

Plaintiffs Malachi Mickelonis, Joseph Afilani, Jacob Alva-Melville, Micaiah 1 Flores, Matthew Gorka, Jared Hilliard, Charles Kirk, David Kirkland, Yale 2 3 Liebowitz, Jacob Mueller, Kevin Munoz, Colebie Niedermeier, Joshua Palmer, Bryce Phillips, Christopher Sousa, Rolando Vazquez, Adrian Villa, and Nicholas Yee 4 ("Class Representatives"), individually and on behalf of all others similarly situated, 5 6 by and through their attorneys, bring this First Amended Class Action Complaint ("Complaint") against Aspyr Media, Inc. ("Aspyr" or "Defendant"), and allege: 7

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112 E. Amerige Avenue, Suite 240

Fullerton, CA 92832

Ray Kim Law, APC

SUMMARY OF ACTION

Class Representatives bring this action for restitution, damages, 1. penalties and injunctive relief resulting from the illegal actions of Defendant with 10 respect to certain of its production, distribution, marketing, advertising and sale of 11 "Star Wars: Knights of the Old Republic II: The Sith Lords" ("KOTOR II"). 12 Specifically, Defendant falsely represented that its video game KOTOR II would 13 include "Restored Content DLC," or new downloadable content providing new 14 15 gaming content for users (e.g. bonus mission, new dialogue, revamped ending). Defendant did not provide the Restored Content DLC but refuses to give consumers a 16 refund for their purchase of KOTOR II. 17

In so doing, Defendant violated the: (i) California Unfair Competition 18 2. Law, Business and Professions Code § 17200 ("UCL); (ii) California False 19 Advertising Law, Business and Professions Code § 17500 ("FAL"); and (iii) 20 California Consumer Legal Remedies Act, Civil Code § 1770 et seq. ("CLRA") and 21 other statutes prohibiting unfair and deceptive practices of various states, including: 22 Arizona, Colorado, Florida, Georgia, Illinois, Nevada, New Jersey, Ohio, Oregon, 23 South Carolina, Texas and Washington. 24

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THE PARTIES

Plaintiff Malachi Mickelonis ("Mickelonis") is a consumer residing in 3. 26 the State of California, Orange County. On November 22, 2022 Mickelonis 27 purchased KOTOR II in Orange County. 28

4. Plaintiff Joseph Afilani ("Afilani") is a consumer residing in the State of
 Florida. On June 2, 2022 Afilani purchased KOTOR II in Florida.

5. Plaintiff Jacob Alva-Melville ("Alva-Melville") is a consumer residing
in the State of Oregon. On June 3, 2022 Alva-Melville purchased KOTOR II in
Oregon.

6 6. Plaintiff Micaiah Flores ("Flores") is a consumer residing in the State of
7 Washington. On June 1, 2022, Flores purchased KOTOR II in Washington.

8 7. Plaintiff Matthew Gorka ("Gorka") is a consumer residing in the State of
9 Arizona. On June 12, 2022, Gorka purchased KOTOR II in Arizona.

8. Plaintiff Jared Hilliard ("Hilliard") is a consumer residing in the State of
South Carolina. On April 30, 2022, Hilliard purchased KOTOR II in South Carolina.

Plaintiff Charles Kirk ("Kirk") is a consumer residing in the State of
 Illinois. On September 20, 2022, Kirk purchased KOTOR II in Illinois.

14 10. Plaintiff David Kirkland ("Kirkland") is a consumer residing in the State
15 of Texas. On August 21, 2022, Kirkland purchased KOTOR II in Texas.

16 11. Plaintiff Yale Liebowitz, now known as Koros Nolan ("Nolan"), is a
17 consumer residing in the State of Colorado. On June 7, 2022, Nolan purchased
18 KOTOR II in Colorado.

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19 12. Plaintiff Jacob Mueller ("Mueller") is a consumer residing in the State of
20 Texas. On April 27, 2022, Mueller purchased KOTOR II in Texas.

21 13. Plaintiff Kevin Munoz ("Munoz") is a consumer residing in the State of
22 California. On March 19, 2023, Munoz purchased KOTOR II in California.

14. Plaintiff Colebie Niedermeier ("Niedermeier") is a consumer residing in
the State of Ohio. On December 2, 2022, Niedermeier purchased KOTOR II in Ohio.
15. Plaintiff Joshua Palmer ("Palmer") is a consumer residing in the State of

26 Georgia. On June 1, 2022, Palmer purchased KOTOR II in Georgia.

27 16. Plaintiff Bryce Phillips ("Phillips") is a consumer residing in the State of
28 Florida. On June 8, 2022, Phillips purchased KOTOR II in Florida.

Plaintiff Christopher Sousa ("Sousa") is a consumer residing in the State 17. of Nevada. On June 8, 2022 Sousa purchased KOTOR II in Nevada.

Plaintiff Rolando Vazquez ("Vazquez") is a consumer residing in the 18. State of New Jersey. On June 8, 2022, Vazquez purchased KOTOR II in New Jersey.

Plaintiff Adrian Villa ("Villa") is a consumer residing in the State of 19. Colorado. On June 9, 2022, Villa purchased KOTOR II in Colorado.

20. Plaintiff Nicholas Yee ("Yee") is a consumer who resided in the State of Florida. On August 17, 2022, Yee purchased KOTOR II in Florida.

Defendant Aspyr Media, Inc. ("Aspyr") is a video game developer and 21. publisher. Aspyr produced, distributed, and sold KOTOR II. Aspyr is incorporated 10 and headquartered in Texas. It regularly advertises and sells products and does 11 business in California, all other states of the United States, and worldwide. 12

22. Doe Defendants 1-5 are the other companies or individuals responsible for the false and deceptive advertising, marketing, distribution and sale of KOTOR II.

JURISDICTION AND VENUE

This Court has jurisdiction over this action pursuant to the Class Action 23. 16 Fairness Act, 28 U.S.C. § 1332(d)(1). Class Representatives bring a class action 17 under Federal Rule of Civil Procedure 23. At least one Class Representative and 18 Defendant are citizens of different states, and on information and belief, the amount 19 in controversy exceeds the sum of \$5,000,000.00 and there are no less than 100 class 20 members. 21

Defendant regularly conducts business within the State of California, 22 24. which means personal jurisdiction is established. 23

Venue in this district is proper under 28 U.S.C. § 1391(b)(2) because 25. 24 Mickelonis is a resident of Orange County and a substantial part of the events giving 25 rise to his claims occurred in this district. 26

