#### UNITED STATES DISTRICT COURT DISTRICT OF NEW JERSEY

BRIAN GALLANT, individually, and on behalf of all others similarly situated,

Case No.: 1:22-cv-5476

Plaintiff,

**CLASS ACTION COMPLAINT** 

v.

**JURY TRIAL DEMANDED** 

TD BANK, N.A.,

Defendant.

Plaintiff Brian Gallant, individually and on behalf of all others similarly situated, hereby brings this Class Action Complaint against Defendant TD Bank, N.A. ("TD Bank" or "TD") and alleges as follows:

#### **INTRODUCTION**

- 1. This lawsuit is brought as a class action on behalf of Plaintiff and thousands of similarly situated TD Bank accountholders who have been deceived into using the Zelle money transfer service by TD Bank's misrepresentations and omissions, in marketing and contract materials, regarding the true operation and risks of that service. These risks include the real and repeated risk of insufficient funds fees ("NSF fees") or overdraft fees ("OD Fees") imposed by TD Bank as a result of Zelle transfers from consumers' checking accounts.
- 2. TD Bank markets Zelle to its accountholders as a way for consumers to send money they have in their account fast and "free," and that the service "won't cost you any extra money for the transaction." In short, TD Bank markets Zelle as an effortless, totally free way to send money. This is false. In fact, there are huge, undisclosed risks of using the service.
- 3. Moreover, Zelle in some cases operates as a credit device, sending money consumers don't have at the cost of high OD Fees assessed by their banks. Transactions may be

approved even when there are insufficient funds in an account. But TD Bank never discloses that Zelle acts as a credit device, nor warns that it can do so.

- 4. Use of the Zelle service cause unsuspecting consumers like Plaintiff to incur significant overdraft and NSF fees on their linked bank accounts.
- 5. Unfortunately, Zelle's operation, along with deceptive and incomplete marketing materials promulgated by TD Bank, means that users like Plaintiff end up paying huge amounts of bank fees, which TD Bank falsely assures users they will not receive and/or fails to warn users about.
- 6. TD Bank touts the Zelle service as convenient, simple, and totally free. But it misrepresents and fails to disclose that overdraft and NSF fees are a likely and devastating consequence of the use of the Zelle service.
- 7. Zelle prominently touts itself as offering "free" and "won't cost you any extra money for the transaction" money transfers. In light of these misrepresentations, Plaintiff and other reasonable consumers have no idea the service comes with these damaging risks.
  - 8. These risks are known to TD Bank but is omitted from all of its marketing.
- 9. Had Plaintiff and the Class members known of the true operation and risks of the Zelle service—risks TD Bank alone was aware of and actively misrepresented—they would not have signed up for and used the Zelle service.
- 10. Plaintiff and the Class members have been injured by TD Bank's practices. Plaintiff brings this action on behalf of himself, the putative Class, and the general public. Plaintiff seeks actual damages, punitive damages, restitution, and an injunction on behalf of the general public to prevent TD Bank and Zelle from continuing to engage in its illegal practices as described herein.

#### **PARTIES**

- 11. Plaintiff Brian Gallant is a citizen and resident of Miami-Dade County, Florida.
- 12. Defendant TD Bank, N.A., is federally chartered bank with its principal place of business in Cherry Hill, New Jersey.

#### **JURISDICTION AND VENUE**

- 13. This Court has jurisdiction over the subject matter of this action pursuant to 28 U.S.C. § 1332(d)(2), because the matter in controversy exceeds \$5,000,000, exclusive of interest and costs, and is a class action in which at least one member of the class is a citizen of a different State than the Defendant. The number of members of the proposed Classes in aggregate exceeds 100 users. 28 U.S.C. § 1332(d)(5)(B).
- 14. This Court has personal jurisdiction over the Defendant because it regularly conducts and/or solicits business in, engages in other persistent courses of conduct in, and/or derives substantial revenue from products and/or services provided to persons in this District.
- 15. Venue is in this District pursuant to 28 U.S.C. §§ 1391(b)(1) and (2) because Defendant is subject to personal jurisdiction here and resides in this District, and because a substantial part of the events or omissions giving rise to the claims occurred in this District.

