appear on the front labeling of the Products, Defendant's website, and retailers' websites.

- 43. The Representations are forward-facing to the consumer. Reasonable consumers read and relied on the Representations, which are false and misleading because the Products produce harmful microplastics when heated for everyday use.
- 44. Had Plaintiff and Class Members known that the Products contained harmful microplastics or risked containing harmful microplastics when used normally, Plaintiff and Class Members would not have purchased the Products or would have paid less for them.

<u>Defendant Also Makes Material Omissions That Mislead Reasonable Consumers About the Products' Safety and Conceals the Presence of Harmful Microplastics.</u>

- 45. Defendant materially omits that the Products pose the danger of leaching microplastics, which causes detrimental long-term harm to children. Reasonable consumers expect manufacturers to disclose dangers associated with their products. This is especially true for manufacturers of baby products as these products are intended for society's most vulnerable population, and therefore, consumers expect a heightened degree of safety for such products.
- 46. Defendant fails to live up to the reasonable consumer's expectations of the Product because the Product leaches microplastics into the bottle's contents upon heating through ordinary use, contaminating the food babies and infants consume. Defendant, therefore, misleads reasonable consumers through its Representations and material omissions into believing the Products are safe and do not pose any safety risks.

Defendant Further Misleads Consumers About the Products' Safety.

47. Defendant fails to disclose the safety risks and represents that the Products are "BPA Free" on the front labels of its Products. "BPA" stands for Bisphenol A. BPA is a chemical used to manufacture polycarbonate plastics that leach into food and beverages. BPA causes negative health effects on the reproductive system, child development, metabolic disorders,

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obesity, endocrine disorders, and the nervous system.³⁴ BPA can also damage DNA, cause oxidative stress, and promote certain breast cancers.³⁵ Bottles made with BPA present a similar danger as bottles made from polypropylene as both bottles leach harmful substances when heated and cause negative health impacts to the human digestive system, immune system, and reproductive system. Reasonable consumers interpret "BPA Free" as meaning that the products do not pose the danger of harmful plastics. In tandem with Defendant's material omissions, reasonable consumers believe that the Products are safe, i.e., do not pose the risks associated with harmful plastics.

<u>Plaintiff and Reasonable Consumers Were Misled by Material Omissions and Representations When Buying Products.</u>

- 48. Defendant manufactures, markets, promotes, advertises, labels, packages, and sells the Products materially omitting the danger and risk from the Products' front-facing labels and packaging.
- 49. Defendant conspicuously displays the "BPA Free" claim on the Products' labeling and packaging yet fails to tell consumers that the Products will leak dangerous microplastics through ordinary use.
- 50. Defendant's material omissions and Representations lead reasonable consumers, like Plaintiff, into believing that the Products are safe—meaning, consumers are led to believe that the Products are a safer choice for feeding babies and young children that do not pose a risk.
- 51. Defendant's omissions are material to reasonable consumers, including Plaintiffs, in deciding to buy the Products because reasonable consumers value information relating to the Products' safety. This is especially true when it concerns using the Products in their intended and

³⁴ Bisphenol A (BPA) Factsheet, supra note 1; M. Thoene, supra note 1.

³⁵ Id.

ordinary way, which results in harmful plastics being consumed by babies—meaning that it is important to consumers that the Products are safe and motivates them to buy them.

- 52. The Class, including Plaintiff, reasonably relied on Defendant's omissions in purchasing the Products.
- 53. Defendant's omissions are deceptive because the Products leach microplastics into milk and formula during ordinary use.
- 54. When purchasing the Products, the Class members, including Plaintiff, were unaware and had no reason to believe that the omissions were misleading, deceptive, and unlawful. The Products' labeling and packaging led consumers to believe that the Products were free from harmful plastic exposure. The Products did not contain a clear, unambiguous, and conspicuously displayed statement informing reasonable consumers that the Products posed the risk of containing harmful microplastics.

Defendant's Knowledge.

