Case 4:16-cv-00540-KGB Document 1 Filed 07/26/16 Page 1 of 42

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF ARKANSASJAMES W. McCORNACK,

JUL 26 2016

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§	CIVIL ACTION NO. 4.16W540-KGB	
§		
§	[Removed from the Circuit Court of	
§	Pope County, Arkansas, Civil Division	
§	4, Case No. CV-2015-110]	
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Š	This case assigned to District Judge Baker	
§	and to Magistrate Judge Kerun CV	
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YETI COOLERS, LLC's NOTICE OF REMOVAL OF CIVIL ACTION

Under the Class Action Fairness Act ("CAFA"), 28 U.S.C. § 1332, Defendant YETI Coolers LLC ("Yeti") files this Notice of Removal of the civil action brought against it by Plaintiff James Moore in the Pope County, Arkansas Circuit Court.

I. INTRODUCTION

- 1. On April 16, 2015, Plaintiff James Moore ("Plaintiff") filed a putative class action on behalf of himself and similarly situated persons and entities against Mack's Sport Shop, LLLP d/b/a Mack's Prairie Wings, LLLP.
- 2. On June 23, 2016, Plaintiff filed his First Amended Complaint ("Complaint") and, for the first time, named Yeti as a Defendant. Summons and other papers were served on Yeti on June 28, 2016. This removal is timely filed under 28 U.S.C. § 1446(b)(1) because Yeti filed this notice within 30 days after receiving service of the Summons and Complaint. 28 U.S.C. § 1446(b). Murphy Bros. v. Michetti Pipe

Stringing, 526 U.S. 344, 347-348 (1999) (holding that "a named defendant's time to remove is triggered by simultaneous service of the summons and complaint, or receipt of the complaint... after and apart from the service of the summons").

3. Yeti's time to respond to the First Amended Complaint has not expired and Yeti has not yet served or filed a response to the Complaint.

II. PLAINTIFF'S ALLEGATIONS

- 4. This case involves allegedly defective Yeti coolers, including but not limited to model numbers YT35, YT45, YT50, YT65, YT75, YT85, YT105, YT120, YT155, and YT250 purchased by Plaintiff and the putative class. (Complaint ¶ 12). Plaintiff claims that Defendants "intentionally failed to advise their customers" that "Defendants misrepresent the volume of Yeti coolers." (Complaint ¶ 32).
- 5. The putative class comprises "[a]ll Arkansas consumers and entities, including Plaintiff and all similarly situated persons for the period from April 15, 2009 to present [] who purchased a Yeti cooler from the Defendant Mack's, either at a Mack's retail store or over the internet." (Complaint ¶ 21). Plaintiff also seeks equitable relief barring Yeti from selling its products marked with allegedly incorrect volumes to all consumers in Arkansas. (Complaint ¶ 26).
- 6. The Plaintiff, on his behalf and on behalf of the putative class he seeks to represent, asserts claims for violation of the Arkansas Deceptive Trade Practices Act ("ADTPA"), fraud, unjust enrichment, negligence/gross negligence, breach of contract, breach of express warranties, breach of implied warranty of merchantability, and breach of implied warranty to conform with the usage of trade. Plaintiff seeks

compensatory damages, restitution, reasonable attorneys' fees and costs, equitable and injunctive relief against future unfair trade practices, and "such further relief as the Court may deem just and proper." (Complaint, Prayer for Relief \P 2-3, 6-7).

III. BASIS FOR REMOVAL

7. The Court has original jurisdiction over the instant action under the Class Action Fairness Act ("CAFA"), codified in at 28 U.S.C. § 1332, 28 U.S.C. § 1441 (a) and (b), and 28 U.S.C. § 1453, because this is a putative class action with over 100 putative class members seeking to recover damages potentially over \$5,000,000.00, and there is minimal diversity. This case is removable under 28 U.S.C. § 1441(a).

A. Putative Class Consists of More than 100 Members

8. Plaintiff seeks to represent "[a]ll Arkansas consumers and entities, including Plaintiff and all similarly situated persons for the period from April 15, 2009 to present [] who purchased a Yeti cooler from the Defendant Mack's, either at a Mack's retail store or over the internet." (Complaint ¶ 21). Yeti has sold thousands of hard coolers to Mack's since April 15, 2009. See Declaration of Allison Louviere attached herewith as Exhibit A ("Louviere Decl."), at ¶ 6. The class size requirement for CAFA jurisdiction is therefore easily satisfied.

B. Minimal Diversity Exists

9. The second CAFA requirement is minimal diversity—at least one putative class member must be a citizen of a different state than one defendant. 28 U.S.C. §1332(d)(2).

10. Plaintiff Moore was and is a resident and a citizen of the State of Arkansas. (Complaint ¶ 7). Defendant Yeti was and is incorporated under the laws of the State of Delaware with its principle place of business in Dallas, Texas. (Complaint ¶ 9). Because Plaintiff is diverse from Defendant Yeti, CAFA's minimal diversity requirement is satisfied.

C. The Complaint Places More than \$5 Million in Controversy

- 11. Plaintiff has put well over \$5 million in controversy, and he knows it. He attempts to get around this by "waiving any right to any amount in controversy which exceeds \$5 million, including compensatory damages, restitution, injunctive relief, interest, costs, and attorney's fees." (Complaint ¶ 6). This stipulation does not affect Yeti's ability to remove this case. In *Standard Fire Insurance Co. v. Knowles*, the Supreme Court of the United States unanimously concluded that class counsel cannot avoid removal through a precertification stipulation purporting to limit damages to less than the federal jurisdictional amount. 568 U.S. ----, ---, 133 S. Ct. 1345, 1347, 185 L. Ed. 2d 439 (2013).
- 12. "[A] party seeking to remove under CAFA must establish the amount in controversy by a preponderance of the evidence regardless of whether the complaint alleges an amount below the jurisdictional minimum." Bell v. Hershey Co., 557 F.3d 953, 958 (8th Cir.2009) (emphasis added). In analyzing the amount in controversy, the question is "not whether the damages are greater than the requisite amount, but whether a fact finder might legally conclude that they are. . . ." Id. at 959 (emphasis original) (internal citations and quotations omitted); see also Jarrett v. Panasonic Corp. of N. Am., 934 F.

Supp. 2d 1020, 1023 (E.D. Ark. 2013) (denying motion for remand because Defendant failed to establish to a "legal certainty" that damages could not conceivably exceed \$5 million). If the defendant "prove[s] by a preponderance of the evidence that the amount in controversy is satisfied, remand is only appropriate if [the plaintiff] can establish that it is legally impossible to recover in excess of the jurisdictional minimum." *Bell*, 557 F.3d at 959.

- 13. CAFA provides that "the claims of the individual class members shall be aggregated to determine whether the matter in controversy exceeds the sum or the value of \$5,000,000.00, exclusive of interest and costs." 28 U.S.C. § 1332(d)(6).
- 14. In the Prayer for Relief, Plaintiff seeks: (1) compensatory damages and/or restitution; (2) reasonable attorneys' fees and costs; (3) pre-and post-judgment interest; (4) a constructive trust for the benefit of the Plaintiff and Class Members; (5) an injunction prohibiting Defendants from "further engaging in the unlawful practices" outlined in the Complaint; and (6) "such further relief as the Court may deem just and proper." (Complaint Prayer for Relief).
- 15. <u>Compensatory Damages</u>: Plaintiff asserts that he and his fellow class members are entitled to "rescission of their payment for every Yeti Cooler sold." (Complaint ¶ 36). In other words, Plaintiff seeks to recover every dollar spent by class members at Mack's on Yeti coolers since April 15, 2009, including tax.
- 16. Yeti has determined that since April 15, 2009, Mack's has purchased \$1,007,437 of allegedly actionable coolers from Yeti at wholesale prices. *See* Exhibit A (Louviere Decl.), ¶ 7. During this same period, Yeti has determined that its sales of

allegedly actionable coolers to entities and/or residents of Arkansas during the class period equal \$14,226,468. *Id.* at \P 8.

