

Record 34 of 40

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| Reference Number | 45820086 |
| Created Date | 04/19/2013 |
| Complaint Source | BBB AZ Phoenix |
| Originator Reference Number | 11260009511005 |
| Language | English |
| Contact Type | Complaint |
| Data Source | Organization |
| DNC? | N |
| Entered By | BBBPHAZ-USER |
| Entered Date | 04/19/2013 |
| Updated By | |
| Updated Date | |
| Agency Contact | External Agency |
| Complaint Date | 04/19/2013 |
| Transaction Date | |
| Member of armed forces or dependant? | |
| Consumer First Name | b(6) |
| Consumer Middle Name | b(6) |
| Consumer Last Name | b(6) |
| Consumer Salutation | |
| Consumer Address, Line 1 | b(6) |
| Consumer Address, Line 2 | b(6) |
| Consumer Address, Line 3 | |
| Consumer Address, City | STATE COLLEGE |
| Consumer Address, State Code | PA |
| Consumer Address, State Name | Pennsylvania |
| Consumer Address, Country Code | USA |
| Consumer Address, Country Name | UNITED STATES |
| Consumer Address, ZIP Code | b(6) |
| Consumer Address, ZIP Code Extension | |
| Consumer Home Phone, Country Code | |
| Consumer Home Phone, Area Code | 570 |
| Consumer Home Phone, Number | b(6) |
| Consumer Work Phone, Country Code | |
| Consumer Work Phone, Area Code | b(6) |
| Consumer Work Phone, Number | b(6) |
| Consumer Work Phone, Extension | |

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| Consumer Fax, Country Code | |
| Consumer Fax, Area Code | |
| Consumer Fax, Number | |
| Consumer Cell Phone, Country Code | |
| Consumer Cell Phone, Area Code | |
| Consumer Cell Phone, Number | |
| Consumer Email | b(6) |
| Consumer Age range | |
| Consumer Military Status | |
| Consumer Military Station | |
| Consumer Complaining Company/Org | |
| Consumer Military Service Branch | |
| Company Name | Vemma Nutrition Company |
| Company Address, Line 1 | 8322 E. Hartford Drive |
| Company Address, Line 2 | |
| Company Address, Line 3 | |
| Company Address, City | SCOTTSDALE |
| Company Address, State Code | AZ |
| Company Address, State Name | Arizona |
| Company Address, Country Code | USA |
| Company Address, Country Name | UNITED STATES |
| Company Address, ZIP Code | 85255 |
| Company Address, ZIP Code Extension | |
| Company Phone, Country Code | |
| Company Phone, Area Code | 480 |
| Company Phone, Number | 9278999 |
| Company Phone, Extension | |
| Company Email | BBB@vemmma.com |
| Company Website | http://www.vemmma.com |
| Company Subject ID Type Code | |
| Company Subject ID Type Name | |
| Company Subject ID Issuing State Code | |
| Company Subject ID Issuing State Name | |
| Company Subject ID Issuing Country Code | |
| Company Subject ID Issuing Country Name | |
| Company Rep First Name | Michelle |

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| Company Rep Middle Name | |
| Company Rep Last Name | Cohen |
| Company Rep Salutation | |
| Company Rep Comments | Legal Compliance Specialist |
| Complaint Info Initial Contact Method | |
| Complaint Info Initial Contact Date | |
| Complaint Info Initial Response Method | |
| Complaint Info Initial Response Date | |
| Complaint Info Amount Requested Method | |
| Complaint Info Amount Requested Value | |
| Complaint Info Amount Paid Method | |
| Complaint Info Amount Paid Value | \$164.00 |
| Complaint Info Product Service Code | 1712 |
| Complaint Info Product Service Description | Health Care: Dietary Supplements\Herbal Remedies |
| Complaint Info Law Violation Code | |
| Complaint Info Law Violation Description | |
| Complaint Info Statute Code | |
| Complaint Info Statute Description | |
| Complaint Info Topic Code | |
| Complaint Info Topic Description | |
| Complaint Info Comments | <p>I purchased Vemma product, 2 cases of Bod-e on 4/11/2013. Invoice (b)(6) for the total amount of \$164.00. Currently it is 4/19/2013. I still have not received my product. The package tracking number for fed ex, (b)(6) shows that the product was delivered 4/16/2013. However I never received this product. My intent was to return the product, because I felt that the product was overpriced and Vemma's 'social marketing' brand partner idea was more of a scheme, and I did not want to be a part in that. In addition, another product from Vemma that I was given to by another Brand representative made me sick (verve energy drink). Making me light headed and dizzy. When I went to call Vemma at 1-800-577-0777, my call was never taken, constantly being put on hold for almost an hour. After trying</p> |

