LAW OFFICES OF RONALD A. MARRON 1 RONALD A. MARRON (SBN 175650) ron@consumersadvocates.com 2 MIČHAEL T. HOUCHIN (SBN 305541) 3 mike@consumersadvocates.com 651 Arrovo Drive 4 San Diego, California 92103 Telephone: (619) 696-9006 5 Facsimile: (619) 564-6665 6 Attorneys for Plaintiffs and the Proposed Class 7 8 UNITED STATES DISTRICT COURT 9 FOR THE CENTRAL DISTRICT OF CALIFORNIA 10 11 12 Case No.: 2:17-cv-06983-CAS-SK MICHAEL GRAVES, KEITH GREN, and 13 MICHAEL WHEALEN, on behalf of themselves, all others similarly situated, and 14 **CLASS ACTION** the general public. 15 FOURTH AMENDED CLASS ACTION COMPLAINT 16 Plaintiffs, 17 V. 18 UNITED INDUSTRIES CORPORATION, 19 a Delaware Corporation, 20 21 Defendant. 22 23 24 25 26 27 28

FOURTH AMENDED CLASS ACTION COMPLAINT

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Plaintiffs MICHAEL GRAVES, KEITH GREN, and MICHAEL WHEALEN ("Plaintiffs"), on behalf of themselves, all others similarly situated, and the general public, by and through their undersigned counsel, hereby bring this action against UNITED INDUSTRIES CORPORATION ("UIC"), and alleges the following upon their own personal knowledge or, where they lack personal knowledge, upon information and belief, including the investigation of their counsel.

#### **JURISDICTION AND VENUE**

- This Court has jurisdiction over this action pursuant to 28 U.S.C. § 1. 1332(d)(2)(A), the Class Action Fairness Act, because the matter in controversy exceeds the sum or value of \$5,000,000 exclusive of interest and costs, and at least one member of the class of plaintiffs is a citizen of a state different from UIC. In addition, more than two-thirds of the members of the class reside in states other than the state in which UIC is a citizen and in which this case is filed, and therefore any exceptions to jurisdiction under 28 U.S.C. § 1332(d) do not apply. The Court also has supplemental jurisdiction over plaintiff's state law claims pursuant to 28 U.S.C. § 1367.
- 2. The Court has personal jurisdiction over UIC pursuant to Cal. Code Civ. P. § 410.10, as a result of UIC's substantial, continuous and systematic contacts with the state and because UIC has purposely availed itself of the benefits and privileges of conducting business activities within the state.
- Venue is proper in the Central District of California pursuant to 28 U.S.C. § 3. 1391(b) and (c), because UIC resides (i.e., is subject to personal jurisdiction) in this district, and a substantial part of the events or omissions giving rise to the claims occurred in this district. Moreover, Plaintiffs Graves and Gren reside in this District and purchased the Spectracide Products within this District.

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**SUMMARY OF CASE** 

4. UIC is the manufacturer of a herbicide known as Spectracide® Weed and Grass Killer. Among other UIC products, UIC manufactures, markets, and sells Spectracide® Weed and Grass Killer Concentrate ("Spectracide Concentrate"). Unlike "Ready-to-Use" Spectracide, the Spectracide Concentrates are intended to be diluted with water prior to use, so that the diluted product will have the same weed-killing power as Ready-to-Use Spectracide®.

5. During at least the preceding four years, UIC advertised the Spectracide® Concentrates as being capable of making a certain number of gallons. For example, prominently at the top of the container in bold red numbers on a yellow background, the 32-fluid ounce size advertises it "Makes Up to 10 Gallons." as pictured below.



- 6. Copies of the labels for the Spectracide Concentrates that were in use during the Class Period are attached hereto as Exhibit 1.
- 7. These labels were false, however, because the Spectracide Concentrates were in fact only capable of making a fraction of the number of gallons represented when diluted to the same strength as "Ready-to use" Spectracide® according to UIC's own instructions. For example, the 32-fluid ounce size makes only 6.4 gallons of Spectracide® when used for "general weed control."
- 8. Plaintiffs bring this action to recover damages and restitution for themselves and other purchasers.

#### **PARTIES**

- 9. Plaintiff Michael Graves is a resident of Wilmington, California.
- 10. Plaintiff Keith Gren is a resident of North Hills, California.
- 11. Plaintiff Michael Whealen is a resident of St. Louis, Missouri.
- 12. Defendant United Industries Corporation is a Delaware Corporation that maintains its principal place of business at 1 Rider Trail Plaza Drive Suite 300 Earth City Missouri 63045.

