



BBB BUSINESS REVIEW

What is a BBB Business Review?

THIS BUSINESS IS NOT BBB ACCREDITED

Public Storage, Inc.

(310) 715-6100

[View Additional Phone Numbers](#)

701 Western Ave Ste 200, Glendale, CA 91201-2349

<http://www.publicstorage.com>



On a scale of A+ to F

Reason for Rating

[BBB Ratings System Overview](#)

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BBB Accreditation

Public Storage, Inc. is not BBB Accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets [BBB accreditation standards](#), which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

Reason for Rating

BBB rating is based on 16 factors. [Get the details about the factors considered.](#)

Factors that *lowered* Public Storage, Inc.'s rating include:

- Failure to respond to 109 complaints filed against business.
- BBB does not have a clear understanding of this business.

Customer Complaints Summary

264 complaints closed with BBB since March 10, 2013

Complaint Type	Total Closed Complaints
Advertising / Sales Issues	27
Billing / Collection Issues	77
Delivery Issues	1
Guarantee / Warranty Issues	3
Problems with Product / Service	156
Total Closed Complaints	264

Government Actions

BBB knows of no significant government actions involving Public Storage, Inc..

What government actions does BBB report on?

Advertising Review

BBB has nothing to report concerning Public Storage, Inc.'s advertising at this time.

What is BBB Advertising Review?

Additional Information

Business started: 01/01/1971

Number of Employees

1

Business Category

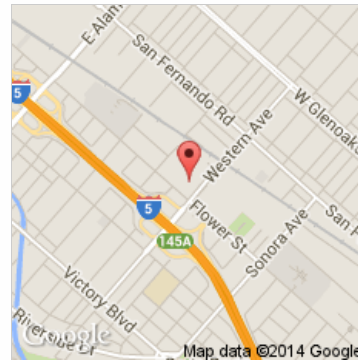
Office Records Stored, Storage Units - Household & Commercial

Alternate Business Names

Centinela Storage Associates, PSI, Inc Clearing Company, Public Storage, Public Storage Corporation, Public Storage Management, Public Storage Rental Center

Industry Tips

Relocating Across State Lines? Know Your Rights and Responsibilities
Tips on Renting a Self-Storage Unit



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