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| | their 'local phone' 480-927-8999, my call was received once out of the many times I called, however I was directed straight to the 1-800 number and put on hold. They haven't responded to any of my emails to their one email address info@vemna.com, and they haven't responded to my Bank's inquiry for a reimbursement due to the lack of the delivery of product. --- Additional Comments: \$164 refund. |
| Complaint Info CRA Dispute Flag | |
| Complaint Info CRA Dispute Responded | |
| Complaint Info CRA Dispute Resolved | |
| Complaint Info Fair Resolution Flag | Yes |
| Complaint Info Fair Resolution Description | RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction. |



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| Record 26 of 40 | |
| Reference Number | 43957264 |
| Created Date | 02/07/2013 |
| Complaint Source | BBB AZ Phoenix |
| Originator Reference Number | 11260009412328 |
| Language | English |
| Contact Type | Complaint |
| Data Source | Organization |
| DNC? | N |
| Entered By | BBBPHAZ-USER |
| Entered Date | 02/07/2013 |
| Updated By | BBBPHAZ-USER |
| Updated Date | 03/07/2013 |
| Agency Contact | External Agency |
| Complaint Date | 02/07/2013 |
| Transaction Date | |
| Member of armed forces or dependant? | |
| Consumer First Name | b(6) |
| Consumer Middle Name | b(6) |
| Consumer Last Name | b(6) |
| Consumer Salutation | |
| Consumer Address, Line 1 | b(6) |
| Consumer Address, Line 2 | |
| Consumer Address, Line 3 | |
| Consumer Address, City | JEFFERSON CITY |
| Consumer Address, State Code | MO |
| Consumer Address, State Name | Missouri |
| Consumer Address, Country Code | USA |
| Consumer Address, Country Name | UNITED STATES |
| Consumer Address, ZIP Code | b(6) |
| Consumer Address, ZIP Code Extension | |
| Consumer Home Phone, Country Code | |
| Consumer Home Phone, Area Code | 573 |
| Consumer Home Phone, Number | b(6) |
| Consumer Work Phone, Country Code | |
| Consumer Work Phone, Area Code | b(6) |
| Consumer Work Phone, Number | b(6) |
| Consumer Work Phone, Extension | |

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| Consumer Fax, Country Code | |
| Consumer Fax, Area Code | |
| Consumer Fax, Number | |
| Consumer Cell Phone, Country Code | |
| Consumer Cell Phone, Area Code | |
| Consumer Cell Phone, Number | |
| Consumer Email | b(6) |
| Consumer Age range | |
| Consumer Military Status | |
| Consumer Military Station | |
| Consumer Complaining Company/Org | |
| Consumer Military Service Branch | |
| Company Name | Vemma Nutrition Company |
| Company Address, Line 1 | 8322 E. Hartford Drive |
| Company Address, Line 2 | |
| Company Address, Line 3 | |
| Company Address, City | SCOTTSDALE |
| Company Address, State Code | AZ |
| Company Address, State Name | Arizona |
| Company Address, Country Code | USA |
| Company Address, Country Name | UNITED STATES |
| Company Address, ZIP Code | 85255 |
| Company Address, ZIP Code Extension | |
| Company Phone, Country Code | |
| Company Phone, Area Code | 480 |
| Company Phone, Number | 9278999 |
| Company Phone, Extension | |
| Company Email | BBB@vemmma.com |
| Company Website | http://www.vemmma.com |
| Company Subject ID Type Code | |
| Company Subject ID Type Name | |
| Company Subject ID Issuing State Code | |
| Company Subject ID Issuing State Name | |
| Company Subject ID Issuing Country Code | |
| Company Subject ID Issuing Country Name | |
| Company Rep First Name | Michelle |