- 55. Defendant knew that the omissions were misleading, deceptive, and unlawful at the time that Defendant manufactured, marketed, advertised, labeled, and sold the Products.
- 56. Defendant knew that the omissions would lead reasonable consumers into believing that the Products would not expose their infants and young children to harmful microplastics. Not only has Defendant utilized a long-standing brand strategy to identify the Products as safe, but Defendant also has an obligation under section 5 of the Federal Trade Commission Act, codified at 15 U.S.C. §§ 45, to evaluate its marketing claims from the perspective of the reasonable consumer. That means Defendant was statutorily obligated to consider whether the omissions, in isolation or conjunction with its marketing strategy, would mislead reasonable consumers into

believing that the Products are free from harmful microplastic exposure. Thus, Defendant knew that the omissions were misleading before it marketed the Products to the Class, including Plaintiff.

- 57. Defendant knew of its omissions' materiality to consumers. First, manufacturers and marketers, like Defendant, know safety is paramount for consumers of baby and infant products. Here, the omission relates directly to the Products' safety. Second, Defendant's awareness of the importance of the Products' safety, specifically safety related to harmful plastics, is reflected by its "BPA Free" representation on the Products' front labels and packaging consistent throughout all Product packaging and labeling. Third, it is common sense that information concerning the risk of harmful microplastics and the Products' safety is material to consumers as Defendant knows that the risk of health complications from using the Products would affect whether consumers purchased them.
- 58. Even worse, as the manufacturer and marketer of the Products, Defendant had exclusive control over the omissions and Representations on the Products' labels, packaging, and advertisements. Defendant could have easily disclosed the risks or rectified consumers' misplaced beliefs by informing them about the leaching of microplastics. However, despite Defendant's knowledge of the falsity of the omissions and its awareness that consumers reasonably rely on these representations and omissions when deciding to purchase the Products, Defendant deliberately chose to market the Products with the misleading omissions. This decision led consumers to buy or overpay for the Products, believing they possessed attributes that Defendant falsely advertised and warranted. Therefore, at all relevant times, Defendant knew that the omissions would mislead reasonable consumers, such as Plaintiff, into purchasing the Products to obtain the product attributes that Defendant deceptively portrayed.

Defendant Had a Duty to Disclose.

- 59. Defendant had an obligation, at all relevant times, to disclose the material omissions—that the Products leach harmful microplastics into milk or formula during ordinary use. This crucial information, which Defendant deliberately withheld from consumers, is material to their purchasing decisions and has far-reaching consequences for the health and well-being of infants and young children. Defendant knew that reasonable consumers would perceive the Products and the absence of the material omissions to mean that the Products were free from harmful plastics. It was also known that this attribute was a key factor influencing consumers' choices, causing them to rely on the absence of material omission when deciding to purchase the products.
- 60. Consumers lack the meaningful ability to test or independently ascertain or verify whether a product contains harmful microplastics, especially at the point of sale. Discovering this information requires a scientific investigation and knowledge of chemistry beyond the average consumer's.
- 61. Plaintiff and similarly situated consumers would not have purchased the Products or would not have overpaid a price premium for them if they had known that the Products posed a safety risk and, therefore, that the Products do not have the attribute claimed, promised, warranted, advertised, and/or represented. Accordingly, based on Defendant's material omissions, reasonable consumers, including Plaintiff, purchased the Products to their detriment.

<u>Defendant's Knowledge, Representations, Omissions, and Concealment of Material Facts Deceived Plaintiff and Reasonable Consumers – This Conduct is False and Deceptive.</u>

62. To drive up sales in the competitive baby products market and expand its market share, Defendant knowingly omits the material fact that the Products contain or risk containing harmful microplastics when heated up and used normally.

- 63. Thus, reasonable consumers who are shopping for products free of BPA purchase Defendant's products based on the above Representations and material omissions made by Defendant at the point of sale. But for Defendant's false and misleading labeling Representations, these customers would not have purchased Defendant' Products or would not have paid as much as they did.
- 64. Additionally, a large cross-section of customers, particularly those in the "clean labeling" movements, will not consider purchasing products that contain or risk containing BPA. These customers chose to purchase Defendant's Products based on the false belief that they did not have harmful microplastics and were safe to use as intended. But for Defendant's false and misleading labeling statements, these customers would not have purchased the Products or would have paid less for the Products.
- 65. Defendant, a large, sophisticated nationwide company that manufactures, distributes, and sells consumer products, including baby products, knew or should have known that the products contained harmful microplastics.
- 66. Defendant sold, and continues to sell, the Products containing harmful microplastics during the relevant class period despite Defendant's knowledge of the presence of harmful microplastics when the Products are heated during normal use.
- 67. Defendant has engaged in deceptive, untrue, and misleading advertising by making labeling Representations discussed above. Defendant's conduct is also deceptive because Defendant omits the material fact that the Products contain harmful microplastics. Defendant's conduct is also unfair for all of the reasons discussed above.
- 68. Plaintiff would not have purchased the Products or paid as much for them had they been truthfully and accurately labeled.

