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11		
12	SUPERIOR COURT OF THE	E STATE OF CALIFORNIA
13	COUNTY OF LOS ANGELES – S	PRING STREET COURTHOUSE
14		
15	SAJID VEERA, individually and on behalf of all others similarly situated,	Case No. BC541146 [Consolidated for limited purposes with
16	Plaintiffs,	BC547161]
17	v.	CLASS ACTION SETTLEMENT AGREEMENT
18	BANANA REPUBLIC, LLC, et al.,	Judge: Hon. Amy D. Hogue
19	Defendants.	Dept.: SS-9
20	Defendants.	Complaint Filed: April 1, 2014
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CLASS ACTION SETTLEMENT AGREEMENT

# **CLASS ACTION SETTLEMENT AGREEMENT**

This Class Action Settlement Agreement is made by and between the Class Representatives individually and on behalf of the Settlement Class and Defendants Banana Republic, LLC and The Gap, Inc. (collectively, "Gap"). The Class Representatives, the Settlement Class, and Gap are collectively referred to as the "Parties."

# **RECITALS**

#### The Veera Action

WHEREAS, on April 1, 2014, Sajid Veera filed a Class Action Complaint against Banana Republic, LLC ("Banana Republic") in California Superior Court, County of Los Angeles (the "Court"), Case No. BC541146 (the "Veera Action");

WHEREAS, the Complaint in the Veera Action alleges that Banana Republic engaged in a false advertising scheme by displaying unqualified "X%-off-your-purchase" signs in the windows of its stores in California that did not disclose that the advertised discount would not be applied to all purchases. Sajid Veera claimed that he and other consumers were enticed by such signage to shop and purchase non-discounted items. Sajid Veera sued for monetary and injunctive relief;

WHEREAS, on February 2, 2015, a First Amended Complaint was filed against Banana Republic in the Veera Action, and Sajid Veera (who paid for his purchases with a Gap co-branded credit card, the agreement for which contained an arbitration provision) was replaced as the putative class representative by Plaintiffs Cherilyn DeAguero, Sean Bose, and Rakhee Bose;

WHEREAS, on April 3, 2015, Banana Republic demurred to the First Amended Complaint in the Veera Action;

WHEREAS, in response to Banana Republic's demurrer, Plaintiffs Cherilyn DeAguero, Sean Bose, and Rakhee Bose filed a Second Amended Complaint on April 28, 2015;

WHEREAS, on May 27, 2015, Banana Republic demurred to the Second Amended Complaint in the Veera Action;

CLASS ACTION SETTLEMENT AGREEMENT

<sup>&</sup>lt;sup>1</sup> Capitalized terms in this Agreement are defined in Section 1, below.

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WHEREAS, on June 24, 2015, the Court overruled Banana Republic's demurrer to the Second Amended Complaint in the Veera Action;

WHEREAS, on July 6, 2015, Banana Republic filed an Answer to the Second Amended Complaint in the Veera Action;

WHEREAS, on November 19, 2015, Banana Republic filed a Motion for Summary Judgment or, in the alternative, Summary Adjudication;

WHEREAS, on February 18, 2016, the Court granted Banana Republic's Motion for Summary Judgment on the basis that Plaintiffs Cherilyn DeAguero, Sean Bose, and Rakhee Bose had not lost "money or property" as defined by Proposition 64, and therefore lacked standing,

WHEREAS, Plaintiffs Cherilyn DeAguero, Sean Bose, and Rakhee Bose subsequently appealed the Court's order granting Banana Republic's Motion for Summary Judgment;

WHEREAS, on December 16, 2016, the Court of Appeal reversed the Court's order granting Banana Republic's Motion for Summary Judgment;

WHEREAS, Banana Republic subsequently filed a petition for review by the California Supreme Court, which was denied. The remittitur issued on May 1, 2017;

WHEREAS, on June 21, 2017, Plaintiffs Cherilyn DeAguero, Sean Bose, and Rakhee Bose filed a Third Amended Complaint;

WHEREAS, Banana Republic filed an Answer to the Third Amended Complaint on July 21, 2017;

WHEREAS, on September 13, 2017, Plaintiffs Sean Bose and Rakhee Bose filed a Motion for Summary Adjudication;

WHEREAS, on January 19, 2018, the Court denied Plaintiffs' Motion for Summary Adjudication;

WHEREAS, on March 21, 2018, Plaintiffs Cherilyn DeAguero, Sean Bose, and Rakhee Bose filed a Motion for Class Certification, which was set to be heard on September 11, 2018 at 2:00 p.m.;

WHEREAS, on the morning on September 11, 2018, the Parties reached an agreement to settle the Veera Action;

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CLASS ACTION SETTLEMENT AGREEMENT

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# The Etman Action

WHEREAS, on May 29, 2014, Misbah Etman filed a Class Action Complaint against The Gap, Inc. ("The Gap") in California Superior Court, County of Los Angeles, Case No. BC547161 (the "Etman Action");

WHEREAS, the Complaint in the Etman Action alleges that The Gap engaged in a false advertising scheme by displaying signs promoting a class of merchandise for sale at a stated price or subject to a stated discount without clearly and conspicuously identifying the items within the class of merchandise that were not for sale at the stated price or subject to the stated discount. Misbah Etman claimed that she and other consumers were enticed by such signage to select and purchase non-discounted items. Misbah Etman sued for monetary and injunctive relief;

WHEREAS, on March 25, 2015, a First Amended Complaint was filed against The Gap in the Etman Action, and Misbah Etman (who paid for her purchases with a Gap co-branded credit card, the agreement for which contained an arbitration provision) was replaced as the putative class representative by Plaintiff Alexandra Boggio;

WHEREAS, on October 23, 2015, The Gap demurred to the First Amended Complaint in the Etman Action;

