

company is a complete scam. When you ask them specific questions about product details, they are unable to answer your questions- you get the silent treatment. When it comes to their money however, they are available right away. I signed up as a free customer under a friend whom then asked me to promote the product. I did not feel comfortable promoting something I knew little about so I dug deeper to get familiar and was not impressed with what I found. I had some questions so I was encouraged to reach out to support (who responds within 24hrs according to their website) when other promoters were not able to answer my questions. I submitted my questions on October 28, 2014. I did not get a response until Nov 5th. In the interim of no response, I called the 800# on the packaging slip to get answers and the company that answered is a packing/shipping warehouse only. They have absolutely no affiliation with Le-Vel. I then asked if they can give me Le-vel's 800# and they said they don't have one as they don't have an office. They explained it is a Cloud based business and it's all done from home. BUT somebody would have had to create these products and set scientific daily values, so who are they and why can't they respond to my questions? It seems so strange to me that it took them so long to respond to questions that they should be able to answer right away regarding their product. Why is nobody able to answer specific questions when it comes to their product itself? My overall concern is that they are promoting something that has an effect of people's health. When a customer asks about an ingredient and specifics to the product, somebody that works for Le-vel and created the product should be able to answer. Questions I submitted on October 28th:1. What are the % Daily Values based on. They don't seem to match the USDA daily values, she did a comparison of a few was wondering what formula Le-Vel used to determine the daily value of each ingredient.2. The serving size on the vitamins says 1 and servings per container are 2. It is recommended to take 2 pills, so is there a chance of getting too much of one ingredient when you take 2 pills plus the shake that has some duplicate ingredients? It seems that 1 pill a day suffices in that the daily value is high enough to not require 2 pills. Example: Chromium, 1 serving is 200mcg (x2 = 400mcg) + shake 60mcg- totaling 460mcg. The USDA daily-recommended value for Chromium is 120mcg. 3. Is there a reason that Iron is not an ingredient in the vitamins/shakes.4. I have got 2 customers each

view attachment

The refund was not processed according to their refund policy. I returned my purchase after I contacted the customer support and found out what is their return policy which is not published anywhere on their website. Some of the products I returned were used. My dispute relates to 1 box of Men Capsules containing 30 packets x2 pills, complete, unused and not damaged as well as 1 full box of 16 shakes complete, unused and not damaged which should have been refunded at 90%. I contacted them multiple times to ask to have this recalculated or at least explain me how they've come up with 150\$ which should have been more than that. My total purchase was 300\$. These products are a total SCAM. High in stimulants with serious health side effects. Had I known how hard time I would have to return this product, I would have never bought it. I want my full refund for what I've spent on this SCAM. --- Additional Comments: My full refund of my initial purchase. I WILL NEVER BUY ANYTHING FROM THEM EVER AGAIN.

I signed up to be a Le-Vel 'promoter' to help a friend get her 'Fast Start' bonus. I read the testimonies of other customers and decided it wouldn't hurt to try. It advertises to be a weight loss tool by increasing metabolism and supply slow-released energy. While I found that it did give me energy at first, it did not continue and I lost no weight despite diet and exercise. This, however, is not the complaint. I got several of my friends to sign up to help me get my 'fast-start' bonus. This is a pyramid program. I canceled my orders because it did not work. Then my 'customers' (friends) started contacting me saying they wanted to cancel because it didn't work. This is where the problems started. I had canceled my husband's auto ship orders and told two of my friends how to cancel. NONE of these canceled. One friend got another shipment and was charged. My husband also just this morning, got another charge on his bank account. I have contacted my 'upline' trying to get help. All I can get in response is 'I have emailed support to try to get this resolved'. There is NO PHONE NUMBER to call to file a complaint, since this is an entirely 'cloud-based' business. This company is a joke and a scam that preys on desperate people who want to lose weight and then continues to charge, even when the orders have been 'canceled' on their 'cloud'. Then, you can't even call and speak to anyone!!!!Product_Or_Service: Supplements, patches and shake mixAccount_Number: (b)(6) --- Additional Comments: DesiredSettlementID: RefundI just want my money (\$326) back and my friends to get refunds as well.

I have asked not to be emailed by this company several times, but I continue to receive emails. I have never ordered anything from this company. I received frequent emails re: my order and status of my order, with someone else's name and address. I have informed the company several times that their email records are incorrect. I have not received a response, yet I continue to receive personal information about this other (b)(6). I just want to be removed from their distribution list forever. Thanks. --- Additional Comments: I just want my email removed from their records forever. :)

I purchased thrive experience - Women's lifestyle pack and am dissatisfied with the product. There is no way of contacting customer service. I purchased 1 Qty. of EXPPK01-W Thrive Experience - Women lifestyle pack at \$100 plus \$12.99 shipping. The packing slip run is (b)(6), customer number is (b)(6), Fullfillment ID is (b)(6), Order # (b)(6), Order Date 10/25/2014 and print date of 10/27/2014, and an order status of paid. After receiving this product and using it for a couple days, I was dissatisfied with the product. I have sat online for many hours trying to find a way to contact this company to return their product for a refund. The webpage does not provide anyone with contact information because the contact information on my packaging list says that they are located in Utah, 1545 S 4800 w Salt Lake, UT 84104, and online it states that the company's address is in Texas, 9201 Warren Pkwy Suite 200 Frisco, TX 75035. The phone number does not work (866) 523-6639. I have contacted my credit card company and have filed a dispute with them and even my credit company could not get a hold of them because the number did not work. I feel that I am being scammed out of \$112.99 because this company is a big joke. --- Additional Comments: I am requesting a full refund to my credit card, and I am willing to return the remaining product to the company at their expense. I am very dissatisfied with this product and company and would never refer them to anyone, nor would I purchase anything from them again.

PLEASE SEE ATTACHED DOCUMENTS ONLINE

I have a close friend and former landlord that is now a "Promoter" for Le-Vel. She persistently tries to convince me to invest in this product and become a promoter myself, so that she can get a VIP bonus. She constantly tries to get me to come to "gatherings" at her house. She started contacting me about it through Facebook and I am noticing other people doing the same. It looked like MLM to me and seemed illegal. I'm sick of getting harassed about it even after repeatedly saying no. She is still my friend for now, but this company is obviously not legitimate. Website is: www.le-vel.com and contact for Patricia Seymour for company is: www.sistereloise.com Other-Other Update

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