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6  
7 IN THE UNITED STATES DISTRICT COURT  
8 FOR THE NORTHERN DISTRICT OF CALIFORNIA  
9 SAN JOSE DIVISION

10  
11 PHYLLIS GUSTAVSON, individually and on  
behalf of all others similarly situated,

12 Plaintiff,

13 v.

14 WRIGLEY SALES COMPANY,  
15 WM. WRIGLEY JR. COMPANY,

16 Defendants.

Case No. CV 12-01861 LHK

**SECOND AMENDED CLASS ACTION  
AND REPRESENTATIVE ACTION  
COMPLAINT FOR DAMAGES,  
EQUITABLE AND INJUNCTIVE  
RELIEF**

JURY TRIAL DEMANDED

17  
18 Plaintiff, Phyllis Gustavson, through her undersigned attorneys, pursuant to the September  
19 16, 2013 Order of this Court brings this her Second Amended Complaint against Defendants,  
20 Wrigley Sales Company and Wm. Wrigley Jr. Company (collectively “Wrigley” or  
21 “Defendants”), as to her own acts upon actual knowledge, and as to all other matters upon  
22 information and belief.

23 **DEFINITIONS**

24 1. “Class Period” is April 13, 2008 to the present.

25 2. “Purchased Products” are the five Wrigley products purchased by Plaintiff during  
26 the Class Period: (1) Eclipse sugar free gum, Winterfrost, 18 pcs; (2) Eclipse sugar free gum,  
27 Polar Ice, 12 pcs; (3) Orbit sugar free gum, Peppermint 14 pcs; (4) Orbit sugar free gum,  
28 Spearmint, 14 pcs; and (5) Lifesavers sugar free hard candy, 5 flavors, 2.75 oz. Pictures of the

1 Purchased Products are attached as exhibits 2-6 hereto and specific descriptions of the relevant  
2 label representations are included below in paragraphs 82-108.

3 3. “Substantially Similar Products” are Defendants’ products listed below. Each of  
4 these products: (a) are gum, mints or candy products packaged the same way, if not identically, to  
5 the Purchased Products of the same type, only differing in flavor; (b) make the same label  
6 representation, i.e., “sugar free,” as described herein that were made on the Purchased Products;  
7 and (c) violate the same regulations of the Sherman Food & Drug Cosmetic Law, California  
8 Health & Safety Code § 109875, *et seq.* (“Sherman Law”) in the exact same manner as the  
9 Purchased Products.

10 **Eclipse Gum in various sizes**

- 11 • Spearmint
- 12 • Peppermint

13 **Extra Gum in various sizes**

- 14 • Polar Ice®
- 15 • Spearmint
- 16 • Peppermint
- 17 • Winterfresh®
- 18 • Classic Bubble
- 19 • Smooth Mint

20 **Extra Dessert Delights® Gum**

- 21 • Mint Chocolate Chip
- 22 • Root Beer Float
- 23 • Rainbow Sherbet
- 24 • Lemon Square
- 25 • Raspberry Vanilla Cupcake

26 **Extra Fruit Sensations® Gum**

- 27 • Sweet Watermelon

28 **5 Sugar Free Gum in various sizes**

- Rain®
- Cobalt®
- Flare®
- Solstice®
- React® 2.0 Fruit
- React® 2.0 Mint
- Prism®
- RPM® Fruit
- RPM® Mint

- Beta™
- 5® Focus™
- 5® Focus™

**Orbit in various sizes**

- Bubblemint™
- Wintermint®
- Cinnamon®
- Sweetmint
- Apple Remix
- Tropical Remix®
- Strawberry Remix®
- Peppermint DoublePak
- Spearmint DoublePak

**Orbit White**

- Bubblemint
- Peppermint
- Spearmint

**Orbit for Kids**

- Original Bubble Gum
- Strawberry Banana

**Life Savers Hard Candy in various sizes**

- Wild Cherry (sugar-free)
- Wint O Green (sugar-free)
- Pep O Mint (sugar-free)

4. Each of the Substantially Similar Products makes the same “sugar free” label claim as the Purchased Products as described herein. Each of the Substantially Similar Products have more than 40 calories per 50 grams. None of the labels of the Substantially Similar Products contain the FDA required disclosure “not a reduced calorie food,” “not a low-calorie food,” or “not for weight control.”

5. Plaintiff reserves the right to supplement the list of Substantially Similar Products should evidence is adduced during discovery to show that other Wrigley products had labels which violate the same provisions of the Sherman Law and have the same label representations as the Purchased Products.

