

## INTRODUCTION

It is the responsibility of all Independent Distributors of YOR Health, to read, understand, and adhere to these Policies and Procedures (P&Ps), in their current form and as may be amended from time to time. These Policies and Procedures are incorporated into the YOR Health Independent Distributor Qualification Acceptance Agreement.

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### **Code of Ethics**

YOR Health has made a commitment to provide products of the finest quality. In turn, YOR Health expects YOR Health Independent Distributors to reflect that image in their relationships with consumers and other Independent Distributors.

As an Independent Distributor, you are generally free to operate your business as you see fit, but it is to our mutual, long-term advantage if you adhere to the highest standards of integrity and fair practice in your role as a YOR Health Independent Distributor. The Code of Ethics, therefore, states:

As a YOR Health Independent Distributor:

- I will conduct my business in an honest, ethical manner at all times.
- I will not represent the YOR Health Independent Distributor Opportunity as a job or opportunity for employment.
- I will safeguard and promote the reputation of the products of YOR Health and YOR Health itself.
- I shall refrain from all conduct which might be harmful to such reputation of YOR Health or to the marketing of such products or inconsistent with the public interest, and shall avoid all discourteous, deceptive, misleading, unethical, illegal or immoral conduct or practices.
- I will make no claims regarding potential income, earnings, products or services, beyond what is stated in official YOR Health literature.
- I will not misrepresent YOR Health products by making any medical, diagnostic, therapeutic, or curative claims regarding YOR Health products or the use of YOR Health Products.
- I will provide support and encouragement to my customers to ensure that their experience with YOR Health is a successful and pleasant one. I understand that it is important to provide follow-up service and support to my Registered Retail Customers (RRC), Select Customers (SC) and Independent Distributors (ID).
- I will motivate and actively work with members of the downline to help them build their YOR Health business.
- I will refrain from exaggerating my personal income or the income potential in general and will stress to Independent Distributor candidates the level of effort required to succeed in the business.
- I will not make disparaging remarks about other products, services, IDs, or companies; likewise, I will not willfully denigrate the activities or personalities of fellow YOR Health IDs.
- I will honor the confidentiality of YOR Health, YOR Health RRCs, SCs and other IDs' information received as provided to me during my relationship with YOR Health. This includes, but is not limited to, compensation plan information, names, home or mailing addresses, phone numbers, email addresses, and any other contact information of any individual associated with YOR Health.
- I will abide by all of the P&Ps of YOR Health as included herein, or as may be amended from time to time.

### **Partnership or Corporation Requirements**

Corporations which enroll as YOR Health Independent Distributors must include on its application the corporation's Federal Employer's Identification Number (FEIN).

Entering YOR Health as a corporation or partnership is as simple as that of an individual. An ID position may be acquired upon completion of the proper form(s). With the use of the appropriate documentation, an ID may change its status under the same sponsor from individual to partnership or corporation; or from partnership to corporation.

### **Annual Renewal Fee**

An annual Administration Renewal Fee of \$50 USD is due 1 year from the enrollment date of the ID.

**Late Renewal Fee**

ID will be charged an additional late renewal fee of \$50 USD if the annual renewal fee payment is not made within 30 days of the renewal date. Failure to pay the administrative renewal fee after 58 days from the renewal date will be construed as a resignation and all agreements between YOR Health and the ID will be considered null and void at which time, the ID will be reverted back to the SC status and shall adhere to the SC Agreement, Terms and Conditions, and P&Ps.

**Independent Distributor Contact Information**

As communications between RRCs, SCs, IDs, and YOR Health are crucial to the success of an ID and YOR Health, all contact information must be kept up to date.

IDs must report any change of address, phone number and email address by sending written notice to the YOR Health Corporate Office.

**Sponsorship**

Your sponsor shall be the SC or ID that referred and enrolled you. Once the Select Customer upgrades to the ID status, the sponsor will remain the same as the sponsor specified upon the SC enrollment.

IDs, once enrolled, have the right to sponsor RRCs, SCs, and other potential IDs. If there are two IDs that claim to be the sponsor of the same new RRC or SC, YOR Health shall acknowledge the first enrollment form received at corporate headquarters.

Any cross-sponsorship or cross-recruiting is strictly prohibited within YOR Health.

Sponsorship may also occur in other foreign nations as approved by YOR Health, bearing in mind the need for personal contact. With regard to any dispute, YOR Health possesses the absolute right to make any and all final decisions concerning any sponsorship, downline, and other issues raised thereby. Any and all re-entries (defined herein to include any ID who has resigned or been terminated as an ID) must be within the same downline as the ID was originally, unless the Company, in its sole and absolute discretion, determines otherwise. Under no circumstances shall an ID be allowed to re-enter in another organization.