#### **FACTS**

13. UIC manufactures, markets and sells Spectracide Concentrate in 16-, 32-, 40-, and 64-fluid ounce bottles, as pictured below.







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prominently claims that that product "Makes Up to" a stated number of gallons, as follows:

The principal display panel of each of the Spectracide Concentrates

Spectracide Weed and Grass Killer Concentrate 16 Fluid Ounce.	"Makes Up to 5 Gallons"	
Spectracide Weed and Grass Killer Concentrate 32 Fluid Ounce.	"Makes Up to 10 Gallons"	
Spectracide Weed and Grass Killer Concentrate 40 Fluid Ounce.	"Makes Up to 13 Gallons"	
Spectracide Weed and Grass Killer Concentrate 64 Fluid Ounce.	"Makes Up to 20 Gallons"	

- Directly under the Spectracide name, each Spectracide® Concentrate label 15. states "WEED & GRASS KILLER." Further, directly under the Spectracide® name and inside of a red rectangle, each Spectracide® Concentrate label also claims the product "Kills the Root!"
- Given the price of the Spectracide® Concentrates in comparison to Ready-16. to-Use Spectracide®, together with the purported number of gallons each Spectracide® Concentrate makes, UCI markets the Spectracide® Concentrates as better values than its Ready-to-Use products.
- Some versions of the Spectracide Concentrate Products that were sold during the class period have a glossy several-page pamphlet that is taped over the back label of the bottle, with its front page showing a graphic providing information under

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three headings, "Where to Use," "What it Does," and "When to use." The back of the bottle of the Spectracide® Concentrate 64- Fluid Ounce taped pamphlet is depicted on the following page:

STOP. READ ENTIRE LABEL BEFORE USE. RESEALABLE LABEL - PEEL HERE
ALTO, LEA TODA LA ETIQUETA ANTES DE USAR. ETIQUETA RESELLABLE - ABRA AGUI **WEED & GRASS KILLER** CONCENTRATE<sub>2</sub> WHERE TO USE: AMOUNT TO USE: Outdoors: On patios, walkways & driveways; around flowers, shrubs & trees; along fences & For best results 7 fl oz (14 Tbsp) per gallon of water ındation; & in large areas. WHAT IT DOES: General weed control (annuals): Kills all types of listed weeds & grasses down 5 fl oz (10 Tbsp) per gallon of water Newly emerged weeds: For best results, apply during warm, sunny weather (above 60°F). 3 fl oz (6 Tbsp) per gallon of water WORKS THE FIRST IME, EVERY TIME QUESTIONS & COMMENTS: Call 1-800-917-5438 or visit our website at www.spectracide.com NOTICE: To the extent required by applicable law, buyer assumes all responsibility for safety and use not NOTA: Hasta el grado que sea compatible con la legislación pertinente, el comprador asume toda la responsabilidad para seguridad y uso que no estén de acuerdo con las instrucciones. Neison of United Industries Corporation, PD Box 142642, St. Louis, MD 63114-0642

PA Reg. No. 9688-265-5845

PA Reg. No. 9688-26 **ALSO TRY OUR** AWN WEED KILLERS:

18. As depicted above, the back label also has a heading that states "Amount to Use." Under the "Amount to Use" heading, the Spectracide 64 Fluid Ounce bottle states that "For Best Results: 7 fl oz (14 Tbsp) per gallon of water;" for "general weed control (annuals): 5 fl oz (10 Tbsp) per gallon of water);" and for "Newly emerged weeds: 3 fl oz (6 Tbsp) per gallon of water." The back label also states "Makes Up to 20 Gallons." These instructions fail to explicitly state *which* option produces the "makes up to" advertisement on the front label of the Concentrate bottle.

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19. Other versions of the Spectracide Concentrate Products that were sold during the class period do not clearly show the mixing instructions on the back label of the product. Instead, for these versions of the Spectracide Concentrate Products, a consumer would only be able to view the mixing instructions by peeling off the tape from the back pamphlet and searching through the multi-page booklet. The back of the bottle for the version of the Spectracide Concentrate 64-Fluid Ounce Product that does not clearly show the mixing instructions is pictured below:

RESEALABLE LABEL • PEEL HERE Spectracide ETIQUETA RESELLABLE . ABRA AQUÍ WHAT TO EXPECT PRE-APPLICATION 3 HOURS 6 HOURS 24 HOURS · EXPECTED VISUAL SYMPTOMS: Leaves yellowing/browning, PICTURED WEED: then curling, twisting, wilting & shriveling APPLICATION RATE: ‡Visual symptoms & time to complete kill will depend or weed & grass type, temperature & application rate 7 fl oz/gallon of water First Aid Take off contaminated clothing.
 Rinse skin immediately with plenty of water for 15-20 minutes.
 Call a Poison Control Center or doctor for treatment advice. If on Skin or Clothing: . Hold eye open and rinse slowly and gently with water for 15-20 minutes. Remove contact lenses, if present, after If in Eyes: the first 5 minutes, then continue rinsing eye.

