UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA

ALLISON GAY, On Behalf of Herself and)	No:
All Others Similarly Situated,)	
	Plaintiff,)	
	i imilitii,)	CLASS ACTION COMPLAINT
VS.)	
TOM'S OF MAINE, INC.,)	
	Defendant.)	DEMAND FOR JURY TRIAL
	Defendant.)	
)	

Plaintiff, Allison Gay ("Plaintiff"), alleges, upon personal knowledge as to herself and her own acts, and upon information and belief (based on the investigation of counsel) as to all other matters, as follows:

NATURE OF ACTION

1. This action seeks to remedy the unfair, deceptive, and unlawful business practices engaged in by Defendant, Tom's of Maine, Inc. ("Tom's" or "Defendant"), with respect to the marketing and sales of it "Natural" toothpaste ("Tom's Toothpaste" or the "Product(s)").

Defendant manufactures, markets, sells, and distributes Tom's Toothpaste using a marketing, advertising and labeling campaign that is centered on representations that are intended to, and do, convey to consumers that Tom's Toothpaste is an "all natural" Product that contains "natural" ingredients ("Natural Claims"). However, Defendant's representations are false and misleading

because the Products contain ingredients that are heavily chemically processed, including xylitol and sodium lauryl sulfate ("SLS"). Xylitol is an ingredient derived from the crushed fibers of sugar cane using a multi-step chemical reaction that involves the use of sulfuric acid, calcium oxide, phosphoric acid and active charcoal. Similarly, SLS is a highly chemically-processed surfactant, detergent and emulsifier sourced from fatty acids that are extracted from coconut or palm oil, which are then chemically converted into esters and hydrogenated through the addition of chemicals to produce fatty alcohol. The fatty alcohol is then sulfated and neutralized through further chemical addition to yield the final ingredient. In a recent complaint filed in the United States District Court for the Southern District of New York, in *The Procter & Gamble Co. v. Hello Products, LLC*, No. 1:14-cv-00649, the Procter & Gamble Company, an industry leader in oral hygiene products, acknowledged that xylitol and SLS are not natural products.

- 2. Plaintiff relied on Defendant's Natural Claims and misrepresentations, that were intended to convey the message that the Products are all natural, when she purchased Tom's Toothpaste. Plaintiff and the Class (defined below) paid a significant premium for the Products over comparable toothpaste that does not purport to be "natural."
- 3. By relying on the representations that Tom's Toothpaste was natural, Plaintiff and the Class have been damaged and suffered an ascertainable loss by purchasing the Products because they paid more per ounce than they would have for toothpaste that does not claim to be natural. Plaintiff and the members of the Class did not receive the benefit of the bargain, a natural toothpaste, when they purchased the Products. Instead, they received toothpaste that, contrary to Defendant's representations, was not all natural because it contains heavily chemically-processed ingredients.

- 4. Through the marketing and sale of the Products, Defendant has deliberately conveyed a singular message: the Products are all natural. Each person who has purchased the Products has been exposed to Defendant's misleading advertising message and purchased the Products as a result of that message on the Products' labels and/or the Products' marketing and advertising.
- 5. Defendant knows that consumers are willing to pay a premium for natural, healthy products, and advertised its Products with the intention that consumers rely on the Natural Claims and representations made on the label. Defendant's claims are deceptive and misleading, and have been designed solely to cause consumers to buy the Product. Defendant knew, at the time it began selling the Products, that they contained heavily chemically-processed ingredients and were not natural as represented.
- 6. Reasonable consumers, such as Plaintiff, do not have the specialized knowledge necessary to identify the ingredients in the Products as being inconsistent with the Natural Claims. Plaintiff read and relied on the representations made by Defendant in connection with purchasing the Product.
- 7. This class action seeks to provide redress to consumers who have been harmed by the false and misleading marketing practices Defendant has engaged in with respect to the Products. Defendant's conduct has included the systematic and continuing practice of disseminating false and misleading information from Maine, including throughout the United States via pervasive, multi-media advertising and the Product labeling. These efforts by Defendant were intended to induce unsuspecting consumers, including Plaintiff and the members of the Class, into purchasing Tom's Toothpaste at a premium price.

