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JON HART

**UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA**

JON HART, on behalf of himself and all  
others similarly situated,

Plaintiff,

v.

TWC PRODUCT AND TECHNOLOGY  
LLC,

Defendant.

Case No. 3:20-cv-3842

**CLASS ACTION COMPLAINT**

**DEMAND FOR JURY TRIAL**

1. Violation of Consumer Legal Remedies Act (Cal. Civ. Code § 1750 *et seq*)
2. Violation of Unfair Competition Law (Cal. Bus. & Prof. Code § 17200 *et seq*)
3. Unjust Enrichment

1 **CLASS ACTION COMPLAINT**

2 COMES NOW the Plaintiff, Jon Hart, individually and on behalf of a class of all persons  
3 and entities in California who are similarly situated, and files this class action complaint against  
4 the Defendant TWC Product and Technology LLC (“TWC” or “Defendant”).

5 **NATURE OF THE CASE**

6 1. The location targeting industry in America is a \$21 billion business. Personal and  
7 private information about where consumers live, enjoy recreational activities, shop, and dine,  
8 and the specific hours at which they do each of those activities is of almost immeasurable value  
9 to marketers and advertisers. Under the guise of providing precise and real-time weather  
10 information through a mobile weather application, or “App”, Defendant in this case have for  
11 years been involved in a multi-million dollar scheme to collect, maintain and then profit of  
12 consumers geolocation data, all without their knowledge.

13 2. TWC Product and Technology, LLC is the internet, mobile, and cloud based arm  
14 of the popular “The Weather Channel” television station. TWC is owned and operated by IBM.  
15 A significant part of TWC’s business is its Weather Channel App, which is used by tens of  
16 millions of American consumers every month. Defendants boast that the Weather Channel App  
17 is most downloaded weather app in the world.

18 3. For years now, TWC has been collecting and maintaining Weather Channel App  
19 users’ private and personal geolocation data.

20 4. Until recently, TWC never did anything at all to disclose to App users the  
21 specificity with which it tracked users’ geolocation, that it maintained this data, or that it directly  
22 profited from App user’s geolocation data by transmitting or selling that data to affiliates and  
23 third parties for advertising and marketing purposes. Instead, TWC told users that their data  
24 would only be used for the user’s benefit to provide them with personalized local weather  
25 information. Nothing in the description of the App or prompts to allow geolocation tracking  
26 alerted users to the extent and purpose of the location tracking function of the App. As a result  
27

1 of lawsuits and in an attempt to correct its past misrepresentations and deceptions, TWC has  
2 drastically changed the disclosures it makes to App users regarding the purpose for which it  
3 collects geolocation data.

4 5. Before recent changes, TWC fraudulently and deceptively induced Weather  
5 Channel App users to grant Defendants access to their personal geolocation data under the guise  
6 of providing better weather information, TWC then tracked users' locations at all times, day and  
7 night, 365 days a year. TWC did not disclose to users that it maintains this data, much less that  
8 it directly profits from user's geolocation data by transmitting or selling that data to third parties  
9 for advertising and marketing purposes. By TWC's own admission, TWC's primary revenue  
10 source comes from collecting, maintaining and then profiting from user location data. In short,  
11 unbeknownst to Weather Channel App user's, TWC considers itself "a location data company  
12 powered by the weather."

13 6. This case seeks to hold TWC accountable for its years-long practice of tracking  
14 and selling the physical locations of the users of its mobile weather application, without those  
15 users' permission. Under the guise of providing precise and real-time weather information  
16 through a mobile weather application, or "app", TWC instead tracked and collected data on its  
17 users' locations—from their homes to their places of work, their schools, their daycares, and their  
18 churches—in a multimillion-dollar scheme to sell that data to third parties and business partners,  
19 all without its users' knowledge.

20 7. TWC's conduct in fraudulently collecting, maintaining, and then profiting off of  
21 users' valuable geolocation data constitutes a violation of Article I, Section 1 of the California  
22 Constitution, California Civil Code § 1750 *et seq.*, and is a violation of California Business &  
23 Professional Code § 17200 *et seq.* TWC's conduct also constitutes unjust enrichment. Finally,  
24 because of TWC's conduct, Plaintiff and the class members are entitled to declaratory judgment.

25 **PARTIES**

26 8. Plaintiff Jon Hart is an adult resident of California. He downloaded the App, has  
27

1 used it often and continually, and has been damaged by TWC's unlawful, unfair, and fraudulent  
2 acquisition and use of her geolocation data.