**Responsibility of Sponsors**

Once an ID enrolls, his/her sponsoring leader has the obligation to perform a genuine supervisory and training function so that the new member may succeed properly. Sponsors are to be advisors to their new downline members. IDs must have continuous contact, communications, and supervision with the complete downline. This includes, but not limited to: written correspondence, telephone contact, email contact (if available), newsletters, personal meetings, training sessions, sharing genealogy information with those sponsored, and accompanying individuals to corporate events. It is to the advantage of IDs, as well as YOR Health, for IDs to cooperate with each other for the mutual success of one another. The Company may establish guidelines pertaining to the responsibilities of IDs to assist, support, and train the downline.

**Continuing Development Obligations****Ongoing Training:**

Any ID who sponsors another ID into YOR Health must perform a bona fide assistance and training function to ensure that the downline is properly operating the YOR Health business. IDs must have ongoing contact and communication with the IDs in the downline. Examples of such contact and communication may include, but are not limited to: newsletters, written correspondence, personal meetings, telephone contact, voice mail, electronic mail, and the accompaniment of downline IDs to YOR Health meetings, training sessions, and other functions. Upline IDs are also responsible to motivate and train new IDs in YOR Health product knowledge, effective sales techniques, the YOR Health Compensation Plan, and compliance with Company P&Ps and applicable laws. Communication with and the training of downline IDs must not, however, violate Sections 4.1 and/or 4.2 (regarding the development of IR produced sales aids and promotional materials).

IDs should monitor the ID in the downline to guard against downline ID making improper product or business claims, violations of the P&Ps, or engaging in any illegal or inappropriate conduct.

**Increased Training Responsibilities:**

As IDs progress through the various levels of leadership, they will become more experienced in sales techniques, product knowledge, and understanding of the YOR Health program. They will be called upon to share this knowledge with lesser-experienced IRs within their organization.

**Ongoing Sales Responsibilities:**

Regardless of their level of achievement, IDs have an ongoing obligation to continue to personally promote sales through the generation of new customers and through servicing their existing customers.

**Transfers of Sponsorships**

YOR Health prohibits any transferring of sponsorship from one ID to another.

**IMPORTANT:** IDs who choose to resign and return will not be allowed to transfer the downline or qualified position with them.

**Succession**

Upon a Distributor's death or incapacitation, his/her rights to commissions, bonuses, and the downline, may pass to his/her successor(s). The successor(s) must provide YOR Health proof of death/incapacitation & succession (i.e. Enduring Power of Attorney), and a completed Independent Distributor Agreement. If you are a current Active Distributor who is a successor of the dead/incapacitated, you may keep both accounts Active once the succession has been approved. YOR Health in its sole discretion and to maintain the integrity of the entire network organization, reserves the right to review all requests regarding the deceased/incapacitated downline. In the case of intestacy, YOR Health will deem the deceased's account nontransferable if it is not contacted by an authorized representative of the estate or the heirs, devisees, successor trustees, or executor within six (6) months of the Distributor's death.

**Resignation of an Independent Distributor**

IDs have the right to terminate their agreement at any time and for any reason without penalty by giving seven (7) days written notice to YOR Health at its principal place of business (Voluntary Resignation as defined below). At the end of the seven (7) day notice period, all rights to commissions, placement, status and wholesale purchases cease, and IDs are no longer entitled to advertise, sell, or promote YOR Health products. The ID's organization and customers directly sponsored by the former ID shall be transferred as determined exclusively by the Company in its sole and absolute discretion.

The Company absolutely prohibits any transfer and/or attempted transfer of any sponsorship or downline by one ID to another ID and/or to any third party. Transfers of sponsorships or downlines in the Company shall occur only when directed by the Company as explicitly described in this subsection of the Company's P&Ps (the "Resignation Transfer(s)"). Any transfer and/or attempted transfer falling outside the Resignation Transfers is void and of no effect whatsoever. A Resignation Transfer shall occur in three circumstances:

