

Wake up Now Complaints from FTC FOIA Request

This financial plan is being sold as a get out of debt plan. People pay \$250 to join and then \$50 a month. The name of the game is to get people to sign up under you and start making money. There are no goods or services sold. It sounds like a ponzi scheme to me. My friend told me about it and I told her what I thought the business plan appears to be. I won't join in on the deal because of what I believe from the info I've been given. My friend feels the same way but I'd like it checked out so it can

I believe that this is a pyramid scheme. I am not personally involved but someone I know is a "member". The website makes it very easy to buy their products, but the links to the "email" and "contact us" are broken. I believe that they are trying to "cover" their tracks if anyone gets suspicious,

The consumer is reporting a company that is offering a business opportunity where they are requesting \$250 to sell software and then they want the consumer to sign up to more people to

Complaint Type: - Refund or Exchange Issues

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Complaint Description: Wake Up Now Claims that it provides a person with multiple avenues of Exclusive savings. When in fact you can find all Products Online some for Free. I became a member of wake up now less than 15 days ago to find that they not only misrepresented their "exclusive" product but that I could find the majority of their products online for free! Also, When I signed up they said that I would be able to earn recruit three people and my business (\$100/month) would be free... only to find out that this isn't true at all; in addition to the three (IBOs (members)) You must also bring on 7 customers. Also They Claim That If you recruit 12 people you will receive 600/month residual income but that is untrue also, they require a 100 dollar monthly fee. In spite of that fact they plaster ads all over the internet that you can really earn 600/month or be in the "600 club" Lastly, I called to ask for a refund and I was told that they currently changed their refund policy to 8 days and that I was "too late" though I was told by a representative that I had 30 days. There have been multiple lies and

This company is representing itself as a multi-level marketing business. They are a service and travel service based business that are using recruiting tactics out of line with anti-pyramid laws. There is no product or service actually available to an end consumer without the income opportunity attached to it. All enrollees are titled IBOs. Furthermore new groups associated with the company in Utah are using income claims, enticements and projected income earnings based on the number of people recruited and not on services sold. A business like this is an immediate threat to the wellbeing of direct sales companies that strive to provide great products to the end consumer in the market place and provide long term opportunity to their representatives. Former representatives of world travel ventures and Zeek Rewards have moved to the business of wake up now and are teaching and using tactics similar to that of which got those businesses in trouble. Young consumers are flocking by the masses to participate in this program and it is not being sold as a foundation for long term home based business success, but instead as a get rich quick program. Top IBO in the company Bryan Robert has been recruiting saying that he earned 14,000 dollars in just two weeks and you should get in with no explanation of the sweetheart deal that he was paid under the table from the company to bring his

Consumer has received instant messages from people at Wake Up Now, who want to hire him but are being very disrespectful, using profane language about his current job.

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description:

<http://wakeupnow.com/products/> Is this website a scam? I have two friends of mine who have invested into this, and asked me if I'd like to join in. They say it's not a pyramid scheme, but they get their money back after three or more people have invested into them as well. Is this a Pyramid Scheme, or is this actually legitimate? If it's not legitimate, than two of my friends have lost several hundred dollars. The point of this inquiry is to determine if this really is a legitimate business, or if

I was originally contacted via Facebook from a IBO from Wake Up Now. He searched my account by looking up a search tool for Facebook users that are in MLM's and found me and others to contact. The person in question is b(6). He told me about Wake Up Now and told me about how it has the best compensation plan and is better than all other companies. Wake Up Now provides product and services to help save and manage your money. So I decided to try it out and sign up. The sign up fee is \$100 per month. You can get free monthly membership if you get 3 people to sign up under you. After I joined, I looked at all of the products that Wake Up Now had to offer. I noticed that most to all of the products can be found on 3rd party sites found online for the same price or less. I did a unbiased research on the company and products and came to the conclusion that the sign up fee does not add up to the cost of the products. Why should anyone go to Wake Up Now for coupons or vacation discounts when there are sites already for that with no fees? Everything I asked other members of Wake Up Now about the products and how they all can be found on other sites, I am met with disrespect and negativity. When I asked them the question - "Why would you sign up and pay \$100 for products in Wake Up Now when they all can be found on other sites for the same price or less?" The answer from them - "Its a way to make money, the other sites don't do that." To make things worse is that I am a Brand Partner of Vemma. When I give my thoughts about Wake Up Now, I

I noticed a friend on facebook trying to recruit members to a new MLM company they just joined called "Wake Up Now." Something didn't feel right about their posts so I decided to do my own research. After not being able to find any info on "Wake Up Now", other then their own website and a number of youtube videos and blogs from members claiming "it's not a scam" (which just seems even more suspect in my opinion), I started doing general research on MLMs and Network Marketing. From that research, I believe "Wake Up Now" bares all the hallmark "red flags" of a product-based pyramid scheme that relies on recruiting members into chain-selling. The "products" that they allegedly "sell" are merely a bundle of discounts, coupons, and tax software that can simply be searched for and purchased individually on the internet by anyone without having to sign up and pay their monthly fee (\$24.95 up to \$99.95). I contacted Jon M. Taylor (MBA, Ph.D., President, Consumer Awareness Institute) and asked him to take a look at the "Wake Up Now" website. Here is a portion of his reply (I ran out of character to post the whole email): "Thank you for writing. I believe you have come to the right place for information. Regarding Wake Up Now – Their products or services may be good, but that is not the key issue. Get their compensation plan and run it through the 5-step do-it-yourself MLM evaluation on my web site at – www.mlm-thetruth.com I did the analysis, and the answer is quite obvious. You should soon find it listed at the end of the 5-step evaluation. At the bottom of the page for each step is background information that is well worth reading to better understand the reasons for each specific "red flag." Also, be sure to read the other reports on my website, which will help you understand the inherent flaws in all endless chain recruitment systems. They report on thousands of

I was contacted to participate in a pyramid scheme. I heard this is illegal. Here is the link I received for this. <http://www.wakeupnowpresentation.com> Other-Other Update

Relay Call: The consumer is reporting against a company called Wake Up Now . Com. The consumer stated that the company was asking for their ss information. The consumer is reporting that did research and feels the company to be a scam. The consumer said the internet site wanted the

please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: I haven't been personally victimized, but I am worried that they are victimizing others, particularly a friend on facebook. On Monday, 9/23/13, I noticed that a friend on facebook was posting about becoming involved with this great new company called "Wake Up Now", and asking people to message them for a "great business opportunity." Something about the posts just didn't feel right so I decided to do some research on "Wake Up Now." I couldn't find anything about the company other than the info on their own website, and a bunch of blogs and youtube videos of members saying that "it's not a scam", which only heightened my suspicion further. During further research, it occurred to me that this "Wake Up Now" might be an MLM Pyramid Scheme, so I found a website called mlm-thetruth.com, and contacted a Mr. Jon M. Taylor, (MBA, Ph.D., President, Consumer Awareness Institute), the site's owner, to alert him to "Wake Up Now" as a new possible MLM scam. The following is his reply: "Thank you for writing. I believe you have come to the right place for information. Regarding Wake Up Now ¿ Their products or services may be good, but that is not the key issue. Get their compensation plan and run it through the 5-step do-it-yourself MLM evaluation on my web site at ¿ www.mlm-thetruth.com I did the analysis, and the answer is quite obvious. You should soon find it listed at the end of the 5-step evaluation. At the bottom of the page for each step is background information that is well worth reading to better understand the reasons for each specific ¿red flag.¿ Also, be sure to read the other reports on my website, which will help you understand the inherent flaws in all endless chain recruitment systems. They report on thousands of pages of research and feedback from all over the world ¿ and are well worth reading to protect yourself and your loved ones. I have analyzed approximately 500 MLM programs. The villain in such unfair and deceptive systems is the compensation plan, which encourages unlimited recruitment of a network of endless chains of distributors. The compensation plans for all of them assume an infinite market, which does not exist in the real world. They also assume a virgin market, which does not exist for long. They are all therefore inherently flawed, deceptive, and unprofitable except for those who got in at the start and sit atop the pyramid. New recruits are being sold a ticket on a flight that has already left the ground. All my

I cancelled my membership with Wake Up Now in May of this year. June, July and August I was still debited in the amount of \$100.00 per month. I chose not to renew my membership in May of 2013. The person who signed me up called when he noticed I had not enrolled for the month. He asked me to call to ensure we are no longer debited. I placed this phone call in May 2013. I was ensured my membership was cancelled. However, in June my account was debited again. I called 3 times in the month of June with a promise of a return call from a manager. In July my account was debited again. I finally spoke with a manager who ensured yet again the membership was cancelled. I was also told a manager would call me back to discuss crediting my account the \$200 for the unauthorized debits. August 15th, 2013 I received a third unauthorized debit. The person who signed me up called the company with me on 3 way. He asked that the matter please be handled because this is not how I should be treated. He explained that I followed all of the proper procedures and have requested to cut ties with the company on numerous occasions. I was then told there were no records of my phone calls or messages. Again, I was ensured a phone call from a manager within 48 hours. It is now 6 days later and I have heard nothing from the company. The number I have called every single time is 801-373-2600. I have cancelled my debit card with Chase. They gave me a temporary credit for \$100 while I am handling the dispute. However they will take the credit back whether Wake Up Now does what is right or not. I have many friends still involved with the business and have chosen not to tell others of my experience. I am a business man and do not wish to tarnish their name. However, I believe

I purchased the Vacation Club and did not receive the service. My credit card was charged and the company has refused to give me what I paid for. 9-9-13 My Wake Up Now account number is b(6) I was lied to by a white racist female in customer support who stated that she fixed the issue and said I can call the Vacation Club back to use the service. I called back and gave them my id number b(6) and was not in the system. 9-10-13 The white female from Wake Up Now customer support sent my calls to voice-mail. 9-11-13 Called the Vacation Club to see if I was in the system and was still not in there. ---

Called in August; was told July charges cancelled and monthly charges terminated; no credit posted and charged again; company phone # not working! 7/1/13 charged 99.95 on credit card bill; 8/1/13 charged 99.95. Called 8/12/13 to request cancellation and Bruno stated, it was done! Still being charged. Called company phone number a dozen times and operator message says not in service, technical help says mailbox full; cannot get through to a person?! --- Additional Comments: cancel

b(6) cursed and raised his voice and called my father a liar. and then proceeded to call numerous times in a 30 minute period waking household b(6) of wakeupnow.com as i know him called after roughly 9PM pst and Called my father a liar and began to get belligerent until my father picked up the phone and he began to raise his voice which by now had woken me, a disabled veteran with documented severe pain and sleep disorders. He began to raise the ire of my father to better his standing, my father calmly requested him to call him the next day when he had calmed down and he did so multiple times with multiple different calls at this point it began to be harassment when he would call and not leave a message and call till we picked up he repeatedly called and i finally picked up to tell him i will report him and his company to the BBB for harassment which he then called another 3 times till i picked up the phone and tried to work with him by this time we were approaching over 12 calls in under 30 minutes. he began to get belligerent and defensive when i questioned him about a time when he called again around 10PM to harangue my father and he stated and im paraphrasing 'Im Canadian, i already am drunk and stoned.' when i got on the phone questioning his legitimacy because of the Scammers out there in the world and me already being a victim of a scam just looking out for my 55 year old father. he began to get upset and began to remove my father from his business and threaten my father with lawsuits if he used a link that he pays a monthly amount for and call my father a liar and tried to drag his name through the mud, b(6) began to get belligerent and he raised my ire and i lost my cool because he promised my father riches and dreams and never took the time to properly train him and in this he took what was seeming to be the first night of promising sleep in over 3 months to me which is the cause of my back and neck pain thank to my father resupporting my existing bed. my father worked himself to the bone since january of this year studying and doing what he thought jason wanted and was telling him to do and all the while frustrating and aging my father because he dreaded the late night phone calls from b(6) that could last and late as 12am pst because he didnt know what b(6) he was going to get and always keeping me up through his yell sessions at my father that made my father start second guessing himself in my opinion. i myself got 3 Different b(6) in less than 5 minutes and that was unsettling and