- 69. Had Defendant adequately tested the Products, it would have been discovered that the Products contained harmful or risked harmful microplastics when heated during normal use, making the Products containing the false Representations illegal to distribute, market, and sell.
- 70. Defendant's concealment was material and intentional because people are concerned with what is in the products they and their children use to put in their mouths. Consumers such as Plaintiff and class members make purchasing decisions based on the Representations made on the Products' labeling.
- 71. Defendant knows that if it had not made the material omissions and Representations, then Plaintiff and class members would not have purchased the Products or would not have paid as much as they did.

<u>Injuries to Plaintiff and Class Members – and the Public at Large.</u>

- 72. When Plaintiff purchased Defendant's Products, Plaintiff did not know and had no reason to know that Defendant's Products contained harmful microplastics.
- 73. Indeed, consumers cannot test or independently ascertain or verify whether a product contains harmful microplastics, especially when heated, at the point of sale. Therefore, they must trust and rely on Defendant to truthfully and honestly report what the Products contain on their packaging and labeling.
- 74. Further, given Defendant's position as a nationwide leader in the consumer products and baby products industry, Plaintiff and all reasonable consumers trusted and relied on Defendant's Representations and omissions regarding the Products.
- 75. Yet, when consumers look at the Products' packaging, there is no mention of microplastics. On the contrary, the Products say they are "BPA Free."
- 76. No reasonable consumer, including Plaintiff, would have paid as much for Defendant's Products containing the Representations had they known those Products contained

any amount of harmful or potentially harmful microplastics, let alone at the limits found in Defendant's Products – making such omitted facts material to them.

- 77. Defendant's false, misleading, and deceptive Representations and omissions made on the labeling of the Products are likely to continue to deceive and mislead reasonable consumers and the public, as they have already deceived and misled Plaintiff and the Class Members.
- 78. Plaintiff and Class members are entitled to statutory and punitive damages, equitable relief, attorneys' fees and costs, and any further relief this Court deems just and proper.

CLASS ALLEGATIONS

- 79. Plaintiff, individually and on behalf of all others, brings this class action pursuant to Fed. R. Civ. P. 23.
 - 80. Plaintiff seeks to represent a class defined as:
 - All persons who purchased Products in the United States for personal or household use during the fullest period provided by law ("Nationwide Class").
 - 81. Plaintiff also seeks to represent a subclass defined as:
 - All persons who purchased the Products in California for personal or household use during the fullest period provided by law ("California Subclass").
- 82. Excluded from the Class and Subclasses are: (1) any Judge or Magistrate presiding over this action and any members of their families; (2) Defendant, Defendant's subsidiaries, parents, successors, predecessors, and any entities in which Defendant or its parents and any entities in which Defendant has a controlling interest and their current or former employees, officers, and directors; (3) individuals who allege personal bodily injury resulting from the use of the Products; and (4) resellers of the Products.
- 83. Plaintiff reserves the right to modify, change or expand the definitions of the Class based upon discovery and further investigation.

- 84. *Numerosity*: The Class is so numerous that the joinder of all members is impracticable. The Class likely contains thousands of members based on publicly available data. The Class is ascertainable by records in Defendant's possession.
- 85. *Commonality*: Questions of law or fact common to the Class include, without limitation:
 - a. Whether the Products contain microplastics;
 - b. Whether a reasonable consumer would consider the presence of harmful microplastics in the Products (and omission thereof) to be material;
 - c. Whether Defendant knew or should have known that the Products contain harmful microplastics;
 - d. Whether Defendant's Representations and/or omissions are deceptive;
 - e. Whether Defendant's Representations and/or omissions are false and misleading;
 - f. Whether Defendant failed to disclose that the Products contain harmful microplastics;
 - g. Whether Defendant concealed that the Products contain microplastics;
 - h. Whether Defendant engaged in unfair or deceptive trade practices;
 - i. Whether Defendant violated the state consumer protection statutes alleged herein;
 - j. Whether Defendant was unjustly enriched; and
 - k. Whether Plaintiff and Class members are entitled to monetary damages, injunctive relief, or other damages proscribed by the Court.
- 86. *Typicality*: Plaintiff's claims are typical of the claims of Class members. Plaintiff and Class members were injured and suffered damages in the same manner, have the same claims

against Defendant relating to the same course of conduct, and are entitled to relief under the same legal theories.

