Fenwick & West LLP Attorneys at Law 1 1. This Stipulation of Settlement and Release is entered into by plaintiffs 2 Grant McKee, Eric Weber, Seth Beals, Michael Rogawski, Taylor Fisse and Bryan 3 Rees, individually and on behalf of all others similarly situated (collectively "Plaintiffs"), and defendants Audible, Inc., Amazon.com, Inc., and Amazon Services 4 LLC (collectively "Defendants"), subject to the approval of the Court. In addition to 5 6 the above-captioned cases, this Agreement relates to the following actions: Seth Beals v. Audible, Inc., Case No. 1:17-cv-09838-AJN (S.D.N.Y.), and Taylor Fisse, 7 et al. v. Audible, Inc., Case No. 5:18-CV-00211-D (E.D.N.C.). 8

DEFINITIONS

10 2. As used in this Settlement Agreement, the following terms will have the11 following meanings:

12 The "Action" or "Lawsuits" refers to the lawsuits resolved by this a. 13 Settlement: Grant McKee, Eric Weber, and Michael Rogawski v. Audible, Inc., Case 14 No. 2:17-cv-01941 (C.D. Cal., Judge Wu) (including pending appeals from that 15 matter) (the "McKee Lawsuit"); Eric Weber and Bryan Rees v. Amazon.com, Inc., and Amazon Services LLC, Case No. 2:17-cv-08868 (C.D. Cal., Judge Wu) (the 16 "Weber Lawsuit") (which has been consolidated with the McKee Lawsuit for 17 18 purposes of settlement); Seth Beals v. Audible, Inc., Case No. 1:17-cv-09838 19 (S.D.N.Y., Judge Nathan) (the "Beals Lawsuit"); and Taylor Fisse and Bryan Rees v. Audible, Inc., Case No. 5:18-cv-00211 (E.D.N.C., Judge Dever) (the "Fisse 20 Lawsuit"). 21

b. "Agreement" or "Settlement Agreement" or "Settlement" or
"Stipulation" means this Stipulation of Settlement and Release.

c. "Amazon" refers to defendants Amazon.com, Inc. and Amazon
Services LLC.

d. "Audible" refers to defendant Audible, Inc.

e. "CAFA Notice" means the notice to be sent by Defendants to
appropriate federal and state officials pursuant to the requirements of the Class

Action Fairness Act of 2005, 28 U.S.C. § 1715(b) ("CAFA"), within ten (10) days
 after the Motion for Preliminary Approval is filed with the Court.

f. "Claim" means a claim submitted to Audible pursuant to this Agreement.

5

3

4

g. "Class Counsel" means Soderstrom Law PC.

h. "Class Member" means all Persons within the definition of the
7 Regular Member Class, the Gift Member Class, or the Payment Card Class.

i. "Class Notice" means the Notice of Class Action Settlement as
approved by the Court in its Preliminary Approval Order. Audible, in consultation
with Class Counsel, will prepare the Class Notice, the proposed form of which is
attached as Exhibit A.

j. "Class Notice Date" means the date that the Class Notice is first
disseminated, as certified by Audible.

k. "Class Period" for the Regular Class and the Payment Card Class
is March 10, 2013 through August 17, 2018. The class period for the Gift Class is
August 11, 2011 through August 17, 2018.

17 l. "Court" means the United States District Court for the Central
 18 District of California, the Honorable George H. Wu presiding, or any other district
 19 judge who presides over Case Nos. 2:17-cv-01941 and 2:17-cv-08868.

20 m. "Defendants" means Audible, Inc., Amazon.com, Inc. and
21 Amazon Services LLC.

22

n. "Defense Counsel" is Fenwick & West LLP.

o. "Concluding Date" means the later of: (a) the date of the Order
of Final Approval of this Agreement by the Court, if no objections are timely filed;
(b) the expiration date of the time for filing notice of any appeal from the Order of
Final Approval by the Court if any timely objections are filed but no appeal is filed;
or (c) if an appeal is filed, the latest of (i) the date of final affirmance of that Order
of Final Approval; (ii) the expiration of the time for a petition for writ of certiorari to

review the Order of Final Approval if affirmed and, if the certiorari is granted, the date of final affirmance of the Order of Final Approval following review pursuant to 2 that grant; or (iii) the date of final dismissal of any appeal from the Order of Final 3 Approval or the final dismissal of any proceeding on certiorari to review the Order 4 of Final Approval that has the effect of confirming the Order of Final Approval. 5

"Final Approval Hearing" means the hearing to be requested by 6 p. the Parties and conducted by the Court, following appropriate notice to the Class and 7 8 an opportunity for Class Members to exclude themselves from the Class and/or submit objections, at which time Plaintiffs will request the Court to finally approve 9 the fairness, reasonableness, and adequacy of the terms and conditions of this 10 Agreement and to enter an Order of Final Approval and Final Judgment. The Final 11 Approval Hearing will be no earlier than ninety (90) days after the CAFA Notice 12 13 date.

"Final Approval Motion" or "Motion for Final Approval" means 14 q. Plaintiffs' motion seeking final approval of this Agreement. 15

16 "Final Judgment" means the judgment dismissing with prejudice r. all claims asserted against Defendants in the Action, which will be entered following 17 18 the Final Approval Hearing.

"Gift Class Member" means any person in the Gift Member 19 s. 20 Class.

21 "Gift Member Class" means all individual consumers of Audible t. in the United States who, between August 11, 2011 and August 17, 2018, purchased 22 23 or redeemed an Audible Gift Membership that resulted in one or more unredeemed Audible gift membership credits being lost." 24

"Notice of Proposed Class Action Settlement" means the Court-25 u. approved written notice to Class Members. 26

27 "Notice Plan" means the notice plan set forth and described in v. paragraphs 31-32 to this Settlement Agreement, which program will be effected 28

following issuance of the Preliminary Approval Order by the Court.

2 w. "Objection Deadline" means the date forty-five (45) days after
3 the Class Notice Date.

4 x. "Opt-Out Deadline" means the date forty-five (45) days after the
5 Class Notice Date.

y. "Order of Final Approval" means the order issued by the Court in
response to the Final Approval Motion following the Final Approval Hearing,
granting final approval of this Agreement.

g z. "Paid Membership Credit" means a credit received as part of a
paid Audible membership but does not include a credit received for free, as part of a
gift membership, or as a part of any action taken by Audible or Amazon customer
service units in the ordinary course of business to address one or more customer
complaints.

aa. "Parties" means the Named Plaintiffs and the Defendants.

bb. "Payment Card Class" means all individual consumers of Audible
in the United States who, between March 10, 2013 and August 17, 2018, incurred
charges from Audible to a credit or debit card other than the card originally
designated as the primary payment card for the customer's Audible membership.

19 cc. "Payment Card Class Member" refers to any person in the20 Payment Card Class.

dd. "Plaintiffs" or "Named Plaintiffs" refers to the lead class
representatives, Plaintiffs Grant McKee, Seth Beals, Eric Weber, Michael Rogawski,
Taylor Fisse and Bryan Rees.

24 ee. "Preliminary Approval Date" means the date of the Preliminary25 Approval Order.

26 ff. "Preliminary Approval Motion" or "Motion for Preliminary
27 Approval" means the Named Plaintiffs' motion seeking preliminary approval of this
28 Agreement, which will include a copy of this Settlement Agreement.

14

1

gg. "Preliminary Approval Order" means the Court's Order preliminarily approving this Agreement, setting a date for the Final Approval Hearing, and providing for notice of the Settlement Agreement to be sent to the Class Members.

hh. "Qualified Payment Card Expense" means an overdraft fee or
similar fee for exceeding an available balance incurred by a Payment Card Class
Member between March 10, 2013 and August 17, 2018 as a direct result of Audible
having charged a backup payment card instead of the Payment Card Class Member's
primary payment card.

10 ii. "Regular Class Member" means any person in the Regular11 Member Class.

jj. "Regular Member Class" means all individual consumers of
Audible in the United States who, between March 10, 2013 and August 17, 2018, lost
any unredeemed Paid Membership Credits.

