

went to cancel this order, with no confirmation # of the cancellation, and they could not find the order. I get a call back from a local number, 262-200-0570, to ask if there was a problem ordering, and I told him that I wanted the said order listed in the link, then was told that the BOGO + Free Gift + Free Shipping for \$29.95 is sent to my email, and it is not there. I have NO confirmation that the new order is even correct. This company is trying to pull fast ones. There is no receipt. No cancellation notice. Nothing. Product_Or_Service: LIPO: TRIAL + 3 FULL + 10% OFF Order_Number: LIPOODR5037825 --- Additional Comments: DesiredSettlementID: Other (requires explanation) I would like my whole entire orders cancelled, with guarantee that I will NOT be charged the \$29.95, much less the \$136.17 - There is no receipt on any of the other transactions, and I am in no position to pay. Do not charge me, do not bill me, and do not charge me for anything, at all. There is no need even for the \$1.35 because the product(s) should not have left the building.

Primarily I ordered their product and after a qlong period of time I called lipozene because the product never came. Actually it took so long that I forgot all about. It. Then lipozene called me for payment and I told I never the product. At that time they said they would send me a complaint form making all any payments come to a halt during their investigation . To this I haven't heard from lipozene yet that haven stop trying to attack my account . Had they spoken to m,e they would have known that I no longer live at the same address. As soon as I got the complaint form I sent back to lipozene. I have tring to call and I have not to get thru . The recording says you may have up a 10 min. Wait for an operator and either no one answers the keeps ringing or lipozene operators simply disconnect you. thanks in advance for all your assistance in this matter. Your cooperation is greatly appreciated. --- Additional Comments: My resolution is to be the stopping of their collection from my account and restitution for monies already taken.

Complaint taken over the phone by BBB Staff (AI) Consumer states that she purchased Lipozene because it advertised weight loss guaranteed. Consumer states that she has been using the product for 3 months and has not had any weightloss. She also states that when she has called the company, she experienced customer service issues and is hung up on. --- Additional Comments: DesiredSettlementID: Other (requires explanation) Consumer would like a refund, \$90 - \$30 for per bottle she purchased.