1. When an ID without Company consent obtained in writing in advance makes and/or attempts a transfer of a sponsorship and/or downline, such a transfer by the ID is ineffective and void. The ID making and/or attempting to make such a transfer shall be deemed to have resigned from the Company ("Involuntary Resignation"), and the sponsorship and/or downline beneath any such ID shall be immediately reassigned by the Company at its sole and absolute discretion to be beneath another ID selected exclusively by the Company.
2. A Resignation Transfer shall also occur when IDs in a downline or sponsorship beneath another ID complain in writing to the Company to its satisfaction that the latter ID has violated his or her P&P obligations to provide downline and sponsorship support. In such an event, the offending ID shall be deemed to have resigned from the Company (also "Involuntary Resignation") and any sponsorship and/or downline beneath any such ID shall be immediately reassigned by the Company at its sole and absolute discretion to be beneath another ID selected exclusively by the Company.
3. An ID may volitionally resign as an ID of the Company ("Voluntary Resignation"). The sponsorship and/or downline beneath any ID who engages in a Voluntary Resignation shall be reassigned immediately by the Company to be beneath another ID selected by the Company in its sole and absolute discretion. Voluntary Resignation procedure is more fully described in the section of these P&Ps entitled "Resignation of an Independent Distributor".

Any ID who is deemed to have resigned from the Company — either by Involuntary Resignation or by Voluntary Resignation — may attempt to rejoin the Company as an ID no earlier than six months after the effective date of his or her resignation. The Company, in its sole and absolute discretion, may accept or reject such an effort to rejoin, and if it accepts such an effort, may premise its acceptance upon such terms and conditions as it in its sole and absolute discretion deems proper.

### **Termination of Independent Distributor Agreement**

YOR Health reserves the right to terminate any ID agreement at any time, or suspend said ID for a probationary period, when it is determined that the ID has violated the provisions of the ID Agreement, including the provisions of these P&Ps as they now exist or may be amended, or the provisions of applicable laws and standards of fair dealing, or intentionally disparages or harms YOR Health in any way.

Upon such a termination, YOR Health shall notify the ID by mail at the latest address listed with YOR Health. The terminated ID agrees to immediately cease representing himself/herself as an ID, and will not be allowed to ever return to the position of ID with YOR Health. The terminated ID's organization shall be transferred to his/her sponsor. The terminated ID will not be eligible for future sponsorship. Where applicable state law on termination of an ID is inconsistent with company policy, such state law termination procedures shall be in force.

The terminations covered by the procedure outline in this section of the P&Ps shall include, without limitation, "Involuntary Resignations" and "Voluntary Resignations" as described earlier in the P&Ps.

### **Commissions Payout**

There are 52 Pay Periods per year, each year starts with Week 1 and ends with Week 52.

A week (Pay Period) starts on Monday at 12:00 PM (Pacific) and ends the following Monday at 11:59 AM (Pacific). Commissions are paid within 2 weeks of the closing of the corresponding Commissions Pay Period.

YOR Health provides an online wallet service called YORPay where commissions can be deposited for all YOR Health IDs.

- a. All IDs are solely responsible for managing how the funds from their net earnings are used with YORPay.
- b. Any funds moved from YORPay to an ID's bank account must be submitted by Tuesdays at 11:59 PM Pacific to be effective for that commissions pay week.
- c. Changes to an ID's weekly commissions deposit must be submitted by Thursdays at 11:59 PM Pacific to be effective for the following commissions pay week.
- d. All transactions through YORPay are final.

A 2% Processing and Handling Fee of up to \$20 max. per Electronic Fund Transfer (EFT) or Check issued will be assessed for all commission paid to cover the expenses involved in the commission processing, which will include the following based on payment type:

EFT are Wire-transfers or ACH payment types which requires worldwide banking communications, collection of banking information, secure data management, processing and validating of banking information, international banking research, and handling of all rejected EFTs. International Wires are subjected to an additional \$10 USD bank wire fee.

Check includes security-lined envelopes, checks with multi-security features, specialized check toner, postage, and other service charges.

- Check Reissue and Stop Payment Fee = \$12.50 per check
- Rejected EFTs are subject to bank fees (if applicable) prior to the re-issue of the EFT.

### **Inactivity**

Any ID that does not maintain active for more than 6 months will be considered inactive, which will change the ID status to an SC. (Please see Full Compensation Plan for the meaning of Active).