WHEREAS, on March 1, 2016, the Court sustained The Gap's demurrer to the First Amended Complaint in the Etman Action with leave to amend;

WHEREAS, on March 16, 2016, Plaintiff Alexandra Boggio filed a Second Amended Complaint in the Etman Action;

WHEREAS, on May 5, 2016, The Gap demurred to the Second Amended Complaint in the Etman Action;

WHEREAS, on May 17, 2016, while The Gap's demurrer to the Second Amended Complaint was still pending, Plaintiff Alexandra Boggio filed a Third Amended Complaint in the Etman Action;

WHEREAS, on June 7, 2016, The Gap demurred to the Third Amended Complaint in the Etman Action;

CLASS ACTION SETTLEMENT AGREEMENT

WHEREAS, on November 1, 2016, the Court sustained The Gap's demurrer to the Third Amended Complaint in the Etman Action, without leave to amend, on the basis that Plaintiff Alexandra Boggio had not lost "money or property" as defined by Proposition 64, and therefore lacked standing;

WHEREAS, on November 22, 2016, Plaintiff Alexandra Boggio and The Gap stipulated that the Etman Action be stayed (including entry of judgment in favor of The Gap) pending the appeal in the Veera Action, which involved the same legal question that was at issue in The Gap's demurrer in the Etman Action;

WHEREAS, following the Court of Appeal's reversal of the summary judgment order in the Veera Action, the Court in the Etman Action vacated its order sustaining The Gap's demurrer;

WHEREAS, on September 25, 2017, The Gap filed an answer to the Third Amended Complaint in the Etman Action;

WHEREAS, on the morning on September 11, 2018, the Parties reached an agreement to settle the Etman Action;

# **The Settlement**

WHEREAS, Class Representatives and Class Counsel have pursued the Veera Action and the Etman Action (collectively, the "Litigation") believing that it is meritorious, and they have conducted an investigation of the facts and law surrounding this case, including but not limited to:
(i) researching the applicable law and the potential defenses; (ii) conducting extensive written discovery and depositions, including without limitation, reviewing Banana Republic and The Gap's public filings and internal documents concerning their promotional materials and sales guidelines; (iii) developing arguments for class certification, and preparing and filing a motion for class certification; (iv) briefing numerous motions, including without limitation class certification and summary judgment; and (v) conducting settlement negotiations. Based on their own independent investigation and evaluation, Class Counsel is of the opinion that the Settlement is fair, reasonable, and adequate, and is in the best interests of the Settlement Class Members as well as future consumers, in light of all known facts and circumstances, the risk of significant delay, and the appellate risk;

CLASS ACTION SETTLEMENT AGREEMENT

WHEREAS, Gap denies liability and wrongdoing of any kind associated with the claims alleged and contends that the Litigation is not appropriate for class certification or for class treatment. Gap continues to assert that the Class Representatives will not be able to establish any entitlement to any monetary remedy or injunctive relief. Gap also continues to assert that it has complied with all applicable laws and that its promotional materials are not deceptive or misleading;

WHEREAS, Gap further asserts that despite its good faith belief that it is not liable for any of the claims asserted, and despite its good faith belief that class certification would not be appropriate, Gap will not oppose the Court's Settlement Class contemplated by the Agreement solely for purposes of effectuating this Settlement. Gap's agreement to certification of the Settlement Class is expressly without prejudice to Gap's rights to oppose certification of a class or oppose any other claim (i) in the Litigation, should the Agreement not be approved or implemented for any reason; or (ii) in any other litigation, whether pending in California or elsewhere:

WHEREAS, in the event that the Agreement is not approved or is otherwise terminated, the Agreement shall be deemed null and void and be of no further force or effect, and it may not be used by any Party for any purpose in the Litigation or any other action;

WHEREAS, the entry of the Final Judgment in the Litigation shall dismiss with prejudice all claims and appeals that were or that could have been alleged in the Litigation by any and all Settlement Class Members against Gap, with the exception of any individual claims that might be retained by Settlement Class Members who exclude themselves from the Settlement, if any; and

WHEREAS, the Parties agree to cooperate and take all reasonable steps necessary and appropriate to obtain preliminary and final approval of the Settlement, to effectuate its terms, and dismiss the Litigation with prejudice.

THEREFORE, the Parties hereby agree as follows:

#### 1. Definitions

1.1 The term "Agreement" as used herein means this Class Action Settlement Agreement.

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- 1.2 The term "Attorneys' Fees and Costs" as used herein means the attorneys' fees and costs to be requested by Class Counsel, subject to the Court's approval in accordance with the sections below.
- 1.3 The term "Claim" as used herein means a Claim submitted by way of a Claim Form in accordance with the Agreement.
- 1.4 The term "Claim Form" as used herein means the Claim Form for the Settlement Class attached hereto as Exhibit A, which is agreed to by the Parties, subject to the Court's approval, as the method by which a Class Member may submit a Claim. Other than the Identified Class Members (who are not required to submit a Claim Form), only those Settlement Class Members who submit a Claim Form in the manner set forth in the Agreement, subject to the Court's approval, shall be eligible to recover a share of the Settlement proceeds.
- 1.5 The term "Claimant" as used herein means (i) any Identified Class Member and(ii) any Settlement Class Member who submits a Claim Form.
- 1.6 The term "Claims Administrator" as used herein means Kurtzman Carson Consultants LLC (KCC) that, subject to the Court's approval, shall perform the duties of, among other things: (i) providing Notice, Claim Forms, and Opt-Out Request Forms to Settlement Class Members; (ii) publishing the Publication Notice; (iii) providing notice as required by California law; (iv) tracking returned Claim Forms and Opt-Out Requests; (v) notifying the Parties of determinations regarding submitted Claim Forms and Opt-Out Requests consistent with the Agreement; (vi) distributing Merchandise Certificates; and (vii) other notice and administration duties in accordance with the Agreement and the Court's orders.
- 1.7 The term "Class Counsel" as used herein means the following counsel who have appeared on behalf of the Class Representatives: William Turner and Asha Dhillon of JONES, BELL, ABBOT, FLEMING & FITZGERALD, L.L.P.
  - 1.8 The term "Class List" as used herein means the list of Identified Class Members.
- 1.9 The term "Class Representatives" as used herein means Cherilyn DeAguero, Sean Bose, and Rakhee Bose (Plaintiffs in the Veera Action), as well as Alexandra Boggio (Plaintiff in the Etman Action).