15 kk. "Released Claims" refers to all claims released by Releasing
16 Parties as described in paragraphs 41–42 below.

17 11. "Released Parties" means the Defendants and each and all of their 18 respective past, present, and future parents, subsidiaries, and affiliated entities of any 19 type, and each and all of their respective past, present, and future agents, employees, 20 partners, officers, shareholders, directors, employees, attorneys, insurers, subsidiaries, divisions, successors, and assigns. 21

mm. "Releasing Parties" means Named Plaintiffs and all Class
Members who do not validly and timely request to be excluded from the proposed
Settlement, and each of their respective successors, assigns, legatees, heirs, and
personal representatives.

nn. "Settlement Award" means the free audiobook(s) from the
Settlement Catalog to which a Class Member will be entitled as is finally determined
by Audible pursuant to the terms of this Agreement.

1

2

3

4

oo. "Settlement Catalog" refers to the selection of hundreds of
 thousands of free audiobooks available to qualifying Class Members. The Settlement
 Catalog will, at all times, comprise a minimum of 200,000 titles that have the same
 general list pricing as Audible's overall library, and will include certain celebrity
 narrations, exclusive content, award winners, and best sellers.

6 pp. "Settlement Website" refers to the website described in paragraph
7 29 below.

RECITALS

9 3. This Settlement Agreement relates to the four Lawsuits defined above.
10 The Named Plaintiffs were plaintiffs in the Lawsuits.

11 4. The litigation started when Plaintiff McKee filed a putative class action in the Central District of California on March 10, 2017 against both Audible and 12 Amazon. McKee had signed up for a free trial Audible membership in June 2016, 13 14 which became a paid membership after 30 days. McKee cancelled his paid membership in December 2016. McKee lost two unredeemed credits automatically 15 when he cancelled before he redeemed those credits. McKee brought claims under 16 certain federal and California statutes and under common law concerning allegedly 17 18 unlawful advertisements, incomplete disclosures, and expiration of credits. Audible 19 and Amazon both moved to compel arbitration. The Court granted Amazon's motion and dismissed all claims against Amazon, but denied the motion as to Audible after 20finding that the particular mobile webpages and user flows that McKee encountered 21 did not create assent to Audible's Conditions of Use. 22

5. Plaintiff filed an Amended Complaint adding Seth Beals as a named plaintiff. Beals based his claim on the expiration of credits he had received through a gift membership. Audible moved to compel arbitration as to Beals and moved to dismiss McKee's claims for failure to state a claim and for lack of standing. With respect to the motion to compel arbitration, the Court held that—while the membership sign-up flow that Beals had used failed to create assent—the pages on

8

the Amazon desktop website that Beals used to redeem credits put him on adequate notice of Audible's Conditions of Use. The Court further found that Audible's Conditions of Use incorporated terms relating to gift memberships, which at that time did not include an arbitration provision. Accordingly, the Court compelled certain of Beals' claims to arbitration, and transferred Beals' claims relating to a gift membership to the Southern District of New York pursuant to a venue clause in the gift terms, resulting in the Beals Lawsuit.

8 6. The Court dismissed a number of McKee's claims without prejudice,
9 including for lack of Article III standing. In particular, the Court found that McKee
10 lacked standing to assert claims based on losing credits due to rollover limits or the
11 charging of back-up payment methods.

Following the transfer of Beals' claims, McKee filed a Second 12 7. Amended Complaint which added four new plaintiffs: Eric Weber, Michael 13 Rogawski, Taylor Fisse, and Bryan Rees. Weber's claims were based in part on 14 15 Audible's charging of his employer's card for an Audible membership. Rogawski's claims were based in part on losing credits due to rollover limits. Fisse and Rees 16 were a couple, each of whom had separate Amazon accounts but, for at least one 17 18 transaction, Rees had used Fisse's Amazon account to complete a purchase using his 19 personal debit card. Based on Rees's purchase made on Fisse's Amazon account, one of the cards on file on Fisse's Amazon account belonged to Rees and was charged 20twice for Fisse's Audible membership. Fisse additionally lost an unredeemed credit 21 when she cancelled her Audible membership before redeeming that credit. Fisse's 22 23 claims were based in part on losing a credit upon cancellation, and Rees's claims were based on having his debit card stored on Fisse's Amazon account charged by 24 25 Audible.

8. Audible moved to dismiss as to Fisse and Rees—both North Carolina
residents—for lack of personal jurisdiction, and moved to compel arbitration as to
Weber and Rogawski. The Court granted the motion to dismiss for lack of personal

jurisdiction, and transferred Fisse and Rees's claims to United States District Court 2 in the Eastern District of North Carolina, resulting in the Fisse Lawsuit. The Court denied Audible's motion to compel as to Weber, and Audible has appealed from that 3 ruling. Audible also brought a motion to stay proceedings as to Weber pending that 4 appeal, which the Court tentatively granted. The Court tentatively granted the motion 5 6 to compel arbitration as to Rogawski, which ruling Rogawski would appeal if it were adopted. 7

9. Plaintiffs Weber and Rees separately filed the Weber Lawsuit against 8 Amazon in the Central District of California based on allegations of unauthorized 9 10 charges of payment methods that had not been initially designated for payments to Audible. Amazon brought a motion to dismiss for lack of personal jurisdiction as to 11 12 Rees and a motion to compel arbitration as to Weber. The Court tentatively granted 13 these motions. Rees and Weber would appeal such rulings if they were adopted.

Audible has also appealed from two orders in the McKee Lawsuit to the 10. 14 15 Ninth Circuit Court of Appeals, including an order taking corrective action under Federal Rule of Civil Procedure 23(d) related to revisions to Audible's disclosures. 16

At all times, the Parties have negotiated vigorously with each other and 17 11. at arm's length. The Parties have investigated the facts relating to the claims alleged 18 in each of the Lawsuits and have made a thorough study of the legal principles 19 applicable to the claims asserted against Defendants, as well as settlements of other 20Based upon Class Counsel's and Defense Counsel's 21 class action lawsuits. investigation, legal evaluation, and taking into account the contested legal and factual 22 23 issues involved, including the Parties' assessment of the uncertainties of litigation, the existing and tentative Court orders and related or anticipated appeals, and the 24 relative compensatory and non-compensatory benefits conferred upon the Class 25 Members pursuant to this Agreement, Class Counsel and Defense counsel have 26 concluded that this Settlement on the terms set forth in this Agreement is fair, 27 reasonable, adequate, and in the best interests of the Class Members. 28

1

1 12. The Parties acknowledge that notice to the Class Members of the 2 material terms of this Agreement, as well as Court approval of the Agreement, are 3 required to effectuate the Agreement, and that the terms of the Agreement will not 4 become operative unless and until the Court grants final approval and the Agreement 5 becomes effective on the Concluding Date.

The Defendants have asserted, or would assert, numerous defenses to 6 13. 7 the claims alleged in the Lawsuits, and they expressly deny each of the claims and 8 allegations asserted against them and any and all liability arising out of the conduct alleged in the Lawsuits. Defendants assert that all of Plaintiffs' claims are subject to 9 arbitration under Defendants' respective terms of use. Defendants assert that their 10advertisements and related representations, their disclosures concerning payment 11 12 card cycling, and practices concerning rollover credits, membership credits, and gift 13 membership credits during the Class Period did not violate any law, and they deny that either the Named Plaintiffs or Class Members suffered any cognizable injury as 14 15 a result of their conduct. By entering into this Agreement, Defendants do not admit any wrongdoing, and this Agreement, therefore, does not, and may not be deemed to, 16 constitute an admission of liability by any of the Defendants. Rather, Defendants are 17 18 settling this matter solely to avoid the cost and burden of continued litigation.