<http://www.youtube.com/watch?v=dtbMF3p8vew> People are just paying for discounts that can be found all over the internet. They're just bundled up here. Please just watch this video. It contains EVERY detail about my complaint: <http://www.youtube.com/watch?v=dtbMF3p8vew> People are just paying for discounts that can be found all over the internet. They're just bundled up as a 'software', and if you watch the youtube video, it explains every reason why the company is taking advantage of people. for example, the at&t discount isn't even available to non-employees. Please just watch the video. --- Additional Comments: I just want this company to stop tricking people into paying for

ordered shoes, made payment, did not receive shoes. Made multiple unanswered requests for refund from seller claiming he represented this organization. purchased one pair LeBron 10 sneakers from b(6) via instagram. individual cited membership w this organization. Funds transferred via paypal 5/2/13. no goods, no refund after many requests and text messages with seller. He claims he has not received his money. Paypal transaction b(6) confirms payment received by him. --- Additional

Failure to refund 100% of my membershipI want to file a claim against a company called wake up now. I enrolled in the company on August 15th for \$99.95 and found that I was not able to commit to their services so I called to get some termination papers emailed to me. When I spoke to their customer service representative they advised me to fax it back to them the same day because 100 percent refunds are given within 0-3 business days. After I faxed the company the termination paperwork I immediately tried to call to verify. I called several times with each call maxing out and disconnecting after 15 minutes. When I called the following day, now the fourth day, I was informed that they did not receive it. I explained to them my situation and was told to take a picture and email it to them showing that I sent it to them successfully on August 19th. After I send them to the email, I spoke with a supervisor who review my case and said that someone higher than him reviewed it and made the determination that it was over the 3 day period. When I send him the same fax he insisted that he would return my phone call with a decision and he too did not do it. I get an email stating that I would

I requested a refund, but was told I couldn't get one because I exceeded the 7 day grace period. Which isn't stated clearly anywhere when you join. When I requested a refund I was told that I had exceeded the 7 day grace period. No where is it stated clearly about their refund policy. And no where clearly is it stated when you signup that there is a 7 day grace period or 7 day trial. My first purchase date was: Aug. 14th, 2013 Order Number: b(6) I had called to cancel and get a refund for this account weeks later. If a company is going to have such a short grace period it should be clearly stated when you purchase the product or have clear access to such information. Of which neither are provided. --- Additional Comments: I am requesting a full refund for the \$99.00 membership enrollment fee, based

Aggressive and interrogating sales practice b(6) and b(6) and their downline are using foul language, making income claims and trying to bully people to join wake up now. Wake Up Now needs to tighten up their Compliance department and really begin to monitor the social media accts of the field representatives. I can supply photos for proof but there is no way to attach that I see --- Additional Comments: Expecting WUN to tighten compliance on the team of b(6). There upline b(6) is very

Wake Up Now Claims that it provides a person with multiple avenues of Exclusive savings When Infact you can find all Products Online some for Free. I became a member of wake up now less than 15 days ago to find that they not only misrepresented their 'exclusive' product but that I could find the majority of their products online for free! Also, When I signed up they said that I would be able to earn recruit three people and my business (\$100/month) would be free... only to find out that this isn't true at all; in addition to the three(IBO(members) You must also bring on 7 customers. Also They Claim That If you recruit 12 people you will receive 600/month residual income but that is untrue also, they require a 100 dollar monthly fee. In spite of that fact they plaster ads all over the internet that you can really earn 600/month or be in the '600 club' Lastly, I called to ask for a refund and I was told that they currently changed their refund policy to 8 days and that I was 'too late' though I was told by a representatives that I had 30 days. There have been multiple lies and misrepresentations. I have a few friends in the business also that Want out but cannot receive their refunds. --- Additional Comments: I

Company declined refund that was promised by there representative who never mentioned cancel needed within 3 to 5 days after signup.I signed up on 7/25/13 for business opportunity under Jeff Mills who had Jerry Foster (rep for co)explain opportunity on a webex and he never mentioned cancellation request needed by 3rd day for refund. I received my first contact from company on 7/28/13 indicating I need to signup for there protect product. At this time I still have not received any policy procedures or paperwork. I replied to that email requesting to cancel my account and refund my \$99.95 payment on 7/28/13. I received no response so I sent email to Jeff Mill's office on 8/5/13 and his assistant Beverly wrote back advising she forward email on to company for refund and spoke to them and they told her they would reach out to me. They did not. I called the only support number I could find which I took from my Visa credit card charge. I spoke to rep at company on 8/22/13 who forward me cx form and refund request instructing to send him email showing I requested with in the time frame (3 to 5 days) he told me on phone that he will review. Then I received this email on 8/23/13 from support: Your refund request has been processed in regard to your WakeUpNow account. No refund was issued due to our refund policy detailed insection 8.1 of the policies and procedures. Attached is a copy of ourpolicies and procedures for your convenience. If you have anyquestionsplease contact us.Thank you,WakeUpNow SupportThat was the first time I had seen or read there procedures. I sent



and told me my credit card would be refunded. This is the most ridiculous refund policy and customer service experience I have ever had! I simply wanted my \$99.95 back. I joined WakeUpNow on August 31, 2013 (account b(6)) On Sept. 2, 2013 I decided the program wasn't for me. I requested a refund by email at first. It took them a long time to respond to my email. When they finally did respond, the email they sent me didn't address my request for a refund, but referred to how to become a member. After I sent a few more emails they finally told me I had to call to request a refund. After calling (several times because it's very difficult to even get a rep on the phone) to request a refund the representative I spoke with told me he would email me a membership termination form. He told me after I fill it out and return it by email or fax my credit card ending in XXXX would be refunded. I filled it out and emailed it back within minutes of the phone call. I then sent an email to verify they received it. They never replied back. I kept sending emails and finally several days later they told me they couldn't refund my credit card because I didn't fill out a refund request form (which I wasn't told about or sent a copy of by email). Had the representative sent it with the membership termination form I would have filled it out at the same time and emailed it back at the same time as the membership termination form. (My email history shows I never received it.) As far as I knew from what the representative on the phone told me, I would be getting my money refunded to my credit card ending in XXXX. It is apparent this company does not like to give refunds and will do whatever they can do to avoid giving refunds. If a customer is not satisfied with a product or service they shouldn't have to go through all this trouble. It should be as simple as sending an email saying I want my money back with a reason as to why and that should be the end of it. I simply want my \$99.95 back. --- Additional Comments: This is the most ridiculous refund policy and customer service experience I have ever had! I simply wanted my \$99.95 back. After deciding the program wasn't for me, I requested a refund by email at first. It took them a long time to respond to my email. When they finally did respond they told me I had to call to request a refund. After calling (several times because it's very difficult to even get a rep on the phone) to request a refund the representative I spoke with told me he would email me a membership termination form. He told me after I fill it out and return it by email or fax my credit card ending in XXXX would be refunded. I filled it out and

This company was suppose to be refund my money by 75%. They wouldn't not listen. I enroll on August 16th 2013. I spoke with customer service department and they say if I will fill out the termination form and refund request form. I would get my 75% back. And they lie to me. Which is very bad. So I ask for my money back. I want it back. --- Additional Comments: I just want money back by 75%.

Company has not called me back for weeks regarding a refund for the cost of unused and completely useless membership active for under a month. On July 18, 2013, I purchased a membership with Wake Up Now for \$99.95 for a one month term, under the impression that it was a program designed to save people money. Over the course of the next few weeks it became obvious that this was just a money making scheme, cheating people out of their hard earned money, with little to no benefits to the purchaser. On August 14, 2013, I called to cancel the membership and request a refund for the unused and useless 'services'. At this time, the representative informed me that they would not do a refund. Frustrated, I hung up and after growing more and more upset that this company is trying to cheat people out of their money in such a dishonest way, I called back. I spoke to another representative names b(6), who gave me the same response regarding a refund. I asked to speak to his supervisor and he informed me that his supervisor was 'busy'. He promised that he would give him the message to call me back as soon as possible to resolve the issue which would be NO LATER than the next day. I patiently waited to receive a call back and never heard from the supervisor to date

I found an ad on www.craigslist.org in the Jersey Shore section, under jobs, category "etc". This ad has been now removed, thankfully. It offered a part/full time opportunity for mothers needing extra income. I am not a mother, but am a student, looking some extra money for the holidays. When I clicked on the ad, no information showed up about the company, or job, claiming they had a lot of "scammers" and "spammers" contacting them. They gave a craigslist e-mail address to contact. I replied to the ad, giving my name and e-mail address. I was contacted by b(6), claiming I could watch her video via HER website, beyourboss2day.com. While that link worked, it seems it was HER link to sign up and sell a website www.wakeupnow.com, which ran all the videos and hosted the site. I researched her site, which asked to me join for various money payouts. It offered to sell me thier system, with a bunch of pamphlets, letting me know how I, too, can promote this website. Under the Wake Up Now website, I got entirely the same information, this time with a posed picture of suit-and-tie "executives" and a general address for the company under a "contact us" link, not there on Ms. b(6) sight. Amazingly, Ms. b(6) e-mail address didn't seem registered with the company. You had to get it by going back to her individual link, where there is a box with an e-mail contact through gmail. I did not explore much further, click on any of the "sign up" or "register" links, as I knew from the details on both pages, this appeared to be a vary obvious pyramid scheme, among other possible fraud scams they may be pulling. I wanted the FTC to be aware that this site is obviously defrauding people, posting ads on multiple social media boards, with titles meant to catch the eye of people that, in this economy, are suffering, and genuinely need the money. I think I saw on the ad, no longer there, but I remember it saying, "If you cannot speak English on the phone, then all you need is have an interpreter speak for you on the phone." This means they are also targeting the immigrant population, who may be less aware of spotting scandalous sites, more likely to misinterpret a non-native language, and generally less likely to speak out against the fraud, once found out about. Although I personally did not take part in this scam, I feel it is my duty to constantly track and inform others when and if I see one. It breaks my heart when I see people who really need the extra income

I signed up on Sun, 8/18 and emailed in term form on 8/21. Policy states 3 business days for 100% refund. Co denied refund and will not reply anymore. I signed up for WUN on Sunday 8/18. I called in and spoke with someone that said if i canceled on the 21st I would receive a full refund and was told I could email in the form. I have email dates on the 18th activating my account as well as credit card statements. I also have the dated form and email on the 21st. I tried calling several times and was unable to get through to anyone, waiting up to 30 minutes on hold and leaving voice messages without return. I sent in an email on 10/7 about the refund and received a reply on 10/9 that said I did not qualify because I canceled outside the timeframe of 7 calendar days. I replied on 10/10 asking for them to review the dates and I attached my termination form again. I still have not gotten a reply and

no longer care to be billed for services. can find no other way to discontinue services that are of NO use to me. --- Additional Comments: NO SETTLEMENT REQUESTED!

