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14

15 **UNITED STATES DISTRICT COURT**
16 **NORTHERN DISTRICT OF CALIFORNIA**
17 **SAN FRANCISCO DIVISION**

18
19 THERESA FORSHER, individually and on
20 behalf of all others similarly situated,

21 Plaintiff,

22 v.

23 BOAR'S HEAD PROVISIONS CO., INC.

24 Defendant.

25 Case No. _____
26

27 **COMPLAINT**

28 **DEMAND FOR JURY TRIAL**

CLASS ACTION

1 Plaintiff Theresa Forsher (“Plaintiff”), individually and on behalf of all others similarly
 2 situated (the “Class,” as defined below), by and through her undersigned counsel, brings this Class
 3 Action Complaint against Defendant Boar’s Head Provisions Co., Inc. (“Boar’s Head”) and
 4 respectfully alleges as follows. Plaintiff bases the allegations herein on personal knowledge as to
 5 matters related to, and known to, Plaintiff. As to all other matters, Plaintiff bases the allegations
 6 herein on information and belief, through investigation of Plaintiff’s counsel. Plaintiff believes
 7 substantial evidentiary support exists for the allegations set forth herein, and seeks a reasonable
 8 opportunity for discovery.

9 **NATURE OF THE ACTION**

10 1. On behalf of herself and the Class members, Plaintiff alleges that during the “Class
 11 Period” Defendant Boar’s Head deceptively and misleadingly marketed, and continues to
 12 deceptively and misleadingly market, certain of its cheese products (identified below and hereinafter
 13 referred to collectively as the “Products”)¹ as “natural,” when, in fact, the Products contain
 14 ingredients derived from using unnaturally genetically modified organisms (“GMOs”).²

15 2. Defendant deceptively and misleadingly labels the Products, including the following,
 16 as “natural”:

- 17
- Boar’s Head Pecorino Romano (Ex.1);
 - Boar’s Head French Gruyere (Ex. 2);
 - Boar’s Head Picante Sharp Provolone (Ex. 3);
- 20
-
- 21

22 ¹ Defendant may discontinue offering some cheese products and regularly introduces other cheese
 23 products that are also falsely and misleadingly mislabeled “natural.” Defendant may also market and
 24 sell additional substantially similar cheese products of which Plaintiff is unaware. Plaintiff will
 ascertain the identity of these additional products through discovery.

25 ² As used herein, “genetically modified” refers to the use of molecular biology techniques, such as
 26 recombinant DNA techniques, to delete genes or to transfer genes for particular qualities from one
 27 species to another. In contrast to conventional breeding techniques, modern molecular biology
 28 techniques permit the insertion into an organism of genetic material from an unrelated species, such
 as the DNA of a fish into a tomato. See Ed Wallis, *Fish Genes into Tomatoes: How the World
 Regulates Genetically Modified Foods*, 80 N.D. L. Rev. 421 (2004).

- 1 • Boar's Head Fontina (Ex. 4);
- 2 • Boar's Head Fromaggio Piave (Ex. 5);
- 3 • Boar's Head Gouda (Ex. 6);
- 4 • Boar's Head French Brie (Ex. 7);
- 5 • Boar's Head Creamy Blue (Ex. 8);
- 6 • Boar's Head Appendaam Swiss Cheese (Ex. 9);
- 7 • Boar's Head Edam (Ex. 10);
- 8 • Boar's Head Gruyere (Ex. 11);
- 9 • Boar's Head Baby Swiss (Ex. 12);
- 10 • Boar's Head Lacey Swiss (Ex. 13);
- 11 • Boar's Head Aged Gouda (Ex. 14);
- 12 • Boar's Head Whole Milk Mozzarella (Ex. 15);
- 13 • Boar's Head Asiago (Ex. 16);
- 14 • Boar's Head Butterkase (Ex. 17);
- 15 • Boar's Head Double Gloucester (Ex. 18);
- 16 • Boar's Head Cream Havarti (Ex. 19);
- 17 • Boar's Head Horseradish Cheddar (Ex. 20).

18 3. Throughout the Class Period in the United States Defendant has systematically
 19 marketed and advertised the Products as “natural” on each package of the Products, such that any
 20 reasonable consumer who has purchased the Products, or who will purchase them in the future, is
 21 exposed to Defendant’s “natural” claim.

22 4. Defendant’s claims that the Products are “natural” are deceptive and misleading
 23 because the Products are not, in fact, “natural.”

24 5. Indeed, each of the Products’ ingredients are derived from GMOs,³ which are not

25
 26 ³ Upon information and belief, the only Boar's Head product that does not contain GMOs is Boar's
 27 Head Brand Hummus, which, per Defendant's website “use only non-GMO ingredients and are Non-
 28 GMO Project Verified.” See <http://boarshead.com/about/faq> (last visited December 28, 2016).

1 natural and which consumers do not expect to be present in foods labeled “natural.”

2 6. Furthermore, reasonable consumers do not believe there are any differences between
3 foods that are labeled “natural” and those that are labeled “organic.” Reasonable consumers believe
4 that “organic” foods do not contain GMOs, and that foods labeled “natural” are likewise free of such
5 substances.

6 7. Accordingly, Defendant misleads, deceives and confuses reasonable consumers,
7 including Plaintiff and the Class Members, by representing to them that the Products are in fact
8 “natural”.

9 8. Defendant's conduct harms consumers, including Plaintiff and the Class members, by
10 inducing them to purchase and pay a premium price for its Products based on the false premise that
11 they are "natural" when consumers would not have otherwise purchased or paid a premium price for
12 the Products.

PARTIES

Plaintiff Theresa Forsher

9. Plaintiff Theresa Forsher is a resident of San Rafael, Marin County, California.

16 10. Plaintiff purchased the Products for personal consumption at various retail outlets
17 located within this District.

18 11. The packaging of the Products Plaintiff purchased included the representation that
19 said Products were “natural,” Plaintiff believed Defendant’s representation that the Products were
20 “natural,” and she relied upon that representation in making her decision to purchase the Products.

21 12. Plaintiff would not have purchased the products had she known they were not, in fact,
22 "natural" because they were derived from GMOs.

23 13. Plaintiff purchased and paid a premium price for “natural” products, but she received
24 products that were not “natural.” Accordingly, the Products Plaintiff received were worth less than
25 the Products for which she paid.

26 14. Had Defendant not made false, misleading, and/or deceptive representations that the
27 Products were “natural,” Plaintiff would not have been willing to pay a premium price for said
28 Products and, consequently, would not have purchased them.

1 15. Plaintiff was injured and lost money as a result of Defendant's deception,
2 misrepresentations, omissions, and unlawful conduct.

3 16. If Plaintiff knew the Product labels were truthful and non-misleading, she would
4 continue to purchase the Products in the future. At present, however, Plaintiff cannot purchase the
5 Products because she cannot be confident that the labeling of the Products is, and will be, truthful
6 and non-misleading.

7 **Defendant Boar's Head**

8 17. Defendant is a corporation organized and existing under the laws of the State of
9 Delaware with its principal place of business located in the State of Florida.

10 18. Defendant produces and distributes meats, cheeses, and condiments, including the
11 Products identified herein, to delicatessens, gourmet stores, and supermarkets throughout the United
12 States.

13 19. The labeling for the Products that Plaintiff relied upon in making her decision to
14 purchase the Products was conceived, designed, prepared and/or approved by Defendant and was
15 disseminated by Defendant and its agents through labeling, marketing and advertising containing the
16 misrepresentations alleged herein.

17 20. Defendant's labeling, marketing and advertising for the Products was designed to
18 encourage consumers to purchase the Products, and it materially misled reasonable consumers,
19 including Plaintiff and the Class members.

20 21. Upon information and belief, in committing the wrongful acts alleged herein,
21 Defendant, in connection with its subsidiaries, affiliates, and/or other related entities and their
22 employees, planned, participated in and furthered a common scheme to induce members of the
23 public to purchase the Products by means of false, misleading, deceptive and fraudulent
24 representations, and Defendant participated in the making of such representations in that it
25 disseminated those misrepresentations or caused them to be disseminated.

1 **JURISDICTION AND VENUE**

2 **Jurisdiction**

3 22. This Court has personal jurisdiction over Defendant for reasons including but not
4 limited to the following: Plaintiff's claims against Defendant Boar's Head arise out of its conduct
5 within the State of California, including its dissemination within the State of California the false and
6 misleading representations that the Products are "natural" when, in fact, they are not.

