1 2 3 4 5 6	SCOT BERNSTEIN (SBN 94915) swampadero@sbernsteinlaw.com LAW OFFICES OF SCOT D. BERNSTEIN A PROFESSIONAL CORPORATION 101 Parkshore Drive, Suite 100 Folsom, California 95630 Telephone: (916) 447-0100 Facsimile: (916) 933-5533 Attorneys for Plaintiff NICOLE CALAGNO	ENDORSED FILED ALAMEDA COUNTY JUN 0 1 2020 CLERK OF THE SUPERIOR COURT By M. Williams Deputy	
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9	SUPERIOR COURT OF THE STATE OF CALIFORNIA IN AND FOR THE COUNTY OF ALAMEDA		
10		OCIVIT OF ALAMEDA	
11	NICOLE CALAGNO, individually and on) Case No: HG 2 0 0 6 4 3 7 7	
12	behalf of a class of similarly situated individuals,		
13	Plaintiff,	CLASS ACTION COMPLAINT FOR DAMAGES AND INJUNCTIVE RELIEF	
14	,		
15	V. ()		
16	RITE AID CORPORATION; and DOES 1) through 50, inclusive,	DEMAND FOR JURY TRIAL	
17	Defendants.		
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	CLASS ACTION COMPLAINT	CASE NO.	
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CLASS ACTION COMPLAINT

Plaintiff Nicole Calagno ("Plaintiff"), on behalf of herself and a class of similarly situated individuals defined below, alleges on information and belief as follows:

INTRODUCTION

- 1. Defendant Rite Aid Corporation ("Defendant") markets and, in stores and online, sells its own brand of liquid acetaminophen fever reducer and pain reliever, including "infants' fever reducer and pain reliever" ("Infants' acetaminophen") and "children's fever reducer and pain reliever" ("Children's acetaminophen"). Defendant's branded products, including Infants' acetaminophen, are sold online and at its retail stores.
- 2. Taking too much acetaminophen, the active ingredient in Defendant's Infants' and Children's pain relievers and fever reducers, can be dangerous and even fatal. This is an issue that concerns parents and other caregivers and causes them to be extra careful when purchasing medicines for infants and young children. Defendant exploits this fear and caution by misleading consumers into believing that the more expensive Infants' product has unique qualities that are beneficial or safer for children ages two to three or younger.
- 3. In reality, even though Defendant markets and, in stores and online, sells Infants' acetaminophen at a price per ounce that is far higher than that of Children's acetaminophen, the medicine contained in a bottle of Infants' acetaminophen contains the exact same active ingredient in the exact same active-ingredient dosage amount as the medicine contained in a bottle of Children's acetaminophen. Despite Defendant's representations, Infants' acetaminophen has no special qualities or properties. But Infants' acetaminophen costs approximately two and a half times as much per ounce and sometimes more. The representation on the label that the product is for "infants" takes advantage of parents' and caregivers' legitimate caution and concern and misleads them into paying a multiple of the price for an identical product.
- 4. Thus, despite the two products having identical compositions, Defendant has created and marketed Infants' acetaminophen in a manner that deceives reasonable consumers, like Plaintiff, into believing that Infants' acetaminophen is specially formulated for children

ages two to three or younger and that consumers should pay vastly more per ounce for the same medication. The Infants' and Children's products are displayed on the same shelf space in Defendant's retail stores. The Infants' acetaminophen box prominently displays the words "infants" and "for ages 2 to 3 years." The Children's acetaminophen box prominently displays the word "children's," and states that it is for children "ages 2 to 11 years."





5. No reasonable consumer would pay two and a half times as much per ounce and sometimes more to purchase Infants' acetaminophen over Children's acetaminophen unless he or she had been deceived into thinking that infants cannot safely take the Children's product.