19 14. NOW THEREFORE, IT IS HEREBY AGREED, BY AND BETWEEN
20 the undersigned Parties, that this Action will be settled, subject to the approval of the
21 Court, pursuant to the following terms and conditions:

22

CERTIFICATION OF SETTLEMENT CLASS

15. The Parties agree that this Action will be certified and proceed as a class
action solely for purposes of settlement under Fed. R. Civ. P. 23(e), in accordance
with the requirements of Fed. R. Civ. P. 23(b)(2) and Fed. R. Civ. P. 23(b)(3) as to
all Defendants. The Settlement Class consists of all Class Members, with the Named
Plaintiffs as the Settlement Class representatives and Class Counsel as counsel for
the Settlement Class.

This Agreement and certification of the Settlement Class is for 1 16. settlement purposes only, and neither the fact of, nor any provision contained in, this 2 Agreement or its Exhibits, nor any action taken hereunder, constitutes, may be 3 construed as, or is admissible in evidence as, any admission of the validity of any 4 claim or defense, the appropriateness of class certification other than for settlement 5 purposes, or any fact alleged by Plaintiffs in this Action or in any other pending or 6 subsequently filed action or proceeding of any wrongdoing, fault, violation of law, 7 or liability of any kind on the part of any of the Defendants, or admission by any of 8 the Defendants of any claim or allegation made in this Action or in any other action 9 or proceeding. This Agreement is, however, admissible in any other action or 10 proceeding to enforce the terms of the Agreement. 11

Any certification of a conditional, preliminary, or final Settlement Class 12 17. pursuant to the terms of this Agreement does not constitute, and may not be construed 13 as, an admission on the part of any of the Defendants that this Action, or any other 14 15 proposed or certified class action, is appropriate for class treatment pursuant to Fed. R. Civ. P. 23 or any similar state or federal class action rule or statute outside the 16 This Agreement is without prejudice to the rights of the 17 settlement context. Defendants to: (1) oppose final certification in this Action should this Settlement not 18 be approved or implemented for any reason; (2) oppose certification in any other 19 proposed or certified class action; or (3) use the certification of this Settlement Class 20to oppose certification of any other proposed class action arising out of the issues and 21 claims that are asserted herein. 22

18. In the event this Agreement is terminated pursuant to its own terms, or
a Final Approval of the Settlement for any reason does not occur, the Settlement
Class defined herein will cease to exist and the Action will proceed as if no
Settlement Class or Agreement had ever existed, and Defendants will not have
waived any and all rights they might have to oppose class certification, and to defend
themselves against Plaintiffs allegations in the Lawsuits.

3 4 5

1

2

6

SUBMISSION FOR PRELIMINARY APPROVAL

19. Following execution of this Agreement, at a time to be mutually agreed upon by the Parties, or as ordered by the Court, Class Counsel must submit this Agreement to the Court by way of a Motion for Preliminary Approval.

RELIEF TO THE CLASS

INJUNCTIVE RELIEF TO THE CLASS BY DEFENDANTS

7 20. Audible has made or will make changes to its disclosures as follows,
8 which will remain in effect for a period of at least one year from the Concluding
9 Date:

a. <u>Rollover Disclosures.</u> In marketing copy where Audible
mentions the ability to roll over credits, Audible will mention rollover limits. In the
welcome email that Audible sends to new members, Audible will disclose rollover
limits.

b. <u>Cancellation Disclosures.</u> In the welcome email that Audible
sends to new members, Audible will state that unused credits will be lost upon
cancellation.

c. Audible will continue to inform users upon sign up that Audible
may charge other cards on file. In the welcome email that Audible sends to new
members, Audible will provide a link to manage payment options and a link to the
Audible Service Conditions of Use (the "COUs").

d. Audible has improved the locations and clarity of the language
requiring members to accept the COUs during sign ups and will ensure that such
improvements will also exist on any future sign-up webpages or flows for at least the
one-year period from the Concluding Date.

25

COMPENSATORY RELIEF FROM AUDIBLE

26 21. As provided below, Audible will (1) offer Payment Card Class Members
27 reimbursement of Qualified Payment Card Expenses, and (2) offer qualifying Class
28 Members audiobooks from the Settlement Catalog. The Settlement Catalog will at

all times consist of at least 200,000 titles that have the same general list pricing as
 Audible's overall library, and will include certain celebrity narrations, exclusive
 content, award winners, and best sellers.

a. <u>Credit Lost from Rollover Limit.</u> Every Regular Class Member
who lost one or more Paid Membership Credit from March 10, 2013 through August
17, 2018 due to rollover limits will be eligible to select one audiobook from the
Settlement Catalog.

b. <u>Credit Lost from Cancellation.</u> Every Regular Class Member
who lost one or more Paid Membership Credit from March 10, 2013 through August
17, 2018 due to cancellation of the member's Audible membership will be eligible to
select one audiobook from the Settlement Catalog.

c. Lost Gift Membership Credit. Every Gift Class Member who
redeemed an Audible gift membership and lost one or more credits from that gift
membership from August 11, 2011 through August 17, 2018 will be eligible to select
one audiobook from the Settlement Catalog.

Aggregate Limits. Qualifying Class Members may select one 16 d. 17 audiobook from the Settlement Catalog for each of the categories (a) through (c) above. For example, a Regular Class Member who lost two credits from rollover 18 limits and one credit from cancellation would be eligible to select two audiobooks. If 19 20 the same Regular Class Member also lost one or more additional credits from a gift membership and qualified as a Gift Class Member, that person would be eligible to 21 22 select another audiobook, for a total of three audiobooks In addition to the above, any qualifying Class Member who lost five or more qualifying credits in the 23 aggregate under any of the circumstances identified in categories (a) through (c) 24 above will be eligible to receive one additional audiobook, for a total of up to four 25 audiobooks. For example, a Regular Class Member who lost six credits from rollover 26 27 limits would be eligible for two audiobooks. As a further example, a Regular Class Member who lost four credits from cancellation and is also a Gift Class Member who 28

lost one credit due to expiration of a gift membership credit would be eligible for
 three audiobooks. Audible will inform Class Members of how many audiobooks
 they are eligible to select from the Settlement Catalog. Audible will cause a reminder
 email to be sent between 15 and 30 days before the one-year period ends for any
 Class Members who have remaining audiobook selections.

Settlement Catalog Offering Period and Composition. Audible 6 e. will make its Settlement Catalog offering available to Class Members for a period of 7 8 not less than one year from the date Audible first makes the Settlement Catalog 9 available to Class Members to select their audiobooks. During the one-year offering period, Audible is permitted to remove titles and replace them with substitute titles, 10 11 provided that the Settlement Catalog will continue to have at least 200,000 titles at 12 all relevant times, the same general list pricing as Audible's overall catalog, and 13 include celebrity narrations, exclusive content, award winners, and best sellers.

f. <u>Reimbursement of Qualified Payment Card Expenses</u>. Audible
will reimburse Payment Card Class Members for Qualified Payment Card Expenses.
To be eligible for reimbursement, a Payment Card Class Member must submit
documentation to Audible sufficient to confirm that the expenses submitted for
reimbursement are Qualified Payment Card Expenses.

19

NOTICE AND DISTRIBUTION OF COMPENSATORY RELIEF

20 22. The compensatory relief set forth in this Agreement will be made
21 available to eligible and qualifying Class Members after the Concluding Date of this
22 Agreement.

a. Within 30 days of the Concluding Date, Audible will cause a
Notice of Final Settlement Approval to be sent by email to each Class Member who
has not opted out by the Opt-Out Deadline, using current or last known Audible email
address information as discussed in Paragraph 32. The Notice of Final Settlement
Approval will contain (1) information about eligibility to receive audiobooks from
the Settlement Catalog once the Settlement Catalog is opened to class members, and

(2) instructions to Payment Card Class Members on how to submit documentation of
 Qualified Payment Card Expenses in order to receive reimbursement under the terms
 set forth in paragraph 21 *above*. Payment Card Class Members will be given at least
 60 days from the date of the email to submit that documentation.

b. Within 90 days of the Concluding Date, Audible will cause an
email to be sent to all Class Members who are eligible to receive one or more
audiobooks from the Settlement Catalog and have not opted out by the Opt-Out
Deadline, which will contain one or more links to the Settlement Catalog, where the
eligible Class Members can select the audiobook(s) they are eligible to select, under
the terms set forth in paragraph 21 *above* with instructions on how to complete their
audiobook selections.

c. Audible will cause a reminder email regarding audiobook
selections to be sent between 15 and 30 days before the one-year period ends to all
Class Members who have remaining audiobook selections.