#### **FACTUAL ALLEGATIONS**

#### A. Overview

16. It is free for TD Bank accountholders to sign up with Zelle, and in fact Zelle is integrated into the websites and mobile apps of TD Bank. In marketing and within the website and app itself, TD Bank encourages its accountholders to sign up for the Zelle service—a sign up that occurs quickly within the TD Bank website or mobile app. During that sign-up process, a user provides basic information to Zelle to link into the Zelle network.

- 17. Signing up allows the fast transfer of account funds to other Zelle users.
- 18. Created in 2017 by the largest banks in the U.S. to enable instant digital money transfers, Zelle is the country's most widely used money transfer service. Last year, people sent \$490 billion in immediate payment transfers through Zelle.
- 19. The Zelle network is operated by Early Warning Services, a company created and owned by seven banks: Bank of America, Capital One, JPMorgan Chase, PNC, Truist, U.S. Bank and Wells Fargo.

#### B. TD Bank Falsely Markets Zelle as a Fast and Free Way to Transfer Money

20. In its marketing about Zelle and during the Zelle signup process within TD Bank's mobile app or website, TD Bank makes repeated promises that Zelle is a fast and "free" way to send money. For example, TD Bank's website and mobile interface state:

## Send Money with Zelle® is easy, fast and free for TD customers

- 21. TD Bank also promises about Zelle: "Move funds between your accounts and schedule transfers, plus use Send Money with Zelle to pay friends quickly, easily and for *free*" (emphasis added).
- 22. At no time in its marketing or during the sign-up process does TD Bank warn potential users of the true risks of using the Zelle service—including the risk of incurring NSF and overdraft fees by TD Bank. To the contrary, in its marketing and during the sign-up processes, TD Bank repeatedly touts Zelle as a vehicle for simple, fast and free money transfers—without a credit feature.
- 23. But Zelle's services can cause unsuspecting consumers like Plaintiff to incur massive fees on their linked bank accounts—fees imposed by TD Bank. TD Bank is thus well aware of the risk that such fees will occur.

- 24. TD Bank misrepresents (and omits facts about) the true nature, benefits, and risks of the Zelle service, the functioning of which means that users are at extreme and undisclosed risk of expensive bank fees when using Zelle. Had Plaintiff been adequately informed of these risks, he would not have signed up for or used Zelle.
- 25. As alleged herein, Plaintiff had no idea that Zelle transfer could cause \$35-each overdraft fees from TD Bank, and was never informed thereof.
- 26. In marketing and promotions, TD Bank describes the Zelle service as simple, convenient, and easy—a no-fee way for consumers to transfer money.
- 27. TD Bank's marketing never warns consumers of the extreme and crushing NSF and overdraft fee risk of using the service.
- 28. TD Bank conceals from users the punishing risk of NSF and overdraft fees on small dollar Zelle transactions.
- 29. TD Bank's marketing materials—including within its app and website—never disclose these risks and material facts, instead luring consumers to sign up for and use the service with promises of ease and lack of any cost.
- 30. TD Bank knows that the Zelle service is likely to cause its accountholders to incur large bank fees.
- 31. TD Bank's representations regarding Zelle—which all users view during the signup process—are false and contain material omissions.

#### C. TD Bank Never Informs Consumers Zelle has a Credit Feature

32. As occurred with Plaintiff, Zelle transfers often cause hefty overdraft or NSF Fees from accountholders' banks or credit unions.

