FIRST AMENDED CLASS ACTION COMPLAINT

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NATURE OF THE CASE

This case is brought as a class action on behalf of a class of California consumers 1. against Beverages & More, Inc., dba BevMo ("BevMo") for deceptively marketing wine at its "5¢ sales" by representing to consumers that if they paid paying BevMo's regular, usual, or "ClubBev!" price for the first bottle they would get a second, identical, bottle for only 5¢. However, BevMo marked up the price of the first bottle, so consumers were not actually paying BevMo's regular price, nor getting the approximately 50% discount represented by BevMo. In fact, for some bottles of wine, BevMo marked up the price so much that it actually cost more to buy two bottles during the 5¢ sale. For example, during a 5¢ sale, in July 2009, BevMo advertised and sold Vago Rojo Tempramillo-Malbec for \$19.99 a bottle (thus consumers would paid a total of \$20.04 for two bottles), an apparent savings of \$19.94. (Exhibit B, p.1). As soon as the 5¢ sale ended, however, BevMo's price for the same wine dropped from \$19.99 to \$6.99, meaning that consumers could buy two bottles for \$13.98—i.e., \$6.06 (30%) less than they would have paid during the 5¢ sale. (Exhibit B, p.2) This practice of using a fictitious, marked up, or otherwise misleading price for the first bottle is a deceptive, unfair and illegal practice, in violation of California's Consumer Legal Remedies Act ("CLRA") and Unfair Competition Law, Business & Professions Code section 17200, et seq. ("UCL"). These advertisements for the sale also violate the California False Advertising Law, Business & Professions Code section 17500, et seq. ("FAL"). BevMo's conduct also violates the Federal Trade Commission Act, and regulations promulgated thereunder, which provides an addition it violates the UCL. Accordingly, Plaintiffs' complaint seeks restitution, damages, and injunctive relief, as well as attorneys' fees and costs, on behalf of Plaintiff and the class.

THE PARTIES

- 2. Plaintiff and putative class representative PETER R. GRAY, JR., is over 18 years of age and resides in San Francisco, California.
- 3. Defendant BEVERAGES & MORE, INC. (dba BevMo) is a Delaware corporation with its headquarters in Concord, California. According to its website, BevMo is the "leading alcoholic beverage—lifestyle superstore retailer in the western United States and among the largest in the country."

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Statement of Non-Removability. This case is not removable to federal court under 4. CAFA, or otherwise. Plaintiff's domicile is California, and as such he is a citizen of California. According to information on its website (www.bevmo.com), BevMo was founded in 1994 with six stores in the San Francisco Bay area. BevMo's executive offices are located in Concord, California. Almost 90 percent (89 of 99) of BevMo's stores are located in California, with ten stores being located in Arizona. Thus, Defendant is also a citizen of California. The class is comprised of California purchasers, and is limited to sales that were either (1) transacted at the California stores, or (2) transacted over the internet to California purchasers. The complaint does not allege any federal causes of actions.

JURISDICTION AND VENUE

- This is an action for damages and injunctive relief pursuant to the CLRA and for 5. equitable restitution and injunctive relief pursuant to the UCL and under the FAL.
- Venue is proper pursuant to California Civil Code section 1780 (d), which provides 6. that the case may be filed in the county where the transaction occurred. As alleged in this Complaint, and in the concurrently filed Declaration of Peter Gray (filed as Exhibit A, hereto), the transaction occurred in the County of San Francisco.

CLASS ALLEGATIONS

Plaintiff brings this action in his individual capacity and on behalf of all persons 7. similarly situated as set forth in this complaint. Plaintiff seeks certification of two classes, one certified pursuant to the CLRA's unique class certification provision, California Civil Code section 1781 (b) (the "CLRA Class"); and the other (UCL and FAL claims) certified pursuant to California Code of Civil Procedure section 382 et seq. (the "382 Class"). The classes substantially overlap, but the UCL class extends back a year further due to the UCL's longer statute of limitations (4 years versus 3 years) and the 382 Class extends to all purchasers, whereas the CLRA class is limited to "consumers" as defined under the CLRA. The allegations regarding the 382 Class are set forth immediately below, and the allegations regarding the CLRA Class are included in the CLRA count (Count III).

Community of Interest. There is a well-defined community of interest among the

class members. Like all members of the class, Plaintiff was wrongfully charged a marked-up price,

in excess of BevMo's actual regular price, for wine he purchased during the 5¢ sale.

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- 14. The factual basis of BevMo's misconduct is common to all members of the class and represents a common practice of wrongful conduct resulting in injury to all members of the class and enrichment to BevMo.
- 15. There are numerous questions of law and fact common to Plaintiff and members of the class, and those questions predominate over any questions that may affect individual members of the class. These common questions of law and fact include, *inter alia*:
 - a) Determining the regular price for the first bottles of wine sold at BevMo's 5¢-sales.
 - b) Determining whether BevMo marked-up the regular price of the first bottles wine for its 5¢ sales.
 - c) Determining what representations BevMo made regarding the discounts provided during its 5¢ sales.
 - d) Determining if BevMo misrepresented the price of the first bottle wine it sold during its 5¢ sales, or otherwise misrepresented the amount of the discount consumers would receive during the 5¢ sales.
 - e) Determining whether BevMo's conduct as alleged in this Complaint, was unfair, unlawful, deceptive, or otherwise in violation of the UCL or FAL.
 - f) Determining whether BevMo acquired any money from Plaintiff and class members as a result of its violations of the UCL.
 - g) Determining whether class members are entitled to any restitution, injunction of any other form of relief under the UCL or FAL.
 - h) Determining the proper methodology to calculate the amount of restitution, or any other relief, owed to Plaintiff and each member of the class.

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- Adequacy. Mr. Gray will fairly and adequately represent and protect the interests of 16. the class. Mr. Gray and his counsel are committed to vigorously prosecuting the action on behalf of the putative class. Neither Mr. Gray nor his counsel has any interest adverse to the class. Mr. Gray has retained counsel with vast experience in class actions, including consumer class actions under California law.
- Superiority. A class action is superior to other available methods for the fair and 17. efficient adjudication of this controversy since the individual joinder of all class members is impracticable. Further, as the injury suffered by each individual member of the class-is expected to be relatively small, the expense and burden of individual litigation would make it difficult or impossible for individual members of the class to redress the wrongs done to them. The cost to the judicial system of such individual litigation would be substantial. Individual litigation would also present the potential for inconsistent or contrary judgments and would magnify the delay and expense to all parties and the court system in multiple trials of the same issues. By contrast, conducting this case as a class action presents few, if any, management difficulties, conserves the resources of the court system and the parties, and protects and vindicates the rights of each class member.