3 9. Defendant TWC is a Delaware corporation with its headquarters in Atlanta,  
4 Georgia. TWC owns and operates the Weather Channel App, which is available for download  
5 and use on all major mobile platforms, including Apple and Android. TWC does business in the  
6 State of California and in this judicial district, having provided its Weather Channel App for  
7 download for California consumers like the Plaintiff. TWC is owned by IBM.

8 **JURISDICTION AND VENUE**

9 10. This Court has jurisdiction over this action pursuant to 28 U.S.C. § 1332(d).  
10 Diversity jurisdiction exists as Defendant is a citizen of a state other than the state of which  
11 Plaintiff is a citizen, and Plaintiff on behalf of himself and the putative class seeks more than  
12 \$5,000,000, exclusive of interest and costs. More than one hundred members are included in the  
13 putative class.

14 11. Venue in this case is proper under 28 U.S.C. § 1391 and 28 U.S.C. § 1441 in the  
15 United States Court for the Northern District of California, in that a substantial portion of TWC's  
16 conduct which forms the basis of this action occurred in this judicial district. TWC does business  
17 in this judicial district and has received and continues to receive substantial revenue and profits  
18 from the unlawful, unfair, and fraudulent acquisition and use of location data in this judicial  
19 district. TWC's conduct directly damaged individuals and entities which reside in this judicial  
20 district, including Plaintiff, and TWC did, or reasonably should have, anticipated that this  
21 conduct would subject them to the jurisdiction of this Court. TWC was subject to personal  
22 jurisdiction in this judicial district at the time this action was commenced and are deemed to  
23 reside in this judicial district.

24 **CLASS ACTION ALLEGATIONS**

25 12. Plaintiff brings this action as a class action pursuant to Rule 23 of the Federal  
26 Rules of Civil Procedure. Plaintiff asserts a class of individuals and entities throughout  
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1 California who were harmed by TWC's deceptive conduct. That class is defined as:

2 All persons and entities who reside in California who (1) downloaded the Weather  
3 Channel App and (2) Granted TWC access to the user's geolocation data before  
4 January 25, 2019.

5 13. Excluded from the class are any person or entity currently in bankruptcy, any  
6 person or entity whose obligations have been discharged in bankruptcy, any employee or affiliate  
7 of TWC, and any judicial officer who has presided over this case.

8 14. Plaintiff maintains the right to create additional subclasses or classes, if  
9 necessary, and to revise this definition to maintain a cohesive class which does not require  
10 individual inquiry to determine liability.

11 15. All information necessary to identify the class members and the damages class  
12 members incurred is in TWC's possession or control.

#### 13 **NUMEROSITY**

14 16. The exact number of class members is unknown to Plaintiff at this time, but is in  
15 excess of one thousand and can be ascertained through appropriate discovery.

#### 16 **EXISTENCE AND PREDOMINANCE OF 17 COMMON QUESTIONS OF LAW AND FACT**

18 17. There are common questions of law and fact of general interest to the class. These  
19 common questions of law and fact predominate over any questions affecting only individual  
20 members of the classes. Among these common questions are the following:

- 21 a. Whether TWC disclosed to Weather Channel App users that it would collect,  
22 maintain, and sell their geolocation data.
- 23 b. Whether TWC's process for inducing Weather Channel App users to grant  
24 TWC permission to access their geolocation data was deceptive and unfair;
- 25 c. Whether TWC'S representations to Weather Channel App users that the  
26 purpose for accessing users' geolocation data was to provide users with  
27 personalized and local weather information is deceptive and unfair;
- d. Whether TWC'S representations to Weather Channel App users that the



1 represent the classes.

2 **SUPERIORITY**

3 20. The class action device is superior to other available methods for the fair and  
4 efficient adjudication of this controversy since individual joinder of all members of the classes  
5 is impracticable. The interests of judicial economy favor adjudicating the claims for the Plaintiff  
6 classes rather than for the Plaintiff and other class members on an individual basis.

7 21. Questions of law and fact predominate over any questions affecting only  
8 individual members.

9 **FACTUAL ALLEGATIONS**

10 22. The Weather Channel App is a mobile application ostensibly designed to give  
11 users weather forecasts, alerts, and other real-time weather information. It is available for  
12 download on Andriod and Apple devices. It is a “free” download, although as with many apps,  
13 an “ad-free” version is offered for a small fee.