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1.10	The term "Class Representative Incentive Payment" as used herein means the
amount that (	Class Counsel may request be paid to the Class Representatives in their capacity as
Class Repres	entatives to compensate them for initiating the Litigation and performing work in
support of the	Litigation.

- 1.11 The term "Email Notice" as used herein means a document substantially in the form of the document attached hereto as Exhibit B, which has been agreed to by the Parties, subject to the Court's approval, and which will be sent to Identified Class Members as an email where an email address exists on the Class List.
- 1.12 The term "Final Judgment" as used herein refers to the Final Judgment and Order of Final Approval approving the Settlement and dismissing the Litigation with prejudice as against Gap, which the Settlement and the Agreement contemplate will be entered by the Court.
- 1.13 The term "Identified Class Member" shall refer to (i) all Settlement Class Members who can be identified from Gap's records as purchasing any item from a "Banana Republic" retail store in California that was not subject to a 20-50% discount on a day when such a discount was advertised in the store's windows, and (ii) all Settlement Class Members who can be identified from Gap's records as purchasing any item from a "Gap" retail store in California sold at or above the promotional price being offered for that product category on that particular day.
- 1.14 The term "Litigation" collectively refers to the Veera Action and the Etman Action, as defined in the Recitals above.
- 1.15 The term "Mail Notice" as used herein means a document substantially in the form of the document attached hereto as Exhibit C, which has been agreed to by the Parties, subject to the Court's approval, and which will be mailed to Identified Class Members for whom an email address does not exist on the Class List but for whom a mailing address exists on the Class List.
- 1.16 The term "Merchandise Certificate" as used herein means a one-time coupon for the purchase of up to four items (excluding third-party merchandise) in a "Banana Republic" or "Gap" retail store at 30% off the regular price. Merchandise Certificates are not divisible, may only be used in connection with a single purchase, and may not be combined with any other

CLASS ACTION SETTLEMENT AGREEMENT

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- 1.17 The term "Notice" as used herein means a document substantially in the form of the Notice of Proposed Class Action Settlement Between Plaintiffs and Gap attached hereto as Exhibit D, which has been agreed to by the Parties, subject to the Court's approval, and which the Claims Administrator will make available through the Settlement Website, explaining the terms of the Settlement and the Claims, Opt-Out, and objection processes.
- 1.18 The term "Notice and Administration Costs" as used herein means the costs to send notice and administer the Settlement as contemplated by the Agreement.
- 1.19 The term "Opt-Out Request Form" as used herein means a form that will be available for download on the Settlement Website, which can be used by Settlement Class Members to request to opt out of the Settlement. Settlement Class Members are not required to use the Opt-Out Request Form to communicate their desire to opt out of the Settlement to the Claims Administrator.
- 1.20 The term "Parties" as used herein means the Class Representatives, the Settlement Class, and Gap.
- 1.21 The term "Preliminary Approval Order" as used herein means an order from the Court, substantially in the form of Exhibit F, granting conditional certification of the Settlement Class, granting preliminary approval of this Agreement, and approving the forms and methods of providing notice to the Settlement Class set forth herein.

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Court'	s appro	val, and wl	hich will	be pu	blished	in acc	ordan	ice w	ith the	terms	of the S	Settlen	nent.
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- 1.23 The term "Releasing Settlement Class Members" as used herein means the Class Representatives and all Settlement Class Members, other than those who submit timely Requests to Opt Out.
- 1.24 The term "Request to Opt Out" as used herein means a request sent to the Claims Administrator by any Settlement Class Member wishing to opt out or exclude themselves from the Settlement.
- 1.25 The term "Settlement" as used herein means the compromise and settlement of the Litigation as contemplated by the Agreement.
- 1.26 The term "Settlement Class" as used herein and for purposes of the Settlement only, means all persons who purchased merchandise at Banana Republic or Gap stores in California, during the Settlement Class Period, when the store displayed advertising reflecting that purchases would be discounted and who were charged and paid prices not discounted in accordance with the advertising.
- 1.27 The term "Settlement Class Member Released Claims" as used herein means the claims, rights, penalties, demands, damages, debts, and accounts, duties, costs and expenses (other than those costs and expenses required to be paid pursuant to the Agreement), liens, charges, complaints, causes of action, obligations, or liabilities that are released, acquitted, and discharged as described below.
- 1.28 The term "Settlement Class Members" as used herein means the Class Representatives and all members of the Settlement Class.
- 1.29 The term "Settlement Class Period" as used herein and for purposes of the Settlement only means the period of time between April 1, 2010, and the present.
- 1.30 The term "Settlement Effective Date" as used herein means the last date on which all of the following have occurred:

CLASS ACTION SETTLEMENT AGREEMENT

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1.30.1 The Court enters the Final Judgment approving the Settlement in a manner substantially consistent with the terms and intent of the Agreement; and

1.30.2 Either: (i) if there are no objectors, five (5) days after Class Counsel has waived in writing its right to appeal any award of Attorneys' Fees and Costs; or (ii) thirty-five (35) days have passed after completed service on the parties to the Litigation and all objectors to the Settlement, if any, of notice of entry to the Final Judgment, and every order awarding attorneys' fees, and within such time no appeal is taken or extension for such appeal is granted; or (iii) if an appeal is taken or an extension for such appeal is granted with respect to entry of the Final Judgment, the date when all appellate rights with respect to the Final Judgment have expired or have been exhausted in such a manner as to affirm the Final Judgment, and when no further appeals are possible, including review by the California Supreme Court or United States Supreme Court, and the appellate court has by final order affirmed the Final Judgment, or has denied review, or the appellant otherwise has exhausted all appellate remedies.