- 17. Plaintiff purports to represent consumers who purchased Yeti products at Mack's, meaning the vast majority of class members paid retail (as opposed to wholesale) prices for their allegedly actionable coolers. *Id.* at ¶ 9. Mack's typically offers Yeti products at around a 35% markup from the wholesale price it paid Yeti for the coolers. *Id.* at ¶ 9. Conservatively, this means that the pre-tax retail value of the inventory sold to Mack's by Yeti since April 15, 2009 is at least \$1,549,903.¹ *Id.* at ¶ 10. Similarly, the *pre-tax* retail value of inventory sold by Yeti to customers in Arkansas during the class period is \$21,886,873.84.² After applying Arkansas' sales tax of 6.5%, these figures jump to roughly \$1,650,646.69³ and \$23,309,520.60⁴ respectively.
- 18. From the above, it follows that if Plaintiff were to recover all of the compensatory damages he seeks, he would recover at least \$1,448,442.55.
- 19. <u>Punitive Damages</u>: "It is well settled that punitive damages must be considered in determining the amount in controversy." *See Allison v. Sec. Benefit Life Ins. Co.*, 980 F.2d 1213, 1215 (8th Cir. 1992).
- 20. While Plaintiff did not affirmatively request punitive damages in his Complaint, federal courts applying Arkansas law have held that punitive damages are

¹ \$1,007,437/ (1-.35) = \$1,549,903.

 $^{^{2}}$ \$14,226,468/ + (1-.35) = \$21,886,873.84.

^{3 \$1,549,903 + (\$1,549,903(.065)) = \$1,650,646.69.}

^{4 \$21,886,873.84 + (\$21,886,873.84(.065)) = \$23,309,520.60.}

"assumed to be legally recoverable even [where a] plaintiff's complaint [does] not include a prayer for punitive damages or allege that the defendant acted wantonly or maliciously." Doss v. Am. Family Home Ins. Co., 47 F. Supp. 3d 836, 841 (W.D. Ark. 2014); see also Bowles v. Osmose Utils. Servs., Inc., 443 F.3d 671, 675 (8th Cir. 2006); Thatcher v. Hanover Ins. Grp., Inc., 4:10–CV–4172, 2012 WL 1933079, at *6 (W.D. Ark. May 29, 2012) ("[T]here have been cases in which punitive damages have been properly awarded when merited even in the absence of their being sought after or prayed for by a party.").

- 21. Under Arkansas law, to recover punitive damages, a plaintiff must show that a defendant (1) is liable for compensatory damages, and (2) either "defendant knew or ought to have known, in light of the surrounding circumstances, that his or her conduct would naturally and probably result in injury or damage and that he or she continued the conduct with malice or in reckless disregard of the consequences, from which malice may be inferred; or [t]he defendant intentionally pursued a course of conduct for the purpose of causing injury or damage." Ark. Code Ann. § 16-55-206 (emphasis added). Generally, punitive damages are recoverable where the underlying damages arose from tort or fraud claims. See Curtis Lumber Co. v. La. Pac. Corp., 618 F.3d 762, 785 (8th Cir. 2010) (applying Arkansas law and noting that punitive damages "are particularly appropriate in cases involving fraud").
- 22. Here, Plaintiff has asserted fraud (Count II). To support this count, Plaintiff repeatedly alleges that Defendants' intentionally deceived consumers:
 - The Defendants have defrauded the consumers by advertising the Yeti coolers volume to be larger than actual size. (Complaint ¶19).

- Defendants, as part of their regular and intended practice, knew that
 its customers were unaware of the fact that Defendants misrepresented
 the volume of Yeti coolers in violation of Arkansas law. Defendants
 intentionally failed to advise their customers of these facts. (Complaint
 ¶ 32).
- Defendants conduct...was a regular and intended business practice of Defendant, instituted and implemented with a view towards unfairly profiting at the expense of its customers. (Complaint ¶ 33).
- Defendants know that the misrepresentations are false or has reckless disregard for the truth or falsity of the representations due to Defendants' extensive knowledge and experience in the retail sale industry. (Complaint ¶ 40).
- 23. Yeti denies engaging in any conduct that would give rise to punitive damages and denies that Plaintiffs may recover punitive damages, but Plaintiff's allegations constitute conduct that, if proven in accordance with applicable law, could lead to an award of punitive damages. See Ark. Code Ann. § 16-55-206. Certainly, it cannot be said there is no "possibility" of such damages being awarded. See Back Doctors Ltd. v. Metro. Prop. & Cas. Ins. Co., 637 F.3d 827, 831 (7th Cir. 2011) (reversing district court's improper remand because punitive damages award of \$2.4 million was possible).
- 24. Courts have consistently stated that potential punitive damages may be calculated by multiplying potential compensatory damages by a factor of between four and six. Basham v. Am. Nat. Cty. Mut. Ins. Co., 979 F. Supp. 2d 883, 889 (W.D. Ark. 2013) (removing party may factor in 6x punitive damages multiplier into CAFA amount in controversy calculation because such damages are possible); see also Thatcher, 2012 WL 1933079, at *6 (holding that punitive damages of over \$11 million were potentially available where the breach of contract damages amounted to only a little over \$2.4

million); Keeling v. Esurance Ins. Co., 660 F.3d 273, 275 (7th Cir. 2011) (Easterbrook, J.) (finding that a recovery of more than \$3 million in punitive damages—based on a multiplier of five—was improbable but not legally impossible); Bass v. Carmax Auto Superstores, Inc., 07-0883–CV-W-ODS, 2008 WL 441962, at *2 (W.D.Mo. Feb. 14, 2008) (holding that a punitive damages award of 6.7 times the amount of compensatory damages "would likely be constitutionally acceptable."); Brown v. City Chevrolet, LLC, No. 09-0642-CV-W-GAF, 2009 WL 3485833, at *1 (W.D.Mo. Oct. 28, 2009) (holding that a multiplier of over 3.98 was permissible); Kerr v. Ace Cash Experts, Inc., 4:10 CV 1645 DDN, 2010 WL 5177977, at *2 (E.D.Mo. Dec. 14, 2010) (holding that a compensatory damages award of only \$594,000 could "satisfy the amount in controversy requirement because of the potential for punitive damages and attorney's fees.").

- 25. Based on Plaintiff's allegations, Plaintiff could be awarded a punitive damages award equal to 6x Plaintiff's compensatory damages—i.e. \$9,903,880.14.5 Even applying a conservative punitive damages multiplier—3.5x Plaintiff's compensatory damages—would still result in a punitive damages award of over \$5 million.6
- 26. <u>Attorneys' Fees</u>: Additionally, Plaintiff requests attorneys' fees (Complaint, Prayer for Relief ¶ 3), which should also be considered when determining the amount in controversy. *Toller v. Sagamore Ins. Co.*, 514 F. Supp. 2d 1111, 1116 (E.D.

⁵ (1,650,646.69) (6) = \$9,903,880.14.

^{6 (1,650,646.69) (3.5) = \$5,777,263.42.}

Ark. 2007); see also Thatcher, 2012 WL 1933079, at *6 (without expressing an opinion on whether fees would be awarded, the court noted that attorneys' fees could be awarded, and therefore should be included in the calculations concerning the amount in controversy threshold for CAFA purposes).