PARTIES

- 6. Plaintiff Nicole Calagno is an individual and a resident of California.
- 7. Defendant Rite Aid Corporation is a Delaware corporation that systematically and continuously does business in California and with California residents.
- 8. Plaintiff is ignorant of the true names and capacities of defendants sued as DOES 1 through 50, inclusive, and therefore sues those defendants by those fictitious names. Plaintiff

The term "infants" is commonly understood to apply to children up to the age of two. Once a child learns to walk, around two years of age, the description changes to "toddler."

will amend this Complaint to allege their true names and capacities when they are ascertained. Plaintiff is informed and believes and, on that ground, alleges that each of the fictitiously-named defendants is responsible in some manner for the occurrences alleged and that Plaintiff's injuries and damages, as alleged, are proximately caused by those occurrences.

9. Plaintiff is informed and believes and on that ground alleges that, at all relevant times, each Defendant was the principal, agent, partner, joint venturer, officer, director, controlling shareholder, subsidiary, affiliate, parent corporation, successor in interest and/or predecessor in interest of some or all of the other Defendants, and was engaged with some or all of the other Defendants in a joint enterprise for profit, and bore such other relationships to some or all of the other Defendants as to be liable for their conduct with respect to the matters alleged below. Plaintiff is informed and believes and, on that ground, alleges that each Defendant acted pursuant to and within the scope of the relationships alleged above, and that each knew or should have known about and authorized, ratified, adopted, approved, controlled, aided and abetted the conduct of all Defendants.

JURISDICTION AND VENUE

- 10. This Court has subject matter jurisdiction over this action under California Business & Professions Code §§ 17200, et seq., 17500, et seq. and California Civil Code §§ 1770 and 1780.
- 11. This Court has personal jurisdiction over the parties because Defendant continuously and systematically conducts business in the State of California. Likewise, Plaintiff's rights were violated in the State of California and arose out of her contact with Defendant within California.
- 12. Venue is proper in this Court because California Code of Civil Procedure §§ 395 and 395.5, and case law interpreting those sections, provide that if a foreign business entity fails to designate with the office of the California Secretary of State a principal place of business in California, it is subject to being sued in any county in the state that a plaintiff desires. On information and belief, as of the date this Complaint is filed, Defendant is a foreign business entity which has failed to designate a principal place of business in California with the office of

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13. Venue also is proper under California Civil Code § 1780 (d), as Defendant does business in this County.

FACTUAL ALLEGATIONS COMMON TO THE CLASS

- 14. Defendant markets Infants' acetaminophen and Children's acetaminophen and, in stores and online, sells them as two different pediatric over-the-counter pain killers and fever reducers.
- 15. Before 2011, the concentration of acetaminophen, the industry-wide active ingredient in infants' and children's acetaminophen products, differed. The differing concentrations were blamed for some consumers providing wrong dosages to their children, causing them to overdose. Between 2000 and 2009, the FDA received 20 reports of children dying from acetaminophen toxicity. At least three of those deaths reportedly were tied directly to parents' errors involving the different concentration levels.
- 16. Thus, on December 22, 2011, to prevent confusion and accidental acetaminophen toxicity, the FDA informed the public that liquid acetaminophen marketed for infants would be available only in concentrations of 160 milligrams per 5 milliliters (160 mg/5 ml), matching the concentration in children's liquid acetaminophen.
- 17. At all times since April 2016, the Infants' and Children's liquid acetaminophen products marketed and sold by Defendant under its own brand have been available only in identical 160 mg/5ml concentrations. The only differences between the Infants' and Children's products have been the prices, the words on the box, and the dosing instrument that is included with the product. Infants' acetaminophen comes with a small plastic syringe, while Children's acetaminophen comes with a plastic cup.
- 18. As the Infants' and Children's products have the identical concentration of acetaminophen - 160 mg/5ml - both are equally suitable for infants and children, with adjustments for the dosage based only on the weight and age of the child.
- 19. Since at least April 2016, Defendant has engaged in the unfair, unlawful, deceptive and fraudulent practice of marketing and selling the same product - liquid

acetaminophen – as two unique medicines. As a result, parents, caregivers and other reasonable consumers have been misled into believing that they must purchase the far-more-expensive Infants' product for children ages two to three and younger.