PAYMENTS

16 23. Within ten (10) business days following the Concluding Date, and 17 subject to the Court's Order of Final Approval, Audible will make payments for: 18 (a) the service awards as set forth herein and approved by the Court for the Named 19 Plaintiffs for their efforts in bringing and prosecuting this matter, and (b) attorneys' 20 fees, costs, and expenses as set forth herein and approved by the Court (and to be 21 distributed by Class Counsel in their sole discretion).

22 24. <u>Service Award to Named Plaintiffs.</u> Subject to the Court's approval, the 23 Named Plaintiffs will each receive a service award not to exceed \$5,000 for their 24 time and efforts in bringing and prosecuting this matter. The Parties acknowledge 25 that approval of payment of service awards will be considered separately by the Court 26 from its consideration of the overall fairness and adequacy of this Settlement 27 Agreement, and it is the Parties' intention that any order with respect to this payment 28 will not affect or delay the approval of the Settlement Agreement. Within ten (10)

15

business days after the Concluding Date, Audible will pay the Named Plaintiffs the
 amount approved by the Court up to \$5,000 for each Named Plaintiff. Plaintiffs are
 solely responsible for any taxes due based on the Incentive Awards.

Attorneys' Fees, Costs, and Expenses. No later than the date ordered by 4 25. the Court, Class Counsel will file a Motion for Attorneys' Fees, Costs, and Expenses 5 6 and seek Court approval of an award totaling no more than \$1.5 million in accordance with Fed. R. Civ. P. 23(h). The Parties' acknowledge that approval of Class 7 8 Counsel's Motion for Attorneys' Fees, Costs, and Expenses will be considered 9 separately by the Court from its consideration of the overall fairness and adequacy of this Settlement Agreement, and it is the Parties' intention that any order with 1011 respect to this separate motion will not affect or delay the approval of the Settlement 12 Agreement, provided, however, that in no event will Defendants be required to pay attorneys' fees, costs, and expenses totaling more than \$1.5 million in the aggregate. 13 Defendants agree not to oppose an award of attorneys' fees, costs, and expenses up 14 15 to \$1.5 million, inclusive of costs and expenses incurred by Class Counsel and Named Plaintiffs. These amounts will compensate counsel, at Class Counsel's sole 16 discretion, for work already performed in this case and all of the work remaining to 17 be performed in this case, including but not limited to documenting the Settlement, 18 securing Court approval of the Settlement, responding to and settling any objections, 19 ensuring that the Settlement is fairly administered and implemented, and obtaining 20dismissal of the Action. Within three business days after the Concluding Date, 21 Audible will pay to Class Counsel the amounts approved by the Court for attorneys' 22 23 fees, costs, and expenses of up to \$1.5 million in the aggregate. The money paid pursuant to paragraphs 21(f) and 23-25 is the only payment for which Defendants are 24 responsible. Class Counsel is solely responsible for any taxes due based on the 25 receipt of fees, costs, and expenses. 26

- 27
- 28

NOTICE OF SETTLEMENT

in paragraphs 31 and 32. The Parties will request that the Court determine that the 1 proposed procedures for notice constitute the best practicable notice to Class 2 3 Members.

27. Audible will be responsible for effecting the Notice Plan. As soon as 4 reasonably practicable after the Court issues the Preliminary Approval Order, per the 5 terms of the Notice Plan, Audible will send the Court-approved Class Notice to all 6 Class Members. The Class Notice will provide instructions and information to Class 7 8 Members concerning the Settlement, their objection rights and opt-out rights, their right to request reimbursement of Qualified Payment Card Expenses on the terms set 9 forth herein at paragraph 21(f) if the Settlement is approved and they do not opt out, 10 and their right to select free audiobook(s) from the Settlement Catalog on the terms set forth herein at paragraph 21 if the Settlement is approved and they do not opt out.

Fenwick & West LLP ATTORNEYS AT LAW 11

12

13 28. During the Settlement Catalog Offering Period defined in paragraph 21.e., Audible will provide its customer service group with information necessary to 14 respond to questions from Class Members and to assist Class Member's with the 15 selection of free audiobooks from the Settlement Catalog. For at least 60 days 16 following delivery of the Notice of Final Settlement Approval described in paragraph 17 18 22, Audible will provide its customer service group with information necessary to assist Payment Class Members with the reimbursement of Qualified Payment Card 19 Expenses. 20

21 29. Effective on the Class Notice Date, Audible will also make active the Settlement Website, which will describe the terms of the Settlement and from which 22 23 Class Members can download relevant forms such as the Class Notice; the Settlement 24 Agreement; the Court's Preliminary Approval Order; and Class Counsel's Motion for Final Approval and Motion for Attorneys' Fees and Expenses, when they become 25 available. The Settlement Website will remain active until such time as distributions 26 27 of the compensatory relief set forth in paragraph 21 *above* are completed to eligible Class Members. 28

1 30. No later than ten days before the deadline set by the Court for filing the 2 Motion for Final Approval, Audible will provide Class Counsel with a declaration 3 setting forth: (a) the details of execution and performance of the Notice Plan; (b) the total number of Class Members who were sent the Class Notice; and (c) the total 4 5 number of Class Members who sent timely requests for exclusion or objections to the Settlement, along with the complete copies of all requests for exclusion and 6 objections received, including the postmark dates for each request for exclusion or 7 8 objection. Class Counsel will file such declaration with the Court.

NOTICE PLAN

31. Audible will send each Class Member the Class Notice by email. The
date the Class Notice is sent is the Class Notice Date, which triggers the Opt-Out
Deadline and Objection Deadline.

The email containing the Class Notice will contain a link to the 13 32. 14 Settlement Website and will be sent to the current or last known Audible email 15 address of every current or former Audible account holder who qualifies as a Class Member as reflected in Defendants' business records. Audible has maintained and 16 continues to maintain records in the ordinary course of business that reflect the 17 Audible account history of all current and past Audible members in the United States 18 19 during the relevant time period. This includes information about whether an Audible member account lost any credits due to cancellation, rollover limits, or expiration of 20 a gift membership, and whether a member incurred charges from Audible to a credit 21 or debit card other than the card originally designated as the primary payment card 22 23 for the customer's Audible membership.

24

OPT-OUTS AND OBJECTIONS

33. <u>Requests for Exclusion.</u> All forms of the Class Notice will provide that
Class Members who wish to exclude themselves from the Settlement must submit a
written statement requesting exclusion from the Settlement ("opt-out"), postmarked
no later than the Opt-Out Deadline. Such written request for exclusion must contain

9

1 the name, address, telephone number, and email address associated with the Audible 2 membership of the Class Member requesting exclusion, and be personally signed by 3 the Class Member who seeks to opt out. No opt-out request may be made on behalf of a group of Class Members. The opt-out request must be sent by mail to KCC LLC, 4 P.O. Box 404099, Louisville, KY 40233-4099 and must be timely postmarked as set 5 forth above. The postmark date of the mailing envelope will be the exclusive means 6 7 used to determine whether an opt-out has been timely submitted. Any Class Member who requests exclusion from (i.e., who opts out of) the Settlement will not be entitled 8 to any Settlement Award and will not be bound by the Settlement Agreement or have 9 10any right to object to, appeal from, or comment thereon. KCC LLC shall keep and maintain all opt-out requests and shall forward them to Defense Counsel no later than 11 five days after the Opt-Out Deadline. 12