- 1.31 The term "Settlement Website" as used herein means an Internet website maintained by the Claims Administrator containing the Notice, Claim Form, Opt-Out Request Form, instructions on how to submit a Claim Form and/or on how to Opt-Out or Object to the Settlement, and where Merchandise Certificates may be obtained. The Settlement Website is:
- 1.32 The term "Verified Claims" as used herein means those Claims that are approved by the Claims Administrator for payment after the deadline for audits allowable has expired or, if an audit or objection is made, after all audits or objections have been resolved in accordance with the sections below.

#### 2. Settlement Class

2.1 The Parties agree that, for purposes of the Agreement only, Class Representatives shall request, and Gap will not oppose, certification of the Settlement Class pursuant to Court Rule 3.769(d) and Code of Civil Procedure section 382, to which Gap will provide settlement consideration and from which Gap will obtain a release of claims, subject to the Court's

CLASS ACTION SETTLEMENT AGREEMENT

preliminary approval of the Agreement, the section of the Notice to members of the Settlement Class and the Court's final approval of the Notice provided and the Agreement.

- 2.2 The Parties agree that, for purposes of the Agreement only, Class Representatives shall request, and Gap will not oppose, the Court's appointment of Class Counsel as counsel for the Settlement Class and the appointment of the Class Representatives as representatives of the Settlement Class.
- 2.3 The Parties agree that the operative complaints in the Litigation may be amended as necessary and/or as required by the Court to effectuate the terms of the Agreement.
- 2.4 The Settlement is conditioned on the Court certifying the Settlement Class. The Parties and Class Counsel agree that, if approved, certification of the Settlement Class is a conditional certification for settlement purposes only, and if for any reason the Court does not enter the Final Judgment, or if the Final Judgment is not entered following appeal of any order by the Court, the certification of the Settlement Class shall be deemed null and void, and each Party shall retain all their respective rights as they existed prior to the execution of the Agreement. In the event that the Court does not enter the Final Judgment: (i) any Court orders preliminarily or finally approving the certification of any class contemplated by the Agreement shall be null, void, and vacated, and they shall not be used or cited thereafter by any person or entity; and (ii) the fact of the settlement reflected in the Agreement, that Gap did not oppose the certification of any class under the Agreement, or that the Court preliminarily approved the certification of any settlement class, shall not be used or cited thereafter by any person or entity, including in any manner whatsoever, including without limitation any contested proceeding relating to the certification of any class.

#### 3. Settlement Consideration

3.1 Subject to the other terms and conditions of the Agreement, and subject to the Court's approval, Gap will provide one Merchandise Certificate to (i) all Identified Class Members who do not submit a valid Request to Opt Out, and (ii) all Settlement Class Members who submit a Verified Claim.

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#### 4. Attorneys' Fees and Costs

4.1 Class Counsel may apply to the Court for an award of reasonable Attorneys' Fees and Costs not to exceed \$1,000,000. Gap will not oppose this application. In the event that the Court does not approve the award of Attorneys' Fees and Costs requested by Class Counsel, or if the Court awards Attorneys' Fees and Costs in an amount less than that requested by Class Counsel, the Court's decision shall not affect the validity and enforceability of the Settlement, and it shall not be a basis for anyone to seek to void the Settlement or for rendering the entire Settlement null, void, or unenforceable. Class Counsel retain their right to appeal any decision by the Court regarding the Court's award of Attorneys' Fees and Costs.

#### 5. Incentive Payments

5.1 Class Counsel may seek a Class Representative Incentive Payment for each Class Representative in the amount of \$8,000 each, for a total of \$32,000. Gap will not oppose this application. Any request made by Class Counsel in accordance with this section is without prejudice to the Class Representative's right to file a Claim as a Settlement Class Member. In the event that Class Counsel does not seek or the Court does not approve the Class Representative Incentive Payment, or the Court awards an amount that is less than sought, that decision shall not affect the validity and enforceability of the Settlement, and it shall not be a basis for anyone to seek to void the Settlement or for rendering the entire Settlement null, void, or unenforceable.

# 6. Notice and Administrative Costs

6.1 Gap shall be solely responsible for paying all administration and notice costs incurred by the Claims Administrator. Gap shall enter into a separate agreement with the Claims Administrator to that effect.

# 7. Notice to the Class

7.1 Given the expected size of the Settlement Class and Gap's lack of mailing address information for many Settlement Class Members, the Parties agree that direct notice via email is the best practicable notice for those Settlement Class Members for which such information exists (Email Notice), and via first-class regular U.S. Mail is the best practicable notice for those Settlement Class Members for which Gap has a mailing address but no email address (Mail

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Notice). Recognizing that there are Settlement Class Members who cannot be identified through Gap's records, notice by print publication as agreed to by the Parties and authorized by the Court will be used to supplement the Email Notice.