EMAIL: Hi, I write from Colombia. I have questions about Wake up Now, INC (Entity Number: 7413007-0142). They offers a membership to acces to discounts from stores in all the world, travels and Verizon or AT&T discounts, and online languages program (tell me more). Incomes and earnings can be from mouth-to.-mouth publicity to recruit new members. If this company is registered at Divisions of Corporations and Commercial Code of Utah, and applies to DSA membership, is it a reliable and legal

EMAIL: Recently I have been approached about joining the company by the name of Wake up Now. I have viewed the presentation and from what I see it looks to me like it is a pyramid scheme. I know a lot of people who are actually making a very nice income through this company. Could you give me

EMAIL: I'm inquiring about the MLM company Wake Up Now, Inc. Is this a safe legitimate website, or is it a scam (pyramid scheme). I'd appreciate your help and perspective on the company.

EMAIL: I recently joined a business called wake up now. A lot of people are skeptical about the legitimacy of this company. Is there any information you could provide me with to show if this company is legit or not? If it is a scheme I would much rather know now rather than later. Thank you

EMAIL: Is Wake Up Now, Inc. legit? Or are they a pyramid scheme?

EMAIL: I want to know if wake up now is a scam or not.

EMAIL: Hello. I just recently signed up for a company entitled Wake Up Now, Inc. I was wondering whether or not it is legitimate? Thank you.

EMAIL: Hey im in wakeupnow can u tell me if its legit?

EMAIL: Hello, I wanted to inquire about a company by the name of " Wake Up Now" based out of Orem,Utah. I would simply like to know if this company is fraudulent or an "pyramid scheme", are they legal ? have they broken any laws ? What do i need to know about this company?

EMAIL: I have been trying to get resolution for an issue for 30 days. I have been trying to bring good business to Wakeupnow but no one will assist. Your system is totally costing me business. I had to go 30 days with out access to my back office because of a system glitch I was patient and waited for it to be fix. Secondly your servers kept going down and I have paid \$5,000 in advertising and people could not sign up. I lost money because of your servers. I'm trying to be positive and work through the issues with you but no one has responded or even contacted me. I own multiple business and would like promote this program. I have a history of doing good business and helping company grow that offer honest legitimate opportunities. Wakeupnow seem not to care or assist their business partners. I have reached out to have a current issue fixed no one has responded. Because your system does not function my organization is totally messed up and its because of your system. Duplicate profiles are

EMAIL: I am emailing you because I have concerns about a company known as Wake up Now which I heard about from a friend recently. she mentions that you have to sign up for a monthly membership of at least 29.99 to 99.99. to me that sounds like a scam/pyramid scheme and I would like some more

Customer Service sucks no reply by email or phone! Several days later still haven't received a refund or response. I started my membership with wake up now October 13th 2013. IBO b(6) On Tuesday October 15th I called the wake up now customer service line and was told I was caller number 27 and a representative will be with me shortly. I spent an hour and 45 mins on hold only to get up to caller number 20. After that I decided to give in and leave a message like the prompt repeatedly requested throughout the almost 2 hour long hold and no one has gotten back to me. I also sent an email to customer service through the leave a message section while the live chat was disabled that same day and still no follow up on my refund. Im starting to think this company purposely makes it hard for people to get in contact with them so you will eventually give up or forget about your refund. Any reputable company has strong customer service and would never let this go on this long. The page explaining the refund dates and amounts is disabled. Shady! --- Additional Comments: I would like the

I was asked to pay \$200.00 for a home bass program and when I found out what it was, I couldn't get my money back. I was not told everything up front I was trying to find work I could do from home since, I am unemployed. I was referred to a scholarship program, and the guy that called me was b(6) and he told me I had to pay \$200.00 up front to get started. That was on August 28th. I didn't find out what the program was until I spoke with b(6) on September 3rd. This was a pyramid program where you have to get other people involved in order to make money. Once I found this out I realized this was not for me and I contacted Eric Tollman and told him that and I wanted my money back. I was told I couldn't get my money back because too much time had passed between the dates of August 28th and September 4th. If I had been told by b(6) on August 28th what this job was I would have declined at that time but, b(6) made me wait for b(6) to call me on September 3rd so, I wouldn't

They took money out of my banking account after I had cancelled my subscription and removed my banking information. I had agreed to give Wake Up Now a shot and kept it for 2 months, this month, I did not have the extra money to pay so I decided to cancel my subscription. I did and removed my banking information before the scheduled date for it to come out again, I checked my bank account this weekend and the monthly fee is being taken out of my account. I did not authorize this to come out again, as I had cancelled all my banking information. I do not understand why they took out the money when it should have been cancelled. This is an unauthorized charge. Period.. --- Additional Comments: I want the \$99.95 they took out of my account put back into my bank account and I want

Rude service and hung up on me while I'm try to resolves with them. I called to WUN custom service to request a forms to remove 3 person off my groups and it asked for my the four last digits of socials number and i answered it and said it wasn't match. As I reviewed carefully and Answer the same thing and it wasn't correct and hunt up on me that's instant and I called them back and done same thing three time in rows...wasted hour on waiting for next call line... Now I felt that I demand to refund because of rude service and refuse cooperate to correctly informations --- Additional Comments: I

EMAIL: Are there any know complaints with Wake Up Now and is the company legitimate?

EMAIL: I am in a company called Wake Up Now. I want to make sure this company is legit.

Is WUN good business?check with your answer --- Additional Comments: I wonder that WUN is good

Monthly platinum charges continue even though I attempted to remove my credit card info and requested a refund. I joined on September 16, 2013. Before the first platinum billing occurred I sent an email to support stating I would be downgrading. They billed me 99.95 on October 18, 2013 and I called them the same date and submitted a written refund request b(6) In this written request it states that I did not want to renew and mentioned the issues with their new hub upgrade that would not allow me to change the toggle switch to the off position. I asked also that the recurring platinum order be removed, and to make sure the toggle switch was set to the off position so that no further billing would occur. Prior to the next billing date in November I tried to remove my credit card information so that they couldn't bill me again if they were still having issues with their website. I was billed again on November 18. I called them on Nov 20 and spoke with Linda who said she would send me a refund request but she did not, and said she would escalate my request for information on the first request as I hadn't heard anything on it. I called back the next day and talked with a Chris Walker and submitted another written refund request on the Nov 21st #247993. I just received an email from support stating that my request was denied per policy 8.1. Here is a paste directly from their website policies and procedures. SECTION 8 - PRODUCT GUARANTEES, RETURNS AND INVENTORY REPURCHASE 8.1. - Order Cancellation and Satisfaction Guarantee Federal and state law requires that IBOs notify their retail customers that they have three business days (5 business days for Alaska residents. Saturday is a business day, Sundays and legal holidays are not business days) within which

Missing Customer Service on the phone, disabled live chat, ghost email support. There is no customer service for anyone. I am an IBO for WakeUpNow. I couldn't find my password. I went through the website's 'forgot my password' feature and the email was never sent. So, I tried my luck calling Customer service. First, the phone get hanging up on me. I used a house phone so I know I didn't drop the call. Secondly, when I was able to hear a message, I was left on hold for 45 minutes. I sent two to three emails to the support site and received no response. I am so fed up. How am I supposed to recruit people with integrity to a business that doesn't help its associates? With all of my frustration, I want to cancel my membership. I do not want to be charged another month for the service. Taxbot is free on the iphone anyway, and the financial software and language software did not assist me either.

I have cancelled my membership 2 weeks ago but they still charged my bank the monthly fee. They should refund my bank and never charge me again. ID# b(6) kikaykay.wakeupnow.com I signed up on the last couple of days of Oct 2013 to become a vendor member and cancelled right away 2 weeks ago because my father has passed away I don't have time to recruit more members. They still charged me the monthly fee this end of November. I requested for a refund and customer service said that they can't due to their policy. I don't remember signing an agreement knowing about whatever policy they are talking about. Please cancel my account, refund my money and never charge my bank again.

Have tried calling Wakeupnow and it would go to a busy tone immediately and hangup. Livechat also down. If I get charged I'll dispute the issue. I want to cancel my membership with Wakeupnow. There is no assistance on how to cancel this membership. I took off auto pay today 12/5/2013 way before the 14th, when they pull the money out. I have tried calling, it states 'Please hold while our representatives are on the phone with other customers'. It plays music and then goes to a busy tone in which I had to hang up. Furthermore, the livechat is also down. If you look on the Internet on how to cancel as we did you'll read the same things. In addition, I deleted my card on the profile and I took off autopay. I want my MEMBERSHIP cancelled and ALL my money left alone from now on. They are a company just for money of the \$99.95 Wakeupnow Platinum Package. Again, I took off auto pay way before the 14th day of the month when they are supposed to pull the money. I don't want

I was promised a refund for charges that should have not been made. I NOT ONLY sent in the refund form and spoke with many, but no one helps. On Nov. 18.13 I spoke with a representative over the phone for charges that should not have been there. (3) monthly subscriptions on which my card was on. I not only made sure all the auto-pay was off but I also had a phone rep make sure too. After the rep came to the conclusion I was able to get a full refund because they charges were charged on that same day (within the 3 day window) I sent the refund form the next day on NOV. 19.13. It's now 12.6.13 and I have not heard anything from them after sending multiple emails, calling many times,

under an existing email/acct, another acct was created with a misspelling of the last name and fees deducted. The original acct was created including an e-mail and name. A start-up fee of 99.95 was charged on 10-7-13 to become a member. Two months later (12-20-13), another start-up fee was charged for a new membership under the same e-mail but with a slight misspelling of the original membership last name. Unlike the original acct in which welcome e-mails were sent, acct information shared, withdrawal information provided, etc, the second acct did not receive such notices. On 12-30-13 I contacted the company regarding the additional charges. I was informed that another acct (different acct numbers) had been set up under the original e-mail but with a slight misspelling of the last name. WakeUp Now agreed to refund the second acct. Although the company resolved the issue, their practices from the beginning have been predatory. One of their 'members' contacted my then 15 yr old daughter via facebook, and promised her monthly income, etc simply for joining. In an attempt to teach my daughter that it takes work to make money, I allowed the membership with the understanding that it was a one-time fee. Once a member, her facebook supporter (b(6)) suddenly wasn't so supportive. The promises made never materialized. When asked about them, Mr. b(6) responded, 'this isn't a lottery ticket'. To date, no money has been earned. Although the company has

WakeUpNow double billed me. I contacted them soon after discovering the duplicate charge and I am still waiting refund a month later. I was billed on 11/12/2013 for my regular monthly bill and then again on 11/20/2013. I contacted support on 11/22/2013 and was told there had been a computer glitch that caused this and they would get it refunded right away. I have since contacted them multiple times. I am currently being told, they apologize and they will escalate my case again. In addition, I have discovered their support is a separate company with no authority or power whatsoever. I will be requesting a chargeback from my credit card company. --- Additional Comments: Fix their business practices and software or be shutdown. Business is not safe to work with as an Independent Business

I called, tried to chat and emailed this company about unauthorized charges made to my card. They admitted a mistake and then charged my card AGAIN! Company is completely incompetent and should not be given a merchant account --- Additional Comments: \$164.49 refunded back to my credit card

Several months since I left this company, and out of no where I noticed an unauthorized charge. I joined the company August 21st. I used the products, as well as tried promote the business. I tried this in August, and September. After September 21st came, with no success in this business, I asked support to cancel my account. Support wrote back;(support@wakeupnow.com)(Date: Fri, Oct 11, 2013 at 5:10 PM)'Please fill out attached and email or fax it back to us. I have turned off your auto pay so you will not be billed again. Thank you!' Yet when I go to check my Discover credit card last night I seen this? 12/22/13 Wake Up Now, Inc \$ 99.95 So, I was never charged for October or November, but outta nowhere I am charged in December? I tried writing your support through your site, however the 2 times that I tried, it said message error, and erased the entire message. Twice was enough for me,

WakeUpNow, Inc. has been sending its employees to recruit my family members and myself into what I believe is a multi-level marketing scam. They insisted that a \$100/monthly investment would provide over \$100 of savings or services, but have yet to provide any product or service. They insist that in order for this to be successful, that I must recruit others. Their focus on recruitment rather than selling products leads me to suspect that this company has been brainwashing its costumers into working for their pyramid scheme. I would like it if this company was limited to providing products or services

This has all the ideals of a Pyramid Scheme all over it. My friend signed up for and tried to get me involved. I hadn't signed up, but want to be able to prevent people from being sucked into a scheme.

