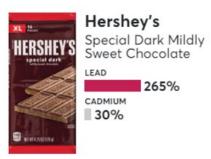
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|    |  |   |  |  |  |  |  |  |
| 12 | UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF CALIFORNIA                     |   |  |  |  |  |  |  |
| 13 | SOCTIERIO  |   |  |  |  |  |  |  |
| 14 |  | Case No: '23CV0028 AJB NLS  |  |  |  |  |  |  |
| 15 |  | Case No.  |  |  |  |  |  |  |
| 16 | EVA GRAUSZ, on behalf of herself, all others similarly situated, and the general | <u>CLASS ACTION</u>   |  |  |  |  |  |  |
| 17 | public,  | <b>COMPLAINT FOR VIOLATIONS OF:</b>                               |  |  |  |  |  |  |
| 18 | Plaintiff,   | CAL. BUS. & PROF. CODE §§17200 et seq.;                           |  |  |  |  |  |  |
| 19 | V.   | CAL. BUS. & PROF. CODE §§17500 et seq.;                           |  |  |  |  |  |  |
| 20 |  | CAL. CIV. CODE §§ 1750 et seq.; BREACH OF IMPLIED WARRANTIES; and |  |  |  |  |  |  |
| 21 | THE HERSHEY COMPANY,  Defendant.   | UNJUST ENRICHMENT   |  |  |  |  |  |  |
| 22 | Defendant.   |   |  |  |  |  |  |  |
| 23 |  | DEMAND FOR JURY TRIAL   |  |  |  |  |  |  |
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Grausz v. The Hershey Company
CLASS ACTION COMPLAINT

Plaintiff Eva Grausz, on behalf of herself, all others similarly situated, and the general public, by and through her undersigned counsel, hereby sues The Hershey Company ("Hershey"), and alleges the following upon her own knowledge, or where she lacks personal knowledge, upon information and belief, including the investigation of her counsel.

#### **INTRODUCTION**

- 1. Hershey, the ubiquitous American confectionary company, manufactures and sells various chocolate products, including Hershey's Special Dark Mildly Sweet Chocolate, Lily's Extra Dark Chocolate 70% Cocoa, and Lily's Extremely Dark Chocolate 85% Cocoa [the "Products"]. Hershey sells the Products throughout the United States, including in California.
- 2. A December 2022 report by Consumer Reports states that "[r]esearch has found that some dark chocolate bars contain cadmium and lead—two heavy metals linked to a host of health problems in children and adults," in amounts such that "eating just an ounce a day would put an adult over a level that public health authorities and [Consumer Report's] experts say may be harmful for at least one of those heavy metals." Among those containing substantial levels of lead and cadmium are the Products, as pictured below.







- 3. As shown above, Hershey's Special Dark Mildly Sweet tested at **265%** of "California's maximum allowable dose level (MADL) for lead." One ounce of this Products contains 1.325mcg of lead, whereas California's MADL is 0.5 micrograms. Similarly, Lily's Extra Dark Chocolate 70% Cocoa tested at 144% of the MADL for lead, and Lily's Extremely Dark Chocolate 85% Cocoa tested at 143% of the MADL for lead, and 101% for cadmium.
- 4. Lead and cadmium are heavy metals and their presence in food, alone or combined, poses a serious safety risk to consumers because they can cause cancer and serious and often irreversible damage to brain development, liver, kidneys, bones, and other serious health problems. As Consumer Reports noted, "both cadmium and lead pose serious health risks" and, with respect to lead specifically, "no amount of it is considered safe."
- 5. As described more fully below, consumers who purchased the Products were injured by Hershey's acts and omissions concerning the presence of lead and cadmium. No reasonable consumer would know, or have reason to know, that the Products contain heavy metals, including lead and cadmium. Worse, as companies across the industry have adopted methods to limit heavy metals in their dark chocolate products, Hershey has stood idly by with a reckless disregard for its consumers' health and well-being.
- 6. Plaintiff brings this action against Hershey on behalf of herself, similarly-situated Class Members, and the general public to enjoin Hershey from deceptively marketing the Products, and to recover compensation for injured Class Members.

## **JURISDICTION & VENUE**

7. This Court has original jurisdiction over this action under 28 U.S.C. § 1332(d)(2) (The Class Action Fairness Act) because the matter in controversy exceeds the sum or value of \$5,000,000, exclusive of interest and costs, and at least one member of the class of plaintiffs is a citizen of a State different from Hershey. In addition, more than two-thirds of the members of the class reside in states other than the state in which Hershey is a citizen and in which this case is filed, and therefore any exceptions to jurisdiction under 28 U.S.C. § 1332(d) do not apply.

- 8. The Court has personal jurisdiction over Hershey as a result of Hershey's substantial, continuous and systematic contacts with the State, and because Hershey has purposely availed itself of the benefits and privileges of conducting business activities within the State, including by marketing, distributing, and selling the Products in California.
- 9. Venue is proper in this Southern District of California pursuant to 28 U.S.C. § 1391(b) and (c), because Hershey resides (*i.e.*, is subject to personal jurisdiction) in this district, and because a substantial part of the events or omissions giving rise to the claims occurred in this district.

## **PARTIES**

- 10. Plaintiff Eva Grausz is a resident of San Diego County, California.
- 11. Defendant Hershey is a Delaware corporation with its principal place of business in Hershey, Pennsylvania.

## **FACTS**

- I. Lead and Cadmium are Toxic and are Present in the Hershey Products at Unsafe Levels
- 12. California recognizes that certain chemicals and elements are "known to the state to cause cancer or reproductive toxicity . . . if in the opinion of the state's qualified experts it has been clearly shown through scientifically valid testing according to generally accepted principles to cause cancer or reproductive toxicity." *See* Cal. Health & Safety Code § 25249.8(b). Lead, and cadmium in the case of the Lily's Extremely Dark Chocolate 85% Cocoa, in the amounts found in the Products, are on the list of chemicals known to cause cancer and/or reproductive harm.
- 13. The harmful effects of lead are well-documented, particularly on children. Exposure puts children at risk for lowered IQ, behavioral problems (such as attention deficit hyperactivity disorder (ADHD)), type 2 diabetes, and cancer, among other health issues. Heavy metals also pose risks to adults. Even modest amounts of heavy metals can increase the risk of cancer, cognitive and reproductive problems, and other adverse conditions. As such, it is important to limit exposure.

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- "No amount of lead is known to be safe." Exposure to lead may cause anemia, 14. weakness, and kidney and brain damage.<sup>2</sup> Lead affects almost every organ and system in the body and accumulates over time, leading to severe health risks and toxicity, including inhibiting neurological function, anemia, kidney damage, seizures, and in extreme cases, coma and death. Lead can also cross the fetal barrier during pregnancy, exposing the mother and developing fetus to serious risks, including reduced growth and premature birth.<sup>4</sup> Lead exposure is also harmful to adults as more than 90 percent of the total body burden of lead is accumulated in the bones, where it is stored.<sup>5</sup> Lead in bones may be released into the blood, re-exposing organ systems long after the original exposure.<sup>6</sup>
- Cadmium, also a heavy metal, likewise poses a serious safety risk to consumers because it can cause cancer and is a known teratogen, an agent which causes malformation of an embryo. Exposure to cadmium can affect the kidneys, lungs and bones. There may be no safe level of exposure to a carcinogen, so all contact should be reduced to the lowest possible level.<sup>8</sup> It is considered a class 1 carcinogen by the World Health Organization.<sup>9</sup> Even at low exposure, cadmium can cause nausea, vomiting, diarrhea and abdominal pain.

17 <sup>1</sup> See https://www.npr.org/sections/thetwo-way/2016/08/13/489825051/lead-levels-belowepalimits-can-still-impact-your-health 18

<sup>4</sup> See https://www.cdc.gov/nceh/lead/prevention/pregnant.htm

<sup>5</sup> See State of New York Department of Health, "Lead Exposure in Adults: A Guide for Health Care Providers," available online at

https://www.health.ny.gov/publications/2584.pdf. 23

<sup>6</sup> *Id*.

<sup>7</sup> https://www.betterhealth.vic.gov.au/health/healthyliving/cadmium

<sup>8</sup> New Jersey Department of Health Fact Sheet (available online at https://www.nj.gov/health/eoh/rtkweb/documents/fs/0305.pdf)

<sup>9</sup> https://www.unep.org/explore-topics/chemicals-waste/what-we-do/emerging-issues/leadand-cadmium

<sup>&</sup>lt;sup>2</sup> https://www.cdc.gov/niosh/topics/lead/health.html

<sup>&</sup>lt;sup>3</sup> *Id*.

And, because cadmium builds up in the body, even at low dosage, repeated exposure can cause liver and kidney damage, anemia and loss of smell. According to the Centers for Disease Control, "exposure to low levels of cadmium in . . . food . . . over time may build up cadmium in the kidneys and cause kidney disease and fragile bones" and is indisputably "considered a cancer-causing agent." 10

- 16. It is undisputed that the Products contain lead and cadmium, and that Hershey has known as much for at least the last five years. In 2017, Hershey (and several other manufacturers and distributors of dark chocolate products) received notice that at least some of its dark chocolate products, including Hershey's Special Dark Mildly Sweet Chocolate, contained excessive cadmium and/or lead, including by being provided with certificates of merit that independent experts confirmed the presence of heavy metals in the Hershey Products. However, Hershey failed to warn consumers that consuming the Products exposes consumers to those chemicals.
- 17. Moreover, in December 2022, Consumer Reports, a consumer protection and advocacy organization dedicated to independent product testing, consumer-oriented research, and investigative journalism, tested 28 different dark chocolate bars for lead and cadmium. The results showed that, for example, the Hershey's Special Dark Mildly Sweet Chocolate contained 1.325mcg of lead per ounce, which is more than 2.6x the Maximum Allowable Dose Level ["MADL"] of 0.5mcg per ounce set by the California Office of Environmental Health Hazard Assessment ["OEHHA"].
- Notably, the lead is getting into the Hershey Products after harvesting. As 18. Consumer Reports notes, "lead seems to get into cacao after beans are harvested. The researchers found that the metal was typically on the outer shell of the cocoa bean, not in the bean itself. Moreover, lead levels were low soon after beans were picked and removed from pods but increased as beans dried in the sun for days. During that time, lead-filled dust and

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<sup>10</sup> https://tinyurl.com/y4f2kku7

dirt accumulated on the beans." Thus, on information and belief, Hershey itself is responsible for lead being present in the Products.

## II. Reasonable Consumers Do Not Expect Heavy Metals in the Hershey Products; Hershey Nevertheless Failed to Disclose the Presence of Lead or Cadmium in the **Products**

- The global dark chocolate market has witnessed significant growth in recent 19. years and is expected to continue growing into 2023. 11
- The growth of dark chocolate sales is premised, in part, on reasonable 20. consumers' belief that dark chocolate is actually healthier than other food choices, and especially healthier than other confectionaries and milk chocolates. "The pervasive health and wellness trend continues to influence dark chocolate market, with manufacturers incorporating organic ingredients and natural sweeteners. The preference for dark chocolate over milk chocolates on accounts its health benefits continues to remain intact," especially as demand for healthy products, generally, increases. 12 Thus, the safety and health effects of the Products are material facts to reasonable consumers.
- 21. Given the negative effects of toxic lead and cadmium on human development, especially in embryos and children, and on adult health, the presence of toxic heavy metals in the Products is a material fact to reasonable consumers, including Plaintiff and members of the Class.
- A company as ubiquitous as Hershey has earned significant public trust that its 22. foods are safe and fit for regular consumption. Reasonable consumers believe that Hershey would not sell products that are unsafe.
- Hershey knew that if the presence of toxic heavy metals in its Products was 23. disclosed to Plaintiff and the Class members, they would be unwilling to purchase the Products or would pay less for them.

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<sup>11</sup> https://www.persistencemarketresearch.com/market-research/dark-chocolate-market.asp

- 24. In light of Hershey's knowledge that Plaintiff and the Class members would be unwilling to purchase the Products or would pay less for the Products if they knew that the Products contained toxic heavy metals, Hershey intentionally and knowingly concealed this fact from Plaintiff and the Class Members and did not disclose the presence of lead or cadmium on the label of the Products.
- 25. Hershey knew or should have known that Plaintiff and the Class members would rely upon the packages of the Products and intended for them to do so but failed to disclose the presence of lead or cadmium.
- 26. Hershey knew or should have known that it owed consumers a duty of care to adequately test for lead, cadmium, and other heavy metals, particularly considering that it was provided notice of independent expert testing of some of its dark chocolate bars. Had Hershey done so, it would have known that its Products contained significant levels of lead and cadmium. Alternatively, Hershey *did* know that its Products contained significant levels of heavy metals and purposely hid that fact from consumers.
- 27. Additionally, Hershey knew or should have been aware that a reasonable consumer would consume the Products regularly, and possibly multiple Products daily, leading to repeated exposure to both lead and cadmium, which each independently accumulate in the body and its systems over time.
- 28. Hershey knew or should have known it could control the levels of lead and cadmium in the Products by properly monitoring for heavy metal presence, sourcing ingredients with less heavy metals, or none at all, adjusting its formulation to reduce or eliminate heavy metals, or improve its manufacturing process to eliminate introduction of lead caused by Hershey itself.
- 29. Prior to purchasing the Products, Plaintiff and the Class members were exposed to, saw, read, and understood the labels of the Products, and relied upon the same in purchasing the Products, but Hershey failed to disclose the presence of heavy metals.
- 30. As a result of Hershey's concealment of the fact that the Products contained toxic heavy metals, including lead and cadmium, Plaintiff and the Class members reasonably

- 31. Plaintiff and the Class members purchased the Hershey Products in reliance upon Hershey's labels that contained omissions.
- 32. Had Plaintiff and the Class members known that the Products contained toxic heavy metals, rendering them unsafe for consumption, they would not have been willing to purchase the Products or would have paid less for them.
- 33. Therefore, as a direct and proximate result of Hershey's omissions concerning the Products, Plaintiff and the Class Members purchased the Products and paid more than they were worth.
- 34. Plaintiff and the Class members were harmed in the form of the monies they paid for the Products which they would not otherwise have paid had they known the truth about the Products. Since the presence of toxic heavy metals, including lead and cadmium, in the Products renders them unsafe for human consumption, the Products that Plaintiff and the Class members purchased are worthless, or at a minimum are worth less than Plaintiff and the Class paid for them.

## III. The Products' Labeling Violates California and Federal Food Labeling Law

35. The Products' labeling violates California Health and Safety Code §§ 109875, et. seq. (the "Sherman Law"), which has expressly adopted the federal food labeling requirements as its own. See, e.g., id. § 110100; id. § 110670 ("Any food is misbranded if its labeling does not conform with the requirements for nutrition labeling as set forth in Section 403(r) (21 U.S.C. Sec. 343(r)) of the federal act and the regulation adopted pursuant thereto."). Specifically, Hershey "fail[ed] to reveal facts that are material in light of other representations made or suggested by the statement[s], word[s], design[s], device[s], or any combination thereof," in violation of 21 C.F.R. § 1.21(a)(1). Such facts include the detrimental health consequences of consuming the Products given that they contain lead and cadmium, which is unsafe in any amount. In addition, such facts include the detrimental health consequences of consuming the Products, including inhibiting neurological function,

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anemia, kidney damage, seizures, and in extreme cases, coma and death, which are all material to a consumer choosing a food product.

#### IV. Plaintiff's Purchase, Reliance, And Injury

- 36. Mr. Grausz regularly purchased Lily's Extremely Dark Chocolate 85% Cocoa during the Class Period, often making her purchases from Target stores in San Diego.
- When purchasing the Product, Plaintiff was seeking a chocolate bar she 37. believed to be healthier than other confectionaries, by virtue of its higher cocoa (and thus lesser sugar) content. Moreover, Plaintiff would have avoided any food she knew contained toxic ingredients, especially heavy metals like lead and cadmium. She would also have avoided purchasing any food she knew could increase her risk of inhibited neurological function, anemia, kidney damage, seizures, coma, or death.
- 38. Plaintiff acted reasonably in purchasing the Product, whose label did not disclose the presence of lead or cadmium, or the attendant health risks in consuming the Product.
- 39. By omitting that its Products contains lead or cadmium, Hershey was able to gain a greater share of the snack market, specifically the confectionary and dark chocolate market, than it would have otherwise and to increase the size of the market.
- 40. Plaintiff paid more for the Product, and would only have been willing to pay less, or unwilling to purchase it at all, absent Hershey's omissions regarding the lead and cadmium content described herein.
- Plaintiff would not have purchased the Product if she had known that it was 41. misbranded pursuant to California and FDA regulations, or that they contained toxic lead or cadmium in the amounts found in the Products.
- For these reasons, the Products were worth less than what Plaintiff and the Class 42. Members paid for them.
- 43. Plaintiff and the Class lost money as a result of Hershey's omissions and unfair practices in that they did not receive what they paid for when purchasing the Products.

- 44. Plaintiff still wishes to purchase snack foods, including dark chocolate, and continues to see the Hershey Products at stores where she shops. She would purchase Hershey Products in the future if, because of an injunction requiring Hershey to disclose lead or cadmium when present, she could be assured by the absence of a disclosure that the Products no longer contained lead or cadmium. But unless Hershey is enjoined in the manner Plaintiff requests, she may not be able to reasonably determine whether the lead or cadmium in the Products has been addressed, or whether Hershey is continuing to omit its presence.
- 45. Plaintiff's substantive right to a marketplace free of fraud, where she is entitled to rely with confidence on representations such as those made by Hershey, continues to be violated every time Plaintiff is exposed to the Products' labels.
  - 46. Plaintiff's legal remedies are inadequate to prevent these future injuries.

## **CLASS ACTION ALLEGATIONS**

- 47. While reserving the right to redefine or amend the class definition prior to or as part of a motion seeking class certification, pursuant to Federal Rule of Civil Procedure 23, Plaintiff seeks to represent a class of all persons in the United States, or alternatively in California, who, at any time from four years preceding the date of the filing of this Complaint to the time a class is notified (the "Class Period"), purchased, for personal or household use, and not for resale or distribution, the Hershey Products (the "Class").
- 48. The members in the proposed Class are so numerous that individual joinder of all members is impracticable, and the disposition of the claims of all Class Members in a single action will provide substantial benefits to the parties and Court.
  - 49. Questions of law and fact common to Plaintiff and the Class include:
    - a. whether the omissions on the Products labels with respect to lead content are material, or likely to be material, to a reasonable consumer;
    - b. whether the omissions on the Products labels with respect to cadmium content are material, or likely to be material, to a reasonable consumer;
    - c. whether the omissions regarding lead content were reasonably likely to deceive a reasonable consumer;

- whether the omissions regarding cadmium content were reasonably likely d. to deceive a reasonable consumer;
- whether Hershey's conduct violates public policy; e.
- f. whether Hershey's conduct violates state or federal food statutes or regulations;
- whether Hershey made and breached warranties; g.
- the proper amount of damages, including punitive damages; h.
- the proper amount of restitution; i.
- the proper scope of injunctive relief; and į.
- the proper amount of attorneys' fees. k.
- These common questions of law and fact predominate over questions that affect 50. only individual Class Members.
- Plaintiff's claims are typical of Class Members' claims because they are based 51. on the same underlying facts, events, and circumstances relating to Hershey's conduct. Specifically, all Class Members, including Plaintiff, were subjected to the same misleading and deceptive conduct when they purchased the Products and suffered economic injury because the Products are misrepresented. Absent Hershey's business practice of deceptively and unlawfully labeling the Products by omitting material information regarding its toxic lead and cadmium content, Plaintiff and Class Members would not have purchased the Products or would have paid less for them.
- Plaintiff will fairly and adequately represent and protect the interests of the 52. Class, has no interests incompatible with the interests of the Class, and has retained counsel competent and experienced in class action litigation, and specifically in litigation involving the false and misleading advertising of foods and beverages.
- Class treatment is superior to other options for resolution of the controversy 53. because the relief sought for each Class Member is small, such that, absent representative litigation, it would be infeasible for Class Members to redress the wrongs done to them.

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- Cal. Bus. & Prof. Code §§ 17200 et seq.
- Plaintiff realleges and incorporates the allegations elsewhere in the Complaint 56. as if set forth fully herein.
- 57. The UCL prohibits any "unlawful, unfair or fraudulent business act or practice." Cal. Bus. & Prof. Code § 17200.
- Under California Business & Professions Code §17200, any business act or 58. practice that is likely to deceive members of the public constitutes a fraudulent business act or practice.
- The acts, omissions, misrepresentations, practices, and non-disclosures of as 59. alleged herein constitute business acts and practices.

## Fraudulent

- A statement or practice is fraudulent under the UCL if it is likely to deceive a 60. significant portion of the public, applying an objective reasonable consumer test.
- 61. As set forth herein, Hershey's omissions regarding the toxic lead and cadmium content of the Products is likely to deceive reasonable consumers and the public.

## Unlawful

- As set forth herein, Hershey's omissions are "unlawful" under the UCL in that 62. they violate at least the following laws:
  - The False Advertising Law, Cal. Bus. & Prof. Code §§ 17500 et seq.;
  - The Consumers Legal Remedies Act, Cal. Civ. Code §§ 1750 et seq.;
  - The Song-Beverly Act, Cal. Civ. Code, §§ 1790 et seq.;

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- The Federal Food, Drug, and Cosmetic Act, 21 U.S.C. §§ 301 et seq.; and
- The California Sherman Food, Drug, and Cosmetic Law, Cal. Health & Safety Code §§ 110100 et seq.
- By violating these laws, Defendant has engaged in unlawful business acts and 63. practices, which constitute unfair competition within the meaning of Business & Professions Code § 17200.

### Unfair

- 64. Hershey's conduct with respect to the labeling, advertising, and sale of the Products was unfair because Hershey's conduct was immoral, unethical, unscrupulous, or substantially injurious to consumers, and the utility of its conduct, if any, does not outweigh the gravity of the harm to its victims.
- Hershey's conduct with respect to the labeling, advertising, and sale of the 65. Products was also unfair because it violates public policy as declared by specific constitutional, statutory or regulatory provisions, including but not necessarily limited to the False Advertising Law, portions of the Federal Food, Drug, and Cosmetic Act, the Song Beverly Act, and portions of the California Sherman Food, Drug, and Cosmetic Law.
- Hershey's conduct with respect to the labeling, advertising, and sale of the Products was and is also unfair because the consumer injury was substantial, not outweighed by benefits to consumers or competition, and not one consumers themselves could reasonably have avoided. Specifically, the increase in profits obtained by Hershey through the misleading labeling does not outweigh the harm to Class Members who were deceived into purchasing the Products unaware that they contain toxic lead or cadmium and are of the type that can increase the risk of poor health. Consumers could not have reasonably avoided the harm because this would have required that they conduct their own research into the lead and/or cadmium content of the Products, which could only feasibly be revealed by laboratory testing, which is not a reasonable expectation. Further, the harm could have easily been avoided by Hershey as it would have cost them only minimally to place a warning on the

label that the Products contain toxic lead and cadmium. Alternatively, Hershey could have done more to ensure heavy metals, including lead and cadmium, were not in the Products.

- 67. Hershey profited from the sale of the falsely, deceptively, and unlawfully advertised the Hershey Products to unwary consumers.
- 68. Plaintiff and Class Members are likely to continue to be damaged by Hershey's deceptive trade practices, because Hershey continues to disseminate misleading information. Thus, injunctive relief enjoining Hershey's deceptive practices is proper.
- 69. Hershey's conduct caused and continues to cause substantial injury to Plaintiff and other Class Members. Plaintiff has suffered injury in fact as a result of Hershey's unlawful conduct.
- 70. In accordance with Bus. & Prof. Code § 17203, Plaintiff seeks an order enjoining Hershey from continuing to conduct business through unlawful, unfair, and/or fraudulent acts and practices.
- 71. Plaintiff and the Class also seek an order for the restitution of all monies from the sale of the Products, which were unjustly acquired through acts of unlawful competition.
- 72. Because Plaintiff's claims under the "unfair" prong of the UCL sweep more broadly than their claims under the FAL, CLRA, or UCL's "fraudulent" prong, Plaintiff's legal remedies are inadequate to fully compensate Plaintiff for all of Hershey's challenged behavior.

#### **SECOND CAUSE OF ACTION**

# Violations of the False Advertising Law Cal. Bus. & Prof. Code §§ 17500 et seq.

- 73. Plaintiff realleges and incorporates the allegations elsewhere in the Complaint as if set forth fully herein.
- 74. California's False Advertising Law prohibits any statement in connection with the sale of goods "which is untrue or misleading." Cal. Bus. & Prof. Code § 17500.

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- As set forth herein, the Plaintiff purchased a Product based on the label, which 75. constituted advertising and which omitted the presence of toxic lead and cadmium in the Products.
- 76. Plaintiff and the Class Members paid money for the Hershey Products. However, they did not obtain the full value or any value of the Products due to Hershey's omissions regarding the nature of the Products. Accordingly, Plaintiff and the Class Members suffered an injury in fact and lost money or property as a direct result of Hershey's omissions.
- 77. Hershey's conduct is ongoing and continuing, such that prospective injunctive relief is necessary, especially given Plaintiff's desire to purchase the Products in the future and hope to rely on Hershey's marketing and packaging.
- Plaintiff and members of the Class are entitled to injunctive and equitable relief, 78. and restitution in the amount they spent on the Products.
- Here, equitable relief is appropriate because Plaintiff may lack an adequate 79. remedy at law if, for instance, damages resulting from their purchase of the Products is determined to be an amount less than the premium price of the Products. Without compensation for the full premium price of the Products, Plaintiff would be left without the parity in purchasing power to which they are entitled.
- 80. Injunctive relief is also appropriate, and indeed necessary, to require Hershey to provide full and accurate disclosures regarding the Products so that Plaintiff and Class members can reasonably rely on the Products' packaging as well as those of Hershey's competitors who may then have an incentive to follow Hershey's deceptive practices, further misleading consumers.
- Restitution and/or injunctive relief may also be more certain, prompt, and 81. efficient than other legal remedies requested herein. The return of the full price or full premium price, and an injunction requiring either (1) adequate disclosures of the existence of toxic lead and cadmium in the Products or (2) the removal of lead and cadmium from the Products, will ensure that Plaintiff and other Class Members are in the same place they would

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have been in had Hershey's wrongful conduct not occurred, i.e., in the position to make an informed decision about the purchase of the Products absent omissions.

82. Because the Court has broad discretion to award restitution under the FAL and could, when assessing restitution under the FAL, apply a standard different than that applied to assessing damages under the CLRA or commercial code (for Plaintiff's breach of warranty claims), and restitution is not limited to returning to Plaintiff and class members monies in which they have an interest, but more broadly serves to deter the offender and others from future violations, the legal remedies available under the CLRA and commercial code are more limited than the equitable remedies available under the FAL, and are therefore inadequate.

#### THIRD CAUSE OF ACTION

## **Violations of the Consumers Legal Remedies Act**

## Cal. Civ. Code §§ 1750 et seq.

- Plaintiff realleges and incorporates the allegations elsewhere in the Complaint 83. as if set forth fully herein.
- The CLRA prohibits deceptive practices in connection with the conduct of a 84. business that provides goods, property, or services primarily for personal, family, or household purposes.
- Hershey's false and misleading labeling and other policies, acts, and practices 85. were designed to, and did, induce the purchase and use of the Hershey Products for personal, family, or household purposes by Plaintiff and Class Members, and violated and continue to violate the following sections of the CLRA:
  - § 1770(a)(5): representing that goods have characteristics, uses, or a. benefits which they do not have;
  - § 1770(a)(7): representing that goods are of a particular standard, quality, b. or grade if they are of another;
  - § 1770(a)(9): advertising goods with intent not to sell them as advertised; c. and

- 86. Hershey profited from the sale of the falsely, deceptively, and unlawfully advertised Products to unwary consumers.
- 87. Hershey's wrongful business practices constituted, and constitute, a continuing course of conduct in violation of the CLRA.
- 88. Plaintiff and the Class have suffered harm and seek only injunctive relief and restitution, at this time.
- 89. In compliance with Cal. Civ. Code § 1780(d), an affidavit of venue is filed concurrently herewith.

#### FOURTH CAUSE OF ACTION

## Breach of Implied Warranty Under the Song-Beverly Act Cal. Civ. Code §§ 1790 et seq.

- 90. Plaintiff realleges and incorporates the allegations elsewhere in the Complaint as if set forth in full herein.
- 91. Under the Song-Beverly Consumer Warranty Act, Cal. Civ. Code §§ 1790, et seq., every sale of consumer goods in this State is accompanied by both a manufacturer's and retail seller's implied warranty that the goods are merchantable, as defined in that Act. In addition, every sale of consumer goods in this State is accompanied by both a manufacturer's and retail seller's implied warranty of fitness when the manufacturer or retailer has reason to know that the goods as represented have a particular purpose and that the buyer is relying on the manufacturer's or retailer's skill or judgment to furnish suitable goods consistent with that represented purpose.
- 92. The Products are "consumer goods" within the meaning of Cal. Civ. Code § 1791(a).
- 93. Plaintiff and the Class Members who purchased one or more of the Hershey Products are "retail buyers" within the meaning of Cal. Civ. Code § 1791.
- 94. Hershey is in the business of manufacturing, assembling, producing and/or selling the Products to retail buyers, and therefore is a "manufacturer" and "seller" within the meaning of Cal. Civ. Code § 1791.

- 95. Hershey impliedly warranted to retail buyers that the Products were merchantable in that they (a) would pass without objection in the trade or industry under the contract description, and (b) were fit for the ordinary purposes for which the Products are used. For a consumer good to be "merchantable" under the Act, it must satisfy both of these elements. Hershey breached these implied warranties because the Products were unsafe in that they contained toxic lead and cadmium. Therefore, the Products would not pass without objection in the trade or industry and were not fit for the ordinary purpose for which they are used, which is consumption by consumers, including children.
- 96. Plaintiff and the Class purchased the Products in reliance upon Hershey's skill and judgment in properly packaging and labeling the Products.
  - 97. The Products were not altered by Plaintiff or other Class Members.
- 98. Hershey knew that the Products would be purchased and used without additional testing by Plaintiff and the Class.
- 99. As a direct and proximate cause of Hershey's breach of the implied warranty, Plaintiff and the Class have been injured and harmed because they would not have purchased the Products or would have paid less for the Products if they knew the truth about the Products, namely, that they contained toxic lead and cadmium.

#### FIFTH CAUSE OF ACTION

## Breach of Implied Warranty of Merchantability, Cal. Com. Code § 2314

- 100. Plaintiff realleges and incorporates the allegations elsewhere in the Complaint as if set forth in full herein.
- 101. As set forth herein, Hershey manufactured and sold the Products, and prior to the time the Products were purchased by Plaintiff and other Class Members, impliedly warranted that the Products were of merchantable quality and fit for their ordinary use, consumption by consumers, including children.
- 102. Hershey is a merchant with respect to the goods of this kind which were sold to Plaintiff and the Class, and there were, in the sale to Plaintiff and the Class, implied warranties that those goods were merchantable.

- 103. Hershey impliedly warranted to retail buyers that the Products were merchantable in that they (a) would pass without objection in the trade or industry under the contract description, and (b) were fit for the ordinary purposes for which the Products are used. Defendant breached these implied warranties because the Products were unsafe in that they contained toxic lead and cadmium. Therefore, the Products would not pass without objection in the trade or industry and were not fit for the ordinary purpose for which they are used, which is consumption by consumers, including children.
- 104. Hershey was on notice of this breach as it was aware of the lead and cadmium in the Products, including based on receiving notice in at least 2017.
- 105. As a direct and proximate cause of Defendant's breach of the implied warranty, Plaintiff and the Class members have been injured and harmed because they would not have purchased the Products or would have paid less for them if they knew the truth about the Products, namely, that they contained lead and cadmium.
- 106. As a result, Plaintiff seeks actual damages, including, without limitation, expectation damages.

#### SIXTH CAUSE OF ACTION

## **Unjust Enrichment**

- 107. Plaintiff realleges and incorporates the allegations elsewhere in the Complaint as if set forth in full herein.
- 108. Hershey's financial benefits resulting from its unlawful and inequitable conduct are economically traceable to Plaintiff's and Class Members' purchases of the Products, and the economic benefits conferred on Hershey are a direct and proximate result of its unlawful and inequitable conduct.
- 109. It would be inequitable, unconscionable, and unjust for Hershey to be permitted to retain these economic benefits because the benefits were procured as a direct and proximate result of its wrongful conduct.

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110. As a result, Plaintiff and Class Members are entitled to equitable relief including restitution and/or disgorgement of all revenues, earnings, profits, compensation and benefits which may have been obtained by Hershey as a result of such business practices.

#### PRAYER FOR RELIEF

- 111. Wherefore, Plaintiff, on behalf of herself, all others similarly situated, and the general public, prays for judgment against Hershey as to each and every cause of action, and the following remedies:
  - An Order declaring this action to be a proper class action, appointing Plaintiff as Class Representative, and appointing Plaintiff's undersigned counsel as Class Counsel;
    - An Order requiring Hershey to bear the cost of Class Notice; b.
  - An Order compelling Hershey to destroy all misleading and deceptive c. advertising materials and product labels, and to recall all offending Products;
  - An Order requiring Hershey to disgorge all monies, revenues, and profits d. obtained by means of any wrongful act or practice;
  - An Order requiring Hershey to pay restitution to restore all funds acquired by means of any act or practice declared by this Court to be an unlawful, unfair, or fraudulent business act or practice, or untrue or misleading advertising, plus pre-and post-judgment interest thereon;
  - An Order requiring Hershey to pay compensatory damages and punitive f. damages as permitted by law;
    - An award of attorneys' fees and costs; and g.
    - Any other and further relief that Court deems necessary, just, or proper. h.

**JURY DEMAND** 1 112. Plaintiff hereby demands a trial by jury on all issues so triable. 2 3 Dated: January 6, 2023 /s/ Trevor Flynn 4 FITZGERALD JOSEPH LLP 5 JACK FITZGERALD 6 jack@fitzgeraldjoseph.com PAUL K. JOSEPH 7 paul@fitzgeraldjoseph.com 8 MELANIE PERSINGER melanie@fitzgeraldjoseph.com 9 TREVOR M. FLYNN 10 trevor@fitzgeraldjoseph.com CAROLINE S. EMHARDT 11 caroline@fitzgeraldjoseph.com 12 2341 Jefferson Street, Suite 200 San Diego, California 92110 13 Phone: (619) 215-1741 14 Counsel for Plaintiff 15 16 17 18 19 20 21 22 23 24 25 26 27 28

Grausz v. The Hershey Company
CLASS ACTION COMPLAINT

## $_{ m JS~44~(Rev.~10/2)}$ case 3:23-cv-00028-AJB-NLS TO CULTON Filed 10/106/23 Page 1 of 1

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

| I. (a) PLAINTIFFS   |  |   |  | DEFENDANTS  |                |  |   |           |            |
|---|--|---|--|---|----------------|--|---|-----------|------------|
| Eva Grausz, on behalf of herself, all others similarly situated, and the general public   |  |   |  | The Hershey Company   |                |  |   |           |            |
| (b) County of Residence of  | of First Listed Plaintiff Sa   | an Diego  |  | County of Residence of First Listed Defendant   |                |  |   |           |            |
| (E.   | (EXCEPT IN U.S. PLAINTIFF CASES)   |   |  | (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED. |                |  |   |           |            |
| (c) Attorneys (Firm Name,   | Address, and Telephone Number  | )   |  | Attorneys (If Known)  | Of LAND II     | WOLVED.                                |   |           |            |
|   | oh LLP; 2341 Jefferso  |   | 00,  | , ,   | 122            | CVNN28 A I                             | RNIS  |           |            |
| San Diego, California 92110; (619) 215-1741   |  |   |  |   |                |  |   |           |            |
| II. BASIS OF JURISD   | ICTION (Place an "X" in C  | ne Box Only)  |  | FIZENSHIP OF PI<br>(For Diversity Cases Only)   | RINCIPA        |  | Place an "X" in<br>nd One Box for I   |           |            |
| 1 U.S. Government Plaintiff   |  |   |  | PTF DEF PTF I   |                |  |   | DEF<br>4  |            |
| 2 U.S. Government<br>Defendant  | 4 Diversity (Indicate Citizenship  | o of Parties in Item III)   | Citize   | en of Another State   | 2 2            | Incorporated and P<br>of Business In A |   | 5         | <b>x</b> 5 |
|   |  |   |  | en or Subject of a eign Country   | 3 3            | Foreign Nation                         |   | <u> </u>  | 6          |
| IV. NATURE OF SUIT  |  |   |  |   |                | for: Nature of S                       |   |           |            |
| CONTRACT  110 Insurance   | PERSONAL INJURY  | PERSONAL INJURY   |  | S Drug Related Seizure  |                | NKRUPTCY<br>peal 28 USC 158            | 375 False C   | STATUT    |            |
| 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise  REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property   | 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle 355 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury Medical Malpractice CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - | 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability  PERSONAL PROPERT  370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage 385 Property Damage Product Liability  PRISONER PETITION Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty | cet Liability 1 Care/ aceutical al Injury tots Personal Product ity PROPERTY Fraud in Lending Personal Ty Damage ty Damage tt Liability Ty Damage tt Liability Ty Damage Ty Dama |   | 423 Withdrawal |  | 376 Qui Tam (31 USC 3729(a))  400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit (15 USC 1681 or 1692) 485 Telephone Consumer Protection Act 490 Cable/Sat TV 850 Securities/Commodities/ Exchange 890 Other Statutory Actions 891 Agricultural Acts 893 Environmental Matters 895 Freedom of Information Act 896 Arbitration 899 Administrative Procedure Act/Review or Appeal of |           |            |
|   | Employment  446 Amer. w/Disabilities - Other  448 Education  | Other: 540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement  |  | 2 Naturalization Application 5 Other Immigration Actions  |                |  | Agency<br>950 Constit<br>State St   |           | of         |
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| W. CARRED OF A CITY   | 28 U.S.C. s. 1332(d)(2)  | ute under which you are<br>(the Class Action Fairnes  |  | Oo not cite jurisdictional stat   | tutes unless d | iversity):                             |   |           |            |
| VI. CAUSE OF ACTION   | Brief description of cau   | ise:  |  | (A): Breach of Warranties:  | Uniust Enric   | chment                                 |   |           |            |
| False Advertising (Violation of California's UCL, FAL, CLRA); Breach of Warranties; Unjust Enrichment  VII. REQUESTED IN  COMPLAINT:  UNDER RULE 23, F.R.Cv.P.  DEMAND \$  CHECK YES only if demanded in complaint:  JURY DEMAND:  Yes No   |  |   |  |   |                |  |   |           |            |
| VIII. RELATED CASE(S) IF ANY  JUDGE  DOCKET NUMBER  |  |   |  |   |                |  |   |           |            |
| DATE<br>Jan 6, 2023   |  | SIGNATURE OF ATTO   | ORNEY C  | OF RECORD   |                |  |   |           |            |
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|   | MOUNT  | APPLYING IFP  |  | JUDGE   |                | MAG. JUD                               | OGE   |           |            |

| 1  | FITZGERALD JOSEPH LLP  |   |  |  |  |  |  |  |  |  |
|--|--|---|--|--|--|--|--|--|--|--|
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| 10                                       |  |   |  |  |  |  |  |  |  |  |
| 11                                       |  |   |  |  |  |  |  |  |  |  |
| 12                                       | UNITED STATES DISTRICT COURT   |   |  |  |  |  |  |  |  |  |
| 13                                       | SOUTHERN DISTRI  | CT OF CALIFORNIA  |  |  |  |  |  |  |  |  |
| 14                                       | EVA GRAUSZ, on behalf of herself, all  |   |  |  |  |  |  |  |  |  |
| 15                                       | others similarly situated, and the general public,   |   |  |  |  |  |  |  |  |  |
| 16                                       |  |   |  |  |  |  |  |  |  |  |
| 17                                       | Plaintiff,   | CONSUMERS LEGAL REMEDIES ACT VENUE AFFIDAVIT [Cal. Civ. |  |  |  |  |  |  |  |  |
| 18                                       | V.   | Code § 1780(d)]   |  |  |  |  |  |  |  |  |
| 19                                       | THE HERSHEY COMPANY,   |   |  |  |  |  |  |  |  |  |
| $\begin{vmatrix} 1 \\ 20 \end{vmatrix}$  |  |   |  |  |  |  |  |  |  |  |
| $\begin{bmatrix} 20 \\ 21 \end{bmatrix}$ | Defendant.   |   |  |  |  |  |  |  |  |  |
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Grausz v. The Hershey Company CLRA VENUE AFFIDAVIT