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	UNITED STATES DISTRICT COURT EASTERN DISTRICT OF CALIFORNIA		
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11	ERIN KIRCHENBERG, on behalf of	Case No.	
12	herself and all others similarly situated,		
13	Plaintiff,	<b>CLASS ACTION COMPLAINT</b>	
14	V.	Demand for Jury Trial	
15	AINSWORTH PET NUTRITION,	Demand for oury Trial	
16	INC., AND J.M. SMUCKER CO.		
17	Defendants.		
18		<del>-</del>	
19	Plaintiff Erin Kirchenberg ("Plain	ntiff"), acting on behalf of herself and all other	
20	similarly situated persons residing in California ("Class Members"), brings this action		
21	for damages and equitable relief against Ainsworth Pet Nutrition, Inc., and J.M.		
22	Smucker Co. ("Defendants").		
23	NATURE OF THE CASE		
24	1. Dogs can—and often do—have allergic reactions to certain foods		
25	including those that contain corn, wheat, soy, and beef. Accordingly, when		
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	purchasing pet foods, an important consideration for consumers, including Plaintiff and Class Members, is that certain ingredients are omitted from their pets' food.		
27	and Class Monitoris, is that certain high	carents are official from their pets 100a.	
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2. Consumers willingly pay a premium for limited ingredient pet foods—like Defendants' Just 6 products purport to be—for the health and well-being of their pets.

3. Consumers—including Plaintiff—rely on Defendants' representations that Just 6 products include only limited ingredients, are specifically formulated for the health needs of dogs, that the Just 6 food meets its own ingredient promises and warranties, and that Just 6 adheres to quality and manufacturing standards.

#### **PARTIES**

- 4. Plaintiff Erin Kirchenberg is a citizen of California residing in Magalia, Butte County.
- 5. Defendant Ainsworth Pet Nutrition, Inc. ("Ainsworth") is a Delaware corporation based in Meadville, Pennsylvania (Crawford County). It is the manufacturer and distributor of Just 6.
- 6. Defendant J.M. Smucker Co. ("Smucker") is an Ohio corporation based in Orrville, Ohio. Smucker manufactures a wide variety of pet foods, as well as human foods, throughout the United States. On May 14, 2018, Smucker purchased all of Ainsworth's common stock, and as of that date, Ainsworth became Smucker's wholly owned subsidiary. Smucker is liable for the actions of Ainsworth prior to the date of the acquisition as its successor-in-interest, and after that date under the principle of *respondeat superior*.

#### **JURISDICTION AND VENUE**

- 7. This Court has jurisdiction over this action under the Class Action Fairness Act ("CAFA"), 28 U.S.C. § 1332(d). There are at least 100 members in the proposed class, the aggregated claims of the individual class members exceed the sum or value of \$5,000,000.00 exclusive of interest and costs, and some of the members of the proposed class are citizens of states different from each of the Defendants.
- 8. All Defendants have sufficient minimum contacts with California to be subject to this Court's personal jurisdiction. Defendants intentionally avail

themselves of the markets within California through the promotion, sale, marketing, and distribution of Just 6 and numerous other products, which renders this Court's exercise of jurisdiction necessary and proper.

9. Venue is proper in this District under 28 U.S.C. § 1391 because Plaintiff resides in and purchased the Just 6 products from this District.

#### **FACTUAL ALLEGATIONS**

#### **Plaintiff's Facts**

- 10. Plaintiff purchased Just 6 monthly between approximately January 2018 and February 2020 to feed to her own dogs, Molly and Buddy.
- 11. Prior to her purchases of Just 6 products, Plaintiff researched the Just 6 product ingredients. She was interested in sticking to a limited ingredient lamb diet that only contained rice as a grain and understood that this combination would be better for the health of her dogs. Based upon her research, Plaintiff selected a Just 6 product for her dogs.
- 12. Plaintiff most often purchased the Just 6 products from local retailers but also purchased it online from Amazon.com three times. One of the times she purchased one bag of Just 6, she paid \$25.50. Another time she purchased one bag of Just 6 and paid \$31.48. Although the Just 6 products were more expensive than other choices she viewed, she chose to pay the premium price based upon the "limited ingredient" promises made by Defendants.
- 13. At the time of her purchases, Plaintiff relied on Defendants' factual representations about the ingredients in the Just 6 dog food, including those representations on the product label and those in publicly broadcast television commercials starring Rachael Ray. The representations all indicate that that Just 6 is a limited ingredient diet that does not contain corn, wheat, soy, or beef.
- 14. When Plaintiff learned that Just 6 mislabeled its products, she stopped purchasing Just 6 products.

15. Plaintiff did not receive the benefit of her bargain when she purchased Just 6 products that included ingredients that did not conform to the packaging representations and warranties made by Defendants. Had she been aware of the misrepresentations, she would have either not purchased Just 6 or would have paid less for it.

16. If Defendants would conform Just 6 to its packaging and ingredient warranties and promises, Plaintiff would be willing and likely to purchase Just 6 in the future.