I had cancelled autopay and removed my credit card from my account and was charged twice in the past two months. The amount if 99.95 has been removed from my bank account on the 30th of November and December --- Additional Comments: I am seeking a full refund of the money charged to

Wake Up Now masks as a Multi Level Maketing Company but its actually a pyramid scheme. The company promises cheaper vacationing deals for an additional \$100. I was contacted by a representative offering an opportunity to earn additional money. I was told if I paid \$100 and recruited 12 people I would earn \$600 and month and the more I recruited the more money I would earn. I was also told that if I didnt recruit atleast 3 people I would have to pay \$100 a month. I am reporting this company because this company is "flaunting" their top earners on Facebook making it seem as though its so easy to get rich and their representatives are taking advantage of lower income people. Their are people that have threatend to expose this company but the company promises its

There's a company that has been getting a lot of young people to work for them. It is called Wake Up Now. The product the company sells is a search engine that gives customers access to discounts. But on the website and among the people who work for the company, the emphasis is on recruiting others to work under you. The majority, if not all the money employees make is by recruiting others who then go on to recruit more members to work under those members. There's a very cult-like atmosphere among the employees as the are very defensive about any questions or criticisms about the company or it's business model. The majority of the sales involves is employees aggressively

WUN made an unauthorized \$90 charge to my debit card and will not refund it. A male employee who seemed high on marijuana answered their office phone. WakeUpNow is a multi-level marketing company whose affiliates enroll new members under their organization; arguably this is a pyramid scheme. A teenager from California talked me into signing up for his own profit. He boasted that WakeUpNow is like 'netflix meets amazon' -- users pay a monthly fee to access their private marketplace. I paid approximately \$190 to try it out. Not only is the marketplace overpriced -- the website is completely broken. For instance, I saw a members-only offer giving away free health supplements. This sent me to the website buy5hour.com, which is nonworking. There are dozens of other crashes and glitches. I contacted their Utah office and demanded a refund. They bounced me around, ignored me, and played all sorts of games before making me fill out at least two lengthy forms. Then, they only refunded me \$90 - less than half of what I requested and I am owed. Wake Up Now, I believe, is a malicious scam. Only these affiliates - who are paying customers - lie to people in

The company's website malfunctioned, as I turned my auto-pay off. Wakeupnow still billed me, and denied my refund. Although I have legit reasons. Hello, my name is b(6), ID# b(6) I have some problems with my billing at WakeUpNow. I just spoke to b(6) in Salt Lake, whose ID number is b(6) So I joined WUN on the 30th of September and on October 25th, I changed my autopay to 'off' for all of the possible options. However, b(6) told me there have been problems with the website and although up until now, everytime I have gone on to the HUB and checked, my autopay options were both 'off'... yet, b(6) claimed that in his system it had them listed as 'on' Money has been tight for me lately and after speaking to my leader, we decided to switch my autopay to 'off' until I can get some more money and eventually turn it back on... On my bank account info, after I had switched my autopay to 'off', it listed a charge from WUN as pending... I figured that because no money was taken out of my account yet that I would not be billed as a result of my switching to 'off'. Yet, this weekend I realized I was still billed for \$100 even though my autopay was off. I am pretty frustrated because like I said, money is tight at the moment and I could really use that money. I would like to be refunded My reasons being that: 1.) I believed I had 30 days to turn it off (sept 30th- oct 30th) ... although b(6) has told me that it automatically sets me back to the 25th, which I feel is unfair as it really only gives me 25 actual days. 2.) I had already turned my autopay off, and I am frustrated with all the website problems 3.) Having thought that my autopay was off, so far this entire month (or from the 25th) I have not been doing any work as an IBO. Therefore reducing my ability to recruit others and gain a residual income to support the payment. - I would like to be refunded the entirety of the \$100. .. Wakeupnow rejected my refund (I filed on Nov. 15th) claiming it had been past the 'three days' I have to make a refund claim. Yet, it is not my fault their website had been malfunctioning as I believed my

Defective products.I signed up for WakeUpNow 12/20/13 and had my account officially terminated 01/02/14. The website had several defects from start to finish. Several products on the site didn't even work.I'd experienced nothing but issues with the HUB. I was unable to create a bio, upload a picture, order product(s), add my bank, or communicate with any customer service reps (via phone) due to technical problems on your side. Such as being placed on hold for 20 - 45 minutes to one hour and being disconnected several times.. The only product that really worked without any issues was taxbot. I would appreciate some feedback regarding this issue. There should be some type of compensation for WUN's technical defects. I cancelled expecting to get a full refund for the defective product but never received anything at all. I expected the refund to hit my account in 7 business day so I waited. Throughout this process a WakeUpNow Rep by the name of Candice had been communicating with me email and handled the cancelling of my account. On 01/12/14 I contact Candice once again questioning the whereabouts of my refund or some sort of compensation for the

Wake up now charged my account even though I turned off the auto pay option!!! And there is no way to speak to there main headquarters. On December 25th i sent this e-mail out to wake up now.From: b(6)>Sent: Wednesday, December 25, 2013 9:51 AMTo: Support EmailSubject: Discontinue your services A.S.A.P I wish to no longer continue on with wake up now. Effective immediately! Please remove me from your services. Thank you, b(6)They replied back by saying:---- Reply message ---- From: 'Support Email' <support@wakeupnow.com>To: 'b(6)>Subject: Discontinue your services A.S.A.PDate: Thu, Dec 26, 2013 6:17 pmWe understand that circumstances change for our customers, and we are happy to accommodate you in canceling your account. Just as a note to you if this termination is a temporary thing for you and you wish to continue the membership again later down the road there are options for you so you don't lose everything you have worked for to this point. The first option is to simply remove the credit card on file and turn your auto pay off. This will allow you to continue as a director without the expense. It is a temporary fix to the finances, and will only keep your account intact for 90 days, but you can continue as an IBO.The second option is to downgrade your account from an IBO to a preferred customer. This will keep your account intact without any payments, and never will cause your account to cancel by default. However, if you are still wishing to just terminate the account and forfeit all the benefits associated with the membership please complete the attached form and return it to us via email or fax so we can process the request.Thank you and have a great day,WUNSupportP: 801-373-2600F: 801-224-

0154Support@WakeUpNow.comThen I replied buy saying:On Thursday, January 2, 2014 1:17 PM,

Wakeupnow is a month-to-month subscription service. You can cancel at any time supposedly.Last month they charged me twice. After I notified them and it was not remedied I cancelled my account. I removed my credit card on the website and set it not to renew.But they charged me again this month.Product_Or_Service: Subscription to suite of online services.Account_Number: b(6) ---

Malfunctioning website along with HORRIBLE customer support resulted in lost commissions. After joining the company on October 22, 2013 I had hit the rank of Founder 3 within nine days qualifying me for \$600 dollars in commissions (\$500.05 after the \$99.95 fee for the platinum package) to be paid out to me on the fifteenth of November. I received my commissions and maintained my ranking in November as well. When it was nearing the end of the month in December I realized that I needed to sign up one more individual to maintain my Founder 3 ranking and receive commissions on January 15. I tried signing up one individual multiple times starting on December 24th. The website was having problems as usual and the sign up never went through. We tried countless times over the next few days realizing that the individual needed to be signed up before the end of the month. Countless calls were made to customer support but never able to get in contact with anyone as the line always went to a busy tone after a few minutes of waiting. Finally on December 30th I emailed customer support to let them know what was going on so they would credit the sign up for December if the issue continued to occur with their website. I did not hear back from support until January 2. On this day I was instructed to email them a form with the individuals sign up information. The customer service rep that I spoke with ensured that he would credit the sign up for December and instructed me to put his name, b(6) in the subject of the email with the attached form. I did so and sent the email. It was not until a few days later that the form was processed and the sign up was NOT credited for December, but rather the day that they processed the form. This resulted in me losing \$600 dollars worth of commissions just because of a terrible website with tons of problems and horrible customer service. I have spoke with customer support countless times and at one point was even emailed by them apologizing for the confusion and stating the account would be backdated to December and I would get commissions (\$600). That did not happen and I once again for the millionth time I contacted support and they refused to help me and even hung up on me. As a result of all the chaos the individual I signed up asked if it was possible for them to get a refund. The company instructed them to send in a request form. The individual took no further action and was not planning on seeking a refund. Meanwhile, I was still working on getting my commission that I EARNED and DESERVED only for them to tell me that it was no longer possible to back date the account since it was refunded. This I closed my account on 10/29 and stopped authorization for any future changes. They charged me on 11/12 and refuse to refund this. My account is closed on 10/29. They charged me on 11/12 erroneously, and refuse to refund it. I submitted the forms they require and they told me it was

I turned the autopay function off on my account but my credit card was billed anyway, without my authorization. The company has an autopay option where it will automatically charge a card on file for billing convenience. In early October I knew my payment was coming due, and that I was unlikely to stay in business with them, so I turned that option off. I found out about a week later (via my credit card account statement) that the account had been billed again. I went into my account and turned autopay off again and tried to to a live chat with customer service. It was unavailable at that time. When I tried again within the next couple days and since it was still unavailable I sent an email with the function that came available when it informed me live chat wasn't currently available and I explained the problem. After no response for several days I emailed in this fashion again. since then I emailed them 3 or 4 times to try to get the issue resolved. Today I finally got a live chat with a representative. He informed me that I only had three days to try to get a refund. I told him how I found out. I had since gone attempted to turn off autopay again and removed my card from the account. The representative (b(6)) told me that autopay was still on and my card information was still on file. He also informed me that they had not received any of my emails concerning the issue but that it wasn't their policy to issue refunds following the first three days of the initial charge. I do believe

I have tried for weeks to get in touch with the customer service. All phone calls and emails have gone unanswered. No longer being able to pay the monthly subscription for this company, I have decided to cancel my subscription. Looking on the HUB website, there is no section under the How To's. After searching the website I realized that there is absolutely nothing on the website that allows me to cancel my account. I have tried calling the company's customer service number numerous times, and I'm not even sure that it is a real number. It rings one time and then is silent for a couple seconds and then it hangs up. I have also tried emailing, and they have gone unanswered. I really don't have the money to keep paying for my subscription. This has been an ongoing problem for the past 3 weeks. My account number is b(6) I would just really like ANYONE to get back to me from this company on

The company advertised cash back using their website with membership but I never received the cash back. Customer service did not help. I joined Wake Up Now with membership thinking I would be saving with cash back from their website like they advertised online, but when I used the links they offered with cash back nothing happened. I've emailed their customer service with my concerns but they never seemed to care to help me resolve my issue. I spent a huge amount of my money thinking I would get cash back but I never saw it. I am extremely unhappy with Wake Up Now. --- Additional

When I joined wake up now on 10-22-13 the fee was 99.95 which was paid with my PNC bank card ending in b(6). In november 2 more deductions for 99.95. which i contacted them after holding on the phone over an hour, they emailed the termination and refund request forms. I filled out the forms and faxed along with my bank statement which provided the transaction mentioned. Their claiming a refund was submitted on 11-20, It's not there so I asked how could you refund on 11-2-13 when the request was done on 12-3-13. I'm not getting anywhere with them so i contacted you. Please help get