• Call a Poison Control Center or doctor for treatment advice. Have the product container or label with you when calling a Poison Control Center or doctor, or going for treatment. You may also contact 1-800-917-5438 for emergency medical treatment advice. PRECAUTIONARY STATEMENTS Hazards to Humans and Domestic Animals
WARNING. Causes skin irritation. Causes moderate eye irritation. Do not get on skin or clothing. Avoid contact with eyes. Wash thoroughly with soap and water after handling and before eating, drinking, chewing gum, using tobacco or using the toilet. Remove and wash contaminated clothing before reuse.

Personal Protective Equipment (PPE): Wear chemical-resistant gloves made out of any waterproof material USER SAFETY RECOMMENDATIONS • Users should wash hands before eating, drinking, chewing gum, using tobacco or using the toilet. Users should remove clothing immediately if pesticide gets inside. Then wash thoroughly and put on clean clothing. • Users should remove clothing and personal protective equipment immediately after handling this product. Wash the outside of gloves before removing. As soon as possible, wash thoroughly and change into clean clothing Environmental Hazards . This pesticide is toxic to aquatic invertebrates. To protect the environment, do not allow pesticide to enter or run off into storm drains, drainage ditches, gutters or surface waters. Applying this product in calm weather when rain is not predicted for the next 24 hours will help to ensure that wind or rain does not blow or wash pesticide off the treatment area. Rinsing application equipment over the treated area will help avoid run off to water bodies or drainage systems †GUARANTEED RESULTS OR YOUR MONEY BACK PROOF OF PURCHASE If you are not satisfied with this product for any reason, send your written request for a refund to the address below, together with the original dated store receipt showing the price you paid. Please allow 6-8 weeks for processing. NOTICE: To the extent consistent with applicable law, buyer assumes all responsibility for safety and use not in accordance with directions. **FPO UPC** QUESTIONS & COMMENTS: Call 1-800-917-5438 or visit our website at 071121964519 Distributed by Spectrum Group, Division of United Industries Corporation PO Box 142642, St. Louis, MO 63114-0642 EPA Reg. No. 9688-265-8845 READ ENTIRE LABEL BEFORE USE. EPA Est. Nos. 9688-MO-1 (U), 58996-MO-1 (AE), 11623-GA-1 (CK), 11623-GA-3 (CN) Circled letter is first letter of lot number. 17-16164 @ 2016 UIC ALTO, LEA TODA LA ETIQUETA ANTES DE USAR.

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STOP, Read Entire Label Before Use

Environmental Hazards • This pesticide is toxic to aquatic invertebrates. To protect the environment, do not allow pesticide to enter or run off into storm drains, drainage ditches, gutters or surface waters. Applying this product in calm weather when rain is not predicted for the next 24 hours will help to ensure that wind or rain does not blow or wash pesticide off the treatment area. Rinsing application equipment over the treated area will help avoid runoff to water bodies or drainage systems

#### DIRECTIONS FOR USE

It is a violation of Federal law to use this product in a manner inconsistent with its labeling.

For outdoor residential use only.

Do not allow people or pets to enter the treated area until sprays have dried. APPLICATION RESTRICTIONS

Do not apply this product in a way that will contact any person or pet, either directly or through drift. Keep people and pets out of the area during application. USER SAFETY RECOMMENDATIONS

Clothing and protective equipment exposed to this product should be washed in detergent and hot water. Such items should be kept and washed separately from other laundry.

#### **MIXING INSTRUCTIONS**

Tank Sprayer (plastic, aluminum or stainless steel)

- Add appropriate amount of concentrate to 1 gal of water.
- · Spot treat or spray evenly over 300 sq ft.

#### Dial-Type Hose-End Sprayer

- . Set sprayer to the "fl oz/gallon" level specified in the directions.
- · Use only enough product for the area to be treated.
- Close sprayer, attach to hose and apply.

