PACIFIC TRIAL ATTORNEYS 1 A Professional Corporation Scott J. Ferrell, Bar No. 202091 2 sferrell@pacifictrialattorneys.com Victoria C. Knowles, Bar No. 277231 vknowles@pacifictrialattorneys.com 3 4100 Newport Place Drive, Ste. 800 Newport Beach, CA 92660 4 Tel: (949) 706-6464 Fax: (949) 706-6469 5 6 Attorneys for Plaintiff 7 8 UNITED STATES DISTRICT COURT 9 FOR THE CENTRAL DISTRICT OF CALIFORNIA 10 11 Case No. 8:23-cv-00378-FWS-KES RUTH MARTIN, individually and on behalf of all other similarly situated, 12 Case Assigned to Hon. Fred W. Slaughter Plaintiff, 13 FIRST AMENDED CLASS ACTION 14 V. **COMPLAINT** 15 DOCTOR'S BEST, INC. a Delaware corporation and DOES 1 THROUGH 10. 16 Complaint Removed: March 03, 2023 inclusive. Trial Date: None Set 17 Defendants. 18 19 20 21 22 23 24 25 26 27 28

I. INTRODUCTION

Defendant sells a supplement called "Natural Brain Enhancer" (the "Product") by falsely claiming that it will support "attention, learning, and memory." In reality, Defendant's claims have been proven false by overwhelming scientific evidence.

### II. **JURISDICTION**

1. Defendant invoked this Court's jurisdiction under the Class Action Fairness Act and removed the matter to this Court.

## III. **PARTIES**

2. Plaintiff is a resident and citizen of California.

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- Defendant is incorporated in Delaware and has its principal place of 3. business in Tustin, California. Defendant develops, manufactures, promotes, markets, distributes and/or sells the Product to consumers nationwide.
- 4. The above-named Defendant, along with its affiliates and agents, are collectively referred to as "Defendants." The true names and capacities of the Defendants sued herein as DOE DEFENDANTS 1 through 10, inclusive, are currently unknown to Plaintiff, who therefore sues such Defendants by fictitious names. Each of the Defendants designated herein as a DOE is legally responsible for the unlawful acts alleged herein. Plaintiff will seek leave of Court to amend the Complaint to reflect the true names and capacities of the DOE Defendants when such identities become known.
- 5. Plaintiff is informed and believes that at all relevant times, every Defendant was acting as an agent and/or employee of each of the other Defendants and was acting within the course and scope of said agency and/or employment with the full knowledge and consent of each of the other Defendants, and that each of the acts and/or omissions was made known to, and ratified by, each of the other Defendants.

### IV. **FACTS**

Plaintiff is a consumer advocate with dual motivations for purchasing the 6 Product. First, Plaintiff was genuinely interested in using the product as directed and obtaining the promised results, and Plaintiff's desire to obtain the advertised benefits of the Product was a substantial, meaningful factor in Plaintiff's decision to purchase the product. Second, Plaintiff is a "tester" who works to ensure that companies abide by the obligations imposed by California law. As someone who advances important public interests at the risk of vile personal attacks, Plaintiff should be "praised rather than vilified." *Murray v. GMAC Mortgage Corp.*, 434 F.3d 948, 954 (7th Cir. 2006).

7. The front and back labels of the Product are as follows:





- 8. The accompanying marketing materials of the Product, found at <a href="https://drbvitamins.com/products/doctor-s-best-natural-brain-enhancers-with-alphasize-and-serinaid-60-veggie-caps-21289">https://drbvitamins.com/products/doctor-s-best-natural-brain-enhancers-with-alphasize-and-serinaid-60-veggie-caps-21289</a>, claim that the Product will support "attention, learning, and memory."
- 9. Defendant's efficacy claims are not simply unsubstantiated, they have been proven false by the overwhelming weight of scientific evidence. Numerous scientific studies conclusively prove that the ingredients in the Product Calcium,

GlyceroPhosphoCholine, and PhosphatidylSerine – do not and cannot the promised benefits.

- 10. A non-exclusive list of clinical studies disproving the challenged efficacy claims, along with a brief summary of the key findings of each study, is attached hereto as **Exhibit "A"**.
- 11. Plaintiff purchased the Product in substantial part based upon the above-referenced efficacy claims. Plaintiff used the Product as directed but did not experience any of the benefits promised by the Product.
- 12. The "Who, What, When, Where, and How of the misconduct" is as follows:
  - a. **The "Who":** The party responsible for promulgating the false efficacy claims is Defendant Dr's Best, Inc. of Tustin, California.
  - b. The "What": The claims on the label of Defendant's product that the product promotes "attention, learning, and memory" and help "cope with occasional stress."
  - c. **The "When":** The false claims were made throughout the class period, and Plaintiff purchased the product in the Spring of 2022;
  - d. The "Where": Plaintiff purchased the product at Wal-Mart in California.
  - e. **The "How":** By making demonstrably false claims that its product provides memory benefits that it does not and cannot provide, Defendant has illegally collected millions of dollars from unsuspecting consumers.

## V. CLASS ALLEGATIONS

13. Plaintiff brings this action individually and on behalf of all others similarly situated (the "Class") defined as follows:

All persons within the United States who purchased the Product for personal use during the Class Period.

- A. <u>NUMEROSITY</u>: Plaintiff does not know the number of Class Members but believes the number to be in the thousands, if not more. The exact identities of Class Members may be ascertained by the records maintained by Defendant and its authorized retailers.
- B. <u>COMMONALITY</u>: Common questions of fact and law exist as to all class members, and predominate over any questions affecting only individual members of the Class. Such common legal and factual questions, which do not vary between Class members, and which may be determined without reference to the individual circumstances of any Class Member, include but are not limited to the following:
  - i. Whether Defendant violated the law;
  - ii. The amount of damages; and
  - iii. The proper injunctive relief.
- C. <u>TYPICALITY</u>: As a person who purchased the product for personal use and used it as directed, Plaintiff is asserting claims that are typical of the Class.
- D. <u>ADEQUACY</u>: Plaintiff will fairly and adequately protect the interests of the members of The Class. Plaintiff has retained attorneys experienced in the class action litigation. All individuals with interests that are actually or potentially adverse to or in conflict with the class or whose inclusion would otherwise be improper are excluded.
- E. <u>SUPERIORITY</u>: A class action is superior to other available methods of adjudication because individual litigation of the claims of all Class Members is impracticable and inefficient. Even if every Class Member could afford individual litigation, the court system could not. It would be unduly burdensome to the courts in which individual litigation of numerous cases would proceed.

# VI. CAUSES OF ACTION FIRST CAUSE OF ACTION

Violations of the Consumer Legal Remedies Act,

Cal. Civ. Code §§ 1750 et seq.

- 21. Plaintiff realleges and incorporates the allegations elsewhere in the Complaint as if set forth in full herein.
- 22. California's Consumer Legal Remedies Act ("CLRA"), Cal. Civ. Code §§ 1750, et seq., prohibits deceptive practices in connection with the conduct of a business that provides goods, property, or services primarily for personal, family, or household purposes.
- 23. Defendant's false and misleading labeling and advertising was designed to, and did, induce the purchase and use of the Product for personal, family, or household purposes by Plaintiff and Class Members, and violated and continue to violate the following sections of the CLRA:
  - i. § 1770(a)(5): representing that goods have characteristics, uses, or benefits which they do not have; and
  - ii. § 1770(a)(7): representing that goods are of a particular standard, quality, or grade if they are of another.
- 24. Defendant profited from the sale of the falsely, deceptively, and unlawfully advertised Product to unwary consumers. Defendant's wrongful business practices constitute a continuing course of conduct in violation of the CLRA.
- 25. More than 30 days ago and in accordance with section 1782 of the CLRA, Plaintiff notified Defendant in writing of its violations and demanded that Defendant rectify the actions described above. Defendant refused Plaintiff's request.

## VII. PRAYER FOR RELIEF

Wherefore, Plaintiff prays for judgment against Defendant for:

- i. Appropriate class certification and management orders;
- ii. Actual, statutory and punitive damages;

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An award of attorneys' fees and costs; and iii. All other relief at law or in equity as may be proper. iv. Dated: March 15, 2023 PACIFIC TRIAL ATTORNEYS, APC Scott. J. Ferrell Attorneys for Plaintiff