	Case 3:11-cv-03082-LB Document 360 F	Filed 10/08/15 Page 1 of 11	
1			
2			
3			
4			
5			
6			
7			
8	UNITED STATES DISTRICT COURT		
9	NORTHERN DISTRICT OF CALIFORNIA		
10	SAN FRANCISC	CO DIVISION	
11	ROSMINAH BROWN and ERIC LOHELA, on behalf of themselves and all others	No. 3:11-cv-03082-LB	
12	similarly situated,	ORDER (1) CONDITIONALLY CERTIFYING SETTLEMENT CLASS; (2)	
13	Plaintiffs,	PRELIMINARILY APPROVING SETTLEMENT; (3) APPROVING NOTICE	
14	V.	TO CLASS; AND (4) SETTING HEARING FOR FINAL APPROVAL AND THE	
15	THE HAIN CELESTIAL GROUP, INC.,	PLAINTIFFS' MOTION FOR FEES, COSTS, AND SERVICE AWARD	
16 17	Defendant.	[RE: ECF NO. 355]	
17	INTRODUCTION		
10			
20	The plaintiffs Rosminah Brown and Eric Lohe		
20 21	brand cosmetic products that are manufactured and marketed by the defendant The Hain Celestial		
21	Group and then – on behalf of themselves and other consumers – sued Hain complaining that		
22 23	Hain falsely advertised, marketed, sold, and labeled these and other products as organic, in		
	violation of (1) the California Organic Products Act of 2003 ("COPA"), Cal. Health & Safety		
24	Code § 110810, <i>et seq.</i> , (2) the Unfair Competition Law ("UCL"), Cal. Bus. & Prof. Code §		
25 26	17200 et seq., (3) the Consumers Legal Remedies Act ("CLRA"), Cal. Civ. Code § 1750, et seq.,		
26 27	and (4) and the California Commercial Code provision regarding express warranties, Cal. Com.		
27	Code § 2313. The court previously certified two classes; the parties then settled their lawsuit, and		
28			

1 the plaintiffs filed an unopposed motion for preliminary approval of the proposed class-action 2 settlement. (Orders, ECF Nos. 269, 272; Motion, ECF No. 355.¹) The court grants the motion. 3

STATEMENT

4 I. THE LAWSUIT TO DATE

5 The plaintiffs filed the lawsuit in May 2011, and Hain removed the case in June 2011. (ECF 6 No. 1.) The operative complaint is the first amended complaint filed in August 2012. (See ECF 7 No. 68.) In a second case filed initially in the Central District of California, transferred here, 8 related to this case, and then stayed, the plaintiff Lauren Crivier alleged violations of California's 9 False Advertising Law ("FAL"), Cal. Bus. & Prof. Code § 17500 et seq., the UCL, and the CLA 10 based on the same misleading use of the word "organic" on the principal display panel of some 11 JASON® products as well as other uses of the words "natural" and "organic" on product labels 12 and advertising. (Complaint, ECF No. 1, No. 3:13-cv-02237-LB.)

13 The litigation has been protracted and included (1) a motion to dismiss (denied), (2) Hain's 14 petition for interlocutory appeal to the Ninth Circuit (denied by the Ninth Circuit), (3) a second 15 motion to dismiss and a motion to strike class allegations in the first amended complaint (denied), 16 (4) contentious discovery, (5) Hain's summary-judgment motion asserting that a state agency 17 determination "extinguished" the plaintiffs' claims (denied), (6) the court's certification of two 18 classes, and (7) three motions by the plaintiffs for partial summary judgment (all granted). (See 19 Docket.) The parties also had several rounds of court-hosted and private mediation. (Todzo Decl., 20 ECF No. 355-1 at ¶¶ 5-6.) The parties' last settlement conference with Magistrate Judge Joseph 21 Spero resulted in an agreement in principle, and the parties then negotiated the final terms of the 22 settlement. (Id. ¶ 6.) The plaintiffs filed their unopposed motion on September 22, 2015, and the 23 court held a hearing on October 8, 2015. (See ECF Nos. 355, 359.)