#### **Defendants' Background**

- 17. Defendant Ainsworth has been in the pet food business in Meadville, Pennsylvania for approximately 80 years. It has been the manufacturer and distributor of Just 6 at all relevant times. Every bag of Just 6 contains a representation that Ainsworth is the distributor.
- 18. Defendant Smucker acquired Ainsworth in May 2018 for approximately \$1.9 billion. According to its official press release, the Rachael Ray Nutrish line of pet foods ("Nutrish Line") represented more than half of the value of Ainsworth. Smucker is liable as successor and/or alter ego of Ainsworth for the acts of Ainsworth. The official marketing website of the Nutrish Line of pet foods states, "The J.M. Smucker Company manufactures Rachael Ray<sup>TM</sup> Nutrish®."

#### Academic Research Regarding the Pet Food Industry

- 19. Before December 2014, little or no peer-reviewed academic research was published concerning the accuracy of label claims with respect to ingredients present in canine foods.
- 20. In December 2014, a group of researchers found that only 18% of the pet food samples they tested completely matched the label claims with respect to the content of animal by-products. Thus, 82% of the products analyzed by the researchers contained non-conforming ingredients when compared to their label claims. The

<sup>&</sup>lt;sup>1</sup> https://nutrish.com/faq/general/manufacturing-and-safety.

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December 2014 study hypothesized that raw materials used in the preparation of the canned food products contained multiple protein types and may have contributed to contamination.<sup>2</sup>

- In 2016, another study looked into the issue of whether vegan pet food 21. contained non-conforming mammalian ingredients.<sup>3</sup> Vegan pet foods should contain no mammalian proteins or ingredients. The study found that half of the products tested contained non-conforming mammalian DNA in the products and suggested that manufacturers are ultimately responsible for maintaining adequate end product quality control to prevent such discrepancies between their ingredients and label claims.
- 22. By 2018, research into pet food products' label claims and the presence of non-conforming ingredients intensified. Out of the 40 products analyzed in one study, the ingredients of only 10 products correctly matched their label.<sup>4</sup> Of the remaining 30 products, 5 did not contain the declared animal species ingredients and 23 others revealed the presence of undeclared animal species. Two of the products' labels were vague and their accuracy was indeterminable. This 2018 study found that mislabeling was an especially widespread problem in pet foods used for "elimination" diets" (i.e. used to investigate food allergies). In this 2018 study, researchers suggested that manufacturers should pay particular attention to both the selection of raw material

<sup>&</sup>lt;sup>2</sup> See Ming-Kun Hsieh, et al., Detection of undeclared animal by-products in commercial canine canned foods: Comparative analyses by ELISA and PCR-RFLP coupled with slab gel electrophoresis or capillary gel electrophoresis, J Sci Food Agric. 2016 Mar 30; 96(5): 1659-65 (completed December 31, 2014).

<sup>&</sup>lt;sup>3</sup> See K. Kanakubo, et al., Determination of mammalian deoxyribonucleic acid (DNA) in commercial vegetarian and vegan diets for dogs and cats, Journal of Animal Physiology & Animal Nutrition, 2017 Feb; 101 (1): 70–74 (March 3, 2016).

<sup>&</sup>lt;sup>4</sup> See Rebecca Ricci, et al., Undeclared animal species in dry and wet novel and hydrolyzed protein diets for dogs and cats detected by microarray analysis, BMC Veterinary Research Volume 14, Article number: 209 (2018).

suppliers and the production processes for pet food due to the high risk of contamination.

- 23. A second 2018 study (conducted in Europe) tested 11 canine and feline limited ingredient wet food products and found the presence of non-conforming ingredients in 54% of the products.<sup>5</sup> This study further suggested other peer-reviewed studies found that 80% of the dry foods analyzed contained non-conforming products. This study suggested that the high rate of cross-contamination in dietic limited-antigen wet canine and feline foods may be due to inadequate quality-control practices in the pet food industry and opined that the pet food industry has a legal obligation to produce safe food for consumers. The researchers hypothesized that pet food contamination occurs at two different points during manufacturing: 1) in the production of the feed materials (sometimes attributable to suppliers), and 2) during the actual production of the pet food via cross-contamination during manufacturing production lines, improper equipment cleaning, or other production deficiencies.
- 24. In 2018, a third study summarized 18 studies, articles, and an abstract published between July 2017 and January 2018 related to pet food ingredient testing. The authors concluded that the mislabeling of pet food appears rather "common" in the limited ingredient diet products that are proposed for elimination diets.<sup>6</sup> They also found that unexpected added ingredients are more frequently detected than those missing from the label.

<sup>&</sup>lt;sup>5</sup> See Elena Pagani, et al., Cross-contamination in canine and feline dietetic limited-antigen wet diets, BMC Vet Res. 2018; 14: 283 (September 12, 2018).

<sup>&</sup>lt;sup>6</sup> See Thierry Olivry and Ralf S. Mueller, *Critically Appraised topic on adverse food reactions of companion animals (5): discrepancies between ingredients and labeling in commercial pet foods*, BMC Vet Res. 2018 Jan 22; 14(1):24 (January 22, 2018).

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25. Since 2014, virtually all scholarly researchers have found that pet food sold to consumers frequently contains non-conforming ingredients, and significant discrepancies between pet food products' labeling and their actual ingredients appears to be commonplace among pet food manufacturers.