- 7.1.1 The Email Notice shall be sent to Identified Class Members for whom there is a valid email address in Gap's records. The Email Notice shall advise Identified Class Members of their right to opt out of the Settlement or to object to the Settlement, the process by which such opt-outs or objections must be made, and the date set by the Court for a hearing on final approval of the Settlement. Subject to the Court's approval, the Email Notice shall be substantially in the form attached hereto as Exhibit B.
- 7.1.2 Because many of the sales made during the Settlement Class Period do not have corresponding customer names or addresses associated with them, the Parties agree that notice by publication would be the best practicable notice for the balance of the Settlement Class. This "Publication Notice" shall include instructions as to how to access the Settlement Website, how to request a Claim Form, and how to submit it. The Publication Notice shall also advise Settlement Class Members of their right to opt out of the Settlement or to object to the Settlement, the process and deadlines by which such opt-outs or objections must be made, and the date set by the Court for a hearing on final approval of the Settlement. Subject to the Court's approval, the Publication Notice shall be substantially in the form attached hereto as Exhibit D.
- 7.1.3 The Mail Notice shall be sent to Identified Class Members for whom there is a mailing address but no valid email address in Gap's records. Using best efforts to mail it as soon as possible, and in no event later than fourteen (14) days after receiving the Class List, the Settlement Administrator will mail the Mail Notice using the mailing address information provided by Gap, unless modified by any updated address information that the Settlement Administrator obtains in the course of administration of the Settlement. If a Mail Notice is returned because of an incorrect address, the Settlement Administrator will promptly, and not longer than ten (10) days from receipt of the returned packet, search for a more current address for the Settlement Class Member and re-mail the Mail Notice to the Settlement Class Member. The Settlement Administrator will use the Class List and otherwise work with Gap to

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find that more current address. The Settlement Administrator will be responsible for taking reasonable steps, consistent with its agreed-upon job parameters, Court orders, and fee, as agreed to with Class Counsel and according to the following deadlines, to trace the mailing address of any Settlement Class Member for whom a Mail Notice is returned by the U.S. Postal Service as undeliverable. These reasonable steps shall include, at a minimum, the tracking of all undelivered mail; performing address searches for all mail returned without a forwarding address; and promptly re-mailing to Settlement Class Members for whom new addresses are found. If the Mail Notice is re-mailed, the Settlement Administrator will note for its own records and notify Class Counsel and Gap's Counsel of the date and address of each such re-mailing as part of a weekly status report provided to the Parties.

7.2 Gap will provide the Class List to the Claims Administrator within sixty-ten (610) days of issuance of the Preliminary Approval Order. Gap and Plaintiffs agree that all Class List information shall be treated as highly confidential, proprietary information, and that the contents of the Class List shall not be shared with third parties other than the Claims Administrator and

7.3 The Email Notice and Mail Notice shall be sent to Settlement Class Members within thirty-fourteen (3014) days following receipt of the Class List from Gap, provided that any challenges or other barriers to the use of Email Notice have been resolved.

that the Claims Administrator, and its agents, affiliates, and/or subcontractors (if any) shall be

required to strictly preserve the confidentiality of the Class List.

- 7.4 The Publication Notice shall commence within ten (10) days of Email Notices being sent.
- 7.5 The Email Notice, Claim Form, Opt-Out Request Form, the Agreement, and other materials as agreed to by the Parties shall be available on the Settlement Website. The Claims Administrator shall also establish a toll-free phone line and an email box to respond to inquiries from Settlement Class Members. The Settlement Website address, toll-free phone number, and email box address will be included in all notices to the Class.

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# 8. Submission of Claims

- 8.1 To be eligible to receive a Merchandise Certificate, a Settlement Class Member (other than an Identified Class Member, for whom no Claim Form is required) must submit a completed Claim Form within ninety sixty (690) days from the date Notice is disseminated. Only those Settlement Class Members (other than Identified Class Members) who submit a valid and approved Claim Form shall be eligible to receive a Merchandise Certificate. For a Claim Form to be considered timely, the Claims Administrator must receive the completed Claim Form by 11:59 p.m. Pacific Time on the ninetieth sixtieth (690th) day from the date Notice is disseminated. These deadlines shall be set forth clearly in the Notice.
  - 8.2 For a Claim Form to be approved, the Claimant must meet the following criteria:
    - 8.2.1 Claim Forms shall be executed but need not be notarized;
    - 8.2.2 Claim Forms shall not require any proof of purchase;
- 8.2.3 Claim Forms shall require each Settlement Class Member to state, under penalty of perjury, the approximate day(s) he or she shopped at a Banana Republic or Gap

store; and

- 8.2.4 Claim Forms shall be submitted online. Claimants will be directed to submit their Claim Forms electronically on the Settlement Website.
- 8.3 Claim Forms and Opt-Out Request Forms shall be available on the Settlement Website. The Email Notice and Publication Notice shall direct Settlement Class Members to the Settlement Website, which shall contain the Claim Form, Opt-Out Request Form, and other documentation concerning the Litigation and Settlement.
- 8.4 Submission of more than one Claim Form, or submission of an incomplete Claim Form, may render the Claim Form submitted by that Settlement Class Member invalid.
- 8.5 Within twenty (20) days after the deadline to submit Claim Forms, the Claims Administrator shall provide a spreadsheet to Class Counsel and to Gap that contains sufficient information for the Parties to determine the number of Verified Claims. The Claims Administrator shall also provide information regarding rejected Claims, as well as the reasons why each Claim was rejected. The Claims Administrator shall retain the originals of all Claim

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Forms received from Claimants and shall make copies of the originals available to Gap or Class Counsel within three (3) business days upon request.

#### 9. Opt-Out Process

- 9.1 A Settlement Class Member who wishes to exclude himself or herself from the Settlement and from the release of claims pursuant to the Settlement shall submit a Request to Opt Out. For a Request to Opt Out to be accepted, it must be timely and valid. To be timely, it must be postmarked by the date that is ninety sixty (690) days after the last date Notice is disseminated. To be valid, the Request to Opt Out must be signed and dated. Opt-Out Request Forms, substantially similar to the attached Exhibit G, shall be available for download from the Settlement Website and, upon request by a Settlement Class Member, made available by the Claims Administrator through First Class Mail.
- 9.2 A Settlement Class Member who submits a Request to Opt Out is not eligible to receive a Merchandise Certificate, except that if any Settlement Class Member submits both a Request to Opt Out and a Claim Form, the Request to Opt Out will be rejected, the Settlement Class Member will be treated as if they are still a member of the class, and the Claim Form will be treated as valid, if it meets the requirements detailed above, and processed.
- 9.3 The Claims Administrator shall maintain a list of persons who have excluded themselves and shall provide such list to the Parties upon request. The Claims Administrator shall retain the originals of all Requests to Opt Out (including the envelopes with the postmarks) received from Settlement Class Members and shall make copies of the originals available to Gap or Class Counsel within three (3) business days upon request.
- 9.4 Gap, at its sole discretion, has the right to terminate the Settlement if more than one thousand (1,000) Class Members opt out of the Settlement Class and if Gap notifies Class Counsel in writing that it has elected to terminate the Agreement. If the Agreement is terminated, it will be deemed null, void, and unenforceable.