I've sent over 100 e-mails to Wake Up Now concerning the glitches in their system that they promised would be resolved since Nov 1, 2013, to no avail. I joined Wake Up Now, with my 3 children on October 16, 2013. On October 31, 2013, I signed my 16th Independent Business Owner within 15 days. Wake Up Now's system did not respond or change my Rank to Founder 3 at this point because I was informed when calling into the support department not to worry, the system was experiencing some glitches and my rank should change, bonus paid and IBO's registered. I've sent over 100 e-mails and have called Wake Up Now thousands of times until today when I was laughed at for asking to speak with CEO-Kirby Cochran. The representatives were rude, snide and callous pertaining to my situation shrugging me off each and every time. I spoke to b(6) tonight which was the last straw because although it was his first day, he did not know who Kirby Cochran was, put me on hold and came back to the line feeling like he was the laughing stock of the office and came back at me telling me I should have his personal telephone number if I want to speak with him. This message as I understand was relayed through a supervisor as he repeated in a condescending tone. I was humiliated on top of humiliation. I was entitled to \$800-\$900 and was only paid \$505, my team continues to be billed \$99.95 monthly, my children were structured under myself and my sponsor when they were supposed to be structure under me only, my daughter's account was cancelled, my rank never changed and the glitches remain unresolved. I've spoken to many of the staff if not all, who assured all issues would be resolved. I also spoke with Jordan Harris-Marketing Manager, Jeff from Compliance, Paul Psaltis - Corporate, Brandon Boyd, Candice, Vivian to name a few in Support and the list goes on. Everyone mentioned assured me that they would contact me back to no avail. It is February 3, 2014, why couldn't they settle the score by correcting the system whereas, my children alone would be under me and the rest of the team to follow. For some reason my children are under myself and my upline. Kirby Cochran states he knows America is suffering, we are all suffering financially believing Wake Up Now was the lifeboat to alot of sinking families I know, whom I invited in this category just to be ripped off by Wake Up Now. Instead of WUN making money for us, which could've been done, they are making

Pague 90 USD el día 13 de Febrero del 2014 por una supuesta membresía de un club vacacional que ofrece la compañía hasta el día de hoy no he recibido el beneficio y ya pague el cargo de mi tarjeta de crédito con terminación b(6) me he comunicado en más de 40 ocasiones con ejecutivos para reportar y no me dan solución, pedi la devolución de mi pago y no me dan una respuesta concreta, venden información falsa, de beneficios, falsos, y el día 6 de Feberero pague la membresía platitum de 99.50 USD y tambien es un fraude, no sirve el club de ingles que me vendieron, lleva varios días sin funcionar, no puedes accesar a los beneficios que te venden que te daran con pagar esa membresía,

Wake Up Now deducted \$200 from my minor son's checking account without any verbal, or signed authorized parental permission. They refuse any refund. My name is b(6). My son, b(6) had a friend at his school sign him up for a pyramid type scheme doing business as 'Wake Up Now' in your state. He is a minor. He was asked to fill out a parental consent form. He received the form but never turned it in. We never gave our consent signed, or implied. They deducted two payments from his checking account that totaled around \$200. When he came to us with what was happening we had the bank stop any further deductions. I contacted the company and they directed me to fill out a refund form. I did. They now refuse to refund his money claiming that their policy is that there are no refunds after three days of their deductions. My contention is that they never had permission from me or my wife to do so. That is what the whole parental permission form is for. Their action is illegal. I told them I was going to contact your office and their response was so what. The internet is filled with complaints about this company. I am asking for help. I agree that this is a great lesson for my son. But, an even

I cancelled my membership months ago and turned off auto pay, but on 1/29/2014 I was charged for a membership that has been in-active. SCAMA friend got me involved in Wake Up Now and I thought it was going to be a great opportunity. Quickly I realized how false their products were and how terrible their customer service is. I signed up for the IBO membership which is \$99.95 a month. After 2 months I lost my desire to market this products and I turned my auto pay option off. I also contacted people in my up line and emailed Wakeupnow support now 3 times in regards to cancellation. They have given me no response, advice, or follow up on how to stop membership and payment. I was deducted \$99.95 on 1/29/2014 after not being charged for 2 months straight. THEY AUTOMATICALLY TURNED AUTO PAY BACK ON. I still have not had a response from them and it seems impossible to get out of

I am concerned about this site because my granddaughter has been convinced to invest in this company. She paid \$100.00, and in return she received coupons, and was told she had to recruit three persons, and those three persons had to recruit three persons, and then she would receive \$600.00 a month, until then she would need to pay \$100.00 a month. My granddaughter is very young and naive. I believe this company to be a pyramid scheme, and would like it to be dealt with accordingly if it is an illegal organization taking advantage of young unsuspecting individuals. thank

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: I'm not a victim, but it's clearly a pyramid scheme. I'm just doing what I can to keep people from falling for this scam. They seemingly admit to the scheme in the youtube video. I'd be more than happy to help bust them in the act. I'd love to be able to work with you guys! U-S-A!! A friend sent me the link to his website/video

I wish to make an inquiry into the legitimacy of Wake Up Now, Inc. They conduct business like a multilevel marketing scheme, but also very similar to a pyramid scheme. I seek guidance because some of my fellow Marines are interested and I do not want them or myself to break any state or federal laws. I have been approached with the talk of if I buy a subscription for 99\$ I can become an IBO (Individual Business Owner) and they I have to recruit 3 more people, and those people also have to recruit 3 a piece before the initiator can get paid. I have yet to really see any of there so called products, and multiple people say they exist. All I can see is coupons and software (no hard copies of

They failed to meet their agreement and our need. My team and I are flabbergasted with Wake Up Now's treatment of our situation as far as the unresolved complaints against this unfair, sorry excuse of a company. I also called to speak to or leave a message for the CEO, Kirby Cochran to contact me due to a lack of compliance since November 1, 2013. Not only was I laughed at and ridiculed by a rep named b(6) along with his counterparts and supervisor who refused to speak to me concerning my, close to 100 e-mails, I was disconnected. My team and I are being disparaged against as well as ignored. Our complaints have hit the ceiling only of their support team and no further, with apologies without resolutions from the higher ups. We honestly feel discriminated against as if our accounts have been blacklisted, whereas, respect, sensitivity to our complaints, resolutions regarding them have fallen upon death ears. It is not fair that Wake Up Now can do what they want and treat IBO's callously. My team as well as myself have invested by mere means, our hard earned money believing the promise of CEO, Kirby Cochran, whose motto is to help suffering Americans financially, has robbed us, the poor and continue to rob us by either cancellation of our accounts without resolving the misconstrued structure concocted of errors within our team, while withholding money due us and robbing us of our bank accounts. Ever since November 1, 2013, I have written close to 100 e-mails, if not more, made thousands of phone calls to no avail concerning their misplacement of people duplicated as well as my children under two people, myself and my sponsor whereas they admitted their mistake, stating, 'it should have never happened where my three children are placed under me and again under my up-line, they are clearing the glitches from their system and it will be cleared up soon.' 'Soon,' never came and my team has been stagnated, suffering and prejudiced, against, since, while monies continue to be deducted from their accounts. I have also received a threatening letter from them stating I defrauded their company and the only way my account will be restored is if I relinquish my complaint to the bank and restore the funds back to them, they will reinstate my account. The absolute nerve of them when I've been begging them to rectify the accounts of my children, team and myself. We are extremely appalled and would like action to be taken against WUN, who should never have been able to take on the public, if they were incapable of doing so due to their inability to take calls, respond to calls and meet the standards promised. WUN also offered

My husband's college friend was engaged in an MLM opportunity selling internet and phone services for a while and he tried to get my husband involved, but since I have experience first hand with Excel an MLM of the same type, I warned my husband. Fast forward a few years and now the friend is in Wake Up Now and constantly uses social media to promote his "independent business". In the beginning he would advertise the HUB website and the so-called energy drink they sell, but it gradually got to where he started bashing and criticizing everyone else for not doing what he is doing and being "losers". None of that bothers us, it's the fact that now, he's actually putting into writing and circulating images that state that what they do is not selling products to people, it's selling opportunities. I suppose that's why he posts 5-10 pictures a day trying to recruit people. My degree is in business, and I know the red flags for a pyramid scheme. And this is the epitome of one. I personally only "follow" him so that I can keep tabs on how he's doing because I'm waiting for the FTC to catch on and shut them down. They're not marketing the HUB or the energy drinks and I have yet to see him mention the coffee, all he ever does is recruit and call others names and inflate statistics. I'm a person that doesn't like when people get taken advantage of and this "business opportunity" is screaming FRAUDULENT!!! Please look into it. I am educated enough to know better, but the people being targeted (my husband's friend included) are mostly 18-30 minorities with no job or are in college and need some money. There's nothing wrong with that except they want you to pay \$100/mo. for the website in order to be a seller. The "product" they so-called offer is a website with discounts and

I'm not trying to get anyone in trouble but I'm just trying to do the right thing I feel like wun is cheating the tax return system travels etc it seems like the people use the system and think you can write off anything like taking a friend to lunch and using it as a tax break I'm not saying it's wring but how do you determine if there actions legal the amount of complaints is a lot I understand that selling products but in a way it's common sense the things they are using its common sense you can use coupons flight deals on the air flights etc. I'm just saying that it's best been investigated because the things they are doing maybe not legal and I'm just submitting a request to check it out. that's all if

NOTE: In addition to the consumer's comments immediately below, the Canadian Competition Bureau provided additional information in fields whose header titles are quoted and follow the comments. ---
*** b(6)(Info Centre) note: See 2 pages received by fax. The complainant is an investigator with the Alberta Securities Commission. He writes that the target company is in potential breaches or the Alberta Securities Act. During their assessment, it has come to their attention that there may have been violations under the Competition Act. The target company appears to be operating a pyramid scheme. Pursuant to an ASC release order under section 45 of the Act, the investigators are authorized

There is a pyramid scheme going around and it is sucking in young people . telling folks they going to get rich , it is called Wake Up Now and it is all over the internet , not hard to find at all . They ask you to join this membership of useless discount and you pay this person 100.00 a month, you get 3 people to join and they pay 100.00 each. then they get 3 friends each to join , and so on and so on . It really needs to be stopped . they have web sites b(6)@wakeupnow.com is one , there are many and also on

Hello, a couple people came up to me about a company called WakeUpNow and I wanted to know the legitimacy of the company. This company seems to be targeting teenagers and young adults. The way someone could earn money is by getting three people to join under their name and have those three have three other people join under their names. The fee to join the company is \$99.95, I believe and after someone gets twelve people to join the company that one person gets paid \$600 a month for the rest of their life and it adds on as more people join. I wanted to check the legitimacy of this

I logged into the account (not sure of the date) and cancelled the autopay and REMOVED the card from the back office. I have now been charged for the month of November, December, AND January. Due to the fact that I don't receive a paper bill, I haven't seen these transactions until today. After reading everyone else's complaints on the matter, it appears that I won't be getting my money back. I tried to call today (2/1/2014) but it appears that the offices are closed. So this is further extending my '3 day' return policy garbage. It seems that with THIS many people complaining about this issue, something would be done about it. Monday (2/3/2014) I am going to my bank and filing unauthorized charges, since I'm not sure how, with me removing the card on file, they were able to run the card. I also logged in today, and it appears that the Autopay feature had been REACTIVATED. I DID NOT DO THIS. The last time I logged in, was the day that I turned this mess off!! The page where you turn it off and on, doesn't even look like the original page that I turned it off on the first time. I am HIGHLY upset about this, and will also be contacting the Federal Trade Commission regarding the issue! ---

This company makes 95% of their money for recruiting other people. Their reps flash money and say they got it from their company. They entice people with their income that they claim they make. It is a Wake Up Now is a growing MLM company in social network circles, and while the recruiters aren't too aggressive, it is a pyramid scheme that disguises itself as a legit MLM service.