#### Concentrate Plus Water Type Sprayer

- · Determine the amount of concentrate required.
- · Pour concentrate into sprayer jar to the required "fl oz" level;
- · Add the required amount of water to the "gallons" level.
- · Replace sprayer top on jar and apply.

Step 1: Use a clean sprayer. Carefully measure and mix the amount of product and water as directed. Food utensils such as teaspoons and measuring cups must not be used for food purposes after use with pesticides

Step 2: Spray as directed. Thorough coverage is important, Flush sprayer with clean water after each use.

#### AMOUNT TO USE:

To kill newly emerged weeds: 3 fl oz (6 Tbsp) per gallon of water treats 300 sq ft. For general weed control: 5 fl oz (10 Tbsp) per gallon of water treats 300 sq ft.

For best results: 7 fl oz (14 Tbsp) per gallon of water treats 300 sq ft.

1 Tbsp = 3 tsp1 fl oz = 2 Tbsp

As depicted above, the "mixing instructions" for the Spectracide® 21. Concentrate 64-fluid ounce bottle has a sub-heading titled "Amount to Use" that provides the following instructions:

**To kill newly emerged weeds**: 3 fl oz (6 Tbsp) per gallon of water treats 300 sq ft. For general weed control: 5 fl oz (10 Tbsp) per gallon of water treats 300 sq ft. For best results: 7 fl oz (14 Tbsp) per gallon of water treats 300 sq ft.

22. Given the dilutions set forth on the back panel of each Spectracide® Concentrate, the specified number of gallons that UIC represents the Spectracide® Concentrates are capable of making is *only a fraction* what they are actually capable of making when mixed with water according to UIC's own instructions "for general weed control." Thus, the Spectracide® Concentrates actually make less than the amount UIC claims "for general weed control," as demonstrated in the table below.

Product	"Makes up to" gallon claim	Back label instruction "for general weed control" (Amount to mix with 1 gallon of water)	Amount made following instructions
Spectracide® Concentrate 16-fluid ounce	"Makes up to 5 Gallons"	"5 fl oz (10 Tbps) per gallon of water treats 300 sq ft."	3.2 Gallons
Spectracide® Concentrate 32-fluid ounce	"Makes up to 10 Gallons"	"5 fl oz (10 Tbps) per gallon of water treats 300 sq ft."	6.4 Gallons
Spectracide® Concentrate 40-fluid ounce	"Makes up to 13 Gallons"	"5 fl oz (10 Tbps) per gallon of water treats 300 sq ft."	8.0 Gallons
Spectracide® Concentrate 64-fluid ounce	"Makes up to 20 Gallons"	"5 fl oz (10 Tbps) per gallon of water treats 300 sq ft."	12.8 Gallons

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- 23. UIC fails to disclose that the advertised "makes up to" amount can only be achieved by following the mixing instruction for "newly emerged weeds." However, reasonable consumers like plaintiffs would expect that the advertised "makes up to" amount would be for the product's intended purpose, which is "general weed control." Moreover, the "amount to use" mixing instructions are concealed inside the pamphlets that are taped to the back of the Products with respect to some iterations of the product packaging that was in use during the class period. See Exhibit 1.
- A reasonable purchaser for example, an ordinary homeowner interested in removing weeds along a fence, on a driveway, or around trees or flower beds – does not have the professional understanding of what constitutes an "newly emerged weed," and does not have the technical expertise to discern when it would be appropriate to use less concentrate per this instruction. To the contrary, a reasonable consumer would instead rely on UIC's representation that "for general weed control" "5 fl oz (10 Tbps) per gallon of water treats 300 sq ft."
- Reasonable consumers read and understand "up to" representations like 25. the "Makes Up to" a specific number of "Gallons" representations on the UIC Concentrates – as providing, under normal and reasonable conditions for use, the maximum results promised. Indeed, the U.S. Federal Trade Commission has explicitly determined this to be the case, stating that its "view" is "that advertisers using these claims should be able to substantiate that consumers are likely to achieve the maximum results promised under normal circumstances." See Exhibits 2 & 3.
- As demonstrated by the pamphlet itself, including its cover, use of the product only on "newly emerged weeds" is not normal use. Rather, normal use is as represented on the pamphlet's cover, and of course on the front of the bottle: as a "WEED AND GRASS KILLER," that "Kills The Root!" and is to be used "on patios, walkways, and flowerbeds."
- An enlarged image of the Spectracide® Concentrate 64-fluid ounce bottle is depicted on the following page:



28. Reasonable consumers should not be expected to look beyond misleading representations on the front of the label to discover the truth from the mixing instructions in small print on the back pamphlet of the product. This is especially true where, as here, the products at issue are concentrated forms of a Ready-to-Use product. In other words, reasonable consumers understand that they will obtain the same degree of efficacy, indeed the same formulation and therefore the same concentration of active ingredient, as UIC's Ready-to-Use Concentrate product, the only difference being that for a higher

29. Indeed, this is what UIC intends a consumer to understand about the Spectracide Concentrates, this is a fundamental aspect of UIC's marketing of these concentrate products, this is what consumers reasonably rely on in purchasing these concentrate products, and this is what consumers reasonably expect upon purchasing and using these concentrate products.

#### PLAINTIFFS' RELIANCE AND INJURY

- 30. Plaintiff Michael Graves purchased the 32-Fluid Ounce Spectracide® Concentrate products on multiple occasions from Home Depot stores located in Carson, California and in Torrance, California during the Class Period. In purchasing the Spectracide® Concentrate products, Plaintiff Graves read and relied on the prominent labeling claim near the top of the front of the bottle stating that the product "makes up to" a specified amount of gallons of the product which he took to mean would, in fact, make up to the advertised amount of gallons when used as directed for general weed control.
- 31. Plaintiff Keith Gren purchased the 64-Fluid Ounce Spectracide Concentrate products on multiple occasions from a Home Depot store located in Van Nuys, California during the Class Period. In purchasing the Spectracide® Concentrate products, Plaintiff Gren read and relied on the prominent labeling claim near the top of the front of the bottle stating that the product "makes up to" a specified amount of gallons of the product which he took to mean would, in fact, make up to the advertised amount of gallons when used as directed for general weed control.
- 32. Plaintiff Michael Whealen purchased the Spectracide® Concentrate products, including the 32-Fluid Ounce Spectracide® Concentrate, on multiple occasions from Wal-Mart, Home Depot, Lowes, and Handyman True Value stores located near his home in St. Louis, Missouri during the Class Period. In purchasing the Spectracide® Concentrate products, Plaintiff Whealen read and relied on the prominent labeling claim

near the top of the front of the bottle stating that the product "makes up to" a specified amount of gallons of the product which he took to mean would, in fact, make up to the advertised amount of gallons when used as directed for general weed control.

- 33. When purchasing Spectracide® Concentrate, Plaintiffs were seeking a product that was effective at killing all unwanted weeds and grass, and which was more affordable than the Spectracide Ready-to-Use products, and understood that they were purchasing a concentrate with a substantially better dollar-per-gallon value than the Ready-to-Use alternative (i.e., the value that would be had if the product supplied the maximum number of gallons). Moreover, Plaintiffs were seeking a product that would yield the number of gallons represented, and, at the dilution that resulted in that amount of gallons, would kill all unwanted weeds and grass, including a product that "Kills the Root!"
- 34. These representations, upon all of which Plaintiffs relied in purchasing these products, however, were false and misleading, and had the capacity, tendency, and likelihood to confuse or confound Plaintiffs and other consumers acting reasonably. This is because, as described in detail herein, the Spectracide® Concentrates do not yield the volume, in gallons, as promised on the label, if following the instructions stated on the product's back panel or inside of the taped booklet that is attached to the Products.
- 35. These representations were also false and misleading because the Spectracide® Concentrates yield the volume, in gallons, of a product that is not as effective at killing all types of weed and grass, such as the Ready-to-Use Spectracide® products, and, diluted to the maximum volume represented, may not be effective at all, especially for certain applications.
- 36. The Spectracide® Concentrates cost more than similar products without misleading labeling, and would have cost less absent the false and misleading statements complained of herein.

- 37. Plaintiffs paid more for Spectracide® Concentrate, and would only have been willing to pay less, or unwilling to purchase it at all, absent the false and misleading labeling complained of herein.
- 38. For these reasons, Spectracide® Concentrate Products were worth less than what Plaintiffs paid for them, and may have been worth nothing if diluted to yield, by volume, the number of gallons promised on the label.
- 39. By use of its misleading labeling, UIC created increased marketplace demand for the Spectracide Concentrates, and increased its market share, relative to what its demand and share would have been had UIC labeled the Spectracide® Concentrate products truthfully.
- 40. Plaintiffs lost money as a result of UIC's deceptive claims and practices in that they did not receive what they paid for when purchasing Spectracide® Concentrate.
- 41. Plaintiffs detrimentally altered their position and suffered damages in an amount equal to the amount they paid for Spectracide® Concentrate, or at least some portion thereof.
- 42. If Plaintiffs could be assured that claims regarding the amount yielded when mixing according to instructions was accurate, and that the product was effective at killing all weeds and grass as a result, and was not otherwise false or misleading, they would consider purchasing the product in the future.