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| Company Rep Middle Name | |
| Company Rep Last Name | Cohen |
| Company Rep Salutation | |
| Company Rep Comments | Legal Compliance Specialist |
| Complaint Info Initial Contact Method | |
| Complaint Info Initial Contact Date | |
| Complaint Info Initial Response Method | |
| Complaint Info Initial Response Date | |
| Complaint Info Amount Requested Method | |
| Complaint Info Amount Requested Value | |
| Complaint Info Amount Paid Method | |
| Complaint Info Amount Paid Value | |
| Complaint Info Product Service Code | 1712 |
| Complaint Info Product Service Description | Health Care: Dietary Supplements\Herbal Remedies |
| Complaint Info Law Violation Code | |
| Complaint Info Law Violation Description | |
| Complaint Info Statute Code | |
| Complaint Info Statute Description | |
| Complaint Info Topic Code | |
| Complaint Info Topic Description | |
| Complaint Info Comments | <p>I have been repeatedly contacted by both email and cell phone by marketers that left Herbalife and started with Vemma. I contacted Vemma when they started and they denied having those members as part of their company. They have my number and have been sending automated calls to it promoting their business. I am certain it is members of Vemma because they have sent me links to their website and tonight a text message promoting it. They are supposedly an MLM company, but I don't see these people trying to sell any product. They repeatedly want you to buy in and be a part of their team. It is a pyramid scheme and they are attempting it with another company. I believe it is very unscrupulous to take numbers with you and continue to harrass people when they have not contacted you. --- Additional Comments: I</p> |

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| | want them to stop and I do not think they should be allowed to continue this practice. Some people will say yes just to get them to stop calling and I think that is wrong. |
| Complaint Info CRA Dispute Flag | |
| Complaint Info CRA Dispute Responded | |
| Complaint Info CRA Dispute Resolved | |
| Complaint Info Fair Resolution Flag | No |
| Complaint Info Fair Resolution Description | INFORMATION ONLY. This consumer communication does not require a business response. |



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| Record 14 of 40 | |
| Reference Number | 42533478 |
| Created Date | 07/31/2012 |
| Complaint Source | BBB AZ Phoenix |
| Originator Reference Number | 11260009141153 |
| Language | English |
| Contact Type | Complaint |
| Data Source | Organization |
| DNC? | N |
| Entered By | BBBPHAZ-USER |
| Entered Date | 07/31/2012 |
| Updated By | |
| Updated Date | |
| Agency Contact | External Agency |
| Complaint Date | 07/31/2012 |
| Transaction Date | |
| Member of armed forces or dependant? | |
| Consumer First Name | b(6) |
| Consumer Middle Name | b(6) |
| Consumer Last Name | b(6) |
| Consumer Salutation | |
| Consumer Address, Line 1 | b(6) |
| Consumer Address, Line 2 | |
| Consumer Address, Line 3 | |
| Consumer Address, City | VANCOUVER |
| Consumer Address, State Code | WA |
| Consumer Address, State Name | Washington |
| Consumer Address, Country Code | USA |
| Consumer Address, Country Name | UNITED STATES |
| Consumer Address, ZIP Code | b(6) |
| Consumer Address, ZIP Code Extension | |
| Consumer Home Phone, Country Code | |
| Consumer Home Phone, Area Code | 360 |
| Consumer Home Phone, Number | b(6) |
| Consumer Work Phone, Country Code | |
| Consumer Work Phone, Area Code | |
| Consumer Work Phone, Number | |
| Consumer Work Phone, Extension | |