6. “Class Products” are a combination of the Purchased Products and the Substantially Similar Products and is used in the class definition in paragraph 138.

**SUMMARY OF THE CASE**

1  
2 7. Plaintiff's case has two distinct facets. First, the "UCL unlawful" part. Plaintiff's  
3 first cause of action is brought pursuant to the unlawful prong of California's Unfair Competition  
4 Law, Cal. Bus. & Prof. Code § 17200 ("UCL"). Plaintiff alleges that Defendants package and  
5 label the Purchased Products in violation of California's Sherman Law which adopts, incorporates  
6 – and is identical – to the federal Food Drug & Cosmetic Act, 21 U.S.C. § 301 *et seq.* ("FDCA").  
7 These violations (which do not require a finding that the labels are "misleading") render the  
8 Purchased Products "misbranded" which is no small thing. Under California law, a food product  
9 that is misbranded cannot legally be manufactured, advertised, distributed, held or sold.  
10 Misbranded products cannot be legally sold, possessed, have no economic value, and are legally  
11 worthless. Indeed, the sale of misbranded food is a criminal act in California and the FDA even  
12 threatens food companies with seizure of misbranded products. This "misbranding" – standing  
13 alone without any allegations of deception by Defendants or review of or reliance on the labels by  
14 Plaintiff – give rise to Plaintiff's first cause of action under the UCL. To state a claim under the  
15 unlawful prong, Plaintiff need only allege that she would not have purchased the product had she  
16 known it was unlawful, illegal and misbranded, because buying such a product would result in  
17 owning and possessing a product that was illegal to own or possess.

18 8. Second, the "fraudulent" part. Plaintiff alleges that the illegal "sugar free"  
19 statement contained on the labels of the Purchased Products – aside from being unlawful under  
20 the Sherman Law – is also misleading, deceptive, unfair and fraudulent. Plaintiff describes these  
21 labels and how they are misleading. Plaintiff alleges that prior to purchase she reviewed the  
22 illegal statement on the labels on the Purchased Products, reasonably relied in substantial part on  
23 the labels, and was thereby deceived, in deciding to purchase these products. Had Plaintiff known  
24 the truth about the products she would not have purchased them.

25 9. Plaintiff did not know, and had no reason to know, that Defendants' Purchased  
26 Products were misbranded under the Sherman Law and bore food labeling claims that failed to  
27 meet the requirements to make those food labeling claims. Similarly, Plaintiff did not know, and  
28 had no reason to know, that Defendants' Purchased Products were false and misleading.

**BACKGROUND**

1  
2 10. Identical California and federal laws require truthful, accurate information on the  
3 labels of packaged foods. This case is about a company selling misbranded food to consumers.  
4 The law, however, is clear: misbranded food cannot legally be sold, possessed, has no economic  
5 value and is legally worthless. Purchasers of misbranded food are entitled to a refund of their  
6 purchase price or other relief or compensation as determined by the Court. Plaintiff and members  
7 of the class that purchased these products paid an unwarranted premium for these products.

8 11. Identical federal and California laws regulate the content of labels on packaged  
9 food. The requirements of the federal Food Drug & Cosmetic Act (“FDCA”) were adopted by the  
10 California legislature in the Sherman Law. Under FDCA section 403(a), food is “misbranded” if  
11 “its labeling is false or misleading in any particular,” or if it does not contain certain information  
12 on its label or in its labeling. 21 U.S.C. § 343(a).

13 12. Under the FDCA, the term “false” has its usual meaning of “untruthful,” while the  
14 term “misleading” is a term of art. Misbranding reaches not only false claims, but also those  
15 claims that might be technically true, but still misleading. If any one representation in the  
16 labeling is misleading, then the entire food is misbranded, nor can any other statement in the  
17 labeling cure a misleading statement. “Misleading” is judged in reference to “the ignorant, the  
18 unthinking and the credulous who, when making a purchase, do not stop to analyze.” *United*  
19 *States v. El-O-Pathic Pharmacy*, 192 F.2d 62, 75 (9<sup>th</sup> Cir. 1951). Under the FDCA, it is not  
20 necessary to prove that anyone was actually misled.

21 13. If a manufacturer is going to make a claim on a food label or on its website, which  
22 is an extension of the label, the label must meet certain legal requirements that help consumers  
23 make informed choices and ensure that they are not misled and that the labels are truthful,  
24 accurate, and backed by scientific evidence. As described more fully below, Defendants have  
25 sold products that are misbranded, illegal to possess and are worthless because (i) the labels  
26 violate the Sherman Law and, separately, (ii) Defendants made and continue to make false,  
27 misleading and deceptive claims on the labels of their products.