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: My son, 18 years old, was the victim. He is currently under medical care. I am his mother. Police Report b(6) has been filed with the MU Police Department 573-882-7201. After reviewing my son's debit statement I notice the Wake Up Now, Inc. transactions. I'm not sure "who" accessed this website, my son or his "friends", but his card was used. The dates used are March 21, 2014 and \$90 was charged on that day. On March 17,

WUN is a company that has devised a format to accumulate while remaining within the confines of the law. This company subtly targets minorities in poverty because they know that that is the audience that can be most easily captivated. For a low fee monthly of \$99 a month, one can gain "membership" with WUN and gain access to perks such as "cheap vacation deals" and normal products at a discounted price, but the real enticement behind this plot is the steady flow of income that isn't blatantly advertised by the company but is by its IBO's on social media websites such as twitter, facebook, etc. This steady flow of income that is subliminally advertied by the company can be accessed by successfully gaining three referrals and thus making one an IBO for WUN. By being an IBO that "personally" sponsors 3 others and by helping them get their minimum of 3 referrals (a total of 12 referrals), one is given \$600.00/month through a prepaid VISA card sponsored by WUN. The base of this pyramid scheme is found in that as an IBO of WUN with that total of 3 referrals, the original monthly fee of \$99.00 is terminated for the rest of the IBO's life as a representative of the company, though that first fee of \$99.00 is never refunded. Additionally, the company has created elevated levels of IBO's, or brackets, through this system of referrals. Basically, the more referrals one has, the more income-per-month they get from the company. By personally sponsoring and producing 10 "founders" and helping their initial three referrals each get three more referrals (a total of 112 referrals), one is awarded with \$1200.00 per month. This bracket (ranking system) goes up to a maximum award of \$14,000.00 per month if one has a total of 889 people refered. It is interesting to note, however, that one does not have to "personally" refer all those people. Instead, one can create a "team" of founders that can take credit for any referrals past that lower limit of 112 people. Thus, this forces IBO's to seek to create these "teams" of IBO's in order to gain access to these higher levels of "membership" with the company. The problem with this system is that it creates a metaphorical money vaccum for the ones at the top. The people that are at teh top of this pyramid scheme are the ones that are gathering tons of money from poor, marginalized citizens that go unaware of the faultiness of this company. You may ask yourself how this company can sustain itself in the long run because of the monthly payments it has promised to its IBO's but the reality is that it cannot, and the company knows this. That is why I predict that the company will shut itself down once it has

I ordered a Vegas card for \$50 from Wake Up Now on January 7, 2014. As of April 10, 2014 I still do not have the card. We've been corresponding through email and one phone call. But so far, nothing. I have copies of my correspondence with them. I have screen grabs of my payment to them, their

Services were not usable and did not help my business as claimedServices were not usable and did not help my business as claimed99 credit card --- Additional Comments: Services were not usable and did

The business is a pyramid scheme. Misrepresents the product it sells.Pyramid Scheme --- Additional

A young woman with the screen name b(6) is aggressively pushing what is essentially a pyramid scam via facebook. She has been requesting \$100 per month to join a "money making marketing" business called Wake Up Now. Members will then allegedly receive payment for every three people they bring

I emailed to support service twice asking to please cancel my membership and a full refund. They did not answer back.Here's my confirmation:Order #b(6) Success!Your order has been placed in our system.Below is a summary of your orderQTY DESCRIPTION UNITPRICE TOTAL1 WakeUpNow Platinum Package \$99.95 \$99.95Subtotal: \$99.95Shipping: \$0.00Tax: \$13.00Total: \$112.95 --- Additional

Consumer is calling on behalf of her son to report that Wake up Now is not a legitimate company.

Consumer states that are offering to sign up with them to get paid for signing up people. Consumer

I wanted to cancel my membership with Wake Up Now, and I was instructed to call the customer service line. No one answered after an hour of waiting. I called customer service April 2 2014 and waited over an hour and eventually hung up because I do not have the free time to wait so long. I feel that any member of any subscription should be able to cancel it easily and at will, without the inconvenience. It really give me the vibe that they make it so difficult to cancel your membership so that you never will, and they will keep getting paid. I also emailed them, asking for account help on April 1, 2014. They responded, only saying that my response was received. I then replied that I would like my membership cancelled immediately, and they never responded. All I want from Wake Up Now

I paid to become an IBO. Then when I decided to login the xxxx disabled my login info. Will not send me the password or return a phone call. Simple...money back or my stinking login made available. --- Additional Comments: either my xxxx login info restored asap within 24 hours or money back.

On Janaury 7, 2014 I ordered a Vegas discount card from Wake Up Now. As of April 11, 2014 I still have not received the card. On January 7, 2014 I ordered the Vegas discount card. Previously, I had such a card from them but it expired so I want another one. I paid for the card with my debit card. I have a screen grab of the purchase confirmation and a screen grab of my bank account showing the withdrawal. On February 27, 2014 I sent an email to support@wakeupnow.com asking them about the card. I told them i had not received it. Candice Hawkins from the support staff responded to my email. She said she would send my inquiry tot he orders department. On March 17, 2014 I send an email to support@wakeupnow.com to say that I still did not get the card. Ms. Hawkins responded that again my inquiry was being sent to the orders department. On April 3, 2014 I send an eamil to support@wakeupnow.com saying I don't have the card and would be filing a complaint if it's not going to be sent to me. Ms. Hawkins responded by suggesting I call the support office at 801-373-2600. I fianally talked to a person after being on hold for 30 minutes. But there was nothing they could do for me. I received an email from Ms. Hawkins on April 4, 2014 that a supervisor was now working on my case. I asked Ms. Hawkins to explain to me what the problem was because I don't know why they just could send me the card. No response. Then on April 5, 2014 I received an email from Ms Hawkins stating that WakeUpNow was passing my complaint onto their vacation club vendor. She gave no contact information for the vacation club so that I could follow through with them. When I emailed

Consumer wanted to know if Wake up Now before he signs up to work foor them.

Wakeupnow refuses to pay me commission that was earned during the month of March. I was set to receive commission until someone went in and made changThere was an extension given for anyone who signed up for wakeupnow on April 1st, to be applied to March sign ups. The person I signed up on April 1st was supposed to be applied to March sign ups, and there was not any issues until April 14th the day before commission was suppose to be paid. Someone from wakeupnow went in and removed my April 1st sign up from March and made him eligible for April instead and that changed my rank status from F3 and \$600 commission to D3 and a \$100 commission. I have called several times and have sent emails to have issue resolved and it still has not been. I have an email that clearly states that I wanted my April 1st sign up to apply to March and i have sent that email to wakeupnow and nothing

I saw this posting by another person I follow on Instagram, encouraging others to join this new company called Wake Up Now. I visited the website and viewed the information and came to the conclusion that this is a pyramid scheme. It is a self-proclaimed multi-level marketing company that asks you to pay a \$600 membership in order to sell their products and provides incentives and payouts

EMAIL Forwarded from the FTC to the DNC email box. Consumer did not provide complete contact info. Consumer forwarded an email clip supposedly from the FTC endorsing a company called Wake Up Now. Consumer wants to know if the FTC actually sent that email and made the glowing endorsement of this company, he says he finds it hard to believe the FTC would do that, and this

I joined Wakeup Now in March 2014 for \$99.00. It was claimed to be a one time fee. In April, my account was charged an additional \$99.00. Wakeup Now is a company where you can join for a one time fee of \$99.00 and you make money by signing people up and helping them sign people up. After six people are signed up under you, you are suppose to start making money each month. Well it's not so easy to get people to sign up. There is no specific reason to tell people what they are actually signing up for. I still don't understand the company even after the meetings. After I signed up in March of 2014, I was charged another \$99.00 in April of 2014. I've been trying to contact customer service or anyone in the company since I've discovered the money was taken and can never get through to get a response. This company has some underline rules that I've been hearing about that is not was not said to me when I joined.. I believe it is fraud and I just want my membership canceled

There was money taken out of my account unknowingly, cannot get in contact with anyone regarding this. 4-21-2014 there was a total of \$99.95 taken out of my account without my knowledge, I was never informed of this and do not remember signing up for autopay or anything like that. I have tried to contact customer service at the number provided and was on hold/waiting for over 30 minutes, called back again and it was the same thing. I also sent an email to customer service and also tried to get in contact with someone through the love chat on the website. Still nothing, I would like my money back and whatever registration I'm on cancelled. I don't want anything to do with wakeupnow.

Wake Up Now sells consumer goods and the consumer is having issues getting a refund, and they did not give confirmation on his cancellation.

I just would like a refund of the \$100. I have not gotten the debit card I already canceled it. Today makes 3 business days so it's not to late b(6) is the order number --- Additional Comments: I just want a refund wakeupnow is not what it seem and was not describe to me in the correct way

Save, Manage and Make Money with Wake Up Now. A work from home opportunity that just makes sense! What a lie! What initiated my interest was saving 22% on my phone bill. So I joined in Sept 2013 (WUN acct# b(6)) Within 3-5 days I called to terminate my IBO status because after speaking with Verizon, they said they weren't even affiliated with this company. RED FLAG #1 I faxed in my IBO Termination Request Form and stated specifically that I demanded a refund of my hard earned money. I also, canceled the credit card I used to sign up because I knew since it was a SCAM they would charge my card again and again. Smart move on my part as I've read other complaints. Today 7 months later, still no refund. Now, although I'm NEVER going to see my hard earned cash back I wasn't going to sit idle on the sidelines and let this SCAM of a corporation just take my money and not hear from me. Oh no, so I'm here to warn ALL future consumers. I was told that although I submitted my IBO Termination Request Form, I wouldn't be getting a refund. Why? Because I didn't 'request' a refund, in order to get a refund I had to submit a separate REFUND FORM for that to happen! WHAT? How is it legal to keep a consumer's money if said consumer is unhappy and returned the product??? How is the consumer supposed to know that once you 'terminate' or cancel a service that it doesn't automatically generate a refund??? OMG I'm out \$99.95 because I didn't 'send' in a request form. I stated I wanted a refund but because a separate form wasn't processed WUN gets to keep my money!! Whatever happened to customer satisfaction? This company obviously doesn't care about its consumers. I'm extremely disappointed in the business practices and policies of this company. They claim you make money, save money and manage money but all their products can be purchased

Hello, I was approached by a fellow service member about a "business opportunity" with wake up now. He had just joined. He said that I would have to pay \$100 a month to join a network marketing club and for that \$100 I would have access to a number of services and some products...he could only name an energy drink as the product. He said that if I could get 3 more people to join, then I would not have to pay \$100 a month and if I could get 12 people to join, the company would start paying me \$600 a month. I highly suspect this is a pyramid scheme. I have tried to do some research on this but Google search is saturated by similar sounding websites that promote the company without giving clear information on what a person is buying into. Some sites claim that it is a scam and BBB in Utah