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| Consumer Fax, Country Code | |
| Consumer Fax, Area Code | |
| Consumer Fax, Number | |
| Consumer Cell Phone, Country Code | |
| Consumer Cell Phone, Area Code | |
| Consumer Cell Phone, Number | |
| Consumer Email | b(6) |
| Consumer Age range | |
| Consumer Military Status | |
| Consumer Military Station | |
| Consumer Complaining Company/Org | |
| Consumer Military Service Branch | |
| Company Name | Vemma Nutrition Company |
| Company Address, Line 1 | 8322 E. Hartford Drive |
| Company Address, Line 2 | |
| Company Address, Line 3 | |
| Company Address, City | SCOTTSDALE |
| Company Address, State Code | AZ |
| Company Address, State Name | Arizona |
| Company Address, Country Code | USA |
| Company Address, Country Name | UNITED STATES |
| Company Address, ZIP Code | 85255 |
| Company Address, ZIP Code Extension | |
| Company Phone, Country Code | |
| Company Phone, Area Code | 480 |
| Company Phone, Number | 9278999 |
| Company Phone, Extension | |
| Company Email | BBB@vemmma.com |
| Company Website | http://www.vemmma.com |
| Company Subject ID Type Code | |
| Company Subject ID Type Name | |
| Company Subject ID Issuing State Code | |
| Company Subject ID Issuing State Name | |
| Company Subject ID Issuing Country Code | |
| Company Subject ID Issuing Country Name | |
| Company Rep First Name | Michelle |

| | |
|--|--|
| Company Rep Middle Name | |
| Company Rep Last Name | Cohen |
| Company Rep Salutation | |
| Company Rep Comments | Legal Compliance Specialist |
| Complaint Info Initial Contact Method | |
| Complaint Info Initial Contact Date | |
| Complaint Info Initial Response Method | |
| Complaint Info Initial Response Date | |
| Complaint Info Amount Requested Method | |
| Complaint Info Amount Requested Value | |
| Complaint Info Amount Paid Method | |
| Complaint Info Amount Paid Value | |
| Complaint Info Product Service Code | 1712 |
| Complaint Info Product Service Description | Health Care: Dietary Supplements\Herbal Remedies |
| Complaint Info Law Violation Code | |
| Complaint Info Law Violation Description | |
| Complaint Info Statute Code | |
| Complaint Info Statute Description | |
| Complaint Info Topic Code | |
| Complaint Info Topic Description | |
| | <p>I am writing about a company called Vemma. They are a multilevel marketing program. My husband and I signed up with them a few months ago. They told us that we could try the product and if it didn't work we could return it. They have a liquid vitamin which we used. They also carry energy drinks, sleep aids and have a weight loss program. We were told that it would take a week to 30 days to feel that the product was working. We each used it 30 days, I actually felt more tired. Probably not any fault of the product but it certainly wasn't giving me more energy. When our second shipment came, we stated to take it, then I asked my husband if he felt anything from taking the product? He said, No he had actually been feeling more tired. So I said, lets return the unopened bottle and this last bottle and try a different product.</p> |

Complaint Info Comments

We wanted to sell but we wanted to be sure that the product worked for us so we could honestly say it worked for us. My husband called the company a couple days ago and they said, NO RETURN we had gone past the 30 days. This was NOT explained to us and was probably in some fine print. I think people need to be told this up front. They very much emphasized that we could return even an empty bottle if we were not satisfied. I now have bad feelings about the way this company operates. If it is such a great product, why are they acting like this? We signed up with (b)(6) When I told her our problem she got angry and unfriended me. She is suppose to help us. --- Additional Comments: Refund on unopened bottle and one empty bottle. [We actually purchased 4] We had wanted to just exchange but after the way we have been treated, we have changed our minds.',