- 33. When a Zelle transfer occurs *despite insufficient funds on an account*, a user is being loaned funds to execute such a transfer.
- 34. While touting Zelle, TD Bank never informed Plaintiff and other reasonable consumers were never informed Zelle had a credit feature. To the contrary, TD Bank misrepresented that only funds already possessed by accountholders could be transferred via Zelle.
- 35. When a bank pays an overdraft requested on funds transferred via Zelle, it is extending credit. It is very expensive credit, indeed, according to the FDIC:

For almost all study population banks operating an automated overdraft program, the main fee associated with the program was an NSF usage fee. Usage fees reported by these banks ranged from \$10 to \$38; the median fee was \$27, charged on a per-transaction basis in almost all cases. In this context, a \$27 fee charged for a single advance of \$60 that was repaid in two weeks **roughly translated into an APR of 1,173 percent.** Many surveyed banks (24.6 percent) assessed additional fees on accounts that remained in negative balance status in the form of flat fees or interest charged on a percentage basis.

FDIC Study of Bank Overdraft Programs, 2008 (emphasis added).

- 36. But TD Bank never warns users that Zelle may act as a credit device, either in marketing materials or during the sign-up process.
- 37. Plaintiff and other reasonable consumers were not informed that TD Bank would make Zelle transfers for which they had insufficient funds—in effect, that TD Bank and Zelle would seek a loan on their behalf.
- 38. In fact, TD Bank makes marketing representations directly to the contrary. For example:

Move money in the moment.

With *Zelle*, you can move money from your account to someone else's within minutes, so it's important you know and trust the person you're sending it to. Whether you're settling up IOUs before heading back from the beach or paying the

babysitter before curfew hits, your money is where you need it to be, when you need it to be.

(emphasis added).

39. And again:

Your money travels safely from the minute you hit send to the minute it hits their account. Straight from you to them. So you get peace of mind and so does your nanny, your neighbor, and your friend Ned who sold you his old TV.

(emphasis added).

- 40. The references to "your money" can have only one meaning: a Zelle transfer moves funds already possessed and owned by the accountholder—not loaned funds from the Bank.
- 41. TD's marketing materials regarding the Zelle service were especially misleading in combination with its contract promises in the TD Deposit Agreement. In that document, TD states:

We do not have to allow you to make an overdraft. It may be a crime to intentionally withdraw funds from an Account when there are not enough funds in the Account to cover the withdrawal or when the funds are not yet available for withdrawal.

- 42. Read in conjunction with its marketing representations regarding Zelle, this provision reasonably promised to Plaintiff and other accountholders that TD would not create or "allow" overdrafts on Zelle transfers for which there were not sufficient funds in an account.
- 43. By "allowing" overdrafts for Zelle transfers that it promised in marketing would be "free" and would only transfer money already possessed by an accountholder (not loaned by TD Bank), TD both violated its marketing promises and violated its contract promises, including the implied covenant of good faith and fair dealing.
- 44. None of this needed to happen, since TD Bank maintains the capacity to refuse to make Zelle transfers like Plaintiff's, for which there are not sufficient funds.

- 45. TD Bank tracks in intimiate detail its accountholders' balances, giving the bank unique access to the complete financial picture of a consumer on an hour to hour basis.
- 46. In sum, TD Bank has the capability—which it uses routinely—to withhold processing transactions it knows will be futile—as it promised it would do in its marketing materials about Zelle.
- 47. When TD Bank knows the processing of a given electronic transaction will be futile—that is, will serve no other purpose than to create bank fees—TD Bank has the technological capability to simply not make the transfer.

#### D. Plaintiff Gallant's Experience

- 48. When Plaintiff signed up for Zelle he was not informed that Zelle's service had a significant "catch" and that significant fees and costs could result from use of this supposedly "free" service.
- 49. While Plaintiff has sometimes used Zelle without incident, on other occasions he has incurred expensive overdraft fees or NSF Fees from TD Bank as a result of using the service—penalties that far outweigh the benefits of the service.
- 50. For example, on May 20, 2021, Plaintiff transferred \$150 using Zelle through TD Bank's mobile app.
  - 51. That transfer resulted in a \$35 OD/NSF Fee.
- 52. On August 30, 2021, Plaintiff transferred \$120 using Zelle through TD Bank's mobile app.
  - 53. That transfer resulted in a \$35 OD/NSF Fee.

