



Better Business Bureau®

# Complaints Reliant Funding

📍 9540 Towne Center Dr  
#200  
San Diego, CA 92121

🌐 <https://www.reliantfunding.com/>

✉ Email this Business

📞 (888) 792-1992

**Complaint Type:** Advertising/Sales Issues    **Status:** Resolved

01/09/2019



Similar to other complaints about this company's deceptive marketing techniques, I received a letter called "YOUR NEW RELIANT PREMIER LINE CARD" and a pre-qualified Reliant Business Cash card and activation request for the company name herein. According to my records at the time of this printing, the account has not and will not be activated. The letter says, "once your account is activated, you are eligible to receive cash today...ACTIVATE ONLINE: www.\*\*\*\*\*.com" The notification said that I am pre-qualified for \$41,739.00 and there is an account number on the card. I did not request an account and have not had any contact with this company. This is a direct mail scam to get people to contact Reliant or mistakenly activate online.



### Reliant Funding Response

01/11/2019

Thank you for the opportunity to address your concerns regarding our marketing materials. We will ensure your contact information is removed from our system.

Thank you,

Reliant Funding.



### Customer Response

01/11/2019

Better Business Bureau:

I have reviewed the response made by the business in reference to complaint ID \*\*\*\*\*, and find that this resolution would be satisfactory to me. I will wait for the business to perform this action and, if it does, will consider this complaint resolved.

Regards,  
\*\*\*\*\*

BBB Live Chat Support



**Complaint Type:** Advertising/Sales Issues    **Status:** Resolved

12/20/2018



Complaint Details Unavailable

**Complaint Type:** Problems with Product/Service    **Status:** Resolved

12/27/2018



I received a pre-approved credit card in the mail for up to \$200,000

(1)I never asked for this card.

(2)In the past, I have had my mail stolen- if this card had been stolen while in the mail, the financial disaster would destroy me both personally and professionally.

(3)This card was sent to me, despite the fact that I have opted out of these types of pre-approved cards by filing with the FTC.

**Complaint Type:** Problems with Product/Service    **Status:** Resolved

11/27/2018



Complaint Details Unavailable

**Complaint Type:** Billing/Collection Issues    **Status:** Answered

11/14/2018



Complaint Details Unavailable

**Complaint Type:** Problems with Product/Service    **Status:** Answered

08/09/2018



I was told I was approved for funding and told not to accept a competing offer for funding by the account executive. I was strung along and rejected my other offer I received from a competitor and after I was told they had an offer the executive said the offer has been pulled. This was after hours and hours of being not having calls or emails responded to. They offered me funding and then had me deny the other offer and once I did that they pulled my offer leaving me without any offer from any company.

**Complaint Type:** Advertising/Sales Issues    **Status:** Answered

09/16/2018



Complaint Details Unavailable

**Complaint Type:** Advertising/Sales Issues    **Status:** Answered

10/31/2018



Complaint Details Unavailable

**Complaint Type:** Advertising/Sales Issues    **Status:** Resolved

10/24/2018



Reliant funding sent an 'official looking' notification indicating that our business had solicited funding and to proceed to call them to confirm/finalize our line of credit. Reliant, through their fraudulent communication cause our company to expend resources trying to determine if our identity and corporate information had been hijacked (e.g. corporate identity theft). It turns out is was a solicitation and in-fact they had never been contacted by a representative from our company

**Complaint Type:** Advertising/Sales Issues    **Status:** Answered

10/20/2018



Complaint Details Unavailable

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