**Wholesale and Retail Sales**

Product sales to the customer are the foundation of YOR Health. The entire commission of YOR Health is a structure based upon volume of wholesale and retail sales by the individual IDs, as well as the downline. YOR Health products may only be sold by registered IDs. YOR Health's program is built upon wholesale and retail sales to the ultimate consumer. YOR Health also recognizes that IDs may wish to purchase products in reasonable amounts for their own personal or family use. For this reason, sale of products for bonus purposes shall include sales to RRCs, SCs, as well as sales to IDs for personal or family use, which are not made for purposes of qualification or advancement. It is company policy, however, to strictly prohibit the purchase of product or large quantities of inventory in unreasonable amounts solely for the purpose of qualifying for bonuses or advancement in the marketing program, otherwise known as "front-loading". IDs may not front-load nor encourage others in the program to front-load. IDs must fulfill published personal and organizational sales requirements, including requisite product sales to RRC, SCs as well as supervisory responsibilities, to qualify for bonuses, overrides or advancements. Resale items will be sold directly to the IDs by way of YOR Health.

IDs are required to provide all retail customers with one (1) copy of an official YOR Health Sales Receipt. IDs are also required to keep one (1) copy of the Official YOR Health Sales Receipt on file as YOR Health may require the ID to submit a copy of the receipt in the case of any customer dispute.

**Retail Sales in Stores, Trade Shows or Other Outlets**

Fairness and Equal Opportunity demand that YOR Health forbid the sales of products in any retail outlet without prior written consent of YOR Health. Such retail outlets include, but are not limited to, retail stores and internet auction sites. However, literature may be displayed at a retail store or outlet that refers consumers to a specific ID. With written authorization from YOR Health, IDs may display products and opportunity at trade shows. Request for participation in trade shows must be received in writing by YOR Health at least two weeks prior to the show. Written authorization from YOR Health must be received before participating in the trade show. YOR Health products and opportunity are the only products and/or opportunity that may be offered in the trade show booth. Only marketing materials produced by YOR Health may be displayed or distributed. No ID may sell or promote the YOR Health products or business presentation at flea markets, swap meets, or garage sales.

**Online Sales**

Online sales of YOR Health products are permitted ONLY through YOR Health referral pages. IDs are prohibited from listing products for sale on any other online channel, including but not limited to retail, marketplace or auction sites including and not limited to Amazon, eBay, Craigslist or any other site that operates in similar fashion.

Additionally, IDs are prohibited from enlisting or knowingly allowing a third-party acquaintance, relative, friend or customer to sell YOR Health products on any online site.

Unauthorized selling is in direct violation of the YOR Health ID agreement and may result in an immediate termination of your business.

**Online Presence**

IDs may establish an online presence for the purpose of informing the public about YOR Health opportunities, with written consent from The Company. IDs may not create an online presence that infers the ID's online presence is part of The Company's established online presence, which includes but is not limited to such platforms as Facebook, Instagram, Twitter, Wordpress, Squarespace or any other site that operates in similar fashion. To ensure no confusion between an ID's online presence and The Company's established online presence, 'Independent Distributor' must be prominently displayed on the ID's online presence.

Furthermore, no sales shall be made on the approved ID's online presence. All sales must be made via an official referral page, provided by The Company. Referral pages are accessed by prospective RRCs, SCs and IDs by adding an ID established username to the end of one of The Company's URLs (e.g. <https://www.yorhealth.com/username>).

**Online Ads**

IDs are prohibited from using online ads to list or sell YOR Health Products. IDs may use online ads for informing the public about YOR Health opportunities, provided that the ID has secured written approval from The Company and the classified ad indicates the ID is an 'Independent Distributor' of YOR Health. If a link or URL is provided, it must indicate and link to the ID's referral page.

**Sales Tax**

All YOR Health products are subject to the sales tax in the state, county, or city that levies such a tax in which a sale occurs. This tax is calculated on the purchase price of the products being purchased. In the case of internet purchases, the sales tax added to the product purchase price will be based on the delivery destination. YOR Health will collect the appropriate tax, unless the ID has filed a tax resale number with YOR Health.

**Income Taxes**

Each ID shall comply with all state and local taxes and regulations governing the sale of YOR Health products. As the ID is a selfemployed contractor, YOR Health does not deduct any personal taxes from commission checks. At the end of the calendar year, YOR Health is obligated by law to provide the ID and the Internal Revenue Service with a 1099 form reporting the IDs annual income from YOR Health. This is required for any ID with earnings in excess of \$600.00 for the calendar year.

**Ordering Products**

RRCs, SCs and IDs may purchase products via the YOR Health Website. Please keep a copy of your order confirmation for your records.

**Product Availability**

In the event that the requested product is on backorder or no longer available, you will be notified for other available options. Any other products ordered that are currently in stock will be shipped, pending payment authorization.

**AutoShip**

AutoShip is 100% optional and allows you to purchase YOR Health products and receive your products at a specified billing/shipping cycle without the need to physically reorder when you run out of product.

