



Shop By Business



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FREE Ship to Store



Store Locator

En Español



Order by Phone: 1-877-530-TREE



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### Company Question Topics

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Product Recalls

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Corporate Real Estate

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Coupons

Return Policy

**Store Questions & Answers**

**Online Questions & Answers**

## Return Policy

Click on the question below to find answers and help. If you can't find your specific question or need more help, click on the "I Need More Help" button at the bottom of the page to contact us for more assistance.

Show All Answers | Hide All Answers

### What is Dollar Tree's merchandise return policy?

So that we may continue to provide you extreme value for \$1.00 when shopping at one of our retail stores, we reserve the right to limit quantities, do not offer refunds, and consider all sales final. We will gladly exchange any unopened item with the original receipt.

When shopping online at DollarTree.com, all sales are final. However, if your order is incomplete, or your items arrived damaged, we will correct the problem. Simply call our 24/7 Customer Order Support Center at 1-877-530-TREE (8733) so we can determine the best way to resolve the matter.

**For Online Purchases, Call Customer Order Support: 1-877-530-8733**

Didn't find the answer to your question or need more assistance? Click on the button below to contact us.

**I NEED MORE HELP >**