- 8. Plaintiff asserts claims on behalf of herself and the Class for violations of the Florida Deceptive and Unfair Trade Practices Act, Fla. Stat. §501.201, *et seq*. ("FDUPTA" or the "Act").
- 9. Though this action, Plaintiff seeks injunctive relief, actual damages, restitution and/or disgorgement of profits, statutory damages, attorneys' fees, costs, and all other relief available to the Class as a result of Defendant's unlawful conduct.

PARTIES

- 10. Plaintiff is, and at all times relevant to this action has been, a resident and citizen of Fort Lauderdale, Florida.
- 11. Tom's is a Maine corporation and, at all times relevant to this action, has maintained its principal place of business in Kennebunk, Maine. Tom's, thus, is a citizen of Maine. Tom's sold the Products (touting its Natural Claims) through retail stores, the Internet, and also through television and other advertisements, all of which led consumers to purchase the Products. Tom's knew, or should have known, that the Natural Claims were false and misleading at the time that it began distributing the Products in the United States market.

JURISDICTION AND VENUE

- 12. This Court has subject matter jurisdiction pursuant to 28 U.S.C. §1332(d)(2) because the matter in controversy, upon information and belief, exceeds \$5,000,000, exclusive of interest and costs, and this is a class action in which the Class members and Defendant are citizens of different states.
- 13. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391, because Plaintiff is a resident of this judicial district, Defendant regularly conducts business throughout

this district, and a substantial part of the events or omissions giving rise to Plaintiff's claims took place within this judicial district.

FACTUAL BACKGROUND

The Products

- 14. This action is brought against Tom's for the benefit and protection of all purchasers of Tom's Toothpaste.
- 15. The market for natural products is a large and growing one. In recent years, consumers have been willing to pay a premium for products they believe to be natural, healthy and/or organic. *Natural Foods Merchandiser* magazine's 2010 Market Overview reported significant growth for the natural and organic products industry. With more than \$81 billion in total revenue in 2010, the industry grew seven percent during 2009, showing that consumers are spending again and that the natural products industry is healthy. *See* http://www.prnewswire.com/news-releases/natural-and-organic-products-industry-sales-hit-81-billion-122958763.html.
- 16. Tom's Toothpaste is manufactured by Defendant and purports to be all natural. Unbeknownst to Plaintiff, however, the Products contain unnatural, synthetic and chemically-processed ingredients.
- 17. The labeling and marketing communicates a straightforward, material message that is, that the Products are all natural.
- 18. The core representations alleged to be false and misleading, that the Product is natural, are contained on the label itself for every purchaser to read.
 - 19. The Products conspicuously state on the labels that they are "natural:"



- 20. As is shown above, the principal display panel ("PDP") label on the Products prominently displays the word "natural" without any qualification. The dictionary definition of "natural" includes "existing in or formed by nature (opposed to artificial); not artificially dyed or colored." http://dictionary.reference.com/browse/natural.
- 21. While there is no uniform definition of "natural" ingredients in over-the-counter drugs, no reasonable definition of "natural" includes ingredients that, even if sourced from "nature," are subjected to extensive, transformative chemical processing before their inclusion in a product. For example, the National Advertising Division of the Better Business Bureau ("NAD") has found that a "natural" ingredient does not include one that, while "literally sourced

in nature (as is every chemical substance), . . . is, nevertheless subjected to extensive processing before metamorphosing into the" ingredient that is included in the final product. *Tom's of Maine (Tom's of Maine Natural Mouthwash)*, Report #3470, NAD/CARU Case Reports 4 (June 1998). In addition, the United States Food and Drug Administration has issued guidance on the term "natural" in the context of food, "as meaning that nothing artificial or synthetic (including all color additives regardless of source) has been included in, or has been added to, a food that would not normally be expected to be in the food." *Food Labeling*: 58 Fed. Reg. 2302, 2407 (Jan. 6, 1993).

- 22. The United States Department of Agriculture ("USDA") has issued a Food Standards and Labeling Policy Book (Aug. 2005), which states that the term "natural" may be used on labeling for products that contain processed ingredients only where such ingredients are subjected to "minimal" processing. The policy book recognizes that "[r]elatively severe processes, e.g., solvent extraction, acid hydrolysis, and chemical bleaching would clearly be considered more than minimal processing." Office of Pol'y, Program & Emp. Dev. Food Safety & Inspection Serv., U.S. Dep't of Agric., *Food Standards and Labeling Policy Book*, (2005), *available* at http://www.fsis.usda.gov/wps/wcm/connect/7c48be3e-e516-4ccf-a2d5-b95a128f04ae/Labeling_Policy_Book_082005.pdf
- 23. The USDA also defines "Nonsynthetic (natural)" as "[a] substance that is derived from mineral, plant, or animal matter and does not undergo a synthetic process. . . ." 7 C.F.R. § 205.2. In contrast, "Synthetic" means "a substance that is formulated or manufactured by a chemical process or by a process that chemically changes a substance extracted from a naturally occurring plant, animal, or mineral sources," 7 U.S.C. § 6502 (21).