- 87. Adequacy: Plaintiff will fairly and adequately protect the interests of the Class and has no interests antagonistic to those of the Class. Plaintiff has retained counsel experienced in prosecuting complex class actions, including actions with issues, claims, and defenses similar to the present case. Counsel intends to prosecute this action vigorously.
- Predominance and superiority: Questions of law or fact common to Class members predominate over any questions affecting individual members. A class action is superior to other available methods for the fair and efficient adjudication of this case because individual joinder of all Class members is impracticable, and the amount at issue for each Class member would not justify the cost of litigating individual claims. Should individual Class members be required to bring separate actions, this Court would be confronted with multiple lawsuits burdening the court system while also creating the risk of inconsistent rulings and contradictory judgments. In contrast to proceeding on a case-by-case basis, in which inconsistent results will magnify the delay and expense to all parties and the court system, this class action presents far fewer management difficulties while providing unitary adjudication, economies of scale, and comprehensive supervision by a single court. Plaintiff is unaware of any difficulties likely to be encountered in managing this action that would preclude its maintenance as a class action.
- 89. Accordingly, this class action may be maintained under Fed. R. Civ. P. 23(b)(2) and (b)(3).

CAUSES OF ACTION

COUNT I UNJUST ENRICHMENT

(On behalf of Plaintiff and the Nationwide Class and/or the California Subclass)

- 90. Plaintiff repeats and realleges each and every allegation contained in the preceding paragraphs as if fully set forth herein.
- 91. Plaintiff brings this Count on behalf of himself and the Nationwide Class and/or the California Subclass against Defendant.
 - 92. This claim is brought under the laws of the State of Connecticut.
- 93. Defendant's conduct violated, *inter alia*, state, and federal law by manufacturing, advertising, labeling, marketing, distributing, and selling the Products while misrepresenting and omitting material facts, including by making the labeling Representations alleged herein.
- 94. Defendant's unlawful conduct allowed Defendant to knowingly realize substantial revenues from selling the Products at the expense of, and to the detriment or impoverishment of, Plaintiff and Class members and to Defendant's benefit and enrichment. Defendant has violated fundamental principles of justice, equity, and good conscience.
- 95. Plaintiff and Class members conferred significant financial benefits and paid substantial compensation to Defendant for the Products, which were not as Defendant represented them to be.
- 96. Defendant knowingly received and enjoyed the benefits conferred by Plaintiff and Class members.
- 97. It is inequitable for Defendant to retain the benefits conferred by Plaintiff and Class members' overpayments.
- 98. Plaintiff and Class members seek to establish a constructive trust from which Plaintiff and Class members may seek restitution.

COUNT TWO

Violation of California Unfair Competition Law ("UCL") (Cal. Bus. & Prof. Code §§ 17200, et seq.) (On Behalf of Plaintiff and the California Subclass)

- 99. Plaintiff re-alleges and incorporates by reference all allegations contained in this complaint, as though fully set forth herein.
- 100. This cause of action is brought pursuant to Business and Professions Code Section 17200, et seq., on behalf of Plaintiff and a California Subclass who purchased the Products within the applicable statute of limitations.
- 101. **The UCL**. California Business & Professions Code, sections 17200, et seq. (the "UCL") prohibits unfair competition and provides, in pertinent part, that "unfair competition shall mean and include unlawful, unfair or fraudulent business practices and unfair, deceptive, untrue or misleading advertising."
- 102. <u>False Advertising Claims</u>. Defendant, in its advertising and packaging of the Products, made misleading statements and fraudulent omissions regarding the quality and characteristics of the Products—including material omissions—even though the Products are not safe because they leach microplastics when used as intended. Such claims and omissions appear on the label and packaging of the Products, which are sold at retail stores and point-of-purchase displays, as well as Defendant's official website and other retailers' advertisements that have adopted Defendant's advertisements.
- 103. Defendant has no reasonable basis for the claims about the Products made in Defendant's advertising and on Defendant's packaging or labeling because the Products are unsafe for infants and young children. Defendant knew and knows that the Products are not free from plastic exposure because they leach microplastics into the milk or formula during ordinary use.