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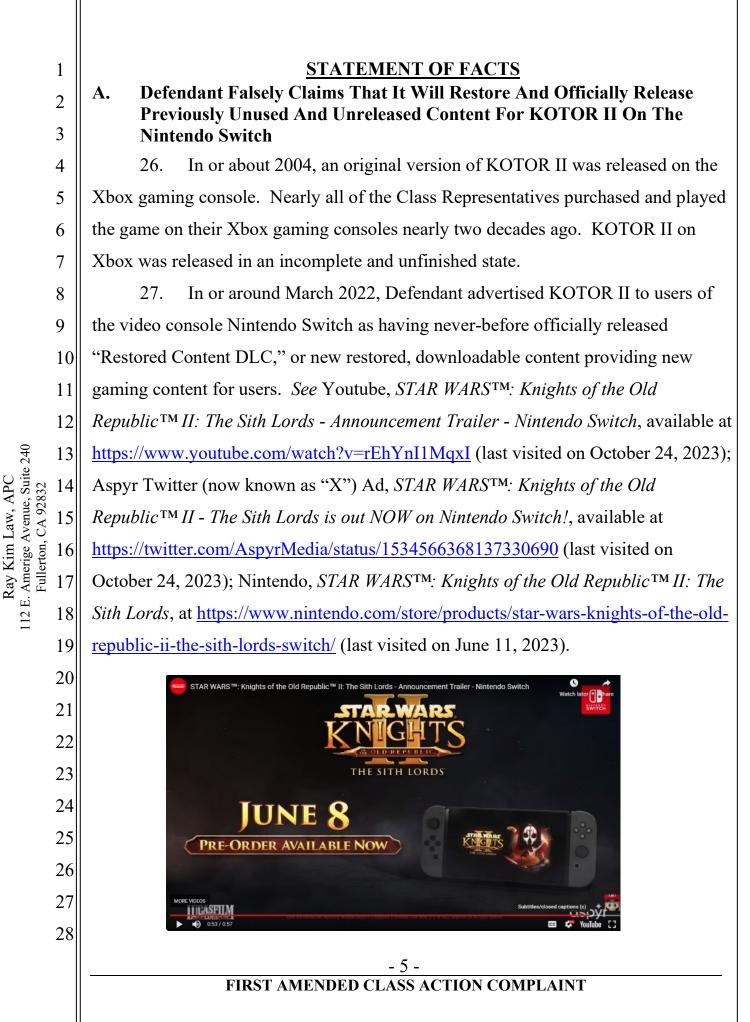
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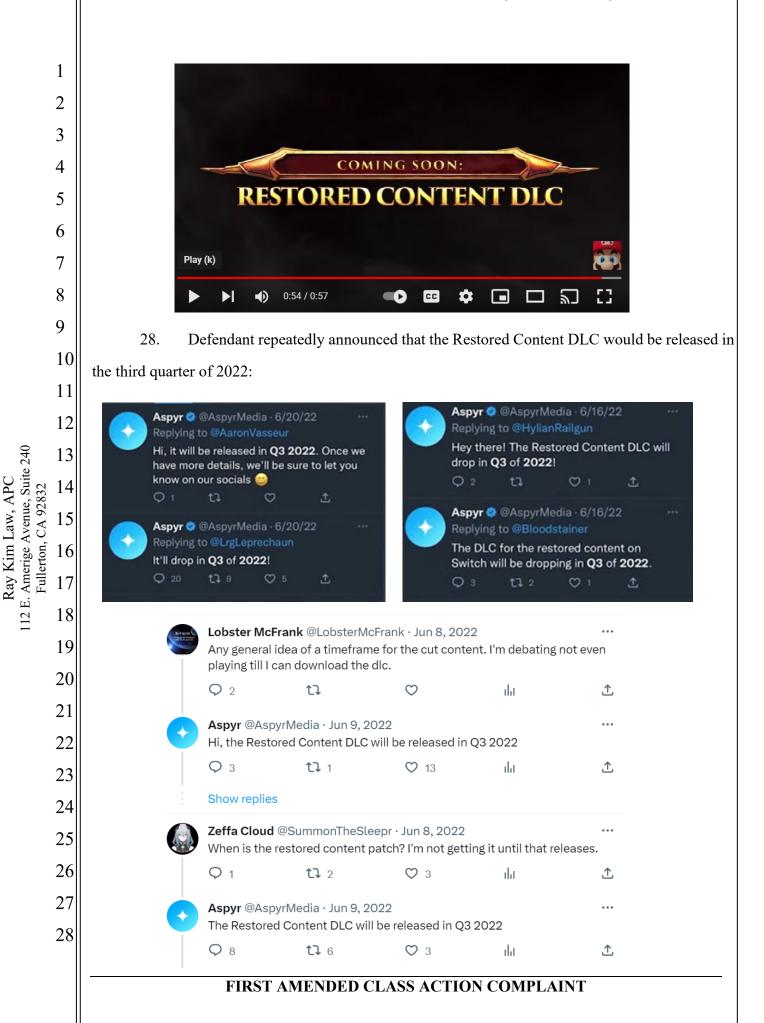
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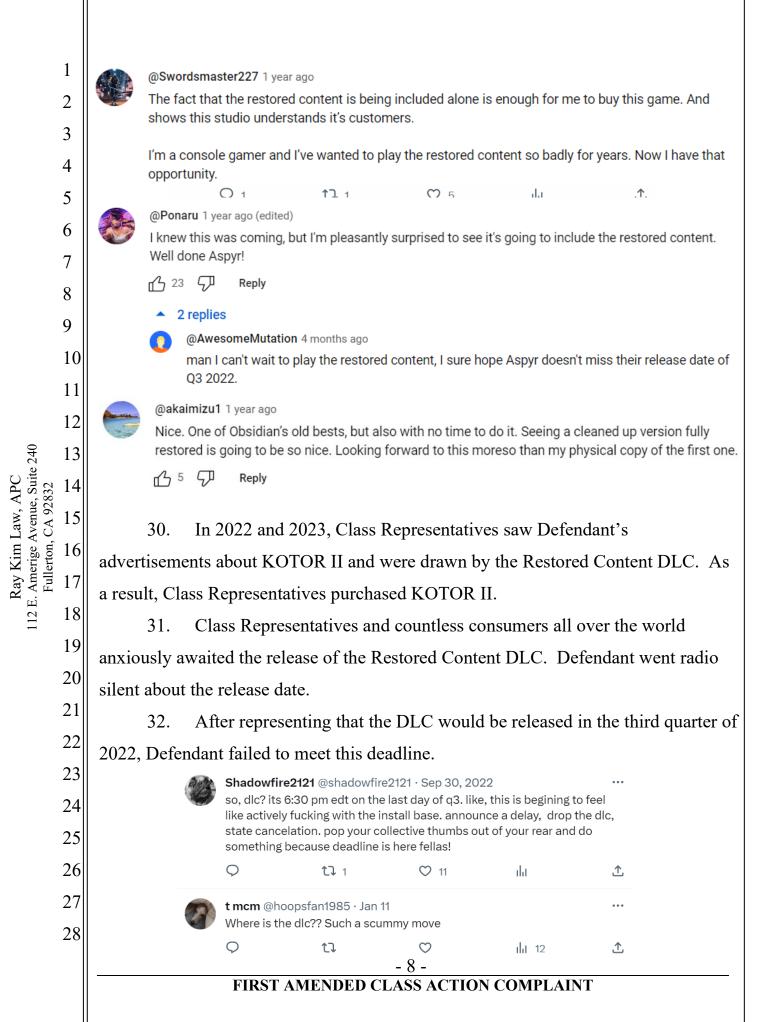


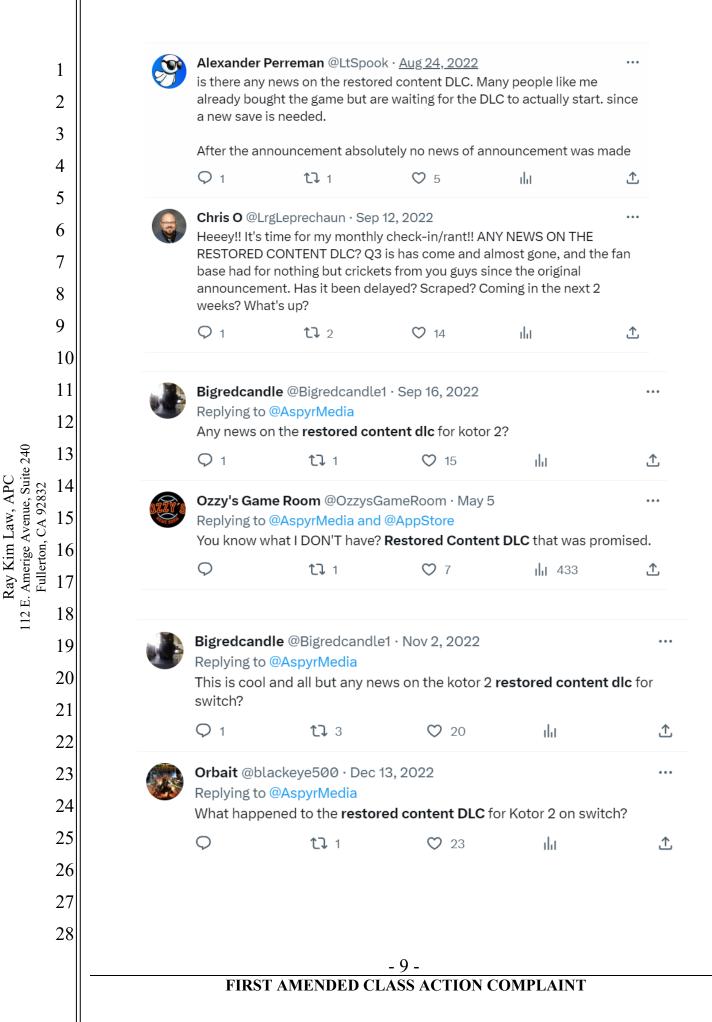
1 👭 rob 🔆 @sh0w_must_g0_0n · Jun 8, 2022 ... 2 Is the restored content dlc available now? 3 Q_1 **1**] 1 $\heartsuit 1$ ıШ 仚 4 Aspyr @AspyrMedia · Jun 9, 2022 5 It will be released in Q3 2022 🙂 $\bigcirc 6$ **1** 2 \heartsuit 5 iht. <u>1</u> 6 7 8 Chris O @LrgLeprechaun · Jun 18, 2022 . . . Any word on when the Restored Content DLC is gonna hit? Everybody's 9 waiting on it, folks... 10 Q_1 **1**] 4 09 ıЫ ഫ 11 Aspyr @AspyrMedia · Jun 19, 2022 12 It'll drop in Q3 of 2022! 13 Q 21 1] 9 Ο3 ıШ ₾ Fullerton, CA 92832 14 15 Class Representatives and numerous other consumers were excited 29. about the release of the Restored Content DLC that Defendant had claimed in April 16 2022 was "coming soon." In fact, KOTOR II sat at the top of Nintendo's e-Shop 17 18 rankings: 19 @JudeMichaelPeterson 1 year ago 20The fact that this game is including the restored content makes this one of my most anticipated 21 games in the life of the Switch. I can't remember the last time I was this excited to play a game, let alone one that is over a decade old. 22 佔 291 分 Reply 23 19 replies 24 @ivenousername 1 year ago 25 I want to cry. The restored content mod gives this game so much more life. It's my favorite game of all time. I can't wait to replay it for the 10th time. It's a timeless classic with the most beautiful Star Wars 26 story!!! THANK YOU!!!!!!! 27 16 90 57 Reply 28