I pay \$99.95 on 4/23/2014. If you sign up you got to get three people to pay \$99.95 under and you suppose to get \$500 Bonus check. Also they take your social security number and credit card number. If you don't get three people you get charge another \$99.95 automate out your bank account or your green dot card. My Independent Business Owner number is b(6) There website is wakeupnow.com I'm on security social and I can't afford these charges. When I tried to cancel they had me wait for 30 mins. They have group meetings at peoples homes you bring three people and your friends bring three and etc. If you don't pay the \$99.95 on there termination papers you can be a customer which you pay \$24.95 as a customer that you sign under. Which they didn't tell me this until I got the termination papers. You suppose to get coupons, and discounts on hotels, rental cars with Hertz car rental, and discounts with restaurants. Every day products you use at store like Walmart, Macy, and other retail stores. They use your email address to contact you and put a app on your phone called taxbots to track your where abouts and meetings and you can use this as a tax right off and they file your taxes. You suppose to take pictures of your receipts on everything you do. There based out of Wake up now 5252 Edgewood Drive Suite 300 Provo, UT 84604. They have several numbers to cancel is 801-373-2600 or other numbers are 801-980-5700. There Fax is 801-769-3723. There presentative is unorganized and no time management. You have to cancel your membership 7 days before your sign up date, so they say in there policy. Before go in your account automatic take the money out your account. You learn little things as you go. One of the IBO is b(6). Bflo., NY b(6) cell and to see the video

MAIL: The consumer's letter states that he was presented with a business opportunity with a network marketing company called Wake Up Now. Their website shows an email that they claim to be from the FTC approving that they are not a pyramid scheme. He wants to know if they are legitimate or

Wake Up now IBO's are not offering a product or service. They are offering a way to make money by recruiting other's in a pyramid scheme. A family member asked me to participate in a meeting to hear about a business opportunity to make money. After listening - they told me if I pay 99.00 I will be eligible to be a Business Owner, also if I recruit 3 people I will can earn \$100. If the 3 people I recruit in turn recruited 3 people, I will have 12 people under me and I can earn \$600. The recruiting method was the main focus in the meeting not the actual product. After some research, The company Wake Up Now is a penny stock with a net income of negative 45MIL dollars. I also discovered that the actual

My card was charge without my knowledge. Taking the last little money that I had. My account was charged Sunday, May 18, 2014. \$99.95 was taken out of my account. --- Additional Comments: Because of this issue I've had lots of problems. I'm just seeking to have the 99.95\$ that I payed because I trusted 'wakeupnow' & also the other 99.95\$ that was charged without my knowledge.

I am wondering why wake up now has not been shut down yet. They are selling air. The distributors make money only from sign ups. All of the "products" that they claim they sell can be obtained cheaper online, or even FREE, just by doing a search. They charge \$100 and tell you to get a 3x9 matrix built to make \$600/mo residual. How is this public company millions in debt and it's "distributors" still

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: My cousin b(6) is getting involved with this company that has every hallmark of a MLM/Pyramid Scheme. Despite all of my warnings, and others, and the many pages on the internet he refuses to believe it. He's already begun to recruit more "members" for his team and has advised me to contact the FTC to show how this company is not a MLM/pyramid scheme. I noticed the company has what appears to be a "FTC Statement" on their site that they use to take in gullible people (sadly like my 20 year old cousin). From what he has told me they meet every criteria for a pyramid scheme on the FBI/SEC/FTC websites. I'm sure there may not be a way to shut them down but if there's at least a way to get a

CRCMESSAGES EMAIL: Looking at Wake Up Now's business plans and comments over it's existence. It seems to follow a typical pyramid scheme plan. And as I recall, pyramid scheme plans are illegal. Wake Up Now seems to put an emphasis on their B3H3G3 or Bring 3 Help 3 Get 3. That idea is to bring in 3 people and get them signed on under you. Then help those 3 people, get 3 more. The sign up involves having to get those under you signed on to the company which involves a monthly fee. It seems the recruitment process is to hide the company's tracks of making money off the recruitment of new people, which I recall as illegal. Please either explain on how I should not be worry about this MLM's program or look into it. Don't send a simple message on how I should just trust what you guys say,

My son and others have been approached by persons trying to recruit and sell them into an online company called, "Wake Up Now." It looks like a pyramid, ponzi scheme. Isn't this illegal, or just to be avoided Please let me know. --- CA Source: Web Form --- CA Status: Closed

I don't know how they got any of my information but they just sent me a bill for \$99. I never logged on to there site or even heard of them before I got the bill. Order_Number: b(6) --- Additional Comments: DesiredSettlementID: Other (requires explanation)I think they are identity thieves and I

Customer service is extremely poor. This company is very unethical. I will never be a part of them again.I was first charged for a month I did not authorize. So I asked for a refund on May 6th before the transaction had even cleared my bank. I called customer service and never got an answer, so decided to email. I received an email back the next day that said my account was turned off, but he never mentioned my refund. Then I received an automated email saying my request had been solved. So I replied back on May 14th stating my request had not been resolved and I was very unhappy and would take further action if it was not corrected that week. It is now the 20th and I have yet to hear another word. I was a part of this company, supported everything, but now I see the true side. This company is very unethical and only out to gain others money. --- Additional Comments: This charge

I wish to cancel my membership. I am not getting a response from any customer service representative. Even when their automated message said it was. I m no longer comfortable with this company. No one makes money off of it and their numbers show. I really want my account cancelled so they do not have my billing information. --- Additional Comments: I wish for them to cancel my

La compañía apareció en la ciudad de Tepic, hace 5 meses aproximadamente, los socios adscritos a esta compañía, comenzaron a prospectar de puerta en puerta, algunos casos inclusive en las instituciones de educación pública. Al acudir a ver el proyecto, al que me invito uno de sus socios, fuimos a un domicilio particular, (aunque en la ciudad tienen más sedes) al proporcionárseme la información, me comentaron su modo de trabajo, que consiste en invitar a 3 personas, las cuales pagaran una membresía de 1,400 pesos, (en el próximo mes serian 1,730), cada uno, mes con mes, y estos nuevos socios invitaran a otros 3, me explicaron que aunque, tienen dos productos (ambos bebidas energizantes) NO están obligados a consumirlos (de hecho en sus palabras “nadie los consume”), basta con pagar la mensualidad, y que de aquí es, de donde procede las ganancias principales, la compensación es alta por patrocinar, de hasta un 40% solo por esto, y este mismo porcentaje cada vez que renueven sus membresías. Al preguntar por la legalidad de la empresa, me mostraron un RFC, el cual, al leer detalladamente observe, que la actividad con la cual están registradas es “Comercio al por mayor y accesorios de equipo de cómputo” que no tiene nada que ver con el multinivel, que es, a lo que me invitaron, ya que en ningún momento me ofrecieron a mi o algún otro invitado, algún accesorio o equipo de cómputo y menos sus productos. Me puse a investigar más y encontré las dependencias tributarias de países como Chile y Perú en donde uno, en la actividad dicen dedicarse a la “venta al por menor de artículos electrodomésticos”. En mi opinión me parece que solo se está comercializando con el dinero de las membresías, por las razones expuestas, además, ellos mismos manifiestan no haber comprado un servicio o producto de los cuales brinda la empresa. ¿Pregunte si tendría que pagar impuestos? A lo que respondieron que NO debido

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My friend is in this multi level marketing thing where they just recruit for money. She says it's based out of utah and It's called 'wake up now' it seems sketchy and has no real product that I'm aware of.

3(21f)

Recently I have had many friends sign up with a company called Wake Up Now(WUN). This company charges a monthly fee of 100 dollars and sells a product known as The HUB. They promise you that if you sign up 3 people that this waives your initial monthly fee and gives you free access to the HUB. This seems like a pyramid scheme but I am no expert and wanted to learn more about this company. Their financial records are not accessible online but I did a little bit of research and learned that they lost close to 8 million dollars during the last 2 years. Furthermore, the product that they are selling seems to be a myriad of affiliate programs that they copy and pasted onto their website in which they charge their costumers a higher price than the original websites. I am very concerned that friends and family are getting scammed out of their money and unknowingly using a product that is not even

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: I saw a post on instagram that said how they can flip any money you put on a vanilla reload prepaid card. I asked the guy if it was real and if he can explain. But he told me I have to get started before he explains and that it was real. I went and bought the card and added a \$100 because he told me that's all it was going to take. I give him the scratched off number and he told me it will take him 1 hour to get back to me. After a little while he called back telling me that I needed to add \$150 more because of a deal. I told him no, but he kept pushing me and told me he will pay the rest if I added \$85 more. So the next day I bought a new card and added the money. But after the one hour for him to do the process he never called back. I tried calling him but he wouldn't pick up, I even texted him multiple times but he didn't reply either. Then after 3 hours he texted me back and said they put the money back in the system on my prepaid card because I didn't confirm the money, but I never got a call back from him to confirm the money. So he told me I needed to buy another card and add \$100 more for him to release the money.

My credit card was charged again for the platinum package a month after my first payment which I did not authorize or agree to. The charge was \$99.95 on June 14, 2014. It was charged to my visa credit card unauthorized. My bank account from the payment says 'WAKE UP NOW INC 801-37326000 UT'. I was understood this was a one time fee of \$99.95 unless I did not get 3 people signed up under myself, then I would pay the \$99.95 again but only if I manually did it myself and authorized the payment. There was no sign up of automatic payments to go through. --- Additional Comments: I am

Most people only care about signing people up and don't care about the products of this company. Of the comments I've seen on youtube a lot of the representatives throw out a lot of insults when people aren't interested in what they are offering. I worked in the corporate office for customer support and many people that did order products didn't even receive them and they wouldn't let them get refunds if they hadn't received them yet. They are not willing to give people what they pay for it seems. There were multiple times where the services offered in the platinum package weren't available and most of those services you can get for free elsewhere. People got upset because they signed up on the last day of the month and they only get that day to recruit their people so a lot of people can't qualify and that's the companies way of scamming people out of their money. They think they have

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: I was asked to provide my bank ATM card number over the phone and meet him at the bank to cash a check and keep 60% while he kept 40%. I did not do so, however, I'm reporting this to help catch this person so that no one else

Consumer stated he know of a company called Wake Up Now which is a company that offers discounts on homes, cells phone account etc. Consumer stated this company has consumers sign up and pay an amount of 100 dollars a month. Consumer stated the agents inform the consumers if they don't get an extra three ppl to sign up they would be charged an extra 100 dollars a month. Consumer

This was presented as a business opportunity. Wake Up Now provides a subscription to a website which provides discounts to products. The subscription costs \$120. When you have a subscription, you can sell subscriptions to others. When you have sold 3 subscriptions, your subscription is free. When the 3 you have signed up have sold 3 subscriptions each, you receive \$600 per month. Wake Up Now claims this is not a pyramid scheme because you are not permitted to sell more than 7 subscriptions. But I think it is because the money you make only comes from other subscriptions you sell and not from any product or service. The math shows that a subscription is the exact amount needed to pay

I've contacted them twice now about trying to cancel my membership and have yet to get a response of any sort. I tried figuring out how to cancel last month before the \$100 left my bank account but I could not so I tried contacting customer service to figure out how to cancel and have yet to hear a response and I'm about to lose another \$100 to this company that I don't wish to be a part of any

Wakeupnow is a big time ponzi scheme!!! I attended a meeting for this network marketing scam, in an attempt to help a friend. This is a huge ponzi scheme. They charge a one-time membership fee of \$250.00 and a monthly fee of \$50.00. This fee is supposed to give you access to the companies many debt reduction tools. The presentation focused on the "compensation plan" which is a modified pyramid scheme. They purport to cap the total monthly compensation of any member at \$10,000 per month and any excess get put into a pool that is redistributed to everyone, is share per level of involvement. The presenter totally glossed over what their "product" was. When I insisted that without an actual product or goods that was being sold to the public it was a very thinly veiled ponzi scheme. After this I was asked to leave the presentation. The selling point is that they will help you get out of debt with their huge wealth of knowledge and a budgeting program called "currentsee." The presenter made comments about getting back the 3% that we all just give away to banks. I don't know if he was alluding to interest or if they are working on some credit card cash back scheme. He also talked about how members would have access to tax professionals who would help you save on taxes by taking advantage of all the deductions, etc. available to businesses. The presenter flashed a page that showed the names of the many programs that you would have access to. I told the presenter is looked like a total scam to me because everything he was talking about was available on the Internet either for free or for a one time fee of less than \$50.00, but they want people to pay for it on a monthly basis. He said once you reach the \$10,000 month level you are contractually obligated