24. Given that Defendant's Product includes xylitol and SLS, the PDP is false and misleading.

The Unnatural Ingredients

- 25. Contrary to Defendant's representations, Tom's Toothpaste contains the following ingredients, which are not natural:
 - a. Xylitol. Xylitol is derived from the crushed fibers of sugar cane using a multistep chemical reaction that involves the use of sulfuric acid, calcium oxide, phosphoric acid and active charcoal.
 - b. Sodium Lauryl Sulfate. SLS is a highly chemically-processed surfactant, detergent and emulsifier sourced from fatty acids that are extracted from coconut or palm oil, which are then chemically converted into esters and hydrogenated through the addition of chemicals to produce fatty alcohol. The fatty alcohol is then sulfated and neutralized through further chemical addition to yield the final ingredient.

The Products' Advertising

- 26. Defendant has made representations in its labeling, marketing and advertising that are false and misleading. Specifically, Defendant's packaging conveys the message that the Products are all natural, when they are not.
- 27. The Products' labeling and packaging are false and misleading because they includes the word "natural" on every label. This statement leads the consumer to falsely believe that the Products are all natural when they contain unnatural and synthetic ingredients. Plaintiff relied on these representations when purchasing the Products.

- 28. In addition to the false and misleading representations on the PDP, Tom's website also misleadingly represents that the Product is all natural. Specifically, Tom's website represents that "[w]e do not use any synthetic flavors or fragrances. Our customers prefer the fresh, natural taste and smell of herbs, fruits and flowers (or no fragrance all all!)." Contrary to this representation, however, xylitol (which Tom's website acknowledges is an ingredient used for flavoring) is not a natural ingredient.
- 29. With respect to xylitol, Tom's website clearly represents that it is a natural ingredient: "Although there are other ingredients that could impart some of the same properties, we have chosen to use xylitol in several of our oral care products because of its natural source and possibly additional dental hygiene benefits." (Emphasis added.) Tom's further acknowledges that xylitol is extracted using processing mechanisms, but then falsely represents that the chemical processing does not render the ingredient unnatural: "Xylitol is a naturally occurring substance that can be found in plants, fruits, and vegetables and is even produced in the human body by normal metabolism. The xylitol used in our toothpaste is produced either from birch tree pulp or corn. Though there is some processing involved in extracting the ingredient, the end result is the same as the xylitol found naturally in plants and the same whether from birch trees or from corn."
- 30. Tom's similarly represents that SLS is a natural ingredient, stating on its website that "our sodium lauryl sulfate is naturally derived from coconut and/or palm kernel oil." As set forth herein, however, the chemical processing that occurs during the extraction process renders SLS anything but natural.
- 31. Ironically, Tom's implicitly recognizes that, contrary to its own representations,

 SLS is not a natural ingredient by offering certain toothpaste products that do not contain SLS –

noting that "some consumers want toothpaste without SLS." This recognition by Defendant, however, has not stopped it from falsely advertising SLS as a natural ingredient.

- 32. The representations made by Defendant are deceptive, false and misleading. Moreover, as a result of these representations, Defendant was able to sell the Products at a considerable premium over toothpaste that does not purport to be natural. The Products cost substantially more per ounce. In other words, Plaintiff and the Class purchased the Products at a premium price over other toothpaste that did not purport to be natural.
- 33. Plaintiff and the Class paid a premium for the Products believing that they were natural. Based on Defendant's representations, Plaintiff viewed the label and thereafter purchased the Product at a premium price. Had Plaintiff and other members of the proposed Class been aware of the truth, they would not have purchased the more expensive "natural" Products. As a result of the purchase, Plaintiff suffered ascertainable loss, injury in fact, and lost money and/or property as a result of the conduct described of herein.