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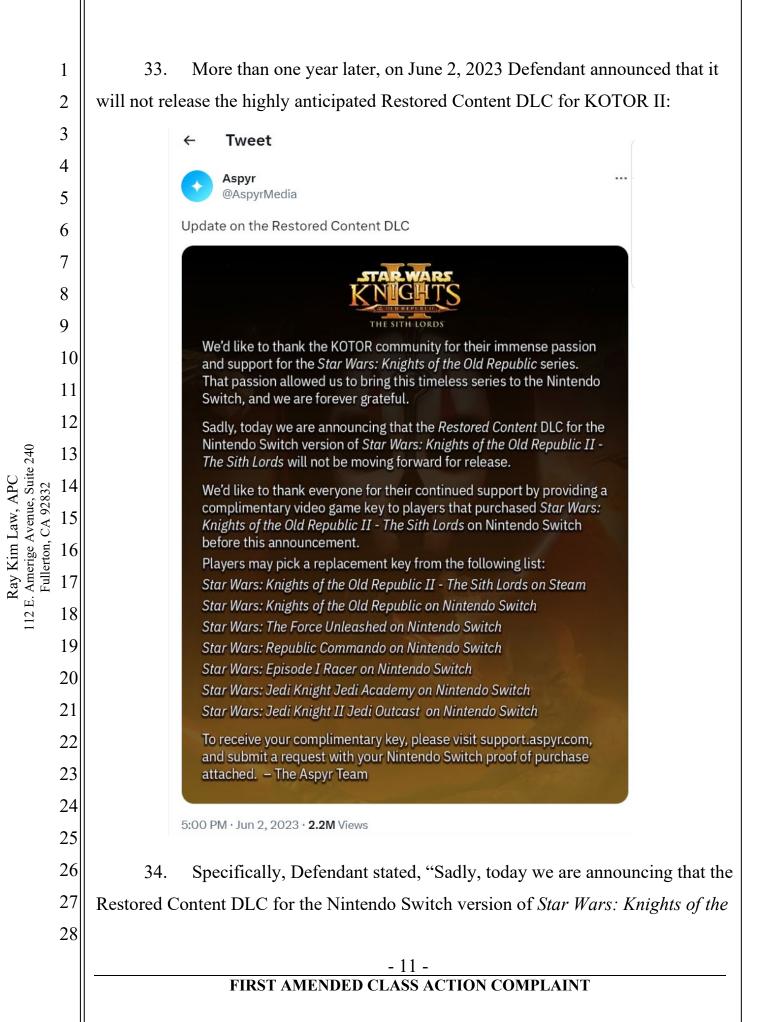
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Old Republic II – The Sith Lords will not be moving forward for release." Defendant
 did not explain why.

35. Instead, Defendant "thank[ed] everyone for their continued support by providing a *complimentary video game key*." (italics added). Defendant reiterated that the video game key it would provide was "complimentary": "To receive your *complimentary key*, please visit support.aspyr.com, and submit a request with your Nintendo Switch proof of purchase attached." (italics added).

8 36. Despite their failure to release KOTOR II's Restored Content DLC,
9 Defendant refused to give refunds to purchasers of KOTOR II.

Class Representatives felt completely duped and were upset because 37. 10 they had relied on Defendant's representations that the Restored Content DLC would 11 be included with KOTOR II. In fact, some Class Representatives did not even play 12 KOTOR II after purchasing it, instead choosing to wait until the Restored Content 13 DLC was released. But Defendant never did. Class Representatives would 14 potentially be interested in purchasing other games with Restored Content DLC from Defendant in the future if they have the advertised content, are not deceptively 16 advertised, and accordingly priced at fair market value without being artificially 17 inflated due to the deceptive advertising. 18

19 38. Numerous other consumers, like Class Representatives, were equally
20 upset as evidenced by posts found on Twitter and YouTube:

TbaggingSi... @Tbag... · Jun 2 Scam of the year everyone .. Promise DLC to get sales and then cancel it. Won't be buying another game from your company. 0 ♥ 113 1, 2,986 **1**



- 12 -FIRST AMENDED CLASS ACTION COMPLAINT

Garnet (Cryst... @Fut... · Jun 2 ··· So you sat silent for lord knows how long, advertised the game based on that DLC releasing for the Switch and now you have the gall to just give up? SHAME ON YOU ASPYR. You lied to your customers and you sat silent for months without a peep. You don't deserve to be trusted again.

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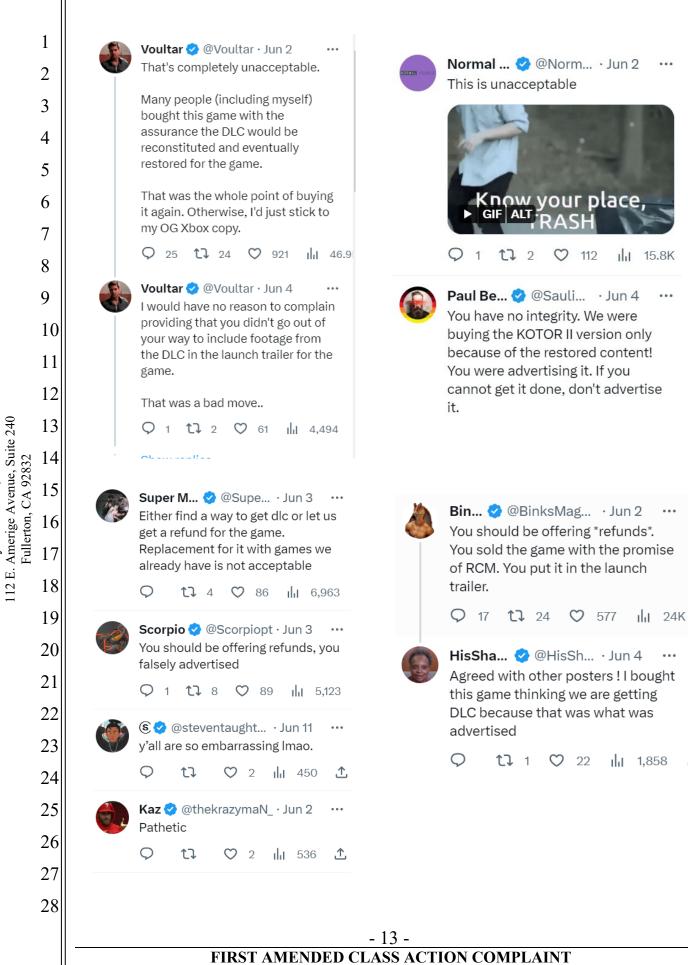
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1 @kutless45 1 month ago LIES! Nintendo, bankrupt these fraudsters! 2 了 2 57 Reply 3 @wildtiger397 1 month ago 4 LIES!!! 心 1 57 Reply 5 @johanyhernandez1018 1 month ago 6 LMFA000 THE LIES of these developers. Won't look twice when these whipped dogs are starving off on the sidewalk with this false advertising 7 ſС² ГЛ Reply 8 @ultimateneek530 1 month ago N&MThe Restored Content DLC was a lie! 9 ng 2 57 Reply 10 @cybertech6925 1 month ago С 11 Nintendo needs to start verify any game that is committing false advertising on their eshop. Aspyr released this game without the Restored Content Mod DLC. They broke a promise to the gamers who 12 loves this wonderful game that's a blast from the past for one of the best Star Wars Games ever made. It's a shame that the game is in this state. If anyone is reading this, don't buy this game till the DLC is in... 12 E. Amerige Avenue, Suite 240 13 Read more மு₃ ஏ Ray Kim Law, APC Reply 14 Fullerton, CA 92832 Star Wars ... 🤡 @Th... 🛛 Jun 3 15 I am this close 💚 to starting a lawsuit against @AspyrMedia. 16 The original intention was that the 17 Restored Content Mod would be released for the game. 18 Customers bought this product 19 because they were told it was coming to the game, and not 20delivering on it is false advertising.... Show more 21 **Q** 39 **1** 23 ♥ 404 1 21.11 22 Paul Be... 🤣 @Sauli... 🛛 Jun 4 23 The behaviour of Aspry is very week. Not only did they advertise it 24 but as a fan of KOTOR we bought into the other Star Wars Switch 25 games. I don't have any trust at Aspyr anymore and honestly don't 26 need a KOTOR remake for modern

audience at all! But the damage has

been done.

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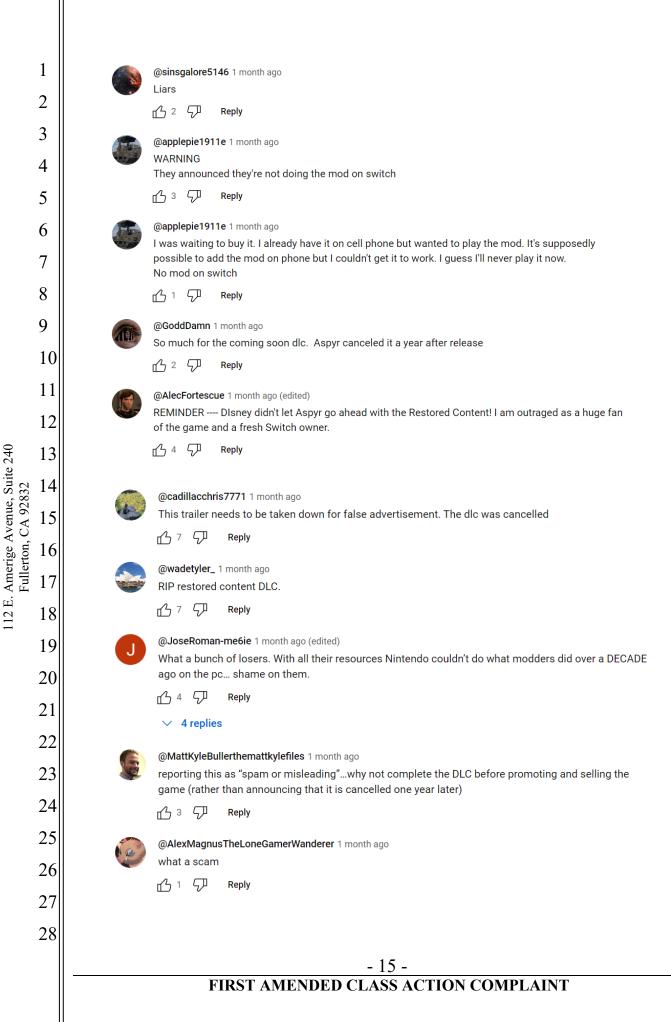
Calen @CalenBender · Jun 2 How about a refund due to false advertising? O 1J ♥ 181 1, 5,787



SW Forge - Male... @... · Jun 2 This is so disappointing for switch console players. You as a company hyped the TSLRCM mod up to be released as a download addition. Maybe you should give a refund for those who want it.

