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1		Honorable Judge
2		Tronorable Judge
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8		ES DISTRICT COURT
9		ICT OF WASHINGTON SEATTLE
10	MICHAEL BAILEY and TERRY VIETZ and JACQUELINE VIETZ, on behalf of themselves	
11	and all other similarly situated,	No. 2:15-cv-430
12	Plaintiffs,	<b>COMPLAINT - CLASS ACTION</b>
13	v.	JURY DEMAND
14	LUMBER LIQUIDATORS, INC., a Delaware	
15	Corporation, LUMBER LIQUIDATORS LEASING, LLC, a Delaware Limited Liability	
16	Corporation, LUMBER LIQUIDATORS HOLDINGS, INC., a Delaware Corporation,	
17	LUMBER LIQUIDATORS SERVICES, LLC, a	
18	Delaware Limited Liability Corporation,	
19	Defendants.	
20	Plaintiffs Michael Bailey and Jacqueline a	and Terry Vietz, on behalf of themselves and all others
21	similarly situated nationwide, hereby file this Cla	
22		
23	Liquidators, Inc., a Delaware corporation, Lumbe	er Liquidators Leasing, LLC, a Delaware corporation,
24	Lumber Liquidators Holdings, Inc., a Delaware co	orporation and Lumber Liquidators Services, LLC, a
25	Delaware corporation (collectively referred to as	"Defendants" or "Lumber Liquidators") for the
26	purchase of wood laminate flooring containing ex	acessive levels of formaldehyde, a known carcinogen.
27	In support thereof, Plaintiffs state as follows:	
28		LAW OFFICES OF
	COMPLAINT – CLASS ACTION	KELLER ROHRBACK L.L.P.

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#### I. INTRODUCTION

- 1. Consumers who are in the fortunate position of finishing or refurbishing their homes are confronted with an overwhelming number of options for building materials. Consumers put a premium on quality, durability, and, above all, safety, when they choose products to introduce and install in their home environments. This is precisely what Plaintiffs Bailey and Vietz and putative Class members did when they purchased wood laminate flooring from Lumber Liquidators.
- 2. Lumber Liquidators does not present itself in the marketplace as a run-of-the-mill flooring purveyor. Through promotions on National Public Radio, other similar outlets, and its own website, Lumber Liquidators seeks to appeal to environmentally- and health-conscious consumers with representations like this one:

As flooring experts we care too much to sell anything but the SAFEST & HIGHEST QUALITY FLOORING

Learn more

3. For example, Lumber Liquidators has advertised that its laminate products are a good choice for "busy" homes with children and pets, as shown in this still picture from a video advertisement:



<sup>&</sup>lt;sup>1</sup> YouTube, Laminate Flooring: Lumber Liquidators, https://www.youtube.com/watch?v=khO\_a-5Qq9E (last visited Mar. 6, 2015) (uploaded Jan. 6, 2012).

They also represent that their products are a healthy choice generally. In another video, a customer explains that she chose Defendants' laminate flooring because it would be better for minimizing the symptoms of her Sjögren's syndrome, an immune system disorder.<sup>2</sup> In other advertisements, Defendants ask consumers to "trust the people over two million people trust."<sup>3</sup>

- 4. Contrary to its public image, however, Lumber Liquidators routinely sells products that are not only poor quality, they are dangerous. Indeed, independent lab tests demonstrate that laminate flooring sold by Lumber Liquidators releases cancer-causing formaldehyde at levels far in excess of safe standards.
- 5. Lumber Liquidators' customers who bought this product are forced to incur the financial consequences of their purchase of Defendants' toxic wood products ("Toxic Laminate Flooring"). They are also facing years of uncertainty because they have inadvertently exposed themselves to a known toxin. Will they or their loved ones suffer from cancer or other health problems caused by their in-home exposure to formaldehyde in the coming years? Only time will tell, and Plaintiffs and others must live with that uncertainty.
- 6. Defendants supervise and control the manufacturing, packaging, distributing, marketing and/or selling of laminate wood flooring products to consumers across the United States. Defendants' marketing, packaging, and websites explicitly represent that these laminate wood flooring products are safe, meet or exceed "the most stringent environmental and quality standards," and, among other laws, comply with strict formaldehyde emission standards promulgated by the California Air Resources Board

<sup>&</sup>lt;sup>2</sup> YouTube, Lumber Liquidators, Laying It Forward: Dawn Gursin in Washington Township, MI, https://www.youtube.com/watch?v=B\_C80INXLjk (last visited Mar. 6, 2015) (uploaded June 11, 2014).

<sup>&</sup>lt;sup>3</sup> 60 Minutes, Lumber Liquidators Linked to Health and Safety Violations, http://www.cbs.com/shows/60\_minutes/video/A3GckRjCT6fZltzjt0BH8GKM0nGZJ8cw/lumber-liquidators-linked-to-health-and-safety-violations/ (last visited Mar. 6, 2015).

<sup>&</sup>lt;sup>4</sup> Lumber Liquidators, *Health and Safety*, http://www.lumberliquidators.com/sustainability/health-and-safety/?WT.ad=GLOBAL\_FOOTER\_HealthSafety (last visited Mar. 5, 2015).

("CARB") and enumerated in California's Airborne Toxic Control Measure to Reduce Formaldehyde Emissions from Composite Wood Products ("CARB Regulations"). Cal. Code Regs. tit. 17, §§ 93120-93120.12.

- 7. Despite Defendants' express representations about the safety of its products and their compliance with the strictest environmental standards, Defendants have sold and continue to sell laminate wood flooring products to consumers across the United States that emit formaldehyde gas at levels that exceed the limits set forth in the CARB standards. Although Defendants tout their products as meeting the most stringent standards, in fact, they do not.
- 8. Importantly, Lumber Liquidator's Chief Executive Officer, Robert Lynch, admitted during a conference call with investors on March 12, 2015, that at least some of its products are not compliant with CARB standards: "In CARB's preliminary findings, some of our samples they deconstructed and tested (due to the variability of the test) exceeded the limits for raw cores."
- 9. Defendants fail to disclose the unlawful level of formaldehyde emission to consumers, and misrepresent the quality, safety, and character of their laminate flooring products. As a result, consumers across the United States are buying flooring products from Defendants that Defendants falsely say are safe.
- 10. Exposure to formaldehyde is linked to increased risk of cancer of the nose and sinuses, nasopharyngeal and oropharyngeal cancer, lung cancer, and leukemia. Formaldehyde also causes burning eyes, nose and throat irritation, coughing, headaches, dizziness, joint pain and nausea. Formaldehyde has also been linked to the exacerbation of asthma in formaldehyde-sensitive individuals.
- 11. Laminate wood flooring is generally composed of a base layer of pressed composite wood (particle board or medium-density fiberboard), which is a mixture of sawdust or wood particles bonded together with glue or resin, and a top layer which is usually a veneer or other material such as a photographic image or picture of wood, affixed as a decorative surface. The CARB Regulations

"Thin MDF," which has a thickness of 8mm or less. Cal. Code Regs. tit. 17, § 93120.