#### **CLASS ALLEGATIONS**

54. Plaintiff brings this action individually and as representatives of all those similarly situated, on behalf of the below-defined Classes:

All TD Bank accountholders who used the Zelle Service and incurred overdraft or NSF Fees as a result of a Zelle transaction on their account (the "Nationwide Class").

All TD Bank accountholders in Florida who used the Zelle Service and incurred overdraft or NSF Fees as a result of a Zelle transaction on their account (the "Florida Subclass").

- 55. Excluded from the Classes are Defendant and its affiliates, parents, subsidiaries, employees, officers, agents, and directors. Also excluded are any judicial officers presiding over this matter and the members of their immediate families and judicial staffs.
- 56. This case is appropriate for class treatment because Plaintiff can prove the elements of his claims on a class wide basis using the same evidence as would be used to prove those elements in individual actions alleging the same claims.
- 57. **Numerosity:** The members of the Classes are so numerous that joinder of all members would be unfeasible and impracticable. The precise membership of the Classes is unknown to Plaintiff at this time; however, it is estimated that the Classes number is greater than one hundred individuals. The identity of such membership is readily ascertainable via inspection of Defendant's books and records or other approved methods. Class members may be notified of the pendency of this action by mail, email, internet postings, and/or publication.
- 58. **Common Questions of Law or Fact:** There are common questions of law and fact as to Plaintiff and all other similarly situated persons, which predominate over questions affecting only individual Class members, including, without limitation:

- a) Whether TD Bank's representations and omissions about Zelle are false,
   misleading, deceptive, or likely to deceive;
- b) Whether TD Bank misrepresented the NSF and overdraft fee risks of using the Zelle service;
- c) Whether Plaintiff and the Class members were damaged by TD Bank's conduct;
- d) Whether TD Bank's actions violated the consumer protection statute invoked herein; and
- e) Whether Plaintiff is entitled to a preliminary and permanent injunction enjoining TD Bank's conduct.
- 59. **Predominance of Common Questions:** Common questions of law and fact predominate over questions that affect only individual members of the Classes. The common questions of law set forth above are numerous and substantial and stem from Defendant's uniform practices applicable to each individual Class member. As such, these common questions predominate over individual questions concerning each Class member's showing as to his or her eligibility for recovery or as to the amount of his or her damages.
- 60. **Typicality:** Plaintiff's claims are typical of the claims of the other members of the Class because, among other things, Plaintiff and all Class members were similarly injured through Defendant's uniform misconduct as alleged above. As alleged herein, Plaintiff, like the members of the Classes, was deprived of monies that rightfully belonged to him. Further, there are no defenses available to TD Bank that are unique to Plaintiff.
- 61. **Adequacy of Representation:** Plaintiff is an adequate class representative because he is fully prepared to take all necessary steps to represent fairly and adequately the interests of the members of the Classes, and because their interests do not conflict with the interests of the

other Class members they seek to represent. Moreover, Plaintiff's attorneys are ready, willing, and able to fully and adequately represent Plaintiff and the members of the Classes. Plaintiff's attorneys are experienced in complex class action litigation, and they will prosecute this action vigorously.

62. Superiority: The nature of this action and the claims available to Plaintiff and members of the Classes make the class action format a particularly efficient and appropriate procedure to redress the violations alleged herein. If each Class member were required to file an individual lawsuit, Defendant would necessarily gain an unconscionable advantage since it would be able to exploit and overwhelm the limited resources of each individual Plaintiff with its vastly superior financial and legal resources. Moreover, the prosecution of separate actions by individual Class members, even if possible, would create a substantial risk of inconsistent or varying verdicts or adjudications with respect to the individual Class members against Defendant, and which would establish potentially incompatible standards of conduct for Defendant and/or legal determinations with respect to individual Class members which would, as a practical matter, be dispositive of the interests of the other Class members not parties to adjudications or which would substantially impair or impede the ability of the Class members to protect their interests. Further, the claims of the individual members of the Classes are not sufficiently large to warrant vigorous individual prosecution considering all of the concomitant costs and expenses attending thereto.

