		102/07/14 Page 1 01 38 Page 1D #.3
		FILED CLERK, U.S. DISTRICT COURT
1	Christopher M. Burke (214799) cburke@scott-scott.com	FEB - 7 2014
2	Hal D. Cunningham (243048)	CENTRAL DISTRICT OF CALIFORNIA BY
3	hcunningham@scott-scott.com	-
4	SCOTT+SCOTT, ATTORNEYS AT LAV 4771 Cromwell Avenue	N, LLP
5	Los Angeles, CA 90027	
6	Telephone: 213-985-1274 Facsimile: 213-985-1278	
7		
8	Counsel for Plaintiff	
9	[Additional Counsel on Signature Page]	
10	UNITED STATES I	DISTRICT COURT
11	CENTRAL DISTRIC	
12	WESTERN	DIVISION
13	HENRY ESTRADA. Individually and on	OV14-989 RGK (FFMK)
14	HENRY ESTRADA, Individually and on Behalf of All Others Similarly Situated,	CLASS ACTION COMPLAINT
15	Plaintiff,	DEMAND FOR JURY TRIAL
16	VS.	
17	NESTLE USA, INC.,	
18	Defendant.	
19		
20		
21		
22		
23		
24		
25		
26		
27		
28		
		CLASS ACTIÓN COMPLAINT

Plaintiff Henry Estrada ("Plaintiff") alleges the following based upon 1 2 personal knowledge as to himself and his own acts, and upon information and belief and the investigation by Plaintiff's counsel, which included, among other 3 things, a review of public documents, marketing materials, and announcements 4 made by Nestle USA, Inc. ("Nestle" or "Defendant") as to all other matters. 5 Plaintiff believes that substantial additional evidentiary support exists for the 6 7 allegations set forth herein and will be available after a reasonable opportunity for 8 discovery.

9

#### NATURE OF THE ACTION

10

This action seeks to remedy the unfair, deceptive, and unlawful 1. business practices of Defendant with respect to the marketing, advertising, 11 labeling, and sales of Nescafe Decaf branded decaffeinated instant coffees (the 12 "Nescafe Decaf"), such as Nescafe Decaf Taster's Choice Decaf House Blend and 13 Nescafe Decaf Clasico Decaf Dark Roast. 14

15 2. Defendant recognizes that consumers who purchase decaffeinated 16 products wish to avoid or limit their consumption of caffeine. Consumers typically substitute decaffeinated for caffeinated coffee in an effort to abstain from caffeine, 17 whether on account of various medical conditions, certain prescription drug 18 19 interactions, or just a desire to avoid the stimulant effect of caffeine later in the 20 day.

During the Class Period, Defendant has manufactured, distributed, 21 3. and sold Nescafe Decaf and consistently has marketed, advertised, and labeled 22 Nescafe Decaf as decaffeinated - which the reasonable consumer understands to 23 24 mean that the product has a negligible amount of caffeine. In fact, ounce for ounce, Nescafe Decaf has nearly as much caffeine as Coca-Cola Classic. 25

When purchasing Nescafe Decaf, Plaintiff relied on Defendant's 26 4. 27 misrepresentations that Nescafe Decaf is decaffeinated and thus has a negligible

1

quantity of caffeine. Plaintiff would not have purchased Nescafe Decaf had he
 known the truth. Plaintiff suffered an injury by purchasing the Product. Plaintiff
 did not receive coffee with negligible caffeine content; rather, he received the
 opposite – coffee with nearly as much caffeine as soda.

Defendant's conduct of falsely marketing, advertising, labeling, and 5 5. selling Nescafe Decaf as decaffeinated coffee constitutes unfair, unlawful, and 6 fraudulent conduct; is likely to deceive members of the public; and is unethical, 7 8 oppressive, unscrupulous, and/or substantially injurious to consumers, because, 9 among other things, it misrepresents the characteristics of goods and services. As such. Plaintiff seeks relief in this action individually and as a class action on behalf 10 of all purchasers in the United States of Defendant's Nescafe Decaf (the "Class"). 11 Plaintiff also seeks relief in this action individually and as a class action on behalf 12 of a subclass of all purchasers in California of Defendant's Nescafe Decaf (the 13 "California Class"). 14

15

#### JURISDICTION AND VENUE

16 6. Pursuant to Local Rule 8.1, this Court has original jurisdiction over the claims asserted herein individually and on behalf of the class pursuant to 28 17 U.S.C. §1332, as amended in February 2005 by the Class Action Fairness Act. 18 19 Subject matter jurisdiction is proper because: (1) the amount in controversy in this class action exceeds five million dollars, exclusive of interest and costs; and (2) a 20 substantial number of the members of the proposed classes are citizens of a state 21 22 different from that of Defendant. Personal jurisdiction is proper as Defendant is headquartered in this District and has advertised, marketed, and sold Nescafe 23 24 Decaf to Plaintiff and other consumers in this District and has purposefully availed itself of the privilege of conducting business activities within this District. 25

26 7. Defendant (a citizen of California) has distributed, marketed,
27 advertised, labeled, and sold Nescafe Decaf, which is the subject of the present

2

complaint, in this District. Thus, under 28 U.S.C. §§1391(c)(2) and (d), Defendant
is deemed to reside in this District. As such, venue is proper in this judicial district
under 28 U.S.C. §1391(b)(1) because Defendant is deemed to reside in this District
and under 28 U.S.C. §1391(b)(2) because Defendant conducts business in this
District and a substantial part of the acts or omissions giving rise to the claims set
forth herein occurred in this District.

7

#### PARTIES

8 8. Plaintiff Henry Estrada is a citizen of California and an individual 9 consumer. During the Class Period, Plaintiff purchased Nescafe Clasico Decaf on numerous occasions, including in February, April, June, August, and October 2013 10 at Food 4 Less in Los Angeles, California, Walmart in Baldwin Park, and 11 California and Cardenas Market in Rialto, California. Prior to purchasing the 12 Product, Plaintiff read and relied upon false and misleading statements that were 13 prepared by and/or approved by Defendant and its agents and disseminated through 14 the Nescafe Decaf packaging that he was purchasing and paying for decaffeinated 15 16 coffee. Plaintiff understood that he was purchasing and receiving coffee with negligible caffeine content and was deceived when he received a product that was 17 caffeinated. In fact, Defendant's Decaf has almost the same milligram per fluid 18 19 ounce of caffeine in caffeinated sodas. In other words, two six-ounce cups of Defendant's decaf is equivalent to drinking a can of caffeinated soda, such as Coca 20 Cola Classic. But for Defendant's misrepresentations, Plaintiff would not have 21 purchased Nescafe Clasico Decaf. Plaintiff thus was damaged by Defendant's 22 practices. 23

9. Defendant Nestlé USA, Inc. is headquartered at 800 North Brand
Blvd., Glendale, CA 91203. Defendant distributes, markets, advertises, and sells
Nescafe Decaf in California and throughout the rest of the United States.

- 27
- 28

# **ALLEGATIONS OF FACT**

#### **Defendant's False and Misleading Statements** A.

Nescafe Decaf is manufactured, distributed, marketed, advertised, and 10. sold by Defendant to consumers as decaffeinated coffee with negligible caffeine 4 content.

6 11. Throughout the Class Period, Defendant engaged in, and Plaintiff and members of the Classes were exposed to, a long-term marketing and advertising 7 campaign in which Defendant utilized various forms of media, including, but not 8 9 limited to, print advertising on the Nescafe Decaf label and the Nescafe Decaf website. Defendant consistently has made certain representations in the labeling, 10 advertising, and marketing that their product was decaffeinated, which is false and 11 To accomplish this, Defendant uses an integrated, nationwide 12 misleading. messaging campaign to consistently convey the deceptive and misleading message 13 that Nescafe Decaf is coffee that contains negligible caffeine. This message, at a 14 15 *minimum*, is conveyed at the point of purchase on the Nescafe Decaf packaging Thus, all consumers are exposed to the same message whether 16 and labeling. viewed on the website, or on the label: 17

1

2

3



12. These statements mislead the consumer into believing that the Product 1 2 is a decaffeinated product containing negligible caffeine, when, in fact, the Product contains as nearly as much caffeine as soda does. 3

4

5

13. Plaintiff and the Classes reasonably understood the Product's packaging to mean that the Product has a negligible amount of caffeine and relied on such representations in making their purchases of the Product.

