Case BizOnovie 01/85 DecCo/Couloment for Dacton entitor Da., Eilenty OS/DAd 20e, 0782002220 f02526: Da. ptn.ID #:45 30-2020-01 45532-CU-BT-CXC - ROA # 17 - DAVID H. YAMASAKI, Clerk of the Court By Sarah Loose, Deputy Clerk.

Plaintiff Darren Clevenger ("Plaintiff"), by and through his attorneys, DiVincenzo Schoenfield Stein and Lanza & Smith, PLC, brings this class action complaint on behalf of himself and all others similarly situated (the "Class"), alleging facts related to his own purchases based on personal knowledge and other facts based upon the investigation of counsel.

NATURE OF THE ACTION

- 1. This is a consumer protection class action arising from Defendants' practice of "slack-filling" boxes of their Welch's® Reduced Sugar Fruit Snacks, Fruit 'n Yogurt™ Snacks, and certain boxes of Welch's® Fruit Snacks. The practice of using oversized containers with substantial, nonfunctional, empty space inside them is called "slack-fill" and is illegal under California and Federal law. Both Federal and California laws have long prohibited nonfunctional slack-fills for food containers. Although the legislative and administrative basis and policies behind the law are based, in part, on findings that this practice leads consumers to believe they are receiving a greater quantity of the food than is in the package (even if the quantity or weight is accurately displayed on the label), Plaintiff's claims are based solely on the grounds that Defendants' conduct is unlawful and unfair. Plaintiff does **not** assert any claims based on misrepresentation.
- 2. Welch's® Fruit Snacks with Reduced Sugar and Welch's® Fruit 'n Yogurt™ boxes contain eight pouches of snacks, compared to ten pouches in the same size boxes of other flavors of Welch's® Fruit Snacks. The boxes of Welch's® Fruit Snacks with Reduced Sugar and Welch's® Fruit 'n Yogurt™ Snacks thus contain a significant amount of nonfunctional slack-fill compared to other flavors of Welch's® Fruit Snacks. In those boxes, Welch's® includes two more identically sized pouches and 33% more content by volume. Additionally, Defendants manufacture and package Welch's® Fruit Snacks for sale at Costco (the "Costco Fruit Snacks") in a box containing 90 packages, but the box can hold, at least, 110 packages i.e., at least 22% more content, meaning this package is also slack-filled. By violating Federal and California slack-fill laws, Defendants' products are deemed "misbranded" and cannot legally be sold in interstate commerce. Defendants' abuses of state and federal laws violate the unlawful and unfair prongs of California's Unfair Competition Law (Bus & Prof. Code §17200, et seq.) ("UCL"), for which Plaintiff asserts claims for unlawful and unfair practices only; he does *not* assert claims for deceptive or fraudulent practices under the UCL.

Defendants' conduct also violates California's Consumer Legal Remedies Act, Section 1750 of the Cal. Civil Code, *et seq* ("CLRA").

PARTIES

- 3. Plaintiff is, and at all relevant times was, an adult residing in Orange County, California. Clevenger purchased Defendant's Welch's® Fruit Snacks for some time from various stores, including but not limited to, Walmart and Albertson's in Orange County, California. Clevenger noticed that the Welch's® Fruit Snacks with Reduced Sugar contained significant amounts of empty space. Specifically, he realized that Welch's® boxes of Fruit Snacks with Reduced Sugar contained two less pouches per box than other non-premium varieties of Welch's® Fruit Snacks ("Regular Fruit Snacks"). He also noticed that Welch's® Fruit 'n Yogurt™ Snacks he had purchased also only contained eight pouches despite the box being the exact same size as Regular Fruit Snacks boxes with ten pouches. Clevenger suffered injury in fact as a result of Defendants' conduct because the boxes were illegally slack-filled -- containing at least two less pouches of snacks than they should have but for the illegal slack-fill. Therefore, the products were misbranded and could not legally be sold.
- 4. Defendant Welch Foods Inc. is a cooperative based and headquartered in Concord, Massachusetts, and incorporated in Michigan. Welch's products include grape juices, jams, fruit snacks, and jellies, which are sold internationally.
- 5. Defendant The Promotion in Motion Companies, Inc., "(PMI") is a Delaware corporation with its headquarters in Allendale, New Jersey. Plaintiff alleges, based on information and belief, that PMI makes, markets, and/or distributes the subject products under a license agreement with Welch Foods. Plaintiff alleges, based on information and belief, that PMI participates in the making, marketing, and distribution of the subject products for Welch Foods, whereby Welch Foods and PMI jointly control and share responsibility for the manufacture, branding, marketing, and/or distribution of the subject products. At all relevant times the subject packaging is and was subject to approval by Welch.

6. In addition to the Defendants named in this action, upon information and belief, there are other parties, known and unknown, who participated in the conduct as alleged herein. The true names and capacities, whether individual, corporate, associate or otherwise, of defendants named herein as DOES 1 through 25, inclusive, are presently unknown to Plaintiff, who therefore sues said defendants by such fictitious names. Each of these fictitiously named defendants is responsible for the events and occurrences alleged herein which were legally and proximately cause by their conduct. Plaintiff will seek leave to amend this pleading to state the true names and capacities of such fictitiously names defendants if ascertained.

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JURISDICTION AND VENUE

- 7. This action was initially filed on June 29, 2020, this action is brought pursuant to the CLRA, Civil Code §1750, et seq., and California's UCL, Business and Professions Code §17200, et seq., and seeks equitable relief, including restitution, plus monetary recovery.
- 8. The Superior Court has Personal jurisdiction over Defendants pursuant to Cal. Code of Civil Procedure §410.10 because at all times relevant to this complaint, they conducted significant, continuous business in California. Based on information and belief, Defendants have marketed and sold at least a million of dollars of food goods to California residents for their consumption.
- 9. Venue is proper in this county under Business and Professions Code §17203 and Code of Civil Procedure §§395(a) and 395.5. Defendants transact business and receive substantial compensation from sales in Orange County. Defendants intentionally distributed their products for sale to consumers in Orange County. Plaintiff resides in Orange County and purchased Defendants' products in Orange County.

FACTUAL ALLEGATIONS

10. Welch's® Reduced Sugar Fruit Snacks and Fruit 'n YogurtTM Snacks were packaged in boxes that were substantially under-filled and contained a substantial amount of unnecessary empty space, i.e. non-functional slack-fill. This is apparent because Defendants only included eight

clearly communicated to consumers;

- 1 2

- (5) The fact that the product consists of a food packaged in a reusable container where the container is part of the presentation of the food and has value which is both significant in proportion to the value of the product and independent of its function to hold the food, e.g., a gift product consisting of a food or foods combined with a container that is intended for further use after the food is consumed; or a durable commemorative or promotional packages; or
- (6) Inability to increase the level of fill or to further reduce the size of the package (e.g., where some minimum package size is necessary to accommodate required food labeling (excluding any vignettes or other nonmandatory designs or label information), discourage pilfering, facilitate handling, or accommodate tamper-resistant devices).
- 15. The FDA deems a product containing nonfunctional slack fill to be "misbranded" within the meaning of the Food Drug and Cosmetic Act. As such, the sale of the packages of Defendants' boxes with only eight pouches is prohibited under 21 U.S.C. §331.
- 16. **The Slack-Fill Also Violates California Law.** California law expressly prohibits nonfunctional slack-fill. California has adopted the federal regulations and codified them as the California "Fair Packaging and Labeling Act" ("FPLA"). Bus & Prof Code §12606, et seq. The FPLA states that it "applies to food containers subject to Section 403(d) of the Federal Food, Drug and Cosmetic Act (21 U.S.C. Sec. 343(d)) and Section 100.100 of Title 21 of the Code of Federal Regulations." Bus & Prof. Code §12606.2(a). The FPLA uses identical language, as is relevant here, to 21 CFR §100.100. Bus & Prof Code §12606.2(b) and (c)(1)-(6). The text of FPLA contains additional provisions which, based on the express language of the statute, are inoperative. ¹
- 17. The boxes of Welch's® Reduced Sugar Fruit Snacks and Fruit 'n Yogurt™ Snacks and Costco boxes of Welch's® Fruit Snacks do not meet any of the six exemptions under federal or California law.

incorporated into this section and shall apply as if they were set forth in this section."