12. Inexpensive laminate wood flooring, often produced in China, can be a significant source of formaldehyde gas emissions because formaldehyde glues and resins are used to hold the pressed.

categorize medium density fiberboard as either "MDF," which has a thickness of greater than 8 mm, or

- of formaldehyde gas emissions because formaldehyde glues and resins are used to hold the pressed wood together.
- 13. Defendants supervise and control the manufacturing of laminate wood flooring products from several manufacturing plants in China. Defendants sell those laminate wood flooring products at Lumber Liquidators' stores across the country. Defendants also sell those laminate wood flooring products to consumers nationwide through Lumber Liquidators' retail website, www.lumberliquidators.com, and through its toll free customer service telephone line, 1-800-HARDWOOD (1-800-427-3966).
- 14. Plaintiffs seek to represent themselves and similarly-situated consumers in nationwide who purchased Defendants' laminate wood flooring products that were (1) labeled as CARB compliant, but were not in fact, CARB compliant, and (2) sold to consumers in the United States at any time from March 6, 2011 through the date of judgment herein. Plaintiffs seek restitution of money they and the putative class spent on Defendants' flooring products, an injunction prohibiting Defendants' ongoing unlawful, unfair, and fraudulent business practices, as well as damages on behalf of themselves and the putative class.

#### II. JURISDICTION AND VENUE

15. This Court has subject matter jurisdiction pursuant to the Class Action Fairness Act, 28 U.S.C. § 1332(d), because Plaintiffs are citizens of Washington, and Defendants are citizens of Delaware or Virginia; there are certainly 100 or more class members; and the aggregate amount in controversy will exceed \$5,000,000.

- 16. The Court has personal jurisdiction over Defendants because a substantial portion of the alleged wrongdoing occurred in Washington. Defendants also have sufficient minimum contacts with Washington, including 7 retail outlets, and have otherwise intentionally availed themselves of the markets in Washington through the promotion, marketing, and sale of products sufficient to render the exercise of jurisdiction by this Court permissible under traditional notions of fair play and substantial justice.
- 17. Venue is proper in the Western District of Washington pursuant to 28 U.S.C. § 1391(b)(2) and (3) because a substantial part of the events or omissions giving rise to the claims at issue in this Complaint arose in this District, a substantial part of the property that is the subject of this action is situated in this District, and Defendants are subject to the Court's personal jurisdiction with respect to this action.

### III. PARTIES

- 18. Plaintiff Michael Bailey is and at all relevant times was a citizen of Washington. Plaintiff Bailey purchased and used Defendants' laminate flooring for his personal use.
- 19. Plaintiffs Jacqueline and Terry Vietz are and at all relevant times were citizens of Washington. They purchased and used Defendants' laminate flooring for their personal use.
- 20. Defendant, Lumber Liquidators, Inc., is a Delaware corporation with its principal place of business at 3000 John Deere Road, Toano, Virginia 23168. Lumber Liquidators, Inc. is licensed and doing business in the States of California, Washington, and New Mexico.
- 21. Defendant, Lumber Liquidators Leasing, LLC, is a Delaware Limited Liability Corporation with its principal place of business at 3000 John Deere Road, Toano, Virginia 23168.
- 22. Defendant, Lumber Liquidators Holdings, Inc., is a Delaware corporation with its principal place of business at 3000 John Deere Road, Toano, Virginia 23168.

23. Defendant, Lumber Liquidators Services, LLC, is a Delaware Limited Liability Corporation with its principal place of business at 3000 John Deere Road, Toano, Virginia 23168.

#### IV. FACTUAL ALLEGATIONS

### A. California's CARB Standard for Formaldehyde

- 24. On January 1, 1988, the State of California officially listed Formaldehyde (gas) as a chemical known to cause cancer.
- 25. In 1992, CARB formally listed formaldehyde as a Toxic Air Contaminant in California with no safe level of exposure.
- 26. CARB approved the Airborne Toxic Control Measure to Reduce Formaldehyde Emissions from Composite Wood Products in April 2007. The formaldehyde emission standards became effective January 2009 and set decreasing limits in two Phases. Cal. Code Regs., tit. 17, § 93120.2(a).
- 27. The CARB Regulations apply to composite wood ("laminate") products including flooring. Cal.Code.Regs., tit. 17, § 93120.2(a).
- 28. The CARB Phase 1 Emission Standard for MDF, which was in effect from January 1, 2009 to December 31, 2010, limited formaldehyde emissions to .21 parts per million ("ppm"). The Phase 2 Emission Standard for MDF dictates that as of January 1, 2011, MDF flooring products such as those involved in this action that are sold in California must emit no more than 0.11 parts per million ("ppm") of formaldehyde. The CARB Phase 1 Emission Standard for Thin MDF, which was in effect from January 1, 2009 to December 31, 2011, limited formaldehyde emissions to .21 ppm. The CARB Phase 2 Emission Standard for Thin MDF dictates that as of January 1, 2012, thin MDF flooring products such as those involved in this action that are sold in California must emit no more than 0.13 ppm of formaldehyde. Cal. Code Regs., fit. 17, § 93120.2(a). Hereinafter, the formaldehyde emission standards for both MDF and Thin MDF will be referred to as the "CARB limit."

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29. In 2010, Congress passed and President Barack Obama signed into law the Formaldehyde Standards for Composite Wood Products Act, which adds a Title VI to the Toxic Substances Control Act (TSCA), 15 U.S.C. § 2697, and establishes limits for formaldehyde emissions from composite wood products. The national emission standards in that law mirror the CARB limit. On June 2013, the U.S. Environmental Protection Agency promulgated rules to implement those standards. *See* Formaldehyde Emissions Standards for Composite Wood Products, 78 Fed. Reg. 34820 (June 10, 2013) (to be codified at 40 C.F.R. Part 770).

