

Home > Business or Charity Reviews > Television Home Shopping > Plymouth Direct, Incorporated

BBB Business Review

THIS BUSINESS IS NOT BBB ACCREDITED

Plymouth Direct, Incorporated

Additional Locations

Phone: (215) 361-5100

[View Additional Phone Numbers](#)

425 Stump Rd, Montgomeryvle, PA 18936

<http://plymouthdirect.com>



On a scale of A+ to F

Reason for Rating

[BBB Ratings System Overview](#)

[Share](#)

[Print](#)

BBB Business Reviews may not be reproduced for sales or promotional purposes.

BBB Accreditation

This business is not BBB accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

Reason for Rating

BBB rating is based on 16 factors. Get the details about the factors considered.

Factors that *lowered* the rating for Plymouth Direct, Incorporated include:

142 complaints filed against business

Failure to respond to 14 complaints filed against business

Customer Complaints Summary

142 complaints closed with BBB in last 3 years | 70 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising/Sales Issues	42
Billing/Collection Issues	34
Delivery Issues	28
Guarantee/Warranty Issues	2
Problems with Product/Service	36

Total Closed Complaints	142
-------------------------	-----

Government Actions

BBB knows of no significant government actions involving Plymouth Direct, Incorporated.

What government actions does BBB report on?

Advertising Review

BBB has nothing to report concerning Plymouth Direct, Incorporated's advertising at this time.

What is BBB Advertising Review?

Additional Information

BBB file opened: December 05, 2005

Business started: 09/29/1998 in PA

Business started locally: 01/01/1998

Business incorporated: 01/01/2007 in PA

Type of Entity

Corporation

Business Management

Mr. William Garbose, President

Mr. Steve Silbiger, Founder

Contact Information

Customer Contact: Mr. Steve Silbiger, Founder

Related Businesses

Harriet Carter Gifts Incorporated

Business Category

Television Home Shopping

Shopping Service - Personal

Alternate Business Names

Be Active

Fast Brite

Gyro Bowl

Mighty Fixit

Mighty Putty

Plymouth Direct

Tag Away

Tag Away Skin Tag Remover

Urine Gone