Plaintiff's Experiences

- 34. The labeling of the Products and the representations therein, were made by Defendant. Prior to purchase, Plaintiff viewed the labeling of Tom's Whole Care and Cavity Protection toothpastes. Based on viewing the labeling, Plaintiff reasonably expected that the Products would be all natural, which is precisely the message Tom's intended to convey.
- 35. Between August 2013 and October 2013, Plaintiff purchased Tom's Toothpaste at a Publix grocery store and Whole Foods grocery store located in Plantation, Florida. While shopping at the Publix and/or the Whole Foods, Plaintiff shopped for toothpaste and, specifically, was interested in purchasing an all-natural toothpaste. While shopping for toothpaste, Plaintiff saw boxes of the Products on the store shelf. Plaintiff took a box of Tom's

Whole Care toothpaste off the shelf and read the label. Plaintiff also examined a box of Tom's Cavity Protection toothpaste. In doing so, Plaintiff read certain representations on the label, including representations that the Products were "natural" toothpastes. Based on viewing these representations on the labels, Plaintiff understood that the Product was an all-natural toothpaste. As a result of this understanding, and in reliance on the label's claims that the Product was natural, she purchased the Product from the Publix for approximately \$3.99, or 84.89 cents per ounce and from Whole Foods for approximately \$4.99, or \$1.06 per ounce. This purchase price was a premium over and above other toothpaste that did not purport to be all natural¹, which Plaintiff was willing to, and did, pay because she understood from the labeling that the Product was all natural.

- 36. After using the Product as directed, Plaintiff determined that the Product was not natural as claimed and, in fact, contained synthetic, unnatural ingredients.
- 37. Plaintiff suffered an ascertainable loss in either the amount of the purchase price of the Product, or the premium she paid for the Product, as a result of the conduct of Defendant described herein, including the fact that the Product was not all natural as Defendant represented.

CLASS ACTION ALLEGATIONS

- 38. Plaintiff brings this action on behalf of herself and all other persons similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure.
 - 39. The Class and Sub-Class that Plaintiff seeks to represent are defined as follows:

Class:

All persons who purchased, not for resale, Tom's of Maine Toothpaste containing xylitol and/or sodium laurel sulfate within the United States ("Class").

¹ For instance, Crest Complete, Multi-Benefit Whitening toothpaste costs 60.48 cents per ounce at Publix.

Sub-Class:

All persons who purchased, not for resale, Tom's of Maine Toothpaste containing xylitol and/or sodium laurel sulfate within Florida ("Sub-Class").²

Excluded from the Class are (a) Defendant, including any entity in which Defendant has a controlling interest, and its representatives, officers, directors, employees, assigns and successors; (b) any person who has suffered personal injury or is alleged to have suffered personal injury as a result of using the Products; and (c) the Judge to whom this case is assigned.

- 40. <u>Numerosity/Impracticability of Joinder</u>: The members of the Class are so numerous that joinder of all members would be impracticable. The proposed Class includes, at a minimum, thousands of members. The precise number of Class members can be ascertained by reviewing documents in Defendant's possession, custody and control or otherwise obtained through reasonable means.
- 41. <u>Commonality and Predominance</u>: There are common questions of law and fact which predominate over any questions affecting only individual members of the Class. These common legal and factual questions, include, but are not limited to the following:
 - a. whether Defendant engaged in a pattern of fraudulent, deceptive and misleading conduct targeting the public through the marketing, advertising, labeling and sale of the Products;
 - b. whether Defendant's acts and omissions violated the FDUTPA;

² The term "Class" will refer to the Class and Sub-Class collectively unless otherwise indicated.

- c. whether Defendant made material misrepresentations of fact or omitted to state material facts to Plaintiff and the Class regarding the marketing, promotion, advertising, labeling and sale of the Products;
- d. whether Defendant's false and misleading statements of fact and
 concealment of material facts regarding the Products were intended to deceive the
 public;
- e. whether, as a result of Defendant's misconduct, Plaintiff and the Class are entitled to equitable relief and other relief, and, if so, the nature of such relief; and
- f. whether Plaintiff and the members of the Class have sustained ascertainable loss and damages as a result of Defendant's acts and omissions, and the proper measure thereof.
- 42. **Typicality:** The representative Plaintiff's claims are typical of the claims of the members of the Class she seeks to represent. Plaintiff and all Class members have been injured by the same wrongful practices in which Defendant has engaged. Plaintiff's claims arise from the same practices and course of conduct that give rise to the claims of the Class members, and are based on the same legal theories.
- 43. Adequacy: Plaintiff is a representative who will fully and adequately assert and protect the interests of the Class, and has retained Class counsel who are experienced and qualified in prosecuting class actions. Neither Plaintiff nor her attorneys have any interests which are contrary to or conflicting with the Class.
- 44. **Superiority:** A class action is superior to all other available methods for the fair and efficient adjudication of this lawsuit, because individual litigation of the claims of all Class members is economically unfeasible and procedurally impracticable. While the aggregate