#### **CLASS ACTION ALLEGATIONS**

43. Pursuant to Federal Rule of Civil Procedure 23, Plaintiffs seek to represent a class of all persons residing in the United States who, on or after September 21, 2013 until the date notice is disseminated to the Class (the "Class Period"), purchased in any state, for personal or household use and not for resale or distribution, UIC's herbicide products that are (a) sold under the "Spectracide®" tradename and (b) are sold in a "concentrate" product form (in other words, designed to be manually mixed by consumers with water prior to use on targeted vegetation).

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- 44. The members in the proposed Class are so numerous that individual joinder of all members is impracticable, and the disposition of the claims of all Class members in a single action will provide substantial benefits to the parties and Court.
  - Questions of law and fact common to Plaintiffs and the Class include: 45.
  - a. whether by mixing according to the instructions on the back label of the Spectracide Concentrates, the products would result in the "Makes Up To" amount of gallons stated on the principal display panel and in the first bullet point under the heading "MIXING INSTRUCTIONS" in the taped, sealed pamphlet;
  - b. whether the claimed "Makes up to" amount of gallons was material to purchasers;
  - c. Whether a reasonable consumer believes that "Makes Up To" actually means the product will make that amount when used under normal, reasonable conditions;
  - d. Whether a reasonable consumer would remove the sealed pamphlet before purchasing any Spectracide® Concentrate products;
  - e. Whether a reasonable consumer would understand what "newly developed weeds" means;
  - f. Whether by diluting the Spectracide Concentrates to actually obtain the "Makes Up To" amount of gallons claimed, the products are less effective than Spectracide®'s Ready-to-Use products;
  - g. Whether by diluting the Spectracide® Concentrates to actually obtain the "Makes Up To" amount of gallons claimed, the products are ineffective;
  - h. Whether UIC's conduct violates public policy;
  - i. The proper amount of damages, including punitive damages;
  - j. The proper amount of restitution;
  - k. The proper amount of attorneys' fees.
- These common questions of law and fact predominate over questions that 46. affect only individual Class members.

- 47. Plaintiffs' claims are typical of Class members' claims because they are based on the same underlying facts, events, and circumstances relating to UIC's conduct. Specifically, all Class members, including Plaintiffs, were subjected to the same misleading and deceptive conduct when they purchased the Spectracide® Concentrates, and suffered economic injury because Spectracide® Concentrates are misrepresented. Absent UIC's business practice of deceptively and unlawfully labeling the Spectracide® Concentrates, Plaintiffs and other Class members would not have purchased the Spectracide® Concentrates, or would have paid less for the products.
- 48. Plaintiffs will fairly and adequately represent and protect the interests of the Class, have no interests incompatible with the interests of the Class, and have retained counsel competent and experienced in class action litigation, and specifically in litigation involving false and misleading advertising.
- 49. Class treatment is superior to other options for resolution of the controversy because the relief sought for each Class member is small, such that, absent representative litigation, it would be infeasible for Class members to redress the wrongs done to them.
- 50. As a result of the foregoing, class treatment is appropriate under Fed. R. Civ. P. 23(a), 23(b)(2), and 23(b)(3).
- 51. In addition, it may be appropriate, pursuant to Fed. R. Civ. P. 23(c)(4), to maintain this action as a class action with respect to particular issues.

#### **CAUSES OF ACTION**

#### FIRST CAUSE OF ACTION

# VIOLATIONS OF THE MISSOURI MERCHANDISING PRACTICES ACT MO. REV. STAT. §§ 407.010, *ET SEQ*.

- 52. Plaintiffs reallege and incorporate the allegations elsewhere in the Complaint as if set forth in full herein.
- 53. Plaintiffs, other members of the Class, and defendant, are all persons within the meaning of the Missouri Merchandising Practices Act ("MMPA"), Mo. Rev. Stat. § 4017.010(5).

55. The MMPA, *id.* § 407.020.1, provides that:

The act, use or employment by any person of any deception, fraud, false pretense, false promise, misrepresentation, unfair practice or the concealment, suppression, or omission of any material fact in connection with the sale or advertisement of any merchandise in trade or commerce . . . in or from the state of Missouri, is declared to be an unlawful practice. . . . Any act, use or employment declared unlawful by this subsection violates this subsection whether committed before, during or after the sale, advertisement or solicitation.

- 56. For the reasons described herein, during the Class Period, UIC engaged in deception, fraud, false pretense, false promise, misrepresentation, unfair practice, concealment, suppression, and omission, in connection with its sale and advertisement of the Spectracide® Concentrate Products.
- 57. Specifically, UIC overstated the number of gallons of spray solution the Spectracide® Concentrate Products would make for general weed control purposes, based on an unrealistic mixing instruction hidden on the back label or inside the pamphlet that reasonable consumers would not see before purchasing the Products.
- 58. By virtue of UIC's violation, plaintiffs and other Class members suffered an ascertainable loss within the meaning of the MMPA, id. § 407.025.1, because the actual value of the Spectracide® Concentrate Products they purchased was less than the value of the Products as represented and thus are entitled to bring this action against defendant, including on a classwide basis, *id.* §§ 407.025.2-3.

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#### SECOND CAUSE OF ACTION

# VIOLATIONS OF THE CONSUMERS LEGAL REMEDIES ACT CAL. CIV. CODE §§ 1750 ET SEQ.

- 59. Plaintiffs reallege and incorporate the allegations elsewhere in the Complaint as if set forth in full herein.
- 60. The CLRA prohibits deceptive practices in connection with the conduct of a business that provides goods, property, or services primarily for personal, family, or household purposes.
- 61. UIC's false and misleading labeling and other policies, acts, and practices described herein were designed to, and did, induce the purchase and use of UIC's Spectracide® Concentrates for personal, family, or household purposes by Plaintiffs and other Class members, and violated and continue to violate at least the following sections of the CLRA:
  - a. § 1770(a)(5): Representing that goods or services have characteristics, ingredients, uses, benefits, or quantities which they do not have;
  - b. § 1770(a)(7): Representing that goods or services are of a particular standard, quality, or grade, or that goods are of a particular style or model, if they are of another;
  - c. § 1770(a)(9): Advertising goods with intent not to sell them as advertised; and
  - d. § 1770(a)(16): Representing the subject of a transaction has been supplied in accordance with a previous representation when it has not.
- 62. UIC profited from its sales of the falsely, deceptively, and unlawfully advertised Spectracide® Concentrates to unwary consumers.
- 63. UIC's wrongful business practices regarding the Spectracide Concentrate constituted, and constitute, a continuing course of conduct in violation of the CLRA.
- 64. Plaintiffs, on behalf of themselves and the Class, seek actual damages, injunctive relief, and attorneys' fees under Civil Code § 1782(d).

#### THIRD CAUSE OF ACTION

# VIOLATIONS OF THE FALSE ADVERTISING LAW CAL. BUS. & PROF. CODE §§ 17500 ET SEQ.

- 65. Plaintiffs reallege and incorporate the allegations elsewhere in the Complaint as if set forth in full herein.
- 66. Under the FAL, "[i]t is unlawful for any person, firm, corporation or association, or any employee thereof with intent directly or indirectly to dispose of real or personal property or to perform services" to disseminate any statement "which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading." Cal. Bus. & Prof. Code § 17500.
- 67. As alleged herein, the advertisements, labeling, policies, acts, and practices of UIC relating to its Spectracide® Concentrates misled consumers acting reasonably as to the amount purchased and efficacy of Spectracide® Concentrates.
- 68. Plaintiffs suffered injury in fact as a result of UIC's actions as set forth herein because plaintiffs purchased Spectracide® Concentrate in reliance on UIC's false and misleading marketing claims that the products "Make Up to" a certain volume when the instructions on the back panel are followed and/or when a purchaser seeks to obtain "best results" as instructed and advertised by UIC.
- 69. Plaintiffs suffered injury in fact as a result of UIC's actions as set forth herein because Plaintiffs purchased Spectracide Concentrate in reliance on UIC's false and misleading marketing claims that the products "Make Up To" a certain volume, by gallons, of product that is efficacious at killing all weeds and grass.
- 70. UIC's business practices as alleged herein constitute unfair, deceptive, untrue, and misleading advertising pursuant to the FAL because UIC has advertised the Spectracide® Concentrates in a manner that is untrue and misleading, which UIC knew or reasonably should have known.
- 71. UIC profited from its sales of the falsely and deceptively advertised Spectracide Concentrates to unwary consumers.