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| Complaint Info CRA Dispute Flag | |
| Complaint Info CRA Dispute Responded | |
| Complaint Info CRA Dispute Resolved | |
| Complaint Info Fair Resolution Flag | Yes |
| Complaint Info Fair Resolution Description | RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction. |

DNC COMPLAINT

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| Record 40 of 40 | |
| Reference Number | 19684756 |
| Complaint Source | National Do Not Call Registry |
| Phone In Registry? | Y |
| Consumer First Name | b(6) |
| Consumer Middle Name | |
| Consumer Last Name | b(6) |
| Consumer Address, Line 1 | b(6) |
| Consumer Address, Line 2 | |
| Consumer Address, City | Surprise |
| Consumer Address, State | AZ |
| Consumer Address, State Name | Arizona |
| Consumer Address, ZIP Code | b(6) |
| Consumer Phone, Area Code | b(6) |
| Consumer Phone, Number | b(6) |
| Company Name | Vemma Nutrition Company |
| Company State | TF |
| Company Phone, Country Code | 1 |
| Company Phone, Area Code | 888 |
| Company Phone, Number | 3149821 |
| Other Information Created Date | 07/26/2008 |
| Other Information Complaint Date | 07/26/2008 |
| Other Information Product Service Description | National Do Not Call Registry |
| Other Information Organization | National Do Not Call Registry |
| Other Information Complaint Channel | Web |
| Other Information Transaction Date | 07/26/2008 |
| Other Information Transaction Time | 15:00:00 |
| Other Information Comments | I cancelled my subscription on May 23rd. I requested to not have any solicitation of any kind. I continued to receive solicitations and called again in June (date unknown) and requested again to remove me from all solicitations. Their customer service number is 1-800-577-0777. Website: www.vemma.com Address: 8322 East Hartford Drive Scottsdale, AZ 85255 Thank you for your help. |
| Other Information Existing Business Relationship | Yes |

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| Other Information Pre-Recorded Message | Yes |
| Other Information Requested Entity to Stop Calling | Yes |



Record 24 of 40

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| Reference Number | 43772575 |
| Created Date | 02/26/2013 |
| Complaint Source | FTC Online Complaint Assistant (CIS) |
| Originator Reference Number | |
| Language | English |
| Contact Type | Complaint |
| Data Source | Consumer |
| DNC? | N |
| Entered By | FTCCIS-FTCUSER |
| Entered Date | 02/26/2013 |
| Updated By | |
| Updated Date | |
| Agency Contact | Internet |
| Complaint Date | 02/26/2013 |
| Transaction Date | |
| Member of armed forces or dependant? | N |
| Consumer First Name | b(6) |
| Consumer Middle Name | |
| Consumer Last Name | b(6) |
| Consumer Salutation | |
| Consumer Address, Line 1 | b(6) |
| Consumer Address, Line 2 | |
| Consumer Address, Line 3 | |
| Consumer Address, City | Yutan |
| Consumer Address, State Code | NE |
| Consumer Address, State Name | Nebraska |
| Consumer Address, Country Code | USA |
| Consumer Address, Country Name | UNITED STATES |
| Consumer Address, ZIP Code | b(6) |
| Consumer Address, ZIP Code Extension | |
| Consumer Home Phone, Country Code | |
| Consumer Home Phone, Area Code | 402 |
| Consumer Home Phone, Number | b(6) |
| Consumer Work Phone, Country Code | |
| Consumer Work Phone, Area Code | b(6) |
| Consumer Work Phone, Number | b(6) |

