

Attachment 162

Record # 1 / 102030048 / Consumer Sentinel Network Complaint			
Reference Number:	102030048	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	jay noland is running a ponzi scheme taking unsuspecting peoples money. my niece got involved and i wanted to help her so i joined. since getting involved they have drained my neice of 40K and seceral others. they force them to attend very expensive trainings or be removed \$4,000 etc. she has documented everything. This company success by health being run through success by media needs to be investigated as soon as possible. they are taking peoples money like crazy ! you can contact my niece for documents a [REDACTED]. i read he has done this begore. james noland- j d noland Jay noland whatever he goes by.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/17/2018 12:32:29 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/17/2018 12:32:29 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$2,049.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	11/17/2018	Transaction Date:	08/20/2018
Initial Contact:	In Person	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:	[REDACTED]	Last Name:	[REDACTED]
Address 1:		Address 2:	
City:	[REDACTED]	State:	Kentucky
Zip:	[REDACTED]	Country:	UNITED STATES
Home Number:		Cell Number:	[REDACTED]
Work Number:		Ext:	
Fax Number:		Email:	
Age Range:	[REDACTED]	Military Service Branch:	
Soldier Status:		Soldier Station:	

Subject			
Subject:	Success by health	Normalized Name:	Success By Health
Address 1:	107 s. green valley parkway s. 300	Address 2:	
City:	Henderson	State/Prov:	Nevada
ZIP:	89012	Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Noland	Title:	Ceo

Record # 2 / 111776495 / Consumer Sentinel Network Complaint			
Reference Number:	111776495	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	The consumer called to file a complaint against Success by Health. His complaint is he paid for a membership to get their coffee at a discount but, was then expected to go out and sell their product... Call disconnected before report was finished.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	09/23/2019 4:34:43 PM
Created By:	CADKINS	Created Date:	09/23/2019 4:34:43 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Call Center	Product Service Description:	Business Opportunities\Work-At-Home Plans
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Not Reported	Agency Contact:	Phone
Complaint Date:	09/23/2019	Transaction Date:	09/23/2019
Initial Contact:	Unknown	Initial Response:	Unknown
Statute/Rule:	Rule\Other	Law Violation:	Other (Note the Violation in the Comment Field)
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	No	Dispute with Credit Bureau - Resolved to Satisfaction?:	No
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:	██████	Last Name:	██████
Address 1:		Address 2:	
City:		State:	
Zip:		Country:	UNITED STATES
Home Number:		Cell Number:	
Work Number:		Ext:	
Fax Number:		Email:	
Age Range:		Military Service Branch:	
Soldier Status:		Soldier Station:	
Subject			

Subject:	Success by Health	Normalized Name:	Success By Health
Address 1:		Address 2:	
City:		State/Prov:	
ZIP:		Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			

Record # 3 / 112993319 / Consumer Sentinel Network Complaint			
Reference Number:	112993319	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	My mentally ill mother was coerced into signing onto the success by health program. Between her mental illness and lack of reading capability she did/could not understand the fine print that was pushed in front of her while they filled out a form online on her behalf. Since then they have funneled her Nutraceuticals and offers of seminars that will cure her chronic mental illness. Since signing on she has become less stable and a risk to her own safety and mine, but refuses to take her doctor prescribed medication.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	10/29/2019 9:02:26 PM
Created By:	FTCCIS-FTCUSER	Created Date:	10/29/2019 9:02:26 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$1,309.90
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	10/29/2019	Transaction Date:	09/27/2019
Initial Contact:	In Person	Initial Response:	In Person
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer			
Consumer Small Business or Organization:			
First Name:	████	Last Name:	████████
Address 1:	████████████████████	Address 2:	
City:	██████	State:	Iowa
Zip:	████	Country:	UNITED STATES
Home Number:		Cell Number:	████████
Work Number:		Ext:	
Fax Number:		Email:	
Age Range:	████	Military Service Branch:	
Soldier Status:		Soldier Station:	

Reported By			
Consumer Small Business or Organization			
First Name:	████	Last Name:	████
Address 1:	████████████████████	Address 2:	
City:	██████	State:	Iowa
Zip:	████	Country:	UNITED STATES
Home Number:		Cell Number:	██████████
Work Number:		Ext:	
Fax Number:		Email:	████████████████████
Age Range:	████	Military Service Branch:	
Soldier Status:		Soldier Station:	
Subject			
Subject:	Success by Health	Normalized Name:	Success By Health
Address 1:		Address 2:	
City:	Kalona	State/Prov:	Iowa
ZIP:	(Cleansed: 52247)	Country:	UNITED STATES
Email:		URL:	sbhwb.com
Phone Number:	██████████	Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Clayton Miller	Title:	

Record # 4 / 101635323 / Consumer Sentinel Network Complaint			
Reference Number:	101635323	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	promised 50% commission, promised there was no mandatory month amount to spend, promised huge monthly payouts... was told absolutely no refunds or charge backs, paid HUGE shipping costs, promised delivery in two days as thats what i was charged for, have product that ive paid for but never received... have yet to receive my commission check... Jay Noland thinks hes god, and no one can touch him... i have a recording of him talking about taking over congress and demanding laws changed to suit his wants, theres a product he was listed for sale that deals with child sex trafficking.....		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/06/2018 9:03:42 AM
Created By:	FTCCIS-FTCUSER	Created Date:	11/06/2018 9:03:42 AM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$6,021.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	11/06/2018	Transaction Date:	05/25/2018
Initial Contact:	Mobile: Text/Email/IM	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:	██████████	Last Name:	██████████
Address 1:	██	Address 2:	
City:	██████████	State:	Kentucky
Zip:	██████	Country:	UNITED STATES
Home Number:	██████████	Cell Number:	██████████
Work Number:		Ext:	
Fax Number:		Email:	██
Age Range:	██████	Military Service Branch:	
Soldier Status:		Soldier Station:	

Subject			
Subject:	Success by Health	Normalized Name:	Success By Health
Address 1:	18 E. Broadway Street	Address 2:	
City:	Winchester	State/Prov:	Kentucky
ZIP:	40391____ (Cleansed: 40391)	Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Noland	Title:	Ceo

Record # 5 / 101671591 / Consumer Sentinel Network Complaint			
Reference Number:	101671591	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	I was promised products and training that I never received. I was promised 50% commission and product credits that never happened.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/06/2018 12:59:29 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/06/2018 12:59:29 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$5,000.00
Payment Method:	Credit Card	Agency Contact:	Mobile
Complaint Date:	11/06/2018	Transaction Date:	05/25/2018
Initial Contact:	Social Network	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:	█	Last Name:	█
Address 1:		Address 2:	
City:		State:	
Zip:		Country:	UNITED STATES
Home Number:		Cell Number:	
Work Number:		Ext:	
Fax Number:		Email:	
Age Range:		Military Service Branch:	
Soldier Status:		Soldier Station:	
Subject			
Subject:	Success by Health	Normalized Name:	Success By Health
Address 1:		Address 2:	

City:		State/Prov:	
ZIP:		Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Noland	Title:	CEO

Record # 6 / 101798307 / Consumer Sentinel Network Complaint			
Reference Number:	101798307	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	Company owner was not supposed to open a new company. He scammed hundreds of people out of money for products he rebranded from someone else.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/09/2018 2:24:54 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/09/2018 2:24:54 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$1,487.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	11/09/2018	Transaction Date:	
Initial Contact:	I Initiated Contact	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:	██████	Last Name:	██████
Address 1:		Address 2:	
City:		State:	
Zip:		Country:	UNITED STATES
Home Number:		Cell Number:	██████████
Work Number:		Ext:	
Fax Number:		Email:	
Age Range:	██████	Military Service Branch:	
Soldier Status:		Soldier Station:	
Subject			
Subject:	Success by Health	Normalized Name:	Success By Health
Address 1:		Address 2:	

City:		State/Prov:	
ZIP:		Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Nolan	Title:	CEO

Record # 7 / 101971276 / Consumer Sentinel Network Complaint			
Reference Number:	101971276	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	Jay Noland or James Noland or JD Noland with Lina Torres Noland have created a ponzi scheme in which they are taking \$5,000 from people for a stake in the company you never receive. They have stolen products from another networking company to resale as their own & called it affiliate marketing so Jay's former FTC complaint doesn't come back to haunt him. please investigate this company. so many are now homeless and broke because of his actions.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/15/2018 1:39:14 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/15/2018 1:39:14 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$2,000.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	11/15/2018	Transaction Date:	07/20/2018
Initial Contact:	Social Network	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:	██████	Last Name:	██████
Address 1:		Address 2:	
City:	██████████	State:	Kentucky
Zip:	██████	Country:	UNITED STATES
Home Number:		Cell Number:	
Work Number:		Ext:	
Fax Number:		Email:	
Age Range:	██████	Military Service Branch:	
Soldier Status:		Soldier Station:	
Subject			

Subject:	Success by health	Normalized Name:	Success By Health
Address 1:		Address 2:	
City:		State/Prov:	Nevada
ZIP:		Country:	United States
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	JD Noland	Title:	Ceo

Record # 8 / 102030497 / Consumer Sentinel Network Complaint			
Reference Number:	102030497	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	From a mutal friend Ive got introduced to Success By Health, CO Jay Noland. I thought this was a great investment when hearing the conditions. unfortunately these conditions were not the same as we got explained at the first time. for instance we were promised to recieve certain products but didnt get them. they told us a lot of lies, ie holding a bootcamp in sweden - which we have paid for - but it isnt taking place on the correct time and no refunds are possible. by this we have lost a lot of money, sinced they promised things that they now cant achieve.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/17/2018 4:13:33 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/17/2018 4:13:33 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Other (Note in Comments)
Amount Requested:		Amount Paid:	\$5,500.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	11/17/2018	Transaction Date:	06/01/2018
Initial Contact:	In Person	Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	Yes
Consumer Information			
Consumer Small Business or Organization:			
First Name:	██████	Last Name:	██████
Address 1:	████████████████████	Address 2:	
City:	██████████	State:	Gothenburg
Zip:	██████	Country:	SWEDEN
Home Number:	██████████	Cell Number:	██████████
Work Number:		Ext:	
Fax Number:		Email:	████████████████████
Age Range:	██████	Military Service Branch:	
Soldier Status:		Soldier Station:	
Subject			

Subject:	Success by health	Normalized Name:	Success By Health
Address 1:	UNKNOWN	Address 2:	
City:	Las Vegas	State/Prov:	Nevada
ZIP:	11111-1111 (Cleansed: 89102)	Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Noland	Title:	Co

Record # 9 / 99533639 / Consumer Sentinel Network Complaint			
Reference Number:	99533639	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	My sister recently got involved with this company, which made her pay a membership fee to become a seller of their products, and required her to purchase inventory, the lowest amount being \$500 worth. She has also been extensively recruiting for the sales team she's a part of, and has made attempts to involve my friends in addition to her own. I'm immediately suspicious of any company that makes you pay money to be involved, since I did some research before becoming a member of Vector's sales team a couple years ago. She refuses to believe that it's a pyramid scheme and I don't want her to try to manipulate me into being involved, so I would really recommend that the FTC start investigating this company.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	09/04/2018 4:07:48 AM
Created By:	FTCCIS-FTCUSER	Created Date:	09/04/2018 4:07:48 AM
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Description:	Business Opportunities\Work-At-Home Plans
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Internet
Complaint Date:	09/04/2018	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:	██████	Last Name:	
Address 1:		Address 2:	
City:	██████████	State:	Tennessee
Zip:	██████	Country:	UNITED STATES
Home Number:		Cell Number:	██████████
Work Number:		Ext:	
Fax Number:		Email:	██████████████████
Age Range:	██████	Military Service Branch:	

Soldier Status:		Soldier Station:	
Subject			
Subject:	Success By Health	Normalized Name:	Success By Health
Address 1:		Address 2:	
City:		State/Prov:	Tennessee
ZIP:		Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Amber Waxler	Title:	

Record # 10 / 101618928 / Consumer Sentinel Network Complaint			
Reference Number:	101618928	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	we joined success by health May 3rd 2018. we were told we were to be paid 50% for our effects. (we only ever received 25%. we were forced into purchasing more and more product or told we would be removed from the company. we were forced to purchase exoensive tickets to trainings or we would be removed from the company. when we joined we were told it was to be built however we wanted at our own pace but soon learned they were money hungry. we were forced to pre order multiple products and promised they would ship in 2 days. we received some late & some not at all ever. \$20-\$5,000 orders that were never fulfilled. once there started to be income claims beinv made and things forced on people until maybe could barely pay their own bills we knew something was wrong. i started to research & say jay or james noland was in trouble before and told to nevef touch network marketing again. i knew we needed to tell our story because no one needs to be hurt by this man again and his false promises. we have been recently told we were being removed from this company because we questioned where our products were. we were told that was being negative. i just want to help shut this man down.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/05/2018 4:19:21 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/05/2018 4:19:21 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$32,000.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	11/05/2018	Transaction Date:	05/01/2018
Initial Contact:	Social Network	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:	█	Last Name:	
Address 1:			
Address 2:			
City:	█	State:	Kentucky
Zip:	█	Country:	UNITED STATES
Home Number:			
		Cell Number:	█

Work Number:		Ext:	
Fax Number:		Email:	██████████
Age Range:		Military Service Branch:	
Soldier Status:		Soldier Station:	
Subject			
Subject:	Success by health	Normalized Name:	Success By Health
Address 1:	170 S.Green Valley parkway suite300	Address 2:	
City:	Henderson	State/Prov:	Nevada
ZIP:	89012	Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	James Noland	Title:	Ceo

Record # 11 / 101963908 / Consumer Sentinel Network Complaint			
Reference Number:	101963908	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	i joined this company for the coffee. then was quickly told i had to invest over and over again or be removed and not receive my pat for getting people to purchase. i was told i could retire within 10-18 months if i just followed and spent more and more money on training events from \$200-\$5,000. i just want no one else to be hurt by this company.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/15/2018 12:37:25 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/15/2018 12:37:25 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$40,000.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	11/15/2018	Transaction Date:	05/05/2018
Initial Contact:	Social Network	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:	██████	Last Name:	██████
Address 1:	██████████	Address 2:	
City:	██████████	State:	Kentucky
Zip:	██████	Country:	UNITED STATES
Home Number:		Cell Number:	
Work Number:		Ext:	
Fax Number:		Email:	
Age Range:	██████████	Military Service Branch:	
Soldier Status:		Soldier Station:	
Subject			

Subject:	Success by health	Normalized Name:	Success By Health
Address 1:	848 N. Rainbow Blvd	Address 2:	
City:	Las Vegas <i>(Cleansed: Las Vegas)</i>	State/Prov:	Nevada
ZIP:	89107	Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	James Noland	Title:	Ceo

Record # 12 / 95823790 / Consumer Sentinel Network Complaint			
Reference Number:	95823790	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	We are not receiving our commission checks. We tried multiple times to contact support to fix the issue, but with no luck. The CEO has been guilty of this before with another company (FTC Lawsuit). Also embezzlement charges as well. Please let me know that this is being checked on before too many people fall victim again. Thank you.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	05/18/2018 6:33:08 PM
Created By:	FTCCIS-FTCUSER	Created Date:	05/18/2018 6:33:08 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$3,500.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	05/18/2018	Transaction Date:	11/15/2017
Initial Contact:	I Initiated Contact	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:	█	Last Name:	█
Address 1:	█	Address 2:	
City:	█	State:	Florida
Zip:	█	Country:	UNITED STATES
Home Number:		Cell Number:	
Work Number:		Ext:	
Fax Number:		Email:	█
Age Range:	█	Military Service Branch:	
Soldier Status:		Soldier Station:	
Subject			
Subject:	Success By Health	Normalized Name:	Success By Health

Address 1:		Address 2:	
City:	Las Vegas	State/Prov:	Nevada
ZIP:	<i>(Cleansed: 89102)</i>	Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Noland	Title:	CEO

Record # 13 / 102310506 / Consumer Sentinel Network Complaint			
Reference Number:	102310506	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	The CEO created the company and claimed to be the maker of the health care products which he did not brand himself. He should never have opened another company because he had previous charges for being fraudulent. He claims there will be a certain percentage of commission but just scams people out of their money. This owner needs to be shut down for scamming people out of thousands of dollars.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/28/2018 11:05:08 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/28/2018 11:05:08 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Impostor: Business
Amount Requested:		Amount Paid:	\$1,500.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	11/28/2018	Transaction Date:	03/04/2018
Initial Contact:	Internet/E-mail	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:	██████	Last Name:	██████
Address 1:		Address 2:	
City:	██████████	State:	Kentucky
Zip:	██████	Country:	UNITED STATES
Home Number:		Cell Number:	██████████
Work Number:		Ext:	
Fax Number:		Email:	████████████████████
Age Range:	██████	Military Service Branch:	
Soldier Status:		Soldier Station:	
Subject			

Subject:	Success by Health	Normalized Name:	Success By Health
Address 1:	170 S. Green Valley Parkway	Address 2:	
City:	Henderson	State/Prov:	Nevada
ZIP:	89012	Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Nolan	Title:	CEO

Record # 14 / 101677949 / Consumer Sentinel Network Complaint			
Reference Number:	101677949	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	I started with this great company called Success By Health I had to pay a annual fee of 49.00 to access my website. I was told money from the products went to help an ophanage in Kenya, Africa, Turns out that was a lie. I was told the shipping took about 2 days turns out that was a lie. I was told I would make 50% of what was bought. truns out it was only 10%. was Told one thing in the being and after the MVP everything changed and prices went up but products kept being sent out later and later. The products came from Jay Nolands Ex Wife's company. and the prices was increased alot. Most of what I was told changed or turned out to be a lie.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/06/2018 1:20:20 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/06/2018 1:20:20 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$49.00	Amount Paid:	\$341.00
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	11/06/2018	Transaction Date:	08/26/2018
Initial Contact:	Social Network	Initial Response:	Internet/E-mail
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:	██████████	Last Name:	██████████
Address 1:	████████████████████	Address 2:	
City:	██████████	State:	Illinois
Zip:	██████████	Country:	UNITED STATES
Home Number:	---	Cell Number:	
Work Number:		Ext:	
Fax Number:		Email:	████████████████████

Age Range:		Military Service Branch:	
Soldier Status:		Soldier Station:	
Subject			
Subject:	Success By Health	Normalized Name:	Success By Health
Address 1:	170 Green Valley Parkway	Address 2:	Suite 300
City:	Henderson	State/Prov:	Nevada
ZIP:	89012	Country:	UNITED STATES
Email:		URL:	sbhmember.com
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			

Record # 15 / 101671576 / Consumer Sentinel Network Complaint			
Reference Number:	101671576	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	when starting with the company, everything was amazing. i actually thought i had a chance at financial freedom. within the last couple of months i had noticed a lot of changes in people and within the company itself. the ceo jay noland having people wire in \$5,000 to become a "global ambassador" of the company. which at first i thought that was kind of cool. then i started thinking why wpuld he want people to wire in the money when everything we do involves using a credit card? so i started hearing about all theese people getting kicked out of the company for asking about their referer who got kicked out before them. long story short. this company is a scam and has taken peoples money and not given them any product. shorting peoples commission checks as well. me personally, i didnt have much of a commission check. but i want justice for the ones who have had their money taken. after doing research on jay noland after all this, i realized that hes done this before to people with other companies. he shouldnt keep getting away with it.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/06/2018 12:57:13 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/06/2018 12:57:13 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$750.00
Payment Method:	Credit Card	Agency Contact:	Mobile
Complaint Date:	11/06/2018	Transaction Date:	07/27/2018
Initial Contact:	Social Network	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:	██████	Last Name:	██████
Address 1:	██████████	Address 2:	
City:	██████	State:	Kentucky
Zip:	██████	Country:	UNITED STATES
Home Number		Cell Number	██████████
Work Number:		Ext:	

Fax Number:		Email:	
Age Range:		Military Service Branch:	
Soldier Status:		Soldier Station:	
Subject			
Subject:	Success By Health	Normalized Name:	Success By Health
Address 1:	N/a	Address 2:	
City:	Las Vegas	State/Prov:	Nevada
ZIP:	00000 <i>(Cleansed: 89102)</i>	Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Noland	Title:	CEO

Record # 16 / 101838542 / Consumer Sentinel Network Complaint

Reference Number:	101838542	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	i joined, success by health, on 10/24/2017. Since the first Training/Conference, in November of 2017, the CEO Jay Noland has communicated that the only way to be successful and earn enough money to replace your income is to be "All out, All in". In trying to be "All out, All in", it has been a constant struggle to run a profitable business. The products are rarely available, the CEO Jay Noland continuously advises affiliates to spend more money. I am still waiting on products that were purchased in March of 2018. I have since found out that Jay Noland has be lying about information. I feel like this company is a scam.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/11/2018 10:27:50 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/11/2018 10:27:50 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Other (Note in Comments)
Amount Requested:		Amount Paid:	\$25,000.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	11/11/2018	Transaction Date:	10/24/2017
Initial Contact:	Social Network	Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No

Consumer Information

Consumer Small Business or Organization:			
First Name:	██████	Last Name:	██████
Address 1:	████████████████████	Address 2:	
City:	██████	State:	Florida
Zip:	██████	Country:	UNITED STATES
Home Number:	██████████	Cell Number:	██████████
Work Number:		Ext:	
Fax Number:		Email:	████████████████████
Age Range:	████████	Military Service Branch:	
Soldier Status:		Soldier Station:	

Subject			
Subject:	Success by health / success By media	Normalized Name:	Success By Health / Success By Media
Address 1:	170 S. Green Valley Parkway	Address 2:	
City:	Henderson	State/Prov:	Nevada
ZIP:	89012-____ (Cleansed: 89012)	Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Noland	Title:	CEO

Record # 17 / 101928847 / Consumer Sentinel Network Complaint

Reference Number:	101928847	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	I got introduced to Success by health in January and have been building and investing my money until I got terminated from the company 20-21st October. The reason for termination that they gave me was because I was negative. The only thing I did was ask questions about the removal of Luke Curry from the company where I wanted to hear Luke's version of the story. The company gave me an ultimatum about either accepting what Jay parts of the sortotory was or to "find another company". I said okay. Just pay me my commission. They didn't. Jay Noland refused to pay my commission of 850\$ and all the representatives of the company are ignoring my messages. Overall I invested a lot of money and time into building my business with Success by health. The only way for me to be allowed to stay with SBH was if I kept spending my money on trainings. I have spent 11000 \$ on trainings and He is high pressuring people to go to his trainings and give him their money. Jay Noland comes upp with different packages where he promises to get a percentage once the company is "global". He is a defintion of a scammer and has a cult-like following. Please save these people		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/14/2018 1:36:30 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/14/2018 1:36:30 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$11,000.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	11/14/2018	Transaction Date:	01/26/2018
Initial Contact:	Phone Call: Mobile/Cell	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	Yes

Consumer Information

Consumer Small Business or Organization:			
First Name:	██████████	Last Name:	██████████
Address 1:	████████████████████	Address 2:	
City:	██████	State:	Vastergotland
Zip:	██████	Country:	SWEDEN
Home Number:	██████████	Cell Number:	██████████

Work Number:		Ext:	
Fax Number:		Email:	
Age Range:		Military Service Branch:	
Soldier Status:		Soldier Station:	
Subject			
Subject:	Success by health/ success by media	Normalized Name:	Success By Health/ Success By Media
Address 1:	Henderson, NV 89012 (USA)	Address 2:	
City:	Henderson	State/Prov:	Nevada
ZIP:	89012	Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Noland	Title:	CEO

Record # 18 / 102023994 / Consumer Sentinel Network Complaint

Reference Number:	102023994	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	<p>i joined the company in April of this year and became a founder. I paid over \$3600 to do this with promises of earning a founders fee. This promise was misrepented by Jay Noland. I was also pressured to spend money I didnt have, attend events I couldnt afford, charged for product I never received, and was pressured to get others to "join", and do the same thing. In october I was pressured into becoming a global founder once again with promises of earning lots of money globally as Jay Noland stated he was taking the company global. That was another large sum of money which Mr. Noland only accepted wire transfers. That amount was \$5200. I was also supposed to receive \$5000 worth in product for purchasing this pack which i never have. He also claims to fully support an orphanage in Kenya, Africa which he claims to do with the money from Success By Health. He calls the orphanage Success By Helping Foundation. The orphanage exists but he can not provide proof that he actually supports it. Mr. Noland also claims to have a huge warehouse in Winchester, KY which he claims to hire several people. This is simply a lie. He also encourages individuals to quit their jobs and focus solely on Success By Health so that it leaves them depending solely on this scheme for their livelihood. I have lost thousands of dollars with Jay Noland. He is a fraud and needs to be stopped.</p>		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/17/2018 3:21:18 AM
Created By:	FTCCIS-FTCUSER	Created Date:	11/17/2018 3:21:18 AM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$30,000.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	11/17/2018	Transaction Date:	04/30/2018
Initial Contact:	In Person	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No

Consumer Information

Consumer Small Business or Organization:			
First Name:	██████	Last Name:	██████
Address 1:	████████████████████	Address 2:	
City:	██████	State:	Kentucky

Zip:	██████
Home Number:	
Work Number:	
Fax Number:	
Age Range:	██████
Soldier Status:	

Country:	UNITED STATES
Cell Number:	██████████
Ext:	
Email:	████████████████████
Military Service Branch:	
Soldier Station:	

Subject:	Success Ny Media Success By Health
Address 1:	170 S. Green Valley Pkwy Suite 300
City:	Henderson
ZIP:	89012
Email:	
Phone Number:	
Subject ID Type:	
Subject ID Issuer Country:	
Representative Name:	Jay Noland

Subject

Normalized Name:	Success Ny Media Success By Health
Address 2:	
State/Prov:	Nevada
Country:	UNITED STATES
URL:	
Ext:	
Subject ID Issuer State:	
Title:	CEO Founder

Record # 19 / 101810233 / Consumer Sentinel Network Complaint

Reference Number:	101810233	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	I was contacted to be an affiliate and paid fee to join and ordered products to try. Products we not in good condition upon arrival, several capsules cracked. Was told proceeds went to a charity and it appears as though Jay Noland is lying to a lot of people. Wants everybody to order excessive inventory ornthey don't matter.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/09/2018 6:46:19 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/09/2018 6:46:19 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$213.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	11/09/2018	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No

Consumer Information

Consumer Small Business or Organization:			
First Name:	██████████	Last Name:	██████████
Address 1:	████████████████████	Address 2:	
City:	██████████	State:	Texas
Zip:	██████████	Country:	UNITED STATES
Home Number:	██████████	Cell Number:	
Work Number:		Ext:	
Fax Number:		Email:	██
Age Range:	██████████	Military Service Branch:	
Soldier Status:		Soldier Station:	
Subject:	Success By Health Media LLC	Normalized Name:	Success By Health Media Llc

Address 1:	170 S. Green Valley Pkwy. Ste. 300	Address 2:	
City:	Henderson	State/Prov:	Nevada
ZIP:	89012	Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			

Record # 20 / 102029763 / Consumer Sentinel Network Complaint

Reference Number:	102029763	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	I joined the company in May of this year. I am a full time college student with a full time job. I started with Success By Health/Media in hopes of earning extra money. This did not happen. I was pressured to put the "commission" I did earn back into the company for more products. I was also pressured to spend money and attend meetings which with my schedule I didn't have time or money for. I spent alot of money for products I didn't receive. I was pressured to sell and to get others to join and buy packs. The packs range from \$500 to \$5000. I was also pressured each month to hit a rank, and to do "whatever" it took to do this. Mr. Noland's favorite slogan was OTP-meaning use other people's money. Credit Cards, Borrow from friend's and family, even having people sell things to put more money into the company. The entire company is a scam, and Jay Noland is a fraud.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/17/2018 9:52:52 AM
Created By:	FTCCIS-FTCUSER	Created Date:	11/17/2018 9:52:52 AM
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Description:	Other (Note in Comments)
Amount Requested:	\$49.00	Amount Paid:	\$6,500.00
Payment Method:	Bank Transfer Other	Agency Contact:	Internet
Complaint Date:	11/17/2018	Transaction Date:	05/04/2018
Initial Contact:	In Person	Initial Response:	In Person
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No

Consumer Information

Consumer Small Business or Organization:			
First Name:	██████████	Last Name:	██████████
Address 1:	████████████████████	Address 2:	██████████
City:	██████████	State:	Kentucky
Zip:	██████████	Country:	UNITED STATES
Home Number:		Cell Number:	██████████████████
Work Number:		Ext:	
Fax Number:		Email:	██

Age Range:	
Soldier Status:	
Subject:	Success By Health Success By Media
Address 1:	170 S. Green Valley PKWAY SUITE 300
City:	Henderson
ZIP:	89012
Email:	
Phone Number:	
Subject ID Type:	
Subject ID Issuer Country:	
Representative Name:	Jay Noland

Military Service Branch:	
Soldier Station:	
Subject	
Normalized Name:	Success By Health Success By Media
Address 2:	
State/Prov:	Nevada
Country:	UNITED STATES
URL:	successbyhealth.com
Ext:	
Subject ID Issuer State:	
Title:	CEO FOUNDER

Record # 21 / 102521612 / Consumer Sentinel Network Complaint

Reference Number:	102521612	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	This is a fraudulent company and a pyramid scheme. We have had money taken out of our account for things we did not agree too and foe products we have not recieved. They pressured us into getting other people involved very hard. As well as Pressured to attend events regularly and constantly pressured to spend money we dont have and promised to get so much back if we do as told. We were told lies upon lies about this company.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	12/05/2018 9:27:20 PM
Created By:	FTCCIS-FTCUSER	Created Date:	12/05/2018 9:27:20 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Telemarketing, Other
Amount Requested:		Amount Paid:	\$8,000.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	12/05/2018	Transaction Date:	05/29/2018
Initial Contact:	Internet/E-mail	Initial Response:	
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	TSR: Unauthorized billing
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No

Consumer Information

Consumer Small Business or Organization:			
First Name:	██████	Last Name:	██████
Address 1:	████████████████████	Address 2:	
City:	██████	State:	Kentucky
Zip:	██████	Country:	UNITED STATES
Home Number:	██████████	Cell Number:	██████████
Work Number:		Ext:	
Fax Number:		Email:	████████████████████
Age Range:		Military Service Branch:	
Soldier Status:		Soldier Station:	

Subject

Subject:	Success By Media	Normalized Name:	Success By Media
Address 1:	170 S.Green Valley Parkway suit 300	Address 2:	
City:	Henderson	State/Prov:	Nevada
ZIP:	89012	Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Noland	Title:	CEO of Success By Health

Record # 22 / 101838433 / Consumer Sentinel Network Complaint			
Reference Number:	101838433	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	<p>Jay Noland made me beleive that he could teach me how to make \$1,000,000 per month in income. He used my network and my influence to launch a new network marketing/affiliate marketing company. He said he would train me and all my leaders how to build a legacy business. He told me hes trained many of the top money earners in the network marketing/affiliate marketing industry, which i found out later was not true. He launch his new company called Success By Health and told me i need to edify him to all my leaders and he used my influence to gain their respect. I was the number 1 earner in the company and even though sales kept incresing my income was not. he kept saying its my fault. our of respect i continued to build my team since he kept telling me my income would began to jump. it never did. he also would call me on months that I had not ordered \$500+ in product from his company and tell me i cant be his #1 if i didnt order at least \$500 every month. even though i wasnt making much money compared to the sales i generated. he continued to push everyone to keep investing more money into his products or he wouldnt work with them, he would say. then in october 2018, he told me my wife cant come to any of the company events and that i had to choose between my wife (family) or the company. i told him of course my wife (family). he then told me he would buy my spot in the company for \$1,000,000 usd. then a few hours later he told me is should just resign. after constantly telling me that i need to choose between my wife or the company i decided to leave and flew back to my home. then i got another phone call that i needed to come back on a plane or things wouldnt be good if i didnt. so i resigned from the company. after that he flew my top 3 leaders to where he was and manipulated them to not speak to me. he then threaten me with a lawsuit if i joined another network marketing company, which has been my main income for 8 years, 7 year prior to meeting him. 95% of success by health is my team from my efforts. i feel that was his plan all along. get my network of people and get rid of me so he can control them. many of them have become broke financially since he continues to push people to spend more money in his company. hes scamming people on false stories about his success and the only person making money is him. the company barely pays out 25% of all revenue to the affiliates and it claims that its suppose to pay out more around 50%. people are being hurt and hes earning off their fear. he tells everyone they wont be financially free with being in his company. hes a scam artist and sadly this isnt his first time. he was previously in a lawsuit with the ftc and has been in many lawsuits since because he keeps doing the same manipulation tactics to get more money from people in an unethical way.UPDATE 11-20-18 Consumer now found out the person does not own his home but rents. Now the person is trying to sue him for 3 million dollars because the consumer left the company.Hnieves</p>		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/11/2018 8:45:56 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/11/2018 8:45:56 PM
Updated By:	HNIEVES	Updated Date:	11/20/2018 3:49:30 PM
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$15,000.00
Payment Method:	Bank Account Debit	Agency Contact:	Phone
Complaint Date:	11/20/2018	Transaction Date:	02/15/2017
Initial Contact:	I Initiated Contact	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	

Dispute with Credit Bureau - Responded?:	No	Dispute with Credit Bureau - Resolved to Satisfaction?:	No
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No

Consumer Information

Consumer Small Business or Organization:			
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First Name:	████	Last Name:	████
Address 1:	████████████████████	Address 2:	
City:	██████████	State:	Kentucky
Zip:	████	Country:	UNITED STATES
Home Number:		Cell Number:	██████████
Work Number:		Ext:	
Fax Number:		Email:	████████████████████
Age Range:	████	Military Service Branch:	
Soldier Status:		Soldier Station:	

Subject

Subject:	Success by health/ success by media	Normalized Name:	Success By Health/ Success By Media
Address 1:	170 S. Green Valley Parkway Suite 3	Address 2:	
City:	Henderson	State/Prov:	Nevada
ZIP:	89012	Country:	UNITED STATES
Email:		URL:	
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Noland	Title:	Founder CEO

Record # 23 / 102024153 / Consumer Sentinel Network Complaint

Reference Number:	102024153	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	I joined the company in May of this year, and became a founder with Jay Noland. The cost was \$3600 to do this with promises of a percentage of the company's overall revenue. This did not happen. I have been "encouraged" to spend at least \$500/mth each month and pressured to spend 3 to 4 times that much a month. I was pressured to have other's join and to have them buy "packs" the lowest pack was \$500. I have been pressured to attend events that I paid several hundred dollars to attend, plus traveling expenses to these events. I became a global founder which costs me \$5200. I was supposed to receive \$5000 in products, but have yet to receive any product. The money also had to be wired and could not be put on a debit or credit card. The shipping costs are outrageous. We pay \$11.95 for shipping for one item and up to four. The turn around is supposed to be 48 hours, but as stated above this does not happen. He has stolen several thousands of dollars from me. Please, stop this man.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/17/2018 9:17:59 AM
Created By:	FTCCIS-FTCUSER	Created Date:	11/17/2018 9:17:59 AM
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$49.00	Amount Paid:	\$22,000.00
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	11/17/2018	Transaction Date:	05/04/2018
Initial Contact:	In Person	Initial Response:	In Person
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No

Consumer Information

Consumer Small Business or Organization:			
First Name:	████	Last Name:	████
Address 1:	████████████████████	Address 2:	
City:	████	State:	Kentucky
Zip:	████	Country:	UNITED STATES
Home Number:		Cell Number:	██████████
Work Number:		Ext:	
Fax Number:		Email:	████████████████████

Age Range:	██████
Soldier Status:	

Military Service Branch:	
Soldier Station:	

Subject:	SUCCESS BY HEALTH SUCCESS BY MEDIA
Address 1:	170 S. GREEN VALLEY PKWAY SUITE 300
City:	Henderson
ZIP:	89012
Email:	
Phone Number:	
Subject ID Type:	
Subject ID Issuer Country:	
Representative Name:	Jay Noland

Subject

Normalized Name:	Success By Health Success By Media
Address 2:	
State/Prov:	Nevada
Country:	UNITED STATES
URL:	Successbyhealth.com
Ext:	
Subject ID Issuer State:	

Title:	CEO FOUNDER
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Record # 24 / 102030001 / Consumer Sentinel Network Complaint

Reference Number:	102030001	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	I joined the company for \$49 this July. I initially only did it to receive products, but after a couple of weeks I started telling others about it. I ranked within the company in the first month, and then the pressure started. I was pressured to sell and buy from the company, pressured to get others to join and do the same, pressured to hit ranks within the company. I even received a phone call at 1 am at the end of the month pressuring me to use the commission I had in my account to buy product and hit a rank. I was also pressured to attend meetings, and events that were costly. I was told I was weak if I did anything less than what was expected of me. I spend over \$1400 in this company that also charges extreme amounts for shipping and handling. \$11.95 for s&H and product is supposed to be received within 48 hours. This was never the case. I had customers waiting a month or more for products, and I was not allowed to question what was taking so long. Mr. Noland said that questioning him created a negative environment. Mr. Noland creates an atmosphere of control, manipulation, and pressure. He also does not stand by what the company policy states in regards to shipping out product, paying commissions correctly, nor does he uphold good business practices.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/17/2018 12:09:36 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/17/2018 12:09:36 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$49.00	Amount Paid:	\$1,418.00
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	11/17/2018	Transaction Date:	07/17/2018
Initial Contact:	In Person	Initial Response:	In Person
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No

Consumer Information

Consumer Small Business or Organization:			
First Name:	█	Last Name:	█
Address 1:	█	Address 2:	
City:	█	State:	Kentucky
Zip:	█	Country:	UNITED STATES

Home Number:		Cell Number:	██████████
Work Number:		Ext:	
Fax Number:		Email:	████████████████████
Age Range:	██████	Military Service Branch:	
Soldier Status:		Soldier Station:	

Subject

Subject:	SUCCESS BY HEALTH/SUCCESS BY MEDIA	Normalized Name:	Success By Health/success By Media
Address 1:	170 S. GREEN VALLEY PKWY SUITE 300	Address 2:	
City:	Henderson	State/Prov:	Nevada
ZIP:	89012	Country:	UNITED STATES
Email:		URL:	successbyhealth.com
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Noland	Title:	CEO FOUNDER

Record # 25 / 94504418 / Consumer Sentinel Network Complaint			
Reference Number:	94504418	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	<p>SBH is a new MLM company being run by Jay Noland (aka JD Noland). While this is probably not an illegal pyramid scheme as they have legitimate product, I STRONGLY feel he is in violation of the 2002 FTC charges against him. He seems to grossly misrepresent how much money most affiliates can expect to make and has most of them believing they can be millionares in months....and if they dont reach their goals it's their own fault...they had let negativity creep in and/or they are failures at working their plan. (And the plan is all about recruiting more people, not so much selling the product). My concern is that he is such a charismatic speaker I feel there are people quitting their jobs, spending tons of money they dont have, etc. Just to follow him in what they are sure will be their "road to riches" and so much residual income that they will never have to work another day in their life. My goal in writing this is not to shut the company down, or to get rid of Mr. Noland. I just want somebody to take a look at the 2002 case and what he was banned from doing if he ever ran another mlm company again (such as misrepresenting the income one can expect to make). Then take a look at Success By Health (SBH) and also listen to some of the promotional and training calls. If you feel he is doing everything by the book, okay. I just want someone to take a look and listen while the company is still new. Thank you</p>		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	04/10/2018 3:35:18 PM
Created By:	FTCCIS-FTCUSER	Created Date:	04/10/2018 3:35:18 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Other (Note in Comments)
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Mobile
Complaint Date:	04/10/2018	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:		Last Name:	
Address 1:		Address 2:	
City:		State:	

Zip:		Country:	
Home Number:		Cell Number:	
Work Number:		Ext:	
Fax Number:		Email:	
Age Range:		Military Service Branch:	
Soldier Status:		Soldier Station:	

Record # 26 / 101789102 / Consumer Sentinel Network Complaint

Reference Number:	101789102	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	We have not received products that we paid for. We wait months on products that we order. We were promised 50% payouts on commissions. This has not happened. We pay double what we should for shipping. Its priority shipping but the product either never show up or its months later. Our accounts were debited numerous times for orders we did not place. He has stolen several thousands from our account. Jay has misrepresented himself and the entire company. Claiming that he owns a huge warehouse and oversees the manufacturing of the products. Which is false. He created a global founders pack which was \$5200 and the money had to be wired. He claimed would then send that amount in products. We received no products. He kept the \$5200. He claims to fully support an orphanage in Kenya, Africa called the Success By Helping Foundation. There is no actual proof he does that. His huge warehouse is actually located in Winchester, KY and its a shack. We recently discovered that Jay Noland has been sued for activities in a company called SereniGy. He was accused of not paying distributors commissions, product was never received, and other fraudulent activity. The same thing that he has done to us and other affiliates in this company.He is not supposed to ever do another MLM again. He gets away with it because he calls us independent affiliates while stealing from us. This man needs to be stopped.		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/09/2018 12:16:26 PM
Created By:	FTCCIS-FTCUSER	Created Date:	11/09/2018 12:16:26 PM
Updated By:		Updated Date:	
Complaint Source:	FTC Mobile Complaint Assistant	Product Service Description:	Other (Note in Comments)
Amount Requested:		Amount Paid:	\$23,000.00
Payment Method:	Bank Account Debit	Agency Contact:	Mobile
Complaint Date:	11/09/2018	Transaction Date:	04/30/2018
Initial Contact:	In Person	Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer Small Business or Organization:			
First Name:	██████████	Last Name:	██████████
Address 1:	██████████	Address 2:	
City:	██████████	State:	Kentucky

Zip:	████
Home Number:	██████████
Work Number:	
Fax Number:	
Age Range:	████
Soldier Status:	

Country:	UNITED STATES
Cell Number:	██████████
Ext:	
Email:	████████████████████
Military Service Branch:	
Soldier Station:	

Subject:	Success By Media - Success By Health
Address 1:	170 S. Green Valley Parkway
City:	Henderson
ZIP:	89012-____ (Cleansed: 89012)
Email:	
Phone Number:	
Subject ID Type:	
Subject ID Issuer Country:	
Representative Name:	Jay Noland

Subject

Normalized Name:	Success By Media - Success By Health
Address 2:	
State/Prov:	Nevada
Country:	UNITED STATES
URL:	
Ext:	
Subject ID Issuer State:	

Title:	CEO
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Record # 27 / 92926199 / Consumer Sentinel Network Complaint			
Reference Number:	92926199	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	<p>2/2/18 I was contacted by a Success By Health Affiliate (who is a friend of mine) to "pitch" an opportunity to create additional income and/or to become financially Free. I liked the idea of joining this with very little investment (\$49). The way this works is you become an Affiliate for \$49/year (membership), you make 10% on whatever you purchase and whatever is purchased on your website. No minimum monthly orders. Now, you get 10 people to each purchase \$100 dollars worth of product, you make \$100/month. You help those ten get 10 people purchasing \$100 dollars worth of product, now you make \$600/month. You help those 10 find 10 people each purchasing \$100, now you make \$4,700/month. You help those 10 find their 10 each purchase \$100 dollars of product and now you're making \$34,000/month. Everything sounded "ok" so I thought I'd give it a chance. I placed my order for 1 bag of coffee and a weight loss product (GBurn) on 2/2/18. The following week I asked about my order because items are "supposed" to ship out within 48 hrs of order. I was told everything is on back order. They CEO/President Jay Noland would host Facebook Live events where he would mention how fast we are selling out of product, but if we wanted to really be financially free then we needed to attend his training sessions, and if you didn't, then you had no vision. These trainings go for \$250-\$350/ticket. I never bought into that! Every time I'd ask for my order so I could at least "try" the coffee, I was told to just keep selling (though the website clearly states NOT TO ORDER while products are on back order). Everything started to seem shady. I looked into it and found that JAY Noland (J.D. Noland) was involved in a Pyramid scheme and settled charges with the FTC back in 2000. I started to see the trend and decided to get out. I submitted my cancellation of membership as well as refund request for what I purchased (since I STILL have not received products). I put in my cancellation request 2/17/18, On 2/19/18 I receive an acknowledgment that my request had been received. A couple of hours after that I receive an email from Success By Health that my order has been shipped. Today I sent an email to let them know that I cancelled my membership and order prior to anything being shipped and that I would like to request a Full refund. They sent me the Refund policy: SBH AFFILIATE membership fees, Product purchases, and courses are completely Non-Refundable. NO EXCEPTIONS. If an Affiliate files any charge back with Credit card company, this will be grounds for legal actions against the affiliate. Jay Noland has disabled access for customers to order from the website, so the customer must order through an affiliate...in the event the customer changes their mind, they or the affiliate (whoever paid for the products) will not be able to be refunded. People are leaving their jobs after being promised that if they follow Jay Noland, he will make them Millionaires. That if they want Financial Freedom they MUST attend the trainings (\$250-\$350/ticket). Other-Other update UPDATE 9/23/19: Consumer was calling back to speak to a supervisor, his call was dropped during the call. AYazzie. UPDATE 9/23/19 consumer was transferred to a supervisor. Consumer has been contacted by the FTC, he wants to know if its legit. The man asked for email that supported the complaint. Sent the consumers info up to the FTC via email. rcondon UPDATE 9/24/2019 Forwarded to FTC staff to contact consumer JCHASE.</p>		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	02/21/2018 1:58:32 PM
Created By:	FTCCIS-FTCUSER	Created Date:	02/21/2018 1:58:32 PM
Updated By:	JCHASE1	Updated Date:	09/24/2019 10:35:28 AM
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Description:	Business Opportunities\Work-At-Home Plans
Amount Requested:	\$49.00	Amount Paid:	\$139.00
Payment Method:	Credit Card	Agency Contact:	Phone
Complaint Date:	09/24/2019	Transaction Date:	02/02/2018
Initial Contact:	Internet Web Site	Initial Response:	

Statute/Rule:	FTC Act Sec 5 (BCP) Rule\Other	Law Violation:	Deception/Misrepresentation Other (Note the Violation in the Comment Field)
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	No	Dispute with Credit Bureau - Resolved to Satisfaction?:	No
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No

Consumer Information

Consumer Small Business or Organization:			
First Name:	██████████	Last Name:	██████████
Address 1:	████████████████████	Address 2:	
City:	██████████	State:	Texas
Zip:	██████████	Country:	UNITED STATES
Home Number:	██████████████████	Cell Number:	
Work Number:		Ext:	
Fax Number:		Email:	██
Age Range:	██████████	Military Service Branch:	
Soldier Status:		Soldier Station:	

Subject

Subject:	Success By Health/Success By Media	Normalized Name:	Success By Health/success By Media
Address 1:	170 S. Green Valley Parkway	Address 2:	300
City:	Henderson	State/Prov:	Nevada
ZIP:	89012	Country:	UNITED STATES
Email:	info@successbyhealth.com	URL:	www.successbyhealth.com
Phone Number:	188-8598990	Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Noland	Title:	President

Record # 28 / 102310742 / Consumer Sentinel Network Complaint			
Reference Number:	102310742	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?:	No
Comments:	<p>My best friend told me about Success By Health (SBH). She told me that she went to a meeting and was impressed. She signed up, buying the most expensive business package. She told me that she was told that only 3% of people hear about a business in pre-launch and of those 3% there is potential to be a millionaire. Also, she had tried G-burn and had experienced energy and rapid weight loss. She sent me a bottle and I tried it. I noticed energy and started a diet to aid with weight loss. After going back and forth for about a month on whether I should join or not, I decided to join. After joining I went to work and my life became SBH. There were daily Heat calls that lasted an hr. I was on 3 facebook pages for SBH and several chat groups. The messages from the CEO and leaders came at all hours of the day and there was even a late night latte call that you were strongly encourage to be on. If you weren't on the calls and on the lives and replying then you weren't real or humble etc. I did some research on the main ingredient Ganoderma. I found some information that I questioned its safety. I sent it to a team lead, who sent it to her team lead and my reply was,"that's bs, thats not allowed. Jay has been taking this for years. Thats a lie!" A consumer noticed an ingredient in Gburn that is banned in Australia. I forwarded this message straight to the same team lead that gave me my first reply. His reply was,"we have hospitals and clinics prescribing gburn all over the us. Negative nancy's no time for them." Octodrine is the ingredient. Team lead was getting more and more pushy. Saying, "Team member makes up more than half of my team but if he doesn't produce, then I don't need him." "If my family won't support me then they are dead to me." Also on the heat page, managed by Jay Noland, and comments could only be on the page if he allowed them, there were comments on giving the products to children, because they are all natural and beneficial to your health. Jay even supposedly gave his son G drops. After reading reviews on the heat page and asking team members, I took my 3-year-old daughter who has Alopecia and ezcema to her regular pediatrician. She took a look at the ingredients and said I don't see why she can't take these. I started her on Allergstop. Her ezcema went away within 5 days. I was amazed and wrote a review on the heat page. Literally on the 6th day it stopped working. I tried different doses and different SBH products but it was not working anymore and my daughters alopeica went from spots to almost no hair within weeks. Also my son was only on the g drops and he developed an itchy rash that he still has and we can't get it to go away. He has been off of Gdrops for over a month. Some other complaints, High pressure! We were told, "Be humble", aka borrow the money. You can build at your own pace but you're weak if you're not ranking. If you don't push , then you don't deserve to be financially free or SBH. You have potential to be financially free in 18 months if you do everything I tell you. If you take a day off in the work week then that 18 months starts over. Also the fact that we all started getting spam emails and spam calls after joining the company. Some of my complaints. Also, any money we made we were encouraged to reinvest in order to grow our business and hit ranks and be financially free with residual income. We were told to apply our commissions to buying more product, that way its tax free money</p>		
Complaint disposition provided?:			
Complaint Disposition:			
Data Reference:		Load Date:	11/29/2018 1:48:17 AM
Created By:	FTCCIS-FTCUSER	Created Date:	11/29/2018 1:48:17 AM
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Description:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$3,040.00	Amount Paid:	\$3,040.00
Payment Method:	Credit Card	Agency Contact:	Internet
Complaint Date:	11/29/2018	Transaction Date:	08/22/2018
Initial Contact:	Internet/E-mail	Initial Response:	

Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No

Consumer Information

Consumer Small Business or Organization:			
First Name:	██████	Last Name:	██████
Address 1:		Address 2:	
City:	██████	State:	Alabama
Zip:	██████████	Country:	UNITED STATES
Home Number:		Cell Number:	██████████
Work Number:		Ext:	
Fax Number:		Email:	████████████████████
Age Range:	██████	Military Service Branch:	
Soldier Statu		Soldier Station	

Subject

Subject:	Success By Health or Success By Media	Normalized Name:	Success By Health Or Success By
Address 1:	170 S. Green Valley Parkway	Address 2:	Suite 300
City:	Henderson	State/Prov:	Nevada
ZIP:	89012	Country:	UNITED STATES
Email:		URL:	successbyhealth.successbyhealth.
Phone Number:		Ext:	
Subject ID Type:		Subject ID Issuer State:	
Subject ID Issuer Country:			
Representative Name:	Jay Noland	Title:	CEO