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June 4 ·

The allegations regarding safety violations at Greener Formulas' Cambridge, NY facility are abhorrent and go against our values as a Company. While we are no longer making any products with this third-party manufacturer Greener Formulas, we have previously used them to produce select products. This was based on our confidence in the facility's USDA Organic Certification, which requires manufacturers to meet rigorous standards and undergo an annual review and inspection process. We require our vendors to abide by all labor laws.

As part of our commitment to supply chain transparency, we are currently working with a third-party auditor to review our four manufacturing facilities where products are currently run, two in California, one in New Mexico, and one in New Jersey and will be publishing the audits as soon as they become available. Those audits will link each product on our website to the place it was made and be open for customer inspection. We are using this as an opportunity to better ourselves and make our supply chain wide open for our customers view. In the meantime, we commend the undercover investigative efforts that may have exposed utterly reprehensible conduct at Greener Formulas. We look forward to proving ourselves and earning back your trust.

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Elizabeth Cox Langefeld Thank you for your response, ACURE. I'd feel a lot more confident if your audits of other vendors also leads you to pursue WRAP certification or something similar. This is very disturbing.

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ACURE Thank you. Our audits are being performed by UL to the SMETA (sedex members ethical trade audit) standard , a worldwide standard for ethical manufacturing, through Sedex and will be performed on an ongoing basis with both announced and surprise visits ... See More



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