- 24 **II. THE PROPOSED SETTLEMENT**
- 25 The court previously certified the following two classes:
- 26 The "JASON® Class", defined as:
- 27

²⁸ Citations are to the electronic case file ("ECF"); pin cites are to the ECF-generated numbers at the tops of the documents.

	Case 3:11-cv-03082-LB Document 360 Filed 10/08/15 Page 3 of 11					
1 2	All persons who purchased a cosmetic product in California sold under the JASON® brand name between May 12, 2007 and January 31, 2011 other than those JASON® brand cosmetic products that are USDA-certified as organic.					
3	The "Avalon Organics® Class", defined as:					
4	All persons who purchased a cosmetic product in California sold under the Avalon					
5	Organics® brand name between May 12, 2007 and the present other than those Avalon Organics® brand cosmetic products that are USDA-certified as organic.					
6	(11/18/15 Order, ECF No. 269; 11/30/14 Order Modifying Class Definitions, ECF No. 272.)					
7	The parties agreed to a modified class definition for settlement purposes only:					
8	All individuals who purchased the Challenged Products in California within the Class Period. Specifically excluded from the Class are (a) Defendant, (b) the officers,					
9	directors, or employees of Defendant and their immediate family members, (c) any entity in which Defendant has a controlling interest, (d) any affiliate, legal					
10	representative, heir, or assign of Defendant, (e) all federal court judges who have presided over this Action and their immediate family members; (f) all persons who					
11	submit a valid request for exclusion from the Class; and (g) those who purchased the Challenged Products for the purpose of resale.					
12						
13	(See Settlement Agreement, Todzo Decl., Ex. 1, ECF No. 358-3, §§ 1.A.12 & V.) "Challenged					
14	Products" are defined as "all Avalon Organics® and JASON® brand cosmetic products at issue					
15	in this Action that were manufactured and/or sold during the Class Period, a complete list of					
16	which is provided in Exhibit F hereto." (Id. § I.A.7.) The "Class Period" is from May 11,					
17	2007 to January 30, 2011 for purchases of JASON® brand products and May 11, 2007 to May					
18	11, 2011 for purchases of Avalon® brand products. (Id. § I.A.16.) As part of the settlement, the					
19	parties stipulated to adding Ms. Crivier as a named plaintiff. (Id. § II.F.) (The parties stipulated to					
20	the dismissal of her separate complaint. (Id.))					
21	In summary form, the settlement agreement is as follows.					
22	Hain will pay \$7.5 million and \$1.85 million in coupons (plus \$150,000 in redemption costs)					
23	redeemable for the two cosmetic-product brands at issue in the litigation: Avalon Organics® and					
24	JASON®. The fund will be used to pay all costs of notice and administration (up to \$650,000),					
25	any fees and costs awarded to the plaintiffs' counsel (up to \$4 million), service awards to the					
26	plaintiffs, and claims by class members. Class members are eligible to receive either (1) a cash					
27	payment or (2) a cash payment and coupons. Those who elect a cash-only payment will receive					
28	50% of the purchase price of each Avalon Organics® or JASON® product up to a total of \$50.					

Case 3:11-cv-03082-LB Document 360 Filed 10/08/15 Page 4 of 11

1 (For example, if a claimant bought \$100 of products, a cash-only payment would be \$50.) Those 2 who elect cash and coupons will receive 50% of purchase price of the products purchased and 3 coupons substituted for 20% of the purchase price (with a cash-to-coupon ratio of \$1 cash to \$4 in 4 coupons) up to a total of \$80. (For example, a claimant who bought \$100 in products would 5 receive \$40 in cash (80% of the \$50 cash payment) and \$40 in coupons.) There will be no cap on 6 the total amount paid to claimants – either for cash or cash/coupon payments – who have receipts 7 or other proof of purchase (such as a card statement or product packaging) for the challenged 8 products; claimants without receipts will self-identify under penalty of perjury. (Id. § III.) 9 The settlement provides for service awards in an amount not to exceed \$7,500 for Rosminah 10 Brown and Eric Lohela and \$1,500 for Lauren Crivier. (Id. § VIII.B.) 11 If any of the \$7.55 million remains in the fund after paying all claims, service awards, and 12 fees and costs, the money will be donated *cy pres*, in equal amounts, to the California Consumer 13 Protection Foundation and the Jesse Smith Noyes Foundation. (Id. § III.A.6.) 14 The settlement agreement will be administered by an independent claim administrator called 15 the Heffler Claims Group, which will publish class notice, establish a website, distribute funds to 16 class members, and otherwise administer the settlement. (Id. § III.A.2 & Exs. A, C-E.) 17 In return for the settlement relief, class members who do not opt out of the settlement will 18 release claims relating to the COPA, the UCL, the CLRA, and the express warranty provisions of 19 the California Commercial Code provision, or any other similar state or federal laws, in 20 connection with the Challenged Products. (Id. § IV.) But the revised class period means that the 21 settlement does not release Hain from any claims that the post-reformulation Avalon Organics® 22 products continue to violate the COPA by (allegedly) counting as organic the water used to 23 rehydrate the dehydrated aloe in the products. (See id. §§ I.A.7 & I.A.16.) 24 ANALYSIS 25 **I. JURISDICTION** 26 This court has jurisdiction under 28 U.S.C. § 1332(d)(2). 27 II. CONDITIONAL CERTIFICATION OF CLASS