- 27. Plaintiff has alleged three separate causes of action-violation of the ADTPA, breach of contract, and breach of implied warranty of merchantability—that can cause an award of attorney's fees. See Ark. Code Ann. § 4-88-113(f) ("Any person who suffers actual damage or injury as a result of an offense or violation as defined in this chapter has a cause of action to recover actual damages, if appropriate, and reasonable attorney's fees"); Thomas v. Olson, 364 Ark. 444, 451 (Ark. 2005) (attorneys' fees may be awarded if a plaintiff recovers actual damages under the ADTPA); Ark. Code Ann. § 16-22-308 ("In any civil action to recover on a[]...contract relating to the purchase or sale of goods, wares, or merchandise, or for labor or services, or breach of contract, unless otherwise provided by law or the contract which is the subject matter of the action, the prevailing party may be allowed a reasonable attorney's fee..."); Manuela v. Wheat, 2007 U.S. Dist. LEXIS 83620, at *2-3 (E.D. Ark. Oct 31 2007) (awarding fees when the court found for the plaintiffs primarily based on breach of the implied warranty of fitness for a particular purpose).
- 28. Numerous Arkansas federal district courts have held that 40% of the total possible recovery is a reasonable estimate of potential awardable attorneys' fees. *Basham*, 979 F. Supp. 2d at 890 (attorneys' fees can equal 40% of total recovery for purposes of calculating CAFA amount in controversy); *Thatcher*, 2012 WL 1933079, at *5

("The Court strongly doubts that any plaintiff's attorney would argue that attorneys' fees permissible under an applicable statute could not be awarded by a court with jurisdiction over the matter."); Knowles v. Standard Fire Ins. Co., 4:11-CV-4044, 2013 WL 3968490, at *6 (W.D. Ark. August 2, 2013) ("[E]ven though other courts have found it reasonable to award attorney's fees at a rate of 20-25% of the total recovery, this does not mean that a 40% rate would be legally impossible."). Yeti has already shown that when combined, restitution/compensatory damages and punitive damages could exceed \$10 million.⁷ It follows that Plaintiff's claims could result in an award of attorneys' fees in excess of \$4.5 million⁸, bringing the total amount in controversy before factoring in injunctive relief to over \$15 million.

- 29. <u>Declaratory Relief and Injunctive Relief</u>: Finally, Plaintiff has requested declaratory and injunctive relief. Specifically, Plaintiff requests this Court declare, as a matter of law, that Yeti's advertising practices violate the ADTPA as to *all Arkansas consumers*, and further requests that the Court enjoin Defendants from selling its coolers in Arkansas to *any consumer* (not just consumers who may purchase from Mack's) using its current methodology for measuring volume. (Complaint ¶¶ 26, 44).
- 30. It is well established within the 8th Circuit that the value of equitable and injunctive relief counts towards the amount in controversy. *See Toller*, 558 F. Supp. 2d at 930-31 (denying motion to remand). In *Toller*, this Court recognized that the "plaintiff-

 $^{^{7}}$ 1,650,646.69 + 9,903,880.14 = \$11,554,526.83.

⁸ (11,554,526.83) (0.4) = \$4,621,810.73.

centric" method of calculating the value of injunctive and declaratory relief cannot be squared with the text, purpose, or intent of CAFA:

"Traditionally, the Eighth Circuit has held that a district court must rely solely on the plaintiff's viewpoint in determining the amount in controversy. Courts refused to consider the cost of injunctive relief to the defendant because that would effectively aggregate the plaintiffs' claims to satisfy the amount in controversy, which plaintiffs were not allowed to do. However, after those cases were decided, Congress adopted [CAFA], which requires that the claims of Class action plaintiffs be aggregated in determining whether jurisdictional minimum of \$5,000,000 is met. The adoption of this provision requiring aggregation of the plaintiffs' claims is inconsistent with the old rule that required that the amount in controversy be viewed solely from the plaintiff's viewpoint. In determining the amount in controversy under [CAFA], the value of injunctive relief should probably be considered from either the plaintiffs' or the defendant's point of view." *Toller v. Sagamore Ins. Co.*, 558 F.Supp.2d 924, 930–31 (E.D.Ark.2008) (Holmes, J.).

The court noted that the proper approach for valuing claims for injunctive relief under CAFA includes the "aggregate cost to the defendant." *Id.* at 932. Ultimately, Judge Holmes denied the plaintiff's motion to remand because he determined that the possible economic consequences of the injunctive relief for the defendant far exceeded \$5 million. *Id.*

31. Judge Holmes' opinion has since been adopted by other federal district courts. For example, in *Adams v. Am. Family Mut. Ins. Co.*, the court rejected the plaintiff's attempts to "create an artificial distinction between the relief they seek . . . and the *value* of that relief." 981 F. Supp. 2d 837, 850 (S.D. Iowa 2013) (denying plaintiff's motion to remand because "if Plaintiffs are awarded the declaratory and injunctive relief they seek, Defendant is likely to face pecuniary costs that logically flow from such relief in amounts exceeding \$5 million."). The court reasoned that because

substantial pecuniary costs to Defendant are virtually certain to "logically flow" from the declaratory and injunctive relief awarded, those costs should be considered when calculating the amount in controversy. *Id.*

32.If this Court were to accept Plaintiff's allegation that Yeti's volume methodology is misleading and declare the use of that methodology in Yeti's advertising and/or labeling a per se violation of the ADTPA, future plaintiffs could argue that Yeti is collaterally estopped from ever again litigating the issue. Craven v. Fulton Sanitation Serv., Inc., 361 Ark. 390, 394, 206 S.W.3d 842, 844 (2005) ("Issue preclusion, better known in this state as collateral estoppel, bars relitigation of issues of law or fact previously litigated, provided that the party against whom the earlier decision is being asserted had a full and fair opportunity to litigate the issue in question and that the issue was essential to the judgment."). Practically speaking, such a declaration would enable every person who purchased a Yeti cooler in Arkansas since April 15, 2009 to attempt to recover from Yeti based on the finding that all of Yeti's coolers violate the ADTPA. The wholesale value of sales by Yeti to distributors and citizens in Arkansas during the Class Period of April, 15 2009 to the present total more than \$14 million. See Exhibit A (Louviere Decl.), ¶ 8. After factoring in the 35% retail markup and Arkansas sales tax of 6.5%, Yeti's potential exposure climbs to \$23,309,520.60. These are the minimum damages and "aggregate costs" to Yeti that could "logically flow" from a finding in Plaintiff's favor on all counts in this case. Toller, 558 F. Supp. 2d at 932.

- 33. Along the same lines, if this Court were to grant Plaintiff's request for an injunction, Yeti could be forced to recall every cooler currently offered for sale in Arkansas. Additionally, Yeti would either have to permanently withdraw its coolers from the Arkansas market, or redesign its coolers. This too would require Yeti to take on huge costs.
- 34. <u>Total Amount in Controversy</u>: Yeti has carried its burden of establishing "how the controversy exceeds \$5 million." *Hartis v. Chicago Title Ins. Co.,* 694 F.3d 935, 946 (8th Cir. 2012) (emphasis added). Plaintiff's Complaint puts more than \$38 million in controversy. As such, "remand is only appropriate if the plaintiff can establish to a *legal certainty* that the claim is for less than the requisite amount." *Id.*

D. No CAFA Exceptions Apply

35. This action does not fall within any exception to CAFA removal jurisdiction, and Plaintiff must prove otherwise. *Westerfeld v. Indep. Processing, LLC*, 621 F.3d 819, 822 (8th Cir. 2010) ("Once CAFA's initial jurisdictional requirements have been established by the party seeking removal...the burden shifts to the party seeking remand to establish that one of CAFA's express jurisdictional exceptions applies.").

E. Yeti Has Satisfied All Other Requirements For Removal

36. Under 28 U.S.C. § 1446, assignment to the United States District Court for the Eastern District of Arkansas is proper because Plaintiff sued Yeti in the Circuit Court of Pope County, Arkansas.