Q 4 1, 15 ♡ 552 11 39K

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1 2	3	@Alex-pk1iy 1 month ago The RC dlc isn't happening. Aspyr are removing any mention of this from their media platforms ரட்டி 1 ரப் Reply
3 4	В	<pre>@baver5081 1 month ago (edited) 0:54 still waiting</pre>
5		1 CP Reply
6		✓ 1 reply
7 8 9		@joshdavison6888 1 month ago Restored content "coming soon." Almost one year later and nothing has come out, not even a remark about what happened. On top of that, no update on the Limited Run Games orders you guys have been sitting on for 10 months. Aspyr is a joke and people shouldn't be supporting them after this nonsense.
10		r 2 ⊊ Reply .
11		@sonygodofwar123 1 month ago
12		1 year later where's my dlc r

39. When Class Representatives, and class members, purchased KOTOR II
they believed that they were purchasing a game with Restored Content DLC. Class
Representatives and class members were deceived as a result of Aspyr's actions. In
fact, Class Representatives and class members would not have purchased KOTOR II
if it were not for the misrepresentations of the aforementioned material facts. These
purchasing decisions were the result of the misleading, deceptive, and false
representations made by Defendant.

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40. Class Representatives suffered an "injury in fact" because their money
was taken by Defendant as a result of its intentional false advertising. Furthermore,
Class Representatives suffered an "injury in fact" by paying for something they
believed had content, features, and characteristics that it did not have.

41. Class Representatives and class members who received a
"complimentary video game key" from Aspyr also suffered an injury in fact because
their money was taken as a result of Defendant's false advertising, and they did not
receive the product they purchased. In addition, these consumers did not receive a

refund. The "complimentary video game" was provided by Aspyr for free as a sign 1 2 of gratitude to its supporters. The free game code did not make KOTOR II 3 purchasers whole. 42. Class Representatives and class members were undoubtedly injured and 4 5 lost money as a result of Defendant's misleading, deceptive, fraudulent, and intentionally false advertising. 6 7 43. Defendant knowingly deceived consumers in order to artificially raise sales revenue by selling more KOTOR II games and being able to market KOTOR II 8 at above-market prices based on qualities and features that the game simply did not 9 and would not possess. 10 **CLASS ACTION ALLEGATIONS** 11 44. 12 Class Representatives bring this action on behalf of themselves and all 112 E. Amerige Avenue, Suite 240 13 others similarly situated, pursuant to Federal Rule of Civil Procedure 23(b)(2) and 23(b)(3) on behalf of the classes defined as follows (the "Classes"): 14 Fullerton, CA 92832 15 **California Class:** All persons in the State of California who purchased KOTOR II for Nintendo Switch during the relevant statute of 16 limitations period. 17 Arizona Class: All persons in the State of Arizona who purchased KOTOR II for Nintendo Switch during the relevant statute of 18 limitations period. 19 Colorado Class: All persons in the State of Colorado who purchased KOTOR II for Nintendo Switch during the relevant statute of 20limitations period. 21 Florida Class: All persons in the State of Florida who purchased KOTOR II for Nintendo Switch during the relevant statute of 22 limitations period. 23 Georgia Class: All persons in the State of Georgia who purchased KOTOR II for Nintendo Switch during the relevant statute of 24 limitations period. 25 **Illinois Class:** All persons in the State of Illinois who purchased KOTOR II for Nintendo Switch during the relevant statute of 26 limitations period. 27 Nevada Class: All persons in the State of Nevada who purchased KOTOR II for Nintendo Switch during the relevant statute of 28 limitations period. - 17 -FIRST AMENDED CLASS ACTION COMPLAINT

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Case	e 8:2	3-cv-01220-FWS-ADS Document 23 Filed 10/25/23 Page 18 of 47 Page ID #:204
	1 2	New Jersey Class: All persons in the State of New Jersey who purchased KOTOR II for Nintendo Switch during the relevant statute of limitations period.
	3	Ohio Class: All persons in the State of Ohio who purchased KOTOR II for Nintendo Switch during the relevant statute of limitations period.
	4 5	Oregon Class: All persons in the State of Oregon who purchased KOTOR II for Nintendo Switch during the relevant statute of
	6 7	limitations period. South Carolina Class: All persons in the State of South Carolina who purchased KOTOR II for Nintendo Switch during the relevant statute of limitations period.
	8 9	Texas Class: All persons in the State of Texas who purchased KOTOR II for Nintendo Switch during the relevant statute of limitations period.
	10 11	Washington Class: All persons in the State of Washington who purchased KOTOR II for Nintendo Switch during the relevant statute of limitations period.
	12	45. Excluded from the Classes are: (1) Aspyr, any entity or division in
240	13	which Defendant has a controlling interest, and their legal representatives, officers,
Kay Kim Law, APC 112 E. Amerige Avenue, Suite 240 Fullerton, CA 92832	14	directors, assigns, and successors; and (2) the Judge to whom this case is assigned
aw, A 'enue, A 928	15	and the Judge's staff. Class Representatives reserve the right to amend or expand the
im La ge Av ton, C	16	Class definitions to seek recovery on behalf of additional persons as warranted as
ay K Amer Fuller	17	facts are learned in further investigation and discovery.
К 12 Е.	18	46. Class Representatives and members of the Classes were harmed by the
1	19	acts of Defendant by purchasing a game that did not have the content, qualities,
	20	characteristics and features that Defendant advertised it had.
	21	47. Common questions of fact and law exist as to all members of the Classes,
	22	which predominate over any questions affecting only Class Representatives or
	23	individual members of the Class. These common legal and factual questions, which
	24	do not vary between the class members, and which may be determined without
	25	reference to the individual circumstances of any Class members, include, but are not
	26	limited to, the following:
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		FIRST AMENDED CLASS ACTION COMPLAINT

Ray Kim Law, APC

- Whether, within the applicable statute of limitations periods, a) Defendant falsely advertised KOTOR II as having certain content and features that they did not or would not have;
- Whether Class Representatives and the class members purchased **b**) a game containing the same intentionally misleading, deceptive, false and fraudulent representations;
- Whether Class Representatives and the class members were c) damaged thereby, and the extent of damages for such violation;
- Whether such conduct is unlawful, unfair or fraudulent; and d)
- Whether Defendant is still engaging in the misconduct and should e) be enjoined from engaging in such conduct in the future.

persons who purchased KOTOR II from Defendant, 48. Class As Representatives are asserting claims that are typical of the Classes. Class Representatives and all members of the Classes sustained damages arising out of Defendant's common course of conduct complained herein.

The members of the Classes are so numerous that joinder of all members 49. 16 would be unfeasible and impractical. The membership of the Classes is currently 17 unknown to Class Representatives at this time; however, given that, on information 18 and belief, Defendant sold thousands of KOTOR II games in California, Arizona, 19 Colorado, Florida, Georgia, Illinois, Nevada, New Jersey, Nevada, Ohio, South 20Carolina, Texas, and Washington to Nintendo consumers during the applicable statute 21 of limitations periods, it is reasonable to presume that the members of the Classes are 22 so numerous that joinder of all members is impracticable. The disposition of their 23 claims in a class action is a superior method to individual actions and will provide 24 substantial benefits to the parties and the Court. 25

50. Class Representatives will fairly and adequately protect the interests of 26 the members of the Classes because Class Representatives have no interests which are 27 adverse to the interest of absent class members and because Class Representatives have 28

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retained counsel who possess significant class action litigation experience regarding 1 alleged violations of consumer statutes. 2

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51. A class action is superior to other available methods of fair and efficient adjudication of this controversy because individual litigation of each of the claims of the members of the Classes is impracticable. Even if every Class member could afford individual litigation, the court system could not. It would be unduly burdensome to the courts in which individual litigation of numerous issues would proceed. Individualized litigation would also present the potential for varying, inconsistent, or contradictory judgments and would magnify the delay and expense to all parties and to the court system resulting from multiple trials of the same complex factual issues. By 10 contrast, the conduct of this action as a class action presents fewer management 11 difficulties, conserves the resources of the parties and of the court system, and protects 12 the rights of each Class member. 13

The prosecution of separate actions by individual members of the Class 52. 14 would create a risk of adjudications with respect to them that would, as a practical 15 matter, be dispositive of the interests of the other Class members not parties to such 16 adjudications or that would substantially impair or impede the ability of such non-party 17 Class members to protect their interests. 18

Defendant has acted or refused to act in respects generally applicable to 19 53. the Classes, thereby making appropriate final and injunctive relief with regard to the 20members of the Classes as a whole. 21

FIRST CAUSE OF ACTION **CALIFORNIA UNFAIR COMPETITION LAW** BUSINESS & PROFESSIONS CODE § 17200 et seq.

(On Behalf Of Mickelonis and Munoz And The California Class)

54. Class Representatives repeat, re-allege, and incorporate by reference all 26 other paragraphs, as if fully set forth herein. 27

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55. Mickelonis, Munoz and Defendant are each "person[s]" as defined by 1 California Business and Professions Code section 17201. California Business and 2 Professions Code section 17204 authorizes a private right of action on both an 3 individual and representative basis. 4

"Unfair competition" is defined by Business and Professions code section 56. 17200 as encompassing several types of business "wrongs," four of which are at issue here: (1) an "unlawful" business act or practice, (2) an "unfair" business act or practice, (3) a "fraudulent business act or practice, and (4) "unfair, deceptive, untrue, or misleading advertising." The definitions in section 17200 are drafted in the disjunctive, meaning that each of these "wrongs" operates independently from the others. 10

A plaintiff is required to provide evidence of a causal connection between 57. a defendant's business practices and the alleged harm-that is, evidence that the defendant's conduct caused or was likely to cause substantial injury. It is insufficient for a plaintiff to show merely that the defendant's conduct created a risk of harm. Furthermore, the "act or practice" aspect of the statutory definition of unfair competition covers any single act of misconduct, as well as ongoing misconduct.

By and through Defendant's conduct alleged above and in further detail 58. 17 herein, Defendant engaged in conduct that constitutes unlawful, unfair, and/or 18 fraudulent business practices and advertising as prohibited by Bus. & Prof. Code §§ 19 17200, et seq. 20

UNLAWFUL

59. California Business and Professions code Section 17200, et seq. prohibits 22 "any unlawful...business act or practice." 23

As explained above, Defendant deceived, misled, and invaded the rights 60. 24 of Class Representatives and other class members by representing that KOTOR II had 25 or would have content, characteristics and features that they did not have or intend to 26 have. 27

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61. Beginning in or about April 2022 and continuing through the time of this Complaint, Defendant committed acts of unfair competition, including those described above, by engaging in a pattern of "unlawful" business practices, within the meaning of Bus. & Prof. Code §§ 17200, et seq., by falsely representing that KOTOR II had or would have content, features and characteristics that did not and would not have, in violation of Cal. Civil Code § 1770 et seq., Bus. & Prof. Code §§ 17500, et seq.

62. Defendant used false advertising, marketing, and misrepresentations to induce Class Representatives and class members to buy and/or pay a higher price for KOTOR II in violation of California Business and Professions Code Section 17500, et seq. Had Defendant not falsely advertised, marketed, or misrepresented KOTOR II, 10 Class Representatives and class members would not have purchased KOTOR II or have 11 purchased alternative products. Defendant's conduct therefore caused, and continues 12 to cause, economic harm to Class Representatives and class members. 13

Defendant has thus engaged in unlawful, unfair, and fraudulent business 63. acts entitling Class Representatives and class members to judgment and equitable relief against Defendant, as set forth in the Prayer for Relief. Additionally, pursuant to Business and Professions Code section 17203, Class Representatives and class members seek an order requiring Defendant to immediately cease such acts of unlawful, unfair, and fraudulent business practices and requiring Defendant to correct 19 its actions. 20

UNFAIR

Defendant has engaged in a pattern of "unfair" business practices in 64. 22 violation of Bus. & Prof. Code §§ 17200, et seq., by manufacturing, distributing, 23 selling, and/or marketing the KOTOR II. 24

65. The gravity of those misrepresentations outweighs any alleged benefits 25 attributable to such conduct; and such conduct is "unfair" because it offends established 26 public policy and/or is immoral, unethical, oppressive, unscrupulous, and/or 27 28

> - 22 -FIRST AMENDED CLASS ACTION COMPLAINT

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substantially injurious to consumers, in that consumers are led to believe that the 1 KOTOR II has content, qualities and benefits which it does not have. 2

California Business & Professions Code § 17200 prohibits any "unfair ... 66. business act or practice." Defendant's acts, omissions, misrepresentations, and practices as alleged herein also constitute "unfair" business acts and practices within the meaning of the UCL in that its conduct is substantially injurious to purchasers, offends public policy, and is immoral, unethical, oppressive, and unscrupulous as the gravity of the conduct outweighs any alleged benefits attributable to such conduct. There were reasonably available alternatives to further Defendant's legitimate business interests, other than the conduct described herein. Class Representatives reserve the 10 right to allege further conduct which constitutes other unfair business acts or practices. 11 Such conduct is ongoing and continues to this date. 12

UCL cases have applied a variety of tests for what constitutes an "unfair" 67. 13 business practice. See Durrell v. Sharp HealthCare, 183 Cal. App. 4th 1350, 1365 14 (2010). Here, the Class Representatives satisfy all three. 15

The FTC test requires a purchaser to show that the injury: (1) is 68. substantial; (2) is not outweighed by any countervailing benefits to purchasers or competition; and, (3) is not one that purchasers themselves could reasonably have avoided.

2069. Here, Defendant's conduct has caused and continues to cause substantial injury to Class Representatives and class members. Class Representatives and class 21 members have suffered injury in fact and lost money due to Defendant's decision to 22 sell KOTOR II even though it did not and would not have characteristics as advertised. 23 Accordingly, Class Representatives and class members were injured because they paid 24 money for a product that was of substantially less value than they reasonably believed, 25 and were denied the benefit of the bargain. 26

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- 70. Such conduct involves equitable remedies in the form of a return of part 1 of the purchase price of the product. Thus, Defendant's conduct has caused substantial 2 injury to Class Representatives and the class members. 3
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Another test for unfairness under the UCL is the antitrust test, which 71. analyzes whether the conduct "threatens an incipient violation of an antitrust law, or violates the policy or spirit of one of those laws because it effects are comparable to or the same as a violation of the law, or otherwise significantly threatens or harms competition." Cel-Tech Commc'ns, Inc. v. Los Angeles Cellular Tel. Co., 20 Cal. 4th 163, 187 (1999).

By deceiving Class Representatives and members of the class into 72. 10 purchasing KOTOR II under false pretenses, Defendant has gained an unfair advantage in the marketplace and has hindered competition. Class members, including Class 12 Representatives, are stuck with a game that do not have the content they were marketed as having. As a result, Defendant has unfairly usurped the business of competitors, and artificially been able to sell and raise the price of KOTOR II.

Defendant's actions tend to harm competition in the gaming market by 73. reducing competition in the marketplace due to consumer perceived quality and content of KOTOR II as a result of Defendant's misrepresentations. Defendant's misrepresentations do not offer any countervailing benefit to the marketplace.

A third test for determining unfairness under the UCL is a balancing test 20 74. as to whether the business practice is "immoral, unethical, oppressive, unscrupulous or 21 substantially injurious to consumers." South Bay Chevrolet v. General Motors 22 Acceptance Corp., 72 Cal. App. 4th 861, 887 (1999). 23

Here all of these factors weigh heavily in favor of this Court finding that 75. 24 Defendant's business practices are unfair. 25

76. Defendant took advantage of the market and of consumers by 26 misrepresenting the content, characteristics and qualities of KOTOR II to the general 27 public, as discussed above. Such conduct is injurious to consumers insofar as it 28

FIRST AMENDED CLASS ACTION COMPLAINT

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promises a product bearing certain characteristics, when in fact the product bears 1 characteristics that are inherently and facially of less value. Accordingly, consumers 2 were deprived of the benefit of the bargain of what they sought to purchase and 3 reasonably believed they had purchased at the point of sale. There is no moral, ethical, 4 or economic justification for this conduct, and it is inherently immoral and 5 unscrupulous for Defendant to have done this to its customers. 6

In so doing, Defendant has acted immorally, unethically, oppressively, 77. unscrupulously, and has caused a substantial injury to consumers as detailed above.

Class Representatives can use a benefit of the bargain approach, discrete 78. choice analysis, or other economically-sound methods of damage calculations to 10 ascertain the harm suffered by class members. 11

Finally, the injury suffered by Class Representatives and class members 12 79. is not an injury that consumers could have reasonably avoided. 13

Thus, Defendant's conduct has violated the "unfair" prong of California 80. 14 15 Business and Professions Code § 17200.

FRAUDULENT

Beginning in or around 2022 and continuing through the time of this 81. 17 Complaint, Defendant engaged in acts of unfair competition, including those described 18 herein, by engaging in a pattern of "fraudulent" business practices within the meaning 19 of Bus. & Prof. Code §§ 17200 et seq., by falsely representing that it would release 20Restored Content DLC for KOTOR II. 21

Class Representatives reserves the right to allege further conduct that 82. 22 constitutes other fraudulent business acts or practices. Such conduct is ongoing and 23 continues to this date. 24

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"UNFAIR, DECEPTIVE, UNTRUE, OR MISLEADING"

83. Defendant's practices are unfair, deceptive, untrue, or misleading in that 26 consumers are led to believe that Defendant would release Restored Content DLC for 27 KOTOR II. 28

- 25 -

84. Class Representatives and the public, as reasonable consumers, were 1 deceived and misled by Defendant's conduct. 2

85. Defendant's unlawful, unfair, and fraudulent business practices, and unfair, deceptive, untrue, and/or misleading advertising presents a continuing threat to the public in that Defendant continue to falsely represent that KOTOR II will have features that it will not have.

Defendant engaged in these unlawful, unfair, and fraudulent business 86. practices, which were motivated solely by Defendant's self-interest with the primary purpose of collecting unlawful and unauthorized monies from Class Representatives and all others similarly situated, thereby unjustly enriching Defendant. 10

87. Such acts and omissions by Defendant is unlawful and/or unfair and/or fraudulent and constitute violations of the Bus. & Prof. Code §§ 17200 et seq., Class Representatives reserves the right to identify additional violations by Defendant as may be established through discovery.

As a direct and proximate result of the aforementioned acts and 88. representations, Defendant received and continue to receive unearned commercial benefits at the expense of its competitors and the public.

18 89. As a direct and proximate result of Defendant's unlawful, unfair, and fraudulent conduct described herein, Defendant has been and will continue to be 19 unjustly enriched by the receipt of ill-gotten gains from customers, including Class 20Representatives and class members, who unwittingly provided money to Defendant as 21 a result of Defendant's fraudulent misrepresentations. 22

90. Class Representatives has suffered an "injury in fact" because Defendant 23 received Class Representatives' money as a result of Defendant's false representations. 24

91. In prosecuting this action for the enforcement of important rights affecting 25 the public interest, Class Representatives seeks the recovery of attorneys' fees, which 26 are available to prevailing plaintiffs in class action cases such as this. 27

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FIRST AMENDED CLASS ACTION COMPLAINT

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92. Class Representatives repeat, re-allege, and incorporate by reference all other paragraphs, as if fully set forth herein.

SECOND CAUSE OF ACTION

CALIFORNIA FALSE ADVERTISING LAW

Business and Professions Code § 17500

(On Behalf Of Mickelonis and Munoz And The California Class)

93. Mickelonis and Munoz bring this claim individually and on behalf of all others similarly situated for Defendant's violations of California's False Advertising Law ("FAL"), Cal. Bus. & Prof. Code §§ 17500, *et seq*.

Under the FAL, the State of California makes it "unlawful for any person, 94. 10 firm, corporation or association, or any employee thereof with intent directly or 11 indirectly to dispose of ... personal property or to perform services... or anything of 12 any nature whatsoever or to induce the public to enter into any obligation relating 13 thereto, to make or disseminate or cause to be made or disseminated before the public 14 15 ... in any other manner or means whatever, including over the Internet, any statement, concerning that ... personal property or those services ... which is untrue or 16 misleading, and which is known, or which by the exercise of reasonable care should be 17 known, to be untrue or misleading[.]" Cal. Bus. & Prof. Code § 17500. 18

19 95. Defendant knowingly engaged in a scheme of misrepresenting that
20 Restored Content DLC would be released for KOTOR II. Such practice misrepresented
21 the content, quality and characteristics of KOTOR II. Defendant knew or should have
22 known its conduct was unauthorized, inaccurate, and misleading.

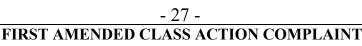
THIRD CAUSE OF ACTION

CALIFORNIA CONSUMER LEGAL REMEDIES ACT

California Civil Code §1770, et seq.

(On Behalf Of Mickelonis and Munoz And The California Class)

27 96. Class Representative repeat, re-allege, and incorporate by reference all
28 other paragraphs, as if fully set forth herein.



97. Defendant's actions as detailed above constitute a violation of the 1 Consumer Legal Remedies Act ("CLRA"), Cal. Civ. Code §1770 to the extent that 2 Defendant violated the following provisions of the CLRA: 3 a) Using deceptive representations in connection with goods or services. Cal. 4 Civ. Code §1770(a)(4). 5 b) Representing that goods or services have characteristics, ingredients, uses, 6 and benefits that they do not have. Cal. Civ. Code $\S1770(a)(5)$. 7 c) Representing that goods or services are of a particular standard, quality, or 8 grade, or that goods are of a particular style or model, if they are of another. 9 Cal. Civ. Code §1770(a)(7). 10 d) Advertising goods or services with intent not to sell them as advertised. Cal. 11 Civ. Code §1770(a)(9). 12 e) Advertising goods or services with intent not to supply reasonably 13 expectable demand. Cal. Civ. Code \$1770(a)(10). ⁷ullerton, CA 92832 14 15 On or about July 10, 2023, through his Counsel of record, using certified 98. mail with a return receipt requested, counsel for Class Representatives served 16 Defendant with notice of its violations of the CLRA (attached hereto as Exhibit A), 17 and asked that Defendant correct, repair, replace or otherwise rectify the goods and 18 services alleged to be in violation of consumer law; this correspondence advised 19 Defendant that it must take such action within thirty (30) calendar days, and pointed 20 Defendant to the provisions of the CLRA that Class Representatives believe to have 21 22 been violated by Defendant. Defendant refused to timely correct, repair, replace or otherwise rectify the issues raised therein. Therefore, Class Representatives hereby 23 seek damages, including punitive damages, under the CLRA. 24 99. Mickelonis concurrently files with this First Amended Class Action 25 Complaint an Affidavit of Venue pursuant to the CLRA. 26 27 /// 28 /// - 28 -

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FOURTH CAUSE OF ACTION ARIZONA CONSUMER FRAUD ACT Arizona Revised Statutes Section 44-1522, *et seq.* (On Behalf Of Gorka And The Arizona Class)

100. Class Representatives repeat, re-allege, and incorporate by reference all other paragraphs, as if fully set forth herein.

101. Gorka brings this claim individually and on behalf of all others similarly situated for Defendant's violations of Arizona Consumer Fraud Act ("ACFA"), Arizona Revised Statutes Section 44-1522 *et seq*.

102. Under the ACFA, "the use or employment by any person of any deception, deceptive or unfair act or practice, fraud, false pretense, false promise, misrepresentation, or concealment, suppression or omission of any material fact with intent that others rely on such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise whether or not any person has in fact been misled, deceived or damaged thereby" is an unlawful practice.

16 103. Defendant knowingly engaged in a scheme of deceptively representing,
misrepresenting, and concealing material facts regarding the release of the Restored
Content DLC for KOTOR II. Such practice misrepresented, falsely promised, and
materially omitted facts regarding the content, quality and characteristics of KOTOR
II, including the Restored Content DLC. Defendant knew or should have known its
conduct was deceptive, unfair, false, and unlawful.

104. Gorka and the Arizona class members were misled, deceived, and
damaged by Defendant's actions. Among other remedies, Gorka and the Arizona class
members are entitled to restitution and a disgorgement of profits and gains obtained as
a result of Defendant's unlawful practices and damages, including punitive damages.

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FIFTH CAUSE OF ACTION

COLORADO CONSUMER FRAUD ACT

Colorado Code Section 6-1-105, et seq.

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1	(On Behalf Of Nolan, Villa And The Colorado Class)
2	105. Class Representative repeat, re-allege, and incorporate by reference all
3	other paragraphs, as if fully set forth herein.
4	106. Defendant's actions as detailed above constitute a violation of the
5	Colorado Consumer Protection Act ("CCPA"), CO Code § 6-1-105 to the extent that
6	Defendant violated the following provisions of the CCPA:
7	a) Using deceptive representations in connection with goods or services. CO
8	Code § 6-1-105(1)(d).
9	b) Representing that goods or services have characteristics, ingredients, uses,
10	and benefits that they do not have. CO Code § $6-1-105(1)(e)$.
11	c) Representing that goods or services are of a particular standard, quality, or
12	grade, or that goods are of a particular style or model, if they are of another.
²⁴⁰	CO Code § 6-1-105(1)(g).
 (ay Kim Law, APC Amerige Avenue, Suite 240 Fullerton, CA 92832 12 14 15 14 14 15 14 15 14 14 15 14 14 15 14 14<	d) Advertising goods or services with intent not to sell them as advertised. CO
Law, APC vvenue, Sui CA 92832 CA 92832	Code § 6-1-105(1)(i).
Kim L erige A erton, C	e) Advertising goods or services with intent not to supply reasonably
Ray Kim Amerige / Fullerton,	expectable demand. CO Code § 6-1-105(1)(j).
и 13 Е. П 18	f) Failing to disclose material information concerning KOTOR II, which
19	information was known at the time of Defendant's advertisements and sales,
20	to induce consumers to purchase KOTOR II. CO Code § 6-1-105(1)(v).
21	107. Nolan, Villa and the Colorado Class were injured and suffered damages
22	as a result of Defendant's violations of the CCPA. Nolan and Villa and Colorado class
23	members seek statutory damages of five-hundred dollars (\$500.00) and/or actual
24	damages as provided by the CCPA, injunctive relief, and reasonable attorneys' fees
25	and costs.
26	SIXTH CAUSE OF ACTION
27	FLORIDA DECEPTIVE AND UNFAIR TRADE PRACTICES ACT
28	Florida Statutes § 501.204, <i>et seq.</i>
	- 30 -
	FIRST AMENDED CLASS ACTION COMPLAINT

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(On Behalf Of Afilani, Phillips, Yee And The Florida Class)

108. Class Representatives repeat, re-allege, and incorporate by reference all other paragraphs, as if fully set forth herein.

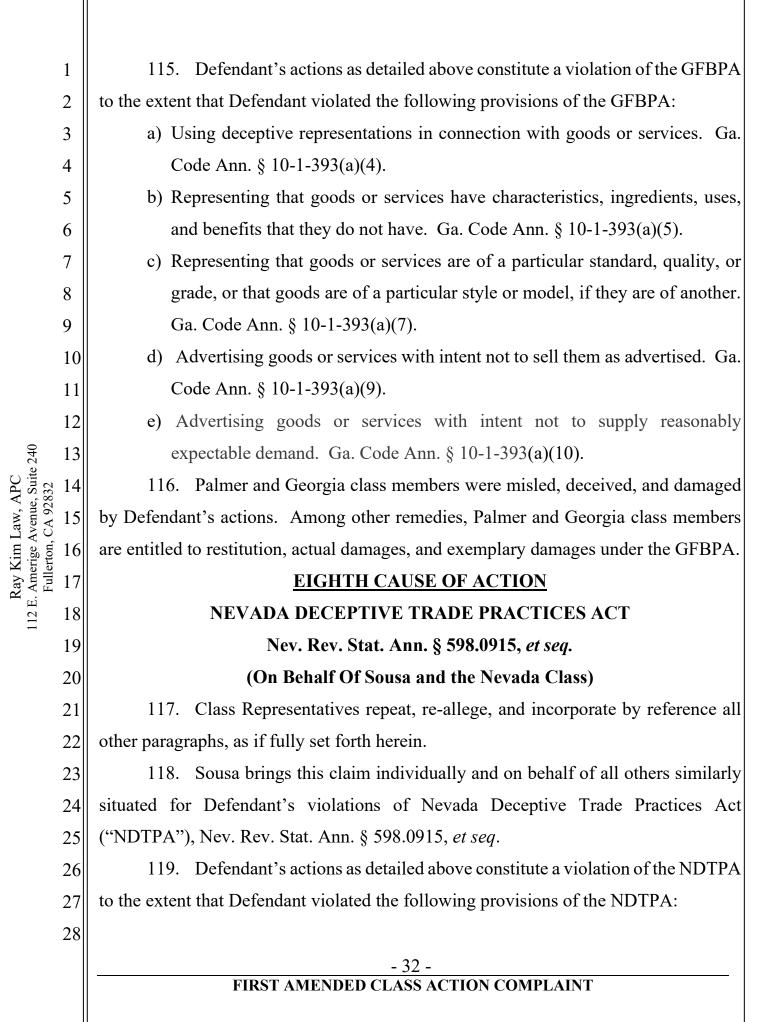
109. Afilani, Phillips and Yee bring this claim individually and on behalf of all others similarly situated for Defendant's violations of Florida Deceptive and Unfair Trade Practices Act ("FDUTPA"), Florida Statutes § 501.204 et seq.

110. Under the FDUTPA, "unfair or deceptive acts or practices in the conduct of any trade or commerce are ... unlawful."

111. Defendant knowingly engaged in a scheme of deceptively representing, misrepresenting, and concealing material facts regarding the release of the Restored 10 Content DLC for KOTOR II. Such practice misrepresented, falsely promised, and 11 materially omitted facts regarding the content, quality and characteristics of KOTOR 12 II. Defendant knew or should have known its conduct was deceptive, unfair, false, and 13 unlawful, and likely to deceive consumers. 14

15 112. Afilani, Phillips, Yee and the Florida class members were misled, deceived, and damaged by Defendant's actions. Among other remedies, Afilani 16 Phillips, Yee and the Florida class members are entitled to restitution, actual damages, 17 and civil penalties for each violation of the FDUTPA. 18

19 **SEVENTH CAUSE OF ACTION** 20 **GEORGIA FAIR BUSINESS PRACTICES ACT** Georgia Code Section 10-1-393, et seq. 21 22 (On Behalf Of Palmer And The Georgia Class) 113. Class Representatives repeat, re-allege, and incorporate by reference all 23 other paragraphs, as if fully set forth herein. 24 25 114. Palmer brings this claim individually and on behalf of all others similarly situated for Defendant's violations of the Georgia Fair Business Practices Act 26 ("GFBPA"), Georgia Code Section 10-1-393 et seq. 27 28 - 31 -FIRST AMENDED CLASS ACTION COMPLAINT



	1	a) Using deceptive representations in connection with goods or services. Nev.
	2	Rev. Stat. Ann. § 598.0915(4).
	3	b) Representing that goods or services have characteristics, ingredients, uses,
	4	and benefits that they do not have. Nev. Rev. Stat. Ann. § 598.0915(5).
	5	c) Representing that goods or services are of a particular standard, quality, or
	6	grade, if they are of another. Nev. Rev. Stat. Ann. § 598.0915(7).
	7	d) Advertising goods or services with intent not to sell them as advertised. Nev.
	8	Rev. Stat. Ann. § 598.0915(9).
	9	e) Advertising goods or services with intent not to supply reasonably
	10	expectable demand. Nev. Rev. Stat. Ann. § 598.0915(10).
	11	f) Knowingly making a false representation in a transaction. Nev. Rev. Stat.
	12	Ann. § 598.0915(15).
e 240	13	120. Sousa and Nevada class members were misled, deceived, and damaged
APC e, Suite 1832	14	by Defendant's actions. Among other remedies, Sousa and Nevada class members are
LaW, ∆venue CA 92	15	entitled to restitution, damages, and equitable relief under the NDTPA.
Ray Kim Law, APC . Amerige Avenue, Suite 240 Fullerton, CA 92832	16	NINTH CAUSE OF ACTION
Ray] E. Ame Fullo	17	NEW JERSEY CONSUMER FRAUD ACT
112 F	18	N.J. Stat. Ann. § 56:8-2, et seq.
	10	
	19	(On Behalf Of Vazquez and the New Jersey Class)
	20	(On Behalf Of Vazquez and the New Jersey Class) 121. Class Representatives repeat, re-allege, and incorporate by reference all
	20	121. Class Representatives repeat, re-allege, and incorporate by reference all
	20 21	121. Class Representatives repeat, re-allege, and incorporate by reference all other paragraphs, as if fully set forth herein.
	20 21 22	 121. Class Representatives repeat, re-allege, and incorporate by reference all other paragraphs, as if fully set forth herein. 122. Vazquez brings this claim individually and on behalf of all others
	20 21 22 23	 121. Class Representatives repeat, re-allege, and incorporate by reference all other paragraphs, as if fully set forth herein. 122. Vazquez brings this claim individually and on behalf of all others similarly situated for Defendant's violations of New Jersey Consumer Fraud Act
	20 21 22 23 24	 121. Class Representatives repeat, re-allege, and incorporate by reference all other paragraphs, as if fully set forth herein. 122. Vazquez brings this claim individually and on behalf of all others similarly situated for Defendant's violations of New Jersey Consumer Fraud Act ("CFA"), N.J. Stat. Ann. § 56:8-2, <i>et seq</i>.
	 20 21 22 23 24 25 	 121. Class Representatives repeat, re-allege, and incorporate by reference all other paragraphs, as if fully set forth herein. 122. Vazquez brings this claim individually and on behalf of all others similarly situated for Defendant's violations of New Jersey Consumer Fraud Act ("CFA"), N.J. Stat. Ann. § 56:8-2, <i>et seq.</i> 123. Under the CFA, "[t]he act, use or employment by any person of any
	 20 21 22 23 24 25 26 	 121. Class Representatives repeat, re-allege, and incorporate by reference all other paragraphs, as if fully set forth herein. 122. Vazquez brings this claim individually and on behalf of all others similarly situated for Defendant's violations of New Jersey Consumer Fraud Act ("CFA"), N.J. Stat. Ann. § 56:8-2, <i>et seq</i>. 123. Under the CFA, "[t]he act, use or employment by any person of any commercial practice that is unconscionable or abusive, deception, fraud, false pretense,
	 20 21 22 23 24 25 26 27 	 121. Class Representatives repeat, re-allege, and incorporate by reference all other paragraphs, as if fully set forth herein. 122. Vazquez brings this claim individually and on behalf of all others similarly situated for Defendant's violations of New Jersey Consumer Fraud Act ("CFA"), N.J. Stat. Ann. § 56:8-2, <i>et seq</i>. 123. Under the CFA, "[t]he act, use or employment by any person of any commercial practice that is unconscionable or abusive, deception, fraud, false pretense, false promise, misrepresentation, or the knowing, concealment, suppression, or

suppression or omission, in connection with the sale or advertisement of any
 merchandise ... whether or not any person has in fact been misled, deceived or
 damaged thereby" is an unlawful practice.

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124. Defendant knowingly engaged in a scheme of deceptively representing, misrepresenting, and concealing material facts regarding the Restored Content DLC for KOTOR II. Such practices misrepresented, falsely promised, and materially omitted facts regarding the content, quality and characteristics of KOTOR II. Defendant knew or should have known its conduct was deceptive, unfair, false, and unlawful.

10 125. Vazquez and the New Jersey class members were misled, deceived, and
11 damaged by Defendant's actions. Among other remedies, Vazquez and the New Jersey
12 class members seek damages, including treble damages, as a result of Defendant's
13 unlawful practices.

TENTH CAUSE OF ACTION

OHIO CONSUMER SALES PRACTICES ACT

Ohio Rev. Code Ann. § 1345.02, et seq.

(On Behalf Of Niedermeier And The Ohio Class)

18 126. Class Representatives repeat, re-allege, and incorporate by reference all19 other paragraphs, as if fully set forth herein.

127. Niedermeier brings this claim individually and on behalf of all others
similarly situated for Defendant's violations of Ohio Consumer Sales Practices Act
("OCSPA"), Ohio Rev. Code Ann. § 1345.02 *et seq*.

128. Defendant's actions as detailed above constitute an unfair and/or
deceptive act that violates the OCSPA, including the following provisions of the
OCSPA:

a) Using deceptive representations in connection with goods or services. Ohio Rev. Code Ann. § 1345.02(A).

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- b) Representing that the subject of a consumer transaction has performance characteristics, accessories, uses, or benefits that it does not have. Ohio Rev. Code Ann. § 1345.02(B)(1).
- c) Representing that the subject of a consumer transaction is of a particular standard, quality, grade, style, prescription, or model, if it is not. Ohio Rev. Code Ann. § 1345.02(B)(2).
- d) Representing that the subject of a consumer transaction is available to the consumer for a reason that does not exist. Ohio Rev. Code Ann. § 1345.02(B)(4).

10 129. Niedermeier and Ohio class members were misled, deceived, and
11 damaged by Defendant's actions. Among other remedies, Niedermeier and Ohio class
12 members seek actual damages and/or noneconomic damages of five-thousand dollars
13 under the OCSPA.

ELEVENTH CAUSE OF ACTION

OREGON UNLAWFUL TRADE PRACTICES ACT

Or. Rev. Stat. Ann. § 646.607, et seq.

(On Behalf Of Alva-Melville And The Oregon Class)

18 130. Class Representatives repeat, re-allege, and incorporate by reference all19 other paragraphs, as if fully set forth herein.

131. Alva-Melville brings this claim individually and on behalf of all others
similarly situated for Defendant's violations of Oregon Unlawful Trade Practices Act
("UTPA"), Or. Rev. Stat. Ann. § 646.607, *et seq*.

23 132. Defendant's actions as detailed above constitute an unfair and/or
24 deceptive act that violates the UTPA, including the following provisions of the UTPA:

a) Using deceptive representations in connection with goods or services. Or. Rev. Stat. Ann. § 646.608(1)(d).

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1	b) Representing that goods or services have characteristics, ingredients, uses,
2	benefits, quantities or qualities that the goods or services do not have. Or.
3	Rev. Stat. Ann. § 646.608(1)(e).
4	c) Representing that goods or services are of a particular standard or quality.
5	Or. Rev. Stat. Ann. § 646.608(1)(g).
6	d) Advertising goods or services with intent not to provide the goods or services
7	as advertised. Or. Rev. Stat. Ann. § 646.608(1)(i).
8	e) Promising to deliver goods or services within a certain period of time with
9	intent not to deliver the goods or services as promised. Or. Rev. Stat. Ann. §
10	646.608(1)(q).
11	f) Engaging in unfair or deceptive conduct in trade or commerce. Or. Rev. Stat.
12	Ann. § 646.608(1)(u).
13	133. Alva-Melville and Oregon class members were misled, deceived, and
14	damaged by Defendant's actions. Among other remedies, Alva-Melville and Oregon
15	class members seek actual damages or statutory damages of \$200.00, whichever is
16	greater, punitive damages and equitable relief, under the UTPA.
17	TWELFTH CAUSE OF ACTION
18	SOUTH CAROLINA UNFAIR TRADE PRACTICES ACT
19	St. S.C. § 39-5-20, et seq.
20	(On Behalf Of Hilliard and the South Carolina Class)
21	134. Class Representatives repeat, re-allege, and incorporate by reference all
22	other paragraphs, as if fully set forth herein.
23	135. Hilliard brings this claim individually and on behalf of all others similarly
24	situated for Defendant's violations of South Carolina Unfair Trade Practices Act
25	("UTPA"), St. S.C. § 39-5-20, et seq.
26	136. Under the UTPA, "[u]nfair methods of competition and unfair or
27	deceptive acts or practices in the conduct of any trade or commerce are unlawful."
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	- 36 - FIRST AMENDED CLASS ACTION COMPLAINT
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137. Defendant knowingly engaged in a scheme of deceptively advertising,
 misrepresenting, and concealing material facts regarding the Restored Content DLC
 for KOTOR II. Such practices misrepresented, falsely advertised, and materially
 omitted facts regarding the content, quality and characteristics of KOTOR II.
 Defendant knew or should have known its conduct was deceptive, unfair, false, and
 unlawful.

138. Hilliard and the South Carolina class members were misled, deceived, and
damaged by Defendant's actions. Among other remedies, Hilliard and the South
Carolina class members seek damages and civil penalties as a result of Defendant's
unlawful practices.

THIRTEENTH CAUSE OF ACTION

TEXAS DECEPTIVE TRADE PRACTICES ACT

Tex. Bus. & Com. Code Ann. § 17.46, et seq.

(On Behalf Of Kirkland, Mueller, and the Texas Class)

15 139. Class Representatives repeat, re-allege, and incorporate by reference allother paragraphs, as if fully set forth herein.

17 140. Kirkland and Mueller bring this claim individually and on behalf of all
18 others similarly situated for Defendant's violations of Texas Deceptive Trade Practices
19 Act ("DTPA"), Tex. Bus. & Com. Code Ann. § 17.46, *et seq*.

141. Defendant's actions as detailed above constitute an unfair and/or deceptive act that violates the DTPA, including the following provisions of the DTPA:

- a) Using deceptive representations in connection with goods or services. Tex.
 Bus. & Com. Code Ann. § 17.46(b)(4).
- b) Representing that goods or services have characteristics, uses, or benefits which they do not have. Tex. Bus. & Com. Code Ann. § 17.46(b)(5).
- c) Representing that goods are of a particular standard, quality, or grade if they are not. Tex. Bus. & Com. Code Ann. § 17.46(b)(7).
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d) Advertising goods or services with intent not to sell them as advertised. Tex. 1 Bus. & Com. Code Ann. § 17.46(b)(9). 2 e) Failing to disclose information concerning goods or services which was 3 known at the time of the transaction to induce the consumer into the 4 transaction. Tex. Bus. & Com. Code Ann. § 17.46(b)(24). 5 142. Kirkland, Mueller and the Texas class members relied on Defendant's 6 representations about the Restored Content DLC and were misled, deceived, and 7 damaged by Defendant's actions. Among other remedies, Kirkland, Mueller and the 8 Texas class members seek actual damages under the DTPA. 9 FOURTEENTH CAUSE OF ACTION 10 WASHINGTON CONSUMER PROTECTION ACT 11 St. S.C. § 39-5-20, et seq. 12 12 E. Amerige Avenue, Suite 240 13 (On Behalf Of Flores and the Washington Class) Ray Kim Law, APC 143. Class Representatives repeat, re-allege, and incorporate by reference all ⁷ullerton, CA 92832 14 15 other paragraphs, as if fully set forth herein. 144. Flores brings this claim individually and on behalf of all others similarly 16 17 situated for Defendant's violations of the Washington Consumer Protection Act ("CPA"), Wash. Rev. Code Ann. § 19.86.020 (West), et seq. 18 145. Under the CPA, "[u]nfair methods of competition and unfair or deceptive 19 acts or practices in the conduct of any trade or commerce are ... unlawful." 20146. Defendant knowingly engaged in a scheme of deceptively advertising, 21 misrepresenting, and concealing material facts regarding the Restored Content DLC 22 for KOTOR II. Such practices misrepresented, falsely advertised, and materially 23 omitted facts regarding the content, quality and characteristics of KOTOR II. 24 Defendant knew or should have known its conduct was deceptive, unfair, false, and 25 unlawful. 26 147. Flores and the Washington class members were misled, deceived, and 27 damaged by Defendant's actions. Among other remedies, Flores and the Washington 28 - 38 -

class members seek damages and treble damages as a result of Defendant's unlawful
 practices.

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PRAYER FOR RELIEF

WHEREFORE, Class Representatives, individually and on behalf of all others similarly situated, prays for judgment against the Defendant as follows:

A. For an order awarding, as appropriate, restitution, statutory damages, actual damages, civil penalties and punitive damages to the Class Representatives and the Classes;

B. For an order certifying this case as a class action and appointing Class
Representatives and Class Representatives' counsel to represent the Classes;

C. For an order that the Court certify Class Representatives to serve as the
class representatives in this matter;

D. For an order that Defendant's wrongful conduct alleged herein be
adjudged and decreed to violate the claims asserted herein;

E. For an order requiring Defendant to immediately cease and desist from
selling and distributing KOTOR II with the deceptive and false advertising as set forth
above, and enjoining Defendant from continuing to deliver, market, advertise,
distribute, and sell KOTOR II in the unlawful, unfair, and deceptive manner described
herein;

F. For an order awarding attorneys' fees and costs;

G. For an order awarding pre-judgment and post-judgment interest; and

H. For such other and further relief as this Court find just, equitable and
proper, including, but not limited to, the remedy of disgorgement.

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TRIAL BY JURY

Pursuant to the Seventh Amendment to the Constitution of the United States of
America, Class Representatives and members of the Class are entitled to, and

- 27 demand, a trial by jury.
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