REFERENCE PRICING SCHEMES

- BeyMo's 5¢ sale is a classic example of a marketing method called reference pricing. 18. The United States Federal Trade Commission defines reference pricing as "A pricing strategy in which 'sales' prices are contrasted prominently with 'regular' prices."
- The "buy one at regular price, get one free" (or, in this case, for 5ϕ) is one of the 19. oldest and most common forms of reference pricing.
- Reference pricing is, and historically has been, fraught with the potential to deceive 20. and manipulate consumers. The abuses of reference pricing schemes were so prominent that the FTC adopted regulations, applicable (and violated) here, for the use of the term "regular price", for promising free goods, and for making price comparisons in general.
- FTC definition of "Regular Price." 16 C.F.R. §251.1 specifically addresses 21. marketing tools that offer free or reduced price goods, conditioned on purchasing one (or more) of

the same goods at the "regular price." In fact, one of the examples used by the FTC is a "1¢ sale." 16 C.F.R. §251.1(a)(2). The FTC explains that, because consumers regard such offers "to be a special bargain, all such offers must be made with extreme care so as to avoid any possibility that consumers will be misled or deceived." *Id*; *See also* 16 C.F.R. §233.4 (discussed below). When a consumer is told he gets something free (or for 5¢) if he purchases an identical good, the retailer has led the consumer to believe he is paying "no more than the regular price" for the initial product and getting the second one for free (or 5¢). 16 C.F.R. §251.1(b)(1). "Thus, a purchaser has a right to believe that the merchant will not directly and immediately recover, in whole or in part, the cost of the free merchandise or service by marking up the price of the article which must be purchased." *Id*.

- 22. To avoid any uncertainly on this point, the FTC has codified the meaning of "regular price":
 - (2) The term regular when used with the term price, means the price, in the same quantity, quality and with the same service, at which the seller or advertiser of the product or service has openly and actively sold the product or service in the geographic market or trade area in which he is making a "free" or similar offer in the most recent and regular course of business, for a reasonably substantial period of time, i.e., a 30-day period. For consumer products or services which fluctuate in price, the "regular" price shall be the lowest price at which any substantial sales were made during the aforesaid 30-day period. Except in the case of introductory offers, if no substantial sales were made, in fact, at the "regular" price, a "free" or similar offer would not be proper.

16 CFR §251.1(b)(2).

23. Similarly, 16 C.F.R. §233.4, titled "Bargain offers based upon the purchase of other merchandise," provides that for such promotions, including a "1¢ sale," it is "important" that "care be taken not to mislead the consumer." 16 C.F.R. §233.4(a). To this end, the regulation provides that consumers are likely to be "deceived" where a retailer "increased his regular price of the article required to be bought." *Id.* at §233.4(b).

BEVMO MISREPRESENTS THE REGULAR PRICE OF THE FIRST BOTTLE

24. BevMo actively advertises its 5¢ sale through various means including, but not limited to, direct mail, emails promoting the 5¢ sale, internet/WebPages, traditional print media,

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vigorous point of sale displays, and television and radio advertisements. As part of its extensive advertising campaign, BevMo represents that the price customers pay for the first bottle using a variety of terms interchangeably such as "regular price", "ClubBev!" price, and "full price," to wit, attached as Exhibit B (p.1) is a copy of a July 24, 2009, advertisement from BevMo's website for Vago Rojo Tempranillo-Malbec, at a "regular price" of \$19.99 with the representation "5-cent sale! Buy one at regular price and get a second bottle for only 5-cents. Attached as Exhibit C, is a copy of an advertisement for 5¢ sale indicating the first bottles are sold at the "ClubBev!" prices. Attached as Exhibit D is another BevMo 5¢ sale advertisement saying "Buy One, Wine, Get the Second Bottle for 5¢!"

- 25. \$19.99 was not BevMo's actual regular price at which it sold a bottle of Vago Rojo Tempranillo-Malbec. Beginning the day after the 5¢ sale ended, BevMo offered the same bottle for \$6.99 (see website ad of July 28, 2009, attached as Exhibit B, p.2). BevMo's markup of this bottle to \$19.99 represented a 185% increase from its regular price of \$6.99.
- 26. BevMo increases the price of the first bottles of wine for its 5¢ sale for most bottles it includes as part of the sale. The price for the first bottle that consumers have to pay in order to get a second bottle for 5¢ is almost always more than the price at which the customer could have purchased the same wine from BevMo immediately prior to, or after, the 5¢ sale. Although Plaintiff believes that the FTC's definition of "regular" price should apply, and be dispositive, to avoid any confusion on this issue, Plaintiff asserts that in addition to, and independent of, the FTC's definition of "regular price," the prices represented (and charged) by BevMo for the first bottle of wine were not the true regular price for the wine, in that (among other reasons) the regular price was not the price paid for the majority, or even a substantial percentage, of the purchases of those wines at BevMo prior to and after the 5¢ sale.
- 27. The fact that from time to time BevMo used nomenculture other than the term "regular" as the adjective describing the price of the first bottle does not diminish, and actually enhances, the misleading and deceptive nature of BevMo's 5¢ sales. Taken as a whole, the 5¢ sales constitute a continuous scheme to mislead and deceive consumers into believing they are getting a bigger discount than they in fact received.

	28.	By marking-up the price of the wines to make customers believe they are getting a
bigge	r discou	nt than they are actually receiving (or, in some cases they are not receiving any
disco	unt, but	actually paying more), BevMo wrongly induced consumers to purchase wine they
would	not ha	ve purchased, or to purchase in larger quantities and or at higher prices than they would
have	otherwis	se purchased.
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29. Consumers have been harmed, and BevMo has been unjustly enriched, in at least, the amount of money that consumers pay in excess of the actual regular price for the first bottle of wine.