^{91,650,646.69 + 9,903,880.14 + 4,621,810.73 + 21,886,873.84 = \$38,063,211.40.}

- 37. Under 28 U.S.C. §1446, Yeti has provided this Court with copies of all process, pleadings, and orders served on and/or received by Yeti, attached as Exhibit B.
- 38. Promptly after filing this Notice of Removal, Yeti will provide written notice of removal to Plaintiff and co-Defendant and will file a copy of this Notice of Removal with the Circuit Court of Pope County, Arkansas, Civil Division 4.

F. Non-Waiver of Defenses

39. Yeti expressly reserves all of its defenses. By removing the action to this Court, Yeti waives no rights or defenses available under federal or state law. Yeti expressly reserves the right to move for dismissal of the Complaint under Rule 12 of the Federal Rules of Civil Procedure. Nothing in this Removal should be taken as an admission that Plaintiff's allegations are sufficient to state a claim for relief or have any merit.

WHEREFORE, Defendant YETI Coolers LLC, under the Class Action Fairness Act ("CAFA"), 28 U.S.C. § 1332, removes this action from the Circuit Court of Pope County, Arkansas, to the United States District Court for the Eastern District of Arkansas, and seeks resolution by this Court of all issues raised herein.

Respectfully submitted,

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Micah L. Goodwin (AR Bar #2015213)

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-AND-

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Joseph W. Golinkin, II (TX Bar # 24087596) jebgolinkin@akllp.com 600 Travis St., Suite 4200 Houston, TX 77007 (713) 220-4989 (Tel) (713) 238-5094 (Fax)

Pro Hac Vice Motions to be Filed

Attorneys for Defendant YETI Coolers, LLC

CERTIFICATE OF SERVICE

I certify that on July 26, 2016, a true and correct copy of this document was served on the following attorney of record by United States certified mail, return receipt requested, as follows:

Russell A. Wood, Esq. Wood Law Firm, P.A. 501 East 4th Street Russellville, Arkansas 72801 Counsel for Plaintiff

Richard T. Donovan Rose Law Firm 120 East Fourth Street Little Rock, AR 72201

Counsel for Defendant Mack's Sport Shop, LLP d/b/a Mack's Prairie Wings

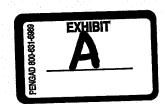
G. Alan Perkins

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF ARKANSAS

JAMES MOOKE, on behalf of himself	. 5							
and all similarly situated persons and	S							
entities,	§							
	ş	CIVIL ACTION NO						
Plaintiff,	S							
v.		§ [Removed from the Circuit Court of						
	S	Pope County, Arkansas, C	Civil Division					
MACK'S SPORT SHOP, LLLP D/B/A	5	4, Case No. CV-2015-110]						
MACK'S PRAIRIE WINGS, LLLP,	8							
AND YETI COOLERS, LLC,	S							
	ş							
Defendants.	S							

DECLARATION OF ALLISON LOUVIERE

- 1. I am currently employed by YETI Coolers, LLC ("Yeti"), and have been so employed since January of 2013. Currently I hold the position of Staff Financial Analyst and am responsible for financial reporting & analysis, SG&A consolidation, generation of monthly business reviews, & strategic business partnering with functional leaders. I make this Declaration pursuant to 28 U.S.C. § 1746. The statements set forth in this Declaration are based on my personal knowledge, or are based on a personal review of business records of Yeti that were kept in the course of its regularly conducted business activity and were prepared as a regular practice and custom. I am over 21 years of age and am competent to testify to the statements set forth in this Declaration.
- I have reviewed Plaintiff's First Amended Class Action Complaint ("Complaint") filed on June 23, 2016 in the Circuit Court of Pope County, Arkansas,



Civil Division 4, styled Moore v. Mack's Sport Shop, LLLP d/b/a Mack's Prarie Wings LLLP and YETI Coolers LLC, and assigned Case No. CV-2015-110.

- 3. Plaintiff seeks to represent a putative class concerning Arkansas citizens who purchased Yeti coolers, including but not limited to model numbers YT35; YT45; YT50; YT65; YT75; YT85; YT105; YT120; YT155; and YT250 ("Hard Coolers") from Defendant Mack's Sports Shop, LLLP d/b/a Mack's Prarie Wings ("Mack's"), either at Mack's retail store or on Mack's website between April 15, 2009 and present.
- 4. I am familiar with Yeti's books and records pertaining to its sales of Hard Coolers. For the purposes of determining the amount in controversy in this matter, I reviewed Yeti's books and records to determine (1) the volume of Yeti's Hard Cooler sales to Mack's between April 15, 2009 and the present, and (2) the volume of Yeti's Hard Cooler sales to individuals and/or entities in Arkansas between April of 2009 and present.
- Mack's has been an authorized distributor of Yeti Hard Coolers since
 Mack's pays a wholesale price for Hard Coolers.
- Since April 15, 2009, Yeti has sold more than 1,000 Hard Coolers to Mack's for purposes of re-sale to consumers.
- Since April 15, 2009, the total sales volume of Yeti Hard Coolers to Mack's and shipped to Arkansas totaled approximately \$1,007,437.
- 8. Yeti sells Hard Coolers to Arkansas residents through numerous other retail stores besides Mack's. Yeti also sells coolers to Arkansas residents directly over

the Internet. Since April 15, 2009, the total sales volume of Yeti of Hard Coolers to

citizens of Arkansas totaled approximately \$14,226,468.

9. Mack's and other authorized Yeti distributors sell Yeti Hard Coolers at

"retail" price. Typically, the retail price of Yeti Hard Coolers is roughly 35% higher

than the wholesale price.

10. The total pre-tax, retail value of the Hard Coolers sold to Mack's by Yeti

for re-sale to consumers in Arkansas since April 15, 2009 is estimated at approximately

\$1,549,903.

I declare under penalty of perjury of the laws of the United States and the State

of Texas that the foregoing is true and correct.

Executed on this 25th day of July, 2016.

Allison Louviere

YETI COOLERS, LLC Representative



Service of Process Transmittal

06/28/2016

CT Log Number 529409683

TO:

Accounting Department

YETI Coolers, LLC

5301 Southwest Pkwy Ste 200

Austin, TX 78735-8986

RE:

Process Served in Texas

FOR:

YETI Coolers, LLC (Domestic State: DE)

ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:

TITLE OF ACTION:

JAMES MOORE, on behalf of himself and all similarly situated persons and entities, Pltfs. vs. MACK'S SPORT SHOP, LLLP, etc. and YETI COOLERS, LLC, Dfts.

DOCUMENT(S) SERVED:

Summons, Proof of Service, Attachment(s), First Amended Complaint, Exhibit

COURT/AGENCY:

POPE COUNTY: CIRCUIT COURT, AR

Case # CV2015110

NATURE OF ACTION:

Class action - Plaintiffs seeking relief for the damages sustained as a result of

defendants violation of the ADTPA

ON WHOM PROCESS WAS SERVED:

C T Corporation System, Dallas, TX

DATE AND HOUR OF SERVICE:

By Certified Mail on 06/28/2016 postmarked on 06/23/2016

JURISDICTION SERVED:

Texas

APPEARANCE OR ANSWER DUE:

Within 30 days after service of this summons on you (not counting the day you

received it)

ATTORNEY(S) / SENDER(S):

Russell A. Wood Wood Law Firm, P.A. 501 East 4th Street Russellville, AR 72801

ACTION ITEMS:

SOP Papers with Transmittal, via Fed Ex 2 Day, 783468090711

SIGNED: ADDRESS: C T Corporation System 1999 Bryan St Ste 900 Dallas, TX 75201-3140

TELEPHONE:

214-932-3601



Page 1 of 1 / AC

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WOOD LAW FIRM, P.A.
Russell A. Wood
Attorney at Law
501 East 4th Street, Suite
Russellville, AR 72801



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RESTRICTED DELIVERY

CT Corporation System, Registered Agent For YETI Coolers, LLC 1999 Bryan Street, Suite 900 Dallas, Texas 75201-136

IN THE CIRCUIT COURT OF POPE COUNTY, ARKANSAS **CIVIL DIVISION 4**

JAMES MOORE, on behalf of himself and all similarly situated persons and entities,) No. CV-2015-110
PLAINTIFF, v.)) FIRST AMENDED CLASS ACTION) COMPLAINT)
MACK'S SPORT SHOP, LLLP d/b/a MACK'S PRAIRIE WINGS, LLLP and YETI COOLERS, LLC,)) JURY TRIAL DEMANDED)
DEFENDANTS.)