I facilitate a financial literacy program called wiseup through the b(6) maricopa county. National Bank of Arizona sponsored the spring series and b(6) located a flyer for the upcoming session. b(6) wanted to present the 'exciting opportunity' to my students to help them payoff debt and "increase" their earning potential. I met with Mrs. b(6) and told her that under no circumstance could she solicit

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: While I have not personally been victimized, I have strong reason to believe that WakeUpNow is running a Pyramid Scheme. YouTube videos describing how members get paid based on recruiting other members and only if they recruit other members is the textbook definition of a pyramid scheme. I was alerted to this

This company is clearly a pyramid scheme disguised as a MLM company. Supposedly, you are supposed to make money by recruiting others and receiving a commission on the products that they purchase. These products are, as far as I can tell, impossible to purchase without becoming a member

My name is b(6) and I am the b(6) owns the trademark b(6) in several countries including Canada, the EU, Hong Kong, Israel, Kenya, Norway, Russia and Singapore. I was made aware that a representative of a company called "Wakeupnow" has been sending email messages to some of my companys sales representatives using the subject line "Reason Top Earners Are Leaving b(6)". The sender, a Mr. b(6) then begins his email with: "Hey, hows it going. I know you was expecting an email about people leaving b(6) (sorry about that, i had to get your attention somehow) , but now that you opened this email you have the choice to delete and never hear from me again or read it & actually check out some life changing information." The remainder of the email has not been included due to space limitations. The headers of the email communication, are misleading and deceive individuals into a business relationship with Wakeupnow. The email communication is not identified as an advertisement nor does it give any information on how to opt-out of future emails. Additionally, the email does not tell the recipient where they are located. I have

I believe this company to be a classic pyramid scheme with representatives making claims of financial freedom and residual income, mainly for recruiting new people for fees of 100\$ monthly. According to their own financial disclosure, roughly 99% of those who join will lose their money through these fees.

WakeUpNow promotes a \$99.00 a month fee for a bundled package of affiliate services with no unique value added from WakeUpNow. The recruitment process is highly incentivized by income earnings. Prospective recruits are sold on the "600 club" a \$600 a month residual income if you can recruit three people who recruit three people. Please review this YouTube video created by a best-selling direct-sales author for an in-depth look on why this company is essentially a pyramid scheme because it offers no unique product or service and the services they do offer are all bundled affiliate programs - many that can be had for free. I firmly believe that this company is operating illegally

Jason Denney cursed and raised his voice and called my father a liar. Jason proceeded to call about 15 times in a 30 minute period waking the entire household Jason Denney of wakeupnow.com, as I know him, called after roughly 9PM pst and Called my father a liar and began to get belligerent until my father picked up the phone and he began to raise his voice which by now had woken me, a disabled veteran with documented severe pain and sleep disorders. He began to raise the anger of my father to better his standing, my father calmly requested him to call him the next day when he had calmed down and he did so multiple times with multiple different calls at this point it began to be harassment when he would call and not leave a message and call till we picked up he repeatedly called and I finally picked up to tell him I will report him and his company to the BBB for harassment which he then called another 3 times till I picked up the phone and tried to work with him by this time we were approaching over 12 calls in under 30 minutes. He began to get belligerent and defensive when I questioned him about a time when he called again around 10PM to harangue my father when I got on the phone questioning his legitimacy because of the Scammers out there in the world and me already being a victim of a scam just looking out for my 55 year old father. He began to get upset and began to remove my father from his business and threaten my father with lawsuits if he used a link that he pays a monthly amount for and call my father a liar and tried to drag his name through the mud, Jason began to get belligerent and he raised my ire and I lost my cool because he promised my father riches and dreams and never took the time to properly train him and in this he took what was seeming to be the first night of promising sleep in over 3 months to me which is the cause of my back and neck pain thank to my father re supporting my existing bed. My father worked himself to the bone since January of this year studying and doing what he thought Jason wanted and was telling him to do and all the while frustrating and aging my father because he dreaded the late night phone calls from Jason Denney that could last and late as 12am pst because he didn't know what Jason he was going to get

Hello, my name is b(6) and I am writing to inquire on the legitimacy of Wakeupnow. I, being an Independent Business Owner of Wakeupnow, just want to know if the company is cooperating with US law and if it is or not a pyramid scheme. I also want to add they have changed the system in which one does not have to pay \$100 to become an IBO and one also has the option to become a customer.

Wondering if this company is operating legally.

I was originally sent a message through facebook about a job opportunity and then they asked if I

I am deeply concerned that this Wakeupnow Inc. and its website, wakeupnow.com is a pyramid scheme. I cannot see its products and others. It requires me to sign up in order to see the products. I refuse to sign up anyway, but the reason I am deeply concerned is that Deaf and Hard of Hearing people are being targeted by this company. I fail to see its creditals. It aslo ask for social security

The wakeupnow rep told me to go with them to Mexico and Columbia becuase the people there are eaily fooled, I asked them what product they are selling in Mexico and Columbia and they said nothing that it is just a money game. I told them that I know that that is illegal, they told me that it didn't

I am deaf myself and I decided to join WakeUpNow to give a test to see if it will fit the deaf community. There is a leader who is deaf claiming he is close to the president of company, you can see the video here: <http://www.youtube.com/watch?v=tG7qFRdRoTOI> though it was a nice change for that, however, in past three months I have realized that this company is not for deaf people. I had warned the company to listen to my suggestions I had made after I send emails, phone calls and a open letter to the President. I got no response. I got fed up and I decided to contact a attorney that handles deaf discrimination based in NYC. They said we do not get equal accessiable since there are many hearing people does make money and being successful. WakeUpNow has failed and lied to us and also broken promises and did not empower us enough. if you not aware, look at this video:[http://www.youtube.com/watch?v=-owRuxEX3Lgb\(6\)](http://www.youtube.com/watch?v=-owRuxEX3Lgb(6)), the top deaf leader had a interview with the CEO and he claims WakeUpNow is for everyone and says will support. I call that a false statement. The attorney advised me to file a complain with FTC to see what happens. If WakeUpNow doesn't comply with FTC then I will go next step which is get a class suit with 10+ deaf people who is

Greetings, My name is b(6) and I am an Independent Business Owner for WakeUpNow, and I am not actually sending this in regards to a complaint. On the contrary, I am actually sending this to the FTC to receive proof that the company WakeUpNow is a legitimate Multi Level Marketing business. I am sending this to receive proof to future prospects that I will have. I have had a numerous amount of people tell me that WakeUpNow is a pyramid scheme and a scam. I would just like proof so that I can

Consumer reports that he signed up on a website called Wakeupnow.com. Consumer had to pay \$100 for software (so he can access to the hub) which is links that he can get discount for Verizon for phone bills. Consumer then contacted the company for a refund, because the company is false advertisting.

I dont think wakeupnow is a scam I just want to know if you guys believe wakeupnow is a legitimate company that isnt doing anything iillegal

Buenos días, quisiera saber si esta empresa "wakeupnow" es una empresa legal!! si se trata de un empresa de networkmarketing y lo más importante, saber que NO es una piramide. Mil gracias por su

I am writing to tell you about Wake Up Now inc. Why dont your staff put more work into this stupid "pyramid scheme" business. Do you know how many people are trying to get a hook up with one of the employees? From what I researched it's definitely more than 1.000 trying to "live life easy" but itt's only making their life worse. Saving money is not making money and I hear that everytime. You would feel the same if you was ripped-off by this stupid business. and it was founded in 1967 can you believe that shit? After howmany years, they couldn't get their crap together. Unbelievable. However, I was not ripped-off but I'm asking you to help these people from getting in contact with these type of

It is a pyramid scheme that my significant other was almost sucked into. It has been spreading like wildfire. There was also mention of another schem called Vemma or something along those lines. After reading an online article WakeUpNow changed its name but once was called Wordcraft systems

This company acts as a Multi-Level marketing scheme that fits the standard of every "pyramid scheme" company that has been its predecessor. It uses shady business tactics while offering a typical get rich quick scheme. The basis of this company is that they sell a software tool website that unfairly charges its members \$99/month to use for services that could be individually purchased at a much cheaper rate. They use typical group peer pressure tactics to try and get people interested to see what they sell and then pressure them into signing up as a "Independent Business Owner" and paying a \$100 monthly fee until they recruit three other people to work below them. This company is not product based and solely relies upon the income of compensation from recruitment practices. Their company slogan itself is "B3G3H3" which is essentially "Bring 3, Get 3, Help 3". This business has quickly spread through college campuses where they are marketed as a way to make money while you

I would like to start to explain what happened: My attorney advised me to resign my account which I did early this morning and I cannot continue this professional business if Compliance does not do its job and I felt that the corporate is not doing job properly and that is why I hired an attorney to take a full investigation in this serious matter why the Corporate doesn't follow its policy/procedures itself since many of my emails, complaints and suggestion went unanswered and several staff at the corporate also left me in dark since 7 months when I start sending proposals how WakeUpNow improve better tools and communications within deaf community. All I get "We will look into it" repeatedly, it's unacceptable. I want actions, not the talk crap. Third of all, I am deeply sorry but WakeUpNow has failed and I do see clearly that WakeUpNow neglects and doesn't meet any satisfaction and meet their needs for their business growth because I noticed that the Corporate focus with the top earners too much and too often while not focusing on others. The deaf community has been crying like a wolf and has been going on for several months and Compliance has not stop the problems. Last of all, all the problems points back to WakeUpNow since its their responsibility to fix it

There are many websites where WakeUpNow "recruiters" are blatantly misleading the public with fake FTC reports: (1) <http://wakeupnowrecruitment.com/wakeupnow/> (2) <http://tggworld.com/wakeup-now-scam-my-experience-and-review/> (3) <http://leavinga9to5.com> (4) <http://www.ypalegacy.com/credibility.html> (5) http://wuntrain.com/?attachment_id=95 (6) <http://nstawaken.weebly.com/credibility.html> (7) <http://troublewakingup.com> I've been doing much research into this company WakeUpNow for quite a while now, as it seems very evident they are a pyramid scheme. I was told over the phone to submit these via this form. For more info I have

I would like to know if this company is legit.

I just wanted to find out if there are any ongoing investigations into the Network Marketing company called WAKEUPNOW. It seems their commissions are based on retail sales whether or not those sales are made to customers or customers who become a part of the company. Everything in my opinion looks to be legal, but I wanted to check with the FTC to see if they are investigating this company.

They are asking for \$100 to join and \$100 per month.

Hello, I'm pretty sure you've heard about this company. I just want to clarify that this is a safe company to join and what they are doing is legal. If you could please contact me telling me if this

through fees, where "independent business owners," better known as vulnerable highschool students, pay a fee to work with the company. the company appears to pay commission on the products its fee-paying marketers attempt to sell via social media. MLMS typically encourage a "cult-like" environment and this company has this attribute as well. Individuals I know who 'work' with WUN continually post about the amount of money they make. Although, mlms operate in a somewhat grey legality, I feel this one is particularly manipulative. Please let me know if I can be of any more service.