# B. Defendants Misrepresent that their Laminate Flooring Meets the CARB Standards and is Safe

- 30. Despite unlawful levels of formaldehyde emissions from its laminate wood flooring products, Defendants misrepresent to consumers on their website, product packaging, and warranties that their laminate wood flooring products meet the CARB standards for formaldehyde emissions.
- 31. During the Class Period, Defendants have manufactured, labeled and sold the laminate flooring that it affirmatively represents is compliant with "CARB regulations in the State of California."
- 32. Defendants affirmatively represent that their products meet CARB standards *everywhere* they sell their products. Defendants explicitly tell customers that their "commitment to quality and safety extends to everywhere we do business. We require that all of our suppliers comply with California's advanced environmental requirements, even for products sold outside California."<sup>5</sup>
- 33. Defendants explicitly represent that they "regularly" test their own products to ensure they comply with the strictest standards, and routinely "send product out to an independent lab for additional testing to ensure" the products meet the stringent standards.

<sup>&</sup>lt;sup>5</sup> Lumber Liquidators, *Health and Safety*, http://www.lumberliquidators.com/sustainability/health-and-safety/?WT.ad=GLOBAL\_FOOTER\_HealthSafety (last visited Mar. 5, 2015).

- 34. In addition, the product packaging for Lumber Liquidators' laminate wood flooring states: "CARB...Phase 2 Compliant Formaldehyde." On information and belief, this statement is presented on all Defendants' laminate flooring product packaging even though the flooring inside the packaging does not comply with CARB standards.
- 35. Defendants' laminate wood flooring is not what it purports to be. Despite its explicit representations to the contrary, Defendants' laminate wood flooring, in fact, contains dangerous levels of formaldehyde that exceed the CARB regulations and the standards promulgated in the TSCA and are hazardous to human health.
- 36. Formaldehyde gas can cause cancer, asthma, chronic respiratory irritation and other ailments including skin and breathing problems. The risk of these health problems is significantly greater for children.
- 37. Formaldehyde is the sort of toxic substance to which people may be exposed without knowing they are at risk. Day after day, week after week, month after month, Plaintiffs live in their homes, an enclosed place, while his flooring is emitting toxic, cancer-causing fumes.
- 38. As such, the laminate flooring Defendants sold Plaintiffs and other customers poses great health risks.
- 39. Defendants' marketing materials for the laminate flooring contain false and misleading information relating to its compliance with California standards, which was designed to increase sales of the products at issue.
- 40. Defendants' marketing materials for the Toxic Laminate Flooring contain false and misleading information relating to the safety of their laminate flooring, which was designed to increase sales of the products at issue.
- 41. Defendants deceptively manufactured, labeled, and sold the laminate flooring. The Toxic Laminate Flooring, having no monetary value, is worthless.

- 42. Defendants materially misrepresent the safety of their laminate wood flooring products by advertising their flooring products as safe and compliant with the CARB limit when in fact they are not.
- 43. Defendants make material omissions by failing to tell consumers that Defendants' laminate flooring has unlawfully high levels of formaldehyde.
- 44. Plaintiffs and the Class have been damaged by Defendants' dangerous and deceptive Toxic Laminate Flooring. Plaintiffs and the Class are entitled to a return of the full purchase price paid for Toxic Laminate Flooring and other damages to be proven at trial.

## C. Defendants Knowingly Misrepresented the Safety of their Laminate Wood Products

- 45. On information and belief, at all times relevant to this action, Lumber Liquidators has knowingly misrepresented its laminate wood flooring products as CARB compliant and knowingly failed to disclose to consumers the unlawful levels of formaldehyde emissions from its laminate wood flooring products.
- 46. At the same time that Defendants represent in their public statements to consumers that the laminate wood products they sell are sourced from mills whose production methods are CARB compliant, and that the products conform to CARB's specified formaldehyde emission limits,

  Defendants have acknowledged in statements made to the Securities and Exchange Commission that,

  "While our suppliers agree to operate in compliance with applicable laws and regulations, including those relating to environmental and labor practices, we do not control our suppliers. Accordingly, we cannot guarantee that they comply with such laws and regulations or operate in a legal, ethical and responsible manner. Violation of environmental, labor or other laws by our suppliers or their failure to operate in a legal, ethical and responsible manner, could...expose us to legal risks as a result of our purchase of product from non-compliant suppliers." Lumber Liquidators February 19, 2014 10-K to the United States Securities and Exchange Commission at p. 14,

http://investors.lumberliquidators.com/index.php?o=25&s=127. In the same SEC filing, however, Lumber Liquidators admits that it oversees quality control in its mills in China: "We are able to set demanding specifications for product quality and our own quality control and assurance teams are onsite at the mills, coordinating inspection and assurance procedures." *Id.* at 5. Despite their stated concern that their suppliers might not comply with environmental regulations, Defendants have failed to sufficiently exercise their acknowledged quality control over those suppliers to ensure that they comply with CARB standards, and Defendants continue to sell to California consumers laminate wood flooring products that Defendants obtain from those suppliers.

- 47. On June 20, 2013, Seeking Alpha, a news website with millions of viewers, published a lengthy article documenting high formaldehyde levels in certain laminate flooring sold by Lumber Liquidators. The author of the article, Xuhua Zhou, retained a certified laboratory to test three samples of laminate flooring sold by Lumber Liquidators. Zhou's article states, "The tested product, Mayflower 5/16" x 5" Bund Birch Engineered, emits a staggering three and half times over the government mandated maximum emission level. The product is clearly not CARB compliant yet Lumber Liquidators tagged CARB compliance on the box." Xuhua Zhou, *Illegal Products Could Spell Big Trouble At Lumber Liquidators*, SEEKING ALPHA (June 20, 2013, 2:33 PM ET), http://seekingalpha.com/article/1513142-illegal-products-could-spell-big-trouble-at-lumber-liquidators (last visited Mar. 6, 2015).
- 48. On information and belief, high formaldehyde content resins and glues are less expensive and dry more quickly than low formaldehyde glues and resins. By using high formaldehyde content resins and glues rather than low formaldehyde content resins and glues, Lumber Liquidators' manufacturers are able to produce laminate wood flooring more quickly and at higher volumes thereby reducing manufacturing costs and generating greater profits for Lumber Liquidators.

