	Case 3:15-cv-02378-BEN-JMA Documer	nt 1 Filed 10/20/15 Page 1 of 27
1 2 3 4 5 6 7 8 9 10	NEWPORT TRIAL GROUP A Professional Corporation Scott J. Ferrell, Bar No. 202091 sferrell@trialnewport.com Richard H. Hikida, Bar No. 196149 rhikida@trialnewport.com David W. Reid, Bar No. 267382 dreid@trialnewport.com Victoria C. Knowles, Bar No. 277231 vknowles@trialnewport.com 4100 Newport Place, Ste. 800 Newport Beach, CA 92660 Tel: (949) 706-6464 Fax: (949) 706-6469 Attorneys for Plaintiff	DISTRICT COURT
10		CT OF CALIFORNIA
11	JOHN DOE, individually and on behalf of	
12	all others similarly situated,	CLASS ACTION COMPLAINT FOR:
14	Plaintiff,	1. VIOLATIONS OF CALIFORNIA'S.
15		AUTOMATIC RENEWAL LAW (BUSINESS AND PROFESSIONS
16	ESCAPE MONTHLY, LLC, a Wyoming limited liability company; and DOES – 10 inclusive,	CODE §§ 17600·17604); 2. VIOLATIONS OF CALIFORNIA'S
17	Defendant.	UNFAIR COMPETION LAW
18		(BUSINESS AND PROFESSIONS CODE §§ 17200-17204); and
19		3. INJUNCTIVE RELIEF (BUSINESS AND PROFESSIONS CODE § 17535)
20		DEMAND FOD HIDY TDIAL
21 22		DEMAND FOR JURY TRIAL
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Plaintiff John Doe<sup>1</sup> ("Plaintiff"), on behalf of himself and all others similarly situated, complains and alleges as follows:

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### **INTRODUCTION & OVERVIEW OF CLAIMS**

1. Plaintiff brings this class action on behalf of himself and a class of others 4 similarly situated consisting of all persons in California who, within the applicable 5 statute of limitations period, purchased subscriptions to products sold online by Escape 6 Monthly, LLC ("Escape Monthly" or "Defendant"). The class of others similarly 7 situated to Plaintiff is referred to herein as "Class Members." The claims for damages, 8 restitution, injunctive and/or other equitable relief, and reasonable attorneys' fees and 9 costs under California Business and Professions Code (hereinafter "Cal. Bus. & Prof. 10 Code") §§ 17602, 17603, 17604, 17535) and 17200, et seq., and California Code of Civil Procedure § 1021.5. Plaintiff and Class Members are consumers for purposes of Cal. Bus. & Prof. Code §§ 17600-17606.

2. During the Class Period Defendant made automatic renewal or continuous 14 service offers to consumers in and throughout California and (a) at the time of making 15 the automatic renewal or continuous service offers, failed to present the automatic 16 renewal offer terms or continuous service offer terms, in a clear and conspicuous 17 manner and in visual proximity to the request for consent to the offer before the 18 subscription or purchasing agreement was fulfilled in violation of Cal. Bus. & Prof. 19 Code § 17602(a)(1); (b) charged Plaintiff's and Class Members' credit or debit cards, 20 or third-party account (hereinafter "Payment Method") without first obtaining 21 Plaintiff's and Class Members' affirmative consent to the agreement containing the 22 automatic renewal offer terms or continuous service offer terms in violation of Cal. 23 Bus. & Prof. Code§ 17602(a)(2); and (c) failed to provide an acknowledgment that 24 includes the automatic renewal or continuous service offer terms, cancellation policy, 25

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<sup>&</sup>lt;sup>1</sup> Does I Thru XXIII v. Advanced Textile Corp., 214 F.3d 1058, 1072-73 (9th Cir. 2000) (noting that plaintiff and class are 27 more likely to proceed to the merits if plaintiff permitted to proceed anonymously to prevent defendant from attempting to moot lawsuit by making an individual Rule 68 offer to plaintiff).

and information regarding how to cancel in a manner that is capable of being retained 1 by the consumer in violation of Cal. Bus. & Prof. Code § 17602(a)(3). As a result, all 2 goods, wares, merchandise, or products sent to Plaintiff and Class Members under the 3 automatic renewal of continuous service agreements are deemed to be an unconditional 4 gift pursuant to Cal. Bus. & Prof. Code § 17603. 5

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3. As a result of the above, Plaintiff, on behalf of himself and Class Members, seeks damages, restitution, declaratory relief, injunctive relief and reasonable attorneys' fees and costs pursuant to Cal. Bus. & Prof. Code, §§ 17603, 17203, 17204, and 17535, and Code of Civil Procedure § 1021.5.

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### JURISDICTION AND VENUE

4. This Court has diversity jurisdiction over this class action pursuant to 28 U.S.C. § 1332 as amended by the Class Action Fairness Act of 2005 because the amount in controversy exceeds five million dollars (\$5,000,000.00), exclusive of interest and costs, and is a class action in which some members of the class are citizens 14 of different states than Defendant. See 28 U.S.C. § 1332(d)(2)(A).

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5. This Court also has personal jurisdiction over Defendant because Defendant currently does business in this state. 17

7. 18 Venue is proper in this Court pursuant to 28 U.S.C. § 1391 because Defendant is subject to personal jurisdiction in this District and a substantial portion of 19 20 the conduct complained of herein occurred in this District.

### **PARTIES**

8. Plaintiff resides in this judicial district. Plaintiff purchased a subscription 22 plan from Defendant in California during the Class Period. Plaintiff and Class 23 Members are consumers as defined under Cal. Bus. & Prof. Code § 17601(d). 24

9. Defendant Escape Monthly, LLC is a Wyoming limited liability company 25 with its principal place of business located at 690 Hwy 89, Suite 200, Jackson, 26 Wyoming 83001. Defendant operates and, at all times during the Class Period, has 27 done business throughout California. Also during the Class Period, Defendant made, 28

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and continues to make, automatic renewal or continuous service offers to consumers in 1 California. Defendant sells luxury products from around the world, including artisan 2 products, through subscriptions in order to purportedly permit its subscribers to 3 "escape" even though they are not able physically to "escape" to exotic locales. 4

10. The true names and capacities of the Defendants sued herein as DOES 1 5 through 10, inclusive, are currently unknown to Plaintiff, who therefore sue such 6 Defendants by fictitious names. Each of the Defendants designated herein as a DOE is 7 legally responsible for the unlawful acts alleged herein. Plaintiff will seek leave of 8 Court to amend this Complaint to reflect the true names and capacities of the DOE 9 Defendants when such identities become known. 10

11. At all relevant times, each and every Defendant was acting as an agent 11 and/or employee of each of the other Defendants and was acting within the course 12 and/or scope of said agency and/or employment with the full knowledge and consent of 13 each of the Defendants. Each of the acts and/or omissions complained of herein were 14 alleged and made known to, and ratified by, each of the other Defendants (Escape 15 Monthly, LLC and DOE Defendants will hereafter collectively be referred to as 16 "Defendant"). 17

#### FACTUAL BACKGROUND

California Business Professions Code §§ 17600-17606

12. On December 1, 2010, sections 17600-17606 of the Cal. Bus. & Prof. 20 Code came into effect. The Legislature's stated intent for this Article was to end the practice of ongoing charges to consumers' Payment Methods without consumers' explicit consent for ongoing shipments of a product or ongoing deliveries of service. See Cal. Bus. & Prof. Code § 17600. 24

13. Cal. Bus. & Prof. Code § 17602(a) makes it unlawful for any business 25 making an automatic renewal or continuous service offer to a consumer in this state to 26 do any of the following: 27

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- (1) Fail to present the automatic renewal offer terms or continuous service offer terms in a clear and conspicuous manner before the subscription or purchasing agreement is fulfilled and in visual proximity, or in the case of an offer conveyed by voice, in temporal proximity, to the request for consent to the offer.
- (2) Charge the consumer's credit or debit card or the consumer's account with a third party for an automatic renewal or continuous service without first obtaining the consumer's affirmative consent to the agreement containing the automatic renewal offer terms or continuous service offer terms.
- (3) Fail to provide an acknowledgment that includes the automatic renewal or continuous service offer terms, cancellation policy, and information regarding how to cancel in a manner that is capable of being retained by the consumer. If the offer includes a free trial, the business shall also disclose in the acknowledgment how to cancel and allow the consumer to cancel before the consumer pays for the goods or services.

14. Cal. Bus. & Prof. Code § 17601(a) defines the term "Automatic renewal" as a "plan or arrangement in which a paid subscription or purchasing agreement is automatically renewed at the end of a definite term for a subsequent term."

15. Cal. Bus. & Prof. Code § 17601(b) defines the term "Automatic renewal offer terms" as "the following clear and conspicuous disclosures: (1) That the subscription or purchasing agreement will continue until the consumer cancels. (2) The description of the cancelation policy that applies to the offer. (3) The recurring charges that will be charged to the consumer's credit or debit card or payment account with a third party as part of the automatic renewal plan or arrangement, and that the amount of the charge may change, if that is the case, and the amount to which the charge will change, if known. (4) The length of the automatic renewal term or that the service is continuous, unless the length of the tern is chosen by the consumer. (5) The minimum purchase obligation, if any."

16. Pursuant to Cal. Bus. & Prof. Code § 17601(c), "clear and conspicuous" or "clearly and conspicuously" means "in larger type than the surrounding text, or in contrasting type, font, or color to the surrounding text of the same size, or set off from

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the surrounding text of the same size by symbol ls or other marks, in a manner that
 clearly calls attention to the language."

Section 17603 of Cal. Bus. & Prof. Code provides: "In any case in which a 17. 3 business sends any goods, wares, merchandise, or products to a. consumer, under a 4 continuous service agreement or automatic renewal of a purchase, without first 5 obtaining the consumer's affirmative consent as described in Section 17602, the goods, 6 wares, merchandise, or products shall for all purposes be deemed an unconditional gift 7 to the consumer, who may use or dispose of the same in any manner he or she sees fit 8 without any obligation whatsoever on the consumer's part to the business, including. 9 but not limited to, bearing the cost of, or responsibility for, shipping any goods, wares, 10 merchandise, or products to the business." 11

#### 12 Defendant's Business

13 18. Defendant provides, on a monthly basis, a "Vacation in a Box" that
includes luxury and artisan items from many locations around the world. Defendant's
subscription for its products, which costs consumers \$49.95 per month, constitutes an
automatic renewal and/or continuous service plan or arrangement for the purposes of
Cal. Bus. & Prof. Code § 17601.

### 18 Defendant's Terms of Service

19 19. During the Class Period, Defendant's webpage contained an inconspicuous
 hyperlink to a document titled "Terms of Service" (hereinafter the "Terms of Service").
 Using a small and light-colored font, Defendant displayed this hyperlink on the very
 bottom of Escape Monthly's webpage, <u>www.escapemonthly.com</u>.

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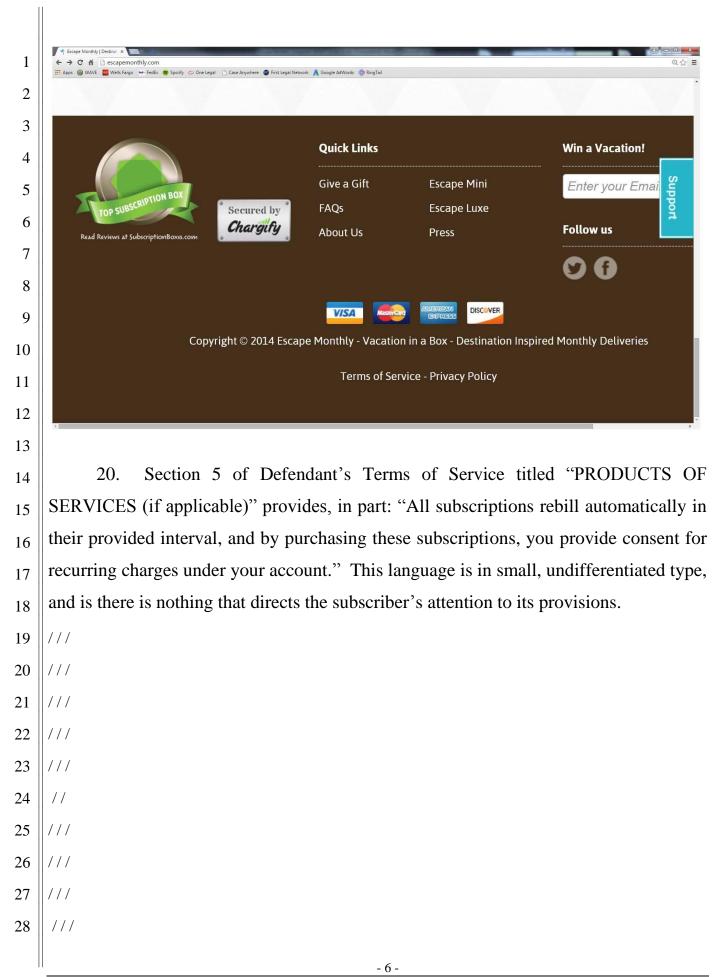
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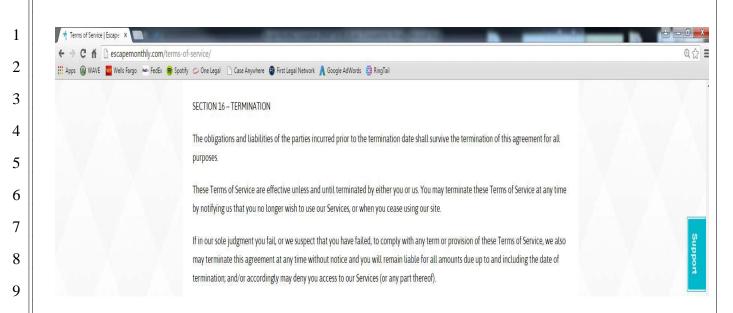
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1	★ Terms of Service   Escape × ★ ⇒ C ↑ ⊡ escapemonthly.com/terms-of-service/	
2	🏥 Apps 🔞 WAVE 🚾 Wells Fargo 🔤 FedEx 😸 Spotify 🗢 One L	egal 🗋 Case Anywhere 🔞 First Legal Network 🔒 Google AdWords 🏢 RingTail Il not be liable to you or to any third-party for any modification, price change, suspension or discontinuance of the Service.
3	SECTIO	N 5 – PRODUCTS OR SERVICES (if applicable)
4		products or services may be available exclusively online through the website. These products or services may have limited ies and are subject to return or exchange only according to our Return Policy.
5		criptions rebill automatically in their provided interval, and by purchasing these subscriptions, you provide consent for recurring s under your account.
6 7	"Offers" vouche	Monthly provides consumers with opportunities to purchase certain products and services (each an "Offer," and collectively, ") from third-party merchants (each the "Merchant"), except as otherwise expressly identified, using a time-limited promotional r exchangeable for Merchant goods and services (a "Voucher"). The promotion of each Offers works as a form of advertisement for rchant by Escape Monthly.
8 9	Offer co the Fino	hasing, printing, accepting, using or attempting to use any Voucher/Offer, you agree to these Terms, the fine print identified in the opy and/or any additional offer-specific terms related to the Offer at the time of purchase. These Terms apply to all Offers, unless a Print on a particular Offer states otherwise, and except as otherwise required by law. In the event of a conflict between these and the Fine Print on an Offer, the Fine Print will control, except to the extent prohibited by applicable law.
10	and the second se	e made every effort to display as accurately as possible the colors and images of our products that appear at the store. We cannot tee that your computer monitor's display of any color will be accurate.
11		erve the right, but are not obligated, to limit the sales of our products or Services to any person, geographic region or jurisdiction. y exercise this right on a case-by-case basis. We reserve the right to limit the quantities of any products or services that we offer. All
12 13	descrip	tions of products or product pricing are subject to change at anytime without notice, at the sole discretion of us. We reserve the discontinue any product at any time. Any offer for any product or service made on this site is void where prohibited.
13		not warrant that the quality of any products, services, information, or other material purchased or obtained by you will meet your ations, or that any errors in the Service will be corrected.
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16	21. Section 16 of 1	Defendant's Terms of Service provides, in part, as follows:
17	"You may terminate these	Terms of Service at any time by notifying us that you no
18	longer wish to use our Serv	vices, or when you cease using our site." That language is
19	also in in small, undifferent	iated type, and there is nothing that directs the subscriber's
20	attention to its provisions.	
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## <u>Defendant's Terms of Service Fail to Provide Clear and Conspicuous Disclosures</u> <u>As Required by Law.</u>

22. Within the Terms of Service, Defendant failed to state in clear and conspicuous language, *i.e.*, in larger type than the surrounding text, or in contrasting type, font, or color to the surrounding text of the same size, or set off from the surrounding text of the same size by symbols of other marks, in a manner that clearly calls attention to the language that:

- (i) The subscription or purchasing agreement will continue until the consumer cancels;
- (ii) Describes the cancellation policy that applies to the offer;
- (iii) Recurring charges that will be charged to the consumer's Payment Method account with a third patty as part of the automatic renewal plan or arrangement, and that the amount of the charge may change, if that is the case, and the amount to which the charge will change, if known;

(iv) The length of the automatic renewal term or that the service is continuous unless the length of tile term is chosen by the consumer; and

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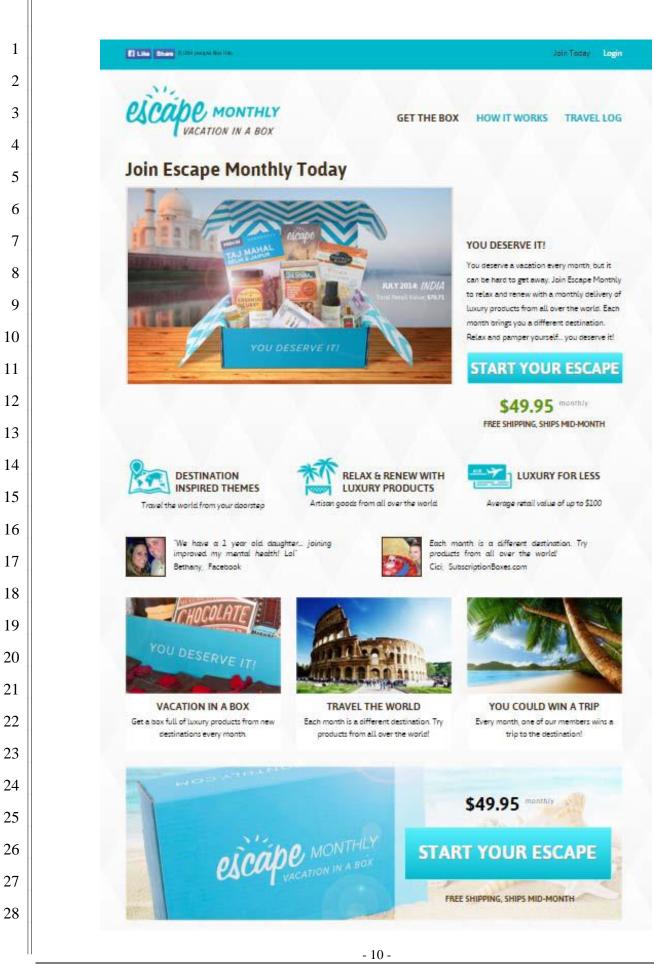
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1	(v) There is a minimum purchase obligation, if any.						
2	Defendant Failed to Present the Automatic Renewal Offer Terms or Continuous						
3	Service Offer Terms in a Clear and Conspicuous Manner Before the Subscription						
4	or Purchasing Agreement was Fulfilled and in Visual Proximity to the Request for						
5	Consent to the Offer in Violation of Cal. Bus. & Prof. Code § 17602(a)(l).						
6	23. During the Class Period, Defendant made, and continues to make, an						
7	automatic renewal offer for its subscriptions plans to Consumers in California,						
8	including Plaintiff and Class Members. In order to purchase a subscription plan from						
9	Defendant's website, Plaintiff and Class Members have to click on a hyperlink labeled						
10	"Start Your Escape" located on the Defendant's webpage.						
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"Create your Account" which directs Plaintiff and Class Members either to "Create
 Account" or to Log In to an existing account. Apart from the inconspicuous hyperlink
 to "Terms of Service – Privacy Policy," this webpage did not, and does not, contain
 automatic renewal offer terms or continuous service offer terms as defined by Cal. Bus.
 & Prof. Code § 17601(b).

6 25. After selecting "Create Account," Plaintiff and Class Members are 7 navigated to a webpage titled "Escape Monthly Checkout." This webpage directs them 8 to enter their personal information and credit card/billing information. Apart from a 9 simple statement that the \$49.95 charge is a "Recurring Fee (every 1 month)" in 10 inconspicuous type, this webpage did not, and does not, contain automatic renewal 11 offer terms or continuous service offer terms as defined in Cal. Bus. & Prof. Code 12 1760l(b).

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escape MOI	NTHLY
Escape Monthly Che	
	onthis delivery of luxury products to help you relax, renew and escape!
Purchase Summary:	and actual for each broader to use for read, reach and cooper
\$49.95 Recurring Fee (every 1 mont	nj
Today's Total: \$49.95	then \$40.05 at first ranewal on 11/10/2015
Shipping Information:	
* First Name	* Last Name
* Shipping Addree 1	Shipping Address 2
* Shipping Country	* Shipping State
United States	Please select
* Shipping City	* Shipping ZIP Code
Dilling Information	
Billing Information	
Coupor coue	Validate
* Firet Name on Account	* Last Name on Account
* Card Number	VISA CAMEX COM
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Contact Information:	
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28. As a result, prior to charging Plaintiff's and Class Members' Payment 1 Method, Defendant failed and continues to fail, to obtain Plaintiff's and Class 2 Members' affirmative consent to the Terms of Service containing the automatic 3 renewal offer terms or continuous service offer terms. 4

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Because of Defendant's failure to gather affirmative consent to the 29. automatic renewal terms, all goods, wares, merchandise, or products, sent to Plaintiff and Class Members under the automatic renewal or continuous service agreement are 7 deemed to be an unconditional gift pursuant to Cal. Bus. & Prof. Code § 17603, and 8 Plaintiff and Class Members may use or dispose of the same in any manner they see fit 9 without any obligation whatsoever on their part to Defendant, including, but not limited 10 to, bearing the cost of, or responsibility for, shipping any goods, wares, merchandise or 11 products. 12

#### Defendant Failed to Provide an Acknowledgment as Required by Cal. Bus. & 13 **Prof. Code §17602(a)(3)** 14

30. Furthermore, and in addition to the above, after Plaintiff and Class 15 Members subscribed to one of Defendant's subscription plans, Defendant sent to 16 Plaintiff and Class Members a document entitled "My Subscriptions" but has failed, 17 and continues to fail, to provide an acknowledgement that includes the automatic 18 renewal or continuous service offer terms, cancellation policy, and information on how 19 20 to cancel in a manner that is capable of being retained by Plaintiff and Class Members in violation of Cal. Bus. & Prof. Code § 17602(a)(3). Moreover, Defendant failed to 21 provide Plaintiff and Class Members with an acknowledgement regarding how to 22 cancel the subscription and allow Plaintiff and Class Members to cancel before 23 payment. 24

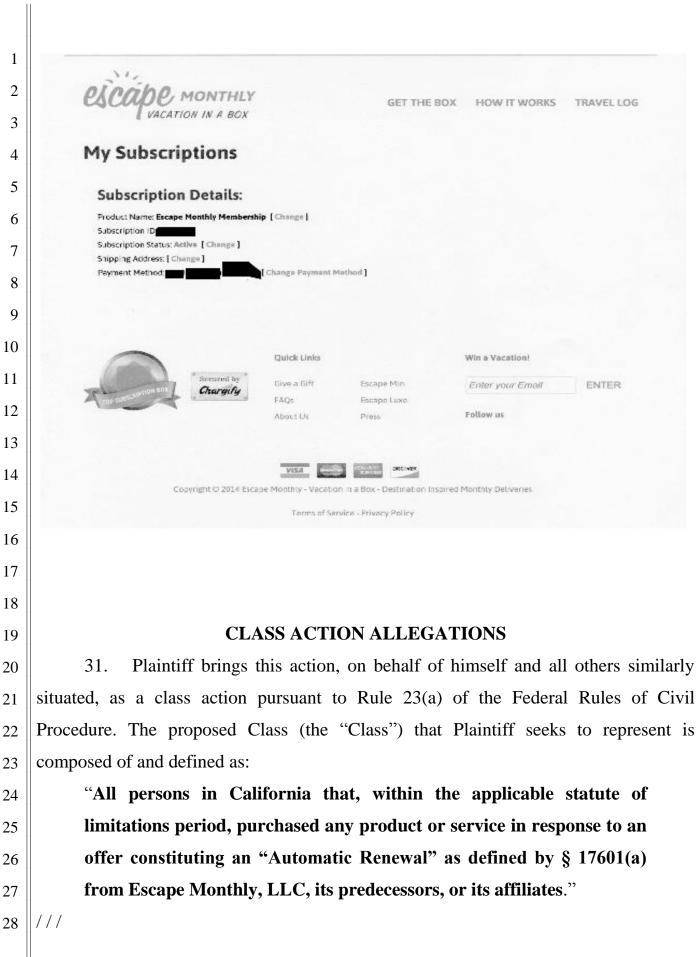
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1 32. This action is brought and may be properly maintained as a class action 2 pursuant to the provisions of Federal Rule of Civil Procedure 23(a)(1)-(4) and 23(b)(1)-3 (3). This action satisfies the numerosity, typicality, adequacy, predominance and 4 superiority requirements of those provisions.

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33. [Fed. R. Civ. P. 23(a)(1)] The Class is so numerous that the individual joinder of all of its members is impractical. While the exact number and identities of Class members are unknown to Plaintiff at this time and can only be ascertained through appropriate discovery, Plaintiff is informed and believes the Class includes hundreds of thousands of members. Plaintiff alleges that the Class may be ascertained by the records maintained by Defendant.

11 34. [Fed. R. Civ. P. 23(a)(2)] Common questions of fact and law exist as to all 12 members of the Class which predominate over any questions affecting only individual 13 members of the Class. These common legal and factual questions, which do not vary 14 from class member to class member, and which may be determined without reference to 15 the individual circumstances of any class member, include, but are not limited to, the 16 following:

- i. (a) Whether Defendant failed to present the automatic renewal offer terms, or continuous service offer terms, in a clear and conspicuous manner before the subscription or purchasing agreement was fulfilled and in visual proximity to the request for consent to the offer in violation of Cal. Bus. & Prof. Code § 17602(a)(l);
  - ii. Whether Defendant charged Plaintiff's and Class Members' Payment Method for an automatic renewal or continuous service without first obtaining the Plaintiff's and Class Members' affirmative consent to the Terms and Conditions containing the automatic renewal offer terms or continuous service offer terms in violation of Cal. Bus. & Prof. Code§ 17602(a)(2);

1	iii. Whether Defendant failed to provide an acknowledgement that
2	included the automatic renewal or continuous service offer terms,
3	cancellation policy, and information on how to cancel in a manner
4	that is capable of being retained by Plaintiff and Class Members, in
5	violation of Cal. Bus. & Prof. Code § 17602(a)(3);
6	iv. Whether Defendant's Terms of Service contained the automatic
7	renewal offer terms and/or continuous service offer terms as defined
8	by Cal. Bus. & Prof. Code § 17601;
9	v. Whether Plaintiff and the Class Members are entitled to restitution
10	of money paid in circumstances where the goods and services
11	provided by Defendant are deemed an unconditional gift in
12	accordance with Cal. Bus. & Prof. Code§ 17603;
13	vi. Whether Plaintiff and Class Members are entitled to restitution in
14	accordance with Cal. Bus. & Prof. Code §§ 17200, 17203;
15	vii. Whether Plaintiff and Class Members are entitled to injunctive relief
16	under Cal. Bus. & Prof. Code § 17535;
17	viii. Whether Plaintiff and Class Members are entitled to attorneys' fees
18	and costs under California Code of Civil Procedure § 1021.5; and
19	ix. The proper formula(s) for calculating the restitution owed to Class
20	Members.
21	35. [Fed. R. Civ. P. 23(a)(3)] Plaintiff's claims are typical of the claims of the
22	members of the Class. Plaintiff and all members of the Class have sustained injury and
23	are facing irreparable harm arising out of Defendant's common course of conduct as
24	complained of herein. The losses of each member of the Class were caused directly by
25	Defendant's wrongful conduct as alleged herein.
26	36. [Fed. R. Civ. P. 23(a)(4)] Plaintiff will fairly and adequately protect the

36. [Fed. R. Civ. P. 23(a)(4)] Plaintiff will fairly and adequately protect the
interests of the members of the Class. Plaintiff has retained attorneys experienced in the
prosecution of class actions, including complex consumer and mass tort litigation.

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37. [Fed. R. Civ. P. 23(b)(3)] A class action is superior to other available 1 methods of fair and efficient adjudication of this controversy, since individual litigation 2 of the claims of all Class members is impracticable. Even if every Class member could 3 afford individual litigation, the court system could not. It would be unduly burdensome 4 to the courts in which individual litigation of numerous issues would proceed. 5 Individualized litigation would also present the potential for varying, inconsistent, or 6 contradictory judgments and would magnify the delay and expense to all parties and to 7 the court system resulting from multiple trials of the same complex factual issues. By 8 contrast, the conduct of this action as a class action, with respect to some or all of the 9 issues presented herein, presents fewer management difficulties, conserves the 10 resources of the parties and of the court system, and protects the rights of each Class 11 member. 12

38. [Fed. R. Civ. P. 23(b)(1)(A)] The prosecution of separate actions by
thousands of individual Class members would create the risk of inconsistent or varying
adjudications with respect to, among other things, the need for and the nature of proper
notice, which Defendant must provide to all Class members.

39. [Fed. R. Civ. P. 23(b)(1)(B)] The prosecution of separate actions by
individual class members would create a risk of adjudications with respect to them that
would, as a practical matter, be dispositive of the interests of the other Class members
not parties to such adjudications or that would substantially impair or impede the ability
of such non-party Class members to protect their interests.

b. [Fed. R. Civ. P. 23(b)(2)] Defendant has acted or refused to act in
respects generally applicable to the Class, thereby making appropriate final injunctive
relief with regard to the members of the Class as a whole.

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1	FIRST CAUSE OF ACTION						
2	FAILURE TO PRESENT AUTOMATIC RENEWAL OFFER TERMS OR						
3	CONTINUOUS SERVICE OFFER TERMS CLEARLY AND						
4	CONSPICUOUSLY AND IN VISUAL, PROXIMITY TO THE REQUEST FOR						
5	CONSENT OFFER (CAL. BUS. & PROF. CODE§ 17602(a)(l))						
6	(By Plaintiff, on his own behalf and on behalf of the Class, against All Defendants)						
7	40. The foregoing paragraphs are alleged herein and are incorporated herein						
8	by reference.						
9	41. Cal. Bus. Prof. Code§ 17602(a)(1) provides:						
10	(a) It shall be unlawful for any business making an automatic renewal or						
11	continuous service offer to a consumer in this state to do any of the following:						
12	(1) Fail to present the automatic renewal offer terms or continuous						
13	service offer terms in a clear and conspicuous manner before the						
14	subscription or purchasing agreement is fulfilled and in visual proximity, or in the case of an offer conveyed by voice, in temporal						
15	proximity, to the request for consent to the offer.						
16	42. Defendant failed to present the automatic renewal offer terms, or						
17	continuous service offer terms, in a clear and conspicuous manner and in visual						
18	proximity the request for consent to the offer before the subscription or purchasing						
19	agreement was fulfilled.						
20	43. As a result of Defendant's violations of Cal. Bus. & Prof. Code §						
21	§17602(a)(l), Defendant is subject under Cal. Bus. & Prof. Code § 17604 to all civil						
22	remedies that apply to a violation of Article 9, of Chapter 1, of Part 3, of Division 7 of						
23	the Cal. Bus. & Prof. Code.						
24	44. Plaintiff, on behalf of himself and Class Members, requests relief as						
25	described below.						
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1	SECOND CAUSE OF ACTION
2	FAILURE TO OBTAIN CONSUMER'S AFFIRMATIVE CONSENT
3	BEFORE THE SUBSCRIPTION IS FULFILLED
4	(CAL BUS. & PROF. CODE §§ 17602(a)(2) and 17603)
5	(By Plaintiff, on his own behalf and on behalf of the Class, against All Defendants)
6	45. The foregoing paragraphs are alleged herein and are incorporated herein
7	by reference.
8	46. Cal. Bus. & Prof. Code § 17602(a)(2) provides:
9	
10	(a) It shall be unlawful for any business making an automatic renewal or continuous service offer to a consumer in this state to do any of the
11	following:
12	(2) Charge the consumer's credit or debit card or the consumer's
13	account with a third party for an automatic renewal or continuous service without first obtaining the consumer, s affirmative consent to
14	the agreement containing the automatic renewal offer terms or continuous service offer terms.
15	
16	47. Defendant charged, and continues to charge Plaintiff's and Class
17	Members' Payment Method for an automatic renewal or continuous service without
18	first obtaining Plaintiff's and Class Members affirmative consent to the Terms of
19	Service containing the automatic renewal offer terms or continuous service offer terms.
20	48. As a result of Defendant's violations of Cal. Bus. & Prof. Code §
21	17602(a)(2), Defendant is liable to provide restitution to Plaintiff and Class Members
22	under Cal. Bus. & Prof. Code § 17603.
23	49. Plaintiff, on behalf of himself and Class Members, requests relief as
24	described below.
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26	111
27	111
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1	THIRD CAUSE OF ACTION				
2	FAILURE TO PROVIDE ACKNOWLEDGMENT WITH				
3	AUTOMATIC RENEWAL TERMS AND INFORMATION REGARDING				
4	CANCELLATION POLICY				
5	(CAL. BUS. & PROF. CODE§ 17602(a)(3))				
6	(By Plaintiff, on his own behalf and on behalf of the Class, against All Defendants)				
7	50. The foregoing paragraphs are alleged herein and are incorporated herein				
8	by reference.				
9	51. Cal. Bus. & Prof. Code§ 17602(a)(3) provides:				
10	(a) It shall be unlawful for any business making an automatic renewal or				
11	continuous service offer to a consumer in this state to do any of the following:				
12	(3) Fail to provide an acknowledgment that includes the				
13	automatic renewal or continuous service offer terms,				
14	cancellation policy, and information regarding how to cancel in a manner that is capable of being retained by the consumer. If				
15	the offer includes a free trial, the business shall also disclose in the acknowledgment how to cancel and allow the consumer to				
16	cancel before the consumer pays for the goods or services.				
17	52. Defendant failed to provide an acknowledgement that includes the				
18	automatic renewal or continuous service offer terms, cancellation policy, and				
19	information on how to cancel in a manner that is capable of being retained by Plaintiff				
20	and Class Members.				
21	53. As a result of Defendant's violations of Cal. Bus. & Prof. Code §				
22	17602(a)(3), Defendant is subject to all civil remedies under Cal. Bus. & Prof. Code §				
23	17604 that apply to a violation of Article 9, of Chapter 1 of Part 3, of Division 7 of the				
24	Cal. Bus. & Prof. Code.				
25	54. Plaintiff, on behalf of himself and Class Members, requests relief as				
26	described below.				
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28	FOURTH CAUSE OF ACTION				

- 20 -

## VIOLATION OF THE UNFAIR COMPETITION LAW (CAL. BUS. & PROF. CODE§ 17200 et. seq.)

### (By Plaintiff, on his own behalf and on behalf of the Class, against All Defendants)

55. The foregoing paragraphs are alleged herein and are incorporated herein by reference.

56. Cal. Bus. & Prof. Code § 17200, *et seq.* (the "UCL") prohibits unfair competition in the form of any unlawful, unfair, or fraudulent business act or practice. Cal. Bus. & Prof. Code§ 17204 allows "a person who has suffered injury in fact and has lost money or property" to prosecute a civil action for violation of the UCL. Such a person may bring such an action on behalf of himself or herself and others similarly situated who are affected by the unlawful, unfair, or fraudulent business practice.

57. Since December 1, 2010, and continuing to the present, Defendant has
committed unlawful, unfair, and/or fraudulent business acts and practices as defined by
the UCL, by violating Cal. Bus. & Prof. Code §§ 17602(a)(l), (2), and (3).

58. As a direct and proximate result of Defendant's unlawful, unfair, and/or
fraudulent acts and practices described herein, Defendant has received, and continues to
hold, unlawfully obtained property and money belonging to Plaintiff and Class
Members in the form of payments made for subscription agreements by Plaintiff and
Class Members. Defendant has profited from its unlawful, unfair, and/or fraudulent acts
and practices in the amount of those business expenses and interest accrued thereon.

59. Plaintiff and similarly-situated Class Members are entitled to restitution pursuant to Cal. Bus. & Prof. Code §§ 17203 and 17208 for all monies paid by Class Members under the subscription agreements from December 1, 2010, to the date of such restitution at rates specified by law. Defendant should be required to disgorge all the profits and gains it has reaped and restore such profits and gains to Plaintiff and Class Members, from whom they were unlawfully taken.

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60. Plaintiff and similarly situated Class Members are entitled to enforce all
 applicable penalty provisions pursuant to Cal. Bus. & Prof. Code § 17202.

61. Plaintiff has assumed the responsibility of enforcement of the laws and public policies specified herein by suing on behalf of himself and other similarlysituated Class Members. Plaintiff's success in this action will enforce important rights affecting the public interest. Plaintiff will incur a financial burden in pursuing this action in the public interest. An award of reasonable attorneys' fees to Plaintiff is thus appropriate pursuant to California Code of Civil Procedure§ 1021.5.

62. Plaintiff, on behalf of himself and Class Members, request relief as described below.

### FIFTH CAUSE OF ACTION

## **INJUNCTIVE RELIEF AND RESTITUTION**

### (CAL. BUS. & PROF. CODE § 17535)

(By Plaintiff, on his own behalf and on behalf of the Class, against All Defendants)

63. The foregoing paragraphs are alleged herein and are incorporated herein by reference.

64. Cal. Bus. & Prof Code § 17535 allows "any person who has suffered
injury in fact and has lost money or property" to prosecute a civil action for violation of
the UCL. Such a person may bring such an action on behalf of himself or herself and
others similarly situated who are affected by the unlawful, unfair, or fraudulent business
practice.

65. Since December 1, 2010, and continuing to the present, Defendant has
committed unlawful, unfair, and/or fraudulent business acts and practices as defined by
the UCL, by violating Cal. Bus. & Prof. Code § 17602.

66. As a direct and proximate result of Defendant's unlawful, unfair, and/or
fraudulent acts and practices described herein, Defendant has received and continues to
hold unlawfully obtained property and money belonging to Plaintiff and Class
Members in the form of payments made for a paid subscription to Defendant's

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protection plans by Plaintiff and Class Members. Defendant has profited from its
 unlawful, unfair, and/or fraudulent acts and practices in the amount of those business
 expenses and interest accrued thereon.

67. Plaintiff and similarly situated Class Members are entitled to injunctive relief and/or restitution pursuant to Cal. Bus. & Prof. Code § 17535 for all monies paid by Class Members under the subscription agreements from December 1, 2010 to the date of such restitution, at rates specified by law. Defendant should be required to disgorge all the profits and gains it has reaped and restore such profits and gains to Plaintiff and Class Members, from whom they were unlawfully taken.

68. Plaintiff and similarly situated Class Members are entitled to enforce all applicable penalty provisions pursuant to Cal. Bus. & Prof. Code § 17202.

69. Plaintiff has assumed the responsibility of enforcement of the laws and public policies specified herein by suing on behalf of himself and other similarly situated Class Members. Plaintiff's success in this action will enforce important rights affecting the public interest. Plaintiff will incur a financial burden in pursuing this action in the public interest. Therefore, an award of reasonable attorneys' fees to Plaintiff is appropriate pursuant to California Code of Civil Procedure § 1021.5.

70. Plaintiff, on behalf of himself and similarly situated Class Members,
request relief as described below.

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#### PRAYER FOR RELIEF

WHEREFORE, Plaintiff requests the following relief:

A. That the Court determine that this action may be maintained as a class 3 action under Rule 23(a) of the Federal Rules of Civil Procedure, and define the Class as 4 requested herein; 5

Β. That the Court find and declare that Defendant has violated Cal. Bus. & 6 Prof. Code § 17602(a)(1) by failing to present the automatic renewal offer terms, or 7 continuous service offer terms, in a clear and conspicuous manner and the visual 8 proximity to the request for consent to the offer before the subscription or purchasing 9 agreement was fulfilled; 10

C. That the Court find and declare that Defendant has violated Cal. Bus. & Prof. Code § 17602(a)(2) by charging Plaintiff's and Class Members' Payment Method without first obtaining their affirmative consent to the Terms and Conditions containing the automatic renewal offer. terms or continuous service terms; 14

D. That the Court find and declare that Defendant has violated Cal. Bus. & 15 Prof. Code § 17602(a)(3) by failing to provide an acknowledgement that includes the 16 automatic renewal or continuous service offer terms, cancellation policy and 17 information on how to cancel in a manner that is capable of being retained by Plaintiff 18 and Class Members; 19

That the Court find and declare that Defendant has violated the UCL and E. 20 committed unfair and unlawful business practices by violating Cal. Bus. & Prof. Code § 21 17602. 22

F. That the Court award to Plaintiff and Class Members damages and full 23 restitution in the amount of the subscription payments made by them pursuant to Cal. 24 Bus. & Prof. Code§ 17603, in an amount to be proved at trial; 25

G. That Defendant be ordered to pay restitution to Plaintiff and the Class due 26 to Defendant's UCL violations, pursuant to Cal. Bus. & Prof. Code §§ 17200-17205 in 27 the amount of their subscription agreement payments; 28

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1	H.	That the Court find that Plaintiff and Class Members are entitled to
2	injunctive r	elief pursuant to Cal. Bus. & Prof. Code § 17535;
3	I.	That Plaintiff and the Class be awarded reasonable attorneys' fees and
4	costs pursu	ant to California Code of Civil Procedure § 1021.5, and/or other applicable
5	law; and	
6	J.	That the Court award such other and further relief as this Court may deem
7	appropriate	
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9	Dated: Oct	ober 20, 2015 NEWPORT TRIAL GROUP, APC
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11		By: <u>/s/ Scott J. Ferrell</u> Scott. J. Ferrell
12		Attorney for Plaintiff
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1	DEMAND FOR JURY TRIAL							
2	Plaintiff hereby demands a trial by jury of all claims and causes of action so							
3	triable in this lawsuit.							
4								
5	5 Dated: October 20, 2015 NEWPORT TRIA	L GROUP, APC						
6	6 By: <u>/s/ Scott J. Fe</u>	rrell						
7	7 Scott. J. Ferrell Attorney for Plain							
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# JS 44 (Rev. 12/12) Case 3:15-cv-02378-BEN TWA COVER SHEET 10/20/15 Page 1 of 2

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. *(SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)* 

I. (a) PLAINTIFFS JOHN DOE, individually	and on behalf of all oth	ners similarly situate	ed	DEFENDANTS ESCAPE MONTHLY, LLC, a Wyoming limited liability company						
(b) County of Residence of First Listed Plaintiff <u>San Diego, CA</u> (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant <u>Teton County, WY</u> (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.						
(c) Attorneys (Firm Name, Scott J. Ferrell, Newport 800, Newport Beach, CA	Trial Group, 4100 Nev	vport Place Drive, S	uite	Attorneys (If Known)						
II. BASIS OF JURISDI	CTION (Place an "X" in C	ne Box Only)	III. CI	TIZENSHIP OF PI	RINCIPA	L PARTIES	(Place an "X" in	One Box J	for Plaintifj	
□ 1 U.S. Government Plaintiff	□ 3 Federal Question (U.S. Government)	Not a Party)	Citiz	(For Diversity Cases Only) PT en of This State		Incorporated or Pr of Business In T		or Defendo PTF 0 4	ant) DEF □ 4	
2 U.S. Government Defendant	A Diversity (Indicate Citizensh	ip of Parties in Item III)	Citiz	en of Another State	2 🗆 2	Incorporated and I of Business In A		<b>D</b> 5	<b>X</b> 5	
				en or Subject of a reign Country	3 🗆 3	Foreign Nation		06	06	
IV. NATURE OF SUIT			F	ORFEITURE/PENALTY	BAN	KRUPTCV	OTHER	STATUT	TS	
<ul> <li>CONTRACT</li> <li>110 Insurance</li> <li>120 Marine</li> <li>130 Miller Act</li> <li>140 Negotiable Instrument</li> <li>150 Recovery of Overpayment &amp; Enforcement of Judgment</li> <li>151 Medicare Act</li> <li>152 Recovery of Defaulted Student Loans</li> </ul>	□ 330 Federal Employers' Product Liability Liability □ 368 Asbestos Personal		x □ 63 □ 69	25 Drug Related Seizure of Property 21 USC 881 20 Other	□       422 Appeal 28 USC 158       □       375 False Ch         □       423 Withdrawal       □       400 State Re         □       28 USC 157       □       410 Antitrus         □       430 Banks at       430 Banks at         □       820 Copyrights       □       460 Deportat         □       830 Patent       □       470 Racketer         □       840 Trademark       □       480 Consum         SOCIAL SECURITY       □       480 Consum         □       861 HLA (1395ff)       □       850 Securitie         □       863 DIWC/DIWW (405(g))       □       890 Other St         □       864 SSID Title XVI       □       891 Agricult         □       865 RSI (405(g))       □       893 Environm		apportionment t nd Banking rce tion er Influenced and Organizations			
<ul> <li>Gexcludes Veterans)</li> <li>153 Recovery of Overpayment of Veteran's Benefits</li> <li>160 Stockholders' Suits</li> <li>190 Other Contract</li> <li>195 Contract Product Liability</li> <li>196 Franchise</li> </ul>	□ 340 Marine       Injury Product         □ 345 Marine Product       Liability         □ 345 Marine Product       Liability         □ 355 Motor Vehicle       □ 370 Other Fraud         □ 355 Motor Vehicle       □ 371 Truth in Lending         □ 700 Other Personal       □ Property Damage         □ 1362 Personal Injury       □ 385 Property Damage         □ 362 Personal Injury       □ 700 Uther Liability	072 074 075	LABOR 10 Fair Labor Standards Act 20 Labor/Management Relations 40 Railway Labor Act 51 Family and Medical Leave Act 20 Other Labor Litigation	Constraint and Constraint						
REAL PROPERTY         210 Land Condemnation         220 Foreclosure         230 Rent Lease & Ejectment         240 Torts to Land         245 Tort Product Liability	CIVIL RIGHTS  440 Other Civil Rights  441 Voting  442 Employment  443 Housing/ Accommodations	CIVIL RIGHTS         PRISONER PETITION           440 Other Civil Rights         Habeas Corpus:           441 Voting         □ 463 Alien Detainee           442 Employment         □ 510 Motions to Vacate           443 Housing/         Sentence				FEDERAL TAX SUITS         □       870 Taxes (U.S. Plaintiff or Defendant)         □       871 IRS—Third Party 26 USC 7609		<ul> <li>899 Administrative Procedure Act/Review or Appeal of Agency Decision</li> <li>950 Constitutionality of State Statutes</li> </ul>		
290 All Other Real Property	<ul> <li>445 Amer. w/Disabilities - Employment</li> <li>446 Amer. w/Disabilities - Other</li> <li>448 Education</li> </ul>	<ul> <li>535 Death Penalty Other:</li> <li>540 Mandamus &amp; Othe</li> <li>550 Civil Rights</li> <li>555 Prison Condition</li> <li>560 Civil Detainee - Conditions of Confinement</li> </ul>		IMMIGRATION 52 Naturalization Application 55 Other Immigration Actions						
		Remanded from C Appellate Court		astated or 5 Transfe pened Another (specify)	r District	□ 6 Multidistr Litigation				
VI. CAUSE OF ACTION	DN 28 U.S.C. 1332 Brief description of ca	iuse:	122	Do not cite jurisdictional stational station of the state	2000					
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTION		EMAND \$	С	HECK YES only URY DEMAND:		complai		
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE			DOCKE	T NUMBER				
DATE 10/20/2015		signature of att		OF RECORD						
FOR OFFICE USE ONLY RECEIPT # AN	MOUNT	APPLYING IFP		JUDGE		MAG. JUI	DGE			

#### **INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44**

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".

Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below. United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box. Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; **NOTE: federal question actions take precedence over diversity cases.**)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerk(s) in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the six boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P. Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction. Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.