REPRESENTATIVE PLAINTIFF'S PURCHASES AND CLRA DEMAND

- 30. Proposed class representative Peter Gray's purchases are typical of BevMo's 5¢ sale customers. Mr. Gray has often purchased wine at BevMo's 5¢ sale believing that, based on BevMo's representations, he was paying the regular price—i.e., the price he would have paid BevMo prior to or after the 5¢ sale—and getting a second identical bottle for only 5¢ (plus applicable taxes).
- 31. On March 20, 2009, Mr. Gray purchased four bottles of wine, advertised as being included in the 5¢ sale, from BevMo's "superstore" located at 1301 Van Ness Avenue, San Francisco, California. Mr. Gray purchased two bottles of Challis Lane Chardonnay and two bottles of Washington Hills Rainier Red.
- 32. During the 5¢ sale, BevMo represented that its regular prices were \$7.99 for the Challis Lane Chardonnay and \$9.99 for the Washington Hills Rainier Red. Accordingly, Mr. Gray was charged, and paid, these prices plus 5¢ each for the two additional bottles, plus tax.
- 33. In fact, BevMo's regular prices for the wines purchased by Mr. Gray were substantially less than the price charged by BevMo for the first bottles during the 5¢ sale. BevMo regularly sold the Challis Lane Chardonnay for \$5.99 and the Washington Hills Rainier Red for \$6.99. Thus, for the 5¢ sale, BevMo marked-up the wines 43% and 33%, respectively, from the regular price at which Mr. Gray could have purchased those bottles at times other than during the 5¢ sale.
- 34. Based on BevMo's advertising materials, including, but not limited to, materials mailed to Mr. Gray, and point of sale materials, Mr. Gray believed, and relied upon, BevMo's

- 35. Accordingly, Mr. Gray was actually injured as a result of BevMo's conduct, as alleged in this Complaint, in an amount not less than the difference between what he paid for the two regular price (first) bottles of wine (a total of \$17.98 plus tax) and what he should have paid if BevMo had sold the first bottles at the actual regular price at which BevMo sold the wine except during the 5¢ sale (a total of \$12.98 plus tax). Plaintiff has suffered additional actual injuries, for the same reasons arising from other purchases he has made at BevMo's 5¢ sales during the four years prior to filing the Complaint. Although Plaintiff recalls making such purchases, the specific information regarding the dates, types of wine, and prices for those transactions is in the possession, custody and control of BevMo.
- 36. On or about August 27, 2009, Mr. Gray sent a CLRA demand letter (certified mail with return receipt) to the attention of the manager at the BevMo Store where he purchased the aforementioned bottles of wine, located at 1301 Van Ness Avenue, San Francisco, California. The letter was received by BevMo on September 3, 2009. On September 25, 2009, BevMo's counsel (Howard Rice Nemerovski Canady Falk & Rabkin) sent a response to Mr. Gray, rejecting his request that BevMo reimburses him and all class members, and ceases its illegal conduct. In that letter, BevMo acknowledged that it did in fact sell the wine at the prices identified by Mr. Gray during and immediately after the 5¢ Sale i.e., (respectively) \$7.99 and \$5.99 for the Challis Lane Chardonnay, and \$9.99 and \$6.99 for the Washington Hills Ranier Red. BevMo, however, asserted that the higher prices were its "regular" prices, while the lower prices were its "ClubBev!" prices. Plaintiff asserts that this distinction is legally irrelevant, and the regular prices were in fact the lower (\$7.99 and \$5.99) prices, as per the FTC regulations and the facts that (i) the vast majority of each particular wine is sold at the lower prices, (ii) the 5¢ sale is only available to "Club Bev!" members so that the regular price they would otherwise pay is the "Club Bev!" price, and (iii) tellingly,

1	BevMo has actually, affirmatively, advertised the 5¢ sale prices for the first bottles of wine as the
2	"ChubBev!" price. See Attached Exhibit C. Further, BevMo's distinction is also factually irrelevant,
3	since a consumer must be a "ClubBev!" member in order to purchase at the 5¢ Sale. See e.g.,
4	Exhibit C at page 4, BevMo advertisement promoting its Fall 2009 5¢ Sale and stating "Must be a
5	Club Bev! member." Accordingly, all of the purchases made at the 5¢ Sale are believed to have
6	been made by "ClubBev!" members, like Mr. Gray, and the regular price they would have paid for
7	the wine (but for BevMo's markup for the 5¢ Sale) would have been the lower ("ClubBev!") price.
8	COUNTI
9	Violation of Business & Professions Code Section 17200 et seq.
10	37. Plaintiff realleges and incorporates fully by this reference paragraphs 1 through 36 as

- 37. Plaintiff realleges and incorporates fully by this reference paragraphs 1 through 36 as if fully set forth in this paragraph.
- 38. At all relevant times, California Business & Professions Code section 17200 et seq. (the "UCL") was in full force and effect.
- 39. The UCL section 17200, prohibits the use of "any unlawful, unfair or fraudulent business act or practice and unfair, deceptive, untrue or misleading advertising and any act prohibited by Business & Professions Code section 17500 et seq."
 - 40. California Business & Professions Code §17500 provides, in relevant part, that:

It is unlawful for any person, firm, corporation or association or any employee thereof with intent directly or indirectly to dispose of real or personal property to perform services, professional or otherwise, or anything of any nature whatsoever or to induce the public to enter into any obligation relating thereto, to make or disseminate or cause to be made or disseminated before the public in this state, or to make or disseminate or cause to be made or disseminated from this state before the public in any state, in any newspaper or other publication, or any advertising device, or by public outcry or proclamation, or in any other manner or means whatever, including over the internet, any statement, concerning that real or personal property or those services, professional or otherwise, or concerning any circumstance or matter of fact connected with the proposed performance or disposition thereof, which is untrue or misleading, and which is known, or which by

Like many local supermarket membership cards, the "ClubBev!" membership is free of charge, and can be created at the point of sale. Thus any "ClubBev!" discount is available to any consumer at the time of purchase.

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the exercise of reasonable care should be known, to be untrue or misleading, or for any person, firm or corporation to so make or disseminate or cause to be so made or disseminated any such statement as part of a plan or scheme with the intent not to sell that personal property or those services, professional or otherwise, so advertised at the price stated therein, or as so advertised.

- Section 17203 of the UCL empowers the court to enjoin any conduct, or proposed 41. conduct, that violates the UCL. Additionally the "Court may make such orders. . . as may be necessary to restore to any person in interest any money or property, real or personal, which may have been acquired by means of such unfair competition." Additionally, class actions under the UCL are governed by Code of Civil Procedure section 382.
 - The UCL is viewed as having five substantive prongs: 42.
 - (i) unlawful business acts or practices;
 - unfair business acts or practices; (ii)
 - fraudulent business acts or practices; (iii)
 - unfair, deceptive, or misleading advertising; and (iv)
 - any conduct that violates Business & Professions Code section 17500 et seq. (v)

Although a Plaintiff only needs to establish a violation of any one of these prongs to prevail on a UCL claim, as explained in this Complaint, BevMo's conduct violates each of these prongs.