#### **Defendants' Material Misrepresentations**

- 26. Pet foods vary in their quality of ingredients, formula, manufacturing processes, and inspection quality. Pet owners who purchase "grain free" and "limited ingredient" products pay a premium in order to alleviate their pets' allergies or to provide various health benefits associated with a grain free or limited ingredient diet. Notably, food allergies are more common among certain dog breeds than others.
- 27. In addition, pet owners are willing to pay a premium for dog food with premium ingredients and expect the products that are advertised in this manner to conform to the ingredients listed on the packaging.
- 28. Accordingly, Defendant's misrepresentations regarding the ingredients in Just 6 are material to consumers who purchase this product because these same consumers pass over other products that cost less but do not claim to be made from select, premium ingredients.
- 29. Inclusion of the phrases "Just 6" and "Limited Ingredient" in the product name for "[t]he Just 6 Limited Ingredient" dog food line is intended to appeal specifically to dog owners whose pets have exhibited allergic or other adverse reactions to other dog foods. "Limited ingredient" diets are often recommended by veterinarians to reduce risks of adverse reactions of dogs to certain ingredients that may be used as filler in lower-priced dog foods. As explained below, a warranty purportedly signed by Rachael Ray states that "Just 6" signifies that the product contains only six ingredients.
- 30. The front and back of the Just 6 dog food bags include numerous representations of the Defendants that are materially misleading. Images of the bags are reproduced below:





RACHAEL RAY™ NUTRISH® JUST 6® LAMB MEAL & BROWN RICE RECIPE IS MADE FOR ADULT DOGS

Talk to your veterinarian about your dog's ideal weight and adjust your amounts accordingly.

ADULT DOG SIZE	FEEDING AMOUNT*
5 to 10 lbs.	3/4 to 1 cup
10 to 20 lbs.	1 to 1-3/4 cups
20 to 40 lbs.	1-3/4 to 3 cups
40 to 60 lbs.	3 to 4 cups
60 to 80 lbs.	4 to 5 cups
80 to 100 lbs.	5 to 6 cups
Over 100 lbs.	6 plus 1/2 cup for every additional 12 lbs.

Transition instructions: Because Rachael Ray\*\* Nutrish\* Just 6\* Lamb Meal 8. Brown Rice Recipie may offer different ingredients than your doop is used by, it may take up to ten days for your doop's system to become acclimated. Slowly mix with other food over a five- to ten-day period until your doop is solley eating Rachael Ray\* "Nutrish" Just 6\* Lamb Meal 8 Brown Rice Recipie.









CALORIE CONTENT (calculated): Metabolizable Energy (ME) 3,403 kcal/kg; 322 kcal/cup as fed

BE SURE TO PROVIDE PLENTY OF FRESH, CLEAN WATER DAILY, CLOSE PACKAGE TIGHTLY BETWEEN FEEDINGS OR STORE PRODUCT IN AN AIRTIGHT CONTAINER TO MAINTAIN FRESHNESS.

Adult Dogs: Adult dogs with normal activity may be fed the recommended amount in two result duly,

INGREDIENTS:

Lamb Meal, Brown Rice, Ground Rice, Dried Plain Beet Pulp, Chicken Fat (preserved with Mixed Tocopherols), Natural Pork Flavor, Sodium Chloride, Potassium Chloride, Zinc Proteinate, Vitamin & Supplement, Iron Proteinate, Lak-Accorbyl-2-Polyhosphate (Source of Vitamin C), Choline Chloride, Copper Proteinate, Manganese Proteinate, Biotin, Niacin, d-calcium Fontochenate, Sodium Selenite, Vitamin A Supplement, Ribotlavin Supplement, Thiamine Mononitrate, Vitamin BIS Supplement, Calcium Index Pyridoxine Hydrochloride (Source of Vitamin BS), Vitamin DS Supplement, Folic Acid.

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GUARANTEED ANALYSIS:

MADE WITH SAFE, HIGH-QUALITY INGREDIENTS

100% COMPLETE & BALANCED NUTRITION FOR ADULT DOGS

BEST IF USED BY:

31. The representations that Just 6 contains "no corn, wheat, soy or gluten ingredients" and "no . . . beef" appear prominently, in large type, on the front of every bag.

32. An express warranty, purported signed by Rachael Ray, a well-known and respected celebrity chef, appears on the back of every bag of Just 6:

[Rachael Ray Nutrish Just 6 is] a pet food made with just six simple, natural ingredients with added vitamins & minerals. Lamb meal is the #1 ingredient, followed by five other wholesome ingredients. Of course, Just 6<sup>®</sup> doesn't contain any corn, wheat, soy or gluten ingredients. . . .

## LIMITED INGREDIENT RECIPE

Simple. That's how I like my recipes. That's why
I worked with a team of pet nutrition experts to create
Rachael Ray™ Nutrish® Just 6® Lamb Meal & Brown Rice
Recipe — a pet food made with just six simple, natural
ingredients with added vitamins & minerals. Lamb meal is
the #1 ingredient, followed by five other wholesome
ingredients. Of course, Just 6® doesn't contain any corn,
wheat, soy or gluten ingredients. And there's never any
poultry by-product meal, artificial flavors, colors or
artificial preservatives. Nothing but
good, wholesome food here!