14 23. As a result of lawsuits and in an attempt to correct its past misrepresentations and  
15 deceptions, TWC has drastically changed the disclosures it makes to App users regarding the  
16 purpose for which it collects geolocation data.

17 24. However, these corrections did nothing to cure the deceptive, fraudulent, and  
18 unfair conduct on the part of TWC that induced Plaintiff and class members to allow TWC access  
19 to their location and to maintain it and share it with third parties in the first place. In fact, TWC  
20 is still utilizing the ill-gotten data for these individuals and profiting from it.

21 25. Before these changes were made, TWC never did anything at all to disclose to  
22 App users the extent to which it tracked users’ location, that it maintained this data, much less  
23 that it directly profited from App user’s geolocation data by transmitting or selling that data to  
24 third parties for advertising and marketing purposes. Instead, TWC told users that their data  
25 would only be used for the user’s benefit to provide them with personalized local weather  
26 information. Nothing in the description of the App or prompts to allow geolocation tracking  
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1 alerted users to the extent and purpose of the location tracking function of the App.

2 26. As demonstrated herein, the Weather Channel App’s actual purpose was, and  
3 remains, to collect, maintain, and then provides or sells users’ geolocation data to affiliates and  
4 other third parties, all without notifying users that it was doing so.

5 27. Plaintiff and class members, who allowed TWC to collect, maintain, and share  
6 their geolocation data before changes to disclosures, were harmed by TWC’s conduct. Their data  
7 was collected, maintained and shared without their consent. To this day TWC continues to  
8 maintain this ill-gotten data and continues to share it with third parties.

9 **Defendant Did Not Disclose To Users That It Collects Their Geolocation Data And Did**  
10 **Not Obtain Their Consent To Give That Data To Third Parties**

11 28. Immediately upon opening the Weather Channel App for the first time, the app  
12 asked the user for permission to access the user’s “location.” Regardless of the device being  
13 used, this request did not inform the user that TWC would be tracking the users every move or  
14 that this information will be used for any purpose other than providing the user information about  
15 the weather. Specifically, the request to access the user’s location on Apple devices simply  
16 stated that granting access will result in “personalized local weather data, alerts, and forecasts.”  
17 The request on Android devices simply said “Allow The Weather Channel to access this device’s  
18 location?” with the option to “Deny” or “Allow.”

19 29. The consent process employed by the Weather Channel App made absolutely no  
20 reference to any additional information the user should read or review prior to providing consent  
21 to geolocation tracking. Nowhere in the consent process was the user confronted with the  
22 information that their minute-by-minute geolocation data will be broadly disseminated by TWC  
23 and that TWC would make millions disseminating users’ geolocation data. Importantly, the  
24 consent process did not direct users to any “Privacy Policy” or “Privacy Settings”, so users had  
25 no reason to search those voluminous documents for any vague discussions of geolocation data  
26 that might be buried within those documents.

27 30. The consent process did not involve disclosures that the user would be subjected

1 to targeted advertisements based on their captured geolocation data that would be transferred to  
2 affiliates and third parties.

3 31. The consent process did not involve disclosing that, in addition to simply  
4 capturing users' geolocation data and transferring it, TWC would maintain that data for an  
5 indefinite period.

6 32. Defendants failure to notify users that it is in the business of collecting and selling  
7 their personal geolocation data is intentional. TWC executives have admitted that if consumers  
8 knew of the Weather Channel App's true purpose, consumers would be alarmed.

9 **The Data That TWC Collected And Still Collects**

10 33. Importantly, TWC did not and does not merely collect users' city or zip code.  
11 Instead, TWC tracks, collects, and *maintains* users' precise location and movements on a  
12 minute-by-minute and sometimes second-by-second basis, regardless of whether the user  
13 currently has the Weather Channel App open. Nowhere in the consent process did TWC disclose  
14 that it would be doing anything other than identifying where a user is generally located for the  
15 purpose of providing more accurate weather information.

16 34. The volume of data TWC collected and continues to collect is immense. TWC  
17 has boasted that it is able to track users locations and movements with "unmatched accuracy and  
18 precision" and even speculated that it may possess the world's largest trove of consumer  
19 geolocation data. (*See* David Kaplan, The Weather Company Rolls Out Location Marketing  
20 Platform to Anticipate Consumers' Movements, GeoMarketing (Oct. 13, 2016)).