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# 10. Objection Process

- 10.1 A Settlement Class Member who wishes to object to the Settlement must notify the Court of his or her objection, in writing, within sixty (60) days of the last date Notice is disseminated.
- 10.2 To be considered valid, an objection must be in writing, must include the objector's name and address, and must include the basis for the objection, along with any and all documents that support the objection. The objection must also indicate whether or not the objector intends to appear at the hearing on the motion for final approval of the Settlement. The objection must be filed with the Court on or before the deadline in Section 10.1. Additional instructions regarding how to object to the Settlement are contained in the Notices.
- 10.3 Settlement Class Members who do not file a timely written objection in accordance with the procedures set forth in the Agreement shall be deemed to have waived any objections to the Settlement and shall forever be foreclosed from making any objection (whether by appeal or otherwise) to the Settlement, or any aspect of the Settlement, including without limitation the fairness, reasonableness, or adequacy of the Settlement, or any award of Attorneys' Fees and Costs, reimbursement of costs and expenses, and/or the Class Representative Incentive Payments.

#### 11. Distribution Process

- 11.1 Class Counsel shall provide Gap with all necessary W-9 tax forms in connection with the Attorneys' Fees and Costs and Class Representative Incentive Payments. Within ten (10) business days following the Settlement Effective Date and receipt of all necessary tax forms from Class Counsel, Gap shall pay by wire transfer to an account, on behalf of Class Counsel, monies sufficient to cover the Attorneys' Fees and Costs and Class Representative Incentive Payments approved by the Court.
- 11.2 Within ninety (90) days following the Settlement Effective Date, Gap shall provide a sufficient number of Merchandise Certificates for distribution to (i) all Identified Class Members who do not submit a valid Request to Opt Out, and (ii) all Settlement Class Members

CLASS ACTION SETTLEMENT AGREEMENT

who submit a Verified Claim. The Merchandise Certificates shall be distributed via email within one hundred and twenty (120) business days following the Settlement Effective Date.

# 12. Comprehensive Waiver, Release, and Dismissal

- 12.1 <u>Settlement Class Member Released Claims</u> Released by Settlement Class Members:
- acknowledged, all Releasing Settlement Class Members do hereby irrevocably release, acquit, and forever discharge Gap (and all past and present affiliates, divisions, parents, or subsidiaries, officers, directors, employees, agents, and attorneys) against any and all claims, rights, penalties, demands, damages, costs and expenses (including attorneys' fees and costs other than those costs and expenses required to be paid pursuant to the Agreement), causes of action, or liability of any kind arising out of or in connection with all of the claims or causes of action that were made or could have been made in the Litigation or in any other forum relating, in whole or in part, to the alleged acts, omissions, facts, matters, transactions, and circumstances asserted in the Litigation, including assertions that Gap has used false or misleading promotional materials at Banana Republic and Gap stores during the Class Period.
- 12.1.2 The Settlement Class Member Released Claims includes a release of all claims for Attorneys' Fees and Costs incurred by Releasing Settlement Class Members or by Class Counsel or any other attorney in connection with the Litigation and the Settlement.
- 12.1.3 Releasing Settlement Class Members The Class Representatives understand and agree that the release of the Settlement Class Member Released Claimstheir claims is a full and final general release applying to both those Settlement Class Member Released Claims that are currently known, anticipated, or disclosed to Releasing Settlement Class Members Members that are presently unknown, unanticipated, or undisclosed to any Releasing Settlement Class Members Class Representative arising out of the alleged facts, circumstances, and occurrences underlying: (i) the claims set forth in the Litigation; or (ii) Gap's conduct with respect to the

CLASS ACTION SETTLEMENT AGREEMENT

Litigation. Releasing Settlement Class Members The Class Representatives acknowledge that the facts could be different than they now know or suspect to be the case, but they are nonetheless releasing all such unknown claims. In exchange for the good and valuable consideration set forth herein, all Releasing Settlement Class Members Class Representatives further waive any and all rights or benefits that they as individuals or the class may now have as a result of the alleged facts, circumstances, and occurrences underlying the claims set forth in the Litigation under the terms of § 1542 of the California Civil Code (or similar statute in effect in any other jurisdiction), which provides as follows:

A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS THAT THE

A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS THAT THE CREDITOR DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE, WHICH IF KNOWN BY HIM OR HER MUST HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH DEBTOR.

- 12.2 The Parties acknowledge that the Settlement, including the releases provided in Section 12, reflects a compromise of disputed claims.
- 12.3 The Final Judgment shall dismiss the Litigation with prejudice as to Gap and shall incorporate the terms of this release.