- 20. Since at least April 2016, Defendant has misled reasonable consumers by using deceptive marketing techniques that obscure critical facts. Those critical facts include that Infants' acetaminophen is not better suited for children ages two to three and younger and that Infants' and Children's acetaminophen are the exact same medication.
- 21. Defendant deceives parents, caregivers, and other reasonable consumers so that they will pay two and a half times as much per ounce or even more for the deceptively-labeled Infants' product than they would have to pay for the identical Children's product.
- 22. Defendant deceives and misleads parents, caregivers and other reasonable consumers into believing that the higher-price-per-ounce Infants' product is the only liquid acetaminophen product that safely can be given to a child ages two to three or younger.
- 23. Defendant is aware of and counts on the reality that parents, caregivers and other reasonable consumers shopping for products to be given to infants are very cautious about what products especially medicines –they give to infants.
- 24. No reasonable consumer would be willing to pay two and a half times as much per ounce or even more for an identical product unless he or she had been deceived or misled into believing that the more-expensive product was different and better.
- 25. Plaintiff has had reason to purchase Defendant's Infants' liquid acetaminophen product between April 2016 and the present and has done so. On at least one occasion, Plaintiff purchased Defendant's Infants' liquid acetaminophen from a Rite Aid retail store in California for use by a child under three years of age. Plaintiff purchased the Infants' version of Defendant's liquid acetaminophen instead of the less expensive Children's version because the Infants' version was specifically marketed and represented as being for children ages two to three and younger.

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CLASS ACTION ALLEGATIONS

- 26. Plaintiff brings this action under California Code of Civil Procedure § 382 on behalf of herself and the class defined as follows:
 - All California residents who purchased "Rite Aid"-branded Infants' liquid acetaminophen for a non-commercial use at any time during the applicable limitations period preceding the filing of the Complaint in this matter and up through and including the date of resolution.
- 27. The class that Plaintiff seeks to represent contains numerous members and is ascertainable. Plaintiff reserves the right to amend or modify the class definition and/or to add subclasses or limitations to particular issues.
- 28. By its unlawful actions, Defendant has violated California Business & Professions Code §§ 17200, et seq. and 17500, et seq. and California Civil Code § 1770. The questions raised are, therefore, of common or general interest to the class members, who have a well-defined community of interest in the questions of law and fact raised in this action.
- 29. Plaintiff's claims are typical of those of the class, as Plaintiff now suffers and has suffered from the same violations of the law as other putative class members. Plaintiff has retained counsel with substantial experience in prosecuting complex litigation and class actions to represent her and the class, and Plaintiff will fairly and adequately represent the interests of the class.

Numerosity

Based on information and belief, the Class consists of at least 100 individuals, 30. making joinder of individual cases impracticable.

Typicality

31. Plaintiff's claims are typical of the claims of all of the other members of the class. Plaintiff's claims and the class members' claims are based on the same legal theories and arise from the same unlawful conduct, resulting in the same injury to Plaintiff and to all of the other class members.

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Common Questions of Law and Fact

- 32. There are questions of law and fact common to the class that predominate over any questions affecting only individual class members. Those common questions of law and fact include, without limitation, the following:
 - Whether Defendant's marketing, advertising, packaging and pricing of Infants' acetaminophen are likely to deceive reasonable consumers;
 - Whether Defendant's marketing, advertising, packaging, and pricing of Infants' acetaminophen caused Plaintiff and the class to suffer economic harm;
 - c. Whether Defendant violated California Business & Professions Code §§ 17200, et seq.;
 - d. Whether Defendant violated California Business & Professions Code §§
 17500, et seq.;
 - e. Whether Defendant violated California Civil Code § 1770;
 - f. Whether Defendant's marketing, advertising, packaging and pricing of Infants' acetaminophen and/or Children's acetaminophen were material to reasonable consumers; and
 - g. Whether Plaintiff and the class are entitled to restitution and/or other remedies and, if so, the appropriate measure(s).

