

## Garden Brothers Circus Terms and Conditions

GARDEN BROS CIRCUS celebrates 100 years entertaining families throughout North America and “we’ve pulled out all the stops!” Last chance to see Elephants live! ‘Motorcycle Madness’ has motorcycle daredevils somersaulting and spinning in a big Globe of Doom; Chinese Acrobats, the Human Slingshot, Racing Camels, crazy comedy with Circus Clowns, daring aerialists; cirque artists. Its 1½ hours of excitement and fun at GARDEN BROS CIRCUS.

### Agreement-

AGREEMENT OF THESE TERMS IS EQUIVALENT TO A DIGITAL SIGNATURE ON A CONTRACT. THESE TERMS AND CONDITIONS ARE A BINDING CONTRACT BETWEEN YOURSELF AND GARDEN BROS CIRCUS. ALL SALES ARE FINAL. CANCELLATION OF AN ORDER IS NOT PERMITTED AFTER THE ORDER IS PROCESSED. If the event is cancelled you will receive a refund minus the Convenience charge WHICH IS **NEVER REFUNDABLE**. If you encounter any issues at the event or with the website, you must contact [fun@gardenbroscircus.com](mailto:fun@gardenbroscircus.com) within 5 business days following the originally scheduled date. Failure to do so will waive your rights to a refund. Not all refund requests will be honored. YOU CAN NOT EXCHANGE ITEMS OF YOUR ORDER PURCHASED FOR OTHER ITEMS FROM THE WEBSITE. YOU CAN NOT EXCHANGE ITEMS OF YOUR ORDER PURCHASED FOR MONEY TO USE AS CREDIT ON THE WEBSITE. REGARDLESS OF SITUATIONS SUCH AS INCLEMENT WEATHER, NATURAL DISASTERS, EXTENDED WAITS IN LINE AT THE VENUE, FAMILY EMERGENCIES A REFUND WILL **NOT** BE ISSUED. All Event personnel have the right to refuse entry to any ticket holder, without a refund, for any reason at their discretion. **Venue and Talent are subject to change without notice and are not grounds for a refund. Anything promised by the promoter that is unfulfilled is not guaranteed GARDEN BROS CIRCUS and is not grounds for a refund.**

### GARDEN BROS CIRCUS Customer Service-

If you have a problem regarding the GARDEN BROS CIRCUS website, issues purchasing tickets or have any questions, please feel free to contact us at (941) 343-2378 or email us at [fun@gardenbroscircus.com](mailto:fun@gardenbroscircus.com). Our office is opened Monday-Friday from 8:30am until 5:30 Eastern time.

### Convenience Fee-

A non-refundable Convenience fee will be charged and will appear on your merchant credit card statement along with your order charges. Total amount is shown at checkout. By agreeing to these terms you signify that you have understood and agree to this Convenience fee. In most situations, a Convenience fee is always added to the price of the ticket. We make every effort to keep this Convenience charge as low as possible. This fee covers the overhead charges involved in box office operations not limited to ticketing software fees, credit card fees, labor, ticket stock, phone fees and more. Sometimes the Convenience fees charged are directed to us by the promoter, and sometimes include fees. All ticketing outlets are forced to charge for a show, such as venue facility fees, parking fees, etc. Thank you for supporting our independent business and understanding that this small fee helps to keep us in business.

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