#### **CAUSES OF ACTION**

#### **COUNT I**

Violation of New Jersey Consumer Fraud Act ("NJCFA") N.J. Stat. Ann. § 56:8-1, et seq. (On Behalf of Plaintiff and the Nationwide Class)

- 59. Plaintiff repeats and realleges the above allegations as if fully set forth herein.
- 60. Defendant, Plaintiff, and the Class members are "persons" within the meaning of N.J. Stat. Ann. § 56:8-1(d).

- 61. The New Jersey Consumer Fraud Act makes unlawful "[t]he act, use or employment by any person of any unconscionable commercial practice, deception, fraud, false pretense, false promise, misrepresentation, or the knowing, concealment, suppression, or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise or real estate ... is declared to be an unlawful practice." N.J. Stat. Ann. § 56:8-2.
- 62. Defendant's practices, as described herein, constitute unconscionable commercial practice, deception, fraud, false pretense, false promise, misrepresentation, or the knowing, concealment, suppression, or omission of any material fact, with respect to the advertisement of the Zelle service utilized by Plaintiff and Nationwide Class Members, in violation of the NJCFA, including by knowingly and intentionally making false or misleading representations that it provides "free" Zelle money transfer service through its website and mobile app.
- 63. Defendant, as described herein, violated the NJCFA, by knowingly and intentionally concealing and failing to disclose material facts regarding the true risks of utilizing the Zelle money transfer service through its website and mobile app.
- 64. Defendant's practices, as described herein, constitute deceptive and/or fraudulent business practices in violation of the NJCFA because, among other things, they are likely to deceive reasonable consumers, who do not expect to incur hefty NSF/OD fees when using Defendant's "free" Zelle service.
- 65. Moreover, Defendant's willful and intentional concealment and omission that Zelle may operate as a credit device when a Zelle transfer occurs despite insufficient funds on an account is a practice that is likely to deceive a consumer acting reasonably under the circumstances, to the consumer's detriment.

- 66. Defendant committed deceptive and fraudulent business acts and practices in violation of the NJCFA, by affirmatively and knowingly misrepresenting on its website and mobile app the true risks and operation of its service.
- 67. Defendant's business practices have misled Plaintiff and the proposed New Jersey Class and will continue to mislead them in the future.
- 68. Plaintiff and Class Members relied on Defendant's misrepresentations by using the Zelle service to electronically transfer their TD Bank account funds.
- 69. Plaintiff and the Nationwide Class members had no way of discerning that Defendant's representations were false and misleading, or otherwise learning the facts that Defendant had concealed or failed to disclose. Plaintiff and the Nationwide Class members did not, and could not, unravel Defendant's deception on their own.
- 70. Had Plaintiff known the true risks of using the Zelle service, she never would have signed up for and used the Zelle service.
- 71. As a direct and proximate result of Defendant's deceptive and fraudulent business practices, Plaintiff and Nationwide Class members suffered and will continue to suffer ascertainable loss and actual damages. Defendant's fraudulent conduct is ongoing and present a continuing threat to New Jersey Class members that they will be deceived into making money transfers with the Zelle service.
- 72. Plaintiffs and Nationwide Class members seek order enjoining Defendant's unfair and deceptive acts or practices in violation of the NJCFA and awarding actual damages, costs, attorneys' fees, and any other just and proper relief available under the NJCFA.

#### **COUNT II**

Breach of Contract Including the Covenant of Good Faith and Fair Dealing (On Behalf of Plaintiff and the Classes)