7

**B**.

6

#### **Nescafe Decaf Contains More Than a Trace Amount of Caffeine**

Although Defendant leads consumers to believe that Nescafe Decaf is 8 14. 9 decaffeinated, and thus has a negligible amount of caffeine, Nescafe Decaf actually has nearly as much caffeine as caffeinated soda. Laboratory testing using High 10 Performance Liquid Chromatography (HPLC) after alkaline extraction shows that 11 Defendant's Nescafe Taster's Choice Decaf House Blend contains 1340 µg 12 caffeine per gram of coffee and Nescafe Clasico Decaf Dark Roast contains 1060 13 µg caffeine per gram of coffee. Converting these results to mg caffeine per fluid 14 ounce of coffee Nescafe Taster's Choice Decaf House Blend contains 2.23 mg 15 caffeine per fluid ounce of coffee and Nescafe Clasico Decaf Dark Roast contains 16 1.77 mg caffeine per fluid ounce of coffee. By comparison, one 12 ounce can of 17 Coca-Cola Classic ("Coke") contains 35 mg of caffeine – that is 2.92 mg caffeine 18 per fluid ounce. In sum, two six-ounce cups of Nescafe Decaf has nearly the same 19 amount of caffeine as one can of Coke. 20

21

15. That Nescafe Decaf has more than a trace amount of caffeine is material to consumers, including Plaintiff and members of the Classes, who are 22 seeking to purchase and consume caffeine free products. 23

24 16. No reasonable consumer would know or have reason to know that Nescafe Decaf contains nearly as much caffeine as caffeinated soda. The quantity 25 of caffeine in Nescafe Decaf is within the exclusive knowledge of Defendant and is 2627 not known to ordinary consumers, including Plaintiff and members of the Classes.

Defendant actively conceals this material fact from consumers, including Plaintiff
 and members of the Classes.

3

## C. Consumers Who Purchase Decaffeinated Beverages Seek to Avoid Caffeine Consumption

4 Defendant realizes that consumers are increasingly aware of the 17. 5 relationship between health and diet and, thus, understand the importance and 6 value of descriptors and labels that convey information to consumers. Defendant 7 recognizes that consumers who purchase decaffeinated products wish to avoid or 8 limit their consumption of caffeine. Consumers typically substitute decaffeinated 9 for caffeinated coffee in an effort to abstain from caffeine, whether on account of 10 various medical conditions, certain prescription drug interactions, or just a desire to 11 avoid the stimulant effect of caffeine later in the day.

12 13

18. A reasonable consumer understands a decaffeinated product to be one that contains only trace quantities of caffeine.

14 Indeed, Defendant acknowledges this fact and affirmatively states on 19. 15 its Facebook page: "NESCAFÉ® CLÁSICOTM Decaf - all the flavor of 16 **CLÁSICO**<sup>TM</sup> **NESCAFÉ®** caffeine." without 17 https://www.facebook.com/nescafeusa/app 358435260968998 (last accessed 18 February 3, 2014)(emphasis added).

19 Consumers lack the meaningful ability to test or independently 20. 20 ascertain the truthfulness of food labeling claims such as "decaffeinated," 21 especially at the point of sale. Consumers would not know the true nature of the 22 caffeine content merely by reading the ingredient label; its discovery requires 23 investigation beyond the grocery store and knowledge of food chemistry beyond 24 that of the average consumer. Thus, reasonable consumers must, and do, rely on 25 food companies such as Defendant's to honestly report the nature of a food's 26 ingredients, and food companies such as Defendant's intend and know that 27 consumers rely upon food labeling statements in making their purchasing

7

decisions. Such reliance by consumers is also eminently reasonable, since food
 companies are prohibited from making false or misleading statements on their
 products under federal law.

4 21. Defendant unscrupulously capitalizes on consumers' desire for
5 decaffeinated products by deceptively labeling, advertising, and marketing Nescafe
6 Decaf.

7

#### DAMAGES TO PLAINTIFF AND THE CLASSES

8 22. Plaintiff purchased the Product based on Defendant's labeling,
9 advertising, and marketing that the Product is decaffeinated.

10 23. Defendant created, manufactured, distributed, and sold products that 11 are misbranded. Misbranded products cannot be legally manufactured, distributed, 12 sold, or held, and have no economic value and are legally worthless as a matter of 13 law. Had Defendant truthfully disclosed that Nescafe Decaf was actually 14 caffeinated, Plaintiff would have not purchased the Product and would have 15 purchased a product that, in fact, does not contain caffeine.

- 16
- 17

18

### TOLLING OF THE STATUTE OF LIMITATIONS, FRAUDULENT CONCEALMENT, EQUITABLE TOLLING, AND CONTINUING VIOLATIONS

Plaintiff did not discover, and could not have discovered, through the
 exercise of reasonable diligence the existence of the claims sued upon herein until
 immediately prior to commencing this civil action.

22 25. Any applicable statutes of limitation have been tolled by Defendant's
 23 affirmative acts of fraudulent concealment and continuing misrepresentations, as
 24 the facts alleged above reveal.

25 26. Because of the self-concealing nature of Defendant's actions and
 affirmative acts of concealment, Plaintiff and the Classes assert the tolling of any
 applicable statutes of limitations affecting the claims raised herein.

8

1 27. Defendant continues to engage in the deceptive practice, and 2 consequently, unwary consumers are injured on a daily basis by Defendant's 3 unlawful conduct. Therefore, Plaintiff and the Classes submit that each instance 4 that Defendant engaged in the conduct complained of herein and each instance that 5 a member of any Class purchased Nescafe Decaf constitutes part of a continuing 6 violation and operates to toll the statutes of limitation in this action.

7 28. Defendant is estopped from relying on any statute of limitations8 defense because of its unfair or deceptive conduct.

9 29. Defendant's conduct was and is, by its nature, self-concealing. Still, 10 Defendant, through a series of affirmative acts or omissions, suppressed the 11 dissemination of truthful information regarding their illegal conduct, and actively 12 has foreclosed Plaintiff and the Classes from learning of their illegal, unfair, and/or 13 deceptive acts. These affirmative acts included concealing the amount of caffeine 14 in Nescafe Decaf.

30. By reason of the foregoing, the claims of Plaintiff and the Classes are
timely under any applicable statute of limitations, pursuant to the discovery rule,
the equitable tolling doctrine, and fraudulent concealment.

18

22

23

24

25

26

27

# **CLASS ACTION ALLEGATIONS**

19 31. Plaintiff brings this action individually and as a class action pursuant
20 to Federal Rule of Civil Procedure 23 on behalf of himself and the Class defined as
21 follows:

All persons in the United States who purchased Nescafe Decaf from January 2010 until the date notice is disseminated for personal or household use, and not for resale or distribution purposes. Specifically excluded from this Class are Defendant; the officers, directors, or employees of Defendant; any entity in which a Defendant has a controlling interest; and any affiliate, legal representative, heir, or assign of Defendant. Also excluded are those who assert claims for personal injury as well as any federal, state, or local governmental entities, any judicial officer presiding over this action and the

9

members of his/her immediate family and judicial staff, and any juror assigned to this action.

2 3

4

5

6

7

1

32. Plaintiff also brings this action individually and as a class action pursuant to Federal Rule of Civil Procedure 23 on behalf of all persons located within the state of California and on behalf of all persons located within the states with similar consumer protection laws, breach of express warranty laws and breach of implied warranty laws.

33. The Classes are sufficiently numerous, as each includes thousands of 8 persons who have purchased the Product. Thus, joinder of such persons in a single 9 action or bringing all members of the Classes before the Court is impracticable for 10 purposes of Rule 23(a)(1). The question is one of a general or common interest of 11 many persons and it is impractical to bring them all before the Court. The 12 disposition of the claims of the members of the Classes in this class action will 13 substantially benefit both the parties and the Court. 14

There are questions of law and fact common to each Class for 34. 15 purposes of Rule 23(a)(2), including whether Defendant's labels and packaging 16 include uniform misrepresentations that misled Plaintiff and the other members of 17 the Classes to believe the Product contains a negligible quantity of caffeine. The 18 members of each Class were and are similarly affected by having purchased 19 Nescafe Decaf for its intended and foreseeable purpose as promoted, marketed, 20advertised, packaged, and labeled by Defendant as set forth in detail herein, and 21 the relief sought herein is for the benefit of Plaintiff and other members of the 22 Classes. Thus, there is a well-defined community of interest in the questions of 23 law and fact involved in this action and affecting the parties. 24

35. Plaintiff asserts claims that are typical of the claims of each respective
Class for purposes of Rule 23(a)(3). Plaintiff and all members of each respective
Class have been subjected to the same wrongful conduct because they have

purchased the Product, which is not decaffeinated as represented. Plaintiff
 purchased the Product, on the belief it was decaffeinated, containing a negligible
 quantity of caffeine. Plaintiff and the members of each Class thus have purchased a
 product they did not want.