13 34. Objections. The Class Notice will provide that any Class Members who 14 wish to object to the Settlement Agreement must send to the Court a written statement 15 of objection filed or postmarked no later than the Objection Deadline. The written 16 statement of objection must state the basis for the objection and include any 17 supporting papers. Such objection must contain the name, address, telephone number, and email address of the Class Member making the objection and be 18 19 personally signed by the Class Member or that Class Member's counsel. Any 20 objection and supporting papers must be timely filed with the Court, either by mailing them to the Clerk of the United States District Court for the Central District of 21 California, or by filing them in person at any location of the United States District 22 23 Court for the Central District of California, except that any objection made by a Class Member represented by counsel must be filed through the Court's Case 24 Management/Electronic Case Filing (CM/ECF) system under the case number for 25 the McKee Case as set forth above. Class Members who fail to make objections in 26 27 the manner specified above will be deemed to have waived any objections and will be foreclosed from making any objection (whether by appeal or otherwise) to the 28

1 Settlement Agreement. Anyone wishing to appear at the final approval hearing to 2 object to the Settlement must expressly indicate this in his or her written objections. 3 The filing of an objection will not affect such Class Member's right to obtain the benefits of the Settlement. 4

ORDER OF FINAL APPROVAL AND FINAL JUDGMENT

35. 6 Final Approval Motion. On or before the deadline set by the Court, Plaintiffs will file a Motion for Final Approval requesting that the Court grant final 8 approval of the Settlement Agreement, with Class Counsel filing a memorandum of points and authorities in support of the motion and addressing any timely submitted objections to the Settlement.

36. 11 Matters to be Considered at Final Approval Hearing. At the Final 12 Approval Hearing, the Court will consider and determine whether provisions of this 13 Agreement should be approved; whether the Settlement should be finally approved as fair, reasonable, and adequate; whether any objections to the Settlement should be 14 15 granted or overruled; whether the service awards referenced in paragraph 24 should 16 be approved; whether Class Counsel's separate Motion for Attorneys' Fees, Costs 17 and Expenses referenced in paragraph 25 should be approved; and whether an Order 18 of Final Approval and Final Judgment should be entered.

19 37. This Agreement is subject to and conditioned upon the issuance by the 20 Court of an Order of Final Approval which grants final approval of this Agreement; approves the Settlement Class pursuant to Fed. R. Civ. P. 23 and its relevant subparts; 21 22 and:

23 Finds that the Class Notice satisfies the requirements of due a. process and Fed. R. Civ. P. 23(e)(1); 24

25 b. Finds that the Agreement is fair, reasonable, and adequate as to 26 the Class, and that each Class Member (except those who submit a timely and valid request for exclusion from the Class) is bound by this Agreement; 27

28

Dismisses on the merits and with prejudice all claims asserted in c.

5

7

9

the Action against Defendants; and

2 d. Retains jurisdiction of all matters relating to the interpretation,
3 administration, implementation, effectuation, and enforcement of this Settlement.

4

5

6

7

8

9

10

11

12

13

14

15

16

1

TERMINATION OF AGREEMENT

38. The Named Plaintiffs, on behalf of the Class Members, by Class Counsel, and any of the Defendants, by that Defendant's counsel, each have the right to unilaterally terminate this Agreement by providing written notice of their election to do so to all other Parties hereto within ten business days of: (a) the Court's refusal to grant Preliminary Approval of this Agreement; (b) the Court's refusal to grant final approval of this Agreement; or (c) the date upon which the Final Judgment is modified or reversed in any material respect by the Ninth Circuit Court of Appeals or the U.S. Supreme Court. The above notwithstanding, the Parties agree that should the Court modify the Agreement in any respect, or condition preliminary or final approval of the Agreement on modification in any respect, then the Parties will, within the above-indicated period, meet and confer in a good-faith attempt to reach agreement and preserve the Agreement.

Any Defendant may terminate this agreement if, following the Opt-Out 39. 17 Deadline, Defendant determines that the number of Settlement Class members who 18 19 have timely and validly submitted requests for exclusion exceeds a number agreed to by the Parties in the Confidential Supplemental Agreement (the "Opt-Out 20Requests for exclusion from persons or entities who would not 21 Threshold"). otherwise meet the Settlement Class definition do not count toward the Opt-Out 22 23 Threshold. The Parties agree to take steps to keep the Opt-Out Threshold confidential. In the event that the Court directs that the Confidential Supplemental 24 Agreement be filed under seal prior to the deadline for submitting Requests for 25 Exclusion, no party will have any right to any relief by reason of such disclosure. In 26 the event of a termination of this Settlement pursuant to the Confidential 27 Supplemental Agreement, this Stipulation will become null and void. In order to 28

terminate this Agreement pursuant to this paragraph, a Defendant must give Class 1 2 Counsel and counsel of record for each Defendant written notice of such election by 3 email no later than 5:00 p.m. Pacific Standard Time within ten days of the Opt-Out Deadline, followed by mailed notice postmarked the same date. Class Counsel may 4 5 request copies of each opt out on which the Defendant is relying to exercise its termination right within two days of receipt of such termination notice, and such 6 copies must be mailed within thirty days of such request. If a Defendant elects to 7 8 terminate this Agreement pursuant to this paragraph, it will file a notice with the Court within five business days of such election. 9

40. 10 If this Settlement Agreement is terminated pursuant to paragraph 38 or 39 it will be deemed null and void ab initio. In that event: (i) the Preliminary 11 Approval Order and all of its provisions will be vacated; (ii) the Action will revert to 12 the status that existed before the Settlement Agreement's execution date; and (iii) no 13 term or draft of this Settlement Agreement, or any part or aspect of the Parties' 14 settlement discussions, negotiations, or documentation (including any declarations 15 and briefs filed in support of the motion for preliminary or final approval) will have 16 any effect or be admissible into evidence, for any purpose, in this Action or any other 17 proceeding. 18

RELEASES

20 41. Release by Releasing Parties. Upon the Concluding Date, and in consideration of the benefits and other consideration set forth above, the Releasing 21 Parties will be deemed to have, and by operation of the Final Judgment will have, 22 23 fully, finally, and forever released, relinquished, and discharged each of the Released Parties from any and all claims, known or unknown, alleged or asserted in the 24 25 Lawsuits or that could have been alleged or asserted related to the advertisement, purchase, receipt, charges for, or loss of an Audible membership, Audible gift 26 membership, Audible credits or other Audible membership benefits, or the use of an 27 alternative payment method in connection with Audible services through August 17, 28

2018.

1

42. <u>Release by Named Plaintiffs.</u> Upon the Concluding Date, and in
consideration of the benefits and other consideration set forth above, the Named
Plaintiffs will be deemed to have, and by operation of the Final judgment will have,
fully, finally, and forever released, relinquished and discharged each of the Released
Parties from any and all claims whatsoever, known or unknown through November
28, 2018.

43. <u>Waiver of Known and Unknown Claims.</u> The releases in paragraphs 41
and 42 of this Agreement extend to claims the Releasing Parties do not know or
suspect to exist in their favor, which, if known by them, would have materially
affected their decisions to enter into this Agreement. The Parties and the Releasing
Parties understand and acknowledge that they are familiar with California Civil Code
§ 1542, which provides as follows:

A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS THAT THE CREDITOR OR RELEASING PARTY DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE AND THAT, IF KNOWN BY HIM OR HER, WOULD HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR OR RELEASED PARTY..

19 Upon the Concluding Date, the Releasing Parties will be deemed to have, and by 20 operation of this Agreement will have, expressly waived and relinquished any rights 21 they may have under California Civil Code § 1542 or any other statute or common 22 law principle with a similar effect as to all releases set forth in paragraphs 41 and 42 23 of this Agreement. In connection with such waiver and relinquishment, the Releasing 24 Parties acknowledge that they are aware that, after executing this Agreement, they or 25 their legal counsel or agents may discover Released Claims or facts in addition to, or 26 different from, those which they now know or believe to exist with respect to the 27 subject matter of this Agreement or the Parties hereto, but that it is Plaintiffs' and 28

14

15

16

17

Releasing Parties' intention hereby to fully, finally, and forever settle and release all
 of the Released Claims, whether known or unknown, suspected or unsuspected,
 which now exist, may exist, or heretofore may have existed against the Released
 Parties.