- 73. Plaintiff repeats and realleges the above allegations as if fully set forth herein.
- 74. Plaintiff and members of the Classes contracted with TD Bank for checking account services, as embodied in the Deposit Agreement. In marketing and during the sign-up process, TD Bank repeatedly promises Zelle as a vehicle for simple, fast and *free* money transfers for consumers.
- 75. As described herein, TD Bank breached the terms of the contract and promises that Zelle is free, no-fee way for accountholders to transfer money.
- 76. Further, under the law of each the states where TD Bank does business, an implied covenant of good faith and fair dealing governs every contract. For banking transactions, this is also mandated by the Uniform Commercial Code that has been adopted in each state. The covenant of good faith and fair dealing constrains Defendant's discretion to abuse self-granted contractual powers.
- 77. This good faith requirement extends to the manner in which a party employs discretion conferred by a contract.
- 78. Good faith and fair dealing, in connection with executing contracts and discharging performance and other duties according to their terms, means preserving the spirit—not merely the letter—of the bargain. Put differently, the parties to a contract are mutually obligated to comply with the substance of their contract in addition to its form. Evading the spirit of the bargain and abusing the power to specify terms constitute examples of bad faith in the performance of contracts.
- 79. Subterfuge and evasion violate the obligation of good faith in performance even when an actor believes his conduct to be justified. A lack of good faith may be overt or may consist of inaction, and fair dealing may require more than honesty. Other examples of violations of good

faith and fair dealing are willful rendering of imperfect performance, abuse of a power to specify terms, and interference with or failure to cooperate in the other party's performance.

- 80. TD Bank breached the covenant of good faith and fair dealing as explained herein.
- 81. Each of Defendant's actions was done in bad faith and was arbitrary and capricious.
- 82. Plaintiff and members of the Classes have performed all of the obligations imposed on them pursuant to the Bank's agreements.
- 83. Plaintiff and members of the putative Classes have sustained monetary damages as a result of each of Defendant's breaches.

#### **COUNT III**

# Unjust Enrichment (In the Alternative to COUNT II) (On Behalf of Plaintiff and the Classes)

- 84. Plaintiff repeats and realleges the above allegations as if fully set forth herein.
- 85. This count is brought solely in the alternative. Plaintiff acknowledges that his breach of contract claim cannot be tried along with unjust enrichment.
- 86. To the detriment of Plaintiff and the Classes, Defendant has been, and continues to be, unjustly enriched as a result of its deceptive and wrongful conduct alleged herein.
- 87. Plaintiff and the Classes conferred a benefit on Defendant when they paid Defendant the fees that were not disclosed or allowed for in the Deposit Agreement or marketing materials.
- 88. Defendant unfairly, deceptively, unjustly, and/or unlawfully accepted said benefits, which under the circumstances, would be unjust to allow Defendant to retain.
- 89. Plaintiff and the Classes, therefore, seek disgorgement of all wrongfully obtained fees received by Defendant as a result of its inequitable conduct as more fully stated herein.

#### **COUNT IV**

### Negligent Misrepresentation (On Behalf of Plaintiff and the Classes)

- 90. Plaintiff repeats and realleges the above allegations as if fully set forth herein
- 91. Defendant negligently represented that the Zelle service is "free" to transfer an accountholder's own money.
- 92. Defendant TD Bank, in promoting and marketing Zelle to its customers as an additional service, had a duty of care to inform its customers of material features and risks of the Zelle service, including that Zelle transfers may operate as a credit device and may risk incurring NSF and overdraft fees. These are material facts that are only known by TD Bank and Zelle, but it was never disclosed to TD Bank's customers. Further, TD Bank receives a financial benefit when it assesses NSF and overdraft fees on Zelle transfers.
- 93. TD Bank made misrepresentations of material fact that were false, namely by repeatedly marketing Zelle as "free for TD customers" to transfer their own funds when, in reality, Zelle transactions and Zelle operate as a credit device when an account has insufficient funds.
- 94. TD Bank knows its misrepresentations about Zelle are material to the reasonable consumer.
- 95. TD Bank knew and intended that Plaintiff and Class members would rely upon its misrepresentations when deciding whether or not to use Zelle to transfer account funds.
- 96. TD Bank was negligent because it knew or should have known that its representations in marketing materials about the Zelle service being "free" are inaccurate and misleading.