damages sustained by the Class are likely in the millions of dollars, the individual damages incurred by each Class member resulting from Defendant's wrongful conduct are too small to warrant the expense of individual suits. The likelihood of individual Class members prosecuting their own separate claims is remote, and, even if every Class member could afford individual litigation, the court system would be unduly burdened by individual litigation of such cases. Individual members of the Class do not have a significant interest in individually controlling the prosecution of separate actions, and individualized litigation would also present the potential for varying, inconsistent, or contradictory judgments and would magnify the delay and expense to all of the parties and to the court system because of multiple trials of the same factual and legal issues. Plaintiff knows of no difficulty to be encountered in the management of this action that would preclude its maintenance as a class action. In addition, Defendant has acted or refused to act on grounds generally applicable to the Class and, as such, final injunctive relief or corresponding declaratory relief with regard to the members of the Class as a whole is appropriate.

45. Plaintiff will not have any difficulty in managing this litigation as a class action.

FIRST COUNT

For Violations of the Florida Deceptive and Unfair Trade Practices Act, Florida Statutes 501.201 et seq.,

(On Behalf of Plaintiff and the Class)

- 46. Plaintiff realleges and incorporates by reference the allegations contained in the paragraphs above as if fully set forth here.
- 47. This cause of action is brought pursuant to the FDUPTA. The stated purpose of the Act is to "protect the consuming public ... from those who engage in unfair methods of

competition, or unconscionable, deceptive, or unfair acts or practices in the conduct of any trade or commerce." Fla. Stat. § 501.202(2).

- 48. Plaintiff is a consumer as defined by Fla. Stat. §501.203. The Products are goods within the meaning of the Act. Tom's is engaged in trade or commerce within the meaning of the Act.
- 49. Fla. Stat. §501.204(1) declares unlawful "[u]nfair methods of competition, unconscionable acts or practices, and unfair or deceptive acts or practices in the conduct of any trade or commerce."
- 50. Defendant has violated the Act by engaging in the unfair and deceptive practices as described herein which offend public policies and are immoral, unethical, unscrupulous and substantially injurious to consumers.
- 51. Plaintiff and the Class have been aggrieved by Defendant's unfair and deceptive practices in that they paid more for Tom's Toothpaste than they otherwise would have as a result of Tom's misrepresentations.
- 52. The damages suffered by Plaintiff and the Class were directly and proximately caused by the deceptive, misleading and unfair practices of Defendant, as more fully described herein.
- 53. Pursuant to Fla. Stat. §501.211(1), Plaintiff and the Class seek a declaratory judgment and court order enjoining the above-described wrongful acts and practices of Defendant, as well as for restitution and disgorgement.
- 54. Additionally, pursuant to Fla. Stat. §\$501.211(2) and 501.2105, Plaintiff and the Class make claims for damages, attorneys' fees and costs.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff, on behalf of herself and the Class, prays for judgment against Defendant granting the following relief:

- A. An order certifying this case as a class action and appointing Plaintiff as Class representative and Plaintiff's counsel to represent the Class;
- B. Restitution and disgorgement of all amounts obtained by Defendant as a result of its misconduct, together with interest thereon from the date of payment, to the victims of such violations;
- C. All recoverable compensatory and other damages sustained by Plaintiff and the Class;
- D. Actual and/or statutory damages for injuries suffered by Plaintiff and the Class and in the maximum amount permitted by applicable law;
- E. An order (1) requiring Defendant to immediately cease its wrongful conduct as set forth above; (2) enjoining Defendant from continuing to misrepresent and conceal material information and conduct business via the unlawful, unfair and deceptive business acts and practices complained of herein; (3) ordering Defendant to engage in a corrective notice campaign; and (4) requiring Defendant to pay to Plaintiff and all members of the Class the amounts paid for the Products;
 - F. Statutory pre-judgment and post-judgment interest on any amounts;
 - G. Payment of reasonable attorneys' fees and costs; and
 - H. Such other relief as the Court may deem just and proper.

