



Terms & Conditions

HAVE A **QUESTION** FOR US?

Terms & Conditions

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Applicable Laws

Outlet country is the United States of America. Tekno Products, Inc. 301 Route 17 North, Suite 204, Rutherford, NJ 07070. Use of this website shall in all respects be governed by the laws of the state New Jersey, U.S., regardless of the laws that might be applicable under principles of conflicts of law. The parties agree that the New Jersey courts located in Essex County, New Jersey, shall have exclusive jurisdiction over all controversies arising under this agreement and agree that venue is proper in those courts.

Use Of The Website

By accessing the website, you warrant and represent to Tekno Products, Inc. (referred to as "website owner") that you are legally entitled to do so and to make use of information made available via the website.

Trademarks & Copyright

The trademarks, copyrights, names, logos, and service marks (collectively "trademarks & copyrights") displayed on this website are registered and unregistered trademarks of Tekno Products, Inc. Nothing contained on this website should be construed as granting any license or right to use any trademarks & copyrights without the prior written permission of Tekno Products, Inc. Any unauthorized use of trademarks & copyrights will be subject to legal action.

External Links

External links may be provided for your convenience, but they are beyond the control of the Tekno Products, Inc. and no representation is made as to their content. Use or reliance on any external links and the content thereon provided is at your own risk.

Warranties

Tekno Products, Inc. makes no warranties, representations, statements or guarantees (whether express, implied in law, or residual) regarding the website. However, if expressed on the website, Tekno Products, Inc. may offer warranties or guarantees on products delivered.

Ordering Process

Once credit card information is entered, Tekno Products, Inc. may present additional offers to you. Affirmative answers to each of these additional offers presented will result in the modification of the original order and the charging of your credit card for the total amount of products or services accepted by you during this process. A confirmation page with the complete order (including additional offers) will be displayed. Hitting the "Back" button of your browser during the ordering process may reset your order to the initial offer presented on the website.

Disclaimer Of Liability

Tekno Products, Inc. shall not be responsible for and disclaims all liability for any loss, liability, damage (whether direct, indirect, or consequential), personal injury or expense of any nature whatsoever which may be suffered by you or any third party Tekno Products, Inc. as a result of or which may be attributable, directly or indirectly, to your access and use of the website, any information contained on the website, your or your company's personal information or material and information transmitted over our system. In particular, neither the website owner nor any third party or data or content provider shall be liable in any way to you or to any other person, firm or corporation whatsoever for any loss, liability, damage (whether direct or consequential), personal injury or expense of any nature whatsoever arising from any delays, inaccuracies, errors in, or omission of any share price information or the transmission thereof, or for any actions taken in reliance thereon or occasioned thereby or by reason of non-performance or interruption, or termination thereof.

Conflict Of Terms

If there is a conflict or contradiction between the provisions of these website terms and conditions and any other relevant terms and conditions, policies or notices, the other relevant terms and conditions, policies or notices which relate specifically to a particular section or module of the website shall prevail in respect of your use of the relevant section or module of the website.

Severability

Any provision of any relevant terms and conditions, policies and notices, which is or becomes unenforceable in any jurisdiction, whether due to being void, invalidity, illegality, unlawfulness or for any reason whatever, shall, in such jurisdiction only and only to the extent that it is so unenforceable, be treated as void and the remaining provisions of any relevant terms and conditions, policies and notices shall remain in full force and effect.

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Return Policy

Our Guarantee

Your Satisfaction is 100% Guaranteed. If you are dissatisfied with any merchandise from Tekno Products, Inc. for any reason, simply return the product within 30 days for an easy refund of your purchase price, excluding shipping and handling.

Return Information

Follow return information which is shipped with each package. Send all returns to the address indicated on your packing slip/invoice. We suggest you ship returns to Moulton Logistics via a GROUND method that can be tracked (UPS ground / FedEx Ground / USPS Priority mail). Along with your return, be sure to include the following:1. Your order number and/or your complete name, address, and billing phone or email address2. A detailed explanation regarding your reason for returning the item(s)3. Information about whether you would like a refund or a replacement- No other paperwork, invoice, or preauthorization is needed for your return.

Refund Policy

Once your return is received, it will be processed within 10 business days. Tekno Products, Inc. will not be responsible for loss or damage of return shipments. A credit will be issued to your original method of payment for the full purchase price of your order excluding shipping and handling and any separate fees. Credit will be issued within 5-7 business days of receiving your returned item. Note: If we receive your item back in our warehouse and it does not meet our return policy terms, then we may not issue you a refund or send you a replacement.

SHIPPING POLICY

MOST ORDERS ARE SHIPPED VIA USPS/UPS. PLEASE ALLOW 10 BUSINESS DAYS FOR DELIVERY. WE MAKE EVERY ATTEMPT TO DELIVER YOUR PRODUCT AS FAST AS POSSIBLE BUT WE CANNOT GUARANTEE DELIVERY TIME. TO ENSURE THAT YOU RECEIVE YOUR ORDER WHEN YOU NEED IT, PLEASE PLAN ACCORDINGLY. DURING THE HOLIDAYS, PLEASE PLACE YOUR ORDER AT LEAST ONE WEEK PRIOR TO ENSURE TIMELY DELIVERY.

REQUIRED SIGNATURE

DELIVERIES TO RESIDENTIAL ADDRESSES TYPICALLY DO NOT REQUIRE A SIGNATURE, HOWEVER, IN THE EVENT THAT ONE IS REQUIRED AND NO ONE IS AVAILABLE TO SIGN, A NOTE WILL BE LEFT NOTING THE ATTEMPTED DELIVERY.

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