However, Defendant intentionally advertised and marketed the Products to deceive reasonable consumers into believing that the Products are safe.

- 104. Defendant's labeling and advertising of the Products led to, and continues to lead to, reasonable consumers, including Plaintiff, believing that the Products are a safe feeding solution for their children.
- 105. Plaintiff and the California Subclass have suffered injury in fact and have lost money or property as a result of and in reliance upon the Representations and material omissions—namely, Plaintiffs and the California Subclass lost the purchase price for the Products they bought from Defendant.
- 106. Defendant's conduct, as alleged herein, constitutes unfair, unlawful, and fraudulent business practices pursuant to the UCL. The UCL prohibits unfair competition and provides, in pertinent part, that "unfair competition shall mean and include unlawful, unfair or fraudulent business practices and unfair, deceptive, untrue or misleading advertising." Cal. Bus & Prof. Code § 17200.
- 107. Defendant's use of various forms of advertising media to advertise, call attention to, or give publicity to the sale of goods or merchandise that are not as represented in any manner constitutes unfair competition, unfair, deceptive, untrue or misleading advertising, and an unlawful business practice within the meaning of Business and Professions Code Sections 17200 and 17531, which advertisements have deceived and are likely to deceive the consuming public, in violation of Business and Professions Code Section 17200.
- 108. Defendant failed to avail itself of reasonably available, lawful alternatives to further its legitimate business interests.

- 109. All of the conduct alleged herein occurred and continues to occur in Defendant's business. Defendant's wrongful conduct is part of a pattern, practice and/or generalized course of conduct, which will continue daily until Defendant voluntarily alters its conduct or is otherwise ordered to do so.
- 110. Pursuant to Business and Professions Code Sections 17203 and 17535, Plaintiff and the members of the California Subclass seek an order of this Court enjoining Defendant from continuing to engage, use, or employ its practice of labeling and advertising the sale and use of the Products. Likewise, Plaintiff and the members of the California Subclass seek an order requiring Defendant to disclose such misrepresentations and to preclude Defendant's failure to disclose the existence and significance of said misrepresentations.
- 111. As a direct and proximate result of Defendant's misconduct in violation of the UCL, Plaintiff and members of the California Subclass were harmed in the amount of the purchase price they paid for the Products. Further, Plaintiff and members of the California Subclass have suffered and continue to suffer economic losses and other damages including, but not limited to, the amounts paid for the Products and any interest that would have accrued on those monies, in an amount to be proven at trial.
- 112. Accordingly, Plaintiff seeks a monetary award for violation of the UCL in damages, restitution, and/or disgorgement of ill-gotten gains to compensate Plaintiffs and the California Subclass for said monies, as well as injunctive relief to enjoin Defendant's misconduct to prevent ongoing and future harm that will result.
- 113. "Unfair" Prong. Under the UCL, a challenged activity is "unfair" when "any injury it causes outweighs any benefits provided to consumers and the injury is one that the consumers

themselves could not reasonably avoid." *Camacho v. Auto Club of Southern California*, 142 Cal. App. 4th 1394, 1403 (2006).

- 114. Defendant's action of mislabeling the Products with the material omissions does not confer any benefit to consumers; rather, doing so causes injuries to consumers, who do not receive products commensurate with their reasonable expectations, overpay for the Products, receive Products of lesser standards than what they reasonably expected to receive, and are exposed to increased health risks. Consumers cannot avoid any injuries caused by Defendant's deceptive labeling and advertising of the Products. Accordingly, the injuries caused by Defendant's deceptive labeling and advertising outweigh any benefits.
- 115. Some courts conduct a balancing test to decide if a challenged activity amounts to unfair conduct under California Business and Professions Code Section 17200. They "weigh the utility of the defendant's conduct against the gravity of the harm to the alleged victim." *Davis v. HSBC Bank Nevada, N.A.*, 691 F.3d 1152, 1169 (9th Cir. 2012).
- 116. Here, Defendant's conduct of labeling the Products with the Representations and material omissions when the Products leach microplastics into milk or formula during ordinary use has no utility and financially harms purchasers. Thus, the utility of Defendant's conduct is vastly outweighed by the gravity of the harm.
- 117. Some courts require that "unfairness must be tethered to some legislative declared policy or proof of some actual or threatened impact on competition." *Lozano v. AT&T Wireless Servs. Inc.*, 504 F. 3d 718, 735 (9th Cir. 2007).
- 118. *Unfair Conduct*. Defendant's labeling and advertising of the Products, as alleged herein, is deceptive, misleading, and unreasonable, and constitutes unfair conduct. Defendant knew or should have known of its unfair conduct. Defendant's material omissions constitute an

unfair business practice within the meaning of California Business and Professions Code Section 17200.