DEMAND FOR JURY TRIAL

Plaintiff demands a trial by jury on all causes of action so triable.

Dated: March 7, 2014 SHEPHERD, FINKELMAN, MILLER & SHAH, LLP

/s/ Nathan C. Zipperian

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Attorneys for Plaintiff and the Proposed Class

JS 44 (Rev. 1) As the Control of 1 | Control of 1 | Rev. 1) As the Control of 1 | Control of 1 |

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.) NOTICE: Attorneys MUST Indicate All Re-filed Cases Below.

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(a) PLAINTIFFS	FFS DEFENDANTS					
Allison Gay			Tom's of Maine,	Inc.		
(b) County of Residence of First Listed Plaintiff Broward County (EXCEPT IN U.S. PLAINTIFF CASES)			County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY)			
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(c) Attorneys (Firm Name, Ad	ddress, and Telephone Number)		Attorneys (If Known)			
Nathan C. Zipperian, Sh						
1640 Town Center Circl	le, Suite 216, Weston,	FL 33326				
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II. BASIS OF JURISDIC	CTION (Place an "X" in	o One Box Only)	. CITIZENSHIP OF PI (For Diversity Cases Only)	RINCIPAL PARTIES	Place an "X" in One Box for Plaintiff) and One Box for Defendant)	
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Plaintiff	(U.S. Government l	Not a Party)	Citizen of This State		ncipal Place 4 4	
			•	of Business In This	State	
2 U.S. Government Defendant		ersity ip of Parties in Item III)	Citizen of Another State	2	. – +	
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IV. NATURE OF SUIT	(Place an "X" in One Box On.	ly)				
CONTRACT	TO	RTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
110 Insurance	PERSONAL INJURY	PERSONAL INJURY	625 Drug Related Seizure	422 Appeal 28 USC 158	375 False Claims Act	
☐ 120 Marine ☐ 130 Miller Act	☐ 310 Airplane ☐ 315 Airplane Product	365 Personal Injury - Product Liability	of Property 21 USC 881 ☐ 690 Other	423 Withdrawal 28 USC 157	☐ 400 State Reapportionment ☐ 410 Antitrust	
140 Negotiable Instrument	Liability	☐ 367 Health Care/			430 Banks and Banking	
150 Recovery of Overpayment	320 Assault, Libel &	Pharmaceutical		PROPERTY RIGHTS	450 Commerce	
& Enforcement of Judgment 151 Medicare Act	Slander ☐ 330 Federal Employers'	Personal Injury Product Liability		820 Copyrights 830 Patent	☐ 460 Deportation☐ 470 Racketeer Influenced and	
☐ 152 Recovery of Defaulted	Liability	☐ 368 Asbestos Personal		840 Trademark	Corrupt Organizations	
Student Loans (Excl. Veterans)	☐ 340 Marine ☐ 345 Marine Product	Injury Product Liability	LABOR	SOCIAL SECURITY	480 Consumer Credit 490 Cable/Sat TV	
☐ 153 Recovery of Overpayment	Liability	PERSONAL PROPERTY	710 Fair Labor Standards	861 HIA (1395ff)	850 Securities/Commodities/	
of Veteran's Benefits	☐ 350 Motor Vehicle	■ 370 Other Fraud	Act	☐ 862 Black Lung (923)	Exchange	
☐ 160 Stockholders' Suits ☐ 190 Other Contract	355 Motor Vehicle Product Liability	☐ 371 Truth in Lending ☐ 380 Other Personal	☐ 720 Labor/Mgmt. Relations ☐ 740 Railway Labor Act	□ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI	890 Other Statutory Actions 891 Agricultural Acts	
195 Contract Product Liability	☐ 360 Other Personal	Property Damage	751 Family and Medical	865 RSI (405(g))	893 Environmental Matters	
196 Franchise	Injury ☐ 362 Personal Injury -	385 Property Damage Product Liability	Leave Act ☐ 790 Other Labor Litigation		895 Freedom of Information Act	
	Med. Malpractice	Froduct Liability	790 Other Labor Engation 791 Empl. Ret. Inc.		896 Arbitration	
REAL PROPERTY	CIVIL RIGHTS	PRISONER PETITIONS	Security Act	FEDERAL TAX SUITS	☐ 899 Administrative Procedure	
☐ 210 Land Condemnation ☐ 220 Foreclosure	☐ 440 Other Civil Rights ☐ 441 Voting	Habeas Corpus: ☐ 463 Alien Detainee		870 Taxes (U.S. Plaintiff or Defendant)	Act/Review or Appeal of Agency Decision	
230 Rent Lease & Ejectment	442 Employment	☐ 510 Motions to Vacate		_ 971 IDS Third Party 26	☐ 950 Constitutionality of State	
240 Torts to Land	443 Housing/	Sentence		USC 7609	Statutes	
245 Tort Product Liability	Accommodations 445 Amer. w/Disabilities -	Other: 530 General	IMMIGRATION			
290 All Other Real Property	Employment	535 Death Penalty	462 Naturalization Application			
,	446 Amer. w/Disabilities -	☐ 540 Mandamus & Other	465 Other Immigration			
	Other 448 Education	550 Civil Rights 555 Prison Condition	Actions			
		560 Civil Detainee –				
		Conditions of Confinement				
V. ORIGIN (Place a	"V" in One Bon Only)				Appeal to District	
1 Original 2 Rem	oved from 3 Re-file VI below	d (See	or 5 Transferred from another district (specify)	6 Multidistrict Litigation 7	District Judge from 8 Remanded from Appellate Court Magistrate Judgment	
VI. RELATED/	a) Re-fi	iled Case □YES 🗹 N	O b) Related Cases	□YES ✓ NO		
RE-FILED CASE(S)	(See instructions):					
RE-FILED CASE(S)	JUDGE			DOCKET NUMBER		
VII. CAUSE OF ACTIO	Cite the U.S. Civil Sta N 28 U.S.C. 1332 LENGTH OF TRIAL	False and misleading	ling and Write a Brief Statemer marketing practices of to for both sides to try entire case)	oothpaste.	tional statutes unless diversity):	
VIII. REQUESTED IN	rá	IS A CLASS ACTION	DEMAND \$ 5,000,000+		if demanded in complaint:	
COMPLAINT:	UNDER F.R.C.P.		- , , ,	JURY DEMAND:	√ Yes □ No	
ABOVE INFORMATION IS TO DATE	TRUE & CORRECT TO T		WLEDGE TORNEY OF RECORD			
March 7, 2014		s/Nathan C. Zippe	rian		_	
FOR OFFICE USE ONLY RECEIPT #	AMOUNT	IFP	IUDGE		MAG IUDGE	

