LAW OFFICES OF RONALD A. MARRON, APLC + 2015 MAR 24 A 11: 50 : RONALD A. MARRON (175650) 3 ron@consumersadvocates.com SKYE RESENDES (278511) 4 skye@consumersadvocates.com 5 ALEXIS M. WOOD (270200) alexis@consumersadvocates.com 651 Arroyo Drive 7 San Diego, CA 92103 Phone: (619) 696-9006 8 Fax: (619) 564-6665 FILE BY FAX 9 Counsel for Plaintiffs and the Putative Class 10 SUPERIOR COURT OF CALIFORNIA 11 **COUNTY OF CONTRA COSTA** C 15 - 00582 12 RICK MUSGRAVE, on behalf of himself, Case No: 13 all others similarly situated, and the **CLASS ACTION** 14 general public, COMPLAINT FOR VIOLATIONS OF 15 **CALIFORNIA CONSUMER** Plaintiff. 16 PROTECTION STATUTES v. 17 18 QUINCY BIOSCIENCE, LLC, a DEMAND FOR JURY TRIAL Wisconsin limited liability company; 19 QUINCY BIOSCIENCE HOLDING CO., 20 INC., a Wisconsin corporation; and DOES 1-15, inclusive, 21 22 Defendants. 23 24 25 26 27 28 Musgrave v. Quincy Bioscience, LLC

COMPLAINT

 Plaintiff RICK MUSGRAVE on behalf of himself, all others similarly situated, and the general public ("Plaintiff") alleges against Defendants QUINCY BIOSCIENCE, LLC, a Wisconsin limited liability company; QUINCY BIOSCIENCE HOLDING CO., INC., a Wisconsin corporation; and DOES 1-15, inclusive ("Defendants") the following upon his own personal knowledge, or where there is no personal knowledge, upon information and belief and the investigation of his counsel:

JURISDICTION AND VENUE

- 1. Personal jurisdiction is derived from the fact that Defendants conduct business within the State of California and within this judicial district. See also Cal. Civ. Proc. Code § 410.10; Civ. Code § 1780(d).
- 2. The amount in controversy under this Complaint exceeds the minimal jurisdictional limit of this Court, and the claims asserted in this Complaint are within the subject-matter jurisdiction of this Court.
- 3. Venue is proper in this Court because Defendants (i) are authorized to conduct business in this forum and have intentionally availed themselves of the laws and markets within forum through the promotion marketing, distribution and sale of its products in this venue; (ii) do substantial business in this district; (iii) advertise to consumers residing in this district; and, (iv) the events and injuries complained of in this Complaint occurred in the County of Contra Costa. See also Cal. Civ. Proc. Code § 410.10; Civ. Code § 1780(d).
- 4. Defendants and other out-of-state participants can be brought before this Court pursuant to California's "long-arm" jurisdictional statute, Code of Civil Procedure § 410.10, as a result of Defendants' substantial, continuous and systematic contacts with the State, and because Defendants have purposely availed themselves of the benefits and privileges of conducting business activities within the State.

THE PARTIES

- At all times relevant to this matter, Plaintiff was a resident of Pacheco, California, in Contra Costa County, California.
- 6. On information and belief, at all times relevant to this matter, Defendants were Wisconsin entities that maintained their principal place of business and corporate headquarters at 301 S. Westfield Road. Suite 200, Madison, Wisconsin.
 - 7. Defendants are the manufacturer and seller of dietary supplements.