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| Consumer Work Phone, Extension | |
| Consumer Fax, Country Code | |
| Consumer Fax, Area Code | |
| Consumer Fax, Number | |
| Consumer Cell Phone, Country Code | |
| Consumer Cell Phone, Area Code | |
| Consumer Cell Phone, Number | |
| Consumer Email | b(6) |
| Consumer Age range | 50 - 59 |
| Consumer Military Status | |
| Consumer Military Station | |
| Consumer Complaining Company/Org | |
| Consumer Military Service Branch | |
| Company Name | Vemma Nutrition Company |
| Company Address, Line 1 | 8322 East Hartford Drive |
| Company Address, Line 2 | |
| Company Address, Line 3 | |
| Company Address, City | Scottsdale |
| Company Address, State Code | AZ |
| Company Address, State Name | Arizona |
| Company Address, Country Code | USA |
| Company Address, Country Name | UNITED STATES |
| Company Address, ZIP Code | 85255 |
| Company Address, ZIP Code Extension | |
| Company Phone, Country Code | |
| Company Phone, Area Code | 800 |
| Company Phone, Number | 5770777 |
| Company Phone, Extension | |
| Company Email | infor@vemna.com |
| Company Website | www.vemna.com |
| Company Subject ID Type Code | |
| Company Subject ID Type Name | |
| Company Subject ID Issuing State Code | |
| Company Subject ID Issuing State Name | |
| Company Subject ID Issuing Country Code | |
| Company Subject ID Issuing Country | |

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|--|--|
| Name | |
| Company Rep First Name | |
| Company Rep Middle Name | |
| Company Rep Last Name | |
| Company Rep Salutation | |
| Company Rep Comments | |
| Complaint Info Initial Contact Method | |
| Complaint Info Initial Contact Date | |
| Complaint Info Initial Response Method | |
| Complaint Info Initial Response Date | |
| Complaint Info Amount Requested Method | |
| Complaint Info Amount Requested Value | |
| Complaint Info Amount Paid Method | |
| Complaint Info Amount Paid Value | |
| Complaint Info Product Service Code | 1712 |
| Complaint Info Product Service Description | Health Care: Dietary Supplements\Herbal Remedies |
| Complaint Info Law Violation Code | DDM |
| Complaint Info Law Violation Description | Deception/Misrepresentation |
| Complaint Info Statute Code | P |
| Complaint Info Statute Description | FTC Act Sec 5 (BCP) |
| Complaint Info Topic Code | |
| Complaint Info Topic Description | |
| Complaint Info Comments | This company and or people selling for this company are making claims that a ingredient in the products is able to eradicate and destroy cancer cells. We saw this on a posting on Facebook. The ingredient is the fruit mangosteen. |
| Complaint Info CRA Dispute Flag | |
| Complaint Info CRA Dispute Responded | |
| Complaint Info CRA Dispute Resolved | |
| Complaint Info Fair Resolution Flag | |
| Complaint Info Fair Resolution Description | |

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| Record 7 of 40 | |
| Reference Number | 39426385 |
| Created Date | 08/09/2012 |
| Complaint Source | FTC Online Complaint Assistant (CIS) |
| Originator Reference Number | |
| Language | English |
| Contact Type | Complaint |
| Data Source | Consumer |
| DNC? | N |
| Entered By | FTCCIS-FTCUSER |
| Entered Date | 08/09/2012 |
| Updated By | |
| Updated Date | |
| Agency Contact | Internet |
| Complaint Date | 08/09/2012 |
| Transaction Date | |
| Member of armed forces or dependant? | N |
| Consumer First Name | b(6) |
| Consumer Middle Name | |
| Consumer Last Name | b(6) |
| Consumer Salutation | |
| Consumer Address, Line 1 | b(6) |
| Consumer Address, Line 2 | |
| Consumer Address, Line 3 | |
| Consumer Address, City | Kota Kinabalu |
| Consumer Address, State Code | 244 |
| Consumer Address, State Name | Sabah |
| Consumer Address, Country Code | MYS |
| Consumer Address, Country Name | MALAYSIA |
| Consumer Address, ZIP Code | b(6) |
| Consumer Address, ZIP Code Extension | |
| Consumer Home Phone, Country Code | |
| Consumer Home Phone, Area Code | 019 |
| Consumer Home Phone, Number | b(6) |
| Consumer Work Phone, Country Code | |
| Consumer Work Phone, Area Code | |
| Consumer Work Phone, Number | |
| Consumer Work Phone, Extension | |
| Consumer Fax, Country Code | |