7 23. This Court has original subject matter jurisdiction over this putative class action
8 pursuant to the Class Action Fairness Act of 2005, Pub. L. No. 109-2, 119 Stat 4 (codified in various
9 sections of Title 28 of the United States Code); specifically 28 U.S.C. § 1332(d)(2)(A), which
10 provides for the original jurisdiction of the federal district courts over "any civil action in which the
11 matter in controversy exceeds the sum or value of \$5,000,000, exclusive of interest and costs, and
12 [that] is a class action in which . . . any member of a class of plaintiffs is a citizen of a State different
13 from any defendant."

14 24. Because Plaintiff is a citizen of the State of California and Defendant is a citizen of
15 Delaware and Florida, at least one member of the plaintiff class is "a citizen of a State different from
16 any defendant" in this litigation. Additionally, Plaintiff alleges that the matter in controversy is well
17 in excess of \$5,000,000 (in the aggregate and exclusive of interest and costs). Finally, Plaintiff
18 alleges that "the number of members of all proposed plaintiff classes in the aggregate" is greater than
19 100. *See* 28 U.S.C. § 1332(d)(5)(B)

20 **Venue**

21 25. Venue is proper in this District pursuant to 28 U.S.C. § 1331(b)(2) because a
22 substantial part of the events or omissions giving rise to Plaintiff's claims occurred within this
23 District, including Plaintiff's purchases of the Products in reliance on Defendant's dissemination of
24 false and misleading information about the nature, quality, and/or ingredients of the Products.

25 26. Assignment to the San Francisco Division is appropriate under Civil L.R. 3-2(c) and
26 (e) because a substantial part of the events or omissions that give rise to Plaintiff's claims occurred
27 within the County of Marin.

1 **ALLEGATIONS COMMON TO ALL CAUSES OF ACTION**

2 **Defendant Advertises and Markets the Products as “Natural”**

3 27. Recent consumer surveys have revealed that “nearly seven in ten consumers were
4 ‘very’ or ‘somewhat’ interested in natural products,” and that “‘natural ingredients’ ranked second
5 only to taste in influencing consumer purchasing behavior.”⁴

6 28. This desire has translated into financial gain for those who manufacture and sell
7 natural products, as each year consumers spend billions of dollars on such products. Indeed, in 2010,
8 consumers in the United States purchased \$39 billion worth of natural/organic food products, up
9 from \$33.7 billion in 2009.⁵

10 29. Defendant, like many food manufacturers, recognizes this growing consumer desire
11 for natural food products and, to capitalize on consumers’ rising demand for natural food, Defendant
12 labels and markets the Products as “natural”, thereby setting the Products apart from other competing
13 cheese products.

14 30. Throughout the Class Period, Defendant systematically marketed and advertised the
15 Products as “natural” on the Product packaging.

16 31. Defendant prominently placed the words “natural” in a central location on the
17 labeling of every package of the Products. (*See* Exs. attached hereto)

18 32. By consistently and systematically marketing and advertising the Products as
19 “natural” on the Products’ packaging throughout the United States, Defendant ensured that all
20 consumers purchasing the Products were, and all consumers purchasing the Products in the future
21 will be, exposed to its misrepresentation that the Products are “natural.”

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23
24

25 ⁴ Bruce Horovitz, Frito-Lay turns to nature’s path, USA TODAY, Dec. 28, 2010, *available at*
26 http://www.usatoday.com/printedition/news/20101228/fritonatural28_st.art.htm.

27 ⁵ Natural Products Association,
28 http://www.npainfo.org/NPA/About_NPA/NPA/AboutNPA/AbouttheNaturalProductsAssociation.aspx?hkey=8d3a15ab-f44f-4473-aa6e-ba27ccebcbb8.

1 **GMOs Are Not Natural**

2 33. GMOs are organisms in which the genetic material (i.e. DNA) has been altered such
 3 that the organism exhibits traits that would not occur in nature. Generally speaking, GMOs are
 4 “[p]lants or animals that have had their genetic makeup altered to exhibit traits that are not naturally
 5 theirs.”⁶ For example, “by transferring specific genetic material from a bacterium to a plant,
 6 scientists can create plants that can produce pesticidal proteins or other chemicals that the plant
 7 could not previously produce. Using this technology, scientists have modified corn, cotton, and
 8 potatoes to produce a pesticidal protein that is toxic when ingested by specific insect pests.”⁷

9 34. Monsanto, the world’s dominant producer of genetically modified seeds, defines
 10 GMOs as “[p]lants or animals that have had their genetic makeup altered to exhibit traits that are not
 11 naturally theirs. In general, genes are taken (copied) from one organism that shows a desired trait
 12 and transferred into to the genetic code of another living organism.”⁸

13 35. Romer Labs, a company that provides diagnostic solutions to the agricultural
 14 industry, describes GMOs as follows: “Agriculturally important plants are often genetically modified
 15 by the insertion of DNA material from outside the organism into the plant’s DNA sequence,
 16 allowing the plant to express novel traits that normally would not appear in nature, such as herbicide
 17 or insect resistance. Seed harvested from GMO plants will also contain these modifications.”⁹

18 36. The unnatural nature of GMOs is further evidenced by the fact that health and
 19 environmental organizations, such as the World Health Organization, define GMOs as “organisms in

21
 22 ⁶ Monsanto | Glossary, <http://www.monsanto.com/newsviews/Pages/glossary.aspx#g> (last visited
 23 Oct. 7, 2016).

24 ⁷ EPA’s Regulation of Biotechnology for Use in Pest Management | Pesticides | US EPA,
 25 <https://www.epa.gov/regulation-biotechnology-under-tsca-and-fifra/epas-regulation-biotechnology-use-pest-management> (last accessed Oct. 7, 2016).

26 ⁸ Monsanto | Glossary, <http://www.monsanto.com/newsviews/Pages/glossary.aspx#g> (last visited
 27 Oct. 10, 2016).

28 ⁹ Romer Labs, Making the World’s Food Safer – GMO. Available at
<http://www.romerlabs.com/en/knowledge/gmo/> (last visited May 19, 2015).

1 which the genetic material (DNA) has been altered in a way that does not occur naturally.”¹⁰

2 37. The United States Environmental Protection Agency has distinguished conventional
3 breeding of plants from genetic engineering using modern scientific techniques, as follows:

4 **4. What is the difference between plant-incorporated
5 protectants produced through genetic engineering and those
6 produced through conventional breeding?**

7 **Conventional breeding** is a method in which genes for pesticidal
8 traits are introduced into a plant through natural methods, such as
9 cross-pollination. For a plant-incorporated pesticide, one would breed
10 a plant that produces a pesticide with a sexually compatible plant that
11 does not possess this property but possesses other properties of
interest to the breeder, *e.g.*, sweeter fruit. Then, out of the offspring,
the breeder would choose the offspring plant that produces the
pesticide, and therefore expresses the desired pesticidal trait, as well
as producing sweeter fruit.

12 **Genetically engineered** plant-incorporated protectants are created
13 through a process that utilizes several different modern scientific
14 techniques to introduce a specific pesticide-producing gene into a
15 plant’s DNA genetic material. For example, a desired gene that
16 produces a desired pesticide (*e.g.*, the insecticidal protein *Bt* from the
17 bacterium, *Bacillus thuringiensis*) can be isolated from another
18 organism, such as a bacterium, and then inserted into a plant. The
desired gene becomes part of the plant’s DNA. The plant then
expresses the incorporated gene and produces the pesticidal protein as
it would one of its own components.¹¹

19 38. As Consumers Union explained:

20 Genetic engineering is not just an extension of conventional breeding.
21 In fact, it differs profoundly. As a general rule, conventional breeding
22 develops new plant varieties by the process of *selection*, and seeks to
achieve expression of genetic material which is already present

24 ¹⁰ The World Health Organization, 20 Questions on Genetically Modified (GM) Foods. Available at
25 http://www.who.int/foodsafety/publications/biotech/en/20questions_en.pdf

26 ¹¹ Office of Prevention, Pesticides, and Toxic Substances, United States Environmental Protection
27 Agency, Questions & Answers, Biotechnology: Final Plant-Pesticide/Plant Incorporated Protectants
28 (PIPs) Rules 3 (2001), available at <http://www.epa.gov/scipoly/biotech/pubs/qanda.pdf> (bold in
original).