- 119. There existed reasonably available alternatives to further Defendant's legitimate business interests, other than the conduct described herein.
- 120. Defendant could have refrained from labeling the Products with the Representations and material omissions.
- 121. All of the conduct alleged herein occurs and continues to occur in Defendant's business. Defendant's wrongful conduct is part of a pattern or generalized course of conduct repeated on thousands of occasions daily.
- 122. Pursuant to Business and Professions Code Sections 17203, Plaintiff and the California Subclass seek an order of this Court enjoining Defendant from continuing to engage, use, or employ its practices of labeling the Products with the material omissions.
- 123. Plaintiff and the California Subclass have suffered injury in fact, have lost money and were exposed to increased health risks as a result of Defendant's unfair conduct. Plaintiff and the California Subclass paid an unwarranted premium for these Products.
- 124. Specifically, Plaintiff and the California Subclass paid for Products that are free from harmful plastic exposure. Plaintiff and the California Subclass would not have purchased the Products, or would have paid substantially less for the Products, if they had known that the Products' advertising and labeling were deceptive.
- 125. Accordingly, Plaintiff seeks damages, restitution and/or disgorgement of ill-gotten gains pursuant to the UCL.

- 126. <u>"Fraudulent" Prong.</u> The UCL considers conduct fraudulent (and prohibits said conduct) if it is likely to deceive members of the public. *Bank of the West v. Superior Court*, 2 Cal. 4th 1254, 1267 (1992).
- 127. Defendant used the material omissions with the intent to sell the Products to consumers, including Plaintiff and the California Subclass. The material omissions are deceptive, and Defendant knew, or should have known, of their deception.
- 128. The material omissions are likely to mislead consumers into purchasing the Products because they are material to the average, ordinary, and reasonable consumer.
- 129. As alleged herein, the misrepresentations by Defendant constitute a fraudulent business practice in violation of California Business & Professions Code Section 17200.
- 130. Plaintiff and the California Subclass reasonably and detrimentally relied on the material omissions to their detriment in that they purchased the Products.
- 131. Defendant had reasonably available alternatives to further its legitimate business interests, other than the conduct described herein. Defendant could have refrained from labeling the Products with the material omissions.
- 132. All of the conduct alleged herein occurs and continues to occur in Defendant's business. Defendant's wrongful conduct is part of a pattern or generalized course of conduct.
- 133. Pursuant to Business and Professions Code Sections 17203, Plaintiff and the California Subclass seek an order of this Court enjoining Defendant from continuing to engage, use, or employ its practice of labeling the Products with the material omissions.
- 134. Plaintiff and the California Subclass have suffered injury in fact and have lost money as a result of Defendant's fraudulent conduct. Plaintiff paid an unwarranted premium for the Products. Specifically, Plaintiff and the California Subclass paid for Products that were safe

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from plastic exposure, when, in fact, the Products leach harmful microplastics into the milk or formula. Plaintiff and the California Subclass would not have purchased the Products if they had known the truth. Accordingly, Plaintiff seeks damages, restitution, and/or disgorgement of ill-gotten gains pursuant to the UCL.