# 13. Duties of The Parties With Respect to Preliminary Court Approval

- 13.1 On or before January 23, 2019, or such other date as the Court approves, Class Counsel shall apply to the Court for a Preliminary Approval Order substantially in the following form:
  - 13.1.1 Conditionally certifying the Settlement Class;
  - 13.1.2 Preliminarily approving the Settlement;
- 13.1.3 Approving as to form and content the proposed notices and notice
- plan, including the Email and Publication Notices, Claim Form, and Opt-Out Request Form;
- 13.1.4 Scheduling a fairness hearing on the question of whether the proposed Settlement should be finally approved as fair, reasonable, and adequate as to the Settlement Class;

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1	13.1.5 Approving Cherilyn DeAguero, Sean Bose, Rakhee Bose and					
2	Alexandra Boggio as Settlement Class Representatives;					
3	13.1.6 Approving as Class Counsel for the Settlement Class, William					
4	Turner and Asha Dhillon of JONES, BELL, ABBOT, FLEMING & FITZGERALD, L.L.P.; and					
5	13.1.7 Approving KCC as Claims Administrator.					
6	13.2 Gap shall cooperate with Class Counsel as reasonably necessary to obtain the					
7	Preliminary Approval Order in accordance with the terms of the Agreement.					
8	14. Duties of The Parties Following Preliminary Court Approval					
9	14.1 Following issuance of the Preliminary Approval Order by the Court, and prior to					
10	the final fairness hearing, Class Counsel will submit a proposed Final Judgment that will be					
11	agreed to by the Parties. The proposed Final Judgment shall:					
12	14.1.1 Approve the Settlement, adjudging the terms thereof to be fair,					
13	reasonable, and adequate, and directing consummation of its terms and sections;					
14	14.1.2 Approve Class Counsel's application for an award of Attorneys'					
15	Fees and Costs;					
16	14.1.3 Approve the Class Representative Incentive Payments;					
17	14.1.4 Certify the Settlement Class for Settlement purposes only in					
18	accordance with applicable legal standards and the Agreement; and					
19	Dismiss the Litigation between the Class Representatives and the					
20	Settlement Class Members, on the one hand, and Gap on the other hand, on the merits and with					
21	prejudice and permanently bar the Class Representatives, and all Settlement Class Members					
22	(other than those who timely filed valid Opt-Out Requests) from further prosecuting any of the					
23	Settlement Class Member Released Claims against Gap.					
24	14.2 Gap shall cooperate with Class Counsel as necessary to obtain entry of the Final					
25	Judgment, in accordance with the terms of the Agreement, and the dismissal with prejudice of the					
26	Litigation as to Gap.					
27	14.3 The Final Judgment shall not be considered final until the occurrence of the					
28	Settlement Effective Date.					

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#### 15. Mutual Full Cooperation

15.1 The Parties agree to cooperate fully with each other to accomplish the terms of the Settlement, including, but not limited to, execution of all necessary documents, and to take such other action as may reasonably be necessary to implement the terms of the Settlement. The Parties shall use their best efforts, including all efforts contemplated by the Settlement and any other efforts that may become necessary by order of the Court or otherwise, to effectuate the terms of the Settlement. As soon as practicable after execution of the Agreement, Class Counsel shall, with the assistance and cooperation of Gap and its counsel, take all necessary steps to secure the Final Judgment.

#### 16. Statement of No Admission

deemed an admission of liability, culpability, or wrongdoing. Gap expressly denies liability for the claims asserted and specifically denies and does not admit any of the pleaded facts not admitted in its pleadings in the Litigation. Nor shall the Agreement or the Settlement constitute an admission by Gap as to any interpretation of laws or as to the merits, validity, or accuracy of any claims made against it in the Litigation. Likewise, nothing in the Agreement shall be construed as or deemed an admission by Class Representatives or the Settlement Class with regard to the validity of any of Gap's defenses or affirmative defenses. Each of the Parties has entered into the Agreement and the Settlement with the intention to avoid further disputes and litigation with the attendant inconvenience and expenses.

16.2 The Agreement, and all related documents, the certification for settlement purposes entered pursuant to the Agreement, and any Claim Forms, Requests to Opt-out or Objections submitted by Settlement Class Members and all other actions taken in implementation of the Settlement, including any statements, discussions, or communications, and any materials prepared, exchanged, issued, or used during the course of the negotiations leading to the Agreement, are settlement documents and shall be inadmissible in evidence and shall not be used for any purpose in the Litigation or any other judicial, arbitral, administrative, investigative, or

CLASS ACTION SETTLEMENT AGREEMENT

other court tribunal, forum, or proceeding, or any other litigation against Gap, for any purpose, except in an action or proceeding to approve, interpret, or enforce the terms of the Agreement.

16.3 The Claim Forms, Opt-Out Requests or Objections, or other evidence produced or created by any Settlement Class Member in connection with the claims resolution procedures pursuant to the Settlement, and any actions taken by Gap in response to such Claim Forms, Opt-Out Requests, Objections, or other evidence, do not constitute, and will not be deemed to constitute, an admission by Gap of any violation of any federal, state, or local law, statute, ordinance, regulation, rule, or executive order, or any obligation or duty at law or in equity.

# 17. Voiding The Agreement

- 17.1 In the event that the Court disapproves or sets aside the Agreement or any material part of the Agreement for any reason, or holds that it will not enter the Final Judgment without material modification, or holds that the entry of the Final Judgment or any material part thereof should be overturned or modified in any material way, then:
- 17.1.1 If all Parties do not agree jointly to appeal such ruling, the Agreement will become null and void, and the Parties stipulate to joint motions (i) that any and all orders entered pursuant to the Agreement be vacated; and (ii) that any and all dismissals pursuant to the Agreement will be vacated; or
- Judgment or its equivalent in all material respects is not in effect after the termination of all proceedings arising out of such appeal, the Agreement will become null and void, and the Parties stipulate to joint motions (i) that any and all orders entered pursuant to the Agreement be vacated, including without limitation any order modifying the class certification order or permitting amendment of the complaint to conform the complaint to the class definition set out in Section 1.25; and (ii) that any and all dismissals pursuant to the Agreement will be vacated; and the Litigation will resume in the California Superior Court, County of Los Angeles.
- 17.2 In the event that the Court does not approve the Attorneys' Fees and Costs in the amount requested by Class Counsel, or in the event that the Attorneys' Fees and Costs requested by Class Counsel are reduced, that finding shall not be a basis for rendering the entire Agreement

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null, void, or unenforceable. Class Counsel retains their right to appeal any decision by the Court regarding the Attorneys' Fees and Costs.

