

BEST to WORST

1. Hawaii
1. New Hampshire
1. Oregon (privately provided via a newspaper)
2. South Carolina
5. Connecticut
5. Iowa
5. Missouri
5. North Carolina
5. North Dakota
5. Ohio
11. Massachusetts
12. Idaho
12. Maine
12. New Mexico
15. Kansas
15. Nebraska
15. New York
18. Indiana
18. Vermont
20. Florida
21. Alabama
22. Mississippi
23. Texas
24. Maryland
25. Wyoming
26. Montana
27. Kentucky
28. Illinois
28. Washington
30. Georgia
31. Louisiana
32. Virginia
33. Michigan
34. Delaware
35. Wisconsin
36. West Virginia
37. New Jersey
38. Nevada
39. California
40. Utah
41. Arkansas
41. Tennessee
43. South Dakota
44. Colorado
45. Arizona
46. Oklahoma
47. Rhode Island
48. Alaska
48. Minnesota
48. Pennsylvania

This list is based on ease of access to the complaints and amount of time to obtain information. Several states have the same ranking in this best-to-worst list because they were equally weighted regarding levels of openness or response times.