- 135. "Unlawful" Prong. The UCL identifies violations of other laws as "unlawful practices that the unfair competition law makes independently actionable." *Velazquez v. GMAC Mortg. Corp.*, 605 F. Supp. 2d 1049, 1068 (C.D. Cal. 2008).
- 136. <u>Violations of CLRA and FAL</u>. Defendant's labeling of the Products, as alleged herein, violates California Civil Code sections 1750, et seq. (the "CLRA") and California Business and Professions Code sections 17500, et seq. (the "FAL") as set forth below in the sections regarding those causes of action.
- 137. <u>Fraud.</u> Additionally, Defendant's use of the material omissions to sell the Products violates California Civil Code sections 1572 (actual fraud), 1573 (constructive fraud), 1709-1710 (fraudulent deceit), and 1711 (deceit upon the public), as set forth above.
- Additional Violations. Defendant's conduct in making the false representations and deceptive omission described herein constitutes a knowing failure to adopt policies in accordance with and/or adherence to applicable laws, as set forth herein, all of which are binding upon and burdensome to its competitors. This conduct engenders an unfair competitive advantage for Defendant, thereby constituting an unfair, fraudulent and/or unlawful business practice under California Business & Professions Code sections 17200-17208. Additionally, Defendant's omission of material facts, as set forth herein, violate California Civil Code sections 1572, 1573, 1709, 1710, 1711, and 1770, as well as the common law.

139. <u>Unlawful Conduct</u>. Defendant's packaging, labeling, and advertising of the

Products, as alleged herein, are deceptive, misleading, and unreasonable, and constitute unlawful

conduct.

140. Defendant knew or should have known of its unlawful conduct.

141. Defendant had reasonably available alternatives to further its legitimate business

interests, other than the conduct described herein. Defendant could have refrained from labeling

the Products with the material omissions.

142. All of the conduct alleged herein occurs and continues to occur in Defendant's

business. Defendant's wrongful conduct is part of a pattern or generalized course of conduct.

143. Pursuant to Business and Professions Code Section 17203, Plaintiff and the

California Subclass seek an order of this Court enjoining Defendant from continuing to engage,

use, or employ its practice of deceptive advertising of the Products.

144. Plaintiff and the California Subclass have suffered injury in fact and have lost

money as a result of Defendant's unlawful conduct. Plaintiff and the California Subclass paid an

unwarranted premium for the Products. Plaintiff and the California Subclass would not have

purchased the Products if they had known that Defendant's purposely deceived consumers into

believing that the Products are free from harmful plastic exposure.

145. Accordingly, Plaintiff seeks damages, restitution and/or disgorgement of ill-gotten

gains pursuant to the UCL.

COUNT THREE

Violation of California False Advertising Law ("FAL")

(Cal. Bus. & Prof. Code §§ 17500, et seq.)

(On Behalf of the California Subclass)

146. Plaintiff re-alleges and incorporates by reference all allegations contained in this

complaint, as though fully set forth herein.

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- 147. Plaintiff brings this claim individually and on behalf of the California Subclass who purchased the Products within the applicable statute of limitations.
- 148. The False Advertising Law, codified at Cal. Bus. & Prof. Code section 17500, et seq., prohibits "unfair, deceptive, untrue or misleading advertising[.]"
- 149. Defendant violated section 17500 when it advertised and marketed the Products through the unfair, deceptive, and misleading omission disseminated to the public through the Products' labeling, packaging, and advertising. The material omissions were deceptive because the Products do not conform to them. The material omissions were material because it is likely to and did mislead reasonable consumers into purchasing the Products.
- 150. In making and disseminating the material omissions alleged herein, Defendant knew or should have known that the material omissions were untrue or misleading, and acted in violation of § 17500.
- 151. Defendant's material omissions were specifically designed to induce reasonable consumers, like Plaintiff and the California Subclass, to purchase the Products.
- 152. As a direct and proximate result of Defendant's misconduct in violation of the FAL, Plaintiff and members of the California Subclass were harmed in the amount of the purchase price they paid for the Products. Further, Plaintiff and members of the Class have suffered and continue to suffer economic losses and other damages including, but not limited to, the amounts paid for the Products, and any interest that would have accrued on those monies, in an amount to be proven at trial.
- 153. Accordingly, Plaintiff seeks a monetary award for violation of the FAL in damages, restitution, and/or disgorgement of ill-gotten gains to compensate Plaintiff and the California Subclass for said monies.