33. The back of the bag also includes an ingredient list for Just 6. Corn, wheat, soy, and beef are not listed as ingredients in this list.

- 34. Defendants' nutrish.com website similarly contains the representation, "Just 6 limited ingredient recipe is made with natural ingredients plus vitamins & minerals with no corn, wheat, soy or gluten."<sup>7</sup>
  - 35. The website also represents:

Rachael Ray<sup>TM</sup> Nutrish<sup>®</sup> demands the utmost in food safety and quality from our suppliers. We maintain rigorous testing to ensure ingredient and product safety. We continue our commitment to food safety and quality assurance by actively participating in a Pet Food Industry (PFI) work group to establish and implement "Best Practices" consistent with evolving regulations under the Food Safety Modernization Act. In addition to continually challenging our food safety programs, Rachael Ray<sup>TM</sup> Nutrish<sup>®</sup> employs independent third parties to assess and audit our food safety programs at each manufacturing facility.

Nutrish uses only the best, high quality carefully chosen ingredients. Every trusted ingredient supplier goes through rigorous qualification and testing. Rest assured that every product is backed by over 80 years of focused excellence in pet nutrition.<sup>8</sup>

36. All of the Defendants' representations regarding the ingredients in Just 6, and the safety of Just 6 for dogs that may be sensitive or allergic to corn, wheat, soy, or beef, are false. In fact, Just 6 contains significant amounts of each of these ingredients. Plaintiff's independent analysis of the ingredients of Just 6 is attached as Exhibit A.

#### **Defendants' Misrepresentations and Omissions are Material to Consumers**

37. Although pet foods vary in the quality of ingredients, formula, manufacturing processes, and inspection quality, dog owners often choose to purchase products that have no corn, wheat, soy, or beef because certain dog breeds have

<sup>&</sup>lt;sup>7</sup> https://nutrish.com/dog/just-6-dry-food/just-6-lamb-and-brown-rice.

<sup>&</sup>lt;sup>8</sup> https://Nutrish.com/faq/general/manufacturing-and-safety

allergies associated with dog foods that contain these ingredients or because the owners understand that certain ingredients help—or hamper—their pets' health, weight, and overall wellbeing.

- 38. When pet owners buy limited ingredient dog food, they usually do so to prevent a health issue or address a nutritional deficiency that their dog may be experiencing. And consumers generally must pay a premium price for specialized pet food formulations. Representations by Defendants on their nutrish.com website demonstrates that Defendants are aware of the reasons that dog owners choose food products labeled "limited ingredient." "Just 6® is a limited ingredient recipe which means it may help dogs with food sensitivities."
- 39. Accordingly, Plaintiff and Class Members purchased Just 6 instead of cheaper dog food alternatives—some of which are also marketed by Defendants—that were known to contain corn, wheat, soy, and/or beef.
- 40. Defendants' misrepresentations about the formulation of Just 6 drive consumers' purchases.

#### **CLASS ACTION ALLEGATIONS**

#### **Class Definitions**

41. Plaintiff brings this action on behalf of herself and the members of the following class (the "Class"):

All persons residing in California who, during the maximum period of time permitted by law, purchased Just 6 primarily for personal, family, or household purposes, and not for resale.

42. Specifically excluded from this definition are: (1) Defendants, any entity in which any Defendant has a controlling interest, and its legal representatives, officers, directors, employees, assigns and successors; (2) the Judge to whom this case

<sup>&</sup>lt;sup>9</sup> https://nutrish.com/faq/dog/dry-dog-food#7 (emphasis added).

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is assigned and any member of the Judge's staff or immediate family; and (3) Class Counsel.

- 43. Plaintiff reserves the right to amend the Class definition as necessary.
- As used herein, "Class Members" shall mean and refer to the members 44. of the Class, including Plaintiff.
- 45. Plaintiff seeks only damages and equitable relief on behalf of herself and the Class Members. Plaintiff disclaims any intent or right to seek any recovery in this action for personal injuries, wrongful death, or emotional distress suffered by Plaintiff and/or the Class Members.
- 46. Numerosity: Although the exact number of Class Members is uncertain and can only be ascertained through appropriate discovery, the number is great enough such that joinder is impracticable. The disposition of the claims of these Class Members in a single action will provide substantial benefits to all parties and to the Court.
- 47. Typicality: The claims of the representative plaintiff are typical in that Plaintiff, like all Class Members, purchased Just 6 that was manufactured and distributed by Defendants. Plaintiff, like all Class Members, has been damaged by Defendants' misconduct in that, inter alia, she has incurred or will continue to incur damage due to purchasing a product at a premium price that contained ingredients (corn, wheat, soy, and beef) that Defendants represented were absent from Just 6. Furthermore, the factual bases of Defendants' misconduct are common to all Class Members and represent a common thread of fraudulent, deliberate, and negligent misconduct resulting in injury to all Class Members.
- 48. Commonality: There are numerous questions of law and fact common to Plaintiff and Class Members that predominate over any individual questions. These common legal and factual issues include the following:
  - Whether Just 6 contains corn, wheat, soy, and/or beef; a)

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corn, wheat, soy, or beef are false; c) Whether Defendants expressly warranted that Just 6 would conform

Whether Defendants' representations that their products contain no

- to the representations made on its packaging that Just 6 contains no corn, wheat, soy, or beef;
- d) Whether Defendants impliedly warranted that Just 6 would conform to the representations that it is a limited ingredient product that would pass without objection in the trade under this description and is fit for the ordinary purposes for which such goods are sold;
- Whether Defendants breached their warranties by making the e) representations above;
- f) Whether Defendants were unjustly enriched by making the representations and omissions above;
- Whether Defendants' actions as described above violated the **g**) Magnuson-Moss Warranty Act, 15 U.S.C. § 2301, et seq.;
- Whether Defendants' actions as described above violated state h) consumer protection laws as alleged herein;
- i) Whether Defendants should be required to make restitution, disgorge profits, reimburse losses, pay damages, and pay treble damages as a result of the above described practices.
- 49. Adequate Representation: Plaintiff will fairly and adequately protect the interests of Class Members. Plaintiff has retained attorneys experienced in the prosecution of class actions, including dog food ingredient and consumer and product defect class actions, and Plaintiff intends to prosecute this action vigorously.
- Predominance and Superiority: Plaintiff and Class Members have all 50. suffered and will continue to suffer harm and damages as a result of Defendants' unlawful and wrongful conduct. A class action is superior to other available methods for the fair and efficient adjudication of the controversy. Absent a class action, Class

Members would likely find the cost of litigating their claims prohibitively high and would therefore have no effective remedy at law. Because of the relatively small size of Class Members' individual claims, it is likely that few Class Members could afford to seek legal redress for Defendants' misconduct. Absent a class action, Class Members will continue to incur damages, and Defendants' misconduct will continue without remedy. Class treatment of common questions of law and fact would also be a superior method to multiple individual actions or piecemeal litigation in that class treatment will conserve the resources of the courts and the litigants and will promote consistency and efficiency of adjudication.

51. Further, Defendants have acted or refused to act on grounds generally applicable to the Class, thereby making appropriate final injunctive relief or corresponding declaratory relief with respect to the Class as a whole.

#### COUNT 1

### VIOLATION OF MAGNUSON-MOSS WARRANTY ACT

(15 U.S.C. § 2301, et seq.)

- 52. Plaintiff brings this count on behalf of herself and the Class and repeats and re-alleges all previous paragraphs, as if fully included herein, as well as the allegations as to the breach of implied warranty of merchantability as set forth in Count 3 below.
- 53. As previously alleged, this Court has original jurisdiction over this matter based upon the requirements of CAFA; therefore, the Court has alternate jurisdiction over Plaintiff's Magnuson-Moss claim.
  - 54. Just 6 is a consumer product as defined in 15 U.S.C. § 2301(1).
- 55. Plaintiff and Class Members are consumers as defined in 15 U.S.C. § 2301(3) and utilized Just 6 for personal and household use and not for resale or commercial purposes.
- 56. Plaintiff purchased Just 6 costing more than \$5 and her individual claims are greater than \$25 as required by 15 U.S.C. §§ 2302(e) and 2310(d)(3)(A).

- 57. Defendants are suppliers and warrantors as defined in 15 U.S.C. §§ 2301(4) and (5).

  58. The federal Magnuson Mass Warranty Act ("MMWA" or "Act") 15
- 58. The federal Magnuson-Moss Warranty Act ("MMWA" or "Act"), 15 U.S.C. §§ 2301-2312, is a consumer protection regime designed to supplement state warranty law.
- 59. The MMWA provides a cause of action for breach of warranty, including the implied warranty of merchantability, or other violations of the Act. 15 U.S.C. § 2310(d)(1).
- 60. The Defendants have breached their implied warranties of merchantability by failing to provide merchantable goods. The Just 6 dog food at issue is not merchantable or fit for its ordinary purposes because the dog food is purportedly designed and marketed as a wholesome limited ingredient food for pet owners who choose to avoid feeding their dogs corn, wheat, soy, or beef, yet Plaintiff's and proposed Class Members' Just 6 products do not function accordingly.
- 61. Defendants breached its implied warranty of merchantability because Just 6 did in fact contain corn, wheat, soy, and beef, and therefore fails to function as a limited ingredient diet.
- 62. In its capacity as warrantor, and by the conduct described herein, any attempt by Defendants to limit the warranties in a manner that it does is not permitted by law.
- 63. By Defendants' conduct as described herein, Defendant has failed to comply with its obligations under its implied promises, warranties, and representations.
- 64. Plaintiff and the Class Members fulfilled their obligations under the implied warranties.
- 65. As a result of Defendants' breach of warranties, Plaintiff and the Class Members are entitled to revoke their acceptance of Just 6, obtain damages, punitive damages, equitable relief, and attorneys' fees and costs pursuant to 15 U.S.C. § 2301.

- 66. Plaintiff sent a demand letter to Defendants on March 26, 2020, which outlined how its conduct regarding the Just 6 product—failing to provide a limited ingredient diet—constituted a breach of Magnusson-Moss Warranty Act.
- 67. Copies of Plaintiff's demand letters as sent to both Defendants and their registered agents are attached as Collective Exhibit B. Defendants Ainsworth and Smucker have not responded as of the date of filing of this complaint.

#### **COUNT 2**

#### **BREACH OF EXPRESS WARRANTY**

- 68. Plaintiff brings this count on behalf of herself and the Class and repeats and re-alleges all previous paragraphs, as if fully included herein.
- 69. Defendants marketed, sold, and/or distributed Just 6, and Plaintiff and Class Members purchased Just 6.
- 70. Defendants represented in their marketing, advertising, and promotion of Just 6 that their product contained "no corn, wheat, soy, or gluten ingredients," and "no…beef."
- 71. Defendants made these representations to induce Plaintiff and Class Members to purchase Just 6, which did in fact induce Plaintiff and other Class Members to purchase this product.
- 72. Accordingly, Defendants' representations that Just 6 contained no corn, wheat, soy or beef became part of the basis of the bargain between Defendants and Plaintiff and other Class Members.
- 73. Just 6 did not conform to Defendants' representations and warranties regarding corn, wheat, soy, and beef because at all relevant times the bags of Just 6 contained these ingredients.
- 74. On March 26, 2020, Plaintiff sent a demand letter (Exh. 2) to Defendants that outlined how Defendants' conduct of misrepresenting Just 6's corn, wheat, soy, and beef content constituted a breach of their express warranties to consumers. Defendants have not responded as of the date of filing this complaint.

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75. As a direct and proximate result of Defendants' breaches of its express warranties and their failure to conform to Just 6's express representations, Plaintiff and members of the Class have been damaged. Plaintiff and Class Members have suffered damages in that they did not receive the product they specifically paid for and that Defendants warranted it to be. In addition, Plaintiff and Class Members paid a premium for a product that did not conform to the Defendants' warranties.

#### COUNT 3

#### BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY

- 76. Plaintiff brings this count on behalf of herself and the Class and repeats and re-alleges all previous paragraphs, as if fully included herein.
- 77. Defendants marketed, sold, and/or distributed Just 6, and Plaintiff and other Class Members purchased Just 6.
- 78. Plaintiff brings this claim for breach of the Uniform Commercial Code's implied warranty of merchantability on behalf of herself and other consumers who purchased Just 6 as a limited ingredient dog food product for their pets.
  - 79. The Defendants are merchants as defined by applicable UCC provisions.
- 80. Privity between Plaintiff and the Class and Defendants is not required under California law.
- 81. The Defendants have breached their implied warranties of merchantability that they made to Plaintiff and the prospective class. For example, Defendants impliedly warranted that the Just 6 products were free from defects, that they were merchantable, and that they were fit for the ordinary purpose for which limited ingredient dog foods are used.
- 82. When sold by Defendants, Just 6 was not merchantable, did not pass without objection in the trade as a limited ingredient diet for dogs, was not of adequate quality within that description, was not fit for the ordinary purposes for which such goods are used, and did not conform to the promises or affirmations of fact made on the container or label.

- 83. Within a reasonable time after Plaintiff knew or should have known that the product was not fit for such purpose and/or was not otherwise merchantable as set forth above, Plaintiff gave Defendant notice thereof.
- 84. As a direct result of Just 6 being unfit for its intended purpose as a limited ingredient food product and/or otherwise not merchantable, Plaintiff and Class Members were damaged and are entitled to remedies provided under Article 2 of the U.C.C., including under California law specifically, monetary damages. *See, e.g.*, Cal. Com. Code § 2714. Because of the defects in the Just 6 product as described herein, there was no value to the goods as accepted. The value of the Just 6 products had they been as warranted may be measured by their purchase prices; accordingly, damages in the sums of their purchase prices, or as otherwise measured pursuant to the damages provisions of Article 2 of the UCC, are warranted to Plaintiff and Class Members. *See*, *e.g.*, Cal. Com. Code § 2714(2).
- 85. As a direct and proximate result of Defendants' breach of the warranties of merchantability, Plaintiff and Class Members have been damaged in an amount to be proven at trial.

#### **COUNT 4**

#### **UNJUST ENRICHMENT**

- 86. Plaintiff brings this count on behalf of herself and the Class and repeats and re-alleges all previous paragraphs, as if fully included herein.
- 87. Plaintiff conferred benefits on Defendants by purchasing Just 6 at a premium price.
  - 88. Defendants have knowledge of its receipt of such benefits.
- 89. Defendants have been unjustly enriched in retaining the revenues derived from Plaintiff and Class Members' purchases of Just 6.
- 90. Defendants' retaining these moneys under these circumstances is unjust and inequitable because Defendants falsely and misleadingly represented that Just 6

contained no corn, wheat, soy or beef when, in fact, Just 6 did contain these non-conforming ingredients.

- 91. Defendants' misrepresentations have injured Plaintiff and Class Members because they would not have purchased (or paid a price premium) for Just 6 had they known the true facts regarding Just 6's ingredients.
- 92. Because it is unjust and inequitable for Defendant to retain such non-gratuitous benefits conferred on it by Plaintiff and Class Members, Defendants must pay restitution to Plaintiff and Class Members, as ordered by the Court.

#### **COUNT 5**

#### CALIFORNIA CONSUMERS LEGAL REMEDIES ACT ("CLRA")

- 93. Plaintiff brings this count on behalf of herself and the Class and repeats and re-alleges all previous paragraphs, as if fully included herein.
- 94. The CLRA prohibits deceptive practices by any business that provides goods, property, or services primarily for personal, family, or household purposes.
- 95. Plaintiff and the Class members are "consumers" as defined in California Civil Code § 1761(d).
- 96. The Just 6 Products are "goods" as defined in California Civil Code § 1761(a).
  - 97. Defendants are "persons" as defined in California Civil Code § 1761(c).
- 98. Plaintiff's and the Class Members' purchases of the Products are "transactions" as defined in California Civil Code § 1761(e).
- 99. Defendants' representations and omissions concerning the quality, benefits and effectiveness of the Products were false and/or misleading as alleged herein.
- 100. Defendants' false or misleading representations and omissions were such that a reasonable consumer would attach importance to them in determining his or her purchasing decision.

- 101. Defendants' false and misleading representations and omissions were made to the entire Class as they were prominently displayed on the packaging of every bag of Just 6 dog food.
- 102. Defendants knew or should have known their representations and omissions were material and were likely to mislead consumers, including Plaintiff and the Class.
- 103. Defendants' practices, acts, and course of conduct in marketing and selling the Just 6 Products were and are likely to mislead a reasonable consumer acting reasonably under the circumstances to his or her detriment.
- 104. Defendants' false and misleading representations and omissions were designed to, and did, induce the purchase and use of the Just 6 Products for personal, family, or household purposes by Plaintiff and Class members, and violated and continue to violate the following sections of the CLRA:
  - a. § 1770(a)(5): representing that goods have characteristics, uses, or benefits which they do not have;
  - b. § 1770(a)(7): representing that goods are of a particular standard, quality, or grade if they are of another;
  - c. § 1770(a)(9): advertising goods with intent not to sell them as advertised; and
  - d. § 1770(a)(16): representing the subject of a transaction has been supplied in accordance with a previous representation when it was not.
- 105. Defendants profited from the sale of the falsely, deceptively, and unlawfully advertised Products to unwary consumers.
- 106. Defendants' wrongful business practices constituted, and constitute, a continuing course of conduct in violation of the CLRA.
- 107. Defendants' wrongful business practices were a direct and proximate cause of actual harm to Plaintiff and to each Class member.

108. Pursuant to the provisions of Cal. Civ. Code § 1782(a), Plaintiff provided notice to Defendants of their alleged violations of the CLRA, demanding that Defendants correct such violations, and providing them with the opportunity to correct their business practices. Notice was sent via certified mail, return receipt requested on March 26, 2020. As of the date of filing this complaint, Defendants have not responded. Accordingly, if after 30 days no satisfactory response to resolve this litigation on a class-wide basis has been received, Plaintiff will seek leave to amend this request to seek restitution and actual damages as provided by the CLRA.

109. Pursuant to California Civil Code § 1780, Plaintiff seeks injunctive relief, their reasonable attorneys' fees and costs, and any other relief that the Court deems proper.

#### COUNT 6

#### CALIFORNIA FALSE ADVERTISING LAW ("FAL")

- 110. Plaintiff brings this count on behalf of herself and the Class and repeats and re-alleges all previous paragraphs, as if fully included herein.
- 111. The FAL provides that "[i]t is unlawful for any person, firm, corporation or association, or any employee thereof with intent directly or indirectly to dispose of real or personal property or to perform services" to disseminate any statement "which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading." Cal. Bus. & Prof. Code § 17500.
- 112. It also is unlawful under the FAL to make or disseminate any advertisement that is "untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading." *Id*.
- 113. As alleged herein, the advertisements, labeling, website, policies, acts, and practices of Defendants relating to the Just 6 Products were and are deceptive and misleading.

114. As alleged herein, the advertisements, labeling, website, policies, acts,

benefits, and ingredients.

representations about quality, benefits, and ingredients of Just 6.

115. Plaintiff suffered injury-in-fact as a result of Defendants' actions as set forth herein because, as a reasonable consumer, she purchased the Products in reliance on Defendants' false and misleading labeling claims concerning Just 6's qualities,

and practices of Defendants misled consumers acting reasonably as to Defendants'

- 116. Defendants' business practices as alleged herein constitute deceptive, untrue, and misleading advertising pursuant to the FAL because Defendants have advertised Just 6 in a manner that is untrue and misleading, which Defendants knew or reasonably should have known was untrue, and because Defendants omitted material information from their advertising.
- 117. Defendants profited from sale of the falsely and deceptively advertised Products to reasonable but unwary consumers including Plaintiff and the Class, and Defendants have thereby been unjustly enriched.
- 118. As a result, Plaintiff, the Class, and the general public are entitled to injunctive and equitable relief, restitution, and an order for the disgorgement of the funds by which Defendants were unjustly enriched.
- 119. Because Plaintiff owns pets to whom she would like to feed a limited ingredient dog food, she suffers threat of future harm because she is unable to rely on Defendants' representations regarding the ingredients of Just 6. Likewise, because Defendants have made such representations with impunity thus far, Plaintiff's ability to discern truthful from untruthful claims made with respect to Defendants' and other competitors' dog food ingredients is impaired. Injunctive relief requiring Defendants to make only truthful statements in their advertising would remedy these harms.
- 120. Pursuant to Cal. Bus. & Prof. Code § 17535, Plaintiff, on behalf of herself and the Class, seeks an order enjoining Defendants from continuing to engage in

including those set forth in this Complaint.

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### COUNT 7

deceptive business practices, false advertising, and any other act prohibited by law,

#### CALIFORNIA UNFAIR COMPETITION LAW ("UCL")

- 121. Plaintiff brings this count on behalf of herself and the Class and repeats and re-alleges all previous paragraphs, as if fully included herein.
- 122. The UCL prohibits any "unlawful, unfair or fraudulent business act or practice." Cal. Bus. & Prof. Code § 17200. Defendants' acts, omissions, misrepresentations, practices, and non-disclosures as alleged herein constitute business acts and practices.
- 123. Defendants' acts, omissions, misrepresentations, practices and nondisclosures as alleged herein constitute unlawful, unfair, and fraudulent business practices in that they have the capacity to deceive reasonable consumers, including Plaintiff and the Class, as to the benefits and ingredients of the Just 6 Products.
- 124. Unlawful: The acts alleged herein are "unlawful" under the UCL in that they violate at least: (a) the False Advertising Law, Cal. Bus. & Prof. Code § 17500, et seq.; (b) the Consumers Legal Remedies Act, Cal. Civ. Code § 1750, et seq.; and (c) California's Sherman Food, Drug, and Cosmetic Law, Cal. Health & Safety Code § 109875, et seg.
- 125. <u>Unfair</u>: Defendants' conduct with respect to the labeling, advertising, and sale of Just 6 was "unfair" because Defendants' conduct was immoral, unethical, unscrupulous, or substantially injurious to consumers and the utility of their conduct, if any, does not outweigh the gravity of the harm to their victims, including Plaintiff and the Class.
  - a. Defendants' conduct with respect to the labeling, advertising, and sale of Just 6 was and is unfair because it violates public policy as declared by specific constitutional, statutory or regulatory provisions, including

- but not limited to the applicable sections of the False Advertising Law and Consumers Legal Remedies Act.
- b. Defendants' conduct with respect to the labeling, advertising, and sale of the Products was and is unfair because the consumer injury was substantial, not outweighed by benefits to consumers or competition, and not one consumer themselves could reasonably have avoided.
- c. Reasonable consumers, including Plaintiff and the Class, purchased the Products believing they were beneficial and effective as claimed by Defendants when in fact they were not—a fact of which consumers could not reasonably have become aware.
- 126. <u>Fraudulent</u>: A statement or practice is "fraudulent" under the UCL if it is likely to mislead or deceive the public, applying an objective reasonable consumer test.
  - a. As set forth herein, Defendants' representations and omissions about the quality, benefits, and effectiveness of the Products were and are false and likely to mislead or deceive the public because a significant portion of the general consuming public, acting reasonably in the circumstances, could be misled by Defendants' representations and omissions.
- 127. Defendants profited from their sale of the falsely, deceptively, and unlawfully advertised and packaged Products to unwary consumers.
- 128. Defendants' conduct directly and proximately caused and continues to cause substantial injury to Plaintiff and the other Class members. Plaintiff and the Class have suffered injury-in-fact as a result of Defendants' unlawful conduct including but not limited to the damages as described above.
- 129. Plaintiff and the Class are likely to continue to be damaged by Defendants' deceptive trade practices, because Defendants continue to disseminate misleading information on the Products' packaging and through the marketing and

advertising of the Products. Thus, injunctive relief enjoining Defendants' deceptive practices is proper.

- 130. Because Plaintiff owns pets to whom she would like to feed limited ingredient dog food, she suffers threat of future harm by the Defendants because she is unable to rely on Defendants' representations regarding the qualities and ingredients of their products in deciding whether to purchase Just 6 in the future. Likewise, because Defendants have made such representations with impunity thus far, Plaintiff's ability to discern truthful from untruthful claims made with respect to competitors' dog food products is impaired. Injunctive relief requiring Defendants to make only truthful statements in their advertising would remedy these harms.
- 131. In accordance with Bus. & Prof. Code § 17203, Plaintiff seeks an order enjoining Defendants from continuing to conduct business through unlawful, unfair, and/or fraudulent acts and practices, and to commence a corrective advertising campaign.
- 132. Plaintiff and the Class also seek an order for and restitution of all monies from the sale of the Products, which were unjustly acquired through acts of unlawful competition.

#### RELIEF DEMANDED

WHEREFORE, Plaintiff, individually and on behalf of the Class of all others similarly situated, seeks a judgment against Defendants, as follows:

- a. For an order certifying the Class under Rule 23 of the Federal Rules of Civil Procedure and naming Plaintiff as Class representative and Plaintiff's attorneys as Class Counsel;
- b. For an order declaring that Defendants' conduct violates the statutes referenced herein;
- c. For an order finding in favor of Plaintiff and the Class on all counts asserted herein;
- d. For compensatory, statutory, and punitive damages, as applicable, in

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