

**Complaint Info Comments**

--- Oregon DOJ comments: Voluntarily Resolved --- Consumer description: Failed to fulfill contract --- Case closed --- Case closed date: 2010-09-16 00:00

This company keeps spamming me with IMs to my mobile phone to provide them with more personal info. The message goes &quot;Hi, this is Jared with College Works. We are still hiring for paid internship positions! Visit <http://internship.collegeworks.com> for more information.&quot; The return number for the message is 1-949-391-4833. Other-  
Other Update

I applied for the painter position posted on craigslist <http://sacramento.craigslist.com> the job offered to pay 9\$-12 an hour. i was hired for the summer position and i told Leanna i was dropping out of summer school to work for her company. after working two days she said i was only making 8\$ hour. I told her the job posting said 9\$ -12\$ an hour. there was weed smoking on the job and a lot of gossip that i also told her about on a Friday. that Sunday she laid me off. Leanna said i would get my check the following Friday but I would have to meet her to pick it up. it is now 7712 at 6:02 pm and i still have not received my pay check and everyone else who got theirs. this is a fraudulent company she sexually harasses all men that come and work for her that Ive witnessed. i believe i saw to much and she is falsely advertising on craigslist for this job.

The company in question uses aggressive sales techniques and exaggerated promises of success in order to lure students into participation. The company then requires an exorbitant amount of personal time, money, and labor in exchange for a marginal stake in profit, again, far smaller than that which was initially offered.

This email is being sent by (b)(6) daughter because she doesn't have internet. She is 71 years old and was pitched by a supposed college intern in a door to door sales pitch on 2/25/12 which was designed to sucker her in with the "college kid" pitch. However, this company appears to just use the kids as a front as salespeople to entice people like my mother to buy their fraudulent services. She signed a contract to paint the exterior on her tiny house for almost \$2,000. That was a ridiculous price but it was supposed to include scraping, caulking, sanding and other priming work per the contract. Instead Brandon, "Regional Consultant", told her she had to do all of the priming herself. She paid her son in law to do it. When the independent contractor painter showed up he had only been provided 2 gallons from Brandon & had to buy 3 gallons more to do the job, which still wasn't done properly. One side of the house was barely covered and was sprayed through the fence. When she complained, painter came back out but was only going to be paid for 20 minutes by Brandon so even then it wasn't completed. My elderly mother hand painted part of it herself to finish. Brandon has refused to do anything else to right this wrong. I have filed a complaint with the BBB and if it isn't resolved favorably, she will start legal action. I am a lawyer and will assist her in doing so if necessary. But this company's business practices with using college kids as the "fronts" in order to fleece people on door to door sales and then take outrageous fees warrants investigation. It also appears that they are trying to short the painters who actually do all of the work as well. And there is supposed to be a guarantee and a warranty per the contract. Clearly none of that is being honored. I suggest a larger investigation into this company. --- CA Source: Web Form --- CA Status: Closed

NOTE: In addition to the complaint notes immediately below, the Ohio Attorney General's Office provided additional information in fields whose header titles are quoted and follow the complaint notes. --- JH --- Topic Description: JH

selling it and wanted a guarantee to better market the house. The brown paint on my aluminum siding was cracked and peeling. I was assured when they bid the job that my house would look great for the sale and they paint aluminum siding "all the time". They scraped off any peeling paint and painted my house during the hottest days of the summer. I promptly paid them for the work performed. Down payment was made when the contract was signed on 6/16/13. The balance was paid on 7/23/13. Within a week, some of the areas where they painted over without scraping the old paint started to bubble or appear wavy. They have sent people out appx 5 times to repair the issues per the guarantee. Each time they did not fix all of the places I pointed out as being problematic. Come Sept, my texts and calls were not being responded to so I escalated the issue. They wanted to determine a cause of the issue as they were getting weary of the service work. They took a sample of bubbled paint from the house, analyzed it, and have deemed the old paint as faulty, making the issue a pre-existing condition and not subject to the guarantee. They claim they are not responsible because it's not their paint or painter's fault. It's the old paint's fault. The sample should have been taken when the job was bid, not after there was a problem. Any additional prep costs to do it right should have been factored into the quote. The assurance that things would be fine became an empty promise. I have demanded a full refund \$4,706 as I will need to have my house painted properly by someone else. They have offered \$2,500, about half the cost. That won't make me whole as even a full refund won't cover the cost of fixing the issue, then repainting. My house doesn't look great as promised, I have no guarantee for my buyer and have to claim the paint on my property condition report. The paint job is a liability, the opposite of what I was promised. Some interior painting was attempted as well that was just a nightmare from a service perspective. I have filed a similar complaint with the BBB in California. There is no court action pending at this time, however I have consulted with an attorney on this matter. His name is (b)(6) Madison, WI (b)(6) Phone: (b)(6) I am seeking a full refund and the replacement cost of an exterior faucet that was broken in the