28 The court reviews the propriety of class certification under Federal Rule of Civil Procedure

Case 3:11-cv-03082-LB Document 360 Filed 10/08/15 Page 5 of 11

23(a) and (b). When parties enter into a settlement before the court certifies a class, the court
 "must pay 'undiluted, even heightened, attention' to class certification requirements" because the
 court will not have the opportunity to adjust the class based on information revealed at trial.
 Staton v. Boeing, 327 F.3d 938, 952-53 (9th Cir. 2003) (quoting *Amchem Prods., Inc. v. Windsor*,
 521 U.S. 591, 620 (1997)); *Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1019 (9th Cir. 1998).

6 The settlement class differs in scope from the classes that the court certified only in that it 7 excludes purchases of post-reformulation Avalon Organics[®] products; it does this by excluding 8 purchases after May 11, 2011. Thus, the court applies its analysis from its previous order and 9 finds preliminarily (for settlement purposes only) that the proposed settlement class meets the 10 Rule 23(a) prerequisites of numerosity, commonality, typicality, and adequacy: (1) the class is so 11 numerous that joinder of all members is impracticable; (2) there are common questions of law and 12 fact common to the class; (3) the claims or defenses of the representative parties are typical of the 13 claims or defenses of the class; and (4) the representative parties will fairly and adequately protect 14 the interests of the class. See Fed. R. Civ. P. 23(a); 11/18/14 Order, ECF No. 269 at 17-23. The 15 court also finds preliminarily (and for settlement purposes only) that questions of law or fact 16 common to class members predominate over any questions affecting only individual members, 17 and a class action is superior to other available methods for fairly and efficiently adjudicating the 18 controversy. See Fed. R. Civ. P. 23(b)(3); 11/18/14 Order, ECF No. 269 at 24-32.

19 The court thus conditionally certifies the class for settlement purposes only and for the20 purposes of giving the class notice of the settlement and conducting a Final Approval Hearing.

21 III. PRELIMINARY APPROVAL OF SETTLEMENT AGREEMENT

The approval of a class action settlement has two stages: (1) the preliminary approval, which authorizes notice to the class; and (2) a final fairness hearing, where the court determines whether the parties should be allowed to settle the class action on the agreed-upon terms. In reviewing the proposed settlement, the court need not address whether the settlement is ideal or the best outcome, but determines only whether the settlement is fair, free of collusion, and consistent with the plaintiffs' fiduciary obligations to the class. *See Hanlon*, 150 F.3d at 1027. The *Hanlon* court identified factors relevant to assessing a settlement proposal: (1) the strength of the plaintiffs'

Case 3:11-cv-03082-LB Document 360 Filed 10/08/15 Page 6 of 11

case; (2) the risk, expense, complexity, and likely duration of further litigation; (3) the risk of
maintaining class action status throughout the trial; (4) the amount offered in settlement; (5) the
extent of discovery completed and the stage of the proceeding; (6) the experience and views of
counsel; (7) the presence of a government participant; and (8) the reaction of class members to
the proposed settlement. *Id.* at 1026 (citation omitted).