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72. As a result, pursuant to Cal. Bus. & Prof. Code § 17535, Plaintiffs and the Class are entitled equitable relief and restitution.

#### FOURTH CAUSE OF ACTION

#### VIOLATIONS OF THE UNFAIR COMPETITION LAW

#### CAL. BUS. & PROF. CODE §§ 17200 ET SEQ.

- Plaintiffs reallege and incorporate the allegations elsewhere in the 73. Complaint as if set forth in full herein.
- The UCL prohibits any "unlawful, unfair or fraudulent business act or practice." Cal. Bus. & Prof. Code § 17200.
- The acts, omissions, misrepresentations, practices, and non-disclosures of 75. UIC as alleged herein constitute business acts and practices.

#### FRAUDULENT

- A statement or practice is fraudulent under the UCL if it is likely to deceive 76. the public, applying a reasonable consumer test.
- As set forth herein, UIC's claims relating to the Spectracide® Concentrate products are likely to deceive reasonable consumers and the public.

#### UNLAWFUL

- The acts alleged herein are "unlawful" under the UCL in that they violate at 78. least the following laws:
  - The False Advertising Law, Cal. Bus. & Prof. Code §§ 17500 et seq.; and
  - The Consumers Legal Remedies Act, Cal. Civ. Code §§ 1750 et seq.

#### **UNFAIR**

- 79. UIC's conduct with respect to the labeling, advertising, and sale of the Spectracide® Concentrates was unfair because UIC's conduct was immoral, unethical, unscrupulous, or substantially injurious to consumers and the utility of its conduct, if any, does not outweigh the gravity of the harm to its victims.
- 80. UIC's conduct with respect to the labeling, advertising, and sale of Spectracide® Concentrates was also unfair because it violated public policy as declared

by specific constitutional, statutory or regulatory provisions, including but not limited to the False Advertising Law.

- 81. UIC's conduct with respect to the labeling, advertising, and sale of Spectracide® Concentrates was also unfair because the consumer injury was substantial, not outweighed by benefits to consumers or competition, and not one consumers themselves could reasonably have avoided.
- 82. UIC profited from its sale of the falsely, deceptively, and unlawfully advertised Spectracide Concentrate to unwary consumers.
- 83. Plaintiffs and the Class members are likely to be damaged by UIC's deceptive trade practices, as UIC continues to disseminate, and is otherwise free to continue to disseminate misleading information.
- 84. UIC's conduct caused and continues to cause substantial injury to Plaintiffs and the other Class Members, who have suffered injury in fact as a result of UIC's fraudulent, unlawful, and unfair conduct.
- 85. Plaintiffs, on behalf of themselves and the Class also seeks an order for the restitution of all monies from the sale of the Spectracide® Concentrates that UIC unjustly acquired through acts of unlawful competition.

#### **PRAYER FOR RELIEF**

- 86. Wherefore, Plaintiffs, on behalf of themselves, all others similarly situated, and the general public, pray for judgment against UIC as to each and every cause of action, and the following remedies:
  - A. An Order declaring this action to be a proper class action, appointing Plaintiff as class representative, and appointing their undersigned counsel as class counsel;
  - B. An Order requiring UIC to bear the cost of class notice;
  - C. An Order requiring UIC to disgorge all monies, revenues, and profits obtained by means of any wrongful act or practice;

An Order requiring UIC to pay restitution to restore all funds acquired by D. 1 means of any act or practice declared by this Court to be an unlawful, 2 unfair, or fraudulent business act or practice, untrue or misleading 3 advertising, plus pre-and post-judgment interest thereon; 4 An Order requiring UIC to pay all actual and statutory damages permitted 5 E. under the causes of action alleged herein; 6 Injunctive Relief; 7 F. An award of attorneys' fees and costs; and 8 G. 9 Н. Any other and further relief that Court deems necessary, just, or proper. **JURY DEMAND** 10 Plaintiffs hereby demand a trial by jury on all issues so triable. 11 12 13 Date: May 15, 2019 LAW OFFICES OF RONALD A. MARRON 14 15 By: /s/ Ronald A. Marron 16 17 RONALD A. MARRON 18 MICHAEL T. HOUCHIN 651 Arroyo Drive 19 San Diego, California 92103 20 Telephone: (619) 696-9006 Facsimile: (619) 564-6665 21 Counsel for Plaintiffs and the Proposed Class 22 23 24 25 26 27 28 21