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49. Numerous Lumber Liquidators customers have posted internet complaints on Defendants' website concerning formaldehyde emissions, including Deborah of North Fork, California who posted on the Consumer Affairs website on September 11, 2014:

We spent thousands of dollars and went with the LL recommended professional installer... the product we were sold was supposedly Made in the USA--nope, China. One of my children cannot walk barefoot on the floor because he will blister from the formaldehyde content. We saved for years for this floor, it will need to be replaced. Please RUN to another dealer. This company does not care about the customer one bit. This has been a devastating blow to our family.<sup>6</sup>

50. Based on publicly available information from lawsuits, articles, and blog posts,

Defendants knew or should have known that their laminate wood flooring products were not compliant with CARB standards. Despite this knowledge, Defendants failed to reformulate their flooring products so that they are CARB compliant or to disclose to consumers that these products emit unlawful levels of formaldehyde. Instead, Defendants have sold and continue to sell laminate wood flooring products in California and other states that exceed the CARB limit and they have continually represented to consumers that those products are CARB compliant.

## D. Plaintiff Bailey's Experience with Defendants' Laminate Flooring

- 51. Plaintiff Michael Bailey is a resident of Snohomish County, Washington. In May 2014, Plaintiff Bailey purchased, for \$1,868.74, roughly 950 square-feet of Defendants' 12mm Americas Mission Olive laminate flooring in Defendants' Mukilteo, Washington store to install in his home where he lives with his wife and three children.
- 52. The product that Plaintiff Bailey purchased was prominently labeled as compliant with formaldehyde regulations, as shown on this photo:

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<sup>&</sup>lt;sup>6</sup> Consumer Complaints & Reviews, http://www.Consumeraffairs.com/homeowners/lumber liquidators.html on December 2, 2014).



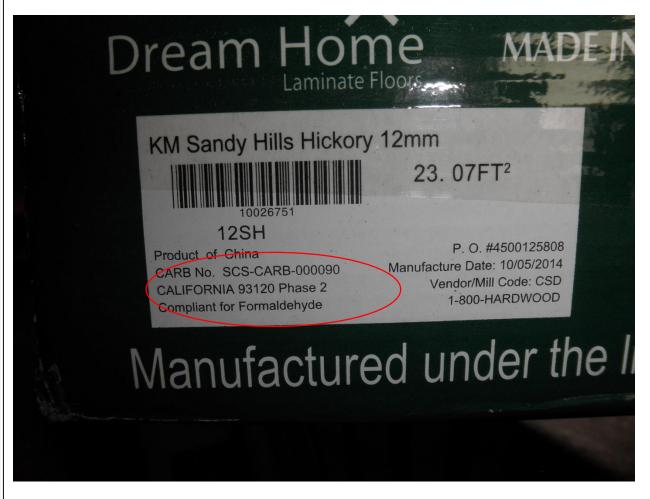
- 53. Plaintiff Bailey subsequently installed Defendants' product in most of his home: his kitchen, dining room, living room, pantry, hallway, master bedroom, and guest bedroom. Since that time, his 13-year-old daughter has been experiencing an unusual numbers of headaches.
- 54. After Plaintiff Bailey saw news reports about excess levels of formaldehyde in Defendants' laminate flooring, he called Defendants' retail outlet to ask if they would replace the flooring he purchased with a different model. Defendants declined to do so, and they sought to falsely assure him that the product he purchased is safe.
- 55. Plaintiffs Bailey researched laminate flooring before he bought Defendants' product, and he chose Defendants' product over other, less expensive alternatives because of Defendants' assurances that it was a higher quality product.
- 56. Plaintiffs Bailey is concerned both with the health impact to him and his family, and the potential decrease in the value of his home caused by Defendants' Toxic Laminate Flooring.

### E. Plaintiffs Jacqueline and Terry Vietz's Experience with Defendants' Laminate Flooring

- 57. Plaintiffs Jacqueline and Terry Vietz are residents of Whitman County, Washington.

  Last month, on February 18, 2015, they purchased 415 square-feet of Defendants' 12 MM Kensington

  Manner Sandy Hills Hickory laminate flooring in Defendants' Spokane store for \$826/37.
- 58. The product that Plaintiffs Bailey purchased was prominently labeled as compliant with formaldehyde regulations, as shown on this photo:



- 59. They paid a contractor to install the flooring in their kitchen and living room. Since that installation, Jacqueline Vietz has been experiencing burning in her eyes, increased headaches, and fits of coughing.
- 60. Plaintiffs Jacqueline and Terry Vietz contacted Defendants about a refund for or return of Defendants' product, but Defendants' representatives informed them that the product was safe, and that

they should not believe any reports about high formaldehyde levels in their flooring.

61. Plaintiffs Jacqueline and Terry Vietz are concerned for their health as well as the possible decrease in the value of their home due to the presence of Defendants' product.

#### V. CLASS ACTION ALLEGATIONS

- 62. This matter is brought by Plaintiffs on behalf of themselves and those similarly situated, under Federal Rules of Civil Procedure 23(b)(2) and 23(b)(3).
  - 63. The Class that Plaintiffs seek to represent is defined as follows:

Consumers nationwide who purchased Defendants' laminate wood flooring products that were (1) labeled as CARB compliant, but were not in fact, CARB compliant, and (2) sold to consumers in the United States at any time from March 19, 2011 through the date of judgment herein (the "Class").

- 64. **Numerosity/Impracticability of Joinder:** The members of the Class are so numerous that joinder of all members would be impractical. The proposed Class likely contains thousands of members. The precise numbers of members can be ascertained through discovery, which will include Defendants' sale and other records.
- 65. **Commonality and Predominance:** There are common questions of law and fact that predominate over any questions affecting only individual members of the Class.
- 66. For Plaintiffs and the Class, the common legal and factual questions include, but are not limited to the following:
  - A. Whether Defendants engaged in unlawful, unfair or deceptive business practices by failing to properly label its products it sold to consumers;
  - B. Whether the products at issue were mislabeled as a matter of law and violated California CARB emissions standards and Formaldehyde Standards of Composite Wood Products in the TSCA;
  - C. Whether Defendants made unlawful and misleading toxicity representations and warranties with respect to its products sold to consumers;

- D. Whether Defendants' advertisements and representations had the capacity to deceive reasonable consumers;
  - E. Whether Defendants violated Washington consumer protection statutes;
  - F. Whether Defendants breached their implied warranty of merchantability;
  - G. Whether Defendants breached their express warranties;
- H. Whether Defendants were negligent in their labeling and advertising of the Toxic Laminate Flooring;
- I. Whether Defendants unlawfully sold the Toxic Laminate Flooring in violation of the laws of Washington and/or the United States;
- J. Whether Defendants' unlawful, unfair and deceptive practices harmed Plaintiffs
   and the Class;
- K. Whether Plaintiffs and the Class have been damaged by the unlawful actions of the Defendants and the amount of damages to the Class;
  - L. Whether Defendants were unjustly enriched by their deceptive practices;
  - M. Whether punitive damages should be awarded; and
- N. Whether Defendants should be enjoined from continuing the conduct complained of herein.
- 67. **Typicality:** The representative Plaintiffs' claims are typical of the claims of the members of the Class. Plaintiffs and all the members of the Class have been injured by the same wrongful practices of Defendants. Plaintiffs' claims arise from the same practices and course of conduct that give rise to the claims of the members of the Class and are based on the same legal theories.
- 68. **Adequacy:** Plaintiffs are representatives who will fully and adequately assert and protect the interests of the Class, and has retained class counsel who are experienced and qualified in

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prosecuting class actions. Neither Plaintiffs nor their attorneys have any interests contrary to or in conflict with the Class.