6 The court has evaluated the proposed settlement agreement for overall fairness under the
7 *Hanlon* factors and concludes that preliminary approval is appropriate.

8 First, an evaluation of the strengths and weaknesses of the plaintiffs' case militates in favor of
9 settlement. The plaintiffs represent that they could establish liability and damages on a class-wide
10 basis at trial, but they concede that there is considerable litigation risk going forward. The legal
11 issues regarding the allegedly false organic representations have not been widely litigated, and
12 Hain vigorously disputes that the class could prove liability or establish entitlement to relief.

13 Second, the related point is that the litigation poses risks. The court is familiar with the 14 lengthy, hard-fought nature of the proceeding, and there is a risk of continued, expensive 15 litigation. Hain strenuously opposed class certification and the plaintiffs' attempts to narrow the 16 disputes through summary-judgment motions. The plaintiffs note the risk of an appeal of the 17 court's orders. Settlement provides immediate monetary relief for all class members. (The coupon 18 component is fine: there is an option for a cash-only settlement, and the cash-to-coupon \$1/\$4 19 ratio for 20% of the cash value gives consumers an opportunity to obtain a higher value in 20 addition to the largely cash payment. Cf. 28 U.S.C. § 1712(c).)

Third, the settlement appears to treat all class members fairly. Having a claims process is
necessary because there is no central repository of information identifying class members. All
class members who purchased the Challenged Products between May 2007 and the time when the
Challenged Products were relabeled or reformulated (January 30, 2011 for the JASON® products
and May 11, 2011 for the Avalon Organics® products) may apply for the monetary relief
provided by the settlement.

The service awards also appear to be within a range of reasonableness to compensate thenamed plaintiffs for their time and effort and for the risk they undertook in prosecuting the case.

1 The court will consider the amount of any such incentive awards at the Final Approval Hearing. 2 Finally, the settlement is the product of serious, non-collusive, arms' length negotiations and 3 was reached after an extensive mediation process.

4 In sum, the court finds that viewed as a whole, the proposed settlement is sufficiently "fair, 5 adequate, and reasonable" such that preliminary approval of the settlement is warranted. See

6 Officers for Justice v. Civil Serv. Comm'n of the City and Cty. of San Francisco, 688 F.2d 615,

7 625 (9th Cir. 1982). The court thus approves the settlement agreement preliminarily.

8 The plaintiffs assert that their fees are less than their lodestar. (See Todzo Decl., ¶ 12.) The 9 record is not sufficient to determine whether the amounts and percentages requested are

10 appropriate; the court will address the issue at the Final Approval Hearing. See Hanlon, 150 F.3d

11 at 1029 (twenty-five percent is a benchmark in common fund cases); cf. Vizcaino v. Microsoft

12 Corp., 290 F.3d 1043, 1048 (9th Cir. 2002) (twenty-five percent benchmark, though a starting

13 point for analysis, may be inappropriate in some cases; fees must be supported by findings).

14 **IV. APPOINTMENT OF CLASS REPRESENTATIVES, CLASS COUNSEL, AND CLAIM ADMINISTRATOR** 15

16 For the reasons set forth in its class-certification order, the court (1) appoints the plaintiffs 17 Rosminah Brown, Eric Lohela, and Lauren Crivier as the class representatives and (2) appoints 18 Mark N. Todzo and the Lexington Law Group as class counsel. See Fed. R. Civ. P. 23(a) & 19 (g)(1); 11/18//14 Order, ECF No. 269 at 21-22. The court designates, and approves, the Heffler 20Claims Group to serve as Claim Administrator. It will administer the settlement subject to the 21 oversight of the parties and this court, as described in the settlement agreement.