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- Defendants' packaging and labeling of the dietary supplements at issue in this complaint ard 8. uniform throughout California and the United States.
 - 9. Members of the putative class reside in California.
- Plaintiff is informed and believes and thereon alleges that at all times herein mentioned the 10. Defendants and Defendants' employees were the agents, servants and employees of the Defendants, acting within the purpose and scope of that agency and employment.
- Each of the DOE defendants is in some manner responsible for the incidents and conduct 11. alleged in this Complaint. Plaintiffs are unaware of the true names or capacities of the persons, or entities sued herein as DOEs 1 through 15, and therefore sue such Defendants by such fictitious names. Plaintiffs are informed and believed that each of the DOE Defendants is in some manner legally responsible for the damages suffered by Plaintiffs and the members of the class as alleged herein. Plaintiffs will amend this Complaint to set forth the true names and capacities of these defendants when they have been ascertained, along with appropriate charging allegations, as may be necessary.
- In addition to selling its Products on the shelf in major retail stores, Defendants also distribute 12. its Products to online third party retailers for sale directly to consumers through online transactions, such as amazon.com, drugstore.com, and target.com. Defendants conduct substantial business in California including, but not limited to, extensive on-the-shelf presence of the Products in hundreds of retail stores in California, including major chain stores such as Walgreens, Target, CVS, Rite-Aid, and Walmart, among others; and through online marketing through their website, www.prevagen.com, intended to reach consumers in California, including offering online coupons to California consumers, and direct orders to any consumer in California via the Internet.

BACKGROUND FACTS

Defendants manufacture, market and sell a purported memory pill branded as Prevagen, which 13. represents on its exterior packaging to be "Clinically Tested" to "Improve[] Memory," and to support "Healthy Brain Function," "Sharper Mind," "Clearer Thinking" through a "Once Daily" capsule. Copies of the labels are attached hereto as Exhibit A.

- 14. Prevagen comes in four known formulas: the original Prevagen capsule, Prevagen Chewables, Professional, and Extra Strength (the "Products" or, collectively, "Prevagen").
- 15. Defendants primarily advertise and promote the Products through labeling claims on the from of the Products' package. Label descriptions on the Products' packaging, taken as a whole, represent there are various benefits and characteristics to the Products. See Ex. A (Product Packaging.)
- 16. Defendants' Product advertising is also the subject of an extensive and comprehensive marketing campaign in various media, including the Internet.
- 17. The purported active ingredient in Prevagen is apoaequorin, which originally was derived from jellyfish, but which Defendants now allege to create synthetically. Original Prevagen and Prevagen Chewables claim to have 10 mg of apoaequorin; Extra Strength 20 mg apoaequorin; and Professional 40 mg apoequorin.
- 18. In addition to the foregoing, Defendants represent that Prevagen "supplements these [proteins that support our brain] during the natural process of aging;" "Prevagen ... is clinically shown to help with mild memory problems associated with aging;" "Prevagen® contains apoequorin, a protein which uniquely supports critical brain functions;" "In clinical studients Prevagen® improved memory within 90 days;" "In a computer assessed, double blinded, placebo controlled study, Prevagen® improved memory;" "a chard claiming "Prevagen Improves Memory" by "7.5%" within "8 days," "10%" within "30 days," and "20%" within "90 days." Defendants also claim: "Originally discovered in jellyfish, Prevagen® is now made in a controlled scientific process;" and that the product was "[d]eveloped by university researchers and scientists in Madison, Wisconsin." Defendants also reinforce their quick effectiveness of the Products through use of an image of a clock next to the word Prevagen on each package. See Ex. A.
- 19. Moreover, Defendants use a seal depicting a brain in white on a blue background, double surrounded by the words, "SUPPORTS HEALTHY BRAIN FUNCTION". See id.
- 20. Plaintiff was exposed to and reviewed the foregoing claims, taken as a whole, as listed *suprd* in paragraphs 13, 15, 17-19 (*see also* Ex. A), and relied on them when deciding to purchase Prevagen Extra Strength at a Walgreens near his home in Pacheco, California in or around March 2014. He regularly

¹ Plaintiff reserves the right to add other products manufactured, marketed and sold by Defendants for purported brain or memory benefits, or other iterations of the Prevagen products, as discovery proceeds.

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purchased and used the Product thereafter, buying it approximately 10-12 times from Walmart or Walgreens stores near his home; and stopped taking it in around December 2014 because he did not think it was working Plaintiff paid approximately \$40-\$50 for each purchase of Prevagen.