1 within a species. . . Conventional breeding employs processes that
 2 occur in nature, such as sexual and asexual reproduction. . .

3 Genetic engineering works primarily through *insertion* of genetic
 4 material, although gene insertion must also be followed up by
 selection. This insertion process does not occur in nature.¹²

5 39. Genetic engineering is not merely an extension of conventional breeding, which
 6 “develops new plant varieties by the process of selection, and seeks to achieve expression of genetic
 7 material which is already present within a species.”¹³ Instead, “[g]enetic engineering works primarily
 8 through insertion of genetic material,” which “insertion process does not occur in nature.”¹⁴

9 40. As indicated by the definitions and descriptions above, which come from a variety of
 10 industry, government, and health organizations, GMOs are not “natural” and cannot be accurately
 11 described as such because they do not naturally occur. Instead, GMOs are artificially created in a
 12 laboratory through genetic engineering.

13 **Defendant’s Products Contain Ingredients Derived From GMOs**

14 41. Defendant’s claim that the Products are “natural”, as prominently displayed on the
 15 Products’ packaging and/or labeling is false, misleading, and likely to deceive reasonable consumers
 16 like Plaintiff and the Class members because the Products are not “natural”, due to the presence of
 17 GMOs.

18 42. The USDA does not allow animal products to be certified as “organic” if the animals

21
 22 ¹² Michael K. Hansen, Consumer Policy Institute / Consumers Union, Genetic Engineering Is Not an
 23 Extension of Conventional Plant Breeding; How genetic engineering differs from conventional
 24 breeding, hybridization, wide crosses and horizontal gene transfer 1 (2000), *available at*
 <http://consumersunion.org/wp-content/uploads/2013/02/Wide-Crosses.pdf> (emphasis in original).

25 ¹³ Michael K. Hansen, Consumer Policy Institute / Consumers Union, Genetic Engineering is Not an
 26 Extension of Conventional Plant Breeding; How genetic engineering differs from conventional
 27 breeding, hybridization, wide crosses and horizontal gene transfer 1 (2000). Available at
 <http://consumersunion.org/wp-content/uploads/2013/02/Wide-Crosses.pdf>.

28 ¹⁴ *Id.*

1 consume GMO feed.¹⁵ In the context of dairy production, the USDA has explained that when a dairy
 2 cow grazes in a particular field, “the milk from that dairy cow is analogous to the crops harvested
 3 from the same field[.]”¹⁶ The USDA made clear that if a cow consumes GMO grass, the milk the
 4 cow produces is not organic.¹⁷ The USDA has further recognized that the characteristics of an
 5 animal’s feed (e.g., whether such feed is GMO) will affect the characteristics of the end products.

6 43. As of 2012, approximately 88% of the corn planted in the United States was grown
 7 from genetically modified seed, while 93% of the soy planted in the United States was grown from
 8 genetically modified seed.¹⁸

9 **Reasonable Consumers Do Not Believe Products That Contain GMOs or Ingredients**
 10 **Derived From Animals That Are Given rbST Are Natural**

11 44. A 2015 nationally-representative survey by Consumer Reports National Research
 12 Center found that “[a] range of environmental, safety and social responsibility objectives are *key*
 13 (*very important* or *important*) to most US consumers when purchasing food. For the overwhelming
 14 majority of food shoppers, *key* objectives include *supporting local farmers* (91% of consumers),
 15 *supporting companies with good working conditions/fair pay to workers* (89%), *reducing exposure*
 16 *to pesticides* (89%), *protecting the environment from chemicals* (88%), *providing better living*
 17 *conditions for animals* (84%), and *reducing antibiotic use in food* (82%). Avoiding artificial
 18 ingredients (79%; a notable increase from 69% in 2014) and GMOs (75%) are also key objectives

21 ¹⁵ Miles McEvoy, National Organic Program Deputy Administrator, United States Department of
 22 Agriculture, *Organic 101: Can GMOs Be Used in Organic Products?* Available at
<http://blogs.usda.gov/2013/05/17/organic-101-can-gmos-be-used-in-organic-products/>

23 ¹⁶ National Organic Program—Revisions to Livestock Standards Based on Court Order (Harvey v.
 24 Johanns) and 2005 Amendment to the Organic Foods Production Act of 1990 (OFPA), 71 Fed. Reg.
 25 24,820, 24,823 (Apr. 27, 2006).

26 ¹⁷ *Id.*

27 ¹⁸ Clive James, *Global Status of Commercialized Biotech/GM Crops: 2012*, Int. Ser. For the
 28 Acquisition of Agri-Biotech Applications, available at
<http://www.isaaa.org/resources/publications/briefs/44/download/isaaa-brief-44-2012.pdf>

1 for many.”¹⁹

2 45. Defendant’s packaging of the Products demonstrates its intent to convince consumers
 3 that said Products are “natural.”

4 46. By claiming the Products are “natural” Defendant deceives and misleads reasonable
 5 consumers.

6 47. Indeed, reasonable consumers, including Plaintiff, purchase the Products based upon
 7 the belief that they are “natural.” A reasonable consumer would not deem the Products “natural” if
 8 they knew the Products contain non-natural ingredients.

9 48. Reasonable consumers believe that foods labeled as “natural” or “all natural” do not
 10 contain GMOs.

11 49. The above-referenced 2015 survey by Consumer Reports National Research Center
 12 found that a majority of United States consumers think the “natural” label on packaged and
 13 processed foods means that no GMOs were used.²⁰

14 50. The same survey revealed that a majority of consumers think the “organic” label on
 15 packaged and processed foods means no GMOs were used,²¹ which is important because “[t]here is
 16 significant confusion in consumers’ minds about the differences between the term ‘organic’ and
 17 ‘natural.’”²² Similarly, reasonable consumers believe that if a cow consumes GMO corn or soy, or if
 18 it is given rbST, its end products, including cheese, are not “natural.”

19 51. Because the Products contain GMOs, Defendant deceives and misleads reasonable
 20 consumers, including Plaintiff and the Class members, by marketing, advertising and labeling them
 21 as “natural”.

22
 23 ¹⁹ CONSUMER REPORTS NAT’L RESEARCH CTR., NATURAL FOOD LABELS SURVEY 6 (2015), available
 24 at <http://goo.gl/SGTvVx>.

25 ²⁰ CONSUMER REPORTS NAT’L RESEARCH CTR., NATURAL FOOD LABELS SURVEY 6 (2015), available
 26 at <http://goo.gl/SGTvVx>.

27 ²¹ *Id.*

28 ²² ORGANIC & NATURAL HEALTH ASS’N, CONSUMER INSIGHTS ON ORGANIC AND NATURAL 3 (2015),
 29 available at <http://goo.gl/RyffT5>.

1 **Plaintiff and the Class Members Reasonably Relyed on Defendant's Misrepresentations**

2 52. Consumers rely on food label representations and information in making purchasing
3 decisions.

4 53. Defendant's marketing of the Products as "natural" in a prominent location on the
5 labels of all of the Products throughout the Class Period evinces Defendant's awareness that
6 "Natural" claims are material to consumers.

7 54. Defendant's deceptive representations and omissions are material in that a reasonable
8 person would attach importance to such information and would be induced to act upon such
9 information in making purchasing decisions.

10 55. Plaintiff and the Class members reasonably relied to their detriment on Defendant's
11 misleading representations and omissions.

12 56. Defendant's false, misleading, and deceptive misrepresentations and omissions are
13 likely to continue to deceive and mislead reasonable consumers and the general public, as they have
14 already deceived and misled Plaintiff and the Class members.

15 **Defendant's Wrongful Conduct Caused Plaintiff's and the Class Members' Injuries**

16 57. As an immediate, direct, and proximate result of Defendant's false, misleading, and
17 deceptive representations and omissions, Plaintiff and the Class members suffer injuries in that they:

- 18 a. pay a sum of money for Products that are not what Defendant
19 represents;
- 20 b. pay a premium price for Products that are not what Defendant
21 represents;
- 22 c. are deprived of the benefit of the bargain because the Products they
23 purchase are different from what Defendant warrants;
- 24 d. are deprived of the benefit of the bargain because the Products they
25 purchase have less value than what Defendant represents;
- 26 e. do not receive Products that measured up to their expectations, which
27 Defendant creates;
- 28 f. ingest a substance that is of a different quality than what Defendant
 promises; and

1 g. are denied the benefit of the beneficial properties of the natural foods
 2 Defendant promises.