COUNT FOUR

Violation of California Consumers Legal Remedies Act ("CLRA") (Cal. Civ. Code §§ 1750, et seq.) (On Behalf of the California Subclass) (Injunctive Relief Only)

- 154. Plaintiff re-alleges and incorporates by reference all allegations contained in this complaint, as though fully set forth herein.
- 155. Plaintiff brings this claim individually and on behalf of the California Subclass who purchased the Products within the applicable statute of limitations.
- 156. The CLRA provides that "unfair methods of competition and unfair or deceptive acts or practices undertaken by any person in a transaction intended to result or which results in the sale or lease of goods or services to any consumer are unlawful."
- 157. The Products are "goods," as defined by the CLRA in California. Civil Code § 1761(a).
- 158. Defendant is a "person," as defined by the CLRA in California Civil Code § 1761(c).
- 159. Plaintiff and members of the California Subclass are "consumers," as defined by the CLRA in California Civil Code § 1761(d).
- 160. The purchase of the Products by Plaintiff and members of the California Subclass are "transactions" as defined by the CLRA under California Civil Code § 1761(e).
- 161. Defendant violated the following sections of the CLRA by selling the Products to Plaintiff and the California Subclass through the misleading, deceptive, and fraudulent material omissions:
 - a. Section 1770(a)(5) by representing that the Products have "characteristics, . . . uses [or] benefits . . . which [they] do not have."

- b. Section 1770(a)(7) by representing that the Products "are of a particular standard, quality, or grade . . . [when] they are of another."
- c. Section 1770(a)(9) by advertising the Products "with [the] intent not to sell them as advertised."
- 162. Defendant's uniform and material omission of the safety risks and danger regarding the Products was likely to deceive, and Defendant knew or should have known that its omissions and misrepresentations were misleading.
- 163. Defendant's conduct is malicious, fraudulent, and wanton in that Defendant intentionally misled and withheld material information from consumers, including Plaintiff, to increase the sale of the Products.
- 164. Plaintiff and members of the California Subclass could not have reasonably avoided such injury. Plaintiff and members of the California Subclass were misled and unaware of the existence of facts that Defendant suppressed and failed to disclose, and Plaintiff and members of the California Subclass would not have purchased the Products and/or would have purchased them on different terms had they known the truth.
- 165. Plaintiff and the California Subclass suffered harm as a result of Defendant's violations of the CLRA because they relied on material omissions when deciding to purchase the Products. The material omissions were a substantial factor together. The material omissions were material because a reasonable consumer would consider it important in deciding whether to purchase the Products.
- 166. Soon after the filing of this lawsuit, Plaintiff's counsel will send a pre-suit demand letter pursuant to the CLRA demanding that Defendant correct and resolve its widespread practices. If Defendant does not adequately address the relief requested in Plaintiff's CLRA notice

letter within thirty (30) days of the letter required under the CLRA, Plaintiff shall (or with leave of Court), amend her Complaint to allege monetary damages under the CLRA.

- 167. Given that Defendant's conduct violated California Civil Code section Plaintiff and members of the California Subclass are entitled to seek, and do hereby seek, injunctive relief to put an end to Defendant's violations of the CLRA and to dispel the public misperception generated, facilitated, and fostered by Defendant's false advertising campaign.
- 168. Plaintiff has no adequate remedy at law. Without equitable relief, Defendant's unfair and deceptive practices will continue to harm Plaintiff and the California Subclass. Accordingly, Plaintiff seeks an injunction to enjoin Defendant from continuing to employ the unlawful methods, acts, and practices alleged herein pursuant to section 1780(a)(2), and otherwise require Defendant to take corrective action necessary to dispel the public misperception engendered, fostered, and facilitated through Defendant's deceptive labeling of the Products with the Representations and material omissions.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff, individually and on behalf of all others similarly situated, prays for relief and judgment against Defendant as follows:

- a. Certifying the Class pursuant to Rule 23 of the Federal Rules of Civil Procedure,
 appointing Plaintiff as representative of the Class and Subclasses, and designating
 Plaintiff's counsel as Class Counsel;
- b. Awarding Plaintiff and Class members compensatory, statutory, or other monetary damages, in an amount to be determined at trial;
- c. Awarding Plaintiff and Class members appropriate relief, including but not limited to actual damages (except under the CLRA, which is limited to injunctive relief);

- d. For restitution and disgorgement of profits;
- e. Awarding Plaintiff and Class members reasonable attorneys' fees and costs as allowable by law, except under the CLRA;
- f. Awarding pre-judgment and post-judgment interest;
- g. For injunctive relief; and
- h. Granting any other relief as this Court may deem just and proper.

JURY TRIAL DEMANDED

Plaintiff hereby demands a trial by jury of all claims so triable.

Dated: July 8, 2024 Respectfully Submitted,

/s/ James J. Reardon

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