Adequacy

33. Plaintiff will fairly and adequately represent and protect the interests of the other members of the class. Plaintiff has retained counsel with substantial experience in prosecuting complex litigation and class actions. Plaintiff and her counsel are committed to prosecuting this action vigorously on behalf of the class members and have the financial resources to do so. Neither Plaintiff nor her counsel have any interests adverse to those of the other class members.

Superiority

34. Because the monetary damages suffered by individual class members are relatively small, the expense and burden of individual litigation make it impossible for

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individual class members to seek redress for the wrongful conduct described in this complaint. If class treatment of these claims is not available, Defendant likely will continue its wrongful conduct, unjustly retain improperly-obtained revenues, and otherwise escape responsibility for its wrongdoing.

- 35. A class action is superior to other available methods for the fair and efficient adjudication of this controversy because individual litigation of the claims of all class members is impracticable and questions of law and fact common to the class predominate over any questions affecting only individual members of the class. Even if every individual class member could afford individual litigation, the court system could not. It would be unduly burdensome to the courts if individual litigation of the numerous cases were to be required. Individualized litigation also would present the potential for varying, inconsistent, or contradictory judgments and would magnify the delay and expense to all parties and to the court system resulting from multiple trials of the same factual issues. By contrast, the conduct of this action as a class action with respect to some or all of the issues will present fewer management difficulties, conserve the resources of the court system and the parties and protect the rights of each class member. Further, it will prevent the very real harm that would be suffered by numerous putative class members who simply will be unable to enforce individual claims of this size on their own, and by Defendant's competitors, who will be placed at a competitive disadvantage as their punishment for obeying the law. Plaintiff anticipates no difficulty in the management of this case as a class action.
- 36. The prosecution of separate actions by individual class members may create a risk of adjudications with respect to them that would, as a practical matter, be dispositive of the interests of other class members not parties to those adjudications or that would substantially impair or impede the ability of those non-party class members to protect their interests.
- 37. The prosecution of individual actions by class members would run the risk of establishing inconsistent standards of conduct for Defendant.

FIRST CAUSE OF ACTION Violations of False and Misleading Advertising Law

(Violations of California Bus. & Prof. Code §§ 17500, et seq.)

- 38. Plaintiff incorporates each allegation set forth above as if fully set forth herein and further alleges as follows.
- 39. California's False Advertising Law, California Business & Professions §§ 17500, et seq., makes it unlawful for any person "with intent directly or indirectly to dispose of real or personal property or to perform services, professional or otherwise, . . . to make or disseminate or cause to be made or disseminated before the public in this state, or to make or disseminate or cause to be made or disseminated from this state before the public in any state, in any newspaper or other publication, or any advertising device...or in any other manner or means whatever, including over the Internet, any statement, concerning that real or personal property or those services, professional or otherwise, or concerning any circumstance or matter of fact connected with the proposed performance or disposition thereof, which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading. . . . Any violation of the provisions of this section is a misdemeanor punishable by imprisonment in the county jail not exceeding six months, or by a fine not exceeding two thousand five hundred dollars (\$2,500), or by both that imprisonment and fine." [Emphasis added.]
- 40. In its labeling, marketing, advertising, packaging and selling of Infants' acetaminophen, Defendant made, and continues to make, false and misleading statements in order to induce consumers to purchase Infants' acetaminophen on a false premise, all in violation of California Business & Professions §§ 17500, et seq. Such false and misleading statements include labeling, marketing, advertising, packaging and selling Infants' acetaminophen in such a manner as to obscure that Infants' acetaminophen is the same product as the far-less-expensive Children's acetaminophen.
- 41. Defendant is engaging and has engaged in the deceptive conduct alleged above to induce the public to purchase the more-expensive Infants' product instead of the Children's product. In its labeling, marketing, advertising, packaging and selling of Infants'

acetaminophen, Defendant knew or should have known that its statements regarding Infants' acetaminophen were and are false, misleading, without basis, and unreasonable. Further, Defendant knew or should have known that the price differential itself would be viewed by consumers as conveying important information regarding the relative quality and safety of the two products.

- 42. In its labeling, marketing, advertising, packaging and selling of Infants' acetaminophen, Defendant knew or through the exercise of reasonable care should have known that its statements regarding the uses and characteristics of Infants' acetaminophen were false and misleading. Moreover, Defendant knew or should have known that the price differential itself would be viewed by consumers as conveying important information regarding the relative quality and safety of the two products.
- 43. As alleged above, Plaintiff and the class were misled into purchasing Infants' acetaminophen by Defendant's false and misleading labeling, marketing, advertising, packaging and selling of Infants' acetaminophen. In particular, Plaintiff and the class were misled by Defendant's uniform and material misrepresentations and omissions and reasonably believed that Infants' acetaminophen had benefits that it does not: namely, that it is more suitable and safer for children ages two to three and younger than Children's acetaminophen would be, when in fact the two have the identical active ingredient.
- 44. Further, Defendant's use of various forms of labeling, marketing, advertising, packaging and selling has deceived and is likely to continue to deceive the consuming public in violation of California Business & Professions Code §§ 17500, et seq. No reasonable consumer would be willing to pay two and a half times as much per ounce or even more for one product versus an identical product unless he or she were deceived or misled into believing that the more-expensive product was different and better.
- 45. Plaintiff and the class have suffered injury in fact and have lost money as a result of Defendant's false representations. Indeed, Plaintiff and the class purchased the more-expensive Infants' product *because of* Defendant's misrepresentations that Infants' acetaminophen is a more suitable and safer liquid acetaminophen medicine for children ages

two to three and younger than Children's acetaminophen is. Plaintiff, like members of the class, would not have purchased Infants' acetaminophen if she had known that the advertising and representations described above were false and misleading.

- 46. Plaintiff's success in this action will enforce important rights affecting the public interest and, in that regard, Plaintiff sues on behalf of the proposed class as well as on behalf of herself and the general public.
- 47. Injunctive relief is necessary and appropriate to prevent Defendant from repeating or continuing its wrongful business practices alleged above.
- 48. Plaintiff takes it upon herself to enforce these laws and lawful claims. There is a financial burden incurred in pursuing this action and it would be against the interests of justice to penalize Plaintiff by forcing her to pay attorneys' fees from the recovery in this action. Therefore, an award of attorneys' fees is appropriate under California Code of Civil Procedure § 1021.5.

SECOND CAUSE OF ACTION Violations of Unfair Competition Law (Violations of California Bus. & Prof. Code §§ 17200, et seq.)

- 49. Plaintiff incorporates each allegation set forth above as if fully set forth herein and further alleges as follows.
- 50. California Business & Professions Code §§ 17200, et seq. prohibit unfair competition in the form of any unlawful, unfair, deceptive or fraudulent business act or practice.
- 51. Plaintiff has standing to pursue this claim as Plaintiff has suffered an injury in fact and has lost money or property as a result of Defendant's actions as described herein. In particular, Plaintiff purchased Infants' acetaminophen and, in doing so, relied on Defendant's misrepresentations and omissions of material facts as described herein. Had Defendant disclosed to Plaintiff that Infants' acetaminophen is identical to Children's acetaminophen and that the lower-priced Children's acetaminophen is as suitable and safe for use by children ages two to three and younger as Infants' acetaminophen is, Plaintiff would not have purchased the far-more-expensive Infants' acetaminophen.
 - 52. Defendant's conduct in labeling, marketing, advertising, packaging and selling

 Infants' acetaminophen violates, among other statutes, the California False Advertising Law (California Business & Professions Code §§ 17500, et seq.) and the California Consumer Legal Remedies Act (California Civil Code §§ 1750, et seq.), and is likely to deceive reasonable consumers. No reasonable consumer would be willing to pay two and a half times as much per ounce or even more for one product versus an identical product unless he or she were deceived or misled into believing that the more expensive product was different and better.

- 53. Defendant is aware that the claims and representations it makes about Infants' acetaminophen are deceptive, false, and misleading. Defendant is aware of and counts on the reality that parents, caregivers and other consumers shopping for products to be given to infants are cautious about what products especially medicines –they give to infants.
- 54. The violations of those laws and the acts and practices described in this Complaint constitute unlawful, unfair, deceptive and fraudulent business acts and practices and unfair competition within the meaning of California Business & Professions Code §§ 17200, et seq.
- 55. As a direct and proximate result of those acts and practices, Defendant has received and continues to hold as ill-gotten gains money and property belonging to Plaintiff and the class, in that Defendant has profited in those amounts from its unlawful, unfair, deceptive and fraudulent business acts and practices.
- 56. California Business & Professions Code § 17203 provides that the Court may restore to any person in interest any money or property which may have been acquired by means of unfair, deceptive and fraudulent business acts and practices and may order restitution by Defendant to Plaintiff for the practices alleged in this complaint. Plaintiff and putative class members are entitled under California Business & Professions Code §§ 17203 and 17208 to restitution and restoration of all ill-gotten money and property belonging to Plaintiff and the class.
- 57. Plaintiff's success in this action will enforce important rights affecting the public interest and, in that regard, Plaintiff sues on behalf of the proposed class as well as on behalf of herself and the general public.

- 58. Injunctive relief is necessary and appropriate to prevent Defendant from repeating or continuing its wrongful business practices that are alleged above.
- 59. Plaintiff takes it upon herself to enforce these laws and lawful claims. There is a financial burden incurred in pursuing this action and it would be against the interests of justice to penalize Plaintiff by forcing her to pay attorneys' fees from the recovery in this action. Therefore, an award of attorneys' fees is appropriate under California Code of Civil Procedure § 1021.5.

THIRD CAUSE OF ACTION Violations of Consumer Legal Remedies Act (Violations of California Civil Code §§ 1750, et seq.)

- 60. Plaintiff incorporates each allegation set forth above as if fully set forth herein and further alleges as follows.
 - 61. Plaintiff brings this claim individually and on behalf of the class.
- 62. At all relevant times, Plaintiff was and is a "consumer" as defined in California Civil Code § 1761(d).
- 63. At all relevant times, Defendant was and is a "person" as defined in California Civil Code § 1761(c).
- 64. At all relevant times, Defendant's Infants' liquid acetaminophen was and is within the meaning of "goods" as defined in California Civil Code § 1761(a).
- 65. At all relevant times, the purchases of Defendant's Infants' liquid acetaminophen by Plaintiff and class members constitute and have constituted "transactions" as defined in California Civil Code § 1761(e).
- 66. California Civil Code § 1770(a)(5) prohibits "[r]epresenting that goods or services have sponsorship, approval, characteristics, ingredients, uses, benefits, or qualities that they do not have" Defendant has violated and continues to violate California Civil Code § 1770(a)(5) by its actions in deceiving consumers into thinking that they should or must purchase the far-more-expensive Infants' product for children ages two to three or younger. Defendant's conduct constitutes unfair methods of competition and unfair or fraudulent acts or practices in

that Defendant misrepresents the particular characteristics, ingredients, uses, benefits or qualities of the goods.

- 67. California Civil Code § 1770(a)(7) prohibits "[r]epresenting that goods or services are of a particular standard, quality, or grade, or that goods are of a particular style or model, if they are of another." Defendant has violated and continues to violate California Civil Code § 1770(a)(7) by its actions in deceiving consumers into thinking that they should or must purchase the far-more-expensive Infants' product for children ages two to three or younger. Defendant's conduct constitutes unfair methods of competition and unfair or fraudulent acts or practices in that Defendant misrepresents the particular standard, quality, or grade of the goods.
- 68. California Civil Code § 1770(a)(9) prohibits "[a]dvertising goods or services with intent not to sell them as advertised." Defendant has violated and continues to violate California Civil Code § 1770(a)(9) by its actions in advertising a product that purportedly was prepared especially for children ages two to three or younger but then selling a product that was identical to a far less expensive product for children who are not infants.
- 69. California Civil Code § 1770(a)(16) prohibits "[r]epresenting that the subject of a transaction has been supplied in accordance with a previous representation when it has not." By selling a product that, after it is sold, continues to bear its label containing the misrepresentation that the product is specifically for infants, Defendant is making an ongoing misrepresentation that a product made specifically for children ages two to three or younger has been sold when, in reality, the product is no different from Defendant's product for children who are older. By making that misrepresentation on the product's label, Defendant has violated and continues to violate California Civil Code § 1770(a)(16). That ongoing misrepresentation is deleterious to consumers because it reinforces the misrepresentation that led to the original sale and thereby increases the likelihood that they will make subsequent purchases of Infant's acetaminophen.
- 70. Defendant's misrepresentations and omissions were uniform and material and made with the intent to deceive Plaintiff and the class and deprive them of their legal rights and money. Plaintiff and the class acted reasonably when they purchased Infants' acetaminophen on

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the belief that Defendant's representations were true and lawful.

- 71. Defendant knew and has known that Infants' acetaminophen and Children's acetaminophen are identical and that the lower-priced Children's acetaminophen is suitable and safe for children ages two to three and younger. Plaintiff and the class suffered injuries caused by Defendant because they would not have purchased Infants' acetaminophen instead of the identical Children's acetaminophen absent Defendant's misrepresentations and omissions.
- 72. Under California Civil Code § 1780(a), Plaintiff and the class seek injunctive and equitable relief for Defendant's violations of the California Consumer Legal Remedies Act.
- 73. On May 21, 2020, Plaintiff sent Defendant a California Civil Code § 1782(a) notice advising Defendant of its violations of California Civil Code § 1770. If Defendant fails to take corrective action within 30 days of receipt of the demand letter, Plaintiff will amend the complaint to include a request for damages as permitted by California Civil Code § 1782(d).
- 74. Attached hereto as Exhibit 1 is the declaration of venue required by California Civil Code § 1780(d).

PRAYER FOR RELIEF

WHEREFORE, Plaintiff, on behalf of herself and members of the class, prays for the following relief:

- An order certifying the class, appointing Plaintiff Nicole Calagno as the representative of the class, and appointing counsel for Plaintiff as lead counsel for the class;
- b. An order enjoining Defendant from engaging in the acts and practices complained of in this complaint;
- c. Disgorgement of profits and restitution and restoration of all costs incurred, sums or property unlawfully withheld, and losses caused by the acts and practices that violated California Business & Professions Code §§ 17500, et seq.;
- d. Disgorgement of profits and restitution and restoration of all costs incurred, sums or property unlawfully withheld, and/or losses caused by the acts and practices that violated California Business & Professions Code §§ 17200, et seq.;

1	e. Equitable relief arising from the acts and practices that violated California Civil		
2		Code § 1770;	
3	f.	Payment of costs of the suit;	
4	g.	Payment of attorneys' fees and costs under California Code of Civil Procedure §	
5		1021.5 and California Civil Code § 1780(e);	
6	h	An award of pre- and post-judgment interest to the extent allowed by law; and	
7	i.	Such other or further relief as the Court may deem proper.	
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9			Respectfully submitted,
10	Dated: May	<u>29</u> ,2020	LAW OFFICES OF SCOT D. BERNSTEIN,
11			A PROFESSIONAL CORPORATION
12			By:
13	SCOT BERNSTEIN		
14	Attorneys for Plaintiff		
15			
16	JURY DEMAND		
17	Plaintiff requests a trial by jury of all claims that can be so tried.		
18			
19	:		Respectfully submitted,
20	Dated: May 2	<u>29,</u> 2020	LAW OFFICES OF SCOT D. BERNSTEIN, A PROFESSIONAL CORPORATION
21			#12
22			By:
23			SCOT BERNSTEIN
24			Attorneys for Plaintiff
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