- 69. **Superiority:** A class action is superior to all other available methods for the fair and efficient adjudication of this lawsuit, because individual litigation of the claims of all members of the Class is economically unfeasible and procedurally impracticable. While the aggregate damages sustained by the Class are likely in the millions of dollars, the individual damages incurred by each Class member are too small to warrant the expense of individual suits. The likelihood of individual Class members prosecuting their own separate claims is remote, and even if every member of the Class could afford individual litigation, the court system would be unduly burdened by individual litigation of such cases. Further, individual members of the Class do not have a significant interest in individually controlling the prosecution of separate actions, and individualized litigation would also result in varying, inconsistent, or contradictory judgments and would magnify the delay and expense to all of the parties and the court system because of multiple trials of the same factual and legal issues. Plaintiffs know of no difficulty to be encountered in the management of this action that would preclude its maintenance as a class action. In addition, Defendants have acted or refused to act on grounds generally applicable to the Class and, as such, final injunctive relief or corresponding declaratory relief with regard to the members of the Class as a whole is appropriate.
  - 70. Plaintiffs do not anticipate any difficulty in the management of this litigation.
- 71. Defendants have, or have access to, address and/or other contact information for the members of the Class, which may be used for the purpose of providing notice of the pendency of this action.

### VI. CAUSES OF ACTION

# FIRST CAUSE OF ACTION Breach of Contract

- 72. Plaintiffs repeats and reallege each and every allegation contained above as if it were fully set forth herein.
- 73. In order to purchase Defendants' laminate flooring, Plaintiffs and the Class entered into a contract with Defendants, whereby they would pay Defendants money and Defendants provided laminate flooring that they represented as being of the highest quality, and which met the most stringent environmental standards.
- 74. Defendants materially breached this contract by failing to provide a product that was of high quality or met the most stringent environmental standards, including the CARB Formaldehyde Standards. Plaintiffs and the Class fully performed their portion of the contract by paying Defendants the listed sale price for the laminate flooring.
- 75. As a direct and proximate result of Defendants' misconduct and breach of contract, Plaintiffs and the Class suffered harm in the form of monies paid. Plaintiffs and the Class did not receive the benefit of the bargain for which they contracted and paid money.

# **SECOND CAUSE OF ACTION Breach of Express Warranty**

- 76. Plaintiffs repeat and reallege each and every allegation contained above as if it were fully set forth herein.
- 77. Defendants' representations of fact and/or promises on their marketing material, website, product labels, and other material relating to their laminate flooring created express written warranties that the product would conform to Defendants' representation of fact and/or promises.
- 78. The Defendants' description on the labeling of their Toxic Laminate Flooring that it complied with CARB and California emissions regulations became part of the basis of the bargain,

creating express written warranties that the product purchased by Plaintiffs and the other Class Members would conform to Defendants' description and specification. The Toxic Laminate Flooring purchased by Plaintiffs did not so conform.

- 79. Defendants provided warranties that their Toxic Laminate Flooring were labeled in compliance with state law and were not mislabeled under state law. Defendants breached these express written warranties.
- 80. As a result of the foregoing, Plaintiffs and the other Class Members have suffered damages, in that the value of the product they purchased was less than warranted by Defendants.
- 81. Defendants engaged in a scheme of offering the Toxic Laminate Flooring for sale to Plaintiffs and members of the Class by way of, *inter alia*, false and misleading product packaging and labeling.
- 82. Plaintiffs and the Class were the intended beneficiaries of such representations and warranties.
- 83. As a direct and proximate result of Defendants' false and misleading representations and warranties, Plaintiffs and Class suffered significant damages.

# THIRD CAUSE OF ACTION Breach of Implied Warranty of Merchantability

- 84. Plaintiffs repeat and reallege each and every allegation contained above as if it were fully set forth herein.
- 85. Implied in the purchase of the Toxic Laminate Flooring by Plaintiffs and the Class is the warranty that the purchased products are legal and can be lawfully sold and possessed.
- 86. Defendants reasonably knew or should have known those Toxic Laminate Flooring were unlawful for sale pursuant to The Toxic Substance Control Act, 15 U.S.C, 2601, *et. seq.*

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- 87. When Defendants sold these products they impliedly warranted that the products were legal and could be lawfully possessed and/or sold and therefore, merchantable.
- 88. No reasonable consumer would knowingly purchase a product that is illegal to own or possess.
- 89. The purchased Toxic Laminate Flooring is unfit for the ordinary purpose for which it was intended.
  - 90. In fact, this Toxic Laminate Flooring is illegal, mislabeled, and economically worthless.
- 91. As a result, Plaintiffs and the Class were injured through their purchase of unsuitable, useless, illegal and unsellable products.
- 92. By reason of the foregoing, Plaintiffs and the Class were damaged at least in the amount they paid for Toxic Laminate Flooring.

# FOURTH CAUSE OF ACTION Breach of Implied Duty of Good Faith and Fair Dealing

- 93. Plaintiffs repeat and reallege each and every allegation contained above as if it were fully set forth herein.
- 94. In making representations of fact to Plaintiffs and the other Class members about their Toxic Laminate Flooring, Defendants failed to lawfully label or advertise their Toxic Laminate Flooring and violated their duties to disclose the material facts alleged above. Among the direct and proximate causes of said failure to disclose were the negligence and carelessness of Defendants.
- 95. Plaintiffs and the other Class members, as a direct and proximate cause of Defendants' breaches of their duties, reasonably relied upon such representations to their detriment. By reason thereof, Plaintiffs and the other Class members have suffered damages.