21 **TWC's Transmission Of Users' Geolocation Data to Third Parties**

22 35. By failing to disclose the true purpose been their location tracking, TWC was able  
23 to induce the vast majority of Weather Channel App uses to give Defendants access to their  
24 geolocation data, day and night, 24 hours a day, 365 days a year.

25 36. TWC then sold or otherwise transmitted virtually all of users' personal  
26 geolocation data to affiliates or third parties, including private equity firms and hedge funds,  
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1 without their permission and continues to do so. Some of those third parties are indirectly  
2 affiliated with TWC, while others are not, but in both circumstances, TWC financially benefited  
3 and continues to benefit, either directly or indirectly, from the sale or other dissemination of this  
4 valuable information. TWC has even gone as far as to sell this information to hedge funds, who  
5 used the data to monitor certain areas of consumer spending. TWC, along with its parent IBM,  
6 has even developed its own location driven marketing platform, “JOURNEYfx,” through which  
7 TWC, IBM, and others further exploit the inherent value of this data.

### 8 **Defendant’s Conduct Has Resulted In Damages**

9 37. As alleged above, Plaintiff’s and the class members’ geolocation data is  
10 extremely valuable to TWC. That data also has value to the Plaintiff and members of the putative  
11 class and by capturing it, transferring it to third parties, and maintaining it without the consent  
12 of Plaintiff and the members of the class, Defendant has decreased that value in several ways.

#### 13 *Damage To Plaintiff’s and Class Members’ Legally-Protected Privacy Interests*

14 38. Plaintiff and the class members, like any other persons, have an interest in the  
15 privacy of their affairs. Their given location at every minute of the day is something that  
16 generally is free from disclosure to non-present third parties. Plaintiff’s privacy interests include  
17 a reasonable expectation that they will be free from targeted and manipulative marketing based  
18 upon their current and constantly-updated location information without receiving sufficient  
19 disclosures and consenting to such marketing. This interest is enshrined in Article I, Section 1  
20 of the California Constitution and cases interpreting it creating a freedom to conduct personal  
21 activities without constant observation.

22 39. By collecting and transferring the geolocation data of Plaintiff and the class  
23 members to third parties, TWC has intruded on these interests in a way that cannot be undone;  
24 the bell to advertisers as to the user’s exact, constantly-updated location has been forever rung.  
25 This permanent invasion on the privacy interests of Plaintiff and the class members, without their  
26 consent, is a cognizable, compensable injury.

Damage to Plaintiff's and Class Members' Legally-Protected Property Interests

1  
2 40. The geolocation data of the Plaintiff and class members obviously has very high,  
3 tangible value in TWC's dealings with advertisers and third parties. Namely, the advertisers pay  
4 for that data; giving it value. TWC garners an enormous amount of revenue from the data of  
5 Plaintiff and the putative class members because of the insight it provides into their location and,  
6 to the properly equipped parties, potential as customers.

7 41. TWC, without disclosing such to Plaintiff and the class members, took control  
8 over and appropriated this valuable information by capturing it and transmitting it to advertisers  
9 and other third parties.

10 42. TWC's appropriation of this data works to damage the property interests of  
11 Plaintiff and the putative class members. When TWC misled class members into unwittingly  
12 surrendering their private data for resale to third parties, it changed the terms of the bargain  
13 between TWC and its users, and TWC knew that it had induced its users to surrender something  
14 of value—their private data, now a source of profit for TWC—for nothing. By taking more from  
15 them than it had disclosed —by taking something for nothing—TWC inflicted immediate and  
16 direct damages on its users.

17 43. Here, Plaintiff and class members suffered direct property damage through  
18 TWC's conduct in deceptively taking and disseminating their private, valuable geolocation data.

19 44. By surreptitiously capturing, transferring and maintaining the geolocation data,  
20 TWC has taken something of value from Plaintiff and the class members without their consent.

21 **FIRST CAUSE OF ACTION**

22 **VIOLATION OF ARTICLE I SECTION 1 OF THE CALIFORNIA CONSTITUTION**

23 **(Cal. Const. art. I, § 1)**

24 45. Article I, Section I of the California Constitution creates a privacy right  
25 protecting individuals from invasions of their privacy from state and private parties.