SUMMONS

THE STATE OF ARKANSAS TO DEFENDANT:

CT Corporation System Registered Agent for YETI Coolers, LLC 1999 Bryan Street, Suite 900 Dallas, Texas 75201-136

A law lawsuit has been filed against you. The relief demanded is stated in the attached First Amended Class Action Complaint. Within 30 days after service of this summons on you (not counting the day you received it)-60 days if you are incarcerated in any jail, penitentiary, or other correctional facility in Arkansas—you must file with the clerk of this court a written answer to the First Amended Class Action Complaint or a motion under Rule 12 of the Arkansas Rules of Civil Procedure.

The answer or motion must also be served on the plaintiff or plaintiff's attorney, whose name and address are: Russell A. Wood, Attorney at Law, 501 East 4th St. Suite 4, Russellville, Arkansas 72801.

If you fail to respond within he applicable time period, judgment by default may be entered against you for the relief demanded in the First Amended Classific Complaint.

Address of Clerk's Office: POPE COUNTY COURTHOUSE RUSSELLVILLE, AR 72810

DIANE WILLCUTT, CLERK

No	This summons is for CT CORPORATION SYSTEM, Registered Agent for YETI Coolers, LLC,
Defen	dant
	PROOF OF SERVICE
	I personally delivered the summons and First Amended Class Action Complaint to the individual at (place) on(date), or
	I left the summons and First Amended Class Action Complaint in the proximity of the individual by after he/she refused to receive it when I offered it to him/her; or
٥	I left the summons and First Amended Class Action Complaint at the individual's dwelling house or usual place of abode at
	(address) with(name), a person at least 14 years of age who resides there, on(date); or
	at least 14 years of age who resides there, on(date), of
. 0	I delivered the summons and First Amended Class Action Complaint to (name of individual), an agent authorized by appointment or by
	law to receive service of summons on behalf of (name of defendant) on (date); or
0	I am the plaintiff or an attorney of record for the plaintiff in this lawsuit, and I served the summons and First Amended Class Action Complaint on the defendant by certified mail, return receipt requested, restricted delivery, or shown by the attached signed return receipt.
	I am the plaintiff or an attorney of record for the plaintiff in this lawsuit, and I mailed a copy of the summons and First Amended Class Action Complaint by first-class mail to the defendant together with two copies of a notice and acknowledgment and received the attached notice and acknowledgment form within twenty days after the date of mailing.
0	Other (specify):
. 0	I was unable to execute service because;
	My fee is \$

e:	SHERIFF OF	COUNTY
KANSAS		
Ву:	(Signature of server)	
	(Signature of server)	
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	Printed name, title, and badge n	umber)
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IN THE CIRCUIT COURT OF POPE COUNTY, ARKANSAS CIVIL DIVISION 4

JAMES MOORE, on behalf of himself and all similarly situated persons and entities,) No. CV-2015-110
PLAINTIFF, v.) FIRST AMENDED CLASS ACTION P. COMPLAINT
MACK'S SPORT SHOP, LLLP d/b/a MACK'S PRAIRIE WINGS, LLLP and YETI COOLERS, LLC,)) JURY TRIAL DEMANDED)
DEFENDANTS.	

Plaintiff, James Moore, on behalf of himself and on behalf of all other similarly situated persons and entities, for his First Amended Class Action Complaint alleges as follows:

I.

NATURE OF THE ACTION

1. This is a Class Action Complaint for deceptive trade practices and for breach of contract for all Arkansas consumers who purchased a Yeti cooler from the Defendant Mack's. Among other forms of relief, the named Plaintiff and the Class Members seek restitution for the deceptive collection of unlawful monies, damages for breach of contract, damages for violation of the Uniform Commercial Code – Sales, interest, injunctive and declaratory relief enjoining the future unlawful conduct.

II.

JURISDICTION AND VENUE

2. This Court has jurisdiction pursuant to Ark. Const., Article 16, § 13, Ark. Const.,

Amend. 80, § 6, and Ark. Code Ann. § 16-13-201(a). This Court also has jurisdiction pursuant to Rule 23 of the Arkansas Rules of Civil Procedure.

- 3. This Court has personal jurisdiction over Mack's Sport Shop, LLLP d/b/a Mack's Prairie Wings, LLLP (hereinafter "Mack's") and Yeti Coolers, LLC (hereinafter "Yeti) pursuant to ARK. Code Ann. § 16-4-101. At all times material to this action, Defendants were conducting business in the State of Arkansas.
- 4. Venue for this civil action is proper in Pope County pursuant to ARK. CODE ANN. § 16-60-101(a)(3)(A) on the ground that Plaintiff is a resident of Pope County.
- 5. The named Plaintiff and the Class Members assert no federal question. The state law causes of action asserted herein are not federally pre-empted.
- 6. Plaintiff brings this civil action on behalf of himself and on behalf of other Mack's consumers of Yeti coolers in Arkansas to enjoin the illegal established practices of the Defendants. Plaintiff brings this Class Action complaint for deceptive trade practices and breach of contract for deceptively advertising and selling Yeti coolers as containing more volume than they actually contain. The named Plaintiff and the class members assert that the amount in controversy will not exceed the sum or value of \$5,000,000, including compensatory damages, restitution, injunctive relief, interest, costs and attorney's fees. Plaintiff specifically waives any right to any amount in controversy which exceeds \$5,000,000, including compensatory damages, restitution, injunctive relief, interest, costs and attorney's fees. The aggregate amount in controversy of the Class Members' claims does not and will not exceed \$5,000,000. Upon information and belief, no individual claim will exceed \$500.

III.

THE PARTIES

7. Plaintiff James Moore (hereinafter referred to as "Plaintiff") is an individual

residing in Pope County, Arkansas. Plaintiff is a member and proposed representative of a class of Arkansas consumers who bought a Yeti Cooler(s) from the Defendant Mack's.

- 8. Defendant Mack's is a domestic, limited liability partnership registered to do business in the State of Arkansas. Defendants' registered agent for service is Eric Chin, 2335 Hwy 63 North, Stuttgart, AR 72160.
- 9. Defendant YETI Coolers, LLC ("YETI") is a Delaware limited liability company which makes its coolers available for sale to consumers throughout Arkansas at retailers like Defendant Mack's. Defendant YETI's registered agent for service of process is CT Corporation System, 1999 Bryan Street, Suite 900, Dallas, Texas 75201-3136.

IV.

FACTUAL ALLEGATIONS

A. Summary of Class Allegations

- 10. Mack's Prairie Wings advertises itself as America's Premiere Water Fowl

 Outfitter and the biggest and most extensive water fowl hunting website on the web. The

 Defendants' headquarters are located at 2335, Highway 63 North, Stuttgart, Arkansas 72160 and
 maintains a retail hunting website located at www.mackspw.com
- 11. Defendant Mack's is a dealer for Yeti Coolers which are expensive, premium coolers of varying sizes. Defendants are sellers of Yeti Coolers for purposes of Ark. Code Ann. 4-2-103(d).
- 12. The Defendant advertises various models of the Yeti Coolers and the chart below shows the advertised volume verses the actual volume of the Yeti Coolers:

MODEL	ADVERTISED	ACTUALS
	QUARTS	QUARTS ::
w Verin		28480 m.1.
YT45W	45	37.60
e established	V 510 51	4.5.40
YT65W	` 65	57.20
Y175W	85	34.74.80 le
YT85	85 105 - 105 - 108	97,50°C.
YT120	120	
224V12155164VA	i i ersesse i e	
YT250W	250	232.40

- 13. Upon information and belief, documents provided by Defendant YETI to Defendant Mack's, including invoices, *falsely* indicate the capacity of the coolers and that it is appropriate for Defendant Mack's to create advertisements, floor displays, and other materials promoting the volume capacity of various Yeti coolers in "advertised quarts," as listed above. In fact, however, Defendant YETI's documents are false, fraudulent, and misleading in that the coolers can only hold the "actual quarts" specified in the above chart.
- 14. It is standard practice within the cooler industry to use a numerical designation within the name or model of a cooler in order to signal the volume capacity, in quarts, of that particular cooler. This practice is so regularly observed within the trade so as to justify consumers' expectation that it would be observed with respect to Yeti Coolers.
- 15. On October 21, 2014 Plaintiff James Moore ordered a Yeti 45 Quart Tundra Cooler from the Defendant and paid a total of \$386.74. (See Exhibit A, attached).
 - 16. Plaintiff subsequently discovered that the Yeti 45 Quart Tundra Cooler was not

forty-five quarts as advertised by the Defendant, but rather, only 37.6 quarts.

- 17. Upon information and belief, the Defendants misrepresents the actual volume of each and every model Yeti Cooler sold by Defendant Mack's. Defendants misrepresent the actual volume of Yeti coolers in Mack's store, on Mack's website, and in the written advertisements Defendant Mack's sends through the United States mail.
- 18. Plaintiff and the proposed class members relied upon the statements of the Defendants to their detriment.
- 19. Defendants' conduct, through its representatives, is without justification. The Defendants have defrauded the consumers by advertising the Yeti coolers volume to be larger than actual size.
- 20. Upon information and belief, the money collected from the sale of the Yeti coolers has been used for the benefit of the Defendants.

V.

CLASS ACTION ALLEGATIONS

21. The named Plaintiff brings this action as a Class Action pursuant to Rule 23 of the Arkansas Rules of Civil Procedure on behalf of:

All Arkansas consumers and entities, including Plaintiff and all similarly situated persons for the period from April 15, 2009 to the present ("Class Period") who purchased a Yeti cooler from the Defendant Mack's, either at a Mack's retail store or over the internet.

Excluded from the class are the agents, affiliates and employees of the Defendants and the assigned judge and his/her staff, and members of the appellate court and their staff.

22. <u>Numerosity.</u> The requirements of Rule 23(a) are satisfied in that there are too many Class Members for joinder of all of them to be practicable. Defendant Mack's is a large

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retail business located in Stuttgart, AR and is the "biggest waterfowl hunting website on the web." As a result, the Class is so numerous that joinder of all members in a single action is impracticable. The members of the Class are readily identifiable from the information and records in the possession or control of Defendants.

- 23. <u>Commonality.</u> The claims of the Class Members raise numerous common issues of fact and law, thereby satisfying the requirements of Rule 23(a). These common legal and factual questions, which do not vary from one Class Member to another, and which may be determined without reference to the individual circumstances of any Class Member, include, but are not limited to, the following questions:
 - A. Whether Defendants' conduct constitutes breach of contract;
 - B. Whether Defendants participate in and pursues the common course of conduct complained of herein;
 - C. Whether Defendants' conduct violates Arkansas common law;
 - D. Whether Defendants' conduct constitutes a deceptive trade practice;
 - E. Whether Defendants' wrongful conduct resulted in economic damages to Plaintiff and members of the Class;
 - F. Whether the Class is entitled to damages and, if so, the amount of such damages;
 - G. The nature of additional relief to which Plaintiff and the Class are entitled, including, but not limited to, an Injunction for the conduct alleged herein and the establishment of a Constructive Trust.
- 24. Typicality. The claims of the named Plaintiff are typical of the unnamed Class

 Members because they have a common source and rest upon the same legal and remedial
 theories, thereby satisfying the requirements of Rule 23(a). For example, the named Plaintiff's
 claims are typical of the claims of the Class because Plaintiff and all Class Members were
 injured or damaged by the same wrongful practices in which Defendant engaged, namely the

breach of contract, violation of the Uniform Commercial Code - Sales, and deceptive practices.

- 25. Adequacy of Representation. The requirements of Rule 23(a) are satisfied in that the named Plaintiff has a sufficient stake in the litigation to vigorously prosecute this claim on behalf of the Class Members, and the named Plaintiffs interests are aligned with those of the proposed class. There are no defenses of a unique nature that may be asserted against Plaintiff individually, as distinguished from the other members of the Class, and the relief sought is common to the Class. Plaintiff does not have any interest that is in conflict with or is antagonistic to the interests of the members of the Class, and has no conflict with any other member of the Class. Plaintiff has retained competent counsel experienced in class action litigation to represent him and the Class in this litigation.
- 26. <u>Declaratory and Injunctive Relief</u>. All of the requirements for Rule 23 also are satisfied in that the Defendants' actions affected all Class Members in the same manner, making appropriate final declaratory and injunctive relief with respect to the Class as a whole. For example, Plaintiff seeks with respect to the Class as a whole a declaration that the Defendants breached a contract. Furthermore, injunctive relief is necessary to prevent others from succumbing to Defendants' unlawful practices. Because the monetary damages to an individual Class Member is relatively small and is ascertainable to a liquidated amount, monetary relief does not so overwhelm this action that it cannot also be certified for injunctive relief in order to enjoin Defendants from further violating Arkansas statutory and common law.
- 27. Predominance and Superiority. All of the requirements for Rule 23(c) are satisfied in that class action treatment is superior to other available methods for the fair and efficient adjudication of this controversy because individual litigation of the claims of all Class Members is economically unfeasible and procedurally impracticable. While the aggregate damages sustained by the Class are significant, the individual damages incurred by each Class

Member resulting from Defendants' unlawful conduct are too small to warrant the expense of individual suits. The likelihood of individual Class Members prosecuting separate claims is remote and, even if every Class Member could afford individual litigation, the court system would be unduly burdened by individual litigation in such cases. Individual members of the Class do not have a significant interest in individually controlling the prosecution of separate actions, and individualized litigation would also present the potential for varying, inconsistent or contradictory judgments while magnifying the delay and expense to all parties and to the court system resulting in multiple trials of the same factual issue and creating the possibility of repetitious litigation. Plaintiff knows of no difficulty to be encountered in the management of this action that would preclude its maintenance as a class action. Relief concerning Plaintiff's rights under the laws herein alleged and with respect to the Class would be proper. Defendants have acted, or refused to act, on grounds generally applicable to the Class, thereby making appropriate final injunctive or corresponding declaratory relief with regard to the members of the Class as a whole.

VI.

CAUSES OF ACTION

COUNT I - VIOLATIONS OF ADTPA, ARK. CODE ANN. § 4-88-101, et seq.

- 28. Plaintiff incorporates all allegations in each preceding paragraph as if fully set forth herein.
- 29. Pursuant to the ADTPA, ARK. CODE ANN. § 4-88-113(f), Plaintiff and the Class Members are entitled to bring a private action for Defendants' violation of the ADTPA because, among other things, they have suffered an ascertainable loss of money, namely that the payment of monies for a Yeti cooler that was misrepresented by Defendants.