- BevMo's conduct constitutes an "act or practice" under the UCL. BevMo conducts 43. its 5¢ sales several times per year, usually for periods of two to four weeks at a time, and sells wine to at least tens of thousands of consumers during each 5¢ sale.
- Unlawful business acts or practices. BevMo's conduct of marking up the regular 44. prices of its wine for its 5¢ sales is an unlawful practice. The practice violates, at a minimum 16 C.F.R. §§233.1, 233.4 and 251.1 and violates section 5 of the FTC Act, 15 U.S.C. §45 (prohibiting unfair or deceptive acts or practices) and §43 (a) of the Lanham Act, 15 U.S.C. §1125(a) (prohibiting false or misleading representations of fact). As set forth in Count III, BevMo's conduct also violates the CLRA. As such, the conduct violates the UCL.

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- Unfair business acts or practices. BevMo's marking up of the regular prices of its 45. wine for its 5¢ sales is an unfair practice. As recognized by FTC regulations, or viewed independently of the regulations, representing to consumers that if they buy a product at regular price, they can get a second, identical, product for only 5¢ is an unfair practice where the seller marks up the regular price to offset the discount that consumers are led to believe they are getting. In addition to depriving consumers from their benefit of the bargain, it also induces them to make purchases which they would not have otherwise made, to pay more for the purchases than they would otherwise pay, or to make purchases from BevMo which they may have otherwise made from a competitor. BevMo's conduct causes substantial injury (believed to be in the millions of dollars) to consumers. The conduct is not outweighed by any countervailing benefits to consumers from BevMo marking up and misrepresenting the prices for the first bottles of wine at its 5¢ sales. Due to the deceptive nature of the conduct, consumers could not have reasonably avoided being injured.
- Fraudulent business acts or practices. BevMo's conduct of marking up its regular 46. prices for its 5¢ sales is a fraudulent business practice. As alleged in this Complaint, and as recognized by the FTC regulations cited, marking up regular prices in connection with the 5¢ sales is likely to deceive consumers (and did, in fact, deceive Plaintiff) into believing they are getting a larger discount then the discount (if any) that they actually received.
- Unfair Deceptive, Untrue or Misleading Advertising. As alleged in this 47 Complaint, BevMo's advertisements for its 5¢ sales are unfair, deceptive, untrue, or misleading. Although plaintiff is not relying exclusively on the FTC Act regulations, and they specifically recognize that where a seller increases its regular price in connection with a 1¢ sale "the consumer may be deceived." 16 C.F.R. §233.4(b). Further, BevMo's conduct clearly constitutes "advertising" as that term is used in the UCL. BevMo's advertisements include traditional mass media advertisements, direct mailers, and emails promoting the 5¢ sale, extensive promotion on Defendant's website, and extensive point of sale promotional material, including large displays at all of its stores. BevMo's advertisements are likely to deceive, and have deceived, consumers, including Plaintiff.

2	forth in Count II infra, BevMo's conduct also violates Business and Professions Code section 17500,		
3	and thus violates the UCL.		
4	49. At all times relevant to this complaint, Defendant knew, or should have known, that		
5	its acts, practices, and advertisements were false, misleading, deceptive, unfair, fraudulent and/or		
6	unlawful. Upon information and belief, Defendant intentionally committed these acts and omissions		
7	with the intent that consumers rely on them, to induce consumers to purchase wine from BevMo		
8	during its 5¢ sales.		
9	50. As a direct result of Defendant's violation of the UCL, as alleged in this Complaint,		
10	Defendant wrongfully acquired money from Plaintiff and the members of the class to which it was		
11	not entitled. Specifically, Defendant wrongfully acquired money in the amount of the differential		
12	between the price at which it regularly sold the first bottles of wine and the price that it charged		
13	Plaintiff and the class members for those first bottles of wine in connection with their purchases		
14	during the 5¢ sales. Nothing in this paragraph shall be construed as a limitation on any restitution		
15	that Plaintiff and the class members may seek, or be awarded, in this case.		
16	COUNT II		
17	Violation of Business & Professions Code Section 17500 et seq.		
18	51. Plaintiff realleges and reincorporates fully by this reference, paragraphs 1 through 50		
19	as if fully set forth in this paragraph.		
20	52. At all relevant times California's False Advertising Law ("FAL"), Business and		
21	Professions Code section 1500 et seq. has been in full force and effect.		
22	53. Plaintiff and members of the class are consumers who have been injured in their		
23	property (money) by purchasing wine at BevMo during its 5¢ sale where BevMo misrepresented and		
24	marked up its regular price as alleged in this complaint.		
25	54. Defendant BevMo intended to, and actually did, dispose of real property — i.e., wine		
26	that it sold and offered for sale.		
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Acts Prohibited by Business and Professions Code Section 17500, et seq. As set

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- 55. Defendant used various forms of media to advertise, call attention to, or otherwise publicize its 5¢ sales including, but not limited to, traditional mass media advertising, direct mail, email of advertising material, its Website, and point of sale materials and displays.
- 56. Defendant's public disseminations contained statements which were untrue or misleading in that they represented to consumers that they could purchase a bottle of wine for only 5¢ if they purchased an identical bottle at BevMo's regular price. As alleged in this Complaint, the price charged to Plaintiff and class members by BevMo for the first bottle of wine was not BevMo's regular price, but was, in fact, substantially more than BevMo's regular price.
- 57. Defendant knew, or in the exercise of reasonable care, should have known, that its advertising was misleading or untrue. Defendant was fully aware of the fact that it increased its regular price for bottles of wine during its 5¢ sale. Further, Defendant knew or should have known, of the FTC regulations defining the term "regular price" (16 C.F.R. §251.1(b)(2), see ¶ 18-23,. supra. In any event, Defendant knew, or should have known, that by representing to consumers that they would pay BevMo's regular price for the first bottle of wine and only 5¢ for a second bottle, consumers would believe they were getting a 50% discount (save 5¢) from the price they would have paid BevMo for the same two bottles of wine if it were not for the 5¢ sale.
- 58. For the reasons previously alleged, BevMo publically disseminated advertising with the intent not to sell the wine on the price terms as stated in the advertisement—i.e., not to sell the first bottles at their regular prices.
- 59. As a direct result of Defendant's untrue and/or misleading disseminations, and advertisements of goods without the intent to sell them on the price terms as advertised, Defendant wrongfully acquired money from Plaintiff and the members of the class, to which it was not entitled. Specifically, Defendant wrongfully acquired money in the amount of the differential between its regular price for the first bottles of wine and the price that and the price it charged Plaintiff and the class members for those bottles in connection with their purchases during the 5¢ sales. Nothing in this paragraph shall be construed as a limitation on any restitution that Plaintiff and the class members may seek, or be awarded, in this case.