AutoShip requires that you have a valid credit card on file. Your credit card will be automatically charged for the selected products, shipping, and applicable sales tax each billing/shipping cycle; your product(s) will be shipped once your credit card has been authorized. Please be sure to have the funds available in your account prior to the Autoship date as this may cause a delay in processing your order or may result in the cancellation of your AutoShip.

You may set up AutoShip through your initial enrollment online or through your ID Admin at the YOR Health website. Once AutoShip is initiated, you will have the option to pick the date you want Autoship to begin. You have the option to change your Autoship cycle in increments of 4 to 8 weeks. Autoship will remain in effect until you cancel this option or when payment is not received. You may cancel Autoship at anytime.

Any cancellations or changes must be made more than three (3) business days prior to the next Autoship date. Any cancellations or changes may be made through the ID Admin.

Should you decide to cancel the Autoship order(s) after the product(s) have already been billed and shipped, YOR Health will only refund the amount charged for the product(s) with any applicable sales tax once the merchandise has been returned to YOR Health. YOR Health will not refund any shipping and handling fees that you may incur. See Refund Policy for further details.

**Delivery and Payment Methods**

YOR Health will not ship orders on a C.O.D. basis. All orders must be prepaid with an authorized credit card. All orders will be shipped within three (3) business days of payment, unless an unforeseen event causes a delay in shipment.

**Product Replacement**

To report damaged or missing product(s) from your order, please email [CustomerCare@yorcorp.com](mailto:CustomerCare@yorcorp.com). You will be provided a Damaged/Missing Product Form and will be required to fill out the form in its entirety. No incomplete forms will be processed. YOR Health reserves the right to refuse replacement of damaged or missing products at its discretion. Please note the following information will be required on the Damaged/Missing Product Form:

- A copy of the packing slip
- Total weight of the package
- Box Dimensions

**Product and Income Claims**

The ID must not make any false or fraudulent representations about YOR Health, its products, services, the compensation plan or earnings potential.

The ID must not misrepresent YOR Health products by making any medical, diagnostic, therapeutic, or curative claims regarding YOR Health products or the use of YOR Health Products.

The ID must not make any claims for YOR Health products, which are not supported by facts contained in official YOR Health literature.

**Unethical Behavior or Activity**

YOR Health will not permit activity that is obviously unethical or unprofessional. Even though the line between aggressive professional marketing efforts and unethical behavior and harassment can be vague, YOR will intercede when such behavior is evident, and reserves the right to use its sole judgment in deciding whether certain ID activities are inappropriate and, if determined to be so, to act accordingly.

YOR Health will not, in any way, tolerate the sending of Unsolicited Commercial e-mail, also known as SPAM. Upon notification of attempted spamming by an ID, YOR Health will investigate. If YOR Health 's investigation reveals that an ID has sent unsolicited commercial email, YOR Health will immediately invoice that ID for the investigative time at \$100 per hour and subject that ID to termination. YOR Health will be the sole arbiter as to what constitutes a violation of this provision. YOR Health STRICTLY PROHIBITS spamming of any kind and YOR Health will immediately enforce its ZERO TOLERANCE policy. By signing this agreement you are agreeing to be personally responsible for the \$100 an hour fee if YOR Health determines you have used unsolicited email (SPAM).

**Independent Distributor Advertising**

Because IDs are independent contractors they may promote their business in any legal and ethical manner, and may advertise without YOR Health approval, provided that they do not use the corporate name, logo, or trademarks.

Any advertisement which utilizes YOR Health's name, logo, or trademarks must be approved by YOR Health prior to any advertisement. The ad must also state that the individual placing the ad is an "ID".

IDs understand and agree that any and all use of YOR Health's logo, name, design, or image which they use to promote or develop their business may likewise be used by YOR Health in their marketing, development, and promotion at no cost to YOR Health. This shall include images and photographs of any vehicle or storefront which features a YOR Health logo or decal.

IDs are prohibited from answering the phone, or setting up any answering/messaging service in any manner that would give callers reason to believe that they have reached the corporate offices of YOR Health.

IDs are prohibited from directly answering any media inquiries regarding YOR Health and its products. All media inquiries should be referred to YOR Health's Corporate Office.