¹ Bus & Prof Code §§12606.2(c)(7)-(8) add additional requirements and exemptions which are not included in the 21 C.F.R. 100.100 or otherwise imposed under 21 U.S.C. §343(d). As such, pursuant to Bus & Prof Code §§12606.2(e) and (f) they are inoperative. To wit, Bus & Prof. §12606.2(f) states "If the requirements of this section do not impose the same requirements as are imposed by Section 403(d) of the Federal Food Drug and Cosmetic Act (21 U.S.C. Sec. 343(d)), or any regulation promulgated pursuant thereto, then this section is not operative to the extent that it is not identical to the federal requirements, and for this purpose, those federal requirements are

- 19. The requirements of packaging machines do not justify or require the slack-fill. Defendants' boxes are sealed with hot glue. As such, upon information and belief, the equipment used to manufacture and seal the boxes does not breach the inside of boxes during the packaging process. The hot glue is applied to an exterior flap of the box which is then sealed by a second exterior flap that is folded down onto the glued surface. Neither the hot glue nor the sealing equipment requires a substantial amount of slack-fill in the box during the manufacturing and packaging processes. See 21 CFR §100.100(a)(2); Cal. Bus & Prof. Code § 12606.2(a)(2).
- 20. The slack-fill is not caused by product settling during shipping and handling. Given the product's density, shape, and composition, any settling occurs immediately at the point of filling the box. No additional product settling occurs during subsequent shipping and handling (see 21 CFR §100.100(a)(3); Cal. Bus & Prof. Code § 12606.2(a)(3)).
- 21. The slack-fill space is not needed to perform a specific function, such as preparing the food. The Fruit Snacks and Fruit 'n YogurtTM Snacks are removed from the packing for consumption (e.g., the Fruit Snacks are not consumed nor prepared in the cardboard packing). See 21 CFR §100.100(a)(4); Cal. Bus & Prof. Code § 12606.2(a)(4).
- 22. Defendants' packaging itself lacks independent value from the food it contains. The cardboard packaging is not a commemorative item nor is it a reusable container which is part of the presentation of the food, nor is it intended for use after the food is consumed. See 21 CFR §100.100(a)(5); Cal. Bus & Prof. Code § 12606.2(a)(5).
- 23. The slack-filled package was not necessary to prevent pilfering or accommodate required food labeling. Indeed, Defendants are able to include at least ten pouches of its product in each box that is the same size as the Reduced Sugar and Fruit 'n YogurtTM snacks containing only eight pouches. Alternatively, Defendants could reduce the size of the containers to eliminate the nonfunctional slack-fill. See 21 CFR §100.100(a)(6); Cal. Bus & Prof. Code § 12606.2(a)(6).

29. Plaintiff will fairly and adequately protect the interests of the members of the Class 1 and has retained counsel competent and experienced in complex class action litigation. Plaintiff has no interests that are contrary to, or in conflict with, those of the other members of the Class. Plaintiff 3 4 and counsel are committed to the vigorous prosecution of this action on behalf of all Class members. 30. Common questions of law and fact exist as to all members of the Class and 5 predominate over any questions affecting solely individual members of the Class. Among the 6 7 questions of law and fact common to the Class are: Whether Defendants' packing of Reduced Sugar Fruit Snacks and Fruit 'n YogurtTM 8 a) Snacks or other Fruit Snacks contained non-functional slack-fill in violation of 9 California Business and Professions Code §12606.2 (FPLA), et seq.; 10 b) Whether packages of Defendants' Reduced Sugar Fruit Snacks and Fruit 'n YogurtTM Snacks or other Fruit Snacks contained non-functional slack-fill in violation of 21 11 U.S.C. §403(d) et seq. and 21 C.F.R. 100.100; 12 The number of Fruit Snack pouches (of all varieties) that could or should be c) contained in Defendants' packaging; 13 Whether Defendants' packages were misbranded and prohibited from being sold in d) 14 interstate commerce under 21 U.S.C. §331; 15 Whether Defendants' conduct is an unfair business practice within the meaning of e) California Business and Professions Code §17200, et seq.; 16 Whether Defendants' conduct is an unlawful business practice within the meaning of f) 17 California Business and Professions Code §17200, et seq.; Whether, and to what extent, Defendant Welch approved of the packaging and/or had 18 g) the ability to require that the packaging not be sack-filled and/or require recall or 19 other corrective action: 20 h) The appropriate measure of restitution and/or other relief; and 21 Whether Defendants should be enjoined from continuing their unlawful practices. i) 22 31. Class action treatment is superior to the alternatives for the fair and efficient 23 adjudication of the controversy alleged herein. Such treatment will permit a large number of 24 similarly situated persons to prosecute their common claims in a single forum simultaneously, 25 efficiently, and without the duplication of effort and expense that numerous individual actions would 26 entail. No difficulties are likely to be encountered in the management of this class action that would 27

- 32. Defendants acted on grounds generally applicable to the entire Class, thereby making final relief appropriate with respect to the Class as a whole. Prosecution of separate actions by individual members of the Class could create the risk of inconsistent or varying adjudications with respect to individual members of the Class that could establish incompatible standards of conduct for Defendants.
- 33. A class action is superior to other available methods for the fair and efficient adjudication of this controversy since joinder of all members is impractical. Further, the amount at stake for many of the Class members is small, meaning that few, if any, Class members could afford to maintain individual suits against Defendants. The expense and burden of individual litigation would make it impracticable or impossible for the Class to prosecute their claims individually.
- 34. Without a class action, Defendants will likely retain the benefit of their wrongdoing and could continue a course of action, which would result in further damages to the Class. Plaintiff envisions no difficulty in the management of this action as a class action.

FIRST CAUSE OF ACTION

For Violation of California Unfair Competition Law, Cal. Business & Professions Code §17200, et seq (UCL)

- 35. Plaintiff realleges the foregoing paragraphs and incorporates them as if fully set forth herein.
 - 36. At all relevant times, the UCL was in full force and effect.
- 37. The UCL prohibits the use of "any unlawful, unfair or fraudulent business act or practice." (Bus & Prof. Code §17200).
- 38. Section 17203 of the UCL empowers the Court to enjoin any conduct that violates the UCL and "make such orders or judgments, including the appointment of a receiver, as may be necessary to prevent the use or employment by any person of any practice which constitutes unfair competition, as defined in this chapter, or as may be necessary to restore to any person in interest

any money or property, real or personal, which may have been acquired by means of such unfair competition."

- 39. Plaintiff has "suffered injury in fact and has lost money or property as a result of the unfair competition" as complained of herein. Bus & Prof. Code §17204. Plaintiff has paid money for Defendants' products that contained nonfunctional slack-fill and were "misbranded." As such, the products could not legally be sold in interstate commerce. The monies that Plaintiff and the class members paid for the products resulted from unfair and illegal competition by Defendants and Plaintiff and the class members are entitled to an order restoring those monies to them and an order enjoining Defendants from selling nonfunctionally slack-filled products in the State of California. Additionally, even if Defendants' Reduced Sugar Fruit Snacks and Fruit 'n YogurtTM Snacks and other Fruit Snacks could have legally been sold in interstate commerce, Plaintiff overpaid and/or acquired less than he would have if the same packages had not contained nonfunctional slack-fill.
- 40. Defendants' conduct violated the unlawful prong of the UCL, as it violated the California FPLA and the Federal Food Drug and Cosmetic Act (and regulations promulgated thereunder), both of which prohibit nonfunctional slack-fill. Further, by violating the federal slack-fill regulations, Defendants' products are deemed "misbranded" and, thus, illegal to sell. 21 U.S.C. §331. It is not necessary for Plaintiff to establish that Defendants violated both laws. A violation of either law establishes a violation of the UCL.
- 41. Defendants' conduct also violated the unfair practices prong of the UCL. Defendants' conduct violates both California and federal public policy, as shown by their respective prohibitions on nonfunctional slack-fill and prohibition on introducing misbranded products into interstate commerce. The conduct is also anti-competitive and puts competitors who follow the law at a disadvantage. Defendants' conduct suppresses competition and has a negative impact on the marketplace, decreasing consumer choice. Further, Defendants' conduct causes significant aggregate harm to consumers, causing them to overpay, because the increased empty space in the packages is nonfunctional slack-fill.

1	42.	Defendants' violations of the UCL entitle Plaintiff and the class members to seek
2	injunctive relief, including, but not limited to ordering Defendants to permanently cease their illega	
3	conduct and provide full restitution to Plaintiff and the class members.	
4		SECOND CAUSE OF ACTION
5		For Violation of California Consumers Legal Remedies Act, California Civil Code §1750, et seq. (CLRA)
6	43.	Plaintiff realleges the foregoing paragraphs and incorporates them as if fully set forth
7	herein.	
8	44.	The CLRA prohibits certain "unfair methods of competition and unfair or deceptive
9	acts or practices." Civil Code § 1770(a)(5) prohibits conduct which is unfair or unlawful because a	
10	person represents that goods have "characteristics" or "quantities" that they do not have. By	
11	including the nonfunctional slack-fill in violation of California and Federal law, as described above,	
12	Defendants committed unfair and unlawful acts, practices, and methods of competition in violation	
13	of the CLRA.	
14	45.	Plaintiff brings this cause of action pursuant to Civil Code §1750, et seq., the CLRA,
15	on his own behalf and on behalf of all other persons similarly situated pursuant to Cal. Civil Code	
16	§§1781(a) & (b).	
17	46.	The CLRA provides its own class certification standards, which makes class
18 19	certification mandatory where the requirements are met. Section 1781 provides:	
20		(b) the Court shall permit the suit to be maintained on behalf of all members of the represented class if all of the following conditions exist:
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22		(1) It is impracticable to bring all members of the class before the
23		court.
24		(2) The questions of law or fact common to the class are substantially similar and predominate over the questions affecting the individual members.
25 26		(3) The claims or defenses of the representative plaintiff is typical of the claims or defenses of the class.
27		(4) The representative plaintiff will fairly and adequately protect the interests of the class
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- 47. For the reasons stated in paragraphs 3 thru 31 above, all of the requirements of California Civil Code §1781(b) are met. Plaintiff seeks certification of a CLRA class defined as stated above in paragraph 26, except the beginning date will be June 30, 2017 (rather than 2016).
- 48. Plaintiff and the proposed class members have each been harmed by Defendants' violations of the CLRA in that he and class members have paid for products that were packaged to contain significant nonfunctional slack-fill. Therefore, Plaintiff and the class members have overpaid and/or been short-changed due to the unlawful packaging.
- 49. On July 1 and July 15, 2020, counsel for Plaintiff sent demand letters via US Certified Mail, return receipt requested, to Welch Foods and PMI, respectively, demanding compliance with Section 1782 of the California Civil Code (the CLRA), consisting of refunds for the subject products, in addition to ceasing all unlawful conduct asserted in this litigation, and attaching a copy of the complaint filed on June 29, 2020. Defendants failed to comply with the demand letters within the 30 day deadline specified therein, and, as such, pursuant to Sections 1780 and 1782(e) of the California Civil Code, Plaintiff is thereby entitled to pursue damages under the CLRA at this time.
- 50. Pursuant to California Civil Code §1780(a), Plaintiff, on behalf of himself and the class, seeks: (i) and order enjoining Defendant's wrongful conduct; (ii) an order of restitution; (iii) damages; and (iv) any and all other relief the Court deems proper.

PRAYER FOR RELIEF

Wherefore, Plaintiff, on behalf of himself and the putative Class members, prays for the following relief:

- A. For an order certifying this case as a class action under California Code of Civil Procedure §382 (UCL), and California Civil Code § 1781 (CLRA), as alleged herein, and appointing Plaintiff as a Class Representative and Plaintiff's Counsel as Lead Class Counsel;
 - B. For an order that Defendants have violated the statutes as alleged herein;
- C. For preliminary, permanent and mandatory injunctive relief prohibiting Defendants, their officers, agents and those acting in concert with them, from committing in the future those

violations of law herein alleged; 1 D. For an order awarding Plaintiff and Class members restitution and/or disgorgement 2 under the UCL and damages under the CLRA in an amount to be determined at trial; 3 E. For an award of reasonable attorneys' fees and all costs of suit as provided for by 4 California Code of Civil Procedure § 1780(e), California Code of Civil Procedure § 1021.5, and/or 5 all other applicable law and/or equitable doctrines; 6 7 F. For such other relief as the Court deems just and proper. 8 DIVINCENZO SCHOENFIELD STEIN and LANZA & SMITH, PLC 9 10 Dated: August 25, 2020 By: /s/ Anthony Lanza Anthony Lanza 11 Robert J. Stein III Ramin T. Montakab 12 Attorneys for Plaintiff 13 DAREN CLEVENGER, AND THE CLASS 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28