- 30. Defendants' collection of the above described monies constitutes an unfair or deceptive practice which affects trade or commerce within Arkansas in violation of the ADTPA, ARK. CODE ANN. § 4-88-107 & 108.
- 31. Defendants uniformly represented to Arkansas consumers that the advertised volume of the Yeti Cooler was accurate.
- 32. Defendants, as part of their regular and intended practice, knew that its customers were unaware of the fact that Defendants misrepresented the volume of Yeti coolers in violation of Arkansas law. Defendants intentionally failed to advise their customers of these facts.
- 33. Defendants' conduct described in the preceding paragraphs was not isolated or unique to the Plaintiff, but was widespread, covering the time period of at least the past five (5) years, affecting thousands of Arkansas consumers, and was a regular and intended business practice of Defendant, instituted and implemented with a view towards unfairly profiting at the expense of its customers.
- 34. As a result of the above described unfair or deceptive acts or practices, all of which affect the conduct of trade and commerce in Arkansas, Defendants have violated the following provisions of the ADTPA, ARK. CODE ANN § 4-88-107(a):
 - (1) representing that its goods or services have...characteristics...uses, or benefits that they do not have;
 - (3) advertising goods or services with the intent not to sell them as advertised;
 - (10) engaging in any other unconscionable, false, or deceptive act or practice in business, commerce, or trade.
- 35. As a result of Defendants' violations of the ADTPA, Plaintiff and other members of the Class have thereby suffered ascertainable losses, the exact amount of which is presently unknown, but which is capable of being liquidated.
 - 36. As a result of Defendants, violations of the ADTPA, Defendants are liable to week

Plaintiff and the other members of the Class for all actual damages, including but not limited to,

(1) the rescission of their payment for every Yeti Cooler sold, (2) pro rata reimbursement based
on actual volume, (3) pre- and post-judgment interest on pro-rata reimbursement, (4) cost of suit,
including experts' fees, (5) and such other costs and/or relief which the Court determines.

37. Plaintiff and the Class Members further request their reasonable attorney's fees and costs, pursuant to the ADTPA, ARK. CODE ANN. § 4-88-113(e).

COUNT II - INTENTIONAL MISREPRESENTATION, FRAUD, AND DECEIT

- 38. Plaintiff incorporates all allegations in each preceding paragraph as if fully set forth herein.
- 39. Defendants engage in continuous and systematic misrepresentations of material facts to the Class, including Plaintiff, by representing and advertising the incorrect volume of the Yeti Coolers.
- 40. Defendants know that the misrepresentations are false or has reckless disregard for the truth or falsity of the representations due to Defendants' extensive knowledge and experience in the retail sales industry.
- 41. Defendants intend for Arkansas consumers to act in reliance upon the misrepresentations by paying the bill of sale. Since Defendants' conduct is designed to induce Arkansas consumers to pay the unlawful charges, Defendants' conduct constitutes a continuous deception where reliance is assumed.
- 42. Plaintiff and the Class justifiably relied upon the Defendants' misrepresentations due to Defendants' knowledge and experience in the retail sales industry. As a result of the reliance, Plaintiff and the Class suffered damages.

COUNT III - DECLARATORY AND TEMPORARY AND PERMANENT INJUNCTIVE RELIEF PURSUANT TO ADTPA, ARK. Code Ann. § 4-88-101, et seq.

- 43. Plaintiff incorporates all allegations in each preceding paragraph as if fully set forth herein.
- 44. Pursuant to § 4-88-101, et seq. of the ADTPA, Plaintiff and the Class Members request a declaration that the deceptive and/or unfair acts and practices with respect to the misrepresentation of the volume of Yeti Coolers is in violation of the ADTPA. Further, Plaintiff and the Class Members seek a Temporary and Permanent Injunction to enjoin Defendants from further violating the ADTPA as described herein.

COUNT IV -- UNJUST ENRICHMENT

- 45. Plaintiff incorporates all allegations in each preceding paragraph as if fully set forth herein.
- 46. A benefit has been conferred upon Defendants by the Plaintiff and the Class Members due to the purchase by Arkansas consumers of misrepresented Yeti Coolers.

 Defendants' acceptance and retention of such benefit is inequitable.
- 47. As a result of the unlawful acts and practices of Defendants described above, Defendants were unjustly enriched by the monies it collected from Plaintiff and the Class. Plaintiff and the Class are entitled to damages as a result of Defendants' unjust enrichment, including the disgorgement of all monies taken by Defendants from Plaintiff and the Class.

COUNT V – CONSTRUCTIVE TRUST

48. Plaintiff incorporates all allegations in each preceding paragraph as if fully set forth herein.

49. A constructive trust arises contrary to intention and in invitum [against an unwilling party], against one who, by commission of a wrong, or by any form of unconscionable conduct, artifice, concealment, or questionable means, or who in any way against equity and good conscience, either has obtained or holds the legal right to property which he ought not, in equity and good conscience, hold and enjoy. As a result of the above described wrongful conduct, Defendants have obtained monies from the Plaintiff and the Class Members which, in equity and good conscience, they should not hold and enjoy. This Court should establish a constructive trust from which the Plaintiff and the Class Members may claim their fees.

COUNT VI - NEGLIGENCE AND GROSS NEGLIGENCE

- 50. Plaintiff incorporates all allegations in each preceding paragraph as if fully set forth herein.
- 51. As a leader in the retail sales business in Arkansas and the United States,

 Defendants owed a duty of reasonable care in the advertising of Yeti Coolers to Plaintiff and the

 Class Members. This duty included accurately describing the volume of Yeti Coolers, since

 volume (quarts) is the industry standard for sizing of coolers. Defendants, however, breached

 these duties by misrepresenting the volume of the Yeti coolers.
- 52. As a direct and proximate result of the negligence and/or gross negligence of Defendants, Plaintiff and the Class Members have suffered damages.

COUNT VII - BREACH OF CONTRACT

- 53. Plaintiff incorporates all allegations in each preceding paragraph as if fully set forth herein.
- 54. Defendants seek out, provide, and/or sanction written advertisement to consumers for the sale of Yeti Coolers.

- 55. Defendants clearly misrepresent the actual volume of every Yeti Cooler carried by Defendant Mack's.
- 56. Plaintiff and the Class members accepted the written and/or advertised terms of the transaction and paid for a Yeti Cooler based upon the volume representations of the Defendants.
- 57. Defendants breached the written and/or advertised terms by failing to provide the Plaintiff and class members with a cooler the actual volume advertised.
- 58. Defendants' breach of the written and/or advertised terms is unlawful and unjustified.
- 59. As a result of Defendants' breach of contract, Plaintiff and other members of the Class have thereby suffered ascertainable losses, the exact amount of which is presently unknown, but which is capable of being liquidated.

COUNT VIII - BREACH OF EXPRESS WARRANTIES, Ark. Code Ann. § 4-2-313

- 60. Plaintiff incorporates all allegations in each preceding paragraph as if fully set forth herein.
- 61. Defendants' written advertisements and other materials create affirmations of fact regarding the volume of every Yeti Cooler carried by Defendant Mack's. (See Exhibit A, attached.) These affirmations of fact become a part of the basis of the bargain between Arkansas consumers and the Defendants, creating express warranties that the coolers will conform to the affirmations. Ark. Code Ann. § 4-2-313(1)(a).
- 62. Defendants' written advertisements and other materials create a description of each Yeti Cooler carried by Defendant Mack's. (See Exhibit A, attached.) These descriptions

become a part of the basis of the bargain between Arkansas consumers and the Defendants, creating express warranties that the coolers will conform to the descriptions. Ark. Code Ann. § 4-2-313(1)(b).

- 63. Defendants breached these express warranties by failing to provide the Plaintiff and Class Members with a cooler the actual volume advertised.
- 64. Because Class Members were persons whom Defendants might reasonably have expected to use, consume, or be affected by the Yeti Coolers Class Members purchased, any lack of privity between Class Members and any Defendant is no defense to an action for breach of warranty, express or implied. Ark. Code Ann. 4-86-101.

COUNT IX – BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY, Ark. Code Ann. § 4-2-314(1)

- 65. Plaintiff incorporates all allegations in each preceding paragraph as if fully set forth herein.
- 66. Defendants deal in Yeti Coolers and also hold themselves out as having knowledge or skill peculiar to Yeti Coolers sold to Arkansas consumers. Defendants are therefore merchants with respect to those Yeti Coolers. Ark. Code Ann. § 4-2-104(1).
- 67. Because Defendants are merchants with respect to Yeti Coolers, Defendants' sales of Yeti Coolers to Class Members included an implied warranty that the coolers were merchantable. Ark. Code Ann. 4-2-314(1).
 - 68. Defendants' Yeti Coolers sold to Class Members were not merchantable because:
 - (a) The coolers were unable to pass without objection in the trade under the contract description, Ark. Code Ann. § 4-2-314(2)(a); and
 - (b) The coolers did not conform to the promises and affirmations of fact made on their containers and labels, Ark. Code Ann. § 4-2-314(2)(f).

69. Because Class Members were persons whom Defendants might reasonably have expected to use, consume, or be affected by the Yeti Coolers Class Members purchased, any lack of privity between Class Members and any Defendant is no defense to an action for breach of warranty, express or implied. Ark. Code Ann. 4-86-101.

COUNT X – BREACH OF IMPLIED WARRANTY TO CONFORM WITH USAGE OF TRADE, Ark. Code Ann. § 4-2-314(3)

- 70. Plaintiff incorporates all allegations in each preceding paragraph as if fully set forth herein.
- 71. It is standard practice within the cooler industry to use a numerical designation within the name or model of a cooler in order to signal the volume capacity, in quarts, of that particular cooler. This practice is so regularly observed within the trade so as to justify consumers' expectation that it would be observed with respect to Yeti Coolers. That being so, this standard of practice is a usage of trade within the cooler industry. Ark. Code Ann. § 4-1-303(c).
- 72. Pursuant to Ark. Code Ann. § 4-2-314(3), this usage of trade created an implied warranty that Defendants' Yeti Coolers purchased by Class Members exhibited a volume capacity, in quarts, consistent with the numerical designation within the names or models of the coolers.
- 73. Defendants breached this implied warranty by failing to provide the Plaintiff and Class Members with coolers which conformed to this usage of trade.
- 74. Because Class Members were persons whom Defendants might reasonably have expected to use, consume, or be affected by the Yeti Coolers Class Members purchased, any lack of privity between Class Members and any Defendant is no defense to an action for breach of warranty, express or implied. Ark. Code Ann. 4-86-101.

VII.

PRAYER FOR RELIEF

WHEREFORE, the named Plaintiff and the Class Members demand judgment against

Defendants on each Count of the Complaint and the following relief:

- For an Order certifying that this action may be maintained as a class action, appointing Plaintiff and his counsel to represent the Class, and directing that reasonable notice of this action be given by Defendants to Class Members;
- 2. Award each plaintiff Class Member their compensatory damages and/or restitution;
- Grant the Plaintiff and Class Members their reasonable attorney's fees and costs incurred in this litigation;
- Award pre-and post-judgment interest as provided by law in amount according to proof at trial;
- 5. Institute a constructive trust for the benefit of the Plaintiff and Class Members;
- Enjoin Defendants from further engaging in the unlawful practices outlined above;
 and
- Grant the Plaintiff Class Members such further relief as the Court may deem just and proper.

fack's Prairie Wings - Duck Hunting, Hunting Dog Training, Ammuni...

htt www.mackspw.com/Members/OrderComplete.asp)

A copy of your order will be sent to: rotorooter3@yahoo.com

Your Web Order Reference Number is: 1881452

Thank you very much for placing your order with us.

Please use this number in any inquiries regarding your order.

You may wish to print or save this page for future reference.

Bill To

Ship To

Mr. James Ray Moore 1503 South Knoxville Ave Russellville, Arkansas 72802 Russellville, Arkansas 72802

James Ray Moore 1503 South Knoxville Ave

USA Ph: 4799706065 Ph: 4799708085

USA Ph: 4799708065 Ph: 4799708065

Order Summary

Item Description Availability Quantity Unit Price Total Price



Yeti 45 Quart Tundra Cooler Item #: YETYT 45 TAN

In Stock

1

\$349.99 \$349.99

The availability status shown above is current as of 10:45 AM CST, Tuesday, October 21

Subtotal:	\$349.99
Shipping Ground Shipping Charge:	Free!
Tax:	\$36.75
Total Cost:	\$386.74

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Tools Home Newsletter Sign Up Bargain Blind Му Сып



JS 44 (Rev. 07/16)

RECEIPT #

AMOUNT

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS JAMES MOORE, on behalf of himself and all similarly situated per and entities				BEFENDANTS Mack's Sport Shop, LLP D/B/A Mack's Prairie Wings, LLP Coolers, LLC					d Yeti
(b) County of Residence of First Listed Plaintiff Pope County, Arkan (EXCEPT IN U.S. PLAINTIFF CASES)			nsas	County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.				:	
(c) Attorneys (Firm Name, A Russell A. Wood 47 Wood Law Firm, P.A. 501 East 4th Street, Russ	9.967.9663)		Attorneys (If Known Mack's- Richard Yeti Coolers - G.	ı) T. Donova	an, Rose Law Fir	m		
II. BASIS OF JURISDI	CTION (Place an "X" in Oi	ne Box Only)		TIZENSHIP OF		PAL PARTIES			
1 U.S. Government Plaintiff	3 Federal Question (U.S. Government N	Not a Party)) PTF DEF X 1 □			r Defende PTF	ant). DEF
☐ 2 U.S. Government Defendant		p of Parties in Item III)	Citize	en of Another State	0 2 0	2 Incorporated and Proof Business In A		5	≱ 5
				en or Subject of a reign Country	O 3 O	3 Foreign Nation		5 6	5 6
IV. NATURE OF SUIT			-					regardes escape august and	anere problem specimen St.
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment ∞ Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits 赵 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel &		1	25 Drug Related Seizure of Property 21 USC 881 00 Other 26 Drug Related Seizure of Property 21 USC 881 00 Other 27 Drug Related Seizure of Property 21 USC 881 00 Other Labor Standards Act 80 Railway Labor Act 81 Family and Medical Leave Act 90 Other Labor Litigation 91 Employee Retirement Income Security Act 92 Naturalization Application Actions	422 Aj 423 W 28 28 28 28 28 28 28 28	opeal 28 USC 158 ithdrawal E USC 157 pyrights tent	□ 375 False CI □ 376 Qui Tan 3729(a) □ 400 State Re □ 410 Antitrus □ 430 Banks a □ 450 Commei □ 470 Rackete Corrupt □ 480 Consum □ 490 Cable/S □ 850 Securiti Exchan □ 890 Other St □ 891 Agricult □ 893 Environ □ 895 Freedon Act □ 896 Arbitrat □ 899 Adminii Act/Rev	aims Act in (31 USG) apportion t apportion t and Banki ree tion er Influer Organiza er Credit at TV es/Comm ge tatutory A tural Acts mental M ion strative P ciew or A Decision ationality	nment ng nced and ations additions Actions s fatters mation recedure ppeal of
	moved from 3	Remanded from Appellate Court	☐ 4 Reir Reo	pened Anot	sferred from	Litigation		Multidi Litigati	on -
VI. CAUSE OF ACTIO	ON Brief description of ca	2, 28 U.S.C. § 1441 nuse:	(a) and	On not cite jurisdictional state (b), and 28 U.S.C. actices by Ark. cons	tatutes unless § 1453		polers from E	Direct I	
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS UNDER RULE 2	IS A CLASS ACTIO 3, F.R.Cv.P.	N D	DEMAND \$		CHECK YES only JURY DEMAND:		compla	
VIII. RELATED CASS	E(S) (See instructions):	JUDGE			7_poc	KET NUMBER			
7-26-20	/6	SIGNATURE OF A	TORNEY	OF RECORD			:		

APPLYING IFP

JUDGE

MAG. JUDGE