3 58. Had Defendant not made the false, misleading, and deceptive representations and
 4 omissions, Plaintiff and the Class members would not be willing to pay the same amount for the
 5 Products, and, consequently, Plaintiff and the Class members would not be willing to purchase the
 6 Products.

7 59. Plaintiff and the Class members pay for Products that are “natural” but receive
 8 Products that are not “natural.” The Products that Plaintiff and the Class members receive are worth
 9 less than the Products for which they pay.

10 60. Based on Defendant’s false, misleading and deceptive representations and omissions,
 11 Defendant was able to, and did, charge a premium price for the Products over the cost of competitive
 12 products not bearing a “natural” label.

13 61. In making the false, misleading, and deceptive representations and omissions
 14 described herein, Defendant knows and intends that consumers will pay a premium for products that
 15 are labeled “natural” over comparable products not so labeled.

16 62. Plaintiff and the Class members all pay money for the Products. However, Plaintiff
 17 and the Class members do not obtain the full value of the advertised Products due to Defendant’s
 18 misrepresentations and omissions. Plaintiff and the Class members purchase, purchase more of,
 19 and/or pay more for, the Products than they would if they knew the truth about the Products.
 20 Consequently, Plaintiff and the Class members suffer injury in fact and lose money as a result of
 21 Defendant’s wrongful conduct.

CLASS ALLEGATIONS

23 63. Pursuant to Rule 23(a) and (b)(2) of the Federal Rules of Civil Procedure, Plaintiff
 24 brings this action on behalf of herself and the following proposed classes (collectively, “the Class”):

25 a. The “California Class” which consists of: All consumers within the
 26 State of California who purchased the Products during the applicable
 27 liability period for their personal use, rather than for resale or
 28 distribution. Excluded from the California Class are Defendant’s current or former officers, directors, and employees; counsel for Plaintiff and Defendant, and the judicial officer to whom this lawsuit is assigned.

CLASS ACTION COMPLAINT

- 1 b. The “Nationwide Class” which consists of: All consumers within the
 2 United States who purchased the Products during the applicable
 3 liability period for their personal use, rather than for resale or
 4 distribution. Excluded from the Nationwide Class are Defendant’s
 5 current or former officers, directors, and employees; counsel for
 6 Plaintiff and Defendant, and the judicial officer to whom this lawsuit
 7 is assigned.
- 8 c. The “Multi-State Class,” which consists of: All consumers in Alaska,
 9 Arizona, Arkansas, California, Colorado, Connecticut, Delaware,
 10 District of Columbia, Georgia, Hawaii, Idaho, Illinois, Indiana,
 11 Kansas, Kentucky, Maine, Massachusetts, Minnesota, Mississippi,
 12 Missouri, Montana, Nebraska, Nevada, New Hampshire, New
 13 Mexico, New York, North Carolina, North Dakota, Ohio, Oklahoma,
 14 Oregon, Pennsylvania, Rhode Island, South Carolina, South Dakota,
 15 Tennessee, Texas, Utah, Vermont, Virginia, Washington, West
 16 Virginia, or Wyoming who purchased the Products during the
 17 applicable liability period for their personal use, rather than for resale
 18 or distribution. Excluded from the Multi-State Class are Defendant’s
 19 current or former officers, directors, and employees; counsel for
 20 Plaintiff and Defendant; and the judicial officer to whom this lawsuit
 21 is assigned.

22 64. Certification of Plaintiff’s claims for class-wide treatment is appropriate because
 23 Plaintiff can prove the elements of her claims on a class-wide basis using the same evidence as
 24 individual Class members would use to prove those elements in individual actions alleging the same
 25 claims.

26 65. Numerosity; Rule 23(a)(1): The size of the Class is so large that joinder of all Class
 27 members is impracticable. Due to the nature and expanse of Defendant’s business, Plaintiff believes
 28 there are thousands, if not hundreds of thousands, of Class members geographically dispersed
 29 throughout the United States.

30 66. Existence and Predominance of Common Questions of Law and Fact; Rule 23(a)(2),
 31 (b)(3): There are questions of law and fact common to the Class. These questions predominate over
 32 any questions affecting only individual Class members.

33 67. All Class members were exposed to Defendant’s deceptive and misleading
 34 advertising and marketing claims that the Products were “natural” because those claims were on the
 35 packaging of each and every Product.

- 1 68. Additional common legal and factual questions include but are not limited to:
- 2 a. whether Defendant misrepresented to the class members that the Products
3 are “natural”;
- 4 b. whether Defendant’s misrepresentations and omissions are material to
5 reasonable consumers;
- 6 c. whether Defendant’s labeling, marketing, and sale of the Products
7 constitutes unfair and/or deceptive business practices;
- 8 d. whether Defendant’s conduct described above constitutes a breach of
9 warranty;
- 10 e. whether Plaintiff and the Class members are entitled to actual, statutory,
11 or other forms of damages and other monetary relief; and
- 12 f. whether Plaintiff and the Class members are entitled to equitable relief,
13 including but not limited to injunctive relief and equitable restitution.

13 69. Defendant engaged in a common course of conduct in contravention of the laws
14 Plaintiff seeks to enforce individually and on behalf of the other Class members. Similar or identical
15 statutory and common law violations, business practices, and injuries are involved. Individual
16 questions, if any, pale by comparison, in both quality and quantity, to the numerous common
17 questions that dominate this action. Moreover, the common questions will yield common answers.

18 70. Typicality; Rule 23(a)(3): Plaintiff’s claims are typical of the Class because
19 Defendant injured all Class members through the uniform misconduct described herein; all Class
20 members were subject to Defendant’s false, misleading, and unfair advertising and marketing
21 practices and representations, including the false and misleading claim that the Products are
22 “natural”; and Plaintiff seeks the same relief as the Class members.

23 71. There are no defenses available to Defendant that are unique to Plaintiff.

24 72. Adequacy of Representation; Rule 23(a)(4): Plaintiff is a fair and adequate
25 representative of the Class because Plaintiff’s interests do not conflict with those of the Class
26 members. Plaintiff will prosecute this action vigorously and is highly motivated to seek redress
27 against Defendant. Further, Plaintiff has selected competent counsel who are experienced in class
28 action and other complex litigation. Plaintiff and her counsel are committed to prosecuting this
action vigorously on behalf of the Class and have the resources to do so.

CLASS ACTION COMPLAINT

1 73. Injunctive or Declaratory Relief; Rule 23(b)(2): The requirements for maintaining a
 2 class action pursuant to Rule 23(b)(2) are met, as Defendant has acted or refused to act on grounds
 3 generally applicable to the Class, thereby making appropriate final injunctive relief or corresponding
 4 declaratory relief with respect to the Class as a whole.

5 74. Superiority; Rule 23(b)(3): The class action mechanism is superior to other available
 6 means for the fair and efficient adjudication of this controversy for reasons including but not limited
 7 to the following:

- 8 a. The damages individual Class members suffered are small compared to the
 burden and expense of individual prosecution of the complex and extensive
 litigation needed to address Defendant's conduct.
- 9 b. It would be virtually impossible for the individual Class members to
 effectively redress the wrongs done to them. Even if the Class members
 could afford such individual litigation, the court system could not.
 Individualized litigation would unnecessarily increase the delay and expense
 to all parties and to the court system and presents a potential for inconsistent
 or contradictory rulings and judgments. By contrast, the class action device
 presents far fewer management difficulties, allows the hearing of claims
 which might otherwise go unaddressed because of the relative expense of
 bringing individual lawsuits, and provides the benefits of single adjudication,
 economies of scale, and comprehensive supervision by a single court.
- 10 c. The prosecution of separate actions by the individual members of the Class
 would create a risk of inconsistent or varying adjudications with respect to
 individual Class members, which would establish incompatible standards of
 conduct for Defendant.
- 11 d. The prosecution of separate actions by individual Class members would
 create a risk of adjudications with respect to them that would, as a practical
 matter, be dispositive of the interests of other Class members not parties to
 the adjudications or that would substantively impair or impede their ability to
 protect their interests.

12 75. **Notice** – Plaintiff and Plaintiff's counsel anticipate that notice to the proposed Class
 13 will be effectuated through recognized, Court-approved notice dissemination methods, which may
 14 include United States mail, electronic mail, Internet postings, and/or published notice.