22

V. APPROVAL OF CLASS NOTICE

23 The court approves the class notice and the notice plan and finds that the class notice provides 24 the best notice practicable, satisfies the notice requirements of Rule 23, adequately advises class 25 members of their rights under the settlement agreement, and meets the requirements of due 26 process. The forms of notice fairly, plainly, accurately, and reasonably provides class members 27 with all required information, including (among other things): (1) a summary of the lawsuit and 28 claims asserted; (2) a clear definition of the class; (3) a description of the material terms of the

Case 3:11-cv-03082-LB Document 360 Filed 10/08/15 Page 8 of 11

settlement; (4) a disclosure of the release of the claims should they remain class members; (5) an
explanation of class-members' opt-out rights, a date by which they must opt out, and information
about how to do so; (6) instructions on how to object to the settlement and the deadline for doing
so; (7) the date, time, and location of the Final Approval Hearing; (8) the Internet address for the
settlement and the toll-free number and other means for obtaining additional information about
the settlement; and (9) the identity of class counsel and the provisions for attorneys' fees, costs,
and class-representative service awards. (Settlement Agreement § VI, Exs. C and E.)

Within 30 days of this order, the Claims Administrator will establish a settlement website,
which will have (1) the publication notice, (2) a list of frequently asked questions, (3) key
deadlines, (4) downloadable copies of the court's orders and the pleadings relating to the
settlement, (5) the signed stipulation of settlement, (6) downloadable copies of the class notice
and claim form, (7) information about how to contact the Claim Administrator via a toll-free
number, email, and mail, and (8) information about how to file a claim. (*Id.* § VI(B) & Ex. D.)

Notice will be published in several places, all of which will refer class members to the
settlement website. Within 35 days of this order, a full-page advertisement will be published in
the California edition of People Magazine, and a one-sixth-page advertisement will be published
four times over a three-week period in the San Francisco Chronicle. Press releases in English and
Spanish that target class members will be disseminated via the PR Newswire. Within 30 days of
this order, Internet and mobile advertisements in English and Spanish that target class members

20 will be run for 31 days on various media services, including People.com, Pulpo Media,

21 USWeekly.com, Xasis, Sharethrough, Facebook, and Twitter. (*Id.*)

Class members will have until 30 days before the Final Approval Hearing to request exclusion
or object to the settlement. This gives class members sufficient time to consider their options and
make a fully informed decision. *See, e.g., Torrisi v. Tucson Elec. Power Co.*, 8 F.3d 1370, 1375
(9th Cir. 1993).

The court directs the Claim Administrator to follow the notice plan set forth in this order and
in the settlement agreement, including (1) establishing the settlement website with copies of this
order, the stipulated settlement agreement and all exhibits, class notice, the claims forms that may

Case 3:11-cv-03082-LB Document 360 Filed 10/08/15 Page 9 of 11

1 be downloaded and submitted online, by mail, or by facsimile, and other information required by 2 the settlement agreement or useful to the class members (including the toll-free hotline and 3 methods for contacting the Claim Administrator and a link to class counsel's website), (2) 4 establishing the toll-free hotline, and (3) commencing notice within 30 days from the date of this 5 order (which is slightly more than 90 days before the Final Approval Hearing). The costs of the 6 notice, the processing of claims, and other Claim Administrator expenses may be paid from the 7 claim fund in accordance with the applicable provisions of the settlement agreement.

8 VI. CY PRES AWARDS

28

9 If any of the \$7.5 million remains in the fund after paying all claims, service awards, and fees 10 and costs, the money will be donated *cy pres*, in equal amounts, to the California Consumer 11 Protection Foundation and the Jesse Smith Noyes Foundation. (Todzo Decl., ECF No. 355-1, ¶ 12 14.) The foundations will solicit requests for proposals ("RFPs") from non-profit organizations 13 for proposals to benefit class members on consumer education regarding advertising relating to 14 organic products. (Id.) This distribution appears to account for and have a substantial nexus to the 15 nature of the lawsuit, the objectives of the statutes, and the interests of the silent class members. 16 See Lane v. Facebook, Inc., 696 F.3d 811, 819-822 (9th Cir. 2012); Nachshin v. AOL, LLC, 663 17 F.3d 1034, 1038-41 (9th Cir. 2011). The court defers approval until the Final Approval Hearing. 18

VII. COMPLIANCE WITH CLASS ACTION FAIRNESS ACT

19 The notice plan provides that the Claim Administrator will provide notice of the settlement 20 and other information showing compliance with the Class Action Fairness Act of 2005, 28 U.S.C. 21 § 1715, to the appropriate federal and state officials within ten days after the parties filed their 22 settlement agreement with the court. (Settlement Agreement, Ex. D.) The parties filed the 23 settlement agreement on September 22, 2015, and ten days later is October 2, 2015. Any final 24 settlement approval will be more than 90 days after service as required by 28 U.S.C. § 1715. 25 26 27

