

Search For: Business Name, Type, URL, Phone

In: City, State or Postal Code

BBB Accredited

CONSUMER NEWS AND OPINION blog

Five Facts You Didn't Know About the BBB

By Holly Doering

October 28, 2011 Posted in: Consumer/Business Services

Me gusta A 69 personas les gusta esto. Regístrate para ver qué les gusta a tus amigos.

Tweet

Like 0

Share



1.) We are not a government agency.

2.) Complaints are handled by the Better Business Bureau office in the area where the company is based.

3.) The BBB is not a consumer watchdog.

4.) The BBB doesn't process employee/employer complaints.

5.) The Better Business Bureau will celebrate our 100th birthday in 2012.

In case you did know all that, my apologies. You get a gold star! Let's discuss the facts in more detail.

1) The BBB is a non-profit organization with a mission of increasing trust in the marketplace. Sometimes people think we can "shut down" bad companies—we can't, not directly. Companies receiving a plethora of complaints or a serious pattern are referred to state Attorney Generals and the Federal Trade Commission for this type of action.

2) When you file a complaint, whether you live in Helena, Montana, or Fairbanks, Alaska, your local BBB office will not be handling your complaint if the company you did business with is located in Tucson. The BBB serving that part of Arizona is the one that would handle your complaint. Confusing? Not really. Just go to www.bbb.org to file, and the computer will automatically route your complaint to the right place. Or, call your local office and they'll direct you.

3) While the BBB does provide many consumer services, like warning you about scams, we provide just as many business services. We are a business organization serving companies and customers alike. We are supported by dues from our Accredited Businesses.

4) The BBB receives many calls from people who are upset about the way a company treats its employees. The BBB does not get involved in these legal issues. The proper agency to file these types of complaints with is your state's Department of Labor & Industries.

5) The BBB was started in 1912 as an advertising watchdog group, and has evolved steadily into the BBB we know today! Watch this blog for more news about our upcoming centennial celebrations.

Me gusta A 69 personas les gusta esto. Regístrate para ver qué les gusta a tus amigos.

Related Posts:

BBB Connects the Dots During National Consumer Protection Week

Why Paying Attention to the UX of Your Website Matters

What's Really in Your Dietary Supplement?

What Does "Green" Actually Mean?

Tips on Giving to Ebola Appeals on Crowdfunding Sites

Tags: BBB, BBB Accredited Businesses, Better Business Bureau, facts about the BBB



About Holly Doering

Holly Doering has worked for the Better Business Bureau Serving Eastern Washington, North Idaho, and Montana for half a decade. Her areas of expertise include the CORE Values Program (Character, Optimism, Respect, Ethics) for Teens and Charity Review as well as writing and editing. Prior to that, she has written for two newspapers, a local magazine, and taught English at the community college. She is the proud author of a short story in ZYZZYVA literary magazine and has had good luck publishing lots of poetry. Each year she rolls up her sleeves and wades into the autumn Nanowrimo writing madness and has several unfinished novels to her credit.

Trackbacks / Pings

- DSEF & CBBB: Five Facts You Didn't Know About the BBB | Direct Selling Education Foundation
Why the Better Business Bureau Should Give Itself a Bad Grade | TIME.com
Why the Better Business Bureau Should Give Itself a Bad Grade - BusinessWorld Ads
Why the Better Business Bureau Should Give Itself a Bad Grade - TIME by insuranceforyourcar
Why the Better Business Bureau Should Give Itself a Bad Grade | Experts Bto
Why the Better Business Bureau Should Give Itself a Bad Grade - TIME | World Enews
ACROSS THE FADER - BIZ - Why the Better Business Bureau Should Give Itself a Bad Grade
Better Business Bureau A Worthless Institute?
Is the Better Business Bureau Running a Racketeering Scam? | I've Tried That
Let Social Media Help You Find a Contractor

Leave a Reply

Search Blog Content...

Search

Categories

- Consumer/Business Services
Alerts/Scams
Business to Business
Computers-Internet-Technology
Credit-Mortgages-Finances
Family Children & Education
Food & Beverage
Health Care Services
Home Improvement
Home Interior - Design & Products
Insurance
Retail Stores/Products

Follow Us!

Tweets by @bbb_us

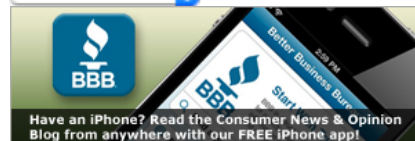
Disclaimer

Views expressed on this Blog are those of the individual author and do not necessarily reflect the views of BBB or the Council of Better Business Bureaus.

Archives

Archives

Select Month



Most Viewed Today

- Facebook Lottery Scam
BBB offers tips on when and how to file a complaint
The Facebook Friend Request Scam
Putting Ads on Your Car Scam

Latest Recalls By The CPSC

- Southern Recalls Women's Scarves Due to Violation of Federal Flammability Standard
YTL International Recalls Drywall Lifts Due to Injury Hazard

Latest Auto Recalls

- CHEVROLET (16V209000)
GMC (16V209000)

Blogroll

- Consumer Reports
Consumer World
ConsumerMan with Herb Weisbaum
Kiplinger
Mashable
Money Talks

Follow Us



Better Business Burea...

52,683 likes

Like Page

Contact Us

Be the first of your friends to like this



Your email address will not be published. Required fields are marked *

Name

*

Email

*

Website

Comment

[Submission Rules](#)

You may use these HTML tags and attributes: <abbr title=""> <acronym title=""> <blockquote cite=""> <code> <del datetime=""> <i> <q cite=""> <s> <strike>

 Type the text [Privacy & Terms](#)

[Privacy Policy](#) | [Terms of Use](#) | [Trademarks](#) | [Find a BBB](#) | [BBB Directory](#)
© 2012 Council of Better Business Bureaus, Inc.

asdf