

Counties of Los Angeles, Santa Clara, San Benito, Santa Cruz, and Monterey

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## BBB BUSINESS REVIEW

**THIS BUSINESS IS NOT BBB ACCREDITED**

**Just Fabulous, Inc.**

(310) 683-0940

[View Additional Phone Numbers](#)  
800 Apollo St, El Segundo, CA 90245-4701  
<http://www.justfab.com>  
[View Additional Web Addresses](#)



**On a scale of A+ to F**  
[Reason for Rating](#)  
[BBB Ratings System](#)  
[Overview](#)

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### BBB Accreditation

On 05/29/2015 this company's accreditation in BBB was revoked by BBB's Board of Directors due to failure to maintain minimum BBB Rating.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets [BBB accreditation standards](#), which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

### Reason for Rating

BBB rating is based on 13 factors. [Get the details about the factors considered.](#)

Factors that *lowered* Just Fabulous, Inc.'s rating include:

1299 complaints filed against business  
Length of time business has taken to respond to complaint(s).

Factors that *raised* Just Fabulous, Inc.'s rating include:

Length of time business has been operating.  
Response to 1299 complaint(s) filed against business.  
Resolution of complaint(s) filed against business.

### Customer Complaints Summary

[Read complaint details](#)

1299 complaints closed with BBB in last 3 years   290 closed in last 12 months	
Complaint Type	Total Closed Complaints
Advertising / Sales Issues	164
Billing / Collection Issues	623
Delivery Issues	19

Problems with Product / Service	493
Guarantee / Warranty Issues	0
<b>Total Closed Complaints</b>	<b>1299</b>

## Customer Reviews Summary

[Read customer reviews](#)

14 Customer Reviews Customer Reviews on Just Fabulous, Inc.

Customer Experience	Total Customer Reviews
Positive Experience	1
Neutral Experience	0
Negative Experience	13
<b>Total Customer Reviews</b>	<b>14 Customer Reviews</b>

## Complaint Breakdown by Resolution

Complaint Resolution Log (1299)

**Resolved** - The complainant verified the issue was resolved to their satisfaction. (484 complaints)

**Answered** - BBB has not heard back from the consumer as to their satisfaction with the business's response, or the business addressed the issues within the complaint, but the consumer remains dissatisfied. (815 complaints)

## Industry Comparison [Chart](#)

Shoes - Retail, Internet Shopping, Sportswear - Retail

### Government Actions

BBB knows of no government actions involving the marketplace conduct of Just Fabulous, Inc..

[What government actions does BBB report on?](#)

### Advertising Review

BBB has nothing to report concerning Just Fabulous, Inc.'s advertising at this time.

[What is BBB Advertising Review?](#)

## Additional Information

Business started: 04/01/2010

### Type of Entity

Corporation

Incorporated: May 2010, CA

### Business Management

Principal: Anna Pettus (Director NA Member Services)

### Contact Information

Samar Batshon (Communications Assistant)

**Number of Employees**

300

**Business Category**

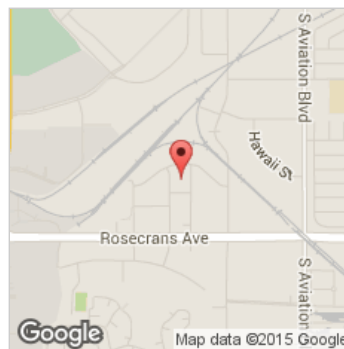
Shoes - Retail, Internet Shopping, Sportswear - Retail

**Alternate Business Names**

JustFab

**Customer Review Rating plus BBB Rating Summary**

Just Fabulous, Inc. has received 2.66 out of 5 stars based on 14 Customer Reviews and a BBB Rating of B-.



[BBB Customer Review Rating plus BBB Rating Overview](#)

**MAP & DIRECTIONS**

**Map & Directions**

Address for Just Fabulous, Inc.

800 Apollo St  
El Segundo, CA 90245-4701



Map data ©2015 Google

*As a matter of policy, BBB does not endorse any product, service or business.*

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