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- f) Determining whether consumers were injured as a result of BevMo's conduct, as alleged in this complaint,
- g). Determining the proper methodology to calculate the amount of damages incurred by each class member as a result of BevMo's conduct, as allege in this complaint.
- Typicality. Mr. Gray's claims are typical of the claims of the class. As set forth in 73. greater details above, Mr. Gray purchased four bottles of wine at BevMo's 5¢ sale, believing that he was paying BevMo's regular price—i.e., the price he would normally pay at BevMo—for the first bottle and on 5¢ for the second bottle. Mr. Gray later discovered that the prices he paid for the first bottles of wine he purchased during the 5¢ sale were not, in fact, BevMo's regular prices for those bottles; rather BevMo marked-up 33% to 43% during the 5¢ sale.
- Adequacy. Mr. Gray and his counsel will vigorously and adequately represent the 74. class. Mr. Gray is aware of his duties and responsibilities as a class representative and is committed to fulfilling those obligations. Mr. Gray has retained counsel with vast experience in class actions, including consumer class actions under California law.
- As alleged in this Complaint, BevMo made false or misleading statements of fact 75. concerning the existence or amounts of the price reduction for the wine sold at its 5¢ sales. Specifically, BevMo stated that consumers could buy a bottle of wine for only 5¢ if they purchased another, identical, bottle at BevMo's regular price. Thus, BevMo represented that consumers were receiving a discount of 50% off its regular prices (plus 5¢). In fact, because BevMo marked-up its regular price, the price reduction received by Plaintiff, and class members, was materially less then represented by BevMo. In some cases, class members did not even receive any discount, but actually paid more for the two bottles of wine than they would have paid if they purchased both bottles at BevMo's regular price.
- As a result of BevMo's false or misleading statements of fact concerning the 76. existence and amounts of the price reductions for the wine sold at the 5¢ sales, Plaintiff and the class members have been damaged in that they paid more for their purchases than they would have paid if

77. BevMo had only charged them its actual regular prices for the wine (and sold them a second bottle for 5¢) as it represented it was doing.

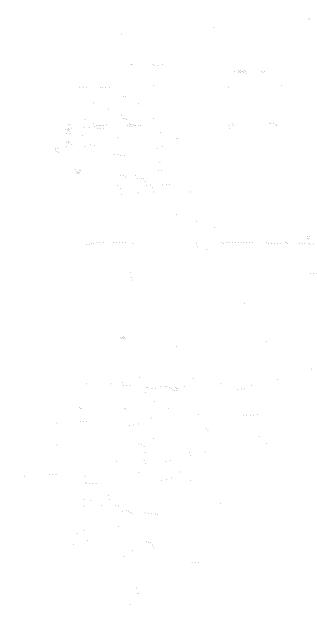
PRAYER FOR RELIEF

WHEREFORE, Plaintiff individually, and on behalf of members of the proposed classes, prays for judgment and relief against Defendant as follows:

- A. For an order certifying the "382 Class" and "CLRA Class", as alleged in this
 Complaint, and appointing Plaintiff and his counsel to represent each of those classes;
- B. Ordering Defendant to provide notice to the class;
- C. Pursuant to California Business & Professions Code section 17203, for a declaration that Defendant has engaged in unlawful, unfair, and deceptive business acts and practices in violation of the UCL;
- D. Pursuant to California Business & Professions Code section 17203, for an order requiring Defendant to account for all money realized from Plaintiff and members of the 382 Class as a result of its violations of the UCL, and requiring Defendant to provide restitution and/or disgorgement of the monies it improperly obtained to Plaintiff and members of the 382 Class, in an amount to be determined according to proof;
- E. Pursuant to California Business & Professions Code section 17203 for a preliminary and/or permanent injunction enjoining Defendant from violating the UCL by means of its conduct (or similar conduct) as alleged in this Complaint;
- F.— Pursuant to California Civil Code section 1780(a)(2) a permanent injunction enjoining Defendant from violating the CLRA by means of its conduct (or similar conduct) as alleged in this Complaint;
- G. Pursuant to California Civil Code section 1780(a), an order against Defendant awarding Plaintiff and the CLRA class their actual damages (in an amount to be determined according to proof), restitution of all money or property obtained by Defendant in violation of the CLRA, punitive damages, and any other relief the Court deems proper;

Acces.

H.



EXHIBITA

1096961.1

Ĭ

2. I reside in San Francisco, County. I purchased wines at Defendant BevMo's 5 cent sale, as referenced in the Complaint and the subject of this action, from its "superstore" located at 1301 Van Ness Avenue, San Francisco.

I declare under penalty of perjury that the foregoing is true and correct.

Executed this 13 day of October, 2009 in San Francisco, California.

Peter R. Gray, Jr.

EXHBIT B



Shopping Basket

Checkout

Customer Service

My ClubBev!

Welcome Customer. You have 0 Item(s) in your Shopping Basket

Checkout

Track an Order

Scarch Item # or keywords

Pick Up Your Order in 1 Nour!

My current choice is Ship

BayNe Nome > Wine > 5 Cent Sals > Red Wine > Vago Rojo Tempranillo-Malbec



Customers who bought this Product also bought



Tapiz Majbec '08 Reg. \$16.99 ClubBev \$11.99

Vago Rojo Tempranillo-Malbec (750 ML) Price: \$19.99



140 available 1

5-cent Sale!

Buy one at regular price and get a second for only 5-cents.

88 PTS WILFRED WONG. A finely constructed effort, the ch '06 Vago Rojo exhibits ripe flavors that are accented with a minerality; excellent with grilled beef.

SKU:82171

Sign in to add this product to your Wine Cellar or:

Product Information

Company: Vago

Vintage*: 2006

Type: Malbec

Country: Argentina

We monitor our inventory to provide accurate information on the products we vintage will sell out or be replaced after your order is placed. We reserve the ri alternate vintage unless you indicate substitution is not allowed.

Show all Wine Glasses

Ratings & Awards

ClubBev: Sign in to rate this item

Wilfred Wong Rating: 88



Shopping Basket

Checkout

Customer Service

My ClubBev!

Welcome Customer. You have 0 item(s) in your Shopping Basket

Checkout

Track an Order

FAO

Sharch Item # or keywords

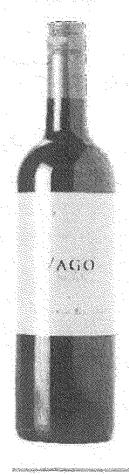
Saraha.

Fick Up Your

My current choice is

Order in 1 Hour! Ship 10 CA

報告が知る Home > Vago Rojo Tempranillo-Malbec



Customers who bought this Product also bought



Tapiz Malbec '08 Reg. \$16.99 ClubBev \$11.99

Regular Price: \$49.99 ClubBev: \$5.99

120 available 1

Add to Basket

88 PTS WILFRED WONG. A finely constructed effort, the ch 106 Vago Rojo exhibits ripe flavors that are accented with a minerality; excellent with grilled beef.

Vago Rojo Tempranilio-Maibec (750 ML)

SKU:82171

Sign in to add this product to your Wine Cellar or !

Product Information

Company: Vago

Vintage* : 2006

Type: Malbec

Country: Argentina

* We monitor our inventory to provide accurate information on the products we vintage will sell out or be replaced after your order is placed. We reserve the righternate vintage unless you indicate substitution is not allowed.

Show all Wine Glasses

Ratings & Awards

ClubBev: Sign in to rate this item

Wilfred Wong Rating: 88

EXHIBIT C

FALL 2009



\$7.39 ClubBevi Old Vine Zinfandel

California '07
se prs wurreb wong
Excellent; packs wonderful berry fruit into
a medium-bodied design, the way (kinner-wine
Zin used to be made.

Karanda dan Kadara

\$14.99 Chibber!

Hahn Estates Syrah

Central Coast '07

DOUBLE GOLD MEDAL 2009 SF CHRONICLE WINE COMP Front-loaded with plenty of ripe-finit flavors; a tasty, top American red.

SECOND COLOR SECOND

\$17.99 ClubBev! William Hill Estate Chardonnay Napa Valley '06

91 PTS WILFRED WONG
A compact wine with excellent drive and appley flavor; packs its wonderful palate presence with pure varietal character; finishes well

\$18.99 ClubBey! Francis Coppola **Pavillon Chardonnay** Santa Lucia '08

B9 PTS WILFRED WONG
Nectative aromas turn to a sunburst of fuzzy peach flavors that are bright, intriguing, and very good

ESPECIALISM CONTRACTOR

\$16.99 ClubBevi Tapiz Malbec Mendoza '08

90 PTS WILFRED WORG Rips and round, immediately pleasing: plenty of black-fruit goodness; line, lesting finish

CHARLOTPINE AND A





HERE'S A HOT TIP!

The 5c Sale Preview starts Wednesday, 9/30. Shop early. Shop often.

WORE THAN 150 WHEST

BUY ONE WINE, GET THE

\$10,99 ClubBey! Columbia Crest Grand Estates Riesling Columbia Valley '07

88 PTS, BEST BUY, WINE ENTHUSIAST Rige-fruit flavors of grapes, apples, and uranges in equal proportion, balance is just shad confert.

ELECTROLICATION AND A STATE OF

\$12.99 (MARKEY) Gnarly Head Chardonnay California '07

GOLD MEDAL 2009 CA STATE FAIR WINE GOMP Familing the varietal can't be done, so just drink this rich, layered Chardonnay; a superb wine that is absolutely versatile.

E NO DESCRIPTION OF STREET

\$12.99 come

Beringer Sauvignon Blanc Napa Valley '06

87 PTS WINE SPECTATOR
Distinctive, pungent tropical and citrus
flavors and arumas: additional qualities of
tangy herb; passion truit, and gooseberry:

Estation action and the



S14.99 Wildhurst Reserve Chardonnay Lake County '06

SILVER MEDAL 2008 LONG BEACH GRAND CRU WINE COMP Gushes rich, npe corestruit flavors that secur to sast forever; suave and sophisticated.

Kasariak majakan ke-

\$11.30 Children

Donovan-Parke Chardonnay California '06

88 PTS WILFRED WONG Blaws the competition out of the water: Flavors of lemon and and crisp apple sheats the instate.

CONTROL NO.



\$7.99 cubbevi

Weston Estate Winery Chardonnay California '07

85 PTS WILFRED WONG Clean, Iresh, light, and well halanced; a solid example of California's skill with this well-traveled varietal.

STEWNING PROTEST SOLD

\$8.99 ChiaBevi

Talus Chardonnay California

\$9.99 Cabberl

Australia NV

\$9.00 ChinBart

Trinity Oaks

Pinot Grigio

California '08

erecharouteroid (ii)

Brut

Jacob's Creek

Comes across as one of Lodi's top white wine efforts with plenty of satisfying ripe-fruit flavors.

86 PTS WINE SPECTATOR
Bright and lively with smoked apple and fresh-baked bread flavors; crisp, with a wenderful balance on the finish.

SOLD MEDAL, BEST OF CLASS, 2008 LA INTL WINE & SPIRITS COMP Wonderful; this scrightly Pinot Grigio is easily one of America's best white wine values.



Monterey '08
90 PTS WILFRED WONG

Stanza

Big boned with flavors of spice and peaches fong and rich with a note of sweetness.

SEROPITATORI CAROLA

Gewürztraminer



\$13.99 ClubBev!

Wildhurst Reserve Sauvianon Blanc

Lake County '05
SILVER MEDAL 2007 CA STATE FAIR
WINE COMP A clear cut above the rest of the
field; nicely focused on its fine dried-citrus,
meton flavors.

KASONINA DINA SULE



\$14.99 Charact Michael Pozzan





Napa Valley Vineyards Chardonnay Napa Valley '07 85 PTS WILFRED WONG

An easy while to like; soft-spoken, serious inpe-fruit flavors have a softness that southes the palate; textured aftertaste.

Committee of the second



\$15.99 ClubBev!

Cinzano Spumante Asti

87 PTS WILFRED WONG A fresh, zesty spurmante ready to put a little fun in your life; good sweetness, delightfully aromatic, and a fine guarter.

SSECURE OF FEMALES



\$16.99 Children

Tapiz Chardonnay Mendoza '08

91 PTS WILFRED WONG
Vivid and british, it sends the thriff of nactarine
and mineral throughout the palate; excellent
weight is enhanced by superb balance.

esconocciones da S



\$18.99 Chubber Dry Greek Vineyard Chardonnay Russlan River Valley '06

88 PTS CALIFORNIA GRAPEVINE Attractive, earthy, floral, citros, and pear aromas with highs of hazelnut and vanilla; crisp, spiced anote flavors: lineering

E TEROLOGICO METATOLIA



\$24.99 ClubBev!