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| Consumer Fax, Area Code | |
| Consumer Fax, Number | |
| Consumer Cell Phone, Country Code | |
| Consumer Cell Phone, Area Code | |
| Consumer Cell Phone, Number | |
| Consumer Email | b(6) |
| Consumer Age range | 60 - 64 |
| Consumer Military Status | |
| Consumer Military Station | |
| Consumer Complaining Company/Org | |
| Consumer Military Service Branch | |
| Company Name | Vemma Nutrition company |
| Company Address, Line 1 | 8322 East Hartford Drive |
| Company Address, Line 2 | |
| Company Address, Line 3 | |
| Company Address, City | Scottsdale |
| Company Address, State Code | AZ |
| Company Address, State Name | Arizona |
| Company Address, Country Code | USA |
| Company Address, Country Name | UNITED STATES |
| Company Address, ZIP Code | 85255 |
| Company Address, ZIP Code Extension | |
| Company Phone, Country Code | |
| Company Phone, Area Code | |
| Company Phone, Number | 5770777 |
| Company Phone, Extension | |
| Company Email | info@vemmma.com |
| Company Website | www.vemmma.com |
| Company Subject ID Type Code | |
| Company Subject ID Type Name | |
| Company Subject ID Issuing State Code | |
| Company Subject ID Issuing State Name | |
| Company Subject ID Issuing Country Code | |
| Company Subject ID Issuing Country Name | |
| Company Rep First Name | |
| Company Rep Middle Name | |

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| Company Rep Last Name | |
| Company Rep Salutation | |
| Company Rep Comments | |
| Complaint Info Initial Contact Method | |
| Complaint Info Initial Contact Date | |
| Complaint Info Initial Response Method | |
| Complaint Info Initial Response Date | |
| Complaint Info Amount Requested Method | |
| Complaint Info Amount Requested Value | |
| Complaint Info Amount Paid Method | |
| Complaint Info Amount Paid Value | |
| Complaint Info Product Service Code | 1712 |
| Complaint Info Product Service Description | Health Care: Dietary Supplements\Herbal Remedies |
| Complaint Info Law Violation Code | LJB |
| Complaint Info Law Violation Description | Never Received Merchandise |
| Complaint Info Statute Code | P |
| Complaint Info Statute Description | FTC Act Sec 5 (BCP) |
| Complaint Info Topic Code | |
| Complaint Info Topic Description | |
| Complaint Info Comments | I bought a product - Vemma- from the company based on its vitamin content on its brochuresinformation leaflet. This information is inconsistent with the information on the label of the container. When I wrote to the company in Arizona and its branch in Malaysia they tend to this that this misinformation is not an issue. |
| Complaint Info CRA Dispute Flag | |
| Complaint Info CRA Dispute Responded | |
| Complaint Info CRA Dispute Resolved | |
| Complaint Info Fair Resolution Flag | |
| Complaint Info Fair Resolution Description | |