ORDER GRANTING MOTION FOR PRELIMINARY APPROVAL OF CLASS ACTION SETTLEMENT No. 3:11-cy-03082-LB

1 VIII. PROCEDURES FOR FINAL APPROVAL HEARING

A. Deadlines and Hearing

2

3	Event	<u>Date</u>
4	Initiate Notice	30 days after this order issues
5	Petition for Attorneys' Fees, Costs, and Incentive Awards	40 days before Final Approval Hearing
6 7	Response to Petition	21 days before Final Approval Hearing
-	Objections, Requests to Appear, Opt-Outs	30 days before Final Approval Hearing
8	Responses to Objections	14 days before Final Approval Hearing
9	Motion for Final Approval	14 days before Final Approval Hearing
10	Response to Motion for Final Approval	7 days before Final Approval Hearing
11 12	Final Approval Hearing	February 11, 2016, 9:30 a.m.

13 **B.** Final Approval Hearing

At the hearing, the court will consider whether to (1) grant final certification of the settlement
class, (2) finally approve the settlement agreement and the releases in it, (3) award a service
award to the class representatives, and (4) award attorneys' fees and costs to class counsel. The
court may, for good cause, extend any of the deadlines in this order or continue the Final
Approval Hearing without further notice to the settlement class members.

C. Initiation of Notice by No Later Than 30 Days From Today

The court orders the parties (through the Claim Administrator) to commence notice in the
form approved by this order within 30 days from the date of this order and to otherwise follow the
procedures discussed in Section V.

- 23
 - **D.** Requests for Exclusion from the Settlement
- 24 Class members may exclude themselves from the class settlement by sending a written
- 25 request to the Claim Administrator **postmarked no later than 30 days before the Final**
- 26 Approval Hearing (meaning, by January 12, 2016) with the following information: (1) the
- 27 class member's name, current postal address, current phone number and any email address, and
- 28 original signature; and (2) a reference to the case name "Brown v. The Hain Celestial Group, Inc.,

1 Case No. 3:13-cv-03082-LB." A timely request for exclusion means that the person will not have 2 rights under the settlement agreement and will not be bound by it. Failure to request exclusion 3 means that the class member will be deemed a class member and will be bound by the settlement 4 agreement, if the court approves it, and any orders and judgment entered by the court.

5

E. Objections to the Settlement

6 Class members may object to the class settlement or appear at the Final Approval Hearing by

7 sending a written notice to the Clerk of the Court, class counsel, and Hain's counsel **postmarked**

8 no later than 30 days before the Final Approval Hearing (meaning, by January 12, 2016)

9 with the following information: (1) the class member's name, current postal address, current

10 phone number and any email address, and original signature; (2) a statement under penalty of

11 perjury that the person purchased an Avalon Organics® or JASON® brand cosmetic product at

12 issue in the litigation during the class period (May 11, 2007 to May 11, 2011 for Avalon

13 Organics[®] and May 11, 2007 to January 30, 2011 for JASON[®]), (3) a statement of the basis for

14 the objection and any written materials supporting the objection; (4) a statement of whether the

15 objector or the objector's attorney will appear at the hearing; and (5) a reference to the case name

16 "Brown v. The Hain Celestial Group, Inc., Case No. 3:13-cv-03082-LB."

17 The addresses are as follows:

18	Clerk of the Court	Mark N. Todzo	William L. Stern
19	United States District Court 450 Golden Gate Avenue	Lexington Law Group 503 Divisadero Street	Morrison & Foerster LLP 425 Market Street
20	San Francisco, CA, 94102	San Francisco, CA 94117	San Francisco, CA 94105-2842

21 F. Motion for Final Approval and Petition for Attorney's Fees, Costs, and Expenses

22 The court will hear the motion and the petition at the Final Approval Hearing.

- CONCLUSION
- This disposes of ECF No. 355. 24
- **IT IS SO ORDERED.** 25
- 26 Dated: October 8, 2015

27

23

28

LAUREL BEELER

United States Magistrate Judge