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### FIFTH CAUSE OF ACTION Negligence

- 96. Plaintiffs repeat and reallege each and every allegation contained above as if it were fully set forth herein.
  - 97. Plaintiffs and Class members bring a cause of action for negligence against Defendants.
- 98. Defendants had a duty to exercise reasonable care in the design, formulation, manufacture, sale, promotion, supply and/or distribution of the laminate flooring, including the duty to assure the product is of the quality and character promoted.
- 99. Defendants were negligent in the design, manufacture, testing, advertising, marketing, promoting, supply, and sale of its laminate flooring in that they:
  - A. Misled Plaintiffs by suggesting that the flooring met CARB and other "stringent" environmental and quality standards;
  - B. Negligently designed laminate flooring in a way that it knew or should have known would contained excessive and/or dangerous levels of formaldehyde;
  - C. Recklessly, falsely, and/or deceptively represented or knowingly omitted, suppressed, or concealed material facts regarding the quality of its flooring, including the fact that it contained excessive and/or dangerous levels of formaldehyde;
  - D. Were otherwise careless, negligence, grossly negligent, reckless, and acted with willful and wanton disregard for Plaintiffs' and Class members' rights and well-being. As alleged above, Plaintiffs and the Class were injured by Defendants' unlawful actions and are entitled to recover an amount to be determined at trial due to the injuries and loss they suffered as a result of Defendants' negligence.
- 100. Despite the fact that Defendants knew or should have known that the laminate flooring had excessive and/or dangerous levels of formaldehyde, they continued to market and sell the flooring to

consumers, including Plaintiffs and Class members. Defendants knew that consumers, including Plaintiffs and Class members, would suffer reasonably foreseeable injuries, including property damage, personal injury, emotional distress and unreasonable stress as a result of its failure to exercise reasonable care.

- 101. Had Defendants told Plaintiffs they sold a defective product, Plaintiffs and Class members would never have purchased the laminate flooring, and would not have suffered the injuries listed above.
- 102. As a direct and proximate result of Defendants' negligence, misrepresentations, and recklessness, Plaintiffs and Class members have suffered significant damages.

# **SIXTH CAUSE OF ACTION Negligent Misrepresentation**

- 103. Plaintiffs repeat and reallege each and every allegation contained above as if it were fully set forth herein.
- 104. Defendants made misrepresentations of material fact when they represented that their laminate flooring was of the highest quality and met the most stringent environmental standards, including the CARB Standard for formaldehyde.
- 105. Upon information and belief, Defendants had no reasonable grounds for believing that representation to be true, as they alone knew their laminate flooring did not possess these characteristics. Defendants knew or should have known that its products contained excessive and/or dangerous levels of formaldehyde.
- 106. Defendants, as alleged above, made that representation with intent to induce Plaintiffs and the Class members' reliance on the fact misrepresented, by convincing them that Defendants' laminate flooring did not contain high, excessive, or dangerous levels of formaldehyde.

COMPLAINT - CLASS ACTION

- 107. Because only Defendants knew exactly how much formaldehyde was in their laminate flooring, Plaintiffs and the Class members were ignorant of the truth regarding and justifiably relied on Defendants' misrepresentations.
- 108. As a result of Defendants' misrepresentation and Plaintiffs and Class members' justifiable reliance on it, Plaintiffs and Class Members have suffered damages.

### SEVENTH CAUSE OF ACTION Unjust Enrichment

- 109. Plaintiffs repeat and reallege each and every allegation contained above as if it were fully set forth herein.
- 110. As a result of Defendants' unlawful and deceptive actions described above, Defendants were enriched at the expense of Plaintiffs and the Class through the payment of the purchase price for the Toxic Laminate Flooring.
- 111. Under the circumstances, it would be against equity and good conscience to permit

  Defendants to retain the ill-gotten benefits that they received from the Plaintiffs and the Class, in light of
  the fact that the Toxic Laminate Flooring purchased by Plaintiffs and the Class were illegal products and
  were not what Defendants represented them to be. Thus, it would be unjust and inequitable for

  Defendants to retain the benefit without restitution to the Plaintiffs and the Class for the monies paid to

  Defendants for the Toxic Laminate Flooring.

### **EIGHTH CAUSE OF ACTION**

# Violation of the Washington Consumer Protection Act ("CPA") (RCW §§ 19.86 et seq.) Brought on Behalf of Plaintiffs and Washington Class members

- 112. Plaintiffs repeat and reallege each and every allegation contained above as if it were fully set forth herein.
- 113. This claim arises under the Washington Consumer Protection Act, RCW §§ 19.86, et seq. ("CPA").

- 114. At all relevant times, Defendants engaged in "trade" and/or "commerce" within the meaning of RCW § 19.86.010.
- 115. The CPA broadly prohibits unfair methods of competition and unfair or deceptive acts or practices in the conduct of trade or business. RCW § 19.86.0120.
- standard, quality, or grade when it was and is not, and that it would perform as represented when it did not. As set forth above, Defendants made false and/or misleading statements regarding the safety, quality, and characteristics of their laminate flooring that, as set forth above, were unfair or deceptive, had and continue to have the capacity to deceive the public, cause injury to Washington Class members and were made in violation of the CPA.
- 117. In their communications with and disclosures to Washington Class members, Defendants intentionally concealed and/or failed to disclose that their laminate flooring have a design and/or capacity defect and that the defects had the capacity to, and in fact did, make the laminate flooring dangerous, worthless, and not of the advertised quality. These omissions were unfair or deceptive, had and continue to have the capacity to deceive the public, cause injury to Washington Class members, and were made in violation of the CPA.
- 118. Defendants had exclusive knowledge that the laminate flooring had the defects set forth above, facts not known to Washington Class members and other members of the Class. Defendants' exclusive knowledge of these material facts gave rise to a duty to disclose such facts, which they failed to perform.
- 119. The representations made by Defendants and the facts concealed and/or not disclosed by Defendants to Washington Class members are material facts that were likely to deceive reasonable consumers, and that a reasonable consumer would have relied on in deciding whether or not to use Defendants' laminate flooring.

- 120. The representations made by Defendants and the facts concealed and/or not disclosed by Defendants detrimentally affected the public interest. There is an inherent public interest in the truthful marketing and sales of products that operate as advertised. Defendants' laminate flooring did not possess the advertised qualities and thus negatively affected the public interest.
- 121. Washington Class members justifiably acted or relied to their detriment on Defendants' affirmative representations and the concealed and/or non-disclosed facts as evidenced by their purchase and/or use of the defective laminate flooring.
- 122. Had Defendants disclosed all material information regarding their laminate flooring to the Washington Class members, they would not have purchased and used the laminate flooring.
- 123. Defendants knew, or were reckless in not knowing, that their statement about their laminate flooring were false and/or misleading.
- 124. By the conduct described herein, Defendants engaged in unfair methods of competition and/or unfair or deceptive act or practices in the conduct of business, trade, or commerce.
- 125. As a direct and proximate result of Defendants' violations of the forgoing law, the Washington Class members have been injured.
- 126. Washington Class members have been damaged and are entitled to all of the damages, remedies, fees, and costs available under the CPA.
- 127. Plaintiffs and Class members will provide or already have provided any required notice to appropriate entities regarding Defendants' unfair and deceptive trade practices.

#### VII. REQUEST FOR RELIEF

Plaintiffs, individually and on behalf of all others similarly situated, request judgments against Defendants as follows:

A. For an order certifying the Class and, under Federal Rules of Civil Procedure 23(b)(2) and 23(b)(3), and appointing Plaintiffs as representatives of the Class and appointing the lawyers and

LAW OFFICES OF KELLER ROHRBACK L.L.P.

1	DATED this 19th day of March, 2015.
2	KELLER ROHRBACK L.L.P.
3	By: /s/ Lynn Lincoln Sarko
4	/s/ Gretchen Freeman Cappio
5	/s/ Dean Kawamoto /s/ Daniel P. Mensher
	Lynn Lincoln Sarko, WSBA #16569
6	Gretchen Freeman Cappio, WSBA #29576
7	Dean Kawamoto, WSBA #43850 Daniel P. Mensher, WSBA #47719
8	KELLER ROHRBACK L.L.P.
9	1201 Third Avenue, Suite 3200 Seattle, WA 98101-3052
	Tel: (206) 623-1900
10	Fax: (206) 623-3384
11	lsarko@kellerrohrback.com gcappio@kellerrohrback.com
12	dkawamoto@kellerrohrback.com
13	dmensher@kellerrohrback.com
	Matthew Preusch, pro hac vice forthcoming
14	Keshraw Karmand, pro hac vice forthcoming <b>KELLER ROHRBACK L.L.P.</b>
15	1129 State Street, Suite 8
16	Santa Barbara, CA 93101
17	Tel: (805) 456-1496 Fax: (805) 456-1497
	mpreusch@kellerrohrback.com
18	kkarmand@kellerrohrback.com
19	Attorneys for Plaintiffs
20	
21	
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The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

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I. (a) PLAINTIFFS				DEFENDANTS					
(b) County of Residence of First Listed Plaintiff  (EXCEPT IN U.S. PLAINTIFF CASES)  (c) Attorneys (Firm Name, Address, and Telephone Number)				County of Residence of First Listed Defendant  (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.  Attorneys (If Known)					
II. BASIS OF JURISDI	ICTION (Place on "X" in G	One Box Only)	ш. сі	TIZENSHIP OF P	RINCIP	AL PARTIES	(Place an "X" in	One Rox t	for Plaintifi
		ne Box Only)		(For Diversity Cases Only)			and One Box fo	or Defende	ant)
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☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizensh	ip of Parties in Item III)	Citiz	en of Another State	2 🗖 2	2 Incorporated and I of Business In A		<b>□</b> 5	□ 5
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<ul> <li>□ 110 Insurance</li> <li>□ 120 Marine</li> <li>□ 130 Miller Act</li> <li>□ 140 Negotiable Instrument</li> <li>□ 150 Recovery of Overpayment &amp; Enforcement of Judgment</li> <li>□ 151 Medicare Act</li> <li>□ 152 Recovery of Defaulted Student Loans (Excludes Veterans)</li> <li>□ 153 Recovery of Overpayment of Veteran's Benefits</li> <li>□ 160 Stockholders' Suits</li> <li>□ 190 Other Contract</li> <li>□ 195 Contract Product Liability</li> <li>□ 196 Franchise</li> </ul> REAL PROPERTY <ul> <li>□ 210 Land Condemnation</li> <li>□ 220 Foreclosure</li> <li>□ 230 Rent Lease &amp; Ejectment</li> <li>□ 240 Torts to Land</li> </ul>	□ 330 Federal Employers' Liability □ 340 Marine □ 345 Marine Product Liability □ 350 Motor Vehicle □ 355 Motor Vehicle Product Liability □ 360 Other Personal Injury □ 362 Personal Injury - Medical Malpractice  CIVIL RIGHTS □ 440 Other Civil Rights □ 441 Voting □ 442 Employment □ 443 Housing/	PERSONAL INJUR  365 Personal Injury - Product Liability Pharmaceutical Personal Injury - Product Liability Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPEI 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability PRISONER PETITIO Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence	0 69  RTY 0 71  0 72  0 78  0 79	25 Drug Related Seizure of Property 21 USC 881 20 Other  LABOR 10 Fair Labor Standards Act 20 Labor/Management Relations 10 Railway Labor Act 51 Family and Medical Leave Act 20 Other Labor Litigation 21 Employee Retirement Income Security Act	423 Wit 28	USC 157  ERTY RIGHTS  pyrights ent demark  L SECURITY  A (1395ff) lick Lung (923) WC/DIWW (405(g)) ID Title XVI	480 Consur   490 Cable/5   850 Securit   Exchar   890 Other S   891 Agricul   893 Enviror   895 Freedor   896 Arbitra   899 Admini   Act/Ret	eapportion st and Bankin cree ation eer Influer t Organiza ner Credit Sat TV ies/Comm nge statutory A ltural Acts nmental M m of Infor tion istrative Pr view or A p Decision utionality	nment ng nced and tions odities/ actions latters mation rocedure ppeal of
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		Remanded from Appellate Court	□ 4 Rein Reo		r District	☐ 6 Multidistr Litigation			
VI. CAUSE OF ACTION		<u> </u>	re filing (A	Do not cite jurisdictional stat		diversity):			
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS UNDER RULE 2	IS A CLASS ACTION 3, F.R.Cv.P.	N D	EMAND \$		CHECK YES only JURY DEMAND:		complai	
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE			DOCK	ET NUMBER			
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#### INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
  - (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
  - (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction.** The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

  United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; **NOTE: federal question actions take precedence over diversity cases.**)

- **III. Residence** (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- **IV. Nature of Suit.** Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerk(s) in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- **V. Origin.** Place an "X" in one of the six boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

  Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction. Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- **VIII. Related Cases.** This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

**Date and Attorney Signature.** Date and sign the civil cover sheet.

UNITED STATES DISTRICT CO
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	for the
D	District of
Plaintiff(s) V.  Defendant(s)	) ) ) ) Civil Action No. ) ) )
SUMMONS I	N A CIVIL ACTION
To: (Defendant's name and address)	
A lawsuit has been filed against you.	
are the United States or a United States agency, or an off P. 12 (a)(2) or (3) — you must serve on the plaintiff an a	you (not counting the day you received it) — or 60 days if you ficer or employee of the United States described in Fed. R. Civ. answer to the attached complaint or a motion under Rule 12 of tion must be served on the plaintiff or plaintiff's attorney,
If you fail to respond, judgment by default will be You also must file your answer or motion with the court.	be entered against you for the relief demanded in the complaint.  CLERK OF COURT
Date:	Signature of Clerk or Deputy Clerk

Civil Action No.

### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (no	ame of individual and title, if an	ny)	
was red	ceived by me on (date)		·	
	☐ I personally serve	ed the summons on the ind	lividual at (place)	
			on (date)	; or
			ence or usual place of abode with (name)	
		,	a person of suitable age and discretion who resi	des there,
	on (date)	, and mailed a	copy to the individual's last known address; or	
	☐ I served the sumn	nons on (name of individual)		, who is
	designated by law to	accept service of process	s on behalf of (name of organization)	
			on (date)	; or
	☐ I returned the sum	nmons unexecuted because	e	; or
	☐ Other (specify):			
	My fees are \$	for travel and \$	for services, for a total of \$	
	I declare under penal	lty of perjury that this info	ormation is true.	
Date:				
		_	Server's signature	
		_	Printed name and title	
		_	Server's address	

UNITED STATES DISTRICT COURT
for the

	for the				
District of					
Plaintiff(s) V.  Defendant(s)	) ) ) () ) () ) () () () () () () () ()				
SUMMONS	S IN A CIVIL ACTION				
To: (Defendant's name and address)					
A lawsuit has been filed against you.					
are the United States or a United States agency, or an P. 12 (a)(2) or (3) — you must serve on the plaintiff at	on you (not counting the day you received it) — or 60 days if you officer or employee of the United States described in Fed. R. Civ. In answer to the attached complaint or a motion under Rule 12 of motion must be served on the plaintiff or plaintiff's attorney,				
If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.  **CLERK OF COURT**					
Date:	Signature of Clerk or Deputy Clerk				

Civil Action No.

### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (no	ame of individual and title, if an	ny)	
was rec	ceived by me on (date)		<u> </u>	
	☐ I personally served	d the summons on the ind	ividual at (place)	
			on (date)	; or
	☐ I left the summons	s at the individual's reside	ence or usual place of abode with (name)	
		,	a person of suitable age and discretion who res	ides there,
	on (date)	, and mailed a	copy to the individual's last known address; or	
	☐ I served the summ	ons on (name of individual)		, who is
	designated by law to	accept service of process	on behalf of (name of organization)	
			on (date)	; or
	☐ I returned the sum	mons unexecuted because	e	; or
	☐ Other (specify):			
	My fees are \$	for travel and \$	for services, for a total of \$	
	I declare under penal	ty of perjury that this info	ormation is true.	
Date:				
		_	Server's signature	
		_	Printed name and title	
		_	Server's address	

United States District Court
for the

for the					
District of					
Defendant(s)   Defe	Civil Action No.				
SUMMONS IN A CIV	TIL ACTION				
To: (Defendant's name and address)					
A lawsuit has been filed against you.					
Within 21 days after service of this summons on you (not are the United States or a United States agency, or an officer or en P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the Federal Rules of Civil Procedure. The answer or motion must whose name and address are:	mployee of the United States described in Fed. R. Civ. the attached complaint or a motion under Rule 12 of				
If you fail to respond, judgment by default will be entered. You also must file your answer or motion with the court.	d against you for the relief demanded in the complaint.  CLERK OF COURT				
Date:	Signature of Clerk or Deputy Clerk				

Civil Action No.

### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (nan	ne of individual and title, if any)	)	
was rec	ceived by me on (date)			
	☐ I personally served	the summons on the indiv	vidual at (place)	
	r J		on (date)	; or
	☐ I left the summons	at the individual's residen	ace or usual place of abode with (name)	
		, a	n person of suitable age and discretion who resi	des there,
	on (date)	, and mailed a co	opy to the individual's last known address; or	
	☐ I served the summo	ons on (name of individual)		, who is
	designated by law to a	accept service of process of	on behalf of (name of organization)	
			on (date)	; or
	☐ I returned the sumn	nons unexecuted because		; or
	☐ Other (specify):			
	My fees are \$	for travel and \$	for services, for a total of \$	
	I declare under penalty	y of perjury that this inform	mation is true.	
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Date:			Server's signature	
			Printed name and title	
			Server's address	

<b>UNITED STATES DISTRICT COURT</b>	Γ
for the	

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District of				
Plaintiff(s) V.  Defendant(s)	) ) ) () () () () () () () () () () () (			
SUMMONS	IN A CIVIL ACTION			
To: (Defendant's name and address)				
A lawsuit has been filed against you.				
are the United States or a United States agency, or an or P. 12 (a)(2) or (3) — you must serve on the plaintiff an	on you (not counting the day you received it) — or 60 days if you fficer or employee of the United States described in Fed. R. Civ. answer to the attached complaint or a motion under Rule 12 of notion must be served on the plaintiff or plaintiff's attorney,			
If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.  **CLERK OF COURT**				
Date:	Signature of Clerk or Deputy Clerk			

Civil Action No.

### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (no	ame of individual and title, if an	ny)			
was rec	ceived by me on (date)		<u> </u>			
	☐ I personally served	d the summons on the ind	ividual at (place)			
			on (date)	; or		
	☐ I left the summons	s at the individual's reside	ence or usual place of abode with (name)			
	, a person of suitable age and discretion who resides there,					
	on (date)	, and mailed a	copy to the individual's last known address; or			
	☐ I served the summ	ons on (name of individual)		, who is		
	designated by law to accept service of process on behalf of (name of organization)					
	_		on (date)	; or		
	☐ I returned the sum	mons unexecuted because	e	; or		
	☐ Other (specify):					
	My fees are \$	for travel and \$	for services, for a total of \$			
	I declare under penalty of perjury that this information is true.					
Date:						
		_	Server's signature			
		_	Printed name and title			
		_	Server's address			