5 36. Plaintiff will fairly and adequately represent and protect the interests 6 of the other members of each respective Class for purposes of Rule 23(a)(4). 7 Plaintiff has no interests antagonistic to those of other members of each respective 8 Class. Plaintiff is committed to the vigorous prosecution of this action and has 9 retained counsel experienced in litigation of this nature to represent his interests. 10 Plaintiff anticipates no difficulty in the management of this litigation as a class 11 action.

12 37. Class certification is appropriate under Rule 23(b)(2) because 13 Defendant has acted on grounds that apply generally to each Class, so that final 14 injunctive relief or corresponding declaratory relief is appropriate respecting each 15 Class as a whole. Defendant utilizes an integrated, nationwide messaging 16 campaign that includes uniform misrepresentations that misled Plaintiff and the 17 other members of each Class.

18 38. Class certification is appropriate under Rule 23(b)(3) because
19 common questions of law and fact substantially predominate over any questions
20 that may affect only individual members of each Class. Among these common
21 questions of law and fact are:

- a. whether Defendant misrepresented or omitted material facts in
  connection with the promotion, marketing, advertising, packaging, labeling,
  and sale of Nescafe Decaf;
  - b. whether Defendant's labeling of Nescafe Decaf is likely to deceive the members of each Class;
- 27 28

25

c. whether Defendant's conduct is unethical, oppressive, unscrupulous, and/or substantially injurious to consumers;

d. whether Defendant represented that Nescafe Decaf has characteristics, benefits, uses, or qualities that it does not have;

e. whether Defendant's acts and practices in connection with the promotion, marketing, advertising, packaging, labeling, distribution, and sale of Nescafe Decaf violated the laws alleged herein;

f. whether Plaintiff and members of the Classes are entitled to injunctive and other equitable relief; and

10

1

2

3

4

5

6

7

8

9

g. whether Defendant was unjustly enriched by its conduct.

39. Defendant engaged in a common course of conduct giving rise to the
legal rights sought to be enforced by the members of each respective Class.
Similar or identical statutory and common law violations and deceptive business
practices are involved. Individual questions, if any, pale by comparison to the
numerous common questions that predominate.

40. The injuries sustained by Plaintiff and the members of each Class
flow, in each instance, form a common nucleus of operative facts – Defendant's
misconduct.

19 41. Plaintiff and the members of each Class have been damaged by
20 Defendant's misconduct. The members of each Class have paid for a product that
21 they would not have purchased in the absence of Defendant's deceptive scheme.

- 42. Proceeding as a class action provides substantial benefits to both the
  parties and the Court because this is the most efficient method for the fair and
  efficient adjudication of the controversy. Members of each Class have suffered,
  and will suffer, irreparable harm and damages as a result of Defendant's wrongful
  conduct. Because of the nature of the individual claims of the members of each
  Class, few, if any, could or would otherwise afford to seek legal redress against
- 28

Defendant for the wrongs complained of herein, and a representative class action is 1 2 therefore the appropriate, superior method of proceeding and essential to the interests of justice insofar as the resolution of claims of the members of each Class 3 is concerned. Absent a representative class action, members of each Class would 4 5 continue to suffer losses for which they would have no remedy, and Defendant 6 would unjustly retain the proceeds of their ill-gotten gains. Even if separate actions could be brought by individual members of each Class, the resulting 7 8 multiplicity of lawsuits would cause undue hardship, burden, and expense for the 9 Court and the litigants, as well as create a risk of inconsistent rulings, which might be dispositive of the interests of the other members of each Class who are not 10 parties to the adjudications and/or may substantially impede their ability to protect 11 12 their interests.

#### **CAUSES OF ACTION**

13

14

15

16

17

18

19

#### FIRST CLAIM FOR RELIEF

#### (Unjust Enrichment on Behalf of the Classes, or in the Alternative, on Behalf of the California Class)

43. Plaintiff realleges each and every allegation contained above as if fully set forth herein and, to the extent necessary, pleads this cause of action in the alternative.

44 Plaintiff brings this claim individually, as well as on behalf of 20 members of the nationwide Class, under California law. Although there are 21 numerous permutations of the elements of the unjust enrichment cause of action in 22 the various states, there are few real differences. In all states, the focus of an 23 unjust enrichment claim is whether the defendant was unjustly enriched. At the 24 core of each state's law are two fundamental elements - the defendant received a 25 benefit from the plaintiff and it would be inequitable for the defendant to retain 26 that benefit without compensating the plaintiff. The focus of the inquiry is the 27 same in each state. Since there is no material conflict relating to the elements of 28

unjust enrichment between the different jurisdictions from which class members
 will be drawn, California law applies to the claims of the Class.

- 3 45. In the alternative, Plaintiff brings this claim individually as well as on4 behalf of the California Class.
- 5

6

46. At all times relevant hereto, Defendant deceptively labeled, marketed, advertised, and sold Nescafe Decaf to Plaintiff and the Class.

Plaintiff and members of the Class conferred upon Defendant non-7 47. gratuitous payments for Nescafe Decaf that they would not have but for 8 9 Defendant's deceptive labeling, advertising, and marketing. Defendant accepted or retained the non-gratuitous benefits conferred by Plaintiff and members of the 10 Class, with full knowledge and awareness that, as a result of Defendant's 11 deception, Plaintiff and members of the Class were not receiving a product of the 12 13 quality, nature, fitness, or value that had been represented by Defendant and reasonable consumers would have expected. 14

15 48. Defendant has been unjustly enriched in retaining the revenues derived from purchases of Nescafe Decaf by Plaintiff and members of the Class, 16 which retention under these circumstances is unjust and inequitable because 17 Defendant misrepresented that Nescafe Decaf is decaffeinated, containing a 18 19 negligible quantity of caffeine, when in fact it contains more caffeine than the reasonable consumer would expect, which caused injuries to Plaintiff and members 20 of the Class because they paid for a product they did not want due to the 21 mislabeling of Nescafe Decaf. 22

49. Retaining the non-gratuitous benefits conferred upon Defendant by
Plaintiff and members of the Class under these circumstances made Defendant's
retention of the non-gratuitous benefits unjust and inequitable. Thus, Defendant
must pay restitution to Plaintiff and members of the Class for unjust enrichment, as
ordered by the Court.

#### SECOND CLAIM FOR RELIEF

# (Plaintiff, on Behalf of Himself, the California Class, and Classes in the States with Similar Laws, Alleges Breach of Express Warranty)

50. Plaintiff realleges each and every allegation contained above as if 4 fully set forth herein and, to the extent necessary, pleads this cause of action in the alternative.

51. Plaintiff brings this Count individually under the laws of the state 7 where he purchased Nescafe Decaf and on behalf of: (a) all other persons who 8 purchased Nescafe Decaf in the same State; and (b) all other persons who 9 purchased Nescafe Decaf in States having similar laws regarding express warranty. 10

Defendant's representations, as described herein, are affirmations by 52. 11 Defendant that Nescafe Decaf is decaffeinated, which the reasonable consumer 12 understands to mean that it contains a negligible quantity of caffeine. Defendant's 13 representations regarding Nescafe Decaf are made to Plaintiff and the other 14 members of the Classes at the point of purchase and are part of the description of 15 the goods. Those promises constituted express warranties and became part of the 16 basis of the bargain, between Defendant on the one hand, and Plaintiff and the 17 Classes on the other. 18

53. In addition, or in the alternative, Defendant made each of the above-19 described representations to induce Plaintiff and the Classes to rely on such 20representations, and they each did so rely on Defendant's representations as a 21 material factor in their decisions to purchase Nescafe Decaf. Plaintiff and other 22 members of the Classes would not have purchased Nescafe Decaf but for these 23 representations and warranties. 24

Nescafe Decaf did not, in fact, meet the representations Defendant 54. 25 made about Nescafe Decaf, as described herein. 26

15

27

1

2

3

5

55. At all times relevant to this action, Defendant falsely represented that
 Nescafe Decaf is decaffeinated, when in fact it contains more caffeine than the
 reasonable consumer would expect.