MISCELLANEOUS

6 44. Acknowledgment. Each of the Parties acknowledges and represents that such Party: (a) has fully and carefully read this Agreement prior to execution; (b) has 7 8 been fully apprised by counsel of the legal effect and meaning of the terms of this 9 Agreement; (c) has had the opportunity to undertake whatever investigation or inquiry is necessary or appropriate in connection with this Agreement; (d) has been 10 11 afforded the opportunity to negotiate any and all terms of this Agreement; and (e) is executing this Agreement voluntarily and free from any undue influence, coercion, 12 13 or duress of any kind.

45. <u>Agreement To Cooperate.</u> The Parties and their respective counsel will
cooperate with each other in good faith and use their best efforts to effect the
implementation of the Agreement.

46. <u>Authority.</u> Each person executing this Settlement Agreement on behalf
of any of the Parties represents that such person has the authority to execute this
Agreement.

20 47. <u>Binding Upon Successors and Assigns.</u> This Agreement is binding
21 upon, and inure to the benefit of, the successors or assigns of the Released Parties
22 and the Parties, as previously defined.

48. <u>Construction.</u> The Parties believe that the terms of this Agreement are
a fair, adequate, and reasonable settlement of this Action, and have arrived at this
Settlement Agreement after arms-length negotiations, taking into account all relevant
factors, present and potential. This Agreement has been drafted jointly by counsel
for the Parties. Hence, in any construction or interpretation of this Agreement, it may
not be construed against any of the Parties.

5

49. <u>Counterparts.</u> This Agreement may be executed in one or more
 counterparts. All executed copies of this Agreement and photocopies thereof
 (including facsimile, electronically signed, and/or emailed copies of the signature
 pages), have the same force and effect and are as legally binding and enforceable as
 the original.

50. <u>Entire Agreement.</u> This Agreement constitutes the entire, fully
integrated agreement among the Parties relating to the Settlement. All prior or
contemporaneous agreements, understandings and statements, whether oral or
written, and whether by a party or its counsel, are merged herein. No oral or written
representations, warranties or inducements of any kind have been made to any Party
concerning this Agreement, other than as set forth herein.

12 51. <u>Limitation of Agreement.</u> This Agreement may not be relied upon for
13 any purpose by, and does not create any rights in, any person(s) or entity other than
14 Named Plaintiffs, the Settlement Class, and the Defendants.

15 52. <u>Governing Law.</u> This Agreement is governed by the laws of the State
16 of California.

17 53. <u>Headings and Captions.</u> The headings and captions in this Agreement
18 are for convenience only and in no way define, limit, or otherwise describe the scope
19 or intent of this Agreement, or any term of this Agreement.

54. <u>No Oral Modifications.</u> This Agreement may be amended or modified
only by a written instrument signed by counsel for all Parties or their successors-ininterest. No rights hereunder may be waived except in writing. No oral amendment
or modification is permitted or effective.

55. <u>Publicity.</u> The Parties, Class Counsel, and counsel for any Defendant may not make any public statements about the Parties' settlement except: (a) as reasonably necessary to fulfill the obligation to provide Class Notice; (b) to refer to the fact that the case settled; (c) to discuss the terms of the settlement in papers filed or discussions with the Court in this Action; and (d) to advocate before the Court for preliminary and final approval of the settlement in this Action. Other than the Courtapproved Class Notice, or other statements as to which the Parties agree in writing,
the Parties and their counsel agree not to make any public statements about the
Lawsuits or the Settlement. In response to media inquiries, unless otherwise agreed
in writing (including by email), the Parties and their counsel may not make any
comment about the Lawsuits or the Settlement other than stating that the case has
been settled on mutually agreeable terms.

56. <u>No Waiver.</u> The failure of any party to enforce at any time any provision
of this Agreement may not be construed to be a waiver of such provision, or any other
provision, nor in any way to affect the validity of this Agreement or any part hereof,
or the right of any party thereafter to enforce that provision or each and every
provision. No waiver of any breach of this Agreement constitutes or may be deemed
a waiver of any other breach.

14 57. <u>Notices.</u> Unless otherwise agreed in writing, all notices to the Parties or
15 counsel required by the Agreement must be made in writing and communicated by
16 first class mail and email to the following:

If to the Named Plaintiffs or Class Counsel:

18	Jamin Soderstrom
19	SODERSTROM LAW PC
20	3 Park Plaza, Suite 100 Irvine, CA 92614
21	Telephone: (949) 667-4700
22	Facsimile: (949) 424-8091 jamin@soderstromlawfirm.com
23	If to Defendants or its counsel:
24	If to Defendants of its counsel.
25	Jedediah Wakefield FENWICK & WEST LLP
26	555 California Street, 12th Floor
27	San Francisco, CA 94104 Telephone: (415) 875.2300
28	Facsimile: (415) 281.1350

17

jwakefield@fenwick.com

Any party may change the address to which requests, demands, claims, or other communications hereunder are to be delivered by giving the other Parties notice in the manner herein set forth.

58. Time Periods. The time periods and/or dates described in this Agreement with respect to the giving of Notice and the hearings are subject to approval and change by the Court with the approval of the Parties, or by agreement of the Parties.

Exclusive Remedy and Jurisdiction of the Court. This Agreement is the 59. sole and exclusive remedy for any and all Released Claims. Upon entry of the Order of Final Approval and Final Judgment, each Class Member may not initiate, assert, or prosecute any Released Claims against any Released Party. If any Class Member who does not opt-out in accordance with the procedures set forth in this Settlement Agreement attempts to prosecute an action asserting a Released Claim, counsel for any affected Party must forward this Agreement and the Order of Final Approval and Final Judgment to such Class Member and advise the Class Member of the releases provided under this Settlement Agreement.

18 60. This Court retains exclusive and continuing jurisdiction over the 19 Consolidated Action and all Parties and Class members to interpret and enforce this 20 Settlement Agreement.

No provision in this Agreement precludes any action to enforce the 61. 22 terms of this Agreement.

23 62. The Parties agree to treat this agreement as confidential unless and until 24 the Settlement is preliminarily approved by the Court, at which point it will become 25 public. The Parties agree to cooperate to file this Agreement and the Motion for 26 Preliminary Approval under seal, and take all efforts to maintain its confidentiality unless and until the Settlement is preliminarily approved by the Court. Prior to

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

21

preliminary approval, a party may only share this Agreement with third parties with
 the consent of counsel for all other Parties, and only so long as any third parties who
 are to receive this agreement also agree to maintain its confidentiality.



Case 2:17-cv-01941-GW-E Document 194-2 Filed 03/25/19 Page 30 of 41 Page ID #:4267

DocuSign Envelope ID: 51540324-64BF-414D-8B88-7A552C6D9E6F

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

FENWICK & WEST LLP

ATTORNEYS AT LAW

READ AND AGREED TO: PLAINTIFFS: 2/27/2019 DocuSigned by Dated: _____, 2019 Grant McKee, Plaintiff Dated: _____, 2019 Seth Beals, Plaintiff Dated: _____, 2019 Eric Weber, Plaintiff Dated: _____, 2019 Michael Rogawski, Plaintiff Dated: _____, 2019 Taylor Fisse, Plaintiff Dated: ____, 2019 Bryan Rees, Plaintiff **DEFENDANTS:** Dated: _____, 2019 Audible, Inc., Defendant By:_____ Its: Dated: _____, 2019 Amazon.com, Inc., Defendant By:_____ Its: Dated: _____, 2019 Amazon Services LLC, Defendant By: Its:_____

Case 2:17-cv-01941-GW-E Document 194-2 Filed 03/25/19 Page 31 of 41 Page ID #:4268

DocuSign Envelope ID: 7F29F4AD-52E6-48F1-89CF-7977E5E5163B

1 READ AND AGREED TO: Grant McKee, Plaintiff DocuSigned by: Seth Beals Seth Beals, Plaintiff Eric Weber, Plaintiff Michael Rogawski, Plaintiff Taylor Fisse, Plaintiff Bryan Rees, Plaintiff

Audible, Inc., Defendant

By: Its:

Amazon.com, Inc., Defendant

By:_____

Its:

Amazon Services LLC, Defendant By:_____ Its:_____

FENWICK & WEST LLP Attorneys at Law

1	READ AND AGREED TO:
2	
	PLAINTIFFS:
4 5 6	Dated:, 2019
5	2/28/2019
	Dated:, 2019
7	
8	Dated:, 2019
9	
10	Dated:, 2019
11	
12	Dated:, 2019
13	
14	Dated:, 2019
15	
16	DEFENDANTS:
17	Dated:, 2019
18	
19	
20	
21	Dated:, 2019
22	
23 24	
23 24 25	
26	Dated:, 2019
20	
28	
-0	

Case 2:17-cv-01941-GW-E Document 194-2 Filed 03/25/19 Page 32 of 41 Page ID #:4269

DocuSign Envelope ID: 98821F66-51E6-4B85-8725-F7C421C20C5F

PLAINTIFFS:

READ AND AGREED TO:

4 Dated: _____, 2019
5
6 Dated: _____, 2019
7 2/27/2019
8 Dated: _____, 2019

1

2

3

9

16

17

18

19

20

21

22

23

24

25

26

27

28

Dated: _____, 2019
DEFENDANTS:
Dated: _____, 2019

Dated: _____, 2019

Dated: _____, 2019

Grant McKee, Plaintiff

Seth Beals, Plaintiff DocuSigned by: Eric Weber

Eric Weber, Plaintiff

Michael Rogawski, Plaintiff

Taylor Fisse, Plaintiff

Bryan Rees, Plaintiff

Audible, Inc., Defendant

By:_____

Its: _____

Amazon.com, Inc., Defendant

Ву: _____

Its: _____

Amazon Services LLC, Defendant
By: ______
Its: _____

11.5.

Case 2:17-cv-01941-GW-E Document 194-2 Filed 03/25/19 Page 33 of 41 Page ID #:4270

DocuSign Envelope ID: 534DCE6A-0572-4FF7-89CE-464400B2EECD

READ AND AGREED TO:

3 **PLAINTIFFS:**

1

2

Grant McKee, Plaintiff Seth Beals, Plaintiff Eric Weber, Plaintiff Michael a. Rogawski Michael Rogawski, Plaintiff Taylor Fisse, Plaintiff Bryan Rees, Plaintiff Audible, Inc., Defendant By:_____ Its: Amazon.com, Inc., Defendant By:_____ Its: Amazon Services LLC, Defendant By:_____ Its:

FENWICK & WEST LLP Attorneys at Law

Case 2:17-cv-01941-GW-E Document 194-2 Filed 03/25/19 Page 34 of 41 Page ID #:4271

DocuSign Envelope ID: 15B258CB-8EA9-47FC-B724-6C525ED1DD3A

READ AND AGREED TO:

3 **PLAINTIFFS:**

1

2

4	Dated:	_, 2019
5		
6	Dated:	_, 2019
7		
8	Dated:	_, 2019
9		
10	Dated:	_, 2019
11	2/27/2019	
12	Dated:	_, 2019
13		
14	Dated:	_, 2019
15		
16	DEFENDANTS:	
17	Dated:	, 2019
18		
18 19		
19	Dated:	. 2019
19 20	Dated:	_, 2019
19 20 21	Dated:	_, 2019
19 20 21 22 23	Dated:	_, 2019
19 20 21 22 23		
19 20 21 22 23	Dated:	, 2019 , 2019
19 20 21 22 23		
19 20 21 22		
19 20 21 22 23		

Grant McKee, Plaintiff

Seth Beals, Plaintiff

Eric Weber, Plaintiff

Michael Rogawski, Plaintiff

Taylor Fisse, Plaintiff

Bryan Rees, Plaintiff

Audible, Inc., Defendant

By:_____

Its: _____

Amazon.com, Inc., Defendant

By:_____

Its:_____

Amazon Services LLC, Defendant
By: _____

Its:_____

29

FENWICK & WEST LLP Attorneys at Law Case 2:17-cv-01941-GW-E Document 194-2 Filed 03/25/19 Page 35 of 41 Page ID #:4272

DocuSign Envelope ID: BB01AA2C-2CC4-40F9-80A2-22040B87560F

Grant McKee, Plaintiff Seth Beals, Plaintiff Eric Weber, Plaintiff

Michael Rogawski, Plaintiff

Taylor Fisse, Plaintiff DocuSigned by: Bryan Rees, Plaintiff

Audible, Inc., Defendant

By:_____

Its:

Amazon.com, Inc., Defendant

By:_____

Its:

Amazon Services LLC, Defendant By:

Its:_____

FENWICK & WEST LLP ATTORNEYS AT LAW

1 **READ AND AGREED TO:** 2 3 **PLAINTIFFS:** Dated: _____, 2019 4 5 Dated: , 2019 6 7 8 Dated: _____, 2019 9 10 Dated: _____, 2019 11 12 Dated: , 2019 13 2/27/2019 14 Dated: _____, 2019 15 16 **DEFENDANTS:** 17 Dated: _____, 2019 18 19 20 21 Dated: _____, 2019 22 23 24 25 Dated: , 2019 26 27 28

Case 2:17-cv-01941-GW-E Document 194-2 Filed 03/25/19 Page 36 of 41 Page ID #:4273

1 APPROVED AS TO FORM AND CONTENT:

2 Dated: February <u>28</u>, 2019

SODERSTROM LAW PC

By:

Jarhin Soderstrom Attorneys for Plaintiffs

Dated: February 28 2019

FENWICK & WEST LLP

By

Jedediah Wakefield Attorneys for Defendants

FENWICK & WEST LLP Attorneys at Law

EXHIBIT A: Draft Settlement Notice

If you have used Audible services, your rights could be affected by a class action settlement. Please read this notice carefully. Your legal rights could be affected depending on whether or not you act in response to this notice. This is not a solicitation from a lawyer.

This notice relates to a class action settlement preliminarily approved by the Court in the following lawsuits: *Grant McKee et al.v. Audible, Inc.*, Case No. 2:17-cv-01941 (C.D. Cal.), and *Eric Weber and Bryan Rees v. Amazon.com, Inc., and Amazon Services LLC*, Case No. 2:17-cv-08868 (C.D. Cal.). These two lawsuits, as well as two similar lawsuits pending in other courts, challenge the sufficiency of information provided to Audible customers about how membership credits work, claiming that customers may not understand that unredeemed credits are lost upon cancellation of a membership plan or upon reaching rollover limits and, for gift memberships, that credits expire following the end of the gift membership term. The lawsuits also challenge the adequacy of information provided to Audible customers related to Audible's practice of charging other credit or debit cards on file with a customer's Amazon account if a customer's primary card is declined. Audible and its parent company, Amazon, dispute the claims by the Plaintiffs in each of the lawsuits and believe that their business practices, and the information provided about them, are clear and understandable to customers and comply with all applicable laws.

Why is there a settlement? No court has decided in favor of either side in any of the lawsuits. Plaintiffs and their lawyers believe that the claims they have made against Audible and Amazon have merit, but that the proposed settlement is fair and in the best interest of the class because it provides appropriate recovery for class members now, while avoiding the risk, expense, uncertainty, and delay of continuing to pursue the lawsuits. In reaching this conclusion, Plaintiffs and their lawyers considered the possibility that one or more of the Plaintiffs and many of the class members might be required to bring their claims individually in arbitration, and the possibility that the lawsuits might ultimately result in no recovery whatsoever. Audible and Amazon do not believe that the claims against them have merit. They are settling because they believe that it is in the best interests of both the Audible business and Audible's customers to enter into the proposed settlement.

Who is in the settlement class? In the preliminary approval of the settlement, the Court has decided that everyone in the United States who fits one or more of the following descriptions is a class member for purposes of the proposed settlement, defined as follows:

- "Regular Class Member" means any individual consumer of Audible in the United States who, between March 10, 2013 and August 17, 2018, lost any unredeemed Paid Membership Credits based on rollover or cancellation. A "Paid Membership Credit" means any credit received as part of a paid Audible membership but does not include a credit received for free, as part of a gift membership, or as a part of any action taken by Audible or Amazon customer service units in the ordinary course of business to address one or more customer complaints.
- "Gift Class Member" means any individual consumer of Audible in the United States who, between August 11, 2011 and August 17, 2018, purchased or redeemed an Audible Gift Membership that resulted in unredeemed Audible gift membership credits being lost.

• "Payment Card Class Member" means any individual consumer of Audible in the United States who, between March 10, 2013 and August 17, 2018, incurred charges from Audible to a credit or debit card other than the card originally designated as the primary payment card for the customer's Audible membership.

The settlement will result in additional disclosures from Audible regarding how credits work and its payment processes. In addition, Regular Class Members and Gift Class Members (as defined above) are eligible to receive one or more audiobooks from a settlement catalog of audiobook selections, according to the following:

- <u>Credit(s) Lost from Rollover Limit.</u> Every Regular Class Member who lost one or more Paid Membership Credit(s) from March 10, 2013 through August 17, 2018 due to rollover limits will be eligible to select one audiobook from the settlement catalog.
- <u>Credit(s) Lost from Cancellation</u>. Every Regular Class Member who lost one or more Paid Membership Credit(s) from March 10, 2013 through August 17, 2018 due to cancellation of the member's Audible membership will be eligible to select one audiobook from the settlement catalog.
- <u>Lost Gift Membership Credit(s)</u>. Every Gift Class Member who lost one or more Audible gift membership credit(s) from August 11, 2011 through August 17, 2018 will be eligible to select one audiobook from the settlement catalog.

In addition, any class member who lost five or more credits in the aggregate under any of the circumstances identified above will be eligible to select one additional audiobook, for a total of up to four audiobooks. The settlement catalog will have at least 200,000 audiobook titles, will consist of titles that have the same general list pricing as Audible's overall library, and will include certain celebrity narrations, exclusive content, award winners, and best sellers.

Additionally, Payment Card Class Members may be eligible to receive reimbursement for any Qualified Payment Card Expense that they submit to Audible along with proper documentation within 60 days of the notice of final approval of settlement. A "Qualified Payment Card Expense" means an overdraft fee or similar fee for exceeding an available balance incurred by a Payment Card Class Member between March 10, 2013 and August 17, 2018 as a direct result of Audible having charged a backup payment card instead of the Payment Card Class Member's primary payment card. To be eligible for reimbursement, a Payment Card Class Member must submit documentation sufficient to confirm that the expenses submitted for reimbursement are Qualified Payment Card Expenses. If you are a Payment Card Class Member, you will receive an email from Audible after final approval informing you of how to request reimbursement for documented Qualified Payment Card Expenses.

Compensation for class representatives and class counsel: As an award for the work performed on your behalf by each of the class representatives in these two lawsuits and two related lawsuits, Defendants have agreed to pay each Class Representative \$5,000, with the final approval of that payment to be decided by the court. Jamin Soderstrom of Soderstrom Law PC has been approved by the court as class counsel for the settlement class. You will not be charged for this lawyer. If you want to be represented by your own lawyer, you may hire one at your own expense, but it is

not necessary. Class counsel will ask the court for payment of attorneys' fees and the expenses that they have incurred in this Lawsuit, of up to \$1,500,000.00. Defendants have agreed to pay up to this amount, which will not reduce the benefits made available to the Class under the Settlement. The court, however, may award class counsel less than this amount.

Additional information and documents related to the Settlement and the several lawsuits that are being settled are available at [URL TO BE DETERMINED].

YOUR LEGAL RIGHTS AND OPTIONS IN THIS SETTLEMENT

The purpose of the notice is to inform you of the proposed settlement agreement and, if you are a class member (as defined above), of your options. Each option has consequences, which you should consider carefully before making your decision. Your options as a class member are summarized below:

DO NOTHING	If you do nothing in response to this Notice, you will give a object to the settlement or be excluded from the settlement i However, if the settlement is approved, you will automatic class member. If you are a Regular Class Member or Gift you will receive an email from Audible within 90 day indicating whether you are eligible to select audiobooks from catalogue as part of the settlement, and if so, the number of are eligible to select and providing instructions on how to Audible will also send you an email between 15 and 30 of settlement catalogue closes (which will be at least one year a the original email) to remind you about your selection righ Payment Card Class Member, you will receive an email from 90 days of approval informing you of how to request rein documented Qualified Payment Card Expenses.	f it is approved. cally become a Class Member, ys of approval n the settlement audiobooks you select them and days before the after you receive ts. If you are a n Audible within
OBJECT	You may write to the Court about why you object to (i.e., don't like) the settlement and think it should not be approved. Filing an objection does not exclude you from the settlement. Even if you object, you will still become a class member if the settlement is approved. To object to the settlement, you must send a letter saying that you object to the Audible settlement in the McKee class action. Be sure to include your name, address, telephone number, signature, and the reasons you object to the settlement. Any objection and supporting papers must be filed with the Court no later than [DEADLINE TBD], either by (1) mailing them to the Clerk of the United States District Court for the Central District of California and sending a copy by fax, U.S. mail, or email to Class Counsel and Defense Counsel at the addresses listed below; or (2) by	Deadline:

	filing them in person at any location of the United States District Court for the Central District of California, except that if you are represented by counsel you must file your objection through the Court's Case Management/Electronic Case Filing (CM/ECF) system under the case number for the McKee Case as set forth above. If you fail to object in the manner specified above you will be deemed to have waived any objections and will be prohibited from later making any objection (whether by appeal or otherwise) to the settlement agreement.	
EXCLUDE YOURSELF	You may exclude yourself from the settlement, if it is approved, by submitting a written request for exclusion to KCC LLC, P.O. Box 404099, Louisville, KY 40233-4099. Your request for exclusion must include your name; your current address; the email address associated with the Amazon.com account you used to sign up for your Audible membership; a statement indicating that you would like to be excluded from the settlement in <i>McKee v. Audible, Inc.,</i> Case No. 2:17-cv-01941 (C.D. Cal.); and your signature. If you exclude yourself from the settlement and it is approved, you will not receive any audiobooks under the settlement and you will retain your right to file your own claims in arbitration or court against Audible or Amazon.	Deadline:
GO TO THE "FAIRNESS HEARING"	The Court will hold a "Fairness Hearing" to consider the settlement, the request for attorneys' fees and costs by the lawyers who brought the lawsuits, and the Plaintiffs' request for incentive awards for bringing the Litigation. You may, but are not required to, speak at the Fairness Hearing about any objection you filed to the settlement. If you intend to speak at the Fairness Hearing, you must also submit a "Notice of Intention to Appear" to the Court and the parties' attorneys, indicating your intent to do so. To do so, you must send a letter saying that it is your "Notice of Intention to Appear in the McKee v. Audible, Inc. Class Action Settlement Fairness Hearing." Be sure to include your name, address, telephone number, signature, and the reasons you object to the settlement. Mail the notice to the Court, and send a copy by fax, U.S. mail, or email to Class Counsel and Defense Counsel at the addresses listed below.	Hearing Date:

United States Courthouse for the Central District of California 350 West First Street Los Angeles, CA 90012

CLASS COUNSEL

Jamin S. Soderstrom Soderstrom Law PC 3 Park Plaza, Suite 100 Irvine, CA 92614 Telephone: (949) 667-4700 Fax: (949) 424-8091 jamin@soderstromlawfirm.com

DEFENSE COUNSEL

Jedediah Wakefield Fenwick & West LLP 555 California Street, 12th Floor San Francisco, CA 94104 Telephone: (415) 875-2300 Fax: (415) 281-1350 jwakefield@fenwick.com