| | Case 3:16-cv-02694-LB Docum | nent 1 Filed 05/18/16 Page 1 of 30 | |
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| 1 2 3 4 5 6 7 | LAW OFFICES OF RONALD A. MA RONALD A. MARRON (SBN 175650) ron@consumersadvocates.com SKYE RESENDES (SBN 278511) skye@consumersadvocates.com 651 Arroyo Drive San Diego, California 92103 Telephone:(619) 696-9006 Facsimile: (619) 564-6665 [Additional counsel on signature page] Attorneys for Plaintiff and the Propose | | |
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| 9 | UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA | | |
| 10 | | Case No.: | |
| 11 | TAYLOR ELY, on behalf of himself, all others similarly situated and the | Filed: CLASS ACTION | |
| 12 | general public, | COMPLAINT FOR: | |
| 13 | Plaintiff, | 1. VIOLATION OF CALIFORNIA | |
| 14 | v. | CONSUMERS LEGAL REMEDIES ACT [CIV. CODE §§ | |
| 15 | F. GAVIÑIA & SONS, INC., a | 1750, et seq.] | |
| 16 | California Corporation, | 2. VIOLATION OF CALIFORNIA UNFAIR COMPETITION LAW | |
| 17 18 | | [BUS. & PROF. CODE §§ 17200, et seq.] | |
| 10 | Defendant. | 3. VIOLATION OF CALIFORNIA | |
| 20 | | FALSE ADVERTISING LAW [BUS_& PROF. CODE §§ 17500, | |
| 21 | | et seq] | |
| 22 | | 4. BREACH OF EXPRESS WARRANTY | |
| 23 | | 5. BREACH OF IMPLIED | |
| 24 | | WARARANTY OF MERCHANTABILITY | |
| 25 | | 6. BREACH OF MAGNUSON- MOSS WARRANTY ACT | |
| 26 | | | |
| 27 | | DEMAND FOR JURY TRIAL | |
| 28 | | 1 | |
| | | <i>Ely v. F. Gaviñia & Sons, Inc.</i> | |
| | | CLASS ACTION COMPLAINT | |

Plaintiff, on behalf of himself, all others similarly situated, and the general public ("Plaintiff"), alleges against Defendant F. Gaviñia & Sons, Inc. ("Gavinia" or "Defendant") the following upon his own knowledge, or where there is no personal knowledge, upon information and belief and the investigation of his counsel:

JURISDICTION AND VENUE

1. This Court has original jurisdiction pursuant to 28 U.S.C. § 1332(d)(2)(A), as amended by the Class Action Fairness Act of 2005, because the matter in controversy, exclusive of interest and costs, exceeds the sum or value of \$5,000,000.00 and is a class action where more than two-thirds of the members of the class are citizens of a state different from the Defendant. This Court has supplemental jurisdiction over the state law claims pursuant to 28 U.S.C. § 1367.

2. Personal jurisdiction is derived from the fact that the Defendant conducts business within the State of California and within this judicial district.

3. Venue is proper within this district pursuant to 28 U.S.C. § 1391(b)(2) because many of the acts and transactions, including the purchases and sales giving rise to this action, occurred in this district and because Defendant:

- (i) is authorized to conduct business in this district and has intentionally availed itself of the laws and markets within this district through the promotion, marketing, distribution and sale of its products in this district;
 - (ii) does substantial business in this district;
- (iii) advertises to consumers residing in this district; and,
- (iv) is subject to personal jurisdiction in this district.

THE PARTIES

4. At all times relevant to this matter, Plaintiff Taylor Ely was a resident of Windsor, California.

5. On information and belief, at all times relevant to this matter,
 Defendant F. Gaviñia & Sons, Inc. was a California corporation that maintains its
 principal place of business, corporate headquarters, and residence in Vernon,
 California.

6. Members of the putative class reside in California and other states in the United States.

7. Defendant is the manufacturer, marketer, and seller of coffee products.

8. Defendant produces, markets, and sells its coffee products throughout the United States, including California.

9. Plaintiff is informed and believes and thereon alleges that at all times herein mentioned the Defendant and Defendant's employees were the agents, servants and employees of the Defendant, acting within the purpose and scope of that agency and employment.

10. In addition to selling its Products on the shelf in major retail stores, Defendant sells its Products directly to any consumer in the United States online via its website, www.donfranciscos.com and www.shopdonfranciscos.com. Defendant also distributes its Products to online third party retailers for sale directly to consumers through online transactions, and to third party distributors for sale directly to consumers in each state in the United States.

BACKGROUND FACTS

11. Defendant manufactures, advertises, markets, and sells varieties of flavored coffee, branded under the Don Francisco name brand, in cans, bags, and single-serving pods (collectively the "Products").

12. The Products are advertised and labeled as containing flavored coffees, for example, "Cinammon Hazelnut" or "Vanilla Nut".

13. Under California law, made applicable in this state through the State of California's incorporation of federal Food, Drug and Cosmetics Act ("FDCA") and the Food and Drug Administration's ("FDA") implementing regulations, each of these flavors as identified on the front label of the Products is referred to as the "characterizing flavor" of the product. 21 CFR § 101.22.

14. Pursuant to California and FDA regulations, a product's front label must disclose explicitly and prominently whether the product's characterizing flavor is created through the use of natural or artificial ingredients. The words "artificial" or "artificially flavored" must appear with the name of the characterizing flavor in the type size specified and with no intervening text. *Id*.

15. Defendant's Products' characterizing flavors are not created by use of the natural ingredients suggested by the Products' labels. Each Products' respective ingredient list discloses that it is instead flavored with compounds identified as "natural and/or artificial flavor." These Products in fact owe their characterizing flavors to Defendant's covert use of artificial flavors.

16. The front of the Products' packaging does not accurately or lawfully disclose this critical fact, as required by law.

17. Instead, Defendant's entire packaging, labeling, and marketing scheme is intended to give consumers the false or deceptive impression that they are buying a premium, naturally-flavored, "gourmet" product.

18. Defendant uses phrases like, "VANILLA NUT" superimposed over a photograph of a vanilla bean pod and vanilla bean flower, and phrases such as "tantalizing aromas of creamy vanilla & freshly roasted nuts," "Lively Flavors: Don Francisco's has discovered a way to balance the taste of freshly-roasted coffee with the bouquet of lively flavorings, you'll discover that the appetizing aromas of roasted nuts, zesty cinnamon, butterscotch or creamy vanilla will bring your coffee experience to new heights of satisfaction," and other representations on the

Product's front label to suggest to the consumer that this is a superior product with
 premium, natural ingredients.

19. In fact, the Products are inexpensive coffees with added artificial flavoring.

20. Plaintiff, who was deceived by Defendant's unlawful conduct, brings this action to remedy Defendant's unlawful acts.

21. Plaintiff purchased and consumed the Cinnamon Hazelnut and Vanilla Nut Products multiple times in California during the Class Period defined herein.

22. On behalf of the class as defined herein, Plaintiff seeks an order compelling Defendant to, inter alia: (1) cease manufacturing, distributing, and selling the Product in packaging that fails to comply with FDA regulations and California consumer protection laws; (2) conduct a corrective advertising campaign, including notice to the class; (3) destroy all misleading and deceptive packaging materials; (4) award Plaintiff and other Class-members restitution; and (5) pay Plaintiff's costs, expenses, and attorney fees.

FACTS

23. This is a consumer protection class action lawsuit on behalf of purchasers of Defendant's flavored coffees under the Don Francisco's brand name (collectively, the "Products").

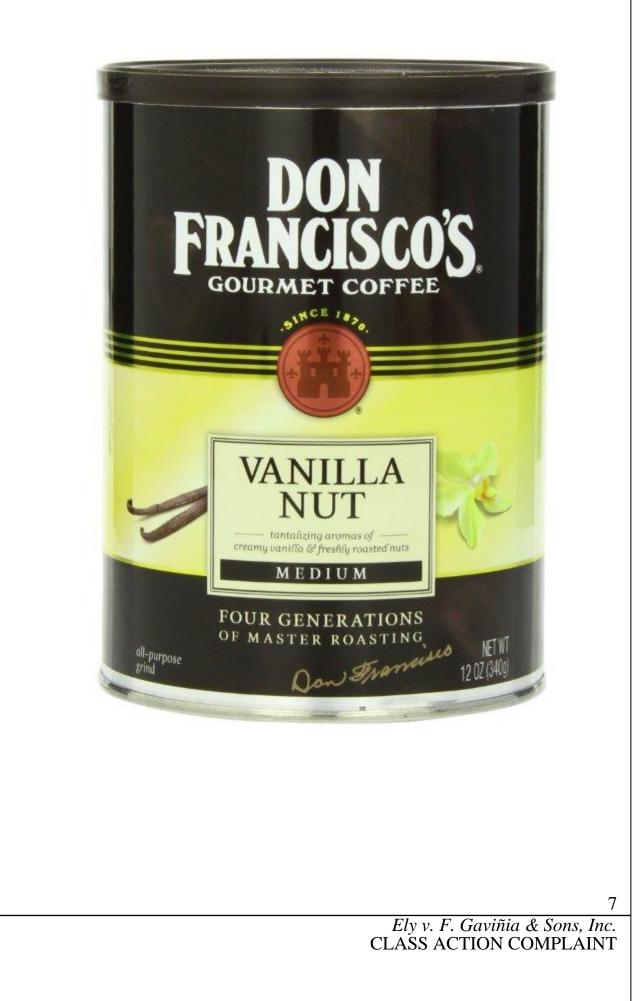
24. Defendant manufactures, advertises, distributes and sells its Products in major retail stores throughout California and each state in the United States, including directly to consumers online.

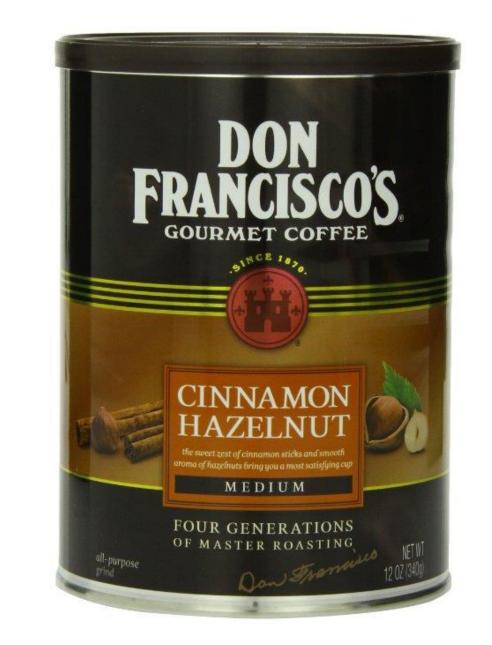
25. Defendant primarily advertises and promotes its Products through labeling claims on the front of the Products' package. Label descriptions on the Products' packaging, taken as a whole, represent that there are various benefits and characteristics to the Products. *See* Ex. 1 for exemplars of some of the Products' canned packaging.

26. Defendant's advertising of its Products is also the subject of an
 extensive and comprehensive marketing campaign in various media including the
 Internet.

27. During the class period, Plaintiff was exposed to and saw Defendant's claims about the Cinnamon Hazelnut and Vanilla Nut Products, which expressly and impliedly asserted that the Products contained natural flavors as their characterizing flavors, as the following photographs indicate.







28. During the Class Period, Plaintiff routinely purchased Defendant's Cinammon Hazelnut and Vanilla Nut Products at Big John's Market in Healdsburg and other similar grocery stores near his home in Windsor, California for approximately \$15.00 for each 12-ounce ground coffee can purchase. Plaintiff is a consumer as described herein.

29. In purchasing Defendant's flavored coffee Products, Plaintiff relied upon the various representations Defendant made on the Product's label, including but not limited to: "VANILLA NUT," "CINNAMON HAZELNUT," "the sweet zest of cinnamon sticks and smooth aroma of hazelnuts," "tantalizing aromas of creamy vanilla & freshly roasted nuts," "Lively Flavors: Don Francisco's has discovered a way to balance the taste of freshly-roasted coffee with the bouquet of lively flavorings, you'll discover that the appetizing aromas of roasted nuts, zesty cinnamon, butterscotch or creamy vanilla will bring your coffee experience to new heights of satisfaction," plus large photographs of a vanilla bean pod, vanilla bean flower, photographs of cinnamon sticks and actual hazelnuts superimposed behind the front of pack labeling representations, to suggest to the consumer that these were superior Products with premium, natural ingredients and natural flavors. *See also* Ex. 1.

30. Defendant's Products, however, only reveal on the back of the packaging, in small print and unconnected to the front-of-pack images and words, where a consumer was not likely to notice, that the Products actually contain "natural and/or artificial flavors." The use of the words "and/or" indicate that Defendant itself does not know if it is including actual or artificial flavoring in the Products on a regular basis, or does know but feels it does not have to provide the truth to consumers.



"Each coffee-growing country offers many grades of coffee, some excellent and some not. But a country's reputation is always builton its very best grade. Many brands mix poor-quality coffee beans with good ones to keep costs down. That's why a coffee lover can be so pleased with one cup, and so disappointed with another.

We never mix the quality of coffee. We choose the very highest grade of beans from the best coffee-growing countries, and we keep them pure Then we roast them in a way that brings out their unique flavor, just the way my family has for over 135 years.

So if you want coffee that's built the reputation, it's inside. We hope out country's best will give you the pleasure only a great cup of coffee cur.



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DON FRANCISCO TAUGHT US TO RESPECT AND HONOR THE LAND AND IT'S PEOPLE. THAT PRINCIPLE IS IN EVERY ASPECT OF OUR BUSINESS TODAY. WEARE COMMITTED TO IMPROVING THE WAY OUR COFFEE-GROWING PARTNERS CARE FOR THEIR LAND. AND TO ENRICHING THEIR COMMUNITIES THROUGH EDUCATION AND HEALTHCARE PROGRAMS

DON FRANCISCO'S HAS DISCOVERED A WAY TO BALANCE THE TASTE OF FRESHLY-ROASTED COFFEE WITH THE BOUQUET OF LIVELY FLAVORINGS YOU'LL DISCOVER THAT THE APPETIZING AROMAS OF ROASTED NUTS, ZESTY CINNAMON, BUTTERSCOTCH. OR CREAMY VANIELA WILL BRING YOUR COEFEE EXPERIENCE TO NEW HEIGHTS OF SATISFACTION

OF THE TWO MAD VARIETIES OF COEPEL ARABICA BEANS BREW A MORE AROHATICAND FLAVORFUL SEVERNCE. THE GREAT COOPESS OF THE WORLD, SIXE AS COLOMBIAN AND KONA, ARE ARABICAS THESE MORE-FLATORED BEANS APPEAR INSTURES AS WHOLE BEAS, AND IN HIGH-QUALITY GROUND COFFEE

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31. Generally, Defendant advertises its Products through misrepresentations and omissions, as discussed above.

32. In purchasing the Products, Plaintiff and consumers reasonably relied upon the various representations Defendant makes on the Product's packaging label and its prevalent advertising campaign, including online advertising, as described herein. *See* Ex. 1; Ex. 2 for picture of one of Defendant's web site pages.

33. Defendant knows there may be zero natural flavors in its Products, and has recklessly labeled all the back packaging of its flavored ground coffees Products as containing "natural and/or artificial flavors" rather than distinctly informing consumers which coffees do not contain vanilla bean pods, natural cinnamon, natural hazelnut, and the like.

34. Accordingly, the Products are unlawfully, falsely or deceptively advertised to consumers.

35. At all times relevant herein, Defendant had a duty to disclose additional information to purchasing consumers, to correct all misunderstandings its omissions and misrepresentations created in the minds of those consumers.

36. Don Francisco's flavored coffee Products are a popular, widely selling brand throughout the United States. Hence, Defendant's unfair and deceptive practices have enriched them by millions of dollars, at the expense of hundreds of thousands of Americans.

37. Absent the material misrepresentations and omissions described herein, which are material to an average consumer, Plaintiff and other consumers would not have purchased the Products or would not have paid the price they did.

38. In purchasing Products that were falsely or deceptively advertised, Plaintiff suffered injury in fact in the form of the lost purchase price of the Products.

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39. Plaintiff seeks justice for himself and similarly-situated consumers of
 the Products, by means of this action to enjoin the ongoing deceptive practices
 described herein.

40. Defendant's marketing and promotion of the Products was supported by false and misleading claims containing material omissions and misrepresentations.

41. When purchasing the Products, Plaintiff and the class were seeking coffee goods that would provide the benefits and characteristics that Defendant marketed, promised, represented and warranted.

42. Plaintiff and the class purchased the Products believing they had the qualities they sought, based on the Products' deceptive or false labeling, but the Products were actually unacceptable to them as they did not possess the benefits, endorsements, proof, and characteristics as advertised.

43. Moreover, like all reasonable consumers and members of the class, Plaintiff considers a label's compliance with the law a material factor in his purchasing decisions. Plaintiff is generally aware that the federal government carefully regulates food products and therefore has come to trust that information conveyed on packaged food product labels is truthful, accurate, complete, and fully in accordance and compliance with the law. As a result, Plaintiff trusts he can compare competing products on the basis of their labeling claims, to make a purchasing decision.

44. Like all reasonable consumers and members of the classes, Plaintiff would not purchase a food product he knew was misbranded under federal law, *see* 21 U.S.C. § 343, which the federal government prohibits selling, *id.* § 331, and which carries with its sale criminal penalties, *id.* § 333. Plaintiff could not trust that the label of a product misbranded under federal law is truthful, accurate and complete.

45. In light of the foregoing, reasonable consumers, including Plaintiff and other members of the class, were and are likely to be deceived by Defendant's advertising and marketing practices as detailed herein.

46. Further, Plaintiff and other members of the class purchased the Products instead of competing products based on the false statements, misrepresentations and omissions described herein.

47. Instead of receiving a product that had the benefits, advantages, endorsements, proof, and characteristics as advertised, Plaintiff and other members of the class received a product worth much less, or which was worthless, since the Products do not possess the characteristics, benefits, and quality as advertised by Defendant.

48. Plaintiff lost money as a result of Defendant's deception in that Plaintiff did not receive what he had paid for.

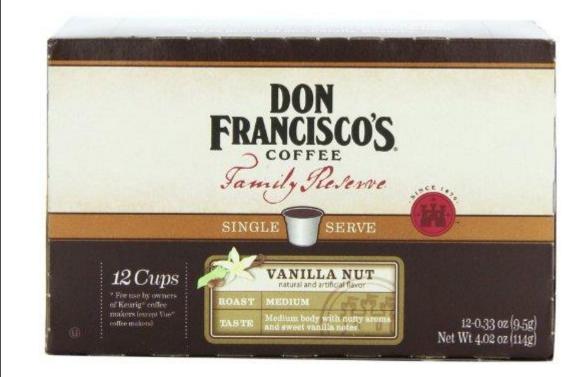
49. Plaintiff altered his position to his detriment and suffered damages in an amount equal to the amount he paid for the Products over the class period.

DEFENDANTS' COMPETITORS LABEL THEIR PRODUCTS LAWFULLY

50. Defendant not only deceives consumers but also gains an unfair commercial advantage in the marketplace by unlawfully and deceptively labeling their Products.

51. Manufacturers of competing flavored coffee products have responsibly decided to correctly label their products. For example, Melitta's Café de Europa blends are honestly and lawfully labeled. Folgers, Dunkin Donuts, Maxwell House, and General Foods, to name a few, all lawfully, accurately, and prominently label their flavored coffee products as artificially flavored.

52. Indeed, Defendant itself manufactures and labels certain of its flavored coffee products correctly, as shown in the below photo:



53. The above picture of the single serve "pod" packaging for "Family Reserve" flavored coffee shows that "natural and artificial flavor" is properly included on the front, below the "Vanilla Nut" advertising, in a font size that appear to comply with California law and FDA implemental regulations. But Defendant does not do this for its canned or bagged flavored ground coffee Products.

54. Other competing manufacturers, offering products whose labels suggest as Defendant's do that their products are naturally flavored, truly are flavored only with natural ingredients.

55. Defendant, however, elects instead to conceal their use of artificial flavoring in the Products in order to deceive a certain targeted audience of consumers, unlawfully cut costs and increase profits, and compete unfairly and unlawfully in the marketplace.

56. Defendant's conduct therefore also injures competing manufacturers of flavored coffees, both those that are artificially flavored and those that are

naturally flavored, that do not engage in the same unlawful, unfair, and immoral 1 behavior. All of these manufacturers compete for market share and limited retail shelf space for such products. Defendant's competitors do so lawfully. Defendant does not.

DELAYED DISCOVERY

57. Plaintiff and class members did not discover that Defendant's labeling of the Products was false, deceptive, or misleading until approximately March 2016, when they learned the Products contained artificial flavoring. Until this time, they lacked knowledge regarding the facts of their claims against Defendant.

58. Plaintiff and the class consists of reasonably diligent consumers who exercised reasonable diligence in their purchase, use, and consumption of the Products. Nevertheless, they would not have been able to discover Defendant's deceptive practices and lacked the means to discover them given that, like nearly all consumers, they rely on and are entitled to rely on a manufacturer's obligation to label its products in compliance with federal regulations and state law.

Furthermore, Defendant's labeling practices and non-disclosures-in 59. particular, failing to disclose that the Products contain artificial flavoring impeded Plaintiff's and Class members' abilities to discover the deceptive and unlawful labeling of the Product throughout the Class Period.

CLASS ACTION ALLEGATIONS

Pursuant to Rules 23(a), (b)(3) and/or (b)(2) of the Federal Rules of 60. Civil Procedure, Plaintiff brings this action on behalf of himself and a California consumer class, provisionally defined as follows:

All purchasers of Defendant's flavored ground Don Francisco coffee Products, including, but not limited to, the following flavors: Vanilla Nut, Cinnamon Hazelnut, Hawaiian Hazelnut, Caramel Cream, Butterscotch Toffee, Caramel Spiced Rum, Frosted Oatmeal Cookie, L'Orange, Butterscotch, Chocolate, Chocolate Raspberry, Coconut Cream, Cookies & Cream, Crème D'Irlande, French Caramel, French Vanilla, Hazelnut Cream, Macadamia Nut, Nutty Doodle, Vienna Cinammon, in all size and package iterations, for personal or household use and not for resale, in California from May 18, 2006 to the present (the "Class Period"). Excluded from the consumer class are governmental entities, the Defendant, any entity in which the Defendant has a controlling interest, its employees, officers, directors, legal representatives, heirs, successors and wholly or partly owned subsidiaries or affiliated companies, including parent corporations, class counsel and their employees; and the judicial officers and their immediate family members and associated court staff assigned to this case.

61. The proposed Class is so numerous that individual joinder of all its members is impracticable. Due to the nature of the trade and commerce involved, however, Plaintiff believes the total number of Class members is at least in the hundreds of thousands of persons in the State of California and other states in the United States. While the exact number and identities of the Class members are unknown at this time, such information can be ascertained through appropriate investigation and discovery. The disposition of the claims of the Class members in a single class action will provide substantial benefits to all parties and to the Court.

62. Pursuant to Rule 23(b)(2), Defendant has acted or refused to act on grounds generally applicable to the Class, thereby making final injunctive relief or corresponding declaratory relief and damages as to its Products appropriate with respect to the Class as a whole. In particular, Defendant has failed to disclose the true nature of the Products being marketed and distributed, as detailed herein.

63. There is a well-defined community of interest in the questions of law and fact involved affecting the Plaintiff and the Class and these common questions of fact and law include, but are not limited to, the following:

- a. Whether the claims discussed above are true, misleading, or reasonably likely to deceive;
- b. Whether Defendant's alleged conduct violates public policy;
- c. Whether the alleged conduct constitutes violations of the laws asserted herein;
- d. Whether Defendant engaged in false or misleading advertising;
- e. Whether the Plaintiff and Class members are entitled to declaratory and injunctive relief.

64. Plaintiff's claims are typical of the claims of the members of the Class. Plaintiff and all members of the Class have been similarly affected by the Defendant's common course of conduct since they all relied on Defendant's representations concerning its Products and purchased the Products based on those representations.

65. Plaintiff will fairly and adequately represent and protect the interests of the Class. Plaintiff has retained counsel with substantial experience in handling complex class action litigation in general and food labeling claims, in particular. Plaintiff and his counsel are committed to vigorously prosecuting this action on behalf of the Class and have the financial resources to do so.

66. Plaintiff and the members of the Class suffered and will continue to suffer harm as a result of the Defendant's unlawful and wrongful conduct. A class action is superior to other available methods for the fair and efficient adjudication of the present controversy. Individual joinder of all members of the Class is impracticable. Even if individual Class members had the resources to pursue individual litigation, it would be unduly burdensome to the courts in which the

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individual litigation would proceed. Individual litigation magnifies the delay and
expense to all parties in the court system of resolving the controversies engendered
by Defendant's course of conduct. The class action device allows a single court to
provide the benefits of unitary adjudication, judicial economy, and the fair and
efficient handling of all Class members' claims in a single forum. The conduct of
this action as a class action conserves the resources of the parties and of the
judicial system and protects the rights of the class members. Furthermore, for
many, if not most, a class action is the only feasible mechanism that allows an
opportunity for legal redress and justice.

67. Adjudication of individual Class members' claims with respect to the Defendant would, as a practical matter, be dispositive of the interests of other members not parties to the adjudication, and could substantially impair or impede the ability of other class members to protect their interests.

FIRST CAUSE OF ACTION

VIOLATION OF CALIFORNIA'S CONSUMERS LEGAL REMEDIES

ACT

California Civil Code §§ 1750, et seq.

(On Behalf of Plaintiff and the Class, as Against Defendant)

68. Plaintiff repeats, realleges and incorporates by reference each and every allegation contained above as if fully set forth herein.

69. This cause of action is brought pursuant to the Consumers Legal Remedies Act, California Civil Code § 1750, *et seq.* (the "Act"). Plaintiff and the members of the Class are consumers as defined by California Civil Code § 1761(d). The Products are goods within the meaning of the Act.

70. Defendant violated and continue to violate the Act by engaging in the following practices proscribed by California Civil Code §1770(a) in transactions

with Plaintiff and the Class which were intended to result in, and did result in, the
 sale of the Products:

• Representing that [the Products have]...characteristics, ingredients, uses, benefits or quantities which [the Products] do not have. (Civ. Code, § 1770, subd. (a) (5).)

• Representing that [the Products] are of a particular standard, quality or grade... if they are of another. (Civ. Code, § 1770, subd. (a) (7).)

• Advertising [Products] ...with intent not to sell them as advertised. (Civ. Code, § 1770, subd. (a) (9).)

• Representing that [the Products] have been supplied in accordance with a previous representation when it has not. (Civ. Code, § 1770, subd. (a) (16).)

71. Defendant violated the Act by representing through advertising of the Products as described above, when they knew, or should have known, that the representations and advertisements were false or misleading.

72. Plaintiff and members of the Class reasonably relied upon the Defendant's representations as to the quality and attributes of the Products.

73. Plaintiff and other members of the Class were deceived by Defendant's representations about the quality and attributes of the Products, including but not limited to the purported ingredients in the Products, taken as a whole. Plaintiff and other Class members would not have purchased the Products, or not paid as much for them had they known the Defendant's claims were untrue, and had they known the true nature of the Products.

74. Pursuant to section 1782 *et seq.* of the Act, Plaintiff notified the Defendant in writing by certified mail of the particular violations of § 1770 of the Act as to their Products and demanded the Defendant rectify the problems associated with the actions detailed above and give notice to all affected consumers of its intent to so act. Defendant's wrongful business practices regarding the

Products constituted, and constitute, a continuing course of conduct in violation of
 the California's Consumers Legal Remedies Act since Defendant are still
 representing that the Products have characteristics, uses, benefits, and abilities
 which are false and misleading, and have injured Plaintiff and the Class. A copy of
 Plaintiff's letter is attached as Exhibit 3 hereto.

75. Pursuant to California Civil Code §§ 1780(a), 1782(d), Plaintiff and the Class seek an order of this Court enjoining the Defendant from continuing to engage in unlawful, unfair, or deceptive business practices and any other act prohibited by law.

76. Plaintiff will amend his Complaint to allege damages and other remedies available to him under the CLRA following the expiration of the time period specified under the Act if Defendant does not modify its wrongful acts and practices with respect to their Products.

SECOND CAUSE OF ACTION

VIOLATION OF CALIFORNIA UNFAIR COMPETITION LAW

California Business and Professions Code §§ 17200, et seq.

(On Behalf of Plaintiff and the Class, as Against Defendant)

77. Plaintiff repeats, realleges and incorporates by reference each and every allegation contained above as if fully set forth herein.

78. California's Unfair Competition Law, Business and Professions Code § 17200 (the "UCL") prohibits any "unfair, deceptive, untrue or misleading advertising." For the reasons discussed above, Defendant has engaged in unfair, deceptive, untrue and misleading advertising in violation of the UCL.

79. The UCL also prohibits any "unlawful... business act or practice." Defendant violated the UCL's prohibition against engaging in unlawful acts and practices by, *inter alia*, making the representations and omissions of material facts, as set forth more fully herein, and by violating among others, California Civil Code

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§§ 1572, 1573, 1709, 1710, 1711, 1770, California Health and Safety Code §§
109875, *et seq.* ("Sherman Law"), Cal. Bus. & Prof. Code §§ 12601, *et seq.* ("Fair Packaging and Labeling Act"), California Commercial Code § 2313(1), and the common law. Such conduct is ongoing and continues to this date.

80. Defendant's conduct is unlawful because it violates 21 C.F.R. § 101.22(c) (as incorporated in California under the Sherman Law, which mirrors the federal Food, Drug and Cosmetic Act and all its implementing regulations), which requires all foods containing artificial flavoring to include:

A statement of artificial flavoring . . . [which] shall be placed on the food or
on its container or wrapper, or on any two or all three of these, as may be
necessary to render such a statement likely to be read by the ordinary person
under customary conditions of purchase and use of such food.

81. Defendant's conduct is unlawful because it violates, *inter alia*, 21 C.F.R. § 101.22(c) and 21 C.F.R. § 101.22(i) (as incorporated into California law via the Sherman Law), which requires all food products for which artificial flavoring provides a characterizing flavor to disclose this fact prominently on the product's front label.

82. Defendant further violates the implementing regulation, 21 C.F.R. § 1.21 and California law, because the Product's front label fails to reveal material facts, namely that the Product's characterizing flavor is created by artificial flavoring, which is false and deceptive under the California Sherman Law and California consumer fraud laws, such as the CLRA.

83. Defendant' conduct is further unlawful as it violates California food labeling regulations, *inter alia*, 21 C.F.R. § 102.5 (as incorporated in California via the Sherman Law), because the Products' labels do not include:

a statement of the "presence or absence of any characterizing ingredient(s) or component(s) . . . when the presence or absence of such ingredient(s) or

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component(s) in the food has a material bearing on price or consumer acceptance or when the labeling or the appearance of the food may otherwise create an erroneous impression that such ingredient(s) or component(s) is present when it is not, and consumers may otherwise be misled about the presence or absence of the ingredient(s) or component(s) in the food. 21 C.F.R. § 102.5(c).

84. Plaintiff and the Class reserve the right to allege other violations of law which constitute other unlawful business acts or practices.

85. California Business and Professions Code § 17200 also prohibits any "unfair... business act or practice."

86. Defendant's acts, omissions, misrepresentations, practices and nondisclosures as alleged herein also constitute "unfair" business acts and practices within the meaning of the UCL in that its conduct is substantially injurious to consumers, offends public policy, and is immoral, unethical, oppressive, and unscrupulous as the gravity of the conduct outweighs any alleged benefits attributable to such conduct. Such conduct is ongoing and continues to this date.

87. Plaintiff alleges violations of consumer protection, unfair competition and truth in advertising laws in California and other states resulting in harm to consumers. Plaintiff asserts violation of the public policy of engaging in false and misleading advertising, unfair competition and deceptive conduct towards consumers. This conduct constitutes violations of the unfair prong of the UCL. Such conduct is ongoing and continues to this date.

88. There were reasonably available alternatives to further Defendant's legitimate business interests, other than the conduct described herein. For example, Defendant's competitors lawfully label their flavored coffees, as discussed herein.

89. The UCL also prohibits any "fraudulent business act or practice."

Ely v. F. Gaviñia & Sons, Inc. CLASS ACTION COMPLAINT 90. Defendant's claims, nondisclosures (i.e., omissions), and misleading statements, as more fully set forth above, were false, misleading and/or likely to deceive the consuming public within the meaning of the UCL. Such conduct is ongoing and continues to this date.

91. Defendant's conduct caused and continues to cause substantial injury to Plaintiff and the other members of the Class. Plaintiff has suffered injury in fact as a result of Defendant's unfair conduct.

92. Defendant has thus engaged in unlawful, unfair and fraudulent business acts and practices and false advertising, entitling Plaintiff and the Class to injunctive relief against Defendant, as set forth in the Prayer for Relief.

93. Pursuant to Business and Professions Code § 17203, Plaintiff and the Class seek an order requiring Defendant to immediately cease such acts of unlawful, unfair and fraudulent business practices and requiring Defendant to engage in a corrective advertising campaign.

94. Plaintiff and the class also seek an order for the disgorgement and restitution of all monies from the sale of Defendant's Products, which were unjustly acquired through acts of unlawful, unfair, and/or fraudulent competition.

THIRD CAUSE OF ACTION

VIOLATION OF CALIFORNIA FALSE ADVERTISING LAW

California Business and Professions Code §§ 17500, et seq.

(On Behalf of Plaintiff and the Class, as Against Defendant)

95. Plaintiff repeats, realleges and incorporates by reference each and every allegation contained above as if fully set forth herein.

96. Plaintiff has standing to pursue this claim as Plaintiff has suffered injury in fact as a result of Defendant's actions as set forth herein. Specifically, prior to the filing of this action, Plaintiff purchased the Products in reliance upon

Defendant's marketing claims. The Products were not as advertised, nor did they
 contain the promised benefits and qualities sought.

97. Defendant's business practices as alleged herein constitute unfair, deceptive, untrue, and misleading advertising pursuant to California Business and Professions Code §§ 17500, *et seq.* because Defendant has advertised their Products in a manner that is untrue or misleading, or that is known to Defendant to be untrue or misleading.

98. Defendant's wrongful business practices have caused injury to Plaintiff and the Class.

99. Pursuant to section 17535 of the California Business and Professions Code, Plaintiff and the Class seek an order of this court enjoining the Defendant from continuing to engage in deceptive business practices, false advertising, and any other act prohibited by law, including those set forth in the complaint.

100. Plaintiff and the Class also seek an order for the disgorgement and restitution of all monies from the sale of Defendant's Products, which were unjustly acquired through acts of unlawful, unfair, deceptive and/or fraudulent competition.

FOURTH CAUSE OF ACTION

BREACH OF EXPRESS WARRANTY

(On Behalf of Plaintiff and all Class Members, as Against Defendant)

101. Plaintiff repeats, realleges and incorporates by reference each and every allegation contained above as if fully set forth herein.

102. On the Products' labels and through their marketing campaign as described above, Defendant made affirmations of fact or promises, or description of goods, which formed "part of the basis of the bargain" at the time of purchase. *See*, *e.g.*, Ex. 1.

103. Specifically as to the Vanilla Nut and Cinnamon Hazelnut Products, Defendant warranteed that the Products contained "VANILLA NUT," and "CINNAMON HAZELNUT," and also represented the Products were created through "the sweet zest of cinnamon sticks and smooth aroma of hazelnuts," "tantalizing aromas of creamy vanilla & freshly roasted nuts," "Lively Flavors: Don Francisco's has discovered a way to balance the taste of freshly-roasted coffee with the bouquet of lively flavorings, you'll discover that the appetizing aromas of roasted nuts, zesty cinnamon, butterscotch or creamy vanilla will bring your coffee experience to new heights of satisfaction," all of which led Plaintiff and the Class to believe the Products contained natural flavors to evoke such advertising claims.

104. In addition, Defendant warranteed and represented to the Plaintiff and the Class that the Vanilla Nut and Cinnamon Hazelnut Products possessed certain natural characteristics, quality and benefits through the use of large photographs of a vanilla bean pod, vanilla bean flower, photographs of cinnamon sticks and actual hazelnuts superimposed behind the front of pack labeling representations, to suggest to the consumer that these were superior Products with these premium, natural ingredients.

105. The warranties were breached because the Products did not live up to their warranties, and that breach caused injury in the form of the lost purchase price for the Products. *See* Cal. Com. Code § 2313(1); *see also Zwart v. Hewlett-Packard Co.*, 2011 WL 3740805 (N.D. Cal., Aug. 23, 2011) (holding that online assertions can create warranties).

106. As a result of Defendant's breach of their warranties, Plaintiff and the Class have been damaged in the amount of the purchase price of the Products they purchased.

FIFTH CAUSE OF ACTION

BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY (On Behalf of Plaintiff and the Class, as Against Defendant)

107. Plaintiff repeats, realleges and incorporates by reference each and every allegation contained above as if fully set forth herein.

108. Defendant, through their acts and omissions as set forth herein, in their sale, marketing and promotion of their Products, made representations to Plaintiff and the members of the Class that their Products provided the represented benefits and qualities as described herein.

109. Plaintiff and the Class bought the Products manufactured, advertised and sold by Defendant.

110. Defendant is a merchant with respect to the goods of this kind which were sold to Plaintiff and the Class, and there was in the sale to Plaintiff and other members of the Class an implied warranty that those goods were merchantable.

111. However, Defendant breached that warranty implied in the sale of goods in that their Products do not provide the purported benefits and qualities, as set forth in detail herein.

112. As a result of Defendant's conduct, Plaintiff and the Class did not receive goods as impliedly warranted by Defendant to be merchantable in that they did not conform to the promises and affirmations made on the container or label of the goods.

113. Plaintiff and the Class have sustained damages as a proximate result of the foregoing breach of implied warranty in an amount to be determined at trial.

SIXTH CAUSE OF ACTION

VIOLATION OF THE MAGNUSON-MOSS WARRANTY ACT,

15 U.S.C. §§ 2301, et. seq.

(On Behalf of Plaintiff and the Class, as Against Defendant)

114. Plaintiff repeats, realleges and incorporates by reference each and every allegation contained above as if fully set forth herein.

115. Plaintiff brings this claim individually and on behalf of the members of the Class. Plaintiff asserts state law warranty claims arising under the laws of the State of California.

116. In addition, Defendant's Products are consumer products as defined in 15 U.S.C. § 2301(1).

117. Plaintiff and the other Class members are consumers as defined in 15 U.S.C. § 2301(3).

118. Defendant is a supplier and warrantor as defined in 15 U.S.C. §§ 2301(4) and (5).

119. In connection with the sale of the Products, Defendant issued written warranties as defined in 15 U.S.C. § 2301(6), which warranted that the Products possessed certain attributes and qualities, as described herein, when in fact, these Products did not possess said attributes, benefits, and qualities.

120. By breaching the express written warranties as described herein, Defendant violated the statutory rights of Plaintiff and Class members pursuant to the Magnuson-Moss Warranty Act, 15 U.S.C. §§ 2301 et seq., thereby damaging Plaintiff and other Class members.

121. Plaintiff notified the Defendant in writing of their claims and that the Plaintiff is acting on behalf of the Classes. *See* Ex. 3.

PRAYER FOR RELIEF

122. Wherefore, Plaintiff, on behalf of himself, all others similarly situated and the general public, pray for judgment against the Defendant as to each and every cause of action, including:

A. An order declaring this action to be a proper Class Action and requiring Defendant to bear the costs of Class notice;

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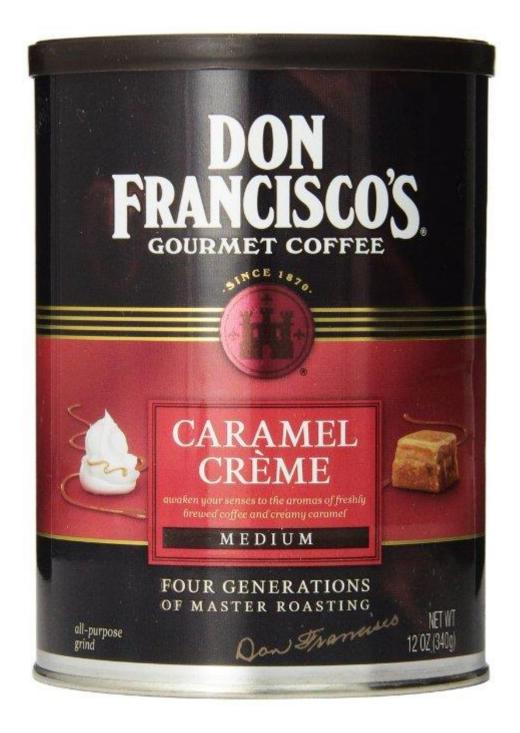
| 1 | B. | An order awarding | g declaratory and injunctive relief as permitted |
|----|--|----------------------|--|
| 2 | | by law or equity, | including enjoining Defendant from continuing |
| 3 | | the unlawful practi | ces as set forth herein; |
| 4 | C. | An order awarding | g restitution and disgorgement of Defendant's |
| 5 | | revenues from the | Products to Plaintiff and the proposed Class |
| 6 | | members, under th | e UCL and FAL; |
| 7 | D. | An order awardi | ng damages under Plaintiff and the Class' |
| 8 | | Warranty claims for | or relief; |
| 9 | E. | An order compe | lling Defendant to engage in a corrective |
| 10 | | advertising campa | ign to inform the public concerning the true |
| 11 | | nature of their Proc | ducts; |
| 12 | F. | An order awarding | g attorneys' fees and costs to Plaintiff and the |
| 13 | | Class; | |
| 14 | G. | An order providin | g for all other such equitable relief as may be |
| 15 | just and proper. | | |
| 16 | | | JURY DEMAND |
| 17 | Plaintiff hereby demands a trial by jury on all issues so triable. | | |
| 18 | Dated: | May 18, 2016 | /s/ Ronald A. Marron |
| 19 | Dated. | Way 10, 2010 | By: Ronald A. Marron |
| 20 | | | LAW OFFICES OF RONALD A. |
| 21 | | | MARRON, APLC RONALD A. MARRON |
| 22 | | | SKYE RESENDES |
| 23 | | | 651 Arroyo Drive San Diego, California 92103 |
| 24 | | | Telephone: (619) 696-9006 |
| 25 | | | Facsimile: (619) 564-6665 |
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| | | | Ely v. F. Gaviñia & Sons, In |
| | | | CLASS ACTION COMPLAIN |

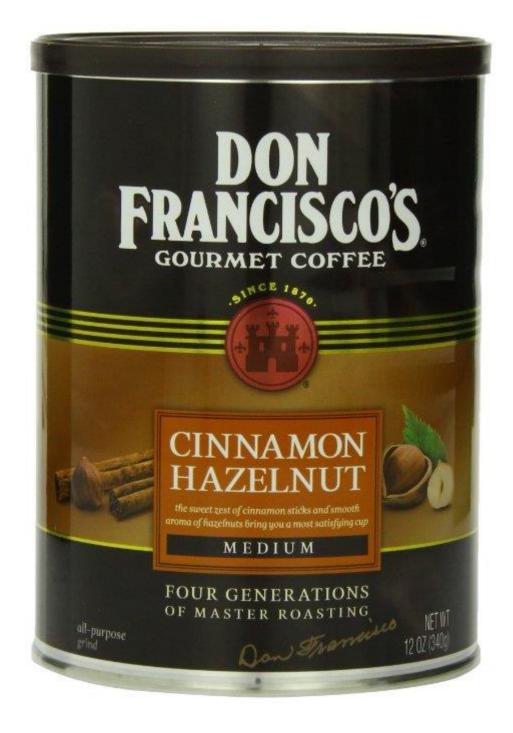
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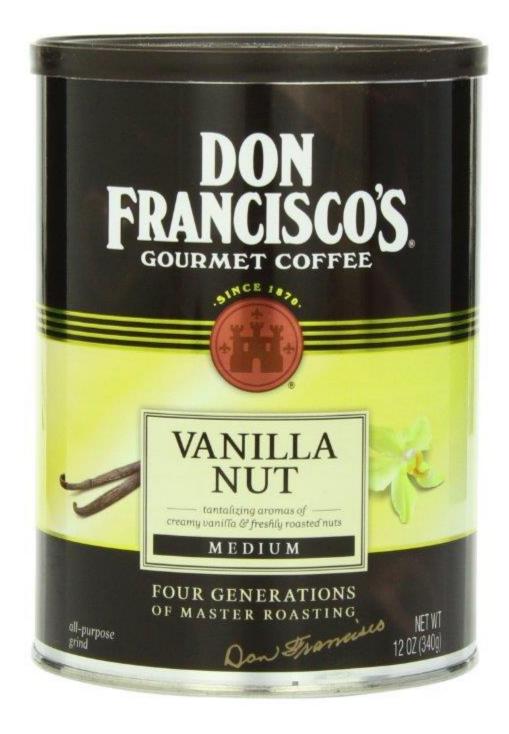
| | Case 3:16-cv-02694-LB Document 1 Filed 05/18/16 Page 30 of 30 |
|---|---|
| 1 2 3 4 5 6 7 8 9 10 | LAW OFFICE OF DAVID ELLIOT DAVID ELLIOT (SBN 270381) elliot.david@hotmail.com 2028 3rd Avenue San Diego, CA 92101 Telephone: (858) 228-7997 Attorneys for Plaintiff and the Proposed Class |
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| | 30 Ely v. F. Gaviñia & Sons, Inc. |
| | CLASS ACTION COMPLAINT |
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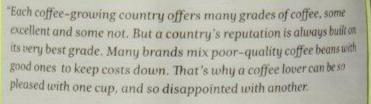
EXHIBIT 1





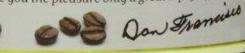






We never mix the quality of coffee. We choose the very highest grade of beans from the best coffee-growing countries, and we keep them pure. Then we roast them in a way that brings out their unique flavor, just the way my family has for over 135 years.

So if you want coffee that's built the reputation, it's inside. We hope each country's best will give you the pleasure only a great cup of coffee can."



SUSTAINABILITY

DON FRANCISCO TAUGHT USTO RESPECT AND HONOR USTO RESPECT AND HONOR THE LAND AND ITS PEOPLE THAT PRINCIPLE IS IN EVERY ASPECT OF OUR BUSINESS TODAY. WE ARE COMMITTED TO DIFROVING THE WAY OUR DIFROVING THE WAY OUR CONFEE-GROWING PARTNERS COFFEE-GROWING PARTNERS COFFEE-GROWING THEIR TO ENRICHING THEIR COMMUNITIES THROUGH EDUCATION AND HEALTHCARE PROGRAMS.

LIVELY FLAVORS

DON FRANCISCO'S HAS DISCOVERED A WAY TO BALANCE THE TASTE OF FRESHLY-ROASTED COFFEE WITH THE BOUQUET OF LIVELY FLAVORINGS YOU'LL DISCOVER THAT THE APPETIZING AROMAS OF ROASTED NUTS, ZESTY CINNAMON, BUTTERSCOTCH, OR CREAMY VANILLA WILL BRING YOUR COFFEE EXPERIENCE TO NEW HEIGHTS OF SATISFACTION 100% ARABICA OF THE TWO MAIN VARIETIES OF COFFEL ARABICA BEANS BEEV A MORE AROMATICAND FLAVORFUL BEVERAGE THE GREAT COFFES OF THE WORLD STOR AS COLOMBIAN AND KONA, ARE ARABICAS THESE MORE-FLAVORTOL BEANS APPEAR INSTORES AS WHOLE BEAN AND IN HIGH-QUALITY GROUND COFFES



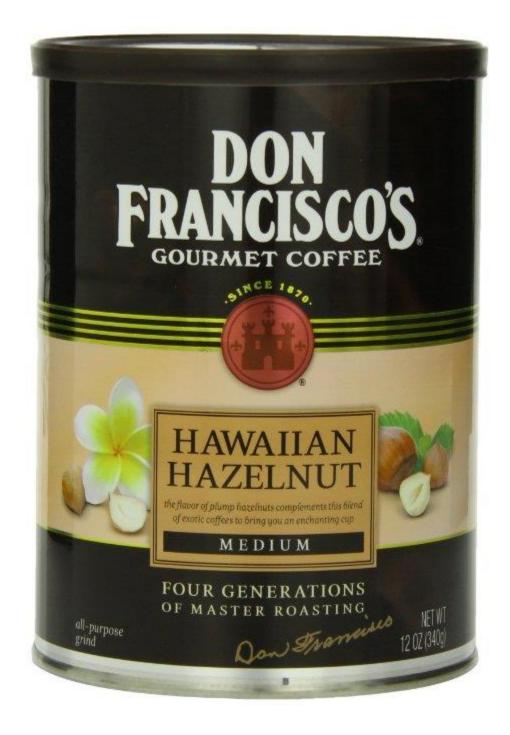


EXHIBIT 2

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My Account | View Cart



Flavored Origin Blends Organic **Gifts and Samplers** Accessories Single Serve **Our Story** Contact **Cinnamon Hazelnut** BEA WHO FLAVORED D ALSO AVAILABLE IN DECAF VANILLA NUT CODDDDS **Caramel Spiced Rum Frosted Oatmeal Cookie** L'Orange Butterscotch CINNAMON HAZELNUT **Cinnamon Hazelnut 12 oz. can Caramel Cream** MEDIUM Chocolate T WT 12 oz (340g Buy 6 or more and save 10% **Chocolate Raspberry** Like a spicy dessert. The fragance of cinnamon lends zest to the nuttiness of hazelnut. Cinnamon Hazelnut (click for a larger image) **Coconut Cream** DESCRIPTION PRICE QTY ITEM # **Cookies & Cream** This product is only available CIN12 Cinnamon Hazelnut 12 oz. can +ground. Crème D'Irlande This product is only available French Caramel CIH5 Cinnamon Hazelnut 5 lbs. +whole bean. French Vanilla DECAFFEINATED Hawaiian Hazelnut This product is only available DCIH5 Decaf Cinnamon Hazelnut 5 lbs. +whole bean. HazeInut Cream Macadamia Nut **Nutty Doodle** REVIEWS Review this coffee Vanilla Nut Product Rating: Date Posted: 2011-05-04 11:45:54 Vienna Cinnamon satisfied customer Posted By: Pam Location: Georgetown, IN United States Comments: This is the best coffee that I have ever had. I don't usually like flavored coffee but my husband wanted to try it and I was really surprised. We have used the whole bag!!! Product Rating: Date Posted: 2011-09-14 22:56:33 **Cinnamon HazeInut** Posted By: maureen smith Location: Colton, CA United States Comments: I use to buy it at Stater Bros. I can't find it anywhere anymore. Date Posted: 2012-02-25 21:22:18 Product Rating: 🖤 🖤 I love coffee Posted By: Lynn Sylvester Location: Opelika, AL United States Comments: Cinnamon Hazelnut is the best!! Product Rating: Date Posted: 2012-06-17 14:44:30 HAZELNUT COFFEE Posted By: SUZANNE SERRA Location: KEARNY, NJ United States Comments: THIS IS THE BEST COFFEE I HAVE EVER EXPERIENCED

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Product Rating: D D Date Posted: 2012-10-02 14:58:14 Great Tasting Flavored Coffee Posted By: Dan McGinn Location: Raleigh, NC United States

Comments:

This is my family's favorite coffee. The Cinnamon Hazelnut blend has a great smooth, crisp taste with a fantastic aroma. No need for a flavored creamer. It's the coffee we try to save for guests but find we can't help ourselves. I only wish Dan Francisco would make K-Cups of its great coffee. Thanks!



Date Posted: 2013-08-14 22:55:04

Posted By: Brittany **Location:** mesa, AZ United States

Comments:

BEST coffee I have ever had!!! I do not start my day without it!



Date Posted: 2014-01-08 21:06:52

The best! Posted By: Joe Martinez

Location: Tallahassee, FL United States

Comments:

Bought a can at my local Publix and absolutely loved it. When I ran out I went back for more only to find the Cinnamon Hazelnut is no longer stocked. Couldn't find it at Walmart either.



Posted By: Marianne Branch Location: Owasso, OK United States

Date Posted: 2014-02-01 15:04:00

Comments: I love this coffee!!! Can't buy it here in Oklahoma so I have family members in California sending it to me. Glad I found the website. I will be ordering from now on!

Product Rating:

Product Rating:

Date Posted: 2015-04-01 14:01:38

Cinnamon Hazelnut Fan Posted By: Debra Location: Houston, TX United States Comments: Best coffee ever!! My Randalls store used to sell it but no more!! They only have plain hazelnut. Where can I get more cinnamon hazelnut??

Date Posted: 2015-11-05 11:32:30

Our favorite Posted By: Emily Location: Lake Balboa, CA United States Comments:

This is our favorite coffee. I only wish they would make this one in the K Cups. It would be even better then!!

ROASTING CHART





BOLD - Bold Roast is our darkest coffee, and is roasted to let the coffee's natural sugars to caramelize to deliver smoky, caramely, dark chocolaty flavors.

©2016 Don Francisco's Coffee Terms of Use | Return Policy | Shipping Information | Promotion Sign-up Store Locator | DonFranciscos.com

Contact Us: 1-800-697-JAVA (5282) Traders@Don-Francisco.com

EXHIBIT 3

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LAW OFFICES OF

RONALD A. MARRON

A PROFESSIONAL LAW CORPORATION

651 Arroyo Drive San Diego, California 92103 Tel: 619.696.9006 Fax: 619.564.6665

April 27, 2016

Via: Certified Mail, (receipt acknowledgment with signature requested)

F. Gaviñia & Sons, Inc. 2700 Fruitland Ave. Vernon, CA 90058

RE: NOTICE OF Breach of Warranties, Violations of Consumer Protection Laws, and Duty to Preserve Evidence

Dear Sir or Madam,

PLEASE TAKE NOTICE that this letter constitutes notice under the Magnuson Moss Warranty Act, 15 U.S.C. §§ 2301, *et seq.* ("MMWA"), notifying **F. Gaviñia & Sons, Inc.** ("YOU" and "YOUR") of violations of the California Consumer Legal Remedies Act (Cal. Civ. Code § 1750, *et seq.*, "CLRA") and similar state consumer protection laws in other states, plus the Magnuson-Moss Warranty Act ("MMWA"), and of our demand that YOU remedy such violations within thirty (30) days of your receipt of this letter.

This firm represents Mr. Taylor Ely. Mr. Ely purchased YOUR Don Francisco Cinammon Hazelnut and Don Francisco Vanilla Nut brands of flavored ground coffee multiple times over the past 4 years. Mr. Ely purchased the Products for personal and family use, primarily at a Big Johns Market in Healdsburg, California.

These Products' front labels describe the Products' characterizing flavors, in the above cases for example, as "Vanilla," "Vanilla Nut," "Cinammon," and "Hazelnut" as if these were entirely naturally-flavored coffees. YOU also market other flavors of Don Francisco ground coffees (such as Hawaiian Hazelnut, French Caramel, Hazelnut Cream, Macadamia Nut, Vienna Cinnamon, Chocolate, Chocolate Raspberry, L'Orange, Butterscotch, Coconut ream, and Caramel Cream) in a similar manner, through the use of partial or fully artificially flavored food additives, the artificial nature of which is not fully and adequately disclosed on the front of the packaging (the "Products").

Demand Letter

The Products, however, are not exclusively naturally-flavored as suggested by the Products' labels. Each Product's ingredient list discloses that it is instead flavored with compounds identified as "artificial flavor." These Products in fact owe their characterizing flavors to Defendant's use of artificial flavors, and the Products' front labels and principal display panels fail to accurately or lawfully disclose this critical fact to consumers. The Products are therefore deceptively advertised, labeled, and marketed.

Mr. Ely purchased the Products in reliance on that deceptive advertising and labeling. Mr. Ely was exposed to and saw YOUR claims about the Product, purchased the Product in reliance on those claims, and suffered injury in fact as a result of YOUR false and misleading advertising. A reasonable consumer would rely on the deceptive claims made in YOUR advertisements and packaging and through the exercise of reasonable diligence would not have discovered the violations alleged herein.

YOUR material misrepresentations are deceiving customers into purchasing YOUR Product under the representation that the Products are entirely naturally-flavored when in fact they are not. This letter therefore serves to notify you that the Product's packaging claims created express and implied warranties under the Magnuson Moss Warranty Act, 15 U.S.C. §§ 2301, *et seq.* and state law, which the Products breached. Those warranties formed part of the benefit of the bargain and when the Product was not as warranted by YOU, Mr. Ely and all others similarly situated suffered economic loss.

YOU have further failed to honor your consumer protection obligations under state law. The federal Food, Drug and Cosmetic Act ("FDCA"), which is adopted in all relevant parts by the State of California, prohibits the marketing and sale of the Products without full and adequate front-of-pack disclosure that the characterizing flavor(s) are derived, in whole or part, from artificial flavor(s). *See* 21 C.F.R.§§ 101.22(c), (i); Cal. Health & Safety Code §§ 110085, 110100, 110290, 110295, 110660, *et seq.*

A reasonable consumer would have relied on the deceptive and false claims made in YOUR advertisements and through the exercise of reasonable diligence would not have discovered the violations alleged herein because YOU actively and purposefully concealed the truth regarding YOUR Products. YOUR material misrepresentations are deceiving customers into purchasing YOUR Products, at a higher cost, under the representation that the Products bear the ingredients depicted through words and pictures on the front of the Products' coffee packaging. But, YOU are able to flavor coffee of a lesser quality, with artificial ingredients that are cheaper to source, thus depriving Mr. Ely and substantially similar consumers of the benefit of the bargain and the complete truth as required under the consumer fraud laws of this state and other states in the United States.

Please be advised that the alleged unfair methods of competition or unfair or deceptive acts or practices in violation of the CLRA include, but are not necessarily limited to:

§ 1770(a)(5): representing that goods have characteristics, uses, or benefits which they do not have.

§ 1770(a)(7): representing that goods are of a particular standard, quality, or grade if they are of another.

§ 1770(a)(9): advertising goods with intent not to sell them as advertised.

§ 1770(a)(16): representing the subject of a transaction has been supplied in accordance with a previous representation when it has not.

YOU have failed to honor your consumer protection obligations. Based upon the above, demand is hereby made that YOU conduct a corrective advertising campaign and destroy all misleading and deceptive advertising materials and products.

Please be advised that your failure to comply with this request within thirty (30) days may subject you to the following remedies, available for violations of the CLRA, which will be requested in the class action complaint on behalf of our client, Mr. Ely, all other similarly-situated U.S. residents and the general public:

- (1) The actual damages suffered;
- (2) An order enjoining you for such methods, acts or practices;
- (3) Restitution of property (when applicable);
- (4) Punitive damages;
- (5) Any other relief which the court deems proper; and
- (6) Court costs and attorneys' fees.

Under state consumer protection laws that do not require advance notice of intent to sue, you may already be liable for any or all of these remedies. In addition, California Civil Code Section 1780 (b) provides in part that: "Any consumer who is a **senior citizen or a disabled person**, as defined in subdivision (f) and (g) of Section 1761, as part of an action under subdivision (a), may seek and be awarded, in addition to the remedied specified therein, up to **five thousand dollars** (\$5,000)... [emphasis added]".

Additionally, I remind you of your legal duty to preserve all records relevant to such litigation. See, e.g., *Convolve, Inc. v. Compaq Computer Corp.*, 223 F.R.D 162, 175 (S.D.N.Y 2004); *Computer Ass'n Int'l v. American Fundware, Inc.*, 133 F.R.D. 166, 168-69 (D. Colo. 1990). This firm anticipates that all e-mails, letters, reports, internal corporate instant messages, and laboratory records that related to the formulation and marketing of YOUR products will be sought in the forthcoming discovery process. You therefore must inform any employees, contractors, and third-party agents (for example product consultants and advertising agencies handling your product account) to preserve all such relevant information.

Additionally, I remind YOU of YOUR legal duty to preserve all records relevant to such litigation. See, e.g., *Convolve, Inc. v. Compaq Computer Corp.*, 223 F.R.D 162, 175 (S.D.N.Y 2004); *Computer Ass'n Int'l v. American Fundware, Inc.*, 133 F.R.D. 166, 168-69 (D. Colo. 1990). This firm anticipates that all e-mails, letters, reports, internal corporate instant messages, and laboratory records that related to the formulation and marketing of YOUR products will be sought in the forthcoming discovery process. You therefore must inform any employees, contractors, and third-party agents (for example product consultants and advertising agencies handling your product account) to preserve all such relevant information.

I look forward to YOUR response and to being informed that YOU have initiated corrective action. Thank you for your time and consideration in this matter.

Sincerely,

THE LAW OFFICES OF RONALD A. MARRON APLC

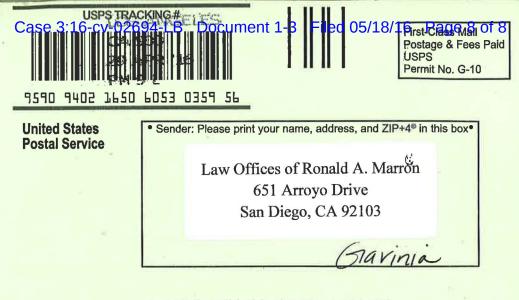
<u>/s/ Ronald A. Marron</u> Ronald A. Marron Attorney for Mr. Taylor Ely, all others similarly situated, and the general public

| 80 | U.S. Postal Service [™] CERTIFIED MAIL [®] RECEIPT Domiastic Mail Only | | | | |
|------|--|--------------------------------|--|--|--|
| 468 | For delivery information, visit our website | at www.usps.com ^e . | | | |
| 6926 | OFFICIAL Certified Mail Fee | USE | | | |
| 1000 | Extra Services & Fees (check box, add fee as appropriate) | Postmark Here | | | |
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| 7015 | Street and Apl. No., or PO Box No. | พร | | | |
| | PS Form 3800, April 2015 PSN 7530-02-000-9047 | See Reverse for Instructions | | | |

| SENDER: COMPLETE THIS SECTION DOCUMEN | COMPLETE THIS SECTION ON DELIVERY 7 of 8 | | | | | | | |
|--|---|--|--|--|--|--|--|--|
| Complete items 1, 2, and 3. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. F. Gaviñia & Sons, Inc. 2700 Fruitland Ave. Vernon, CA 90058 | A. Signature X Leffeq Agent Addressee B. Received by (Printed Name) C. Date of Delivery Terman Line D. Is delivery address different from item 1? Yes If YES, enter delivery address below: No | | | | | | | |
| 9590 9402 1650 6053 0359 56 2. Article Number (<i>Transfer from service label</i>) 7015 1730 0001 6926 468 | 3. Service Type □ Prlority Mail Express® □ Adult Signature □ Registered Mail™ □ Adult Signature Restricted Delivery □ Registered Mail™ □ Certified Mail® □ Receipt for □ Collect on Delivery □ Signature Confirmation™ □ Collect on Delivery □ Signature Confirmation™ □ tail Restricted Delivery □ Signature Confirmation™ □ 0 0 | | | | | | | |

PS Form 3811, July 2015 PSN 7530-02-000-9053

Domestic Return Receipt



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Case 3:16-cv-02694-LB Document 1-4 Filed 05/18/16 Page 1 of 2

JS 44 (Rev. 12/12) cand rev (1/15/13)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. *(SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)*

| I. (a) PLAINTIFFS Taylor Ely | | I | DEFENDANTS Gavina & Sons, | | | |
|---|---|--|---|---|--|--|
| (b) County of Residence of (E) | F First Listed Plaintiff <u>Sonoma</u> XCEPT IN U.S. PLAINTIFF CASES) | | County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND (NVOLVED. | | | |
| Ronald A. Marron Law Offices of Ronald A. | Address, and Telephone Number) Marron ego, CA 92103 (619) 696-9006 | | Attorneys (If Known) | | | |
| II. BASIS OF JURISDI | CTION (Place an "X" in One Box Only) | | IZENSHIP OF P | RINCIPAL PARTIES | (Place an "X" in One Box for Plainti, | |
| 1 U.S. Government Plaintiff | 3 Federal Question (U.S. Government Not a Party) | (Fe | or Diversity Cases Only) P | TF DEF L D I Incorporated or Pr of Business In 7 | and One Box for Defendant) PTF DEF tincipal Place | |
| 2 U.S. Government Defendant | 4 Diversity (Indicate Citizenship of Parties in It | em III) | | 2 2 Incorporated and of Business In | Another State | |
| | | | or Subject of a 🛛 🗖 gn Country | 3 🗖 3 Foreign Nation | | |
| IV. NATURE OF SUIT | | FOR | | The AMONT DEPOSIT | | |
| CONTRACT 110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property | Liability 320 Assault, Libel & Pharmaa Slander Persona 330 Federal Employers' Product Liability 340 Marine Injury F 345 Marine Product Liability PERSONAL 350 Motor Vehicle 370 Other F 355 Motor Vehicle 371 Truth in Product Liability 380 Other P 360 Other Personal Property Injury 385 Property | L INJURY 625 I I Injury - Liability 690 (Sare/ seutical Injury Liability s Personal Product y PROPERTY 710 I raud Lending 720 I raud Lending 720 I raud Lending 720 I raud Lability 790 (PETIFIONS 790 (PET | FEITURE/PENALTY Drug Related Scizure of Property 21 USC 881 Dther LABOR Tair Labor Standards Act abor/Management Relations Railway Labor Act Tamily and Medical Leave Act Dther Labor Litigation Employee Retirement ncome Security Act IMMIGRATION Naturalization Application Dther Immigration Actions | BANKRUPTCY 422 Appeal 28 USC 158 423 Withdrawal 28 USC 157 PROPERTY RIGHTS 820 Copyrights 830 Patent 840 Trademark SOCIAL SECURITY 861 HLA (1395ff) 862 Black Lung (923) 863 SID WC/DIWW (405(g)) 864 SSID Title XVI 865 RSI (405(g)) FEDERAL TAX SUITS 870 Taxes (U.S. Plaintiff or Defendant) 871 IRSThird Party 26 USC 7609 | OTHER STATUTES 375 False Claims Act 400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Conunerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit 490 Cable/Sat TV 850 Securities/Commodities/ Exchange 890 Other Statutory Actions 891 Agricultural Acts 895 Freedom of Information Act 896 Arbitration 899 Administrative Procedure Act/Review or Appeal of Agency Decision 950 Constitutionality of State Statutes | |
| | n One Box Only) moved from 3 Remanded from te Court Appellate Cou | n 🗇 4 Reinsta | ned Anothe | er District Litigation | | |
| VI. CAUSE OF ACTIO | Violation of California Consur | I. Bus. & Prof. Co ners Legal Reme | ode Sections 1720 dies Act, Unfair C | utes unless diversity) 00, 17500 ompetition Law, False A | | |
| VII. REQUESTED IN COMPLAINT: | CHECK IF THIS IS A CLASS UNDER RULE 23, F.R. Cv. P. | ACT ACT I | MAND \$ 000,000.01 | CHECK YES only JURY DEMAND | if demanded in complaint: | |
| VIII. RELATED CASE IF ANY | E (S) (See instructions): JUDGE | | | DOCKET NUMBER | | |
| DATE 05/18/2016 | /s Ronald | e of attorney of A. Marron | RECORD | | | |
| IX. DIVISIONAL ASSIGNMEN (Place an "X" in One Box Only) | | ISCO/OAKLAND | SAN JOSE | EUREKA | | |

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a)** Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".

II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below. United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box. Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked. Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; NOTE: federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerk(s) in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the six boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P. Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction. Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.