Date:

AO 440 (Rev. 00/12) Summons in a Civil Action	
United Stati	ES DISTRICT COURT
I	District of
Plaintiff(s) V.))))) Civil Action No.
Defendant(s))))
SUMMONS	IN A CIVIL ACTION
To: (Defendant's name and address)	
A lawsuit has been filed against you.	
are the United States or a United States agency, or an of P. 12 (a)(2) or (3) — you must serve on the plaintiff an	n you (not counting the day you received it) — or 60 days if you fficer or employee of the United States described in Fed. R. Civ. answer to the attached complaint or a motion under Rule 12 of otion must be served on the plaintiff or plaintiff's attorney,
If you fail to respond, judgment by default will You also must file your answer or motion with the court	be entered against you for the relief demanded in the complaint.
	CLERK OF COURT

Signature of Clerk or Deputy Clerk

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (na.	me of individual and title, if an	ny)					
was rec	ceived by me on (date)		·					
	☐ I personally served	I the summons on the ind	ividual at (place)					
			on (date)	; or				
	☐ I left the summons	at the individual's reside	ence or usual place of abode with (name)					
	, a person of suitable age and discretion who resides there, on (date), and mailed a copy to the individual's last known address; or							
	☐ I served the summer	ons on (name of individual)		, who is				
	designated by law to	accept service of process	s on behalf of (name of organization)					
			on (date)	; or				
	☐ I returned the sum	mons unexecuted because	e	; or				
	☐ Other (specify):							
	My fees are \$	for travel and \$	for services, for a total of \$					
	I declare under penalt	leclare under penalty of perjury that this information is true.						
Date:								
		_	Server's signature					
		_	Printed name and title					
		_	Server's address					

Additional information regarding attempted service, etc: