

# Answer questions



## Shed the Silence by Nutrafol

Private group · 1.2K members

### Your membership is pending approval

Answer these questions from the group admins to help them review your request to join. Only the admins and moderators will see your answers.

What are you looking for from this community?



Write an answer...

I understand this forum + Nutrafol products are not intended to mitigate, diagnose, treat, cure, or prevent any disease including but not limited to alopecia.



Do not enter your password or other sensitive information here, even if you're asked to by the Shed the Silence by Nutrafol admins.

Cancel

Submit



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disease including but not limited to alopecia.

You can choose one option

☐ Yes

☐ No

I understand this forum is intended to facilitate emotional support + conversation among individuals experiencing the psychological + emotional effects of hair thinning + other cosmetic hair concerns caused by natural states + processes such as aging



You can choose one option

☐ Yes

☐ No

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### processes such as aging

You can choose one option

☐ Yes

☐ No

### Group rules

Group members agree to follow these rules:

☐ I agree to the group rules

#### 1 Be Kind, Supportive and Courteous

•Help us create a welcoming environment by treating everyone with respect. Healthy debates are natural, but kindness is required. •Make sure everyone feels safe. Bullying of any kind isn't allowed, and degrading comments about things like race, religion, culture, sexual orientation, gender or identity will not be tolerated.

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### 2 Keep it Clean

•Users may not use profanity or post other offensive content, including verbal, visual and audio content and any links.

### 3 Respect Everyone's Privacy

•Being part of this group requires mutual trust. Authentic, expressive discussions make groups great, but may also be sensitive and private. What's shared in the group should stay in the group. •Do not ask someone to message you, DM other members of the group, or friend request our membership.

### 4 No Medical Advice or Recommendations

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### 4 No Medical Advice or Recommendations

•Users should not use the group to give or seek medical advice or recommendations. Always seek the guidance of your doctor or other qualified healthcare professional with any such questions you have. The group is for providing social and emotional support only and not for treatment or medical advice.

### 5 No Posts About Disease Conditions

•This group + Nutrafol products are not intended to mitigate, diagnose, treat, cure, or prevent any disease including but not limited to alopecia.  
•This group is intended to facilitate emotional support and conversation among individuals experiencing the psychological and emotional effects of thinning hair and other cosmetic hair concerns caused by natural states and processes such as aging. It is not intended to address hair loss caused by disease or disease treatment such as chemotherapy.

### 6 No Promotions or Spam

•Give more than you take in this group. Self-promotion, promotion of other groups, spam and irrelevant links aren't allowed. •Users may not promote the sale of any products (discount codes, offers, freebies) or services, including via lives or live links.

### 7 Do Not Post Infringing Materials

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### 7 Do Not Post Infringing Materials

•If you are sharing helpful information to the group, please post a link to the website. Copying and pasting materials from other sources is a copyright issue. Do not post any content that infringes on the copyright or other intellectual property rights of others.

### 8 Keep the Conversation Relevant

•Users may not discuss topics outside of the emotional and psychological impact and experience of hair issues. No discussions of politics, world events, etc. are permitted.

### 9 For All Customer Service and Order Issues:

•Please reach out to our Nutrafol Care Center •Contact our support team at support@nutrafol.com or call/text (888) 454-3320. Open Monday - Friday 10am to 4pm (EST).

### 10 Agree to Nutrafol's Group Rules and Privacy Policy

•By joining this group you accept the foregoing Group Rules and Nutrafol's Privacy Policy. <https://nutrafol.com/privacy-policy/>

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