4 56. At all times relevant to this action, Defendant made false
5 representations in breach of the express warranties and in violation of state express
6 warranty laws, including:

- a. Alaska St. §45.02.313;
  - b. Ariz. Rev. Stat. Ann. §47-2313;
- c. Ark. Code Ann. §4-2-313;
- 10 d. Cal. Com. Code §2313;
  - e. Colo. Rev. Stat. §4-2-313;
- 12 f. Conn. Gen. Stat. Ann. §42a-2-313;
  - g. D.C. Code §28:2-313;
- 14 h. Fla. Stat. §672.313;
- 15 i. Haw. Rev. Stat. §490:2-313;
  - j. 810 Ill. Comp. Stat. 5/2-313;
- 17 k. Ind. Code §26-1-2-313;
  - l. Kan. Stat. Ann. §84-2-313;
- 19 m. La. Civ. Code. Ann. art. 2520;
  - n. Maine Rev. Stat. Ann. 11 §2-313;
    - o. Mass. Gen. Laws Ann. 106 §2-313;
    - p. Minn. Stat. Ann. §336.2-313;
    - q. Miss. Code Ann. §75-2-313;
    - r. Mo. Rev. Stat. §400.2-313;
      - s. Mont. Code Ann. §30-2-313;
    - t. Neb. Rev. Stat. §2-313;
      - u. Nev. Rev. Stat. §104.2313;
- 28

7

8

9

11

13

16

18

20

21

22

23

24

25

26

Case 2:14-cv-00989-RGK-FFM Document 1 Filed 02/07/14 Page 18 of 38 Page ID #:20

1	V.	N.H. Rev. Stat. Ann. §382-A:2-313;				
2	W.	N.J. Stat. Ann. §12A:2-313;				
3	Х.	N.M. Stat. Ann. §55-2-313;				
4	у.	N.Y. U.C.C. Law §2-313;				
5	Z.	N.C. Gen. Stat. Ann. §25-2-313;				
6	aa.	Okla. Stat. Ann. tit. 12A, §2-313;				
7	bb.	Or. Rev. Stat. §72.3130;				
8	cc.	Pa. Stat. Ann. tit. 13, §2313;				
9	dd.	R.I. Gen. Laws §6A-2-313;				
10	ee.	S.C. Code Ann. §36-2-313;				
11	ff.	S.D. Codified Laws. §57A-2-313;				
12	gg.	Tenn. Code Ann. §47-2-313;				
13	hh.	Tex. Bus. & Com. Code Ann. §2.313;				
14	ii.	Utah Code Ann. §70A-2-313;				
15	jj.	Vt. Stat. Ann. tit. 9A§2-313;				
16	kk.	Wash. Rev. Code §62A.2-313;				
17	11.	W. Va. Code §46-2-313;				
18	mm.	Wyo. Stat. Ann. §34.1-2-313;				
19	57. T	he above statutes do not require privity of contract in order to				
20	recover for bre	ach of express warranty.				
21	58. A	s a proximate result of this breach of warranty by Defendant,				
22	Plaintiff and o	ther members of the Classes have been damaged in an amount to be				
23	determined at trial because Nescafe Decaf did not have the composition, attributes,					
24	characteristics, nutritional value, health qualities, or value promised.					
25	59. W	herefore, Plaintiff and the Classes demand judgment against				
26	Defendant for	compensatory damages, plus interest, costs, and such additional				
27						
28		17 CLASS ACTION COMPLAINT				
	I					

relief as the Court may deem appropriate or to which Plaintiff and the Classes may
 be entitled.

3

4

5

#### THIRD CLAIM FOR RELIEF

## (Plaintiff, on Behalf of Himself, the California Class, and Classes in the States with Similar Laws, Alleges Breach of Implied Warranty)

6 60. Plaintiff realleges each and every allegation contained above as if
7 fully set forth herein and, to the extent necessary, pleads this cause of action in the
8 alternative.

9 61. Plaintiff brings this Count individually under the laws of the state
10 where he purchased Nescafe Decaf and on behalf of: (a) all other persons who
11 purchased Nescafe Decaf in the same State; and (b) all other persons who
12 purchased Nescafe Decaf in States having similar laws regarding implied
13 warranties.

14 62. The Uniform Commercial Code §2-314 provides that unless excluded
15 or modified, a warranty that the goods shall be merchantable is implied in a
16 contract for their sale if the seller is a merchant with respect to goods of that kind.
17 This implied warranty of merchantability acts as a guarantee by the seller that his
18 goods are fit for the ordinary purposes for which they are to be used.

19 63. Defendant developed, manufactured, advertised, marketed, sold,
20 and/or distributed the Product and represented that the Product was fit for a
21 particular use, specifically that the Product could be used as a decaffeinated
22 beverage containing a negligible quantity of caffeine. Contrary to such
23 representations, Defendant failed to disclose that the Product is not decaffeinated
24 containing a negligible quantity of caffeine, as promised.

64. At all times, the following states listed below, including the District of
Columbia, have codified and adopted the provisions of the Uniform Commercial
Code governing the implied warranty of merchantability:

# Case 2:14-cv-00989-RGK-FFM Document 1 Filed 02/07/14 Page 20 of 38 Page ID #:22

1	a.	Ala. Code §7-2-314;	
2	b.	Alaska Stat. §45.02.314;	
3	с.	Ariz. Rev. Stat. Ann. §47-2314;	
4	d.	Ark. Code Ann. §4-2-314;	
5	e.	Cal. Com. Code §2314;	
6	f.	Colo. Rev. Stat. §4-2-314;	
7	g.	Conn. Gen. Stat. Ann. §42a-2-314;	
8	h.	Del. Code Ann. tit. 6 §2-314;	
9	i.	D.C. Code §28:2-314;	
10	j.	Fla. Stat. §672.314;	
11	k.	Ga. Code Ann. §11-2-314;	
12	1.	Haw. Rev. Stat. §490:2-314;	
13	m.	Idaho Code §28-2-314;	
14	n.	810 Ill. Comp. Stat. Ann. 5/2-314;	
15	0.	Ind. Code Ann. §26-1-2-314;	
16	p.	Iowa Code Ann. §554.2314;	
17	q.	Kan. Stat. Ann. §84-2-314;	
18	r.	Ky. Rev. Stat. Ann. §355.2-314;	
19	S.	La. Civ. Code Ann. art. §2520;	
20	t.	Me. Rev. Stat. Ann. 11 §2-314;	
21	u.	Md. Code Ann. Com. Law §2-314;	
22	v.	Mass. Gen. Laws Ch. 106 §2-314;	
23	W.	Mich. Comp. Laws Ann. §440.2314;	
24	Х.	Minn. Stat. Ann. §336.2-314;	
25	у.	Miss. Code Ann. §75-2-314;	
26	Z.	Mo. Rev. Stat. §400.2-314;	
27	aa.	Mont. Code Ann. §30-2-314;	
28		19	
			CLASS ACTION COMPLAINT

Case 2:14-cv-00989-RGK-FFM Document 1 Filed 02/07/14 Page 21 of 38 Page ID #:23

1	bb.	Nev. Rev. Stat. §104.2314;
2	cc.	N.H. Rev. Stat. Ann. §382-A:2-314;
3	dd.	N.J. Stat. Ann. §12A:2-314;
4	ee.	N.M. Stat. Ann. §55-2-314;
5	ff.	N.Y. U.C.C. Law §2-314;
6	gg.	N.C. Gen. Stat. Ann. §25-2-314;
7	hh.	N.D. Cent. Code §41-02-314;
8	ii.	Ohio Rev. Code Ann. §1302.27;
9	jj.	Okla. Stat. Ann. tit. 12A §2-314;
10	kk.	Or. Rev. Stat. §72.3140;
11	11.	Pa. Stat. Ann. tit. 13 §2314;
12	mm.	R.I. Gen. Laws §6A-2-314;
13	nn.	S.C. Code Ann. §36-2-314;
14	00.	S.D. Codified Laws §57A-2-314;
15	pp.	Tenn. Code Ann. §47-2-314;
16	qq.	Tex. Bus. & Com. Code Ann. §2-314;
17	rr.	Utah Code Ann. §70A-2-314;
18	SS.	Va. Code Ann. §8.2-314;
19	tt.	Vt. Stat. Ann. tit. 9A §2-314;
20	uu.	W. Va. Code §46-2-314;
21	VV.	Wash. Rev. Code §62A 2-314;
22	WW.	Wis. Stat. Ann. §402.314; and
23	XX.	Wyo. Stat. Ann. §34.1-2-314.
24	65.	As developer, manufacturer, producer, advertiser, marketer, seller
25	and/or dist	ributor of coffee products, Defendant is a "merchant" within the
26	meaning of	the various states' commercial codes governing the implied warranty
27	of merchant	ability.
28		20

Further, Defendant is a merchant with respect to the Product. 66. 1 2 Defendant developed, manufactured, produced, advertised, marketed, sold, and/or distributed the Product and represented to Plaintiff and the Classes that they 3 developed the Product as decaffeinated containing a negligible quantity of caffeine, 4 as described herein. Further, Defendant, by selling the Product to Plaintiff and the 5 Classes has held itself out as a retailer of the Product that could be used as a 6 decaffeinated product containing a negligible quantity of caffeine, in fact, has 7 derived a substantial amount of revenues from the sale of the Product. 8

9 67. The Product can be classified as "goods," as defined in the various
10 states' commercial codes governing the implied warranty of merchantability.

68. As a merchant of the Product, Defendant knew that purchasers relied
upon it to develop, manufacture, produce, sell, and distribute a product that could
be used as a decaffeinated product containing a negligible quantity of caffeine, as
promised.

15 69. Defendant developed, manufactured, produced, sold, and distributed
16 the Product to consumers such as Plaintiff and the Classes. They knew that the
17 Product would be used as a decaffeinated product containing a negligible quantity
18 of caffeine, as promised.

19 70. Defendant specifically represented in the labeling of the Product that20 it is decaffeinated, as described herein.

71. At the time that Defendant developed, manufactured, sold, and/or
distributed the Product, Defendant knew the purpose for which the Product was
intended and impliedly warranted that the Product was of merchantable quality and
was fit for its ordinary purpose – a decaffeinated product containing a negligible
quantity of caffeine.

26 72. Defendant breached their implied warranties in connection with the27 sale of the Product to Plaintiff and members of the Classes. The Product was not

fit for its ordinary purposes and intended use as a decaffeinated product containing
 a negligible quantity of caffeine, because the Product contains nearly as much
 caffeine as soda does.

73. Defendant had actual knowledge that the Product was not a
decaffeinated product containing a negligible quantity of caffeine as promised and
thus was not fit for its ordinary purpose and Plaintiff therefore was not required to
notify Defendant of the breach. If notice is required, Plaintiff and the Classes
adequately have provided Defendant of such notice through the filing of this
lawsuit.

10 74. As a direct and proximate result of Defendant's breach of implied warranties, Plaintiff and other members of the Classes have been injured. Plaintiff 11 12 and the other members of the Classes would not have purchased the Product but for Defendant's representations and warranties. Defendant misrepresented the 13 character of the Product, which caused injuries to Plaintiff and the other members 14 of the Classes because they purchased products that were not of a character and 15 fitness as promised and therefore had no value to Plaintiff and the other members 16 of the Classes. 17

# 18

21

# FOURTH CLAIM FOR RELIEF

# (Plaintiff, on Behalf of Himself and the California Class, Alleges Violations of California Business & Professions Code §17200 *et seq*. Based on Fraudulent Acts and Practices)

75. Plaintiff realleges each and every allegation contained above as if
fully set forth herein and, to the extent necessary, pleads this cause of action in the
alternative.

76. Plaintiff brings this claim individually and on behalf of members of
the California Class under California law.

77. Under Business & Professions Code §17200, any business act or
 practice that is likely to deceive members of the public constitutes a fraudulent
 business act or practice.

78. Defendant has engaged, and continues to engage, in conduct that is
likely to deceive members of the public. This conduct includes, but is not limited
to, misrepresenting that the Product is a decaffeinated product containing a
negligible quantity of caffeine.

8 79. After reviewing the packaging for the Product, Plaintiff purchased the 9 Product in reliance on Defendant's representations that the Product is a decaffeinated product containing a negligible quantity of caffeine. Plaintiff would 10 11 not have purchased the Product at all, but for Defendant's false promotion of the Product as a decaffeinated product containing a negligible quantity of caffeine. 12 Plaintiff and the California Class have all paid money for Nescafe Decaf. 13 However, Plaintiff and the California Class did not obtain the full value of the 14 advertised product due to Defendant's misrepresentations regarding Nescafe 15 Decaf. Accordingly, Plaintiff and the California Class have suffered injury in fact 16 and lost money or property as a direct result of Defendant's misrepresentations and 17 material omissions. 18

19 80. By committing the acts alleged above, Defendant has engaged in
20 fraudulent business acts and practices, which constitute unfair competition within
21 the meaning of Business & Professions Code §17200.

81. In accordance with California Business & Professions Code §17203,
Plaintiff seeks an order: (1) enjoining Defendant from continuing to conduct
business through their fraudulent conduct; and (2) requiring Defendant to conduct
a corrective advertising campaign.

26 82. As a result of Defendant's conduct, Plaintiff seek injunctive and
27 restitutionary relief under California Business & Professions Code §17203.

23

1 FIFTH CLAIM FOR RELIEF 2 (Plaintiff, on Behalf of Himself and the California Class, Alleges Violations of 3 California Business & Professions Code §17200, et seq., Based on Commission 4 of Unlawful Acts) 5 83. Plaintiff realleges each and every allegation contained above as if 6 fully set forth herein and, to the extent necessary, pleads this cause of action in the 7 alternative. 8 84. Plaintiff brings this claim individually and on behalf of members of 9 the California Class under California law. 10 The violation of any law constitutes an unlawful business practice 85. 11 under Business & Professions Code §17200. 12 Defendant has violated §17200's prohibition against engaging in 86. 13 unlawful acts and practices by, *inter alia*, making the representations and 14 omissions of material facts, as set forth more fully herein, and violating California 15 Civil Code §§1572, 1573, 1709, 1710, 1711, 1770, California Business & 16 Professions Code §17200 et seq., California Health & Safety Code §110660, 21 17 U.S.C. §321, and by violating the common law. 18 87. By violating these laws, Defendant has engaged in unlawful business 19 acts and practices which constitute unfair competition within the meaning of 20 Business & Professions Code §17200. 21 88. Plaintiff purchased the Product in reliance on Defendant's

22 88. Plaintiff purchased the Product in reliance on Defendant's 23 representations that the Product is a decaffeinated product containing a negligible 24 quantity of caffeine. Plaintiff would not have purchased the Product at all, 25 purchased a less expensive product, or would not have paid such a high price for 26 the Product, but for Defendant's false promotion that the Product is a decaffeinated 27 product containing a negligible quantity of caffeine. Plaintiff and the California

#### 28

CLASS ACTION COMPLAINT

1	Class have all paid money for Nescafe Decaf. However, Plaintiff and the
2	California Class did not obtain the full value (or any value) of the advertised
3	product due to Defendant's misrepresentations regarding that Nescafe Decaf is
4	decaffeinated. Accordingly, Plaintiff and the California Class have suffered injury
5	in fact and lost money or property as a direct result of Defendant's
6	misrepresentations and material omissions.
7	89. In accordance with California Business & Professions Code §17203,
8	Plaintiff seeks an order: (1) enjoining Defendant from continuing to conduct
9	business through its fraudulent conduct; and (2) requiring Defendant to conduct a
10	corrective advertising campaign.
11	90. As a result of Defendant's conduct, Plaintiff seeks injunctive and
12	restitutionary relief under California Business & Professions Code §17203.
13	SIXTH CLAIM FOR RELIEF
14	(Plaintiff, on Behalf of Himself and the California Class, Alleges Violations of
	(
15	California Business & Professions Code §17200, et seq., Based on Unfair Acts
15 16	
	California Business & Professions Code §17200, et seq., Based on Unfair Acts
16	California Business & Professions Code §17200, <i>et seq.</i> , Based on Unfair Acts and Practices)
16 17	<ul> <li>California Business &amp; Professions Code §17200, et seq., Based on Unfair Acts and Practices)</li> <li>91. Plaintiff realleges each and every allegation contained above as if</li> </ul>
16 17 18	<ul> <li>California Business &amp; Professions Code §17200, et seq., Based on Unfair Acts and Practices)</li> <li>91. Plaintiff realleges each and every allegation contained above as if fully set forth herein and, to the extent necessary, pleads this cause of action in the</li> </ul>
16 17 18 19	<ul> <li>California Business &amp; Professions Code §17200, et seq., Based on Unfair Acts and Practices)</li> <li>91. Plaintiff realleges each and every allegation contained above as if fully set forth herein and, to the extent necessary, pleads this cause of action in the alternative.</li> </ul>
16 17 18 19 20	<ul> <li>California Business &amp; Professions Code §17200, et seq., Based on Unfair Acts and Practices)</li> <li>91. Plaintiff realleges each and every allegation contained above as if fully set forth herein and, to the extent necessary, pleads this cause of action in the alternative.</li> <li>92. Under Business &amp; Professions Code §17200, any business act or</li> </ul>
<ol> <li>16</li> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> </ol>	<ul> <li>California Business &amp; Professions Code §17200, et seq., Based on Unfair Acts and Practices)</li> <li>91. Plaintiff realleges each and every allegation contained above as if fully set forth herein and, to the extent necessary, pleads this cause of action in the alternative.</li> <li>92. Under Business &amp; Professions Code §17200, any business act or practice that is unethical, oppressive, unscrupulous, and/or substantially injurious</li> </ul>
<ol> <li>16</li> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> </ol>	<ul> <li>California Business &amp; Professions Code §17200, et seq., Based on Unfair Acts and Practices)</li> <li>91. Plaintiff realleges each and every allegation contained above as if fully set forth herein and, to the extent necessary, pleads this cause of action in the alternative.</li> <li>92. Under Business &amp; Professions Code §17200, any business act or practice that is unethical, oppressive, unscrupulous, and/or substantially injurious to consumers, or that violates a legislatively declared policy, constitutes an unfair</li> </ul>
<ol> <li>16</li> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> </ol>	California Business & Professions Code §17200, et seq., Based on Unfair Acts and Practices) 91. Plaintiff realleges each and every allegation contained above as if fully set forth herein and, to the extent necessary, pleads this cause of action in the alternative. 92. Under Business & Professions Code §17200, any business act or practice that is unethical, oppressive, unscrupulous, and/or substantially injurious to consumers, or that violates a legislatively declared policy, constitutes an unfair business act or practice.
<ol> <li>16</li> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> </ol>	<ul> <li>California Business &amp; Professions Code §17200, et seq., Based on Unfair Acts and Practices)</li> <li>91. Plaintiff realleges each and every allegation contained above as if fully set forth herein and, to the extent necessary, pleads this cause of action in the alternative.</li> <li>92. Under Business &amp; Professions Code §17200, any business act or practice that is unethical, oppressive, unscrupulous, and/or substantially injurious to consumers, or that violates a legislatively declared policy, constitutes an unfair business act or practice.</li> <li>93. Defendant has engaged, and continues to engage, in conduct which is</li> </ul>
<ol> <li>16</li> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> </ol>	<ul> <li>California Business &amp; Professions Code §17200, et seq., Based on Unfair Acts and Practices)</li> <li>91. Plaintiff realleges each and every allegation contained above as if fully set forth herein and, to the extent necessary, pleads this cause of action in the alternative.</li> <li>92. Under Business &amp; Professions Code §17200, any business act or practice that is unethical, oppressive, unscrupulous, and/or substantially injurious to consumers, or that violates a legislatively declared policy, constitutes an unfair business act or practice.</li> <li>93. Defendant has engaged, and continues to engage, in conduct which is immoral, unethical, oppressive, unscrupulous, and/or substantially injurious to</li> </ul>
<ol> <li>16</li> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> </ol>	<ul> <li>California Business &amp; Professions Code §17200, et seq., Based on Unfair Acts and Practices)</li> <li>91. Plaintiff realleges each and every allegation contained above as if fully set forth herein and, to the extent necessary, pleads this cause of action in the alternative.</li> <li>92. Under Business &amp; Professions Code §17200, any business act or practice that is unethical, oppressive, unscrupulous, and/or substantially injurious to consumers, or that violates a legislatively declared policy, constitutes an unfair business act or practice.</li> <li>93. Defendant has engaged, and continues to engage, in conduct which is immoral, unethical, oppressive, unscrupulous, and/or substantially injurious to consumers. This conduct includes representing that the Product is a decaffeinated</li> </ul>

94. Defendant has engaged, and continues to engage, in conduct that 1 2 violates the legislatively declared policies of: (1) California Civil Code §§1572, 1573, 1709, 1710, 1711 against committing fraud and deceit; (2) California Civil 3 Code §1770 against committing acts and practices intended to deceive consumers 4 5 regarding the representation of goods in certain particulars; and (3) California Health & Safety Code §110660 and 21 U.S.C. §321 against misbranding food. 6 7 Defendant gains an unfair advantage over their competitors, whose labeling, advertising, and marketing for other similar products must comply with these laws. 8

9 95. Defendant's conduct, including misrepresenting the benefits of the Product, is substantially injurious to consumers. Such conduct has caused, and 10 continues to cause, substantial injury to consumers because consumers would not 11 have purchased the Product at all, or would not have paid such a high price for the 12 Product, but for Defendant's false promotion of the Product as a decaffeinated 13 product containing a negligible quantity of caffeine. Consumers have thus 14 overpaid for the Product. Such injury is not outweighed by any countervailing 15 16 benefits to consumers or competition. Indeed, no benefit to consumers or competition results from Defendant's conduct. Since consumers reasonably rely 17 on Defendant's representations of the Product and injury results from ordinary use 18 19 of the Product, consumers could not have reasonably avoided such injury. Davis v. 20 Ford Motor Credit Co., 179 Cal. App. 4th 581, 597-98 (2009); see also Drum v. San Fernando Valley Bar Ass'n, 182 Cal. App. 4th 247, 257 (2010) (outlining the 21 third test based on the definition of "unfair" in Section 5 of the FTC Act). 22

- 96. By committing the acts alleged above, Defendant has engaged in
  unfair business acts and practices which constitute unfair competition within the
  meaning of Business & Professions Code §17200.
- 26 97. Plaintiff purchased the Product in reliance on Defendant's27 representations that the Product is a decaffeinated product containing a negligible

26

quantity of caffeine. Plaintiff would not have purchased the Product at all, 1 2 purchased a less expensive product, or would not have paid such a high price for the Product but for Defendant's false promotion that the Product is a decaffeinated 3 product containing a negligible quantity of caffeine. Plaintiff and the California 4 Class have all paid money for Nescafe Decaf. However, Plaintiff and the 5 California Class did not obtain the full value of the advertised product due to 6 Defendant's misrepresentations regarding 7 the nature of said products. Accordingly, Plaintiff and the California Class have suffered injury in fact and lost 8 9 money or property as a direct result of Defendant's misrepresentations and material omissions. 10

98. In accordance with California Business & Professions Code §17203,
Plaintiff seeks an order enjoining Defendant from continuing to conduct business
through its fraudulent conduct and further seeks an order requiring Defendant to
conduct a corrective advertising campaign.

15 99. As a result of Defendant's conduct, Plaintiff seeks injunctive and
16 restitutionary relief under California Business & Professions Code §17203.

17

18

19

SEVENTH CLAIM FOR RELIEF

# (Plaintiff, on Behalf of Himself and the California Class, Alleges Violations of the CLRA – Injunctive Relief)

20
21
21
21
22
21
21
22
21
21
22
23
24
25
26
27
28
29
20
20
20
21
21
21
22
21
22
23
24
25
26
27
28
29
20
20
20
21
21
21
21
21
22
21
21
22
21
21
22
21
21
22
21
22
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
21
<

23
24
101. Plaintiff brings this claim individually and on behalf of members of
the California Class under California law.

25

102. Plaintiff purchased Nescafe Decaf for his own personal use.

103. The acts and practices of Defendant as described above were intended
to deceive Plaintiff and members of the Class as described herein, and have

CLASS ACTION COMPLAINT

resulted, and will result in damages to Plaintiff and member of the California Class. These actions violated and continue to violate the California Consumers Legal Remedies Act ("CLRA") in at least the following respects:

- a. In violation of §1770(a)(5) of the CLRA, Defendant's acts and practices constitute representations that the Product has characteristics, uses, and/or benefits, which it does not;
- b. in violation of §1770(a)(7) of the CLRA, Defendant's acts and practices constitute representations that the Product is of a particular quality, which it is not; and
- c. in violation of §1770(a)(9) of the CLRA, Defendant's acts and practices constitute the advertisement of the goods in question without the intent to sell them as advertised.
- 13 104. By committing the acts alleged above, Defendant has violated the14 CLRA.
- 15 105. Plaintiff and California Class members suffered injuries caused by
  16 Defendant's misrepresentations because: (a) they were induced to purchase a
  17 product they would not have otherwise purchased if they had known that Nescafe
  18 Decaf was not a decaffeinated product containing a negligible quantity of caffeine;
  19 and/or (b) they paid a price premium due to the false and misleading labeling,
  20 advertising and marketing of Nescafe Decaf.
- 106. In compliance with the provisions of California Civil Code §1782,
  Plaintiff sent written notice to Defendant on February 4, 2014 informing Defendant
  of his intention to seek damages under California Civil Code §1750, *et seq.*, unless
  Defendant offers appropriate consideration or other remedy to all affected
  consumers. Plaintiff intends to amend this Complaint to seek damages pursuant to
  California Civil Code §1781(a) should Defendant fail to adequately and fully
  compensate Plaintiff and the California Class.
- 28

1

2

3

4

5

6

7

8

9

10

11

107. Plaintiff and the California Class members are entitled to, pursuant to
 California Civil Code §1780, an order enjoining the above-described wrongful acts
 and practices of Defendant, the payment of costs and attorneys' fees and any other
 relief deemed appropriate and proper by the Court under California Civil Code
 §1780.

#### **PRAYER FOR RELIEF**

7 WHEREFORE, Plaintiff prays for judgment and relief against Defendant as8 follows:

9 A. That the Court certify the nationwide Class and the California Class
10 under Rule 23 of the Federal Rules of Civil Procedure and appoint Plaintiff as
11 Class Representative and his attorneys as Class Counsel to represent the members
12 of the Classes;

B. That the Court declare that Defendant's conduct violates the statutes
referenced herein;

C. That the Court preliminarily and permanently enjoin Defendant from
conducting business through the unlawful, unfair, or fraudulent business acts or
practices, untrue, and misleading labeling and marketing and other violations of
law described in this Complaint;

D. That the Court order Defendant to conduct a corrective advertising
and information campaign advising consumers that the Product does not have the
characteristics, uses, benefits, and quality Defendant has claimed;

E. That the Court order Defendant to implement whatever measures are
necessary to remedy the unlawful, unfair, or fraudulent business acts or practices,
untrue and misleading advertising, and other violations of law described in this
Complaint;

F. That the Court order Defendant to notify each and every individualand/or business who purchased the Product of the pendency of the claims in this

28

1	action in order to give such individuals and businesses an opportunity to obtain						
2	restitution from Defendant;						
3	G.	That the Court order Defendant to pay restitution to restore to all					
4	affected persons all funds acquired by means of any act or practice declared by this						
5	Court to be	an unlawful, unfair, or a fraudulent business act or practice, untrue or					
6	misleading	labeling, advertising, and marketing, plus pre- and post-judgment					
7	interest there	eon;					
8	H.	That the Court order Defendant to disgorge all monies wrongfully					
9	obtained and	d all revenues and profits derived by Defendant as a result of their acts					
10	or practices	as alleged in this Complaint;					
11	I.	That the Court award damages to Plaintiff and the Classes;					
12	J.	The common fund doctrine, and/or any other appropriate legal theory;					
13	and						
14	К.	That the Court grant such other and further relief as may be just and					
15	proper.						
16		JURY DEMAND					
17	Plaint	iff demands a trial by jury on all causes of action so triable.					
18							
19	DATED: Fe	ebruary 7, 2014 SCOTT+SCOTT,					
20		ATTORNEYS AT LAW, LLP					
21		Alma					
22		Christopher M. Burke (214799) cburke@scott-scott.com					
23		Hal D. Cunningham (243048)					
24		hcunningham@scott-scott.com 4771 Cromwell Avenue					
25		Los Angeles, CA 90027					
26		Telephone: 213-985-1274 Facsimile: 213-985-1278					
27		1 acomme. 215-765-1276					
28		99. 305					
20		30					

Case 2:14-cv-00989-RGK-FFM Document 1 Filed 02/07/14 Page 32 of 38 Page ID #:34

1	Joseph P. Guglielmo
2	SCOTT+SCOTT, ATTORNEYS AT LAW, LLP
3	The Chrysler Building
	405 Lexington Avenue
4	40th Floor New York, NY 10174
5	Telephone: (212) 223-6444
6	Facsimile: (212) 223-6334
7	jguglielmo@scott-scott.com
8	E. Kirk Wood
9	WOOD LAW FIRM, LLC
10	P. O. Box 382434 Birmingham, Alabama 35238-2434
11	Telephone: (205) 908-4906
	Facsimile: (866) 747-3905
12	ekirkwood1@bellsouth.net
13	Greg L. Davis
14	DAVIS & TALIAFERRO
15	7031 Halcyon Park Drive
16	Montgomery, AL 36117 Telephone: 334-832-9080
17	Facsimile: 334-409-7001
18	gldavis@knology.net
19	Attorneys for Plaintiff
20	
21	
22	
23	
24	
25	
26	
27	
28	31
	CLASS ACTION COMPLAINT

Case 2:14-cv-00989-RGK-FFM Document 1 Filed 02/07/14 Page 33 of 38 Page ID #:35

AO 440 (Rev. 06/12) Summons in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Central District of California

HENRY ESTRADA, Individually and on Behalf of All Others Similarly Situated

> Plaintiff(s) V.

**CV14-989** Civil Action No.

NESTLE USA, INC.

Defendant(s)

#### SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address) NESTLE USA, INC. 800 North Brand Blvd. Glendale, CA 91203

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are: Hal Cunningham

SCOTT+SCOTT, ATTORNEYS AT LAW, LLP 4771 Cromwell Avenue Los Angeles, CA 90027

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

Date: 2-7-14

CLERK OF CO Signat buty Clerk 1149

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

#### **PROOF OF SERVICE**

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (nam	ne of individual and title, if any)							
was re	ceived by me on (date)	·							
	□ I personally served	the summons on the individu	al at (place)						
			on (date)	; or					
	□ I left the summons at the individual's residence or usual place of abode with ( <i>name</i> )								
	, a person of suitable age and discretion who resides the on ( <i>date</i> ) , and mailed a copy to the individual's last known address; or								
	$\Box$ I served the summa	ons on (name of individual)		who is					
	designated by law to a	designated by law to accept service of process on behalf of (name of organization) On (date)							
	□ I returned the summ	; or							
	□ Other ( <i>specify</i> ):								
	My fees are \$	for travel and \$	for services, for a total of \$	0.00					
	I declare under penalty	y of perjury that this information	ion is true.						
Date:									
			Server's signature						
			Printed name and title						

Server's address

Additional information regarding attempted service, etc:

Case 2:14-cv-00989-RGK-FFM Document 1 Filed 02/07/14 Page 35 of 38 Page ID #:37

#### UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

#### NOTICE OF ASSIGNMENT TO UNITED STATES JUDGES

 This case has been assigned to District Judge
 R. Gary Klausner
 and the assigned

 Magistrate Judge is
 Frederick F. Mumm
 .

The case number on all documents filed with the Court should read as follows:

#### CV14-989-RGK(FFMx)

Pursuant to General Order 05-07 of the United States District Court for the Central District of California, the Magistrate Judge has been designated to hear discovery related motions.

All discovery related motions should be noticed on the calendar of the Magistrate Judge.

Clerk, U. S. District Court

February 7, 2014

Date

By <u>C. Sawyer</u> Deputy Clerk

#### NOTICE TO COUNSEL

A copy of this notice must be served with the summons and complaint on all defendants (if a removal action is filed, a copy of this notice must be served on all plaintiffs).

#### Subsequent documents must be filed at the following location:

Western Division
 312 N. Spring Street, G-8
 Los Angeles, CA 90012

Southern Division 411 West Fourth St., Ste 1053 Santa Ana, CA 92701 Eastern Division 3470 Twelfth Street, Room 134 Riverside, CA 92501

Failure to file at the proper location will result in your documents being returned to you.

# Case 2:14-cv-00989-RCK FFM Document 1 Filed 02/07/14 Page 36 of 38 Page ID #:38

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

I. (a) PLAINTIFFS (Check box if you are representing yourself [])				DEFENDANTS (Check box if you are representing yourself )					
HENRY ESTRADA, Individually and on Behalf of All Others Similarly Situated				NESTLE USA, INC.					
(b) County of Residence of First Listed Plaintiff				County of Residence of First Listed Defendant					
(EXCEPT IN U.S. PLAINTIFF CASES)				(IN U.S. PLAINTIFF CASE	es on	ILY)			
(c) Attorneys. (Firm Name, Address and Telephone Number) If you are representing yourself, provide the same information. Hal Cunningham SCOTT+SCOTT, ATTORNEYS AT LAW, LLP 4771 Cromwell Avenue Los Angeles, CA 90027 Phone: 213-985-1274				Attorneys ( <i>Firm Name, Address and Telephone Number</i> ) If you are representing yourself, provide the same information.					
II. BASIS OF JURISDICT	ION (Place an X in or	ne box only.)	III. CI	TIZENSHIP OF PRI	INC	PAL PARTIES-For Di	versity Cases Only		
1. U.S. Government       X       3. Federal Question (U.S. Government Not a Party)       G         2. U.S. Government       4. Diversity (Indicate Citizenship Citizenship)       G				Place an X in one box PT of This State of Another State or Subject of a country	(for F ] 1 ] 2	plaintiff and one for de DEF 1 Incorporated or 1 of Business in thi 2 Incorporated and of Business in Ar 3 Foreign Nation	efendánt) Principal Place <b>PTF DEF</b> Is State 4 (1) 4 d Principal Place 5 (1) 5		
						• 			
		3. Remanded from Appellate Court				ed from Another	Multi- District Igation		
V. REQUESTED IN COM	PLAINT: JURY DEI	MAND: X Yes	] No	(Check "Yes" or	nly if	demanded in comp	laint.)		
28 U.S.C. § 1332(d) Class Actio	(Cite the U.S. Civil Statut on Fairness Act violation:	e under which you are fil s	Ing and			<b>D IN COMPLAINT:</b> ause. Do not cite jurisdic	\$tional statutes unless diversity.)		
VII. NATURE OF SUIT (F	Place an X in one bo	x only).							
OTHER STATUTES	CONTRACT	REAL PROPERTY CON	<b>r</b> ,	IMMIGRATION	P	RISONER PETITIONS	PROPERTY RIGHTS		
375 False Claims Act	110 Insurance	240 Torts to Land		462 Naturalization Application		Habeas Corpus:	820 Copyrights		
400 State Reapportionment	120 Marine	245 Tort Product Liability		465 Other		463 Allen Detainee 510 Motions to Vacate	830 Patent		
410 Antitrust	130 Miller Act	290 All Other Real Property		Immigration Actions		Sentence 530 General	840 Trademark		
430 Banks and Banking	140 Negotiable     Instrument	TORTS	PE	RSONAL PROPERTY		535 Death Penalty	SOCIAL SECURITY		
Rates/Etc.	150 Recovery of Overpayment &	PERSONAL INJURY 310 Airplane		370 Other Fraud		Other;	862 Black Lung (923)		
460 Deportation	Enforcement of Judgment	315 Airplane		371 Truth in Lending		540 Mandamus/Other	B63 DIWC/DIWW (405 (g))		
470 Racketeer Influ- enced & Corrupt Org.	151 Medicare Act	Product Liability 320 Assault, Libel &		380 Other Personal Property Damage		550 Civil Rights	864 SSID Title XV		
480 Consumer Credit	152 Recovery of	L-J Slander		385 Property Damage		555 Prison Condition	🔲 865 RSI (405 (g))		
490 Cable/Sat TV	Defaulted Student Loan (Excl. Vet.)	330 Fed. Employers	5'   L	Product Liability		560 Civil Detainee Conditions of	FEDERAL TAX SUITS		
850 Securities/Com-	153 Recovery of	340 Marine		BANKRUPTCY 422 Appeal 28	SE P	Confinement ORFEITURE/PENALTY	B70 Taxes (U.S. Plaintiff or Defendant)		
modities/Exchange     890 Other Statutory	Overpayment of Vet. Benefits	345 Marine Produc	t [L]	USC 158		625 Drug Related Seizure of Property 21	871 IRS-Third Party 26 USC		
Actions	160 Stockholders'	350 Motor Vehicle		423 Withdrawal 28 USC 157		USC 881	7609		
891 Agricultural Acts	🗀 Sults	355 Motor Vehicle Product Liability		CIVIL RIGHTS		690 Other			
B93 Environmental Matters	Contract	360 Other Personal		440 Other Civil Rights		LABOR 710 Fair Labor Standards			
Act	195 Contract	- 362 Personal Injury		441 Voting 442 Employment		Act			
896 Arbitration	Product Liability	Med Malpratice		443 Housing/		720 Labor/Mgmt. Relations			
899 Admin. Procedures	REAL PROPERTY	Product Liability		Accommodations 445 American with		740 Railway Labor Act			
Act/Review of Appeal of Agency Decision	210 Land	367 Health Care/		Disabilities- Employment		751 Family and Medical Leave Act			
Agency Decision	Condemnation	Personal Injury Product Liability		446 American with		790 Other Labor			
950 Constitutionality of State Statutes	230 Rent Lease &	368 Asbestos Personal Injury		Disabilities-Other 448 Education		Litigation 791 Employee Ret. Inc.			
	Ejectment	Product Liability	V	14-05	<b>\$</b> (	Security Act	1. 		
FOR OFFICE USE ONLY: Case Number: UV 14 / U/									

- 11 A.F

#### 

VIII. VENUE: Your answers to the questions below will determine the division of the Court to which this case will most likely be initially assigned. This initial assignment is subject to change, in accordance with the Court's General Orders, upon review by the Court of your Complaint or Notice of Removal.

Question A: Was this case removed fr state court?	rom	STATE CASE WAS PENDING IN THE COUNTY OF:					INITIAL DIVISION IN CACD IS:		
Yes 🗙 No		Los Angeles					Western		
If "no, " go to Question B. If "yes," check t box to the right that applies, enter the	the 🗌 Ve	Ventura, Santa Barbara, or San Luis Obispo					Western		
corresponding division in response to		range					Southern		
Question D, below, and skip to Section I		verside or San Bernardino				Eastern			
Question B: Is the United States, or or its agencies or employees, a party to t		If the United States, or o	ne of its ag	encies o	r employees, is a party, is it	it:			
action?		A PLAINTIFF?		A DEFENDANT?			INITI/ DIVISIO	N IN	
🗌 Yes 🕱 No		n check the box below for the co nich the majority of DEFENDANT		Then check the box below for the county in which the majority of PLAINTIFFS reside.			CACD IS:		
If "no, " go to Question C. If "yes," check t box to the right that applies, enter the		os Angeles			S Angeles		Western		
corresponding division in response to		entura, Santa Barbara, or San bispo	Luis		ntura, Santa Barbara, or Sar ispo	n Luis	Weste	ern	
Question D, below, and skip to Section IX	x. 🗌 o	Orange			ange		South	ern	
	🗌 Ri	verside or San Bernardino		🗌 Riv	erside or San Bernardino		Easte	rn	
	0 🗌	Other		Other			Western		
Question C: Location of plaintiffs, defendants, and claims? (Make only one selection per row)	A. .os Angeles County	B. Ventura, Santa Barbara, or San Luis Obispo Counties	C. Orange C	County	D. Riverside or San Bernardino Counties			F. Other	
Indicate the location in which a majority of plaintiffs reside:	X								
Indicate the location in which a majority of defendants reside:	X								
Indicate the location in which a majority of claims arose:	×			]					
C.1. Is either of the following true? If	so, check th	e one that applies:	C.2. Is	either of	f the following true? If so	, check the	one that applies:		
2 or more answers in Column	С		2 or more answers in Column D						
only 1 answer in Column C and	d no answers	in Column D	only 1 answer in Column D and no answers in Column C						
Your case will initial SOUTHERN Enter "Southern" in respo If pope applies, applies	ion D, below.	EASTERN Enter "Eastern" in respon			ially be assigned to the N DIVISION. onse to Question D, below.				
If none applies, answer o	question C2				If none applies, go				
	Your case will initially be assigned to the WESTERN DIVISION. Enter "Western" in response to Question D below.								

Question D: Initial Division?	INITIAL DIVISION IN CACD
Enter the initial division determined by Question A, B, or C above:	Western Division

#### Case 2:14-cv-00989-RGK-FFM Document 1 Filed 02/07/14 Page 38 of 38 Page ID #:40 UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA **CIVIL COVER SHEET**

IX(a). IDENTICAL CASES: Has this action been previously filed in this court and dismissed, remanded or closed?	X NO	YES
If yes, list case number(s):		
IX(b). RELATED CASES: Have any cases been previously filed in this court that are related to the present case?	X NO	YES
If yes, list case number(s):		
Civil cases are deemed related if a previously filed case and the present case:		
(Check all boxes that apply) 🔲 A. Arise from the same or closely related transactions, happenings, or events; or		
B. Call for determination of the same or substantially related or similar questions of law and fact	; or	
C. For other reasons would entail substantial duplication of labor if heard by different judges; or	r	
D. Involve the same patent, trademark or copyright <u>, and one of the factors identified above in a</u>	, b or c also is pre	sent.
X. SIGNATURE OF ATTORNEY (OR SELE-REPRESENTED LITIGANT): Malama DATE:	2/7/2014	

(OR SELF-REPRESENTED LITIGANT):

Notice to Counsel/Parties: The CV-71 (JS-44) Civil Cover Sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law. This form, approved by the Judicial Conference of the United States in September 1974, is required pursuant to Local Rule 3-1 is not filed but is used by the Clerk of the Court for the purpose of statistics, venue and initiating the civil docket sheet. (For more detailed instructions, see separate instructions sheet).

Key to Statistical codes relating to Social Security Cases:

Nature of Suit Code	Abbreviation	Substantive Statement of Cause of Action
861	HIA	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923)
863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405 (g))
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405 (g))
864	SSID	All claims for supplemental security income payments based upon disability filed under Title 16 of the Social Security Act, as amended.
865	RSI	All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405 (g))