- 97. TD Bank omitted the fact that Zelle may operate as a credit device when there are insurrifnecy funds in a customer's account, despite claiming that Zelle transfers "your own money."
- 98. Plaintiff and Class members justifiably acted in reliance upon TD Bank's false and misleading statements by signing up for and using Zelle to transfer their account funds.
- 99. Neither Plaintiff nor any reasonable TD Bank customer would have used Zelle to transfer account funds if they knew that it wasn't actually "free."
- 100. As a direct and proximate result of TD Bank's misrepresentations, Plaintiff and Class members were induced into using the Zelle service and have been harmed and suffered actual damages in the amount of NSF and/or overdraft fees incurred as a result of a Zelle transfer.
- **101.** Plaintiff seeks all available remedies, damages, and awards as a result of Defendant's negligent misrepresentations.

#### PRAYER FOR RELIEF

WHEREFORE, Plaintiff, individually and on behalf of the Classes, demands a jury trial on all claims so triable and judgment as follows:

- A. Certifying the proposed Classes, appointing Plaintiff as representative of the Classes, and appointing counsel for Plaintiff as lead counsel for the respective Classes;
- B. Declaring that TD Bank's policies and practices as described herein constitute a breach of contract, a breach of the covenant of good faith and fair dealing or unjust enrichment, a violation of the New Jersey Consumer Fraud Act and/or negligent misrepresentation;
  - C. Enjoining TD Bank from the wrongful conduct as described herein;
- D. Awarding restitution of all fees at issue paid to TD Bank by Plaintiff and the Classes as a result of the wrongs alleged herein in an amount to be determined at trial;

E. Compelling disgorgement of the ill-gotten gains derived by Defendant from its misconduct;

- F. Awarding actual and/or compensatory damages in an amount according to proof;
- G. Punitive and exemplary damages;
- H. Awarding pre-judgment interest at the maximum rate permitted by applicable law;
- I. Reimbursing all costs, expenses, and disbursements accrued by Plaintiff in connection with this action, including reasonable attorneys' fees, costs, and expenses, pursuant to applicable law and any other basis; and
  - J. Awarding such other relief as this Court deems just and proper.

#### **DEMAND FOR JURY TRIAL**

Plaintiff and all others similarly situated hereby demand trial by jury on all issues in this Class Action Complaint that are so triable.

Dated: September 9, 2022 Respectfully submitted,

#### DAPEER LAW, P.A.

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 $\text{Local}_{\text{JS 44 (Rev. 04/21)}} \qquad \text{Case 1:22-cv-05476} \quad \text{Deepment 10 V Fig. Specific 2 Page 1 of 2 PageID: 20 }$ 

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS				DEFENDANTS					
GALLANT, BRIAN				TD BANK, N.A.					
(b) County of Residence of First Listed Plaintiff Miami-Dade, FL (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant Camden, NJ  (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.					
(c) Attorneys (Firm Name,	Address, and Telephone Numbe	r)		Attorneys (If Known)					
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IV. NATURE OF SUIT					_	e for: Nature of S			
CONTRACT  110 Insurance	PERSONAL INJURY	RTS PERSONAL INJURY		FEITURE/PENALTY Drug Related Seizure		NKRUPTCY opeal 28 USC 158	375 False C	STATUTI	
120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise  REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury - Medical Malpractice CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - Cher 446 Amer. w/Disabilities - Other 448 Education	365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability  PERSONAL PROPER 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage 385 Property Damage Product Liability  PRISONER PETITION Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Othe 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement	74 75 79 79 446	LABOR  O Fair Labor Standards Act  Labor/Management Relations Railway Labor Act Family and Medical Leave Act Other Labor Litigation Employee Retirement Income Security Act  IMMIGRATION New York Part Control of	423 Win 28   28   18   17   18   20 Co   830 Par   840 Tr   840 Tr   860 Par   861 HI   862 Bla   863 DI   864 SS   865 RS   FEDER   870 Ta   or   871 IR   20	thdrawal USC 157 ELLECTUAL ERTY RIGHTS pyrights	376 Qui Ta 3729(a 400 State R 410 Antitru 430 Banks 450 Comm 460 Deport 470 Racket Corrup 480 Consu (15 US 485 Teleph Protec 490 Cable/ 850 Securit Exchai 890 Other S 891 Agricu 893 Envirod 895 Freedo Act 896 Arbitra 899 Admin Act/Re	m (31 USC a)) teapportion teat and Bankin erce ation eer Influen t Organizat mer Credit SC 1681 or one Consui tion Act Sat TV ties/Commonge Statutory A ltural Acts nmental Mi m of Inforn tition istrative Pr view or Ap y Decision tutionality of	mment mg med and tions 1692) mer odities/ actions atters mation rocedure opeal of
N 1 Original	moved from 3	Remanded from Appellate Court	Reop	ened Anoth (specij	* /	6 Multidistri Litigation Transfer		Multidist Litigation Direct Fi	n -
W CAHOE OF ACER	28 ILS C 88 1332(d)	tute under which you ar 1453 (Class Action Fair	re filing (L mess Act)	Oo not cite jurisdictional st	atutes unless a	liversity):			
VI. CAUSE OF ACTION	Brief description of ca	reach of the covenant of	faced fait	h and fair dealing and	o violetion of	f the NI Congumer	Fraud Aat		
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTION		EMAND \$	(	CHECK YES only in TURY DEMAND:		n complair	nt:
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE Karen M	I. William	s	DOCK	KET NUMBER	1:22cv4161		
DATE 09/09/27		SIGNATURE OF ATT		OF RECORD					
FOR OFFICE USE ONLY									
RECEIPT#AN	MOUNT	APPLYING IFP		JUDGE_		MAG. JUD	OGE		

#### INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

  United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box. Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

  Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; NOTE: federal question actions take precedence over diversity cases.)
- **III. Residence (citizenship) of Principal Parties.** This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: Nature of Suit Code Descriptions.
- V. Origin. Place an "X" in one of the seven boxes.
  - Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation – Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.

Multidistrict Litigation – Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket.

PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7. Origin Code 7 was used for historical records and is no longer relevant due to changes in statute.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. **Do not cite jurisdictional statutes unless diversity.** Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service.
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

  Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.

  Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

Date:

AO 440 (Rev. 12/09) Summons in a Civil Action							
United State	ES DISTRICT COURT						
for the							
District of							
Plaintiff V.  Defendant	) ) ) Civil Action No. ) )						
SUMMONS IN A CIVIL ACTION							
To: (Defendant's name and address)  A lawsuit has been filed against you.							
are the United States or a United States agency, or an off P. 12 (a)(2) or (3) — you must serve on the plaintiff an a	a you (not counting the day you received it) — or 60 days if you ficer or employee of the United States described in Fed. R. Civ. answer to the attached complaint or a motion under Rule 12 of ation must be served on the plaintiff or plaintiff's attorney,						
If you fail to respond, judgment by default will be You also must file your answer or motion with the court.	be entered against you for the relief demanded in the complaint.						

CLERK OF COURT

Signature of Clerk or Deputy Clerk

AO 440 (Rev. 12/09) Summons in a Civil Action (Page 2)

Civil Action No.

#### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (nan	ne of individual and title, if any)								
was re	ceived by me on (date)		<u>.</u>							
	☐ I personally served	the summons on the individ	dual at (place)							
			on (date)	; or						
	☐ I left the summons at the individual's residence or usual place of abode with (name)									
	, a person of suitable age and discretion who resides the									
	on (date), and mailed a copy to the individual's last known address; or									
	☐ I served the summo		, who is							
	designated by law to accept service of process on behalf of (name of organization)									
			on (date)	; or						
	☐ I returned the summ	mons unexecuted because			; or					
	☐ Other ( <i>specify</i> ):									
	My fees are \$	for travel and \$	for services, for a total of \$							
	I declare under penalty	declare under penalty of perjury that this information is true.								
Date:			Server's signature							
			Server's signature							
			Printed name and title							
	Times have the									
			Server's address							

Additional information regarding attempted service, etc: