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UNITED STATES DISTRICT COURT WESTERN DISTRICT OF WASHINGTON AT SEATTLE

GLACIAL CRYOTHERAPY LLC, individually and on behalf of all others similarly

situated,

Plaintiff,

v.

EVANSTON INSURANCE COMPANY,

Defendant.

No.

COMPLAINT—CLASS ACTION

JURY DEMAND

I. INTRODUCTION

Plaintiff, Glacial Cryotherapy LLC, individually and on behalf of all other similarly situated members of the defined national class, and the defined Washington state subclasses (collectively, the "Class Members"), by and through the undersigned attorneys, brings this class action against Defendant Evanston Insurance Company ("Defendant" or "Evanston") and alleges as follows based on personal knowledge and information and belief:

II. JURISDICTION AND VENUE

1. This Court has subject matter jurisdiction pursuant to the Class Action Fairness

Act of 2005, 28 U.S.C. § 1332(d), because at least one member of the proposed Class is a citizen

of a state different from that of Defendant, the proposed Class has more than 100 members, and

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the aggregate amount in controversy exceeds \$5,000,000. The Court has supplemental jurisdiction over Plaintiff's state law claims under 28 U.S.C. § 1367.

- 2. This Court has personal jurisdiction over Defendant because Defendant is registered to do business in Washington, has sufficient minimum contacts in Washington, and otherwise intentionally avails itself of the markets within Washington through its business activities, such that the exercise of personal jurisdiction by this Court is proper. Moreover, jurisdiction exists because Plaintiff's claims arise out of and directly relate to Defendant's contacts with Washington. Plaintiff has standing to bring each claim against Defendant as a class representative whose claims are typical and common of the class under Federal Rule of Civil Procedure 23.
- 3. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b)(3) because the Court has personal jurisdiction over Defendant, a substantial portion of the alleged wrongdoing occurred in this District and the State of Washington, and Defendant has sufficient contacts with this District and the State of Washington.
- 4. Venue is proper in the Western District of Washington pursuant to 28 U.S.C. § 1391(b)(2) because a substantial part of the events or omissions giving rise to the claims at issue in this Complaint arose in this District. Plaintiff's place of business is in King County. This action is therefore appropriately filed in this District.

III. **PARTIES**

5. Plaintiff Glacial Cryotherapy owns and operates a health-based business in Lake Forest Park, King County, Washington, that provides whole-body and localized cryotherapy, and other therapeutic treatments, using state-of-the-art machinery and equipment. Cryotherapy is a completely dry, noninvasive, hyper-cooling process that lowers one's skin temperature by up to COMPLAINT—CLASS ACTION - 2 KELLER ROHRBACK L.L.P.

30 degrees Fahrenheit during a single session. Cryotherapy is used to accelerate the body's natural recovery from exercise or overuse by lowering skin and core temperatures and reducing inflammation.

- 6. Defendant Evanston is an insurance carrier incorporated and domiciled in Illinois with its principal place of business in Illinois.
- 7. Defendant Evanston is authorized to write, sell, and issue business insurance policies in forty-nine states and the District of Columbia. Defendant conducted business within these states by selling and issuing business insurance policies to policyholders, including Plaintiff.
- 8. Defendant is vicariously liable for the acts and omissions of its employees and agents.

IV. NATURE OF THE CASE

- 9. Plaintiff Glacial Cryotherapy is a physical health and wellness business that provides cryotherapy, light therapy, and infra-red sauna therapy using sophisticated machines and high-tech equipment to deliver therapeutic treatments to the body.
- 10. Historic photographs of Glacial Cryotherapy below depict portions of its interior, and some of its machines and equipment:







- 11. This lawsuit is filed to ensure that Plaintiff and other similarly-situated policyholders receive the insurance benefits to which they are entitled and for which they paid.
- 12. Defendant issued one or more "all-risk" insurance policies to Plaintiff (the "Policy"), which provide broad property and business interruption coverage.
- 13. The Policy includes a Building and Personal Property Coverage Form and related endorsements, with coverages that include Business Income and Extra Expense, Extended Business Income, Civil Authority, and a Coverage Extension, insuring Glacial Cryotherapy's property, business equipment and machinery, and business income, with effective dates of July 23, 2019 to July 23, 2020.
- 14. The Policy described the insured occupancy of the premises in its "Commercial Property Coverage Part Declarations" as falling under the "Class Description" of "Health or

Exercise Clubs." The governmental response to the COVID-19 pandemic did not permit any operations or access to premises consistent with "health or exercise clubs."

- 15. Plaintiff's business property includes property owned and/or leased by Plaintiff and used by Plaintiff and its customers for its specified business purposes, including machine and equipment-based therapeutic treatments. Access to some or all of this property and Plaintiff's premises was prohibited by the governmental response to the COVID-19 pandemic.
- 16. Plaintiff's business property includes a whole-body cryotherapy chamber, localized cryotherapy machines, an infra-red sauna, celluma light therapy machines and beds, and Normatec recovery systems, all of which are designed to provide in-person, on-site treatments to customers.
- 17. Defendant promised to pay Plaintiff for "direct physical loss of or physical damage to" covered property, and its Policy includes coverages for risks of both "loss of or damage to" covered property.
- 18. The Policy expressly defines "Covered Causes of Loss" as meaning "direct physical loss."
- 19. On information and belief, Defendant and affiliated entities owned by the same parent company issued materially identical policies to thousands of businesses throughout Washington and in other states.
 - 20. Plaintiff paid all premiums for the coverage when due.
- 21. On or about January 2020, the United States of America saw its first cases of persons infected by COVID-19, which has been designated a worldwide pandemic.
- 22. COVID-19 is a highly contagious virus that rapidly and easily spreads; it continues to spread across the United States, including in the State of Washington.

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23. In many infected persons, COVID-19 causes severe illness and requires hospitalization, including intubation. The virus has killed over 500,000 people in the United States to date. Persons who survive the virus have experienced ongoing cognitive, neurological, and physical impacts from the virus, even after the virus is no longer actively detected in their bodies.

- 24. The COVID-19 virus is a physical substance that spreads from person to person through respiratory droplets that reach another person and that are produced when an infected person breathes, talks, coughs, or sneezes. It also spreads when virus respiratory droplets are exhaled and aerosolized, and deposited on a surface or object (e.g., weights, exercise equipment, handles, machinery, door knobs, touch screens, computer keyboards, water fountains, and writing or eating utensils) and those objects are then touched by another person who then touches their own mouth, nose, or eyes. COVID-19 is caused by a novel (new) coronavirus that has not previously been seen in humans.¹
- 25. COVID-19 remains stable and transmittable in aerosols for up to three hours and up to two or three days on certain surfaces. Persons infected with COVID-19 can be asymptomatic. COVID-19 is spread by breathing, talking, and touching shared or common objects or surfaces. Guidance issued by the United States Centers for Disease Control and Prevention ("CDC") recommends avoiding indoor activities, maintaining social distance of at least six feet between people, and not sharing exercise items such as resistance bands, to slow or stop the spread of COVID-19.²

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¹ See, e.g., Coronavirus (COVID-19): Frequently Asked Questions, CDC (updated Feb. 25, 2021), https://www.cdc.gov/coronavirus/2019-ncov/faq.html.

² Coronavirus (COVID-19): Personal and Social Activities, CDC (updated Feb. 19, 2021), https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/personal-social-activities.html.

- 26. Public health data throughout the United States, and on a state-by-state basis, shows that COVID-19 has been detected in every state.
- 27. The first confirmed case of COVID-19 in King County, and indeed nationwide, was noted on January 21, 2020.³
- 28. Public health data throughout the United States shows the number of COVID-19 tests administered, the rate of positive testing, the numbers of persons diagnosed with COVID-19, the number of persons hospitalized due to COVID-19, the number of deaths from COVID-19, and other related statistics, by state, county, and sometimes by city.⁴
- 29. As of February 24, 2021, at least 319,498 individuals in the State of Washington have tested positive for COVID-19, 18,155 have been hospitalized, and 4,942 have died due to the COVID-19 virus.⁵
- 30. As of February 24, 2021, at least 81,738 individuals in King County have tested positive for COVID-19, 5,117 have been hospitalized, and 1,390 have died due to the COVID-19 virus.⁶
- 31. The presence of any COVID-19 aerosolized or suspended droplets or particles in the air or otherwise circulating in an indoor environment renders that physical space, or physical property within that space, unsafe and unusable.

⁶ *Id*.

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³ Casey McNertney, *Coronavirus in Washington State: A Timeline of the Outbreak Through March* 2020, KIRO 7 News (updated Apr. 3, 2020, 2:03 AM), https://www.kiro7.com/news/local/coronavirus-washington-state-timeline-outbreak/IM65JK66N5BYTIAPZ3FUZSKMUE/.

⁴ See, e.g., Coronavirus in the U.S.: Latest Map and Case Count, N.Y. Times (updated Feb. 26, 2021, 7:56 AM), https://www.nytimes.com/interactive/2020/us/coronavirus-us-cases.html?action=click&module=Top%20
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https://www.nytimes.com/interactive/2020/us/

⁵ *COVID-19 Data Dashboard*, Wash. State Dep't of Health (last updated 2/25/21, 5:38 PM), https://www.doh.wa.gov/Emergencies/COVID19/DataDashboard.

- 32. The presence of any COVID-19 aerosolized or suspended droplets or particles in the air or otherwise circulating in an indoor environment causes direct physical damage to property and/or direct physical loss of property.
- 33. The presence of any COVID-19 droplets or particles on physical surfaces renders items of physical property unsafe and unusable.
- 34. The presence of any COVID-19 droplets or particles on physical surfaces causes direct physical damage to property and/or direct physical loss of property.
- 35. The presence of people infected with or carrying COVID-19 particles at premises renders the premises, including property located at that premises, unsafe and unusable, resulting in direct physical damage and/or direct physical loss to the premises and property.
- 36. Loss of functionality of property that has not been physically altered constitutes direct physical loss of property and/or direct physical damage to property.
- 37. Other premises and businesses in close proximity to Plaintiff were closed and suffered direct physical loss. This occurred at least through governmental orders affecting many such places.
- 38. On February 29, 2020, Washington Governor Jay Inslee issued Proclamation 20-05, declaring a State of Emergency for all counties in the State of Washington as the result of the COVID-19 outbreak.⁷
- 39. Thereafter, Governor Inslee issued a series of certain proclamations and orders affecting many persons and businesses in Washington, whether infected with COVID-19 or not, requiring certain public health precautions.

Proclamation 20-05 of Washington Gov. Jay Inslee (Feb. 29, 2020),
 https://www.governor.wa.gov/sites/default/files/proclamations/20-05%20Coronavirus%20(final).pdf.
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	40.	Some local agencies acted even more quickly than the state. On February 27,
2020,	the Nort	thshore School District closed Bothell High School to completely disinfect the
entire	school b	because of concerns about the safety of school property stemming from COVID
19. ⁸ (On March	n 2, 2020, Everett Public Schools Superintendent Dr. Ian B. Saltzman made a
simila	ar annoui	ncement closing schools, highlighting that Everett Schools would clean both
schoo	ols and sc	chool buses. ⁹

- 41. Issued March 12, 2020, Proclamation 20-08 closed all public and private K-12 schools in King, Pierce, and Snohomish counties.¹⁰ Issued March 13, 2020, Proclamation 20-09 extended the school closure to the entire state.¹¹
- 42. On March 13, 2020, Governor Inslee issued Proclamation 20-11, "Statewide Limits on Gatherings," which prohibited all gatherings of 250 people or more in all Washington counties, including King County.¹²
- 43. Issued March 16, 2020, Proclamation 20-13 closed all non-essential retail including theaters, gyms, performance venues, dance studios, bowling alleys, fitness centers, barbershops and hair/nail salons, tattoo parlors, and indoor dining at restaurants.¹³

⁸ See Michelle Reid, Letter to Families: Bothell High School Closure, Northshore School District (Feb. 26, 2020), https://www.nsd.org/blog/~board/superintendent-blog/post/letter-to-families-bothell-high-school-closure.

⁹ See Ian B. Saltzman, Superintendent's Message, March 2, 2020, Everett Public Schools (Mar. 2, 2020), https://www.everettsd.org/Page/32622.

Proclamation 20-08 of Washington Gov. Jay Inslee (Mar. 12, 2020),

https://www.governor.wa.gov/sites/default/files/proclamations/20-08%20Coronavirus%20%28tmp%29.pdf

Proclamation 20-09 of Washington Gov. Jay Inslee, *Statewide K-12 School Closures* (Mar. 13, 2020), https://www.governor.wa.gov/sites/default/files/proclamations/20-09%20Coronavirus%20Schools%20Amendment%20%28tmp%29.pdf.

Proclamation 20-11 of Washington Gov. Jay Inslee, *Statewide Limits on Gatherings* at p. 2 (Mar. 13, 2020), https://www.governor.wa.gov/sites/default/files/proclamations/20-11%20Coronavirus%20Gatherings%20Amendment%20%28tmp%29.pdf.

Proclamation 20-13 of Washington Gov. Jay Inslee, *Statewide Limits: Food and Beverage Services*, *Areas of Congregation* (Mar. 16, 2020), https://www.governor.wa.gov/sites/default/files/proclamations/20-13%20Coronavirus%20Restaurants-Bars%20%28tmp%29.pdf.

44. Proclamation 20-13 states that "the COVID-19 disease has and continues to spread quickly across the [S]tate of Washington, beyond the original community outbreaks in King, Pierce, and Snohomish counties."¹⁴

- 45. Proclamation 20-13 prohibits "any number of people from gathering in any public venue in which people congregate for purposes of . . . fitness and other similar activities." The proclamation further prohibits "the operation of public venues in which people congregate for entertainment, social or recreational purposes, including but not limited to . . . gyms, fitness centers . . . and other similar venues, which prohibition shall remain in effect until midnight on March 31, 2020, unless extended beyond that date."
- 46. Proclamation 20-13 states that one of the reasons for its restrictions is that "the worldwide COVID-19 pandemic and its progression in Washington State continues to threaten the life and health of our people as well as the economy of Washington State, and remains a public disaster affecting life, health, property, or the public peace."¹⁷
- 47. On information and belief, Proclamation 20-13 refers to property damage throughout the State of Washington, including in King County where Plaintiff's business is located.
- 48. On March 16, 2020, Governor Inslee issued Proclamation 20-14, "Reduction of Statewide Limits on Gatherings," which prohibited gatherings of fifty people or more in all

¹⁴ *Id*. at p. 1.

¹⁵ *Id.* at p. 2.

¹⁶ *Id.* at p. 3.

¹⁷ *Id.* at p. 1.

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Washington counties, including King County, and further prohibited gatherings of fewer people unless organizers of such gatherings complied with social distancing and sanitation guidelines.¹⁸

- 49. Issued March 19, 2020, Proclamation 20-24 placed restrictions on non-urgent medical and dental services, largely shuttering those offices.¹⁹
- 50. On March 23, 2020, Governor Inslee issued Proclamation 20-25, "Stay Home – Stay Healthy."²⁰ The proclamation, which amends Proclamation 20-05, requires that "[a]ll people in Washington State [] immediately cease leaving their home or place of residence except: (1) to conduct or participate in essential activities, and/or (2) for employment in essential business services."²¹ The proclamation prohibits "all non-essential businesses in Washington State from conducting business, within the limitations provided herein."²²
- 51. Proclamation 20-25 continues a State of Emergency, and states that "the worldwide COVID-19 pandemic and its progression in Washington State continues to threaten the life and health of our people as well as the economy of Washington State, and remains a public disaster affecting life, health, property or the public peace."23
- 52. On August 3, 2020, Governor Inslee issued additional restrictions regarding the operation of indoor fitness gyms and studios, effective as of August 10, 2020.²⁴

¹⁸ Proclamation 20-14 of Washington Gov. Jay Inslee, *Reduction of Statewide Limits on Gatherings* (Mar. 16, 2020), https://www.governor.wa.gov/sites/default/files/proclamations/20-14%20COVID-19%20-%20Prohibitions%20on%20Gatherings%20%28tmp%29.pdf.

¹⁹ Proclamation 20-24 of Washington Gov. Jay Inslee, Restrictions on Non Urgent Medical Procedures (Mar. 19, 2020), https://www.governor.wa.gov/sites/default/files/proclamations/20-24%20COVID-19%20nonurgent%20medical%20procedures%20%28tmp%29.pdf.

²⁰ Proclamation 20-25 of Washington Gov. Jay Inslee, Stay Home – Stay Healthy (Mar. 23, 2020), https://www.governor.wa.gov/sites/default/files/proclamations/20-25%20Coronovirus%20Stay%20Safe-Stay%20Healthy%20%28tmp%29%20%28002%29.pdf.

²¹ *Id.* at p. 3.

²² *Id.* at p. 2.

²³ *Id.* at p. 1.

²⁴ Memorandum of Washington Gov. Jay Inslee, *Indoor Fitness and Training – Proclamation 20-25, et sea.* (Aug. 3,

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53. On November 15, 2020, Governor Inslee issued Proclamation 20-25.8, "Stay Safe – Stay Healthy" "Rollback of County-by-County Phased Reopening Responding to a COVID-19 Outbreak Surge," which amended Proclamation 20-05 and 20-25, *et seq.*²⁵ The proclamation again closed restaurants and bars for indoor dine-in service.²⁶

- 54. Proclamation 20-25.8 also prohibits indoor operations at a variety of business locations throughout King County and elsewhere in the State of Washington, including but not limited to restaurants and bars, bowling centers, movie theaters, museums, and in-store retail.²⁷
- 55. Governor Inslee's proclamations and orders related to the COVID-19 pandemic (collectively, "the proclamations and orders") have been extended and modified from time to time.
- 56. By order of Governor Inslee, therapeutic health and wellness businesses, including Glacial Cryotherapy, were prohibited from operating their businesses except according to the terms of the proclamations and orders.
- 57. Plaintiff has complied with the proclamations and orders which have required it to close, suspend, and/or curtail its business.
- 58. Among other things, Plaintiff complied with the proclamations and orders by preventing the public, including its customers and employees, from entering its place of business to participate in therapeutic treatments which were routine and allowed prior to the issuance of the proclamations and orders.

https://www.governor.wa.gov/sites/default/files/COVID19Phase2FitnessMemo.pdf?utm_medium=email&utm_source=govdelivery.

²⁵ Proclamation 20-25.8 of Washington Gov. Jay Inslee, "Stay Safe – Stay Healthy" Rollback of County-by-County Phased Reopening Responding to a COVID-19 Outbreak Surge (Mar. 23, 2020),

https://www.governor.wa.gov/sites/default/files/proclamations/proc 20-25.8.pdf.

²⁶ See id. at pp. 3-4.

²⁷ Id.

- 59. In order to comply with the proclamations and orders, Plaintiff was forced to suspend its business and incur extra expense.
- 60. Due to Governor Inslee's orders, beginning on or about March 16, 2020, Plaintiff was unable to use its physical business tenancy and other insured property therein for their intended purposes.
- 61. Plaintiff invested in its business property, insured the business property, and insured the income derived from its business property, but Plaintiff was deprived of its property's functionality due to the government's response to the COVID-19 pandemic.
- 62. Loss caused by Governor Inslee's orders and proclamations and/or related to COVID-19 rendered Plaintiff's property unusable for its intended and insured purpose.
- 63. Governors and civil authorities in other states have issued similar orders and proclamations, for similar reasons.
- 64. Plaintiff's property and covered movable business property have sustained direct physical loss and/or damage related to COVID-19, property damage related to COVID-19, and/or the proclamations and orders.
- 65. Plaintiff's property will continue to sustain direct physical loss or damage covered by the Policy, including but not limited to business interruption, extra expense, interruption by civil authority, and other expenses.
- 66. Plaintiff suffered direct physical loss of use of the covered properties for its intended purposes.
- 67. As a result of the above, Plaintiff has experienced and will experience loss covered by Defendant's Policy.

- 68. Plaintiff's suspension of its business in response to the proclamations and orders caused Plaintiff to suffer a business loss.
 - 69. Plaintiff complied with all requirements in the Policy.
 - 70. No COVID-19 virus has been detected on Plaintiff's business premises.
- 71. Plaintiff filed a claim with Defendant for its losses covered by the Policy in March 2020.
 - 72. Defendant assigned a claim number to Plaintiff's claim.
- 73. Defendant verbally denied coverage for Plaintiff's claim by telephone conversation with Plaintiff on or about March 27, 2020.
- 74. Defendant said it would provide Plaintiff with a written letter confirming its denial of the claim within a week following its verbal denial.
 - 75. Plaintiff never received from Defendant any written denial of its claim.
 - 76. Defendant made no meaningful investigation of Plaintiff's claim or its loss.
- 77. Upon information and belief, Defendant has denied all claims submitted to it for business income coverage that relate to governmental proclamations or orders and/or COVID-19.
- 78. Upon information and belief, Defendant has undertaken no meaningful investigation regarding whether there is any presence of COVID-19 at Plaintiff's insured premises.
- 79. Upon information and belief, Defendant has undertaken no meaningful investigation regarding the timing, scope, or impact of governmental proclamations or closure orders that affect its insured's business or business property.

80. Upon information and belief, Defendant has undertaken no meaningful investigation regarding the community spread of COVID-19 in the vicinity of Plaintiff's business.

- 81. Upon information and belief, Defendant has denied and will deny coverage to Plaintiff and all other similarly situated policyholders based on Defendant's uniform policy to deny business interruption claims stemming from government closure orders related to COVID-19.
- 82. Defendant's across-the-board coverage denials are not consistent with its policy language and with its obligations to investigate losses arising under its policies. Courts have found coverage or reasonable grounds for coverage during the COVID-19 pandemic in one or more ways, including based on (1) the actual or potential presence of virus in the air in the vicinity of the policyholder's business; (2) the necessity of modifying physical behaviors through the use of social distancing, avoiding confined indoor spaces, and/or not congregating in the same physical area as others; (3) governmental orders requiring that physical spaces such as the policyholder's business be shut down or that other property not be used for its insured business purposes; and/or (4) the need to mitigate the threat or actual physical presence of virus on doorhandles, tables, silverware, surfaces, equipment, in heating and air conditioning systems and any other places where virus may be found.

V. CLASS ACTION ALLEGATIONS

- 83. This matter is brought by Plaintiff on behalf of itself and those similarly situated, under Federal Rules of Civil Procedure 23(b)(1), 23(b)(2), and 23(b)(3).
 - 84. The Classes and Subclasses that Plaintiff seeks to represent are defined as:

- A. *Business Income Breach of Contract Class:* All persons and entities in the United States issued an Evanston policy with Business Income Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities and whose Business Income claim has been denied by Evanston.
- B. Business Income Breach of Contract Washington Subclass: All persons and entities in the state of Washington issued an Evanston policy with Business Income Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities and whose Business Income claim has been denied by Evanston.
- C. Business Income Declaratory Relief Class: All persons and entities in the United States issued an Evanston policy with Business Income Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities.
- D. Business Income Declaratory Relief Washington Subclass: All persons and entities in the state of Washington issued an Evanston policy with Business Income Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities.
- E. *Extra Expense Breach of Contract Class:* All persons and entities in the United States issued one of Defendant's policies with Extra Expense coverage who incurred expenses while seeking to minimize the suspension of business at the covered premises in connection with COVID-19 and/or proclamations or orders issued by

Governor Inslee, other Governors, and/or other civil authorities whose Extra Expense claim has been denied by Defendant.

- F. Extra Expense Breach of Contract Washington Subclass: All persons and entities in the state of Washington issued one of Defendant' policies with Extra Expense Coverage who incurred expenses while seeking to minimize the suspension of business at the covered premises in connection with COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities and whose Extra Expense claim has been denied by Defendant.
- G. Extra Expense Declaratory Relief Class: All persons and entities in the United States issued one of Defendant's policies with Extra Expense Coverage who incurred expenses while seeking to minimize the suspension of business at the covered premises in connection with COVID-19 and/or proclamations or orders issued by Governor Inslee, other Governors, and/or other civil authorities.
- H. Extra Expense Declaratory Relief Washington Subclass: All persons and entities in the state of Washington issued one of Defendant's policies with Extra Expense Coverage who incurred expenses while seeking to minimize the suspension of business at the covered premises in connection with COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities.
- I. Extended Business Income Breach of Contract Class: All persons and entities in the United States issued an Evanston policy with Extended Business Income Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities and whose Extended Business Income claim has been denied by Evanston.

J. Extended Business Income Breach of Contract Washington Subclass:

All persons and entities in the state of Washington issued one of Defendant's policies

with Extended Business Income Coverage who suffered a suspension of their business at
the covered premises related to COVID-19 and/or proclamations or orders issued by

Governor Inslee, and/or other civil authorities and whose Extended Business Income
claim has been denied by Defendant.

- K. Extended Business Income Declaratory Relief Class: All persons and entities in the United States issued an Evanston policy with Extended Business Income Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities.
- L. Extended Business Income Declaratory Relief Washington Subclass: All persons and entities in the state of Washington issued one of Defendant's with Extended Business Income Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities.
- M. Civil Authority Breach of Contract Class: All persons and entities in the United States issued an Evanston policy with Civil Authority Coverage who suffered a suspension of their business and/or extra expense at the covered premises related to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities and whose Civil Authority claim has been denied by Evanston.
- N. Civil Authority Breach of Contract Washington Subclass: All persons and entities in the state of Washington issued one of Defendant's policies with Civil

Authority Coverage who suffered a suspension of their business at the covered premises related to the impact of COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities and whose Civil Authority claim has been denied by Defendant.

- O. Civil Authority Declaratory Relief Class: All persons and entities in the United States issued an Evanston policy with Civil Authority Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities.
- P. Civil Authority Declaratory Relief Washington Subclass: All persons and entities in the state of Washington issued one of Defendant's policies with Civil Authority Coverage who suffered a suspension of their business at the covered premises related to COVID-19 and/or proclamations or orders issued by Governor Inslee, and/or other civil authorities.
- 85. Excluded from the Classes are Defendant's officers, directors, and employees; the judicial officers and associated court staff assigned to this case; and the immediate family members of such officers and staff. Plaintiff reserves the right to amend the Class definitions based on information obtained in discovery.
- 86. This action may properly be maintained on behalf of each proposed Class under the criteria of Federal Rule of Civil Procedure 23.
- 87. **Numerosity**: The members of the Class are so numerous that joinder of all members would be impractical. Plaintiff is informed and believes that each proposed Class has hundreds of members. The precise number of Class Members can be ascertained through discovery, which will include Defendant's records of policyholders.

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- 88. **Commonality and Predominance**: Common questions of law and fact predominate over any questions affecting only individual members of the Class. Common questions include, but are not limited to, the following:
 - A. Whether the Class and Subclass Members suffered cognizable losses under the Defendant's policies;
 - B. Whether Evanston acted in a manner common to the Class and Subclass in denying claims for coverage relating to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities;
 - C. Whether Business Income Coverage in Evanston's policies of insurance applies to a suspension of business relating to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities;
 - D. Whether Extended Business Income Coverage in Evanston's policies of insurance applies to a suspension of business relating to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities;
 - E. Whether Extra Expense Coverage in Evanston's policies of insurance applies to efforts to minimize a loss at the covered premises relating to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities;
 - F. Whether Civil Authority Coverage in Evanston's policies of insurance applies to a suspension of business relating to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or civil authorities;
 - G. Whether Defendant carried out a blanket denial of all claims based on business interruption, income loss or closures related to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities;

COMPLAINT—CLASS ACTION - 21

KELLER ROHRBACK L.L.P.

- H. Whether Evanston has breached its contracts of insurance through a blanket denial of all claims based on business interruption, income loss or closures related to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other civil authorities; and
- I. Whether, because of Defendant's conduct, Plaintiff and the Class

 Members are entitled to equitable and declaratory relief, and if so, the nature of such relief.
- 89. **Typicality**: Plaintiff's claims are typical of the claims of the members of the classes. Plaintiff and all the members of the classes have been injured by the same wrongful policies and practices of Defendant. Plaintiff's claims arise from the same policies, practices, and course of conduct that give rise to the claims of the members of the Class and are based on the same legal theories.
- 90. Adequacy: Plaintiff will fully and adequately assert and protect the interests of the classes and has retained class counsel who are experienced and qualified in prosecuting class actions. Neither Plaintiff nor its attorneys have any interests contrary to or in conflict with the Class.
- Adjudications and Impairment to Other Class Members' Interests: Plaintiff seeks adjudication as to the interpretation, and resultant scope, of Defendant's policies, which are common to all members of the class. The prosecution of separate actions by individual members of the classes would risk inconsistent or varying interpretations of those policy terms and create inconsistent standards of conduct for Defendant. The policy interpretations sought by Plaintiff could also impair the ability of absent Class Members to protect their interests.

- 92. **Federal Rule of Civil Procedure 23(b)(2), Declaratory and Injunctive Relief**: Defendant acted or refused to act on grounds generally applicable to Plaintiff and other members of the proposed class making injunctive relief and declaratory relief appropriate on a classwide basis.
- 93. **Federal Rule of Civil Procedure 23(b)(3), Superiority**: A class action is superior to all other available methods of the fair and efficient adjudication of this lawsuit. While the aggregate damages sustained by the classes are likely to be in the millions of dollars, the individual damages incurred by each Class Member may be too small to warrant the expense of individual suits. Individual litigation creates a risk of inconsistent and/or contradictory decisions and the court system would be unduly burdened by individual litigation of such cases. A class action would result in a unified adjudication, with the benefits of economies of scale and supervision by a single court.

VI. CAUSES OF ACTION

Count One—Declaratory Judgment

(Brought on behalf of the Business Income Declaratory Relief Class, Business Income Declaratory Relief Washington Subclass, Extra Expense Declaratory Relief Class, Extra Expense Declaratory Relief Washington Subclass, Extended Business Income Declaratory Relief Class, Extended Business Income Declaratory Relief Washington Subclass, Civil Authority Declaratory Relief Washington Subclass)

- 94. Previous paragraphs alleged are incorporated herein.
- 95. This is a cause of action for declaratory judgment pursuant to the Declaratory Judgment Act, codified at 28 U.S.C. § 2201.
- 96. Plaintiff brings this cause of action on behalf of the Business Income Declaratory Relief Class, Business Income Declaratory Relief Washington Subclass, Extra Expense Declaratory Relief Class, Extra Expense Declaratory Relief Washington Subclass, Extended COMPLAINT—CLASS ACTION 23

 Keller Rohrback L.L.P.

Business Income Declaratory Relief Class, Extended Business Income Declaratory Relief Washington Subclass, Civil Authority Declaratory Relief Class, and Civil Authority Declaratory Relief Washington Subclass.

- 97. Plaintiff seeks a declaratory judgment declaring that Plaintiff and Class Members' losses and expenses resulting from the interruption of their business are covered by the Policy.
- 98. Plaintiff seeks a declaratory judgment declaring that Evanston is responsible for timely and fully paying all such claims.

Count Two—Breach of Contract

(Brought on behalf of the Business Income Breach of Contract Class, Business Income Breach of Contract Washington Subclass, Extra Expense Breach of Contract Class, Extra Expense Breach of Contract Washington Subclass, Extended Business Income Breach of Contract Class, Extended Business Income Breach of Contract Washington Subclass, Civil Authority Breach of Contract Class, and Civil Authority Breach of Contract Washington Subclass)

- 99. Previous paragraphs alleged are incorporated herein.
- 100. Plaintiff brings this cause of action on behalf of the Business Income Breach of Contract Class, Business Income Breach of Contract Washington Subclass, Extra Expense Breach of Contract Class, Extra Expense Breach of Contract Washington Subclass, Extended Business Income Breach of Contract Class, Extended Business Income Breach of Contract Washington Subclass, Civil Authority Breach of Contract Class, and Civil Authority Breach of Contract Washington Subclass.
- 101. The Policy is a contract under which Plaintiff and the class paid premiums to Evanston in exchange for Evanston's promise to pay Plaintiff and the class for all claims covered by the Policy.
 - 102. Plaintiff has paid its insurance premiums.

- 103. Plaintiff contacted Defendant in or about March 2020 to ask whether Evanston would provide coverage for its losses.
 - 104. Defendant denied Plaintiff's claim for coverage.
- 105. On information and belief, Evanston has denied, and will continue to deny coverage for other similarly situated policyholders.
 - 106. Denying coverage for the claim is a breach of the insurance contract.
 - 107. Plaintiff is harmed by the breach of the insurance contract by Evanston.

VII. REQUEST FOR RELIEF

- 1. Class action status under Federal Rule of Civil Procedure 23.
- 2. A declaratory judgment that the policy or policies cover Plaintiff's losses and expenses resulting from the interruption of the Plaintiff's business related to COVID-19 and/or orders issued by Governor Inslee, other Governors, and/or other authorities.
- 3. A declaratory judgment that the Defendant is responsible for timely and fully paying all such losses.
 - 4. Damages.
 - 5. Pre- and post-judgment interest at the highest allowable rate.
 - 6. Reasonable attorney fees and costs.
 - 7. Such further and other relief as the Court shall deem appropriate.

VIII. JURY DEMAND

Plaintiff demands a jury trial on all claims so triable.

DATED this 2nd day of March, 2021.

KELLER ROHRBACK L.L.P.

By: <u>s/Amy Williams-Derry</u>

COMPLAINT—CLASS ACTION - 25

KELLER ROHRBACK L.L.P.

1201 Third Avenue, Suite 3200 Seattle, WA 98101-3052 TELEPHONE: (206) 623-1900 FACSIMILE: (206) 623-3384

1	By: <u>s/ Lynn L. Sarko</u>
	By: <u>s/ Ian S. Birk</u>
2	By: s/ Gretchen Freeman Cappio
3	By: <u>s/ Irene M. Hecht</u>
	By: <u>s/ Nathan L. Nanfelt</u>
4	By: <u>s/ Gabriel E. Verdugo</u>
	Amy Williams-Derry, WSBA #28711
5	Lynn L. Sarko, WSBA #16569
6	Ian S. Birk, WSBA #31431
٥	Gretchen Freeman Cappio, WSBA #29576
7	Irene M. Hecht, WSBA #11063
	Nathan Nanfelt, WSBA #45273
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14	Email: gverdugo@kellerrohrback.com
	Eman. gverdago@kenerromoack.com
15	By: <u>s/Alison Chase</u>
16	Alison Chase, pro hac vice forthcoming
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	Telephone: (805) 456-1496
18	Fax: (805) 456-1497
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19	
20	Attorneys for Plaintiff and the Proposed
	Classes
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Case 2:21-cv-00266 Pactor of 2 Spile of 93/02/21 Page 1 of 2

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil de	ocket sheet. (SEE INSTRUC	CTIONS ON NEXT PAGE O	OF THIS FOR							
I. (a) PLAINTIFFS				DEFENDAN	NTS					
GLACIAL CRYOTHERAPY LLC, individually and on			EVANSTON INSURANCE COMPANY							
behalf of all others similarly situated				EVALUE OF THE OFFICE OF THE PROPERTY OF THE PR						
(b) County of Residence of First Listed Plaintiff King				County of Residence of First Listed Defendant Cook						
(EZ	XCEPT IN U.S. PLAINTIFF CA			•		(IN U.S. PI	LAINTIFF CASES O	NLY)		
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(5) 1						Linibin	TOD TED.			
	Address, and Telephone Numbe	<i>'</i>		Attorneys (If Kn	10wn)					
Keller Rohrback	L.L.P., 1201 Third	Avenue, Suite 320	00							
Seattle, WA 981	101 // Phone: 206-6	523-1900								
II. BASIS OF JURISD	ICTION (Place an "X" in	One Box Only)				INCIPA	L PARTIES			
1 U.S. Government	3 Federal Question		(Fe	or Diversity Cases (Only) PTF	DEF	а	nd One Box for	Defendant) PTF	DEF
Plaintiff	(U.S. Government)	Not a Party)	Citizen o	of This State	X 1		Incorporated or Pri	incipal Place	☐ 4	□ ₄
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2 U.S. Government	X 4 Diversity		Citizen o	of Another State	□ 2	. 🗆 2	Incorporated and P	rincipal Place	☐ 5	X 5
Defendant	(Indicate Citizensh	ip of Parties in Item III)					of Business In A			_
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152 Recovery of Defaulted	Liability	368 Asbestos Personal			F	_	ent - Abbreviated	460 Depor		
Student Loans	340 Marine	Injury Product			F		v Drug Application	470 Racke		
(Excludes Veterans)	345 Marine Product	Liability PERSONAL PROPERS	TV -	LABOR		840 Trac		—	ot Organiza	
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160 Stockholders' Suits	355 Motor Vehicle	371 Truth in Lending	_	Act				485 Teleph		
190 Other Contract	Product Liability	380 Other Personal		Labor/Management			L SECURITY	_	ction Act	
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REAL PROPERTY 210 Land Condemnation	CIVIL RIGHTS 440 Other Civil Rights	PRISONER PETITION Habeas Corpus:		Other Labor Litigatio		865 RSI	(405(g))	891 Agricu 893 Enviro		
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230 Rent Lease & Ejectment	442 Employment	510 Motions to Vacate	I		·		es (U.S. Plaintiff	Act		
240 Torts to Land	443 Housing/	Sentence					Defendant)	896 Arbitra		
245 Tort Product Liability 290 All Other Real Property	Accommodations 445 Amer. w/Disabilities -	530 General 535 Death Penalty						899 Administrative Procedure Act/Review or Appeal of		
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	28 H.S.C. & 1332	atute under which you ar	re filing (Do			tes unless di	versity):			
VI. CAUSE OF ACTION	Brief description of ca	ause:							,	
VII. REQUESTED IN		IS A CLASS ACTION	J DEN	MAND \$		С	HECK YES only	if demanded in	n complai	nt:
VII. REQUESTED IN COMPLAINT: CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.			, 221,	_ ·_ ~			URY DEMAND:	×Yes		
VIII. RELATED CASI IF ANY	(See instructions):									
IF ANY	JUDGE Barbara J. Rothstein DOCKET NUMBER 2:20-cv-00597-BJR									
DATE		SIGNATURE OF ATT	FORNEY OF	RECORD						
3/2/2021		s/ Amy Williams-Der	ту							
FOR OFFICE USE ONLY									,	
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INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

 United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box. Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

 Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; NOTE: federal question actions take precedence over diversity cases.)
- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- **IV. Nature of Suit.** Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: <u>Nature of Suit Code Descriptions.</u>
- V. Origin. Place an "X" in one of the seven boxes.
 - Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation – Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.

Multidistrict Litigation – Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket.

PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7. Origin Code 7 was used for historical records and is no longer relevant due to changes in statue.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service.
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

 Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.

 Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT for the

Western District of Washington

GLACIAL CRYOTHERAPY LLC, individually and on behalf of all others similarly situated,))				
Plaintiff(s) v. EVANSTON INSURANCE COMPANY)) () () () () () () () () () () () ()				
Defendant(s))				
SUMMONS IN	A CIVIL ACTION				
Γο: <i>(Defendant's name and address)</i> Evanston Insurance Company 10275 W. Higgins Road, Suite 750 Rosemont, IL 60018					
A lawsuit has been filed against you.					
Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are: Amy Williams-Derry, Lynn L. Sarko, lan S. Birk, Gretchen Freeman Cappio, Irene M. Hecht, Gabriel E. Verdugo, Nathan Nanfelt KELLER ROHRBACK L.L.P. 1201 Third Avenue, Suite 3200 Seattle, WA 98101					
If you fail to respond, judgment by default will be You also must file your answer or motion with the court.	e entered against you for the relief demanded in the complaint.				
	CLERK OF COURT				
Date:					
	Signature of Clerk or Deputy Clerk				

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (1))

	This summons for (name	of individual and title, if any)								
was re	ceived by me on (date)	· ·								
	☐ I personally served the summons on the individual at (place)									
			on (date)	; or						
	☐ I left the summons at the individual's residence or usual place of abode with (name)									
	, a person of suitable age and discretion who resides there,									
	on (date)									
	☐ I served the summon	, who is								
	designated by law to ac	cept service of process on beh	alf of (name of organization)							
			on (date)	; or						
	☐ I returned the summo	☐ I returned the summons unexecuted because								
	☐ Other (specify):									
	My fees are \$	for travel and \$	for services, for a total of \$	0.00						
	I declare under penalty									
Date:										
Date.			Server's signature							
			Printed name and title							
			Server's address							

Additional information regarding attempted service, etc: