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## FREQUENTLY ASKED QUESTIONS (FAQ'S)

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### *Is there a product Warranty offered by The Vapor Depot?*

The Vapor Depot's warranty obligations for this hardware product are specifically limited to the terms and conditions set forth herein, and said terms may be modified by The Vapor Depot at any time without notice. The Vapor Depot guarantees all hardware items to be free of manufacturer defects within 30 days of the purchase date. All liquid items are excluded from any warranty offered by The Vapor Depot either written or expressed. This warranty is limited to manufacturer defect only; to be determined by Vapor Depot, LLC. Other problems resulting from actions such as, but not limited to, abuse, neglect, or loss are specifically not covered under any Vapor Depot warranty, expressed or implied.

Proper diagnosis and testing must be performed by the Vapor Depot warranty facility before any replacement can be given. Diagnosis and testing requires approximately 24-72 hours. Proof of purchase of said part(s) must be provided. Part(s) must have been purchased within 30 days of the date the package is postmarked or warranty is void. All shipping charges incurred in returning the product to the warranty facility shall be the sole responsibility of the customer. International customers are responsible for shipping charges incurred to and from our warranty facility. This warranty applies to the original purchaser only and is non-transferable. All warranty replacements are conditioned upon the availability of parts and products at such time. Part(s) must be received in AS NEW condition; any part returned with ANY damage intentional or accidental voids warranty listed herein. If part(s) sent in for replacement are found to be repairable or in fact not a manufacturer defect, customer shall be responsible for shipping charges incurred to return said part(s).

Any actual or suspected damage caused by use of non Vapor Depot products shall void any and all warranties, expressed or implied, set out by Vapor Depot, LLC. Opening any hardware product shall void all warranties, as opening the hardware product may cause damage to the product. Damage to the product arising from the failure to follow the operating instructions relating to the product's use, improper use of the product, or to damage caused by operating the product for other than its intended use shall void the warranty.

Vapor Depot, LLC. does not warrant the uninterrupted or error-free operation of our product(s). Vapor Depot distributors, representatives, and employees are not authorized to make modifications, extensions, or additions to this warranty. In the event any term or provision of this warranty is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired. These written terms and conditions of the Vapor Depot 30 Day Manufacturer Defect Warranty shall supersede all prior warranties offered or provided by The Vapor Depot. By purchasing any Vapor Depot product through a retail location, online, or over the phone you are agreeing to the terms and conditions set forth herein.

All parts and accessories offered by The Vapor Depot are intended for use with the model specified only. Damage may occur if Vapor Depot model-specific parts are interchanged between other Vapor Depot models. The Vapor Depot is not responsible for any damage that may occur from this. In addition such damage will not be covered under any warranty expressed by The Vapor Depot.

Clearance/discontinued items are sold AS-IS and carry no warranty either written or expressed.

### **Vapor Depot, LLC. Limited Lifetime Warranty**

The Vapor Depot's warranty obligations for this hardware product are specifically limited to the terms and conditions set forth herein, and said terms may be modified by The Vapor Depot at any time without notice.



They are electronic, smoking alternative, devices that simulate the sensation of smoking. **Our products consist of high tech smoking alternative devices that simulate the sensation of smoking without exposing the user to harmful levels of cancer causing agents and other dangerous chemicals normally associated with traditional tobacco products. The devices produce a realistic simulated smoke which is actually a water vapor. When exhaled, the vapor harmlessly evaporates in the surrounding air within a few seconds.** They do not utilize tobacco at all. In fact, the nicotine utilized is synthetic and derived from natural sources other than tobacco. The basic components for the Vapor Blaster, Vapor Bolt, Vapor Gripper, Vapor eGo, eVic, TVD Cigar and TVD Pipe consist of a battery or battery and body combo, an atomizer or cartomizer, a flavored cartridge or tank system that is filled with water, a blend of vegetable glycerin and/or medical grade propylene glycol and varying amounts of nicotine, and a computer chip that controls it all. Both the atomizer or cartomizer and cartridges or tank system are considered to be consumables (ie: no warranty) and are filled with Vapor Juice that's available in over 70 flavors and 6 nicotine levels including no nicotine. The Vapor Blaster features a smaller, more elegant design while the Vapor eGo features a larger, more performance based design.

#### ***How do they work?***

In auto switch units the user inhales at the mouthpiece, a small switch is activated and power is delivered to the atomizer or cartomizer. The atomizer or cartomizer creates a vapor derived from the moisture that is found in the cartridge or tank system. As the vapor passes through the cartridge, it picks up the nicotine and flavoring and delivers it to the user. The user absorbs the nicotine either through the mucus membranes in the mouth or through the lungs.

#### ***What is Nicotine?***

Nicotine is an addictive alkaloid that is naturally present in certain plants. A high presence is found in tobacco and a low presence is found in common vegetables such as potatoes, tomatoes and green peppers. Nicotine, when delivered in small dosages such as in a cigarette, cigar or through one of our devices, can deliver a feeling of calmness or relaxation. Current available information states that nicotine in and of itself has not been shown to cause cancer in healthy tissue. Additionally, it has not been shown to have any mutagenic properties. This being said, it should also be noted that the International Agency for Research on Cancer has not evaluated nicotine as of this time.

#### ***What is Propylene Glycol?***

Propylene glycol is a food additive found in many foods we eat today. There are varying levels of quality of propylene glycol, from "stage" grade (the most commonly used even for e-liquids) and medical grade propylene glycol which is the highest quality and the type that is used in all Vapor Depot Vapor Juice. Propylene Glycol is also used in food coloring, flavoring and also used to keep food, medicines and cosmetics moist. It is considered to be generally safe and it is the element in our product that helps to create the vapor that simulates smoke.

#### ***What are the effects of Propylene Glycol?***

The main component of e-liquid used in e-cigarettes is Propylene Glycol (PG). There is much research on inhalation of vaporized PG.

There are studies on PG dating back to the 1940's. In fact, it has been used extensively in situations where it would be inhaled in the US since the 1950's. It has been used in medical devices such as asthma inhalers, as an air disinfectant in places like hospitals and restaurants, and even in hundreds of thousands of entertainment venues such as bars and theaters, since it is the substance used to create fog in fog machines.

Below are the studies on propylene glycol with explanations as to what the study is about along with some quotes from the articles and a link directly to each article in case you would like to read the entire article.

#### **Here are a few quotes from the 2007 EPA re-registration decision approving the use of propylene glycol in places like hospitals and food establishments:**

"Propylene glycol is used in air sanitization and hard surface disinfection and dipropylene glycol is used in air sanitization."

"Propylene glycol and dipropylene glycol were first registered in 1950 and 1959, respectively, by the FDA for use in hospitals as air disinfectants."

"Indoor Non-Food: Propylene glycol is used on the following use sites: air treatment (eating establishments, hospital, commercial, institutional, household, bathroom, transportation facilities); medical premises and equipment, commercial, institutional and industrial premises and equipment; laundry equipment; hard non-porous surface treatments (bathroom facilities); automobiles; air conditioning filters; pet treatment, including cats, dogs, and caged birds; environmental inanimate hard surfaces; garbage containers/storage."

"Target Pests: Odor-causing bacteria, Fleas, Mites, Red lice, Animal pathogenic bacteria (G- and G+ vegetative), Shigella bacteria, Pasteurella bacteria, Listeria bacteria, Herpes Simplex I and II, Animal viruses, Influenza Virus A2, Aspergillus Niger Fungus, Mold/Mildew, Pseudomonas SPP., Shigella Flexneri, Shigella Sonnei."



**How long will the atomizer last?**

An atomizer is considered to be a semi-consumable, but will operate through the use of many cartridges before replacement becomes necessary. An atomizer needs to be replaced when vapor volume is noticeably reduced even after a fresh cartridge and fully charged battery have been installed. It is important to note that if the atomizer continues to produce a proper volume of vapor, one should continue using it until the volume is decreased to a level that is too low to deliver a satisfying volume of vapor. Extra atomizers can be purchased when needed for approx \$12.99 plus applicable state tax and shipping (Upon in stock availability).

**How long does a battery last?**

The Vapor Depot batteries are rechargeable. A new battery should be charged a minimum of 9 hours before the first use. After that, a normal charge should only require 2 - 4 hours of charge time. Every Vapor Blaster, Vapor Bolt, Vapor Gripper, Vapor eGo, TVD Cigar and TVD Pipe Pack come with a charger and at least one rechargeable battery (varies depending on package). A battery will typically last about three to ten days before recharging in standby mode or 3 to 24 hours of a "pack a day" smoker use depending on the model and size. Although we recommend an overnight charge, just like you would charge your cell phone. A reduced volume of vapor typically indicates that the battery needs to be charged, even though the tip of the battery or button will still light up. It is a good idea to purchase an optional, additional rechargeable battery to keep your product working when you need it. Depending on usage, a battery should be usable for about one year or 300 charges before needing to be replaced.

**Where may I purchase replacement batteries?**

Replacement batteries and other replacement items and accessories are available through this website under "Batteries" or at any Vapor Depot retail location.

**Who should use this product?**

Our products are intended for use by adult smokers. They will not be sold to minors as defined by each individual state. Women who are pregnant or breast feeding must not use our products without first consulting their physician. People who are at risk of or have high blood pressure, heart disease, respiratory ailments and diabetes must not use this product without first consulting their physician. People with any health problems must not use them without first consulting their physician. Please also read our "Product Warning!" located on the Homepage.

**Is this product approved by the FDA or any other US Regulatory Organization?**

Our products, being nicotine delivery devices, do not fall under the jurisdiction of the FDA or any other U.S. regulatory organization at this time. Our products do not call for the oversight of either the FDA or the Alcohol and Tobacco Trade Bureau as they do not contain tobacco. The eGo, Vapor Bolt, Vapor Blaster, Vapor Gripper, TVD Cigar and TVD Pipe, or any of their characteristics fit the classification of products that these organizations govern. As a result they are not FDA approved devices for the purpose of smoking cessation.

**Are the nicotine cartridges and cartomizers available for purchase in a variety of flavors?**

Yes, currently we offer 18 different flavors which taste similar to a traditional cigarette, as well as over 70 different Vapor Juice flavors you can use. Keep visiting our web site under "Cartridges" "Cartomizers" and "Vapor Juice" for updates and additions.

**Where may I buy refill cartridges or cartomizers?**

You may purchase refill cartridges and cartomizers through this website under "Cartridges" or "Cartomizers" whenever you are in need. Or simply call us and place a phone order at 877-867-0965.

**Is it less expensive to use this product than traditional cigarettes?**

From the standpoint of comparing the cost of a pack of cigarettes to a Vapor Depot cartridge, cartomizer or bottle of Vapor Juice, it really depends on how much one is paying for a pack of cigarettes. But generally speaking, yes if your cigarettes are more than \$1.90 per pack or \$1.00 per pack if you choose one of our Vapor Juice bottles.

**Can I smoke it anywhere?**

Given the fact that our products do not utilize burning tobacco, are non-flammable and do not produce smoke, the answer is, technically, yes. Users of our products have reported that they freely use them in restaurants, bars, airports and airplanes. Many users of the products have reported that it is not uncommon for someone to approach them when they are using the product. The typical response is either, "What on earth is that?" or, "Sorry, but you can't do that here." A simple explanation and demonstration of the product will usually turn into a friendly discussion about the product.

**Does the product produce harmful second-hand smoke?**

No. The vapor that is released into the surrounding area is generally harmless and will dissipate in a matter of a few seconds.

**Can I use the product to stop smoking?**

The fact is that the Vapor eGo, Vapor Bolt, Vapor Blaster, Vapor Gripper, eVic, TVD Cigar and TVD Pipe or any other Vapor Depot electronic cigarette device herein after not listed, have not been approved by the FDA as





# THE VAPOR DEPOT

Premium Electronic Cigarettes For Less!

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# THE VAPOR DEPOT

Premium Electronic Cigarettes for LESS!

## Savings Chart

### If You Use Vapor Depot Products...

	1/2 Pack Per Day	1 Pack Per Day	2 Packs Per Day
1 Month	\$28.50	\$57.00	\$114.00
6 Months	\$171.00	\$342.00	\$684.00
In A Year	\$342.00	\$684.00	\$1,368.00

### If You Use Tobacco Products...

	1/2 Pack Per Day	1 Pack Per Day	2 Packs Per Day
1 Month	\$106.05	\$212.10	\$424.20
6 Months	\$636.30	\$1,272.60	\$2,545.20
In A Year	\$1,272.60	\$2,545.20	\$5,090.40

### Your Savings If You Switch to Vapor Depot Products

1 Month	\$77.55	\$155.10	\$310.20
6 Months	\$465.30	\$930.60	\$1,861.20
In A Year	\$930.60	\$1,861.20	\$3,722.40

Brainless Decision!

## New FDA Report Supports Electronic Cigarettes

### Great News for Vapor Depot Customers and Distributors

**FDA Report Validates Previous Scientific Data. Findings Verify Claims By Manufacturers That Electronic Cigarettes Are Safer Than the Leading Tobacco Brand Cigarette.**

On July 22, 2009 the FDA released the results of its own independent study of the electronic cigarette. The findings verify previous test results (1) which validate the electronic cigarette is up to **1,400 times safer than the leading brand of cigarettes**. This is GREAT news for Electronic Cigarette users.

Previous studies on the e-cig (verified by the FDA Report) show that electronic cigarettes only contain very low



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levels (8.2 ng/g) of Tobacco-Specific Nitrosamines versus 11,190 ng/g for the leading tobacco cigarette.

Product	NNN	NNK	NAT	NAB	Total
Electronic cigarettes (2)	3.87	1.46	2.16	0.693	8.2
Camel (1)	3100	1400	2800	150	7450
Skoal (1)	4500	470	4100	220	9290
Marlboro (1)	4300	1800	4900	190	11,190

(1) Laugesen M. *Safety Report on the Ruyan e-cigarette Cartridge and Inhaled Aerosol*. Christchurch, New Zealand: Health New Zealand Ltd, 2008.

Perhaps even more important than the findings of the FDA is what the FDA did **NOT** find.

**The test did not reveal any of the 60 other known carcinogens (shown below)<sup>2</sup> that are found in traditional tobacco products nor stated any other new dangers or findings that could conclude that the electronic cigarette is dangerous.**

## <sup>2</sup> Known carcinogens found in tobacco cigarettes. (NOT found in Electronic Cigarettes)

Acetaldehyde Acetamide Acrylamide Acrylonitrile 2-Amino-3,4-dimethyl-3H-imidazo[4,5-f]quinoline (MeIQ) 3-Amino-1,4-dimethyl-5H-pyrido [4,3-b]indole (Trp-P-1) 2-Amino-1-methyl-6-phenyl-1H-imidazo [4,5-b]pyridine (PhIP) 2-Amino-6-methylpyrido[1,2-a:3',2'-d]imidazole (Glu-P-1) 3-Amino-1-methyl-5H-pyrido {4,3-b}indole (Trp-P-2 2-Amino-3-methyl-9H-pyrido[2,3-b]indole (MeAaC) 2-Amino-9H-pyrido[2,3-b]indole (AaC) 4-Aminobiphenyl 2-Aminodipyrdo[1,2-a:3',2'-d]imidazole (Glu-P-2) 0-Anisidine Arsenic Benz[a]anthracene Benzene Benzo[a]pyrene Benzo[b]fluoranthene Benzo[j]fluoranthene Benzo[k]fluoranthene Benzo[b]furan Beryllium 1,3-Butadiene Cadmium Catechol (1,2-benzenediol) p-Chloroaniline Chloroform Cobalt p,p'-DDT Dibenz[a,h]acridine Dibenz[a,j]acridine Dibenz(a,h)anthracene 7H-Dibenzo[c,g]carbazole Dibenzo(a,e)pyrene Dibenzo(a,i)pyrene Dibenzo(a,h)pyrene Dibenzo(a,i)pyrene Dibenzo(a,l)pyrene 3,4-Dihydroxycinnamic acid (caffeic acid) Ethylbenzene Ethylene oxide Formaldehyd e Furan Glycidol Heptachlor Hydrazine Indeno[1,2,3-cd]pyrene IQ 92-Amino-3-methyl-3H-imidazo[4,5-f]quinoline) Isoprene Lead 5-Methyl-chrysene 2-Naphthylamine Nitrobenzene Nitrogen mustard Nitromethane 2-Nitropropane N-Nitrosodi-n-butylamine (NDBA) N-Nitrosodi-n-propylamine (NDPA) N-Nitrosodiethanolamine (NDELA) N-Nitrosodiethylamine (DEN) N-Nitrosodimethylamine (DMN) N-Nitrosoethylmethylamine (NEMA, MEN) 4-(N-Nitrosomethylamino)-1-(3-pyridinyl)-1-butanone (NNK) N'-Nitrososornicotine (NNN) N-Nitrosopiperidine (NPIP, NPP) N-Nitrosopyrrolidine (NPYR, NPY) Polonium-210 (Radon 222) Propylene oxide Safrole Styrene Tetrachloroethylene o-Toluidine (2-methylaniline) Trichloroethylene Urethane (carbamic acid, ethyl ester) Vinyl acetate Vinyl chloride 4-Vinylcyclohexene 2,6-Xylidine (2,6-dimethylaniline)

Dr. Michael Siegel MD, Boston University states "The FDA and anti-smoking groups are comparing electronic cigarettes to a solution of spring-fresh Maine mountain stream water. What they need to compare electronic cigarettes to is something known as a Marlboro cigarette."

Dr. Siegel continues, "In addition, recent research conducted by Dr. Murray Laugesen and Health New Zealand, LTD. reveals that the toxic emissions score for electronic cigarettes is much lower than that of conventional cigarettes. In fact, **the toxic emissions score** - which is a score based on the levels of 59 priority toxicants **was zero for electronic cigarettes**. In contrast, it was 126 for Marlboro and it was no lower than 100 for any brand of conventional cigarette tested."

We are on the verge of a major paradigm shift in the Tobacco Industry. **Be ready. Stand with us in spreading the TRUTH about the obvious advantages of electronic cigarettes versus their traditional counterparts. Help us encourage health officials and the media to embrace this amazing technology so that we may continue to help the millions of people caught in the addiction of traditional smoking find this amazing and life changing alternative.**

**So... Are Electronic Cigarettes Safe? Let's see what the EXPERTS have to say...**

-Dr. Joel Nitzkin, Chair of the Tobacco Control Task Force for the American Association of Public Health Physicians states:

"...we have every reason to believe that the hazard posed by e-cigarettes would be much lower than one percent. So if we can figure that the nicotine in the e-cigarettes is basically a generic version of the same nicotine that is in prescription (NRT) products, we have every reason to believe that the hazard posed by e-cigarettes would be much lower than one percent, probably much lower than one tenth of one percent of the hazard posed by regular cigarettes."

-Dr. Michael Siegel of Tobacco Analysis seems to also support the electronic cigarette. He recently stated on his blog: <http://tobaccoanalysis.blogspot.com/>

"I find it to be a joke that the FDA is making a huge deal out of the finding that there may be some small risk associated with electronic cigarettes at the same time it is poised to start approving a product that we know is going to kill more than 400,000 people over the next year."

-On his website <http://www.tobaccoharmreduction.org/faq/ecigs.htm> Dr. Carl Phillips of the University of Alberta - School of Public Health makes the following statement regarding the electronic cigarette,

"Almost anything else that is not acutely toxic (**and we know the e-cigs are not**) will be safer. Even if e-cigs are about ten times as harmful as smokeless tobacco, that still makes them about 1/10th as harmful as smoking. Smoking is just that bad."

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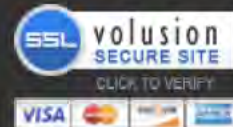
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