Bannus Reserve Chardonnay Sonoma Coast '06

OT PTS WILFRED WONG
Finely tuned, eleganity structured; manually, tart-apple flavors. A California Chard of balance



SECOND BOTTLE FOR 5¢

\$16.99 MontGras Reserva

Cabernet-Syrah Colchagua Valley '08

Deep hilly color and, black builted, tadke arona, medium to jull bodied rounded on the palate; dry, medium acidity, vary good balance.

Concordion and C

\$17.89 (tabbook

Qupé Syrah

Central Coast '07

88 PTS WALFRED WONG
An untamed rascal, yet hard to put
down, this richly flavored Syrah delivers
plenty of red- and black-fruit flavors and a deficious finish:

BESTO THE THE BOTTON





\$ 21, 99 William Hill Estate Cabernet Sauvignen

Hapa Valley '05

BE PTS WILFRED WONG

A piquant, well-balanced Cabernet with
Ravors of bright red Fruil and dusty herbs,
taking us back to the him Napa Valley Cabs of yesteryear.

ET ANTON DOMESTIC

\$20.99 (manham)
Storling Limited Release Meritage Napa County '06

88 PTS WILFRED WONG A dandy depiction of a Meritage, black fruit and earth, well layered and introde

ELECTRICATION STORY

\$ **16.9**9

Shiloh Road **Cabernet Sauvignon**

Hapa Valley '06
90 PTS WILFRED WONG
One of California's greatest Cabernet values. this beautifully repend vine delivers a builing of rope-fluid aromas and flavors, leng and silky on the palate.

RESERVED TO THE RESERVED OF STREET



\$8.99 cmbsev

Shiraz SE Australia '07

BRONZE MEDAL 2009 RIVERSIDE INTL

Bright, lasting, and finely opened; shows tasty, black-fruit flavors that age all the way to the finish.

\$15.99 chargest Stanza

Petite Sirah Lodi '07

99 PTS WILFRED WONG
A thrilling red that surrounds the palate with a dollop of multi-dimensional, fully opened grapey flavors.

RESULTING CONTRACTOR

Valley of the Moon **Cabernet Sauvignon**

\$22.99 Chabsani

Sonoma County '06

90 PTS WINE & SPIRITS
Menthor-laced bouquet of ripe cherry, vanilla, and charred calk, accessible cherry fruit with well-integrated tannins and acids.

SERUPTE OF SERVICE



\$9.99 Cubsor **Round Hill**

Meriot California '06

BRONZE MEDAL 2009 SF CHRONICLE
WINE COMP
Pulls no punches; a tine, red-truited tvine svita
a pleasant softness on the palate.

SERVICION POLITICA POLITICA



16.99 Children

Donovan-Parke Pinot Noir Galltornia '08

90 PTS WILFRED WONG Well structured and strong with pretty black-fruit flavors; stays long and tasty to the finish.

Exception of the second

73.0

\$24.99 Consent Michael Pozzan

Cabernet Sauvignon Knights Valley '07

89 PTS WILFRED WONG A wonderful Knights Valley Cabernel. Fine black fruit with a dusting of cocoa and sweet earth; fively aftertaste.

SECONDECONOS CONTRACTOR



\$12.99 Coesevi Gnarly Head

Meriot California '05 **BRONZE MEDAL 2008 CA STATE FAIR**

WINE COMP
A solid-drinking Meriot with straightforward ripe-berry flavors that linger riggly into the linish.

Action electricity and the little



Zig Zag Zinfandel Mendocino 'C6

89 FTS WILFRED WONG Totally user friendly and absolutely first rate, brightly fruited with pretty respherry flavors, round and detectable on the palate.

Crambin to the contract of



16.99 Chibbley

Lalande Malbec Mendoza '07

OF PTS WILFRED WONG A rich, fine red that lingers long and lewingly on the patate; round, stands up well in the aftertaste, by with a gilled ric eye.

FIRE TRANSPORT



\$18.99

Francis Coppola Petite Sirah California '07

87 PTS WILFRED WONG
Deep and rich, with aromas that are fruity
and a bit meaty. Full flavored, round, and soft
on the palete; smooth and satisfying.

KS-AONDECONDECTOR



\$24.99 Chiberry

Wattle Creek Triple Play Red California '05

89 PTS WILFRED WONG
Syrah, king of the Rhône varietals, dominales
this virtage, Grapes with exceptional intensity
were selected to create this unique blend.



\$27.99 charact

Torii Mor Winery Pinot Noir Oregon '07

90 PTS WILFRED WONG Nicely balanced and pretty; red fruited with some unobtrusive black fruit that aneaks in; lacy aftertaste.



1470 Enea Circle, Suite 1600 Concord, CA 94520



Please drink responsibly.

Postmaster: Please deliver 9/26-9/29



GREAT NEW ADDITIONS TO YOUR FAVORITE SALE

\$12.60 Cabbert Benziger Chardonnay Sonoma County '06 BY PTS WILFRED WONG
Brasting a combination of ripe peach and sweet creaminess, this appealing Chard zings on the palate with time vitality; pleasing, crisp aftertaste.

Property and the second

\$11.99 cubicati

CA

Penfolds Koonunga Hill Shiraz

South Australia '06

87 PTS WILFRED WONG Fine, easy-draking red that's soft but study; smooth tornins give it additional structure.

SECONDEDOTICATORS



\$7.99 casson

Barefoot Sparkling Chardonnay California NV

DOUBLE GOLD MEDAL 2009 SF INTI.
WINE COMP Wow, what a rice whe!
A user-friendly, casygoing, superbly
balanced bubbly with a fively thish.

ESPECIAL DESCRIPTION OF THE PROPERTY OF THE PR

\$16.95 coaleast
Norton Barrel Select Mathec

Mendoza '06

90 PTS WILFRED WONGPersistent and lotally enviroping, ripe-trusted, trisky; penetrates the palate with exceptional black-fruit qualities.

NAME OF THE OWNER.

\$10.99 tamber

Columbia Crest Grand Estates Pinot Grigio Golumbia Valley '07

86 PTS WILFRED WONG Aromas of peach, crange blossens, and offus lead to fruit-forward flavors of pear with citros overtones and vibrant acidity.



STARTING 9/30, VISIT REVMOZON FOR A COMPLETE LIST OF 54 SALE WINES.

Limited to supplies on hand. Vintages subject to change. All botties are 750ml unless otherwise noted. We reserve the right to correct any typographical errors. 5¢ Sale: Must be a ClubBevi member, and valid on select wines only. Second bottle must be the same as the bottle purchased at full price. Prices and sale effective for a limited time only.