- Prevagen, however, is falsely and deceptively advertised because it does not work for the uses 21. described on the label, i.e., it does not support memory or brain function at all, much less in the time described on the label. The Products are therefore worthless.
- 22. Indeed, the active ingredient in all Prevagen Products, apoaequorin, cannot survive the digestive tract and therefore can have no effect on the body.
- 23. Further, the Products are not "Clinically Tested." Only one clinical trial was performed, as Defendants' own label admits (see Exhibit A, back of package referring to "a computer assessed, doubleblinded, placebo controlled study" but also claiming on the side label that the Products are backed by "clinical studies," plural).
- 24. In addition, the researcher that performed that sole study that allegedly shows apoaequoring survives the digestive tract (UW-Milwaukee psychologist, James Moyer, Jr.) has stated that more tests would be needed before any brain and memory function claims for appaaequorin could be clinically supported.
- 25. Defendants' clinical trial(s) fell below the standards that would be applied by a reasonable manufacturer of diet supplements to support its own products. The Federal Trade Commission ("FTC") enforces OTC drug advertising and applies the same standards as any consumer product: a "reasonable consumer" standard. The FTC requires OTC drug advertising to be truthful, non-deceptive, fair, and for manufacturers to contain evidence that backs up their claims. Defendants here do not have such evidence despite advertising the Products as "Clinically Tested," possessing proof of effectiveness from "clinical studies," and being "made in a controlled scientific process," "developed by university researchers and scientists." See Ex. A.
- 26. Moreover, the only independent scientific studies on apoequorin in PubMeb are for uses other than brain function and memory. Therefore, there is no clinical testing and no clinical studies by which Defendants can claim expert endorsement or establishment claims for Prevagen Products.

- 27. At all times relevant herein, Defendants had a duty to disclose additional information to purchasing consumers, to correct all misunderstandings its omissions and misrepresentations created in the minds of those consumers.
- 28. The active ingredient in apoaequorin is not vitamin, mineral, amino acid, herb, botanical, or other dietary substance to support the diet in human beings. Therefore, the Products are unlawfully labeled as dietary supplements. See Exhibit B attached hereto (FDA warning letter issued to Defendants).
- 29. Further, Defendants' Products are unlawful new drugs because they purport to mitigate or cure a disease memory loss. See id. But the Products are not supported by clinical trials and an approved new drug application.
- 30. Because Defendants' Products are unlawful new drugs, they are in violation of the California Sherman Law (Health & Safety Code §§ 109875, et seq.), which mirrors the federal Food, Drug and Cosmetic Act in all material respects (21 U.S.C. §§ 301, et seq.).
- 31. The Products are priced at \$50 and above. Hence, Defendants' unfair and deceptive practices have enriched them at the expense of Plaintiff and consumers.
- 32. Absent the misrepresentations and omissions described herein, which are material to an average consumer, Plaintiff would not have purchased Prevagen.
- 33. In purchasing a product that were falsely or deceptively advertised, Plaintiff suffered injury in fact in the form of the lost purchase price of the Product.
- 34. Plaintiff seeks justice by means of this action to enjoin the ongoing deceptive practices described herein.
- 35. Defendants' marketing and promotion of the Products was supported by false and misleading claims containing material omissions and misrepresentations.
- 36. When purchasing the Product, Plaintiff was seeking a remedy that would provide the benefits and had the endorsements, proof of efficacy, and characteristics that Defendants marketed, promised represented and warranted.
- 37. Plaintiff purchased the Product believing it had the sought after qualities based on the Product's deceptive or false labeling, but the Product was actually unacceptable to him as it did not possess the benefits endorsements, proof, and characteristics as advertised.