26 46. Plaintiff and class members had a legally protected privacy interest in their exact  
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1 location 24 hours per day, 365 days per year as well as their historical location. They, as  
2 individuals have a legally protected interest in conducting personal activities without observation  
3 within the confines of social norms. It is not generally accepted that, after receiving disclosures  
4 that your geolocation information would be used to provide “personalized local weather data,  
5 alerts and forecasts,” a person would expect to be tracked constantly, wherever they go. It is also  
6 not generally accepted that, given that disclosure, a person would be subject to having their  
7 geolocation information maintained for an indefinite period. Further, it is not generally accepted  
8 that, given that disclosure, a person’s geolocation information would be shared or otherwise  
9 transmitted to third parties or TWC affiliates.

10 47. Plaintiff and class members had a reasonable expectation of privacy under the  
11 circumstances. Given the disclosure that the geolocation tracking was to provide “personalized  
12 local weather data, alerts and forecasts” on Apple devices and the total lack of description of any  
13 other material facts on Android devices, it was reasonable and within broadly accepted  
14 community norms to believe that such information would only be gathered in a general manner  
15 to provide weather forecasts for the area. Instead, the location information collected was  
16 disturbingly precise. Additionally, given the disclosure, it was reasonable and within broadly  
17 accepted community norms to believe that geolocation information would not be stored and  
18 maintained indefinitely as such maintenance would not be needed to provide weather forecasts.  
19 Further, given the disclosure, it was reasonable and within broadly accepted community norms  
20 to believe that the location information would not be shared because that is not necessary for  
21 providing weather forecasts.

22 48. TWC’s invasion of the privacy interests of Plaintiff and the class members was  
23 serious. This was not routine commercial behavior akin to collecting a telephone number or  
24 address. Instead TWC constantly tracked users’ precise movements, stored that information and  
25 transmitted it to third parties. This invasion was so comprehensive as to constitute an egregious  
26 breach of social norms surround a person’s right to conduct personal activities without  
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1 observation.

2 49. As a result of TWC’s invasion of Plaintiff’s and class members’ privacy, they  
3 were damaged in that their legally cognizable right to privacy was encroached upon.

4 **SECOND CAUSE OF ACTION**

5 **VIOLATION OF CONSUMER LEGAL REMEDIES ACT**

6 **(Cal. Civ. Code § 1750 *et seq.*)**

7 50. All allegations and paragraphs in this Complaint are incorporated by reference.

8 51. California’s Consumer Legal Remedies Act prohibits

9 52. Plaintiff and class members are “consumers” as defined in Cal. Civ. Code §  
10 1761(d).

11 53. TWC is a “person” as defined in Cal. Civ. Code § 1761(c).

12 54. TWC provides a “service” through the App as defined in Cal. Civ. Code §  
13 1761(b).

14 55. The interaction between Plaintiff and class members on the one hand, and TWC  
15 on the other, were “transactions” as defined in Cal. Civ. Code § 1761(e).

16 56. The use of the App and location services under the circumstances here was a  
17 “sale” under Cal. Civ. Code § 1770(a) because the Plaintiff and class members gave something  
18 of value (their geolocation data) in exchange for use of the App.

19 57. Through its conduct in representing aspects and characteristics of the App,  
20 TWC violated the CLRA.

21 58. In failing to disclose that it would share Plaintiff’s and class members’  
22 geolocation data with affiliates and other third parties, TWC misrepresented it “affiliation,  
23 connection, or association with . . . another.” Cal. Civ. Code § 1770(a)(2).

24 59. In failing to disclose the scope and extent of the geolocation tracking function,  
25 that the data would be maintained indefinitely, and that the data would be shared with affiliates  
26 and third parties, TWC represented that the App had benefits or uses that it did not have. Cal.

1 Civ. Code § 1770(a)(5).

2 60. In failing to disclose that, through the App, TWC would constantly collect and  
3 continuously maintain Plaintiff's and class members' geolocation data, TWC represented that  
4 the App was of a particular quality that it was not. Cal. Civ. Code § 1770(a)(7).

5 61. In failing to disclose that it would constantly collect, indefinitely maintain, and  
6 share with third parties the geolocation data of Plaintiff and the class members, TWC advertised  
7 the App with the intent not to sell it as advertised. Cal. Civ. Code § 1770(a)(9).

8 62. Plaintiff and class members would not have downloaded the App or allowed  
9 tracking of their geolocation had they known the shocking scope of the geolocation tracking  
10 program, that their data would be indefinitely maintained, or that their data would be shared with  
11 affiliates and third parties.