CLAIMS FOR RELIEF

FIRST CLAIM FOR RELIEF

Violation of the Consumers Legal Remedies Act, Cal Civ Code § 1750 *et seq.*
On Behalf of the California Class

76. Plaintiff incorporates and realleges the paragraphs above as if fully set forth herein.

77. Plaintiff brings this claim for violation of the Consumers Legal Remedies Act, Cal
Code § 1750 *et seq.* (“CLRA”), on behalf of the California Class.

78. Under the CLRA, “goods” means “tangible chattels bought or leased for use primarily for personal, family, or household purposes[.]” Cal Civ. Code § 1761(a).

79. The Products are “goods” under Cal Civ. Code § 1761(a).

80. Under the CLRA, “consumer” means “an individual who seeks or acquires, by purchase or lease, any goods or services for personal, family, or household purposes.” Cal Civ. Code §1761(d).

81. Plaintiff and the California Class members are “consumers” under Cal Civ. Code §section 1761(d).

82. Under the CLRA, “person” means “an individual, partnership, corporation, limited liability company, association, or other group, however organized.” Cal Civ. Code § 1761(c).

83. Defendant is a “person” under Cal Civ. Code § 1761(c).

84. Under the CLRA, “transaction” means “an agreement between a consumer and another person, whether or not the agreement is a contract enforceable by action, and includes the making of, and the performance pursuant to, that agreement.” Cal Civ. Code § 1761(e).

85. Defendant, on the one hand, and Plaintiff and the California Class members, on the other hand, engaged in “transactions” as the CLRA defines that term because, among other reasons, Defendant agreed to sell, and pursuant to that agreement sold, the Products to Plaintiff and the California Class members.

86. Defendant's actions, representations, and conduct have violated, and continue to violate, the CLRA because they extend to transactions that are intended to result, or that have resulted, in the sale of goods to consumers

⁸⁷ Under section 1770(a) of the CIRA:

(a) The following unfair methods of competition and unfair or deceptive acts or practices undertaken by any person in a transaction intended to result or which results in the sale or lease of goods or services to any consumer are unlawful:

* * * *

(5) Representing that goods or services have sponsorship, approval, characteristics, ingredients, uses, benefits, or quantities which they do not have or that a person has a sponsorship, approval, status, affiliation, or connection which he or she does not have.

* * * *

(7) Representing that goods or services are of a particular standard, quality, or grade, or that goods are of a particular style or model, if they are of another.

* * * *

(9) Advertising goods or services with intent not to sell them as advertised.

* * * *

(16) Representing that the subject of a transaction has been supplied in accordance with a previous representation when it has not.

19 88. As alleged above, Defendant has violated, and continues to violate, Cal Civ. Code §
20 1770(a)(5) by representing the Products have characteristics, uses, benefits, and qualities which they
21 do not. Specifically, Defendant represents the Products are “natural,” when, in fact, the Products
22 contain non-natural ingredients.

23 89. As alleged above, Defendant has violated, and continues to violate, Cal Civ. Code §
24 1770(a)(7) by representing the Products are of a particular quality when they are of another.
25 Specifically, Defendant represent that the Products are “natural,” when, in fact, the Products contain
26 non-natural ingredients.

27 90. As alleged above, Defendant has violated, and continues to violate, Cal Civ. Code §
28 1770(a)(9) by advertising the Products as “natural” with the intent to sell Products that are not

1 actually “natural.”

2 91. As alleged above, Defendant has violated, and continues to violate, Cal Civ. Code §
 3 1770(a)(16) by representing that the Products it sold to Plaintiff and the California Class members
 4 are “natural,” when, in fact, the Products are not.

5 92. Defendant violates the CLRA by representing through its marketing, advertising and
 6 labeling that the Products are “natural” when it knows, or should know, that the representations are
 7 unsubstantiated, false, and misleading.

8 93. Plaintiff and the California Class members believe Defendant’s representations that
 9 the Products are “natural.” Plaintiff and the California Class members would not purchase the
 10 Products, but for Defendant’s misleading statements about the Products being “natural.”

11 94. Plaintiff and the California Class members are injured in fact and lose money as a
 12 result of Defendant’s conduct of improperly describing the Products as “natural.” Plaintiff and the
 13 California Class members pay for “natural” Products but do not receive such Products, since the
 14 Products contain non-natural ingredients.

15 95. CLRA SECTION 1782 NOTICE. On January 13, 2017, Plaintiff, through counsel,
 16 sent a CLRA demand letter to Defendant that provided notice of Defendant’s violation of the CLRA
 17 and demanded that Defendant correct, repair, replace, or otherwise rectify the unlawful, unfair, false,
 18 and/or deceptive practices complained of herein. The letter also stated that if Defendant refused to do
 19 so, Plaintiff would file a complaint seeking damages in accordance with the CLRA. Defendant failed
 20 to comply with the letter. For the foregoing reasons, pursuant to Cal Civ Code § 1780(a)(3),
 21 Plaintiff, individually and on behalf of all other members of the California Class, seeks
 22 compensatory damages, punitive damages, and restitution of any ill-gotten gains due to Defendant’s
 23 acts and practices.

24 96. Pursuant to Cal Civ Code §§ 1780 and 1782, Plaintiff and the California Class
 25 members seek damages in an amount to be proven at trial, an injunction to bar Defendant from
 26 continuing its deceptive advertising practices, and reasonable attorneys’ fees and costs.

27 97. THEREFORE, Plaintiff prays for relief as set forth below.
 28

SECOND CLAIM FOR RELIEF

Violation of the False Advertising Law, Cal Bus & Prof Code § 17500 *et seq.*
On Behalf of the California Class

98. Plaintiff incorporates and realleges the paragraphs above as if fully set forth herein.

99. Plaintiff brings this claim for violation of the False Advertising Law, Bus & Prof Code § 17500 *et seq.* (“FAL”), on behalf of the California Class.

100. The FAL makes it unlawful for a person, firm, corporation, or association to induce the public to buy its products by knowingly disseminating untrue or misleading statements about the products.

101. At all relevant times, Defendant has engaged, and continue to engage, in a public advertising and marketing campaign representing that the Products are “natural.”

102. As set forth previously, however, the Products contain non-natural ingredients. Defendant’s advertisements and marketing representations are, therefore false, misleading, untrue, and likely to deceive reasonable consumers.

103. Defendant engaged in its advertising and marketing campaign with intent to directly induce consumers, including Plaintiff and the California Class members, to purchase the Products based on false and misleading claims.

104. In making and disseminating the statements alleged herein, Defendant knew or should have known the statements are untrue or misleading.

105. Plaintiff and the California Class members believed Defendant’s representations that the Products are “natural.” Plaintiff and the California Class members would not purchase the Products if they knew the Products contain non-natural ingredients.

106. Plaintiff and the California Class members are injured in fact and lose money as a result of Defendant’s conduct of improperly describing the Products as “natural.” Plaintiff and the California Class members pay for Products that are “natural,” but do not receive such Products.

107. The Products Plaintiff and the California Class members receive are worth less than the Products for which they pay. Plaintiff and the California Class members pay a premium price on account of Defendant’s misrepresentations that the Products are “natural.”

108. Plaintiff and the California Class members seek declaratory relief, restitution for

1 monies wrongfully obtained, disgorgement of ill-gotten revenues and/or profits, injunctive relief
 2 enjoining Defendant from continuing to disseminate its untrue and misleading statements, and other
 3 relief allowable under Bus & Prof Code § 17535.

4 109. THEREFORE, Plaintiff prays for relief as set forth below.

5 **THIRD CLAIM FOR RELIEF**

6 **Violation of the Unfair Competition Law, Cal Bus & Prof Code § 17200 *et seq.***
On Behalf of the California Class

7 110. Plaintiff incorporates and realleges the paragraphs above as if fully set forth herein.

8 111. Plaintiff brings this claim for violation of the Unfair Competition Law, Bus & Prof
 9 Code § 17200 *et seq.* (“UCL”), on behalf of the California Class.

10 112. The circumstances giving rise to Plaintiff’s and the California Class members’
 11 allegations include Defendant’s corporate policies regarding the sale and marketing of the Products.

12 113. Under the UCL, “unfair competition” means and includes “any unlawful, unfair or
 13 fraudulent business act or practice and unfair, deceptive, untrue or misleading advertising and any
 14 act prohibited by” the FAL. BUS. & PROF. CODE § 17200.

15 114. By engaging in the acts and practices described herein, Defendant commits one or
 16 more acts of “unfair competition” as the UCL defines the term.

17 115. Defendant committed, and continue to commit, “unlawful” business acts or practices
 18 by, among other things, violating the CLRA, the FAL, and California common law, as described
 19 herein.

20 116. Defendant committed, and continue to commit, “unfair” business acts or practices by,
 21 among other things:

- 22 a. engaging in conduct for which the utility of the conduct, if any, is
 outweighed by the gravity of the consequences to Plaintiff and the members
 of the California Class;
- 23 b. engaging in conduct that is immoral, unethical, oppressive, unscrupulous, or
 substantially injurious to Plaintiff and the members of the California Class;
 and
- 24 c. engaging in conduct that undermines or violates the spirit or intent of the
 consumer protection laws that this Class Action Complaint invokes.

1 117. Defendant commits unlawful, unfair, and/or fraudulent business acts or practices by,
2 among other things, engaging in conduct Defendant knew or should have known was likely to and
3 does deceive reasonable consumers, including Plaintiff and the California Class members.

4 118. As detailed above, Defendant's unlawful, unfair, and/or fraudulent practices include
5 making false and/or misleading representations that the Products are "natural."

6 119. Plaintiff and the California Class members believed Defendant's representations that
7 the Products are "natural." Plaintiff and the California Class members would not purchase the
8 Products, but for Defendant's misleading statements that the Products are "natural."

9 120. Plaintiff and the California Class members are injured in fact and lose money as a
10 result of Defendant's conduct of improperly describing the Products as "natural." Plaintiff and the
11 California Class members pay for Products that are "natural," but do not receive Products that are
12 "natural." Instead, Plaintiff and the California Class members receive Products that contain non-
13 natural ingredients.

14 121. Plaintiff and the California Class members seek declaratory relief, restitution for
15 monies wrongfully obtained, disgorgement of ill-gotten revenues and/or profits, injunctive relief, and
16 other relief allowable under Cal Bus & Prof Code §17203, including but not limited to enjoining
17 Defendant from continuing to engage in its unfair, unlawful, and/or fraudulent conduct alleged
18 herein.

19 || 122. THEREFORE, Plaintiff prays for relief as set forth below.

FOURTH CLAIM FOR RELIEF
(Breach of Express Warranty – By the Multi-State Class)

123. Plaintiff incorporates by reference the allegations set forth above.

23 124. Plaintiff and the Multi-State Class members formed a contract with Defendant at the
24 time they purchased the Products. As part of that contract, Defendant represents that the Products are
25 “natural,” as described above. These representations constitute express warranties and became part
26 of the basis of the bargain between Plaintiff and the Multi-State Class members, on the one hand,
27 and Defendant, on the other.

28 125. Defendant made the above-described representations to induce Plaintiff and the

1 Multi-State Class members to purchase the Products, and Plaintiff and the Multi-State Class
2 members relied on the representations in purchasing the Products.

3 126. All conditions precedent to Defendant's liability under the above-referenced contract
4 have been performed by Plaintiff and the other Multi-State Class members.

5 127. Defendant breached the express warranties about the Products because, as alleged
6 above, the Products are not "natural." Defendant breached the following state warranty laws:

- 7 A. Alaska Stat. section 45.02.313;
- 8 B. A.R.S. section 47-2313;
- 9 C. A.C.A. section 4-2-313;
- 10 D. Cal. Comm. Code section 2313;
- 11 E. Colo. Rev. Stat. section 4-2-313;
- 12 F. Conn. Gen. Stat. section 42a-2-313;
- 13 G. 6 Del. C. section 2-313;
- 14 H. D.C. Code section 28:2-313;
- 15 I. O.C.G.A. section 11-2-313;
- 16 J. HRS section 490:2-313;
- 17 K. Idaho Code section 28-2-313;
- 18 L. 810 ILCS 5/2-313;
- 19 M. Ind. Code section 26-1-2-313;
- 20 N. K.S.A. section 84-2-313;
- 21 O. KRS section 355.2-313;
- 22 P. 11 M.R.S. section 2-313;
- 23 Q. Mass. Gen. Laws Ann. ch. 106 section 2-313;
- 24 R. Minn. Stat. section 336.2-313;
- 25 S. Miss. Code Ann. section 75-2-313;
- 26 T. R.S. Mo. Section 400.2-313;
- 27 U. Mont. Code Anno. Section 30-2-313;
- 28 V. Neb. Rev. Stat. section 2-313;

1 W. Nev. Rev. Stat. Ann. section 104.2313;
2 X. RSA 382-A:2-313;
3 Y. N.J. Stat. Ann. section 12A:2-313;
4 Z. N.M. Stat. Ann. section 55-2-313;
5 AA. N.Y. U.C.C. Law section 2-313;
6 AB. N.C. Gen. Stat. section 25-2-313;
7 AC. N.D. Cent. Code section 41-02-30;
8 AD. ORC Ann. section 1302.26;
9 AE. 12A Okl. St. section 2-313;
10 AF. Or. Rev. Stat. section 72-3130;
11 AG. 13 Pa.C.S. section 2313;
12 AH. R.I. Gen. Laws section 6A-2-313;
13 AI. S.C. Code Ann. section 36-2-313;
14 AJ. S.D. Codified Laws, section 57A-2-313;
15 AK. Tenn. Code Ann. section 47-2-313;
16 AL. Tex. Bus. & Com. Code section 2.313;
17 AM. Utah Code Ann. section 70A-2-313;
18 AN. 9A V.S.A. section 2-313;
19 AO. Va. Code Ann. section 59.1-504.2;
20 AP. Wash. Rev. Code Ann. section 62A.2-313;
21 AQ. W. Va. Code section 46-2-313;
22 AR. Wyo. Stat. section 34.1-2-313.

23 128. As a result of Defendant's breaches of express warranty, Plaintiff and the other
24 members of the Multi-State Class were damaged in the amount of the premium price they paid for
25 the Products, in amounts to be proven at trial.

26 129. On January 13, 2017, a reasonable time after he knew or should have known of such
27 breach, Plaintiff, on behalf of herself and the other members of the Multi-State Class, sent a notice
28 letter to Defendant which provided notice of Defendant's breach and demanded that it correct,

1 repair, replace, or otherwise rectify the breach complained of herein. The letter also stated that if
 2 Defendant refused to do so, a complaint would be filed seeking damages. Defendant failed to comply
 3 with the letter.

4 130. THEREFORE, Plaintiff prays for relief as set forth below.

5 **FIFTH CLAIM FOR RELIEF**

6 **Intentional Misrepresentation and Fraud under the Common Law
 (On Behalf of the Class)**

7 131. Plaintiff repeats each and every allegation contained in the paragraphs above and
 8 incorporates such allegations by reference herein.

9 132. Plaintiff brings this claim for relief on behalf of the Class for intentional
 10 misrepresentation and fraud under the common law.

11 133. Defendant has intentionally misrepresented a material fact about the Products by
 12 advertising, marketing, distributing, and/or selling the Products to Plaintiff and the Class members
 13 with claims that they are “natural.”

14 134. At the time Defendant made the misrepresentations herein alleged, Defendant knew
 15 the products were not “natural” because they contained synthetic pesticides.

16 135. Defendant misrepresented the Products as “natural” with the purpose of inducing
 17 Plaintiff and the Class members to rely on its misrepresentations and inducing Plaintiff and the Class
 18 members to purchase the Products.

19 136. Plaintiffs and the Class members reasonably relied on Defendant’s representations
 20 that the Products were “natural” and, in reasonable reliance thereon, purchased the Products.

21 137. Plaintiff and the Class members were ignorant as to the falsity of Defendant’s
 22 “natural” misrepresentations and would not have purchased the Products had they known the
 23 Products were not “natural.”

24 138. Plaintiff and the Class members were injured in fact and lost money as a result of
 25 Defendant’s conduct of improperly describing the Products as “natural.” Plaintiff and the Class
 26 members paid for Products that were “natural,” but did not receive such Products.

27 139. The Products Plaintiff and the Class members received were worth less than the
 28 Products for which they paid.

1 140. Therefore, Plaintiff prays for relief as set forth below.

2 **SIXTH CLAIM FOR RELIEF**

3 **Violation of the Florida Deceptive and Unfair Trade Practices Act,**
 4 **Fla. Stat. § 501.201 *et seq.***
On Behalf of the Nationwide Class

5 141. Plaintiff incorporates and realleges the paragraphs above as if fully set forth herein.

6 142. Plaintiff brings this claim on behalf of herself and on behalf of the other members of
 7 the Nationwide Class, pursuant to the Florida Deceptive and Unfair Trade Practices Act, Fla. Stat. §
 8 501.201 *et seq.* (the “FDUTPA”).

9 143. Section 501.204(1) of the FDUTPA makes “unfair methods of competition,
 10 unconscionable acts or practices, and unfair or deceptive acts or practices in the conduct or any trade
 11 or commerce” unlawful.

12 144. By labeling, advertising, marketing, distributing, and/or selling the Products with
 13 claims that they were “natural” to Plaintiff and the Nationwide Class members, Defendant violated
 14 the FDUTPA by engaging in, and it continues to violate the FDUTPA by continuing to engage in,
 15 unfair or deceptive acts or practices, by falsely and misleadingly describing the composition of the
 16 Products.

17 145. Had Plaintiff and the Nationwide Class members known the Products were not
 18 “natural,” because they contained non-natural ingredients, they would not have purchased the
 19 Products and/or paid a premium price for the Products, as detailed herein.

20 146. In addition, the practice employed by Defendant, whereby Defendant sold, promoted
 21 and marketed that its products are “natural” when they are not constitutes a *per se* violation of
 22 FDUTPA under Section 501.203(3)(c) because it is in violation of the Florida Food Safety Act, Fla.
 23 Stat. § 500.04 (1) and (2) in that said products are misbranded.

24 147. Defendant’s false, unlawful, and misleading product descriptions render its products
 25 misbranded under Florida law. Specifically, Section 500.04 of the Florida Food Safety Act prohibits
 26 the manufacture, sale or delivery of food that is “misbranded.” Food is “misbranded” when “its
 27 labeling is false or misleading in any particular.” Fla. Stat. § 500.11(1)(a). A food is considered
 28 mislabeled unless the proper disclosures are made “on the outside container or wrapper” on the

1 product. § 500.03(1)(t). Misbranded products cannot be legally sold and are legally worthless.

148. Plaintiff and the Nationwide Class members were injured in fact and lost money as a
result of Defendant's conduct of improperly describing the Products as "natural," Plaintiff and the
Nationwide Class members paid for Products that were "natural," but did not receive such Products.

5 149. The Products Plaintiff and the Nationwide Class members received were worth less
6 than the Products for which they paid.

7 150. Plaintiff and the other Nationwide Class members seek to enjoin such unlawful acts
8 and practices described above. Each of the Nationwide Class members will be irreparably harmed
9 unless the unlawful actions of Defendant are enjoined in that they will continue to be unable to rely
0 on the Defendant's representations that the Products are "Natural".

1 151. Plaintiff and the Nationwide Class members seek declaratory relief, injunctive relief
2 prohibiting Defendant from continuing to disseminate its false and misleading statements, actual
3 damages plus attorney's fees and court costs, and other relief allowable under the FDUTPA.

Therefore, Plaintiff prays for relief as set forth below.

SEVENTH CLAIM FOR RELIEF

Unjust Enrichment under Florida Common Law On Behalf of the Nationwide Class in the Alternative

7 152. Plaintiff incorporates and realleges the paragraphs above as if fully set forth herein.

153. Plaintiff asserts this claim in the alternative to the above-listed claims.

154. Plaintiff, on behalf of herself and consumers nationwide, brings a common law claim
for unjust enrichment.

155. Defendant's conduct violates, *inter alia*, state and federal law by manufacturing,
advertising, marketing, and selling its Products while misrepresenting and omitting material facts.

23 156. Defendant's unlawful conduct, as described in this Complaint, allows Defendant to
24 knowingly realize substantial revenues from selling its Products at the expense of, and to the
25 detriment or impoverishment of, Plaintiff and Nationwide Class members, and to Defendant's
26 benefit and enrichment. Defendant thereby violates fundamental principles of justice, equity, and
27 good conscience.

157. Plaintiff and Nationwide Class members confer significant financial benefits and pay

1 substantial compensation to Defendant for the Products, which are not as Defendant represents them
2 to be.

3 158. Under Florida's common law principles of unjust enrichment, it is inequitable for
4 Defendant to retain the benefits conferred by Plaintiff's and Nationwide Class members'
5 overpayments.

6 159. Plaintiff and Nationwide Class members seek disgorgement of all profits resulting
7 from such overpayments and establishment of a constructive trust from which Plaintiff and
8 Nationwide Class members may seek restitution.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff, on behalf of herself and all others similarly situated, prays for judgment against Defendant as follows:

12 A. For an order enjoining Defendant from continuing the unlawful practices set forth
13 above;

14 B. For an order requiring Defendant to disgorge and make restitution of all monies
15 Defendant acquired by means of the unlawful practices set forth above;

16 C. For compensatory damages according to proof;

D. For punitive damages according to proof;

18 || E. For reasonable attorneys' fees and costs of suit;

19 || F. For declaratory relief;

20 G. For pre-judgment interest; and

H. For such other relief as the Court deems proper.

CLASS ACTION COMPLAINT

Exhibit 1



Exhibit 2



Exhibit 3



Exhibit 4

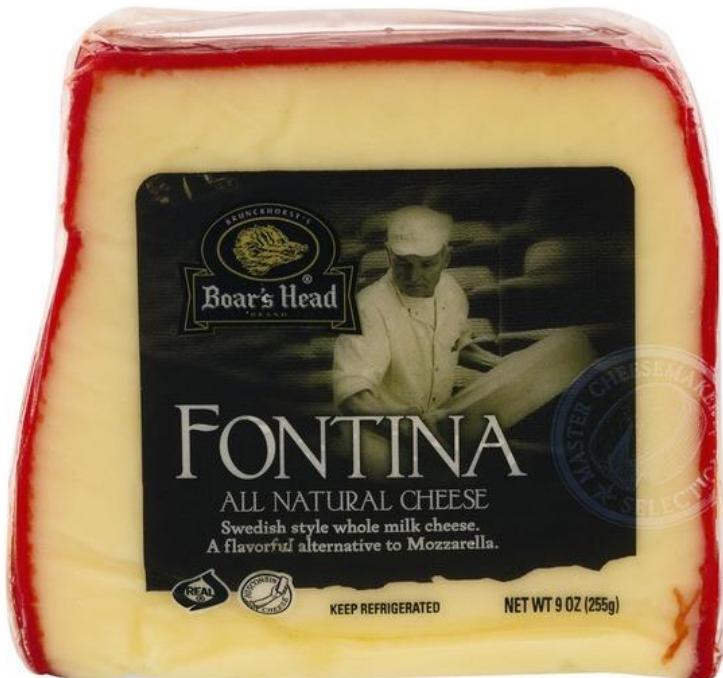


Exhibit 5

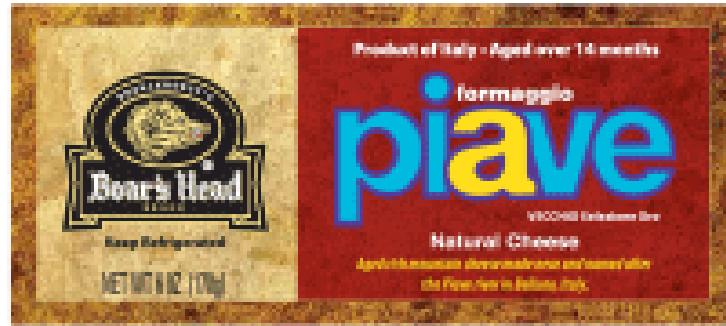


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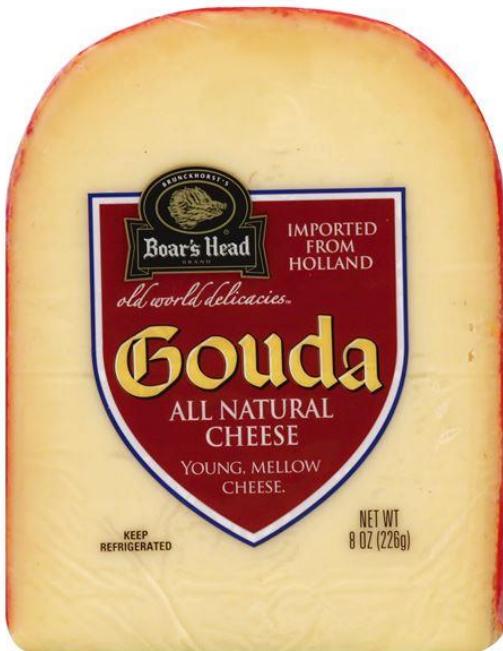


Exhibit 7



Exhibit 8



Exhibit 9



Exhibit 10



Exhibit 11

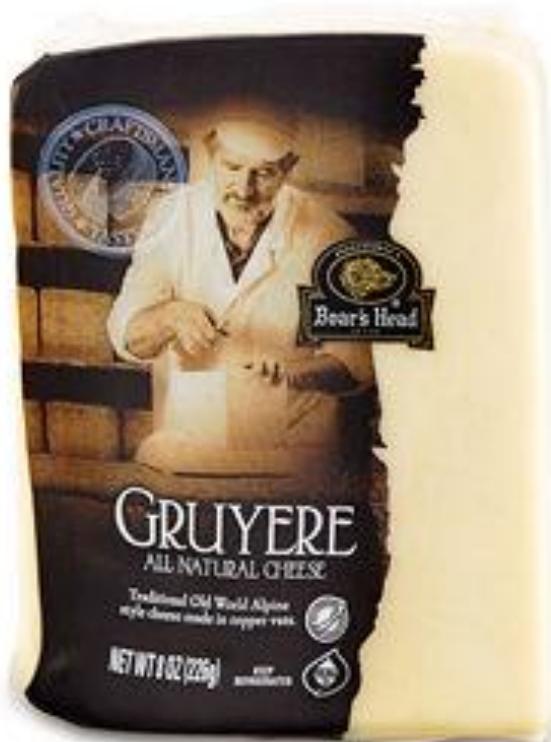


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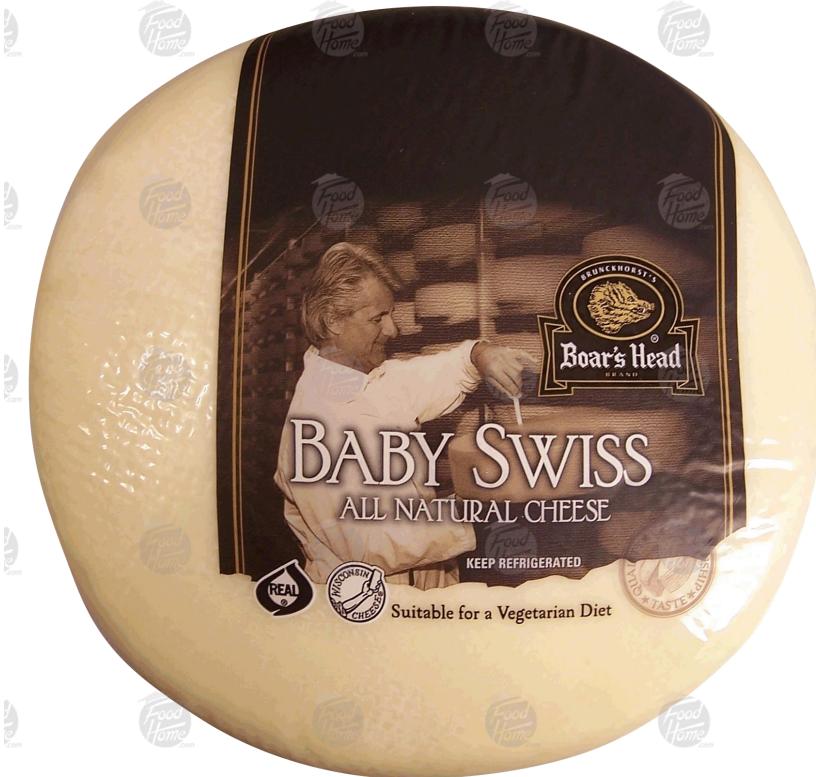


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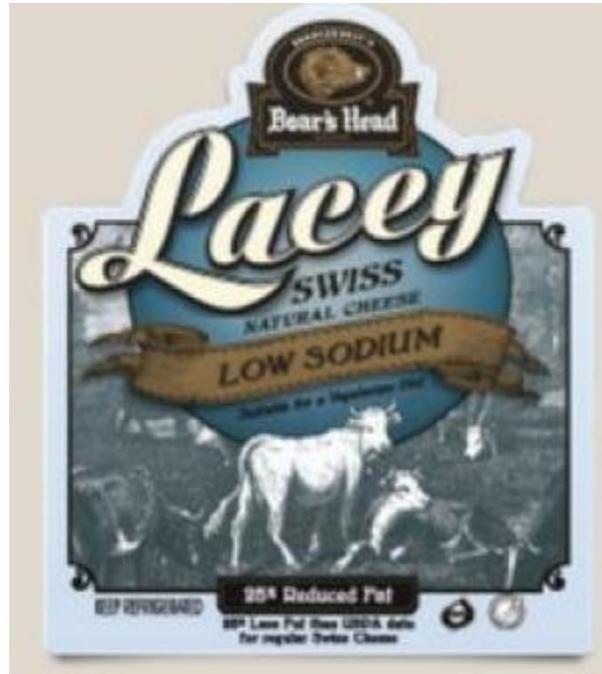


Exhibit 14



Exhibit 15



Exhibit 16



Exhibit 17

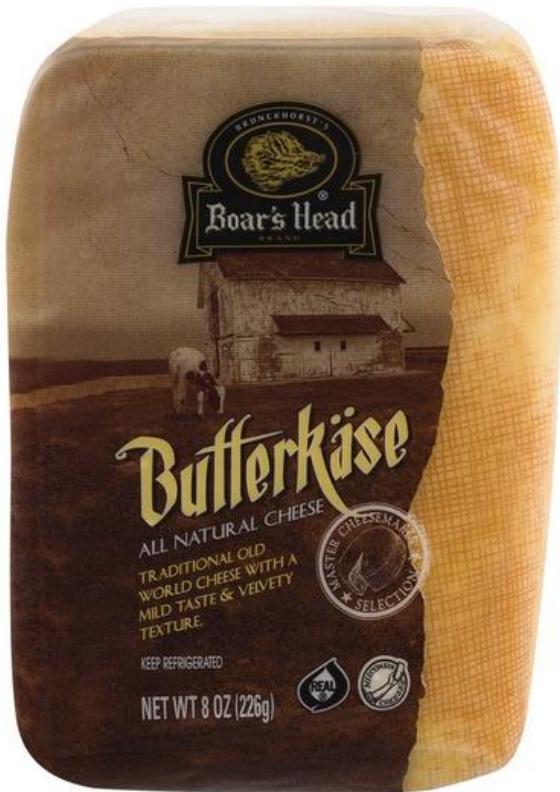


Exhibit 18

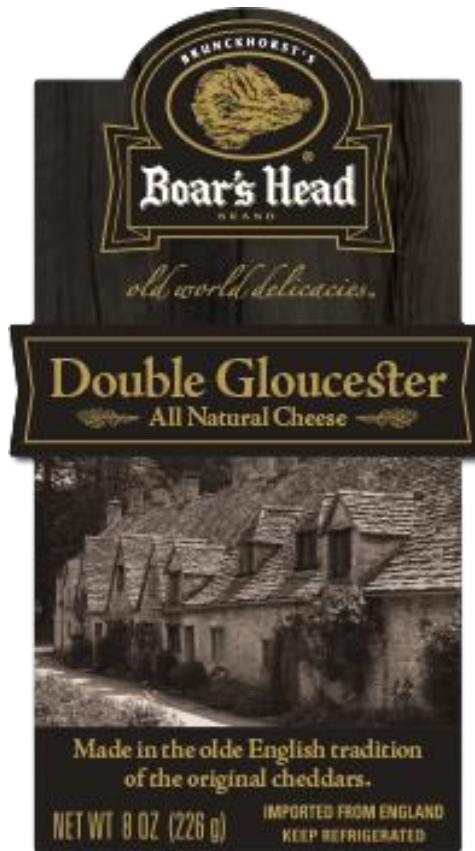


Exhibit 19



Exhibit 20