- 38. Moreover, like all reasonable consumers, Plaintiff considers a label's compliance with federal law a material factor in his purchasing decisions. Plaintiff is generally aware the federal government carefully regulates OTC products and therefore has come to trust that information conveyed on packaged OTC product labels is truthful, accurate, complete, and fully in accordance and compliance with federal law. As a result, Plaintiff trusts he can compare competing products on the basis of their labeling claims, to make a purchasing decision.
- 39. Like all reasonable consumers, Plaintiff would not purchase an OTC product he knew was misbranded under federal law, see 21 U.S.C. § 343, which the federal government prohibits selling, id. § 331, and which carries with its sale criminal penalties, id. § 333. Plaintiff could not trust that the label of a product misbranded under federal law is truthful, accurate and complete.
- 40. Similarly, like all reasonable consumers and members of the class, Plaintiff would not purchase an OTC product he knew was an illegally marketed new drug for which the FDA has not determined its safety and efficacy.
- 41. In light of the foregoing, reasonable consumers, including Plaintiff, were and are likely to be deceived by Defendants' advertising and marketing practices as detailed herein.
- 42. Further, Plaintiff purchased the Products instead of competing product(s) based on the false statements, misrepresentations and omissions described herein.
- 43. Instead of receiving a product that had the benefits, advantages, endorsements, proof, and characteristics as advertised, Plaintiff received a product worth much less, or which was worthless, because the Product does not work; caused no effect or effects reversal of that advertised; and did not possess the characteristics, benefits, endorsements, and proof of efficacy, as advertised by Defendants.

CLASS ACTION ALLEGATIONS

44. Plaintiff brings this class action for damages and other monetary relief on behalf of the following class:

All purchasers of Prevagen original capsules, Prevagen Chewables, Prevagen Extra Strength, Prevagen Professional, and all iterations/variations of the aforementioned products, for personal or household use and not for resale, in California from March 23, 2011 to the Opt-Out or Objection Date (the "Class Period"). Excluded from the consumer class are governmental entities, the Defendants, any entity in which the Defendants have a controlling interest, its employees, officers,

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directors, legal representatives, heirs, successors and wholly or partly owned subsidiaries or affiliated companies, including parent corporations, class counsel and their employees; and the iudicial officers and their immediate family members and associated court staff assigned to this case.

- 45. The proposed Class is so numerous that individual joinder of all its members is impracticable. Due to the nature of the trade and commerce involved, however, Plaintiff believes the total number of Class members is at least in the tens of thousands, if not hundreds of thousands of persons in the United States While the exact number and identities of the Class members are unknown at this time, such information can be ascertained through appropriate investigation and discovery. The disposition of the claims of the Class members in a single class action will provide substantial benefits to all parties and to the Court.
- There is a well-defined community of interest in the questions of law and fact involved 46. affecting the Plaintiff and the Class and these common questions of fact and law include, but are not limited to, the following:
 - a. Whether the claims discussed above are true, misleading, or reasonably likely to deceive;
 - b. Whether Defendants' alleged conduct violates public policy;
 - c. Whether the alleged conduct constitutes violations of the laws asserted herein;
 - d. Whether Defendants engaged in false or misleading advertising;
 - e. Whether the Plaintiff and Class members are entitled to declaratory and injunctive relief.
- Plaintiff's claims are typical of the claims of the members of the Class. Plaintiff and all 47. members of the Class have been similarly affected by the Defendants' common course of conduct since they all relied on Defendants' representations concerning its Products and purchased the Products based on those representations.
- Plaintiff will fairly and adequately represent and protect the interests of the Class. Plaintiff has 48. retained counsel with substantial experience in handling complex class action litigation in general and scientific claims, including for drug and diet supplements, in particular. Plaintiff and her counsel are committed to vigorously prosecuting this action on behalf of the Class and have the financial resources to do so.

- 49. Plaintiff and the members of the Class suffered and will continue to suffer harm as a result of the Defendants unlawful and wrongful conduct. A class action is superior to other available methods for the fair and efficient adjudication of the present controversy. Individual joinder of all members of the Class is impracticable. Even if individual Class members had the resources to pursue individual litigation, it would be unduly burdensome to the courts in which the individual litigation would proceed. Individual litigation magnifies the delay and expense to all parties in the court system of resolving the controversies engendered by Defendants course of conduct. The class action device allows a single court to provide the benefits of unitary adjudication, judicial economy, and the fair and efficient handling of all Class members' claims in a single forum. The conduct of this action as a class action conserves the resources of the parties and of the judicial system and protects the rights of the class members. Furthermore, for many, if not most, a class action is the only feasible mechanism that allows an opportunity for legal redress and justice.
- 50. Adjudication of individual Class members' claims with respect to the Defendants would, as a practical matter, be dispositive of the interests of other members not parties to the adjudication, and could substantially impair or impede the ability of other class members to protect their interests.

FIRST CAUSE OF ACTION

VIOLATION OF CALIFORNIA'S CONSUMERS LEGAL REMEDIES ACT

California Civil Code §§ 1750, et seq.

- 51. Plaintiff repeats, realleges and incorporates by reference each and every allegation contained above as if fully set forth herein.
- 52. This cause of action is brought pursuant to the Consumers Legal Remedies Act, California Civil Code § 1750, et seq. (the "Act"). Plaintiff is a consumer as defined by California Civil Code § 1761(d). The Products are goods within the meaning of the Act.
- 53. Defendants violated and continues to violate the Act by engaging in the following practices proscribed by California Civil Code §1770(a) in transactions with Plaintiff, which were intended to result in and did result in, the sale of the Products:
- Representing [the Products have]...characteristics, ingredients, uses, benefits or quantities, which [the Products] do not have. (Civ. Code, § 1770, subd. (a) (5).)

- Representing [the Products] are of a particular standard, quality or grade... if they are of another. (Civ. Code, § 1770, subd. (a) (7).)
- Advertising [the Products] ...with intent not to sell them as advertised. (Civ. Code, § 1770, subd. (a) (9).)
- Representing [the Products] have been supplied in accordance with a previous representation when it has not. (Civ. Code, § 1770, subd. (a) (16).)
- 54. Defendants violated the Act by representing through advertising of the Products as described above, when they knew, or should have known, the representations and advertisements were false or misleading.
- 55. Plaintiff reasonably relied upon the Defendants' representations as to the quality and attributes of the Products.
- 56. Plaintiff was deceived by Defendants' representations about the quality and attributes of the Products, including but not limited to the purported benefits of the Products, taken as a whole, that their Products provide, *inter alia*, effective relief of various symptoms and ailments. Plaintiff would not have purchased the Product had he known Defendants' claims were untrue.
- 57. Pursuant to California Civil Code § 1780(a), Plaintiff seeks an order of this Court enjoining Defendants from continuing to engage in unlawful, unfair, or deceptive business practices and any other act prohibited by law; and for actual damages, restitution, and punitive damages to Plaintiff and the Class.

SECOND CAUSE OF ACTION

VIOLATION OF CALIFORNIA UNFAIR COMPETITION LAW

California Business and Professions Code §§ 17200, et seq.

- 58. Plaintiff repeats, realleges and incorporates by reference each and every allegation contained above as if fully set forth herein.
- 59. California's Unfair Competition Law, Business and Professions Code § 17200 (the "UCL") prohibits any "unfair, deceptive, untrue or misleading advertising." For the reasons discussed above, Defendants has engaged in unfair, deceptive, untrue and misleading advertising in violation of the UCL.
- 60. The UCL also prohibits any "unlawful... business act or practice." Defendants violated the UCL's prohibition against engaging in unlawful acts and practices by, inter alia, making the representations

and omissions of material facts, as set forth more fully herein, and by violating among others, California Civil Code §§ 1572, 1573, 1709, 1710, 1711, 1770, California Health and Safety Code §§ 109875, et seq. ("Sherman Law"), Cal. Bus. & Prof. Code §§ 12601, et seq. ("Fair Packaging and Labeling Act"), California Commercial Code § 2313(1), and the common law. Such conduct is ongoing and continues to this date. See Exs. 2-3.

- 61. Plaintiff reserves the right to allege other violations of law, which constitute other unlawful business acts or practices.
- 62. California Business and Professions Code § 17200 also prohibits any "unfair... business act or practice."
- 63. Defendants' acts, omissions, misrepresentations, practices and nondisclosures as alleged herein also constitute "unfair" business acts and practices within the meaning of the UCL in that its conduct is substantially injurious to consumers, offends public policy, and is immoral, unethical, oppressive, and unscrupulous as the gravity of the conduct outweighs any alleged benefits attributable to such conduct. Such conduct is ongoing and continues to this date.
- 64. Plaintiff alleges violations of consumer protection, unfair competition and truth in advertising laws in California resulting in harm to consumers. Plaintiff asserts violation of the public policy of engaging in false and misleading advertising, unfair competition and deceptive conduct towards consumers. This conduct constitutes violations of the unfair prong of the UCL. Such conduct is ongoing and continues to this date.
- 65. There were reasonable alternatives available to Defendants to further its legitimate business interests, other than the conduct described herein.
 - 66. The UCL also prohibits any "fraudulent business act or practice."
- 67. Defendants' claims, nondisclosures (i.e., omissions), and misleading statements, as more fully set forth above, were false, misleading and/or likely to deceive the consuming public within the meaning of the UCL. Such conduct is ongoing and continues to this date.
- 68. Defendants' conduct caused and continues to cause substantial injury to Plaintiff. Plaintiff has suffered injury in fact as a result of Defendants' unfair conduct.

- 69. Defendants has thus engaged in unlawful, unfair and fraudulent business acts and practices and false advertising, entitling Plaintiff to injunctive relief against Defendants, in the form of modified labeling claims and as set forth in the Prayer for Relief.
- 70. Pursuant to Business and Professions Code § 17203, Plaintiff seeks an order requiring Defendants to immediately cease such acts of unlawful, unfair and fraudulent business practices and requiring Defendants to engage in a corrective advertising campaign.

THIRD CAUSE OF ACTION

VIOLATION OF CALIFORNIA FALSE ADVERTISING LAW

California Business and Professions Code §§ 17500, et seq.

- 71. Plaintiff repeats, realleges and incorporates by reference each and every allegation contained above as if fully set forth herein.
- 72. Plaintiff has standing to pursue this claim as Plaintiff has suffered injury in fact as a result of Defendants' actions as set forth herein. Specifically, prior to the filing of this action, Plaintiff purchased the Products in reliance upon Defendants' marketing claims. Plaintiff used the Products as directed, but the Products did not work as advertised, nor provided any of the promised benefits.
- 73. Defendants' business practices as alleged herein constitute unfair, deceptive, untrue, and misleading advertising pursuant to California Business and Professions Code §§ 17500, et seq. because Defendants have advertised their Products in a manner that is untrue or misleading, or that is known to Defendants to be untrue or misleading.
 - 74. Defendants' wrongful business practices have caused injury to Plaintiff.
- 75. Pursuant to section 17535 of the California Business and Professions Code, Plaintiff seeks ar order of this court enjoining the Defendants from continuing to engage in deceptive business practices, false advertising, and any other act prohibited by law, including those set forth in the complaint.

PRAYER FOR RELIEF

Wherefore, Plaintiff prays for judgment against the Defendants as to each and every cause of action, including:

A. An order certifying this class as a class action, appointing Plaintiff its class representative and her counsel as class counsel;

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1	В.	An order awarding declaratory and injunctive relief as permitted by law or equity,
2		including enjoining Defendants from continuing the unlawful practices as set forth herein;
3	C.	An order compelling Defendants to engage in a corrective advertising campaign, including
4		to notify all members of the class, to inform the public concerning the true nature of their
5		Products;
6	D.	For her UCL claims, an order requiring Defendants to make restitution to the Class;
	E.	An order awarding attorneys' fees and costs to Plaintiff and the Class; and
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8	F.	An order providing for all other such equitable relief as may be just and proper.
9		JURY DEMAND
10	Plaintiff hereby demands a trial by jury on all issues so triable.	
11	Dated: Marc	23 2015 R A A M
12	Dated. March	
13		By: Ronald A. Marron
		LAW OFFICES OF RONALD A.
14		MARRON, APLC SKYE RESENDES
15	[ALEXIS M. WOOD
16		651 Arroyo Drive San Diego, California 92103
17	l	Telephone: (619) 696-9006
	ĺ	Facsimile: (619) 564-6665
18		Attorneys for Plaintiff and the Putative Class
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