12 63. Plaintiff provided pre-suit notice via certified mail to TWC as required by Cal.  
13 Civ. Code § 1782. TWC has failed to make appropriate correction, repair or replacement or other  
14 remedy of its violations in response to this notice.

15 64. TWC's violations described above were intentional as it made the representations  
16 with knowledge that they were false.

17 65. As a result of the violations described above, Plaintiff and each putative class  
18 member have been damaged in that their personal, private, and valuable geolocation data has  
19 been collected, is maintained, and has been sold to their parties without their permission. Plaintiff  
20 seeks the following forms of relief:

- 21 a. Actual damages resulting from the violation.
- 22 b. An order enjoining TWC from continuing to maintain, and share the geolocation  
23 data of Plaintiff and the class members that was procured in violation of the Act.
- 24 c. Restitution of property in the form of the value of the geolocation data of Plaintiff  
25 and the Class Members.
- 26 d. Punitive damages due to TWC's intentional conduct in knowing violation of the  
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1 law and the rights of Plaintiff and the Class Members.

2 e. Any other relief the court deems proper.

3 **THIRD CAUSE OF ACTION**

4 **VIOLATION OF UNFAIR COMPETITION LAW**

5 **(Cal. Bus. & Prof. Code § 17200 *et seq.*)**

6 66. All allegations and paragraphs in this Complaint are incorporated by reference.

7 67. California’s Unfair Competition Law (Cal. Bus. & Prof. Code § 17200-17210)  
8 prohibits engaging in “any unlawful, unfair, or fraudulent business act or practice.” (Cal. Bus. &  
9 Prof. Code § 17200).

10 68. TWC is a “person” as defined in Cal. Bus. & Prof. Code § 17201.

11 69. TWC has violated Cal. Bus. & Prof. Code § 17200 *et seq.* by engaging in  
12 unlawful, unfair, and fraudulent business acts and practices.

13 70. Plaintiff and Class Members have been harmed by Defendants’ fraudulent acts.

14 Such acts include:

15 a. Failing to disclose during the consent process that TWC would collect  
16 users’ minute-to-minute geolocation data and transmit it to third parties.

17 b. Failing to take any other steps to reasonably notify users that TWC would  
18 collect users’ minute-to-minute geolocation data and transmit it to third  
19 parties.

20 c. Failing to disclose that the true purpose for which TWC collects users’  
21 geolocation data is not simply to provide weather data, as TWC  
22 affirmatively represented, but is to maintain it and transmit this  
23 information to affiliates and third parties for marketing purposes.

24 d. Failing to disclose the complete and shocking scope of TWC’s  
25 geolocation data collection and high level of distribution of the data  
26 obtained.

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- 1 e. Failing to disclose that TWC would not only identify users' locations, but  
2 maintain historical data as to users' movements.
- 3 f. Deceiving users into believing that TWC collected and continues to  
4 collect users' geolocation data in order to provides users with  
5 "personalized local weather data, alerts and forecasts."
- 6 g. Failing to disclose to users that TWC collected and continues to collect  
7 users' geolocation data for advertising and marketing purposes unrelated  
8 to weather.
- 9 h. Failing to disclose that users' geolocation data would be indefinitely  
10 maintained.

11 71. These fraudulent omissions and misrepresentations were in contrast the specific  
12 representations identified above given to Apple device users; namely, that enabling the  
13 geolocation tracking function on the App was for the purpose of providing users with  
14 "personalized local weather data, alerts and forecasts." This representation was made to every  
15 Plaintiff and class member who used the App on an Apple device from the inception of the  
16 geolocation tracking function on the App until January 25, 2019.

17 72. Plaintiff and class members have also been harmed by TWC's unfair conduct.  
18 Such conduct includes:

- 19 a. Failing to disclose during the consent process that TWC would collect  
20 users' minute-to-minute geolocation data and transmit it to third parties.
- 21 b. Failing to take any other steps to reasonably notify users that TWC  
22 collects and continues to collect users' minute-to-minute geolocation data  
23 and transmit it to third parties.
- 24 c. Failing to disclose that the true purpose for which TWC collected users  
25 geolocation data is not simply to provide weather data, as TWC  
26 affirmatively represented, but is to transmit this information to affiliates  
27

1 and third parties for marketing purposes.

- 2 d. Failing to disclose the complete and shocking scope of TWC’s  
3 geolocation data collection and high level of distribution of the data  
4 obtained.
- 5 e. Failing to disclose that TWC would not only identify users’ locations, but  
6 maintain historical data as to users’ movements.
- 7 f. Deceiving users into believing that TWC collected and continues to  
8 collect users’ geolocation data in order to provides users with  
9 “personalized local weather data, alerts and forecasts.”
- 10 g. Failing to disclose to users that TWC collected and continues to collect  
11 users’ geolocation data for advertising and marketing purposes unrelated  
12 to weather.
- 13 h. Failing to disclose that users’ geolocation data would be maintained  
14 indefinitely.

15 73. These unfair omissions and misrepresentations were in contrast the specific  
16 representations identified above given to Apple users; namely, that enabling the geolocation  
17 tracking function on the App was for the purpose of providing users with “personalized local  
18 weather data, alerts and forecasts.” This representation was made to every Plaintiff and class  
19 member who used the App on an Apple device from the inception of the geolocation tracking  
20 function on the App until January 25, 2019.

21 74. The public policy that is the predicate to this unfair competition action is tethered  
22 to Article I, Section 1 of the California Constitution.

23 75. The gravity of the harm caused by TWC’s conduct, the constant collection,  
24 indefinite maintenance, and sharing of Plaintiff’s and class members’ geolocation data without  
25 their consent far outweighs the utility of TWC’s conduct in providing weather forecasts.

26 76. The injury to Plaintiff and the class members is substantial. They were subject to  
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1 constant monitoring of their location, remain subject to having their geolocation data maintained  
2 by TWC, and remain subject to having that geolocation data shared with affiliates of TWC and  
3 third parties. This is not outweighed by TWC's conduct in providing weather forecasts. Plaintiff  
4 and class members could not themselves have reasonably avoided this harm due to TWCs  
5 misrepresentations and because only TWC knew the full and shocking scope of their geolocation  
6 data program.

7 77. TWC's failure to disclose material facts about the geolocation function of the App  
8 and the extent of their geolocation program was likely to deceive an ordinary consumer given  
9 TWC's misrepresentations and lack of disclosure of material facts.

10 78. TWC's failure to disclose material facts about the geolocation function of the  
11 App and the extent of their geolocation program deceived Plaintiff and the class members into  
12 activating the geolocation feature on the App. By surreptitiously collecting, maintaining and  
13 sharing the geolocation data of Plaintiff and the class members, TWC has taken property from  
14 the Plaintiff and class members without providing just compensation.

15 79. Plaintiff and class members would not have downloaded the App or allowed for  
16 their locations to be tracked had they known the truth about the App's geolocation tracking and  
17 had not been subject to TWC's misrepresentations and omissions.

18 80. TWC has also engaged in unlawful conduct because its conduct also violated  
19 Article I, Section 1 of the California Constitution and the California Consumer Legal Remedies  
20 Act (Cal. Civ. Code § 1750 *et seq.*) as described above.

21 81. As a result of the fraudulent, unfair, and unlawful practices described above,  
22 Plaintiff and each putative class member have been damaged in that their personal, private, and  
23 valuable geolocation data has been sold to their parties without their permission. Because of the  
24 unfair conduct the Plaintiff and class members surrendered more than they otherwise would  
25 have. Additionally, a present and future property interest, in the form of their valuable  
26 geolocation information was diminished and continues to be diminished.



1 c. TWC continues to breach these legal duties by continuing to maintain,  
2 and share the geolocation data of Plaintiff and the class members.

3 d. TWC's ongoing breaches of its legal duties continue to cause Plaintiff and  
4 class members harm.

5 88. The Court should also order corresponding injunctive relief requiring TWC to  
6 cease maintaining, and sharing Plaintiff's and class members' geolocation data for which it did  
7 not receive consent. This injunction should direct TWC to alter the geolocation data collection  
8 practices in regard to Plaintiff and class members.

9 89. If an injunction is not issued, Plaintiff and class members will suffer irreparable  
10 injury and lack an adequate legal remedy in the event of TWC's ongoing conduct in that their  
11 valuable geolocation data will continue to be maintained, and shared with affiliates and third  
12 parties without their consent.

13 90. The California Constitution and California law prohibits the constant tracking of  
14 persons without their consent. Given that TWC continues to maintain, and share the geolocation  
15 data of Plaintiff and class members without their consent renders the risk of continued violations  
16 of California law real, immediate, and substantial in that TWC will continue to maintain and  
17 share this data with third parties. Plaintiff and class members do not have an adequate remedy at  
18 law because many of the resulting injuries are reoccurring and Plaintiff will be forced to bring  
19 multiple lawsuits to rectify the same conduct.

20 91. The hardship to Plaintiff and class members if an injunction is not issued exceeds  
21 the hardship to TWC if an injunction is issued. On the other hand, the cost to TWC of complying  
22 with an injunction by complying with California law and by ceasing to collect, maintain, and  
23 share the geolocation data of Plaintiff and the class members is relatively minimal, and TWC  
24 has a pre-existing legal duty to avoid invading the legally-protected privacy rights of consumers.

25 92. Issuance of the requested injunctive relief will serve the public interest by  
26 preventing ongoing collection, maintenance, and sharing of Plaintiff's and class members'  
27

1 geolocation data without their consent. This would eliminate the injuries that would result to  
2 Plaintiff and class members.

3 **FIFTH CAUSE OF ACTION**

4 **UNJUST ENRICHMENT**

5 93. All allegations and paragraphs in this Complaint are incorporated by reference.

6 94. To the extent necessary, this count is pled in the alternative.

7 95. By surreptitiously collecting, transferring, and maintaining the geolocation data  
8 of Plaintiff and the Class Members without their permission, TWC has received a benefit from  
9 Plaintiff and Class Members.

10 96. The benefit bestowed upon TWC was non-gratuitous and TWC realized value  
11 from this benefit in the form of millions in revenue by selling the geolocation data of Plaintiff  
12 and the Class Members to advertisers.

13 97. While TWC received a benefit, Plaintiff and Class Members suffered an  
14 impoverishment in the ways described above. (*See, supra* ¶¶ 37-44).

15 98. The enrichment TWC enjoyed, the sale of the geolocation data, is related to the  
16 impoverishment Plaintiff and Class Members suffered in that the data was taken from Plaintiff  
17 and Class Members and directly resulted in TWC's profit.

18 99. There is no adequate remedy at law for this conduct.

19 100. It would be unjust and inequitable for TWC to retain the benefit it received by  
20 deceiving Plaintiff and Class Members into giving up their valuable geolocation data.

21 **PRAYER FOR RELIEF**

22 WHEREFORE, Plaintiff on behalf of themselves and the proposed Class respectfully  
23 request that the Court enter an order:

- 24 a. Certifying this case as a class action on behalf of the Class defined above,  
25 appointing Plaintiff as the representative of the Class, and appointing their  
26 counsel as class counsel;

- 1 b. Declaring that TWC’s actions, as set out above, violate Article I, Section 1 of  
2 the California Constitution;
- 3 c. Declaring that TWC’s actions, as set out above, violate California’s Civil Code  
4 cited herein;
- 5 d. Declaring that TWC’s actions, as set out above, violate California’s Business &  
6 Professions Code cited herein;
- 7 e. Declaring that TWC’s actions, as set out above, have unjustly enriched TWC;
- 8 f. Requiring TWC to cease collecting the geolocation data of Plaintiff and the  
9 class members;
- 10 g. Requiring TWC to cease maintaining the geolocation data of Plaintiff and the  
11 class members;
- 12 h. Requiring TWC to cease sharing the geolocation data of Plaintiff and the class  
13 members with affiliates and third parties;
- 14 i. Awarding damages, including nominal, statutory, and punitive damages where  
15 applicable, to Plaintiff and the class members in the amount to be determined at  
16 trial;
- 17 j. Awarding Plaintiff and the class members their costs of suit, including  
18 reasonable attorneys’ and experts’ fees and expenses;
- 19 k. Awarding Plaintiff and the class members pre- and post-judgment interest, to  
20 the extent allowable;
- 21 l. Awarding such other further injunctive and declaratory relief as is necessary to  
22 protect the interests of Plaintiff and the class members; and
- 23 m. Awarding such other relief as the Court deems reasonable and just.

24 **DEMAND FOR JURY TRIAL**

25 Plaintiff demands a trial by jury for all issues so triable.

26

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1 Dated: June 11, 2020

*/s/ Nicholas W. Armstrong* \_\_\_\_\_

2 Nicholas W. Armstrong

3 Cal. Bar No. 270963

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