#### 18. Authority to Execute

18.1 The respective signatories to the Agreement each represent that they are fully authorized to enter into the Settlement on behalf of the respective Parties for submission to the Court for preliminary and final approval.

#### 19. No Prior Assignments

19.1 The Parties represent, covenant, and warrant that they have not directly or indirectly, assigned, transferred, encumbered, or purported to assign, transfer, or encumber, to any person or entity any portion of any liability, claim, demand, action, cause of action, or right released and discharged in the Settlement.

#### 20. Miscellaneous Sections

- 20.1 <u>Construction</u>. The Parties agree that the terms and conditions of the Settlement are the result of lengthy, intensive, arms-length negotiations between the Parties and that the Settlement shall not be construed in favor of or against any party by reason of the extent to which any party or her or his counsel participated in the drafting of the Settlement.
- 20.2 <u>Captions and Interpretations</u>. Section titles or captions contained in the Agreement are a matter of convenience and for reference, and they in no way define, limit, extend, or describe the scope of the Settlement or any section of the Agreement.
- 20.3 <u>Modification</u>. The Agreement may not be changed, altered, or modified, except in a writing signed by the Parties and approved by the Court. Notwithstanding the foregoing, the Parties agree that any dates contained in the Agreement may be modified by agreement of the Parties without Court approval if the Parties agree and cause exists for such modification. The Settlement may not be discharged except by performance in accordance with its terms or by a writing signed by the Parties.
- 20.4 <u>Integration Clause</u>. The Agreement, the Exhibits hereto, and any other documents delivered pursuant hereto contain the entire agreement between the Parties relating to the resolution of the Litigation, and all prior or contemporaneous agreements, understandings,

CLASS ACTION SETTLEMENT AGREEMENT

representations, and statement legal counsel, are merged in the except in writing and signed by 20.5 Binding on Assisteness and their and assigns.

20.6 Binding on Set Class is large, it is impossible Agreement. The Email and P summary of the Settlement and the release. Excepting only the Request, the Email and Public Agreement was executed by experiment was executed by experiment and the release. In the Email and Public Agreement was executed by experiment was executed by experiment and visual public and public

representations, and statements, whether oral or written and whether by Party or such Party's legal counsel, are merged in the Agreement. No rights under the Settlement may be waived except in writing and signed by the Party against whom such waiver is to be enforced.

- 20.5 <u>Binding on Assigns</u>. The Settlement shall be binding upon, and inure to the benefit of, the Parties and their respective heirs, trustees, executors, administrators, successors, and assigns.
- 20.6 <u>Binding on Settlement Class Members</u>. It is agreed that because the Settlement Class is large, it is impossible or impractical to have each Settlement Class Member execute the Agreement. The Email and Publication Notices will provide all Settlement Class Members with a summary of the Settlement and will advise all Settlement Class Members of the binding nature of the release. Excepting only those Settlement Class Members who timely submit an Opt-Out Request, the Email and Publication Notice shall have the same force and effect as if the Agreement was executed by each Settlement Class Member.
- 20.7 <u>Counterparts</u>. The Agreement may be executed by .pdf signature and in any number of counterparts, and when each Party has signed and delivered to each other at least one such counterpart, each counterpart shall be deemed an original, and, when taken together with other signed counterparts, they shall constitute one and the same Agreement, which shall be binding upon and effective as to all Parties.
- 20.8 <u>Applicable Law.</u> The Agreement shall be governed by California law without regard to its choice of law or conflicts of law principles or provisions.

# 21. Disputes

21.1 Mediation. The Parties agree that they will first attempt to resolve any disagreements or disputes over the implementation of the terms of the Settlement, the Agreement, or any other documents necessary to effectuate the Settlement through a mediator who is mutually agreeable to the Parties. In the event that one or more of the Parties institutes a legal action, arbitration, or other proceeding against any other Party or Parties to enforce the sections of the Settlement or to declare rights and/or obligations under the Settlement, they will bear their own costs, expenses, and attorney's fees.

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#### 22. Confidentiality

22.1 Any and all negotiations related to the Settlement and the Agreement will remain strictly confidential and shall not be discussed with anyone other than the Class Representatives and Gap, their retained attorneys, their accountants and financial or tax advisers, the retained consultants, the Court, and a mediator who is mutually agreeable to the Parties, unless otherwise agreed to by Class Counsel and Gap or unless otherwise ordered by the Court. The Parties will not issue any press release or equivalent, nor make any public statement, nor will they respond to any press or media inquiry, other than to state that the case has been settled and to direct any member of the press or media to the Settlement Website, the Agreement, and the documents publicly filed in the Litigation. This section does not prohibit the Parties from presenting to the Court as much information about their settlement negotiations as they mutually agree is necessary, or as the Court requires, to procure approval of the Settlement.

# 23. Documents and Discovery

23.1 Within thirty (30) days after the Settlement Effective Date, Class Counsel agrees to take steps necessary to destroy or erase all documents and data provided by Gap in the Litigation. Upon request from Gap, Class Counsel shall certify in writing to Gap their compliance with this section. Nothing in this section or the Agreement shall prohibit Class Counsel from retaining a case file, including all pleadings, motion papers, court filings, deposition transcripts, legal memoranda, correspondence, notes, and work product, so long as any exhibits to such documents that contain documents or data marked "CONFIDENTIAL" or "HIGHLY CONFIDENTIAL" continue to be treated as such under the Protective Order in this case.

CLASS ACTION SETTLEMENT AGREEMENT

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