EXHIBIT D

BeyMot - Wine, Spirits, Liquor, Beer, Microbrews, Gourmet, Champagne, Cabernet, Chardonnay, Bordeaux, Scotch, Vodka, T... Page 1 of 3



CO-11 GUIST

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Magrain item # or keywords

Shio

My CHIEF CROCE &

Vineyard Partners

Champagne/Sparkling Cabernet Sauvignon Chardonnay 5-cent Sale

Gewurztraminer

Other Reds Meriot

Other Whites Pinot Noir Riesling Sauvignon Blanc Syrah/Shiraz Zinfandel

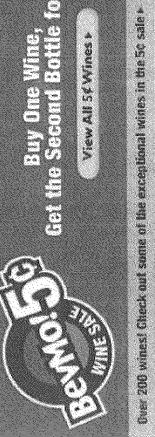
Rose/Blush

France Trafy

More...

CLETS Bourbon Brandy

Prepared Cocktails Other Whiskies Liqueur Scotch



Second bottle must be the same as the bottle purchased at full price". ClubBevI membership required



Shop all St. Red Willes!



Shop all 54 White Writes!



Shop all Sq. Vineyard Partiters, Wines!

http://www.bevmo.com/

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Malt Beverages Imported Beers Big Breweries Ciders

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Cazadores Tequilla Reposado 1.75ltr. only \$49.99 ClubBev!



El Jimador Anejo Tequila only \$29.99 ClubBev!



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ClubBevi



Sam Adams Brewer's Selection Select Dos Equis 12-pks only Anderson Peanut Butter Pretzel (24-PK) Brewer's Selection \$11.99 ClubBev! Nuggets (24 02) only \$6.99 limited release!







BevMo! - Wine, Spirits, Liquor, Beer, Microbrews, Gourmet, Champagne, Cabernet, Chardonnay, Bordeaux, Scotch, Vodka, 1... Fage 3 of 3



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morgan02

PROOF OF SERVICE

STATE OF CALIFORNIA, COUNTY OF ORANGE

Peter R. Gray, Jr. v. Beverages & More, Inc. Superior Court of San Francisco, Case No. CCC 09-493678

I am employed in the County of Orange, State of California. I am over the age of 18 years and not a party to the within action. My business address is ALVARADOSMITH, 1 MacArthur Place, Santa Ana, CA 92707.

On March 23, 2012, I served the foregoing document described as FIRST AMENDED CLASS ACTION COMPLAINT FOR VIOLATION OF CALIFORNIA CIVIL CODE SECTION 1750 ET SEQ. (CLRA) AND CALIFORNIA BUSINESS & PROFESSIONS CODE SECTION 17200 ET SEQ. (UCL) AND SECTION 17500, ET SEQ. (FAL on the interested parties in this action.

by placing the original and/or a true copy enclosed in (a) sealed envelope(s), addressed as follows:

SEE ATTACHED SERVICE LIST

BY REGULAR MAIL: I deposited such envelope in the mail at 1 MacArthur Place, Santa Ana, California. The envelope was mailed with postage fully prepaid.

I am "readily familiar" with the firm's practice of collection and processing correspondence for mailing. It is deposited with the U.S. Postal Service on that same day in the ordinary course of business. I am aware that on motion of the party served, service is presumed invalid if postal cancellation date or postage meter date is more than one (1) day after date of deposit for mailing in affidavit.

BY THE ACT OF FILING OR SERVICE, THAT THE DOCUMENT WAS PRODUCED ON PAPER PURCHASED AS RECYCLED.

- BY FACSIMILE MACHINE [COURTESY COPY]: I Tele-Faxed a copy of the original document to the facsimile numbers. LISTED ON THE ATTACHED SERVICE LIST.
- BY OVERNIGHT MAIL: I deposited such documents at the Overnite Express or Federal Express Drop Box located at 1 MacArthur Place, Santa Ana, California 92707. The envelope was deposited with delivery fees fully prepaid.
- BY PERSONAL SERVICE: I caused such envelope(s) to be delivered by hand to the addressee(s) LISTED ON THE ATTACHED SERVICE LIST.
- (State) I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.
- (Federal) I declare that I am employed in the office of a member of the Bar of this Court, at whose direction the service was made.

Executed on MARCH 23, 2012, at Santa Ana, California.

SANDRA MCLEOD

ALVARADÓSMITH A Professional Corporation Santa Ana 1

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Name of

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Peter R. Gray, Jr. v. Beverages & More, Inc. Superior Court of San Francisco, Case No. CCC 09-493678

	ANDREW J. OGILVIE, ANDERSON OGILVIE & BREWER LLP 600 CALIFORNIA STREET, 18 TH FLOOR SAN FRANCISCO, CALIFORNIA 94108	Attorneys for Plaintiff Peter R. Gray, Jr. and the proposed class 415-651-1950 415-956-3233 (fax) Email: andy@aoblawyers.com
NO NOTATA NOTATA POR PROPERTURA NOTATA POR PROPERTURA NOTATA POR PROPERTURA NOTATA POR PROPERTURA NOTATA POR P	DOUGLAS A. WINTHROP SARAH J. GIVAN D'LONRA C. ELLIS HOWARD RICE NEMEROVSKI CANADY FALK & RABKIN THREE EMBARCADERO CENTER, 7TH FLOOR SAN FRANCISCO, CALIFORNIA 94111-4024	Attorneys for Defendant Beverages & More, Inc. 415-434-1600 415-677-6262 (fax)

First Legal Support Services

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Direct line to regal	(213) 250-9111	* Fax (213) 250-1197
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PHONE: (714) 852-6800						
FAX: (714) 852-6899		DOCUMENTS FIRST AMENDED COMPLAINT				
ATTY / Sandra McLeod	EXT: 6872					
CLIENT MATTER / ATTY: CODE: NRJS1212.1						
CASE NO: CGC-09-493678						
Short Title of Case: Gray v. Beverages & More	oose aa gaabababaa waxaa daa aa aa qaa aa aa aa aa aa aa aa aa aa	HEARING SET FOR:	AT		_ DEPT/DIV	
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ASAP-RESEARCH (Immediate)	According to the second		C FILE RUSH FILE (Within 2 ho		X SAMEDAY (Filings Only)*	
SAME DAY RESEARCH (Allow full day to obtain)		AP FILE REG.FILE (Within 4 hours)			NEXTDAY (Filings Only)*	
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RESEARCH COPY REQUEST	CERTIFIED COPY		FORM REQUEST	Complete by	g open and an analysis of the state of the s	
SPECIAL INSTRUCTIONS: Please file today (3-23-12 is DEADLINE) and return conformed copy. Call if any questions or concerns.						
THANK YOU SANDRA MCLEOD (714) 852-6872						