**Release of Name(s), Photo(s), Audio & Video Recording(s), and Printed Statement(s)**

YOR Health shall be entitled to the full and unlimited use of any or all names, photographs, likenesses, images, voice recordings, video recordings, or printed statements from any individual ID or group of IDs during their association with YOR Health. Additionally, any images, reproductions or photographs of houses, automobiles, gatherings or events shall also be obtainable and optioned for use by YOR Health at their sole discretion. No remuneration, payment or permission shall be required of YOR Health or from the IDs to use such images, recordings, photos or statements.

**Waiver**

No action or inaction by the Company in enforcing these P&Ps shall be deemed a waiver of its absolute right to enforce ID compliance with these P&Ps.

**Governing Laws**

These rules are reasonably related to the Laws of the State of California and shall be governed in all respects thereby. The parties to these P&Ps, namely the Company and the ID, agree to waive any right either of them may have to try as a lawsuit in a court of law before a jury or a judge any disputes stem from arising under these P&Ps, their relationship as Company and ID, and/or anything related thereto. The parties to these P&P instead agree to arbitrate such disputes before an arbitrator mutually selected by the parties and that the decision of such arbitrator concerning such dispute shall be final, binding, and unappealable. The parties also agree that they each shall bear their own costs and attorneys fees in connection with such arbitration. The parties also agree that the right of a party to bring a dispute to arbitration shall automatically expire one year from the occurrence of the facts giving rise to the dispute.

**Invalidity of Any Paragraph**

Should any portion of these P&Ps and Terms and Conditions, or any other instruments referred to herein or issued by YOR Health, be declared invalid by a court of competent jurisdiction, the balance of such rules, applications, or instruments shall remain in full force and effect.

**Proprietary Nature of Downline Reports**

YOR Health may from time to time supply data processing information and reports to YOR Health IDs concerning the downline. The ID agrees that such information is proprietary and confidential to YOR Health and is transmitted to the ID in confidence. The ID agrees that he/she will not disclose such information to any third party directly or indirectly, nor use the information to compete with YOR Health directly or indirectly. The ID and YOR Health agree that, but for this agreement of confidentiality and nondisclosure, YOR Health would not provide the above confidential information to the ID.

**Confidentiality**

YOR Health's business relationship with its vendors, manufacturers and suppliers is confidential. An ID shall not contact, directly or indirectly, or speak to or communicate with any representative of any supplier or manufacturer of YOR Health except at a YOR Health sponsored event at which the representative is present at the request of YOR Health. Violation of this regulation may result in termination and possible claims for damages.

**Reporting Violations**

IDs are encouraged to report any violations of the P&Ps to the YOR Health Corporate Office. Any reporting of a violation will be kept confidential between the reporting person and YOR Health.

**Fraudulent Accounts**

Any ID found to be creating fraudulent accounts without the consent of the person for which the account has been created will have his/her account terminated. Additionally, YOR Health reserves the right to take legal action against those using fraudulent information or creating fraudulent accounts.

**Active Discouragements**

1. All YOR Health IDs are actively discouraged from using, copying, disclosing, misappropriating or transmitting any lists which contains names, addresses or telephone numbers of Customers or IDs of any other multilevel marketing company which lists are or were at any time generated by such other multilevel marketing company.
2. All YOR Health IDs are actively discouraged from using in any way any trademark or trade name, or conducting business under any trademark or trade name or registered name of any other multi-level marketing company when offering or selling the products or services of YOR Health.
3. All YOR Health IDs are actively discouraged from using in any way any promotional or sales materials generated by any other multi-level marketing company.



**Amendments**

YOR Health expressly reserves the right to alter or amend prices, product availability and/or formulation, P&Ps, and Terms and Conditions. Such amendments are automatically incorporated as part of the agreement between YOR Health and the ID when published in official YOR Health literature including the YOR Health website.

In the case that any amendments are made to any Company print materials and / or the YOR Health website, the YOR Health website shall be referred to as being the most up to date.

**Notices to YOR Health**

If YOR Health decides to change YOR Health's privacy policy, YOR Health will post those changes to this privacy statement, the homepage, and other places YOR Health deems appropriate so Customers are always aware of what information is collected, how it is used, and under what circumstances, if any, YOR Health disclosed it. If, however, YOR Health is going to use Customers' personally identifiable information in a manner different from that stated at the time of collection YOR Health will notify Customers by posting a notice on YOR Health Media for 30 days.

**Contact Information**

If Customers have any questions or suggestions regarding YOR Health's P&Ps, please contact the YOR Health Corporate Office at:  
YOR Health  
2802 Kelvin Ave Ste.  
150 Irvine, CA 92614  
Fax: 949.681.6080  
[www.yorhealth.com](http://www.yorhealth.com)