Record 8 of 40

| | |
|--------------------------------------|-----------------|
| Reference Number | 39592602 |
| Created Date | 08/06/2012 |
| Complaint Source | BBB AZ Phoenix |
| Originator Reference Number | 11260009146600 |
| Language | English |
| Contact Type | Complaint |
| Data Source | Organization |
| DNC? | N |
| Entered By | BBBPHAZ-USER |
| Entered Date | 08/06/2012 |
| Updated By | |
| Updated Date | |
| Agency Contact | External Agency |
| Complaint Date | 08/06/2012 |
| Transaction Date | |
| Member of armed forces or dependant? | |
| Consumer First Name | b(6) |
| Consumer Middle Name | |
| Consumer Last Name | b(6) |
| Consumer Salutation | |
| Consumer Address, Line 1 | b(6) |
| Consumer Address, Line 2 | |
| Consumer Address, Line 3 | |
| Consumer Address, City | AVONDALE |
| Consumer Address, State Code | AZ |
| Consumer Address, State Name | Arizona |
| Consumer Address, Country Code | USA |
| Consumer Address, Country Name | UNITED STATES |
| Consumer Address, ZIP Code | b(6) |
| Consumer Address, ZIP Code Extension | |
| Consumer Home Phone, Country Code | |
| Consumer Home Phone, Area Code | 480 |
| Consumer Home Phone, Number | b(6) |
| Consumer Work Phone, Country Code | |
| Consumer Work Phone, Area Code | b(6) |
| Consumer Work Phone, Number | b(6) |
| Consumer Work Phone, Extension | |

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| Consumer Fax, Country Code | |
| Consumer Fax, Area Code | |
| Consumer Fax, Number | |
| Consumer Cell Phone, Country Code | |
| Consumer Cell Phone, Area Code | |
| Consumer Cell Phone, Number | |
| Consumer Email | b(6) |
| Consumer Age range | |
| Consumer Military Status | |
| Consumer Military Station | |
| Consumer Complaining Company/Org | |
| Consumer Military Service Branch | |
| Company Name | Vemma Nutrition Company |
| Company Address, Line 1 | 8322 E. Hartford Drive |
| Company Address, Line 2 | |
| Company Address, Line 3 | |
| Company Address, City | SCOTTSDALE |
| Company Address, State Code | AZ |
| Company Address, State Name | Arizona |
| Company Address, Country Code | USA |
| Company Address, Country Name | UNITED STATES |
| Company Address, ZIP Code | 85255 |
| Company Address, ZIP Code Extension | |
| Company Phone, Country Code | |
| Company Phone, Area Code | 480 |
| Company Phone, Number | 9278999 |
| Company Phone, Extension | |
| Company Email | BBB@vemmma.com |
| Company Website | http://www.vemmma.com |
| Company Subject ID Type Code | |
| Company Subject ID Type Name | |
| Company Subject ID Issuing State Code | |
| Company Subject ID Issuing State Name | |
| Company Subject ID Issuing Country Code | |
| Company Subject ID Issuing Country Name | |
| Company Rep First Name | Michelle |

| | |
|--|---|
| Company Rep Middle Name | |
| Company Rep Last Name | Cohen |
| Company Rep Salutation | |
| Company Rep Comments | Legal Compliance Specialist |
| Complaint Info Initial Contact Method | |
| Complaint Info Initial Contact Date | |
| Complaint Info Initial Response Method | |
| Complaint Info Initial Response Date | |
| Complaint Info Amount Requested Method | |
| Complaint Info Amount Requested Value | |
| Complaint Info Amount Paid Method | |
| Complaint Info Amount Paid Value | |
| Complaint Info Product Service Code | 1712 |
| Complaint Info Product Service Description | Health Care: Dietary Supplements\Herbal Remedies |
| Complaint Info Law Violation Code | |
| Complaint Info Law Violation Description | |
| Complaint Info Statute Code | |
| Complaint Info Statute Description | |
| Complaint Info Topic Code | |
| Complaint Info Topic Description | |
| Complaint Info Comments | they want you to buy their energy drink, up front and its a scam --- Additional Comments: would like to take this company down since they target newly graduated high school students.' |
| Complaint Info CRA Dispute Flag | |
| Complaint Info CRA Dispute Responded | |
| Complaint Info CRA Dispute Resolved | |
| Complaint Info Fair Resolution Flag | No |
| Complaint Info Fair Resolution Description | INFORMATION ONLY. This consumer communication does not require a business response. |