

Dallas and Northeast Texas

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BBB BUSINESS REVIEW

What is a BBB Business Review?

THIS BUSINESS IS NOT BBB ACCREDITED**Le-Vel**

(888) 557-0005

9201 Warren Pkwy #200, Frisco, TX 75035
<http://www.Le-Vel.com>

On a scale of A+ to F
Reason for Rating
BBB Ratings System Overview

BBB Business Reviews may not be reproduced for sales or promotional purposes.

Description

Health & Wellness Products

BBB Accreditation

Le-Vel is not BBB Accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

Reason for Rating

BBB rating is based on 13 factors. Get the details about the factors considered.

Factors that *lowered* Le-Vel's rating include:

- Length of time business has been operating.
- 14 complaints filed against business
- Failure to respond to 9 complaints filed against business.
- One complaint filed against business that was not resolved.

Customer Complaints Summary

[Read complaint details](#)

14 complaints closed with BBB in last 3 years | 11 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising / Sales Issues	2
Problems with Product / Service	12
Billing / Collection Issues	0

Delivery Issues	0
Guarantee / Warranty Issues	0
Total Closed Complaints	14

Customer Reviews Summary

[Read customer reviews](#)

7 Customer Reviews Customer Reviews on Le-Vel	
Customer Experience	Total Customer Reviews
Positive Experience	6
Neutral Experience	1
Negative Experience	0
Total Customer Reviews	7 Customer Reviews

Government Actions

BBB knows of no government actions involving the marketplace conduct of Le-Vel.

What government actions does BBB report on?

Advertising Review

BBB has nothing to report concerning Le-Vel's advertising at this time.

What is BBB Advertising Review?

Additional Information

BBB file opened: 12/20/2012
 Business started: 09/01/2013

Type of Entity

Limited Liability Corporation

Business Management

Customer Contact: Christopher Schmidt (Chief Compliance Officer)

Contact Information

Principal: Jason Camper (CEO)

Business Category

Vitamins & Food Supplements

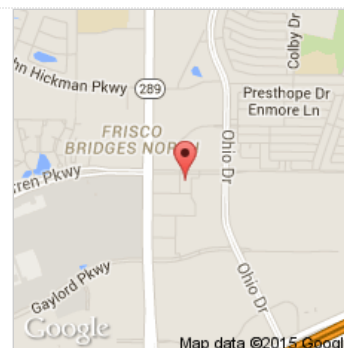
Refund and Exchange Policy

We handle 100% of our customer service and returns online via our online chat / support ticket system.

Le-Vel offers a 30 (thirty) satisfaction guarantee on products to all Retail Customers. Refunds for unopened and undamaged products will be issued at the original purchase less a 10% restocking fee. Refunds for open, partially used or otherwise damaged products will be issued at 50% of the original purchase price. Any costs associated with shipping & handling will not be refunded or reimbursed.

Alternate Business Names

LE-VEL BRANDS LLC, Le-Vel.com



As a matter of policy, BBB does not endorse any product, service or business.

BBB Business Reviews are provided solely to assist you in exercising your own best judgment. Information in this BBB Business Review is believed reliable but not guaranteed as to accuracy.

BBB Business Reviews generally cover a three-year reporting period. BBB Business Reviews are subject to change at any time.

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