28 14. Wrigley Sales Company and Wm. Wrigley Jr. Company are among the leading

1 producers of gum, mints and hard candies. Defendants' products are sold to consumers through  
2 grocery and other retail stores throughout California and throughout the U.S.

3 15. Defendants recognize that health claims drive sales, and actively promote the  
4 health benefits of their products. Defendants have promoted the health and nutritional profiles of  
5 their products by trying to highlight various purported attributes of their products such as to  
6 highlight health and nutritional claims of a suspect nature. Defendants have run afoul of  
7 California and federal regulations that prohibit companies from touting supposedly positive  
8 nutritional aspects of their products such as "sugar free" while concealing or failing to disclose  
9 that those products contain disqualifying nutrients at levels the state and federal regulators have  
10 concluded raise the risk of a diet-related disease or health-related condition.

11 16. In recent years, responding to consumer demand for healthy, sugar free, low-  
12 calorie foods has become a central part of Defendants' business models and marketing strategies  
13 even though Defendants' Purchased Products fail to satisfy the regulatory requirements for sugar  
14 free claims.

15 17. Defendants have realized that, based on the public's concern about obesity and  
16 interest in low-calorie and dietetic foods, there is a financial benefit to be derived in selling  
17 products claiming to be "sugar free," "low-calorie" or "suitable for weight control." Accordingly,  
18 Defendants have labeled many of their candy and confectionery products such as their chewing  
19 gum, mints and hard candies as "sugar free" even though such claims are in violation of  
20 California and federal food labeling laws.

21 18. Defendants have pursued a Health and Nutrition strategy based on their assessment  
22 that nutritional awareness and the desire for improved health and wellness will increasingly drive  
23 consumer choice. Pursuant to this strategy, Defendants decided that they would renovate products  
24 for nutrition and health considerations and would seek to inform consumers about available  
25 healthy and nutritious options in using their products.

26 19. In pursuing such a strategy, Defendants (a) decided their success and profitability  
27 was dependent on their ability to satisfy emerging consumer demand for healthy, nutritious and  
28

1 low-calorie foods and (b) were prepared to make health and nutrition arguments on behalf of  
2 “junk foods” gum, mints and hard candy when in fact such claims were not true and, in fact, were  
3 unlawful.

4 20. Wrigley itself states on its website:

5 Health & Nutrition

6 As part of a global food company, we are committed to addressing health and  
7 wellness issues and promoting healthy lifestyles. We’re bringing this commitment  
8 to life through our product offerings — many of which are low-calorie and have  
9 functional benefits — and by the way we market our brands and engage with  
10 consumers.

11 [http://www.wrigley.com/global/static/2011-principles-in-action-  
12 showcase/index.html#people-2-](http://www.wrigley.com/global/static/2011-principles-in-action-showcase/index.html#people-2-)

13 Health & Nutrition:

14 We provide a wide array of sugar-free gum products that offer snacking  
15 alternatives to high-calorie treats...

16 [http://www.wrigley.com/global/static/2011-principles-in-action-  
17 showcase/index.html#people-2-](http://www.wrigley.com/global/static/2011-principles-in-action-showcase/index.html#people-2-)

18 21. Defendants’ key to achieving the goals of their Health and Nutrition strategy is to  
19 convince consumers that they can use Defendants’ chewing gum, mints and hard candy as part of  
20 a healthy and enjoyable diet. Recognizing that the success of this strategy was dependent on  
21 repositioning their gum, mints and hard candy as healthy, nutritious and low calorie, Defendants  
22 made and are making false and deceptive claims in violation of federal and state laws that govern  
23 the types of representations that can be made on food labels.

24 22. Plaintiff brings this action under California law, which is identical to federal law,  
25 for making (i) unlawful and/or (ii) misleading and deceptive “sugar free” claims.

26 **PARTIES**

27 23. Plaintiff, Phyllis Gustavson, is a resident of Campbell, California who purchased  
28 more than \$25 worth of Defendants’ Purchased Products in California in the Class Period.

29 24. Defendant Wrigley Sales Company is a Delaware corporation with its headquarters  
in Chicago, Illinois. Wrigley Sales Company is registered to do business and does business in

1 California.

2 25. Defendant Wm. Wrigley Jr. Company is a Delaware corporation with its  
3 headquarters in Chicago, Illinois. Wm. Wrigley Jr. Company is registered to do business and does  
4 business in California.

5 26. Defendants are leading producers of retail food products, including gum, mints,  
6 hard candy and other confectionery. Defendants sell their Purchased Products to consumers  
7 through grocery and other retail stores throughout California. They also promote their products  
8 throughout California through their websites.

9 27. California law applies to all claims set forth in this Second Amended Complaint  
10 because Plaintiff lives in California and purchased the Purchased Products in California.  
11 Accordingly, California has significant contacts and/or a significant aggregation of contacts with  
12 the claims asserted by Plaintiff and all Class members.

### 13 JURISDICTION AND VENUE

14 28. This Court has original jurisdiction over this action under 28 U.S.C. § 1332(d)  
15 because this is a class action in which: (1) there are over 100 members in the proposed class;  
16 (2) members of the proposed class have a different citizenship from Defendants; and (3) the  
17 claims of the proposed class members exceed \$5,000,000 in the aggregate.

18 29. The Court has jurisdiction over the California claims alleged herein pursuant to 28  
19 U.S.C. § 1367, because they form part of the same case or controversy under Article III of the  
20 United States Constitution.

21 30. Alternatively, the Court has jurisdiction over all claims alleged herein pursuant to  
22 28 U.S.C. § 1332, because the matter in controversy exceeds the sum or value of \$75,000, and is  
23 between citizens of different states.

24 31. The Court has personal jurisdiction over Defendants because a substantial portion  
25 of the wrongdoing alleged in this Second Amended Complaint occurred in California, Defendants  
26 are authorized to do business in California, have sufficient minimum contacts with California, and  
27 otherwise intentionally avail themselves of the markets in California through the promotion,  
28

1 marketing and sale of merchandise, sufficient to render the exercise of jurisdiction by this Court  
2 permissible under traditional notions of fair play and substantial justice.

3 32. Because a substantial part of the events or omissions giving rise to these claims  
4 occurred in this District and because the Court has personal jurisdiction over Defendants, venue is  
5 proper in this Court pursuant to 28 U.S.C. § 1391(a) and (b).

### 6 **FACTUAL ALLEGATIONS**

#### 7 **A. Identical California And Federal Laws Regulate Food Labeling**

8 33. Food manufacturers are required to comply with federal and state laws and  
9 regulations that govern the labeling of food products. First and foremost among these is the  
10 FDCA and its labeling regulations, including those set forth in 21 C.F.R. § 101.

11 34. Pursuant to the Sherman Law, California has expressly adopted the federal  
12 labeling requirements as its own and indicated that “[a]ll food labeling regulations and any  
13 amendments to those regulations adopted pursuant to the federal act, in effect on January 1, 1993,  
14 or adopted on or after that date shall be the food regulations of this state.” California Health &  
15 Safety Code § 110100.

16 35. In addition to its blanket adoption of federal labeling requirements, California has  
17 also enacted a number of laws and regulations that adopt and incorporate specific enumerated  
18 federal food laws and regulations. For example, food products are misbranded under California  
19 Health & Safety Code § 110660 if their labeling is false and misleading in one or more  
20 particulars; are misbranded under California Health & Safety Code § 110665 if their labeling fails  
21 to conform to the requirements for nutrient labeling set forth in 21 U.S.C. § 343(q) and  
22 regulations adopted thereto; are misbranded under California Health & Safety Code § 110670 if  
23 their labeling fails to conform with the requirements for nutrient content and health claims set  
24 forth in 21 U.S.C. § 343(r) and regulations adopted thereto; are misbranded under California  
25 Health & Safety Code § 110705 if words, statements and other information required by the  
26 Sherman Law to appear on their labeling are either missing or not sufficiently conspicuous; and  
27 are misbranded under California Health & Safety Code § 110735 if they are represented as having  
28

1 special dietary uses but fail to bear labeling that adequately informs consumers of their value for  
2 that use.

3 **B. FDA Enforcement History**

4 36. In recent years, the FDA has become increasingly concerned that food  
5 manufacturers have been disregarding food labeling regulations. To address this concern, the  
6 FDA elected to take steps to inform the food industry of its concerns and to place the industry on  
7 notice that food labeling compliance was an area of enforcement priority.

8 37. In October 2009, the FDA issued a *Guidance For Industry: Letter Regarding Point*  
9 *Of Purchase Food Labeling* (“FOP Guidance”) to address its concerns about front of package  
10 labels. The 2009 FOP Guidance advised the food industry:

11 FDA’s research has found that with FOP labeling, people are less likely to check  
12 the Nutrition Facts label on the information panel of foods (usually, the back or  
13 side of the package). It is thus essential that both the criteria and symbols used in  
14 front-of-package and shelf-labeling systems be nutritionally sound, well-designed  
15 to help consumers make informed and healthy food choices, and not be false or  
16 misleading. The agency is currently analyzing FOP labels that appear to be  
17 misleading. The agency is also looking for symbols that either expressly or by  
18 implication are nutrient content claims. We are assessing the criteria established by  
19 food manufacturers for such symbols and comparing them to our regulatory  
20 criteria.

21 It is important to note that nutrition-related FOP and shelf labeling, while currently  
22 voluntary, is subject to the provisions of the Federal Food, Drug, and Cosmetic Act  
23 that prohibit false or misleading claims and restrict nutrient content claims to those  
24 defined in FDA regulations. Therefore, FOP and shelf labeling that is used in a  
25 manner that is false or misleading misbrands the products it accompanies.  
26 Similarly, a food that bears FOP or shelf labeling with a nutrient content claim that  
27 does not comply with the regulatory criteria for the claim as defined in Title 21  
28 Code of Federal Regulations (C.F.R.) 101.13 and Subpart D of Part 101 is  
misbranded. We will consider enforcement actions against clear violations of these  
established labeling requirements. . .

... Accurate food labeling information can assist consumers in making healthy  
nutritional choices. FDA intends to monitor and evaluate the various FOP labeling  
systems and their effect on consumers' food choices and perceptions. FDA  
recommends that manufacturers and distributors of food products that include FOP  
labeling ensure that the label statements are consistent with FDA laws and  
regulations. FDA will proceed with enforcement action against products that bear  
FOP labeling that are explicit or implied nutrient content claims and that are not  
consistent with current nutrient content claim requirements. FDA will also proceed  
with enforcement action where such FOP labeling or labeling systems are used in a  
manner that is false or misleading.

1           38.     The 2009 FOP Guidance recommended that “manufacturers and distributors of  
2 food products that include FOP labeling ensure that the label statements are consistent with FDA  
3 law and regulations” and specifically advised the food industry that it would “proceed with  
4 enforcement action where such FOP labeling or labeling systems are used in a manner that is false  
5 or misleading.”

6           39.     Despite the issuance of the 2009 FOP Guidance, Defendants did not remove the  
7 unlawful and misleading food labeling claims from their Purchased Products.

8           40.     On March 3, 2010, the FDA issued an “*Open Letter to Industry from [FDA*  
9 *Commissioner] Dr. Hamburg*” (“Open Letter”). The Open Letter reiterated the FDA’s concern  
10 regarding false and misleading labeling by food manufacturers. In pertinent part the letter stated:

11           In the early 1990s, the Food and Drug Administration (FDA) and the food  
12 industry worked together to create a uniform national system of nutrition labeling,  
13 which includes the now-iconic Nutrition Facts panel on most food packages. Our  
14 citizens appreciate that effort, and many use this nutrition information to make  
15 food choices. Today, ready access to reliable information about the calorie and  
16 nutrient content of food is even more important, given the prevalence of obesity  
17 and diet-related diseases in the United States. This need is highlighted by the  
18 announcement recently by the First Lady of a coordinated national campaign to  
19 reduce the incidence of obesity among our citizens, particularly our children.

20           With that in mind, I have made improving the scientific accuracy and usefulness  
21 of food labeling one of my priorities as Commissioner of Food and Drugs. The  
22 latest focus in this area, of course, is on information provided on the principal  
23 display panel of food packages and commonly referred to as “front-of-pack”  
24 labeling. The use of front-of-pack nutrition symbols and other claims has grown  
25 tremendously in recent years, and it is clear to me as a working mother that such  
26 information can be helpful to busy shoppers who are often pressed for time in  
27 making their food selections . . . .

28           As we move forward in those areas, I must note, however, that there is one area in  
which more progress is needed. As you will recall, we recently expressed  
concern, in a “Dear Industry” letter, about the number and variety of label claims  
that may not help consumers distinguish healthy food choices from less healthy  
ones and, indeed, may be false or misleading.

          At that time, we urged food manufacturers to examine their product labels in the  
context of the provisions of the Federal Food, Drug, and Cosmetic Act that  
prohibit false or misleading claims and restrict nutrient content claims to those  
defined in FDA regulations. As a result, some manufacturers have revised their  
labels to bring them into line with the goals of the Nutrition Labeling and  
Education Act of 1990. Unfortunately, however, we continue to see products  
marketed with labeling that violates established labeling standards.

          To address these concerns, FDA is notifying a number of manufacturers that their

1 labels are in violation of the law and subject to legal proceedings to remove  
 2 misbranded products from the marketplace. While the warning letters that convey  
 3 our regulatory intentions do not attempt to cover all products with violative labels,  
 4 they do cover a range of concerns about how false or misleading labels can  
 5 undermine the intention of Congress to provide consumers with labeling  
 6 information that enables consumers to make informed and healthy food choices . .  
 7 For example:

- 8 • Nutrient content claims that FDA has authorized for use on foods for  
 9 adults are not permitted on foods for children under two. Such claims are  
 10 highly inappropriate when they appear on food for infants and toddlers  
 11 because it is well known that the nutritional needs of the very young are  
 12 different than those of adults.
- 13 • Claims that a product is free of trans fats, which imply that the product is a  
 14 better choice than products without the claim, can be misleading when a  
 15 product is high in saturated fat, and especially so when the claim is not  
 16 accompanied by the required statement referring consumers to the more  
 17 complete information on the Nutrition Facts panel.
- 18 • Products that claim to treat or mitigate disease are considered to be drugs  
 19 and must meet the regulatory requirements for drugs, including the  
 20 requirement to prove that the product is safe and effective for its intended  
 21 use.
- 22 • Misleading “healthy” claims continue to appear on foods that do not meet  
 23 the long- and well-established definition for use of that term.
- 24 • Juice products that mislead consumers into believing they consist entirely  
 25 of a single juice are still on the market. Despite numerous admonitions  
 26 from FDA over the years, we continue to see juice blends being  
 27 inaccurately labeled as single-juice products.

28 These examples and others that are cited in our warning letters are not indicative  
 of the labeling practices of the food industry as a whole. In my conversations  
 with industry leaders, I sense a strong desire within the industry for a level  
 playing field and a commitment to producing safe, healthy products. That  
 reinforces my belief that FDA should provide as clear and consistent guidance as  
 possible about food labeling claims and nutrition information in general, and  
 specifically about how the growing use of front-of-pack calorie and nutrient  
 information can best help consumers construct healthy diets.

I will close with the hope that these warning letters will give food manufacturers  
 further clarification about what is expected of them as they review their current  
 labeling. I am confident that our past cooperative efforts on nutrition information  
 and claims in food labeling will continue as we jointly develop a practical,  
 science-based front-of-pack regime that we can all use to help consumers choose  
 healthier foods and healthier diets.

41. Notwithstanding the Open Letter, Defendants have continued to utilize unlawful  
 food labeling claims despite the express guidance of the FDA in the Open Letter.

42. In addition to its guidance to industry, the FDA has sent warning letters to the

1 industry, including many of Defendants' peer food manufacturers, for the same types of unlawful  
2 nutrient content claims described above.

3 43. In these letters dealing with unlawful nutrient content claims, the FDA indicated  
4 that, as a result of the same type of claims utilized by Defendants, products were in "violation of  
5 the Federal Food, Drug, and Cosmetic Act ... and the applicable regulations in Title 21, Code of  
6 Federal Regulations, Part 101 (21 C.F.R. § 101)" and "misbranded within the meaning of section  
7 403(r)(1)(A) because the product label bears a nutrient content claim but does not meet the  
8 requirements to make the claim." These warning letters were not isolated as the FDA has issued  
9 numerous warning letters to other companies for the same type of food labeling claims at issue in  
10 this case; the same being released as public records discoverable and downloadable from the  
11 Internet.

12 44. The FDA stated that the agency not only expected companies that received  
13 warning letters to correct their labeling practices but also anticipated that other firms would  
14 examine their food labels to ensure that they are in full compliance with food labeling  
15 requirements and make changes where necessary. Defendants did not change the labels on their  
16 Purchased Products despite that Defendants knew or should have known of these warning letters  
17 to other companies for the same type of violations that Defendants commit with their labels on the  
18 products subject to this litigation.

19 45. Defendants have turned a blind eye to the FDA's Guidance for Industry, A Food  
20 Labeling Guide, which details the FDA's guidance on how to make food labeling claims.  
21 Defendants continue to utilize unlawful claims on the labels of its Purchased Products. Despite  
22 all of the available warnings and detailed instructions, Defendants' Purchased Products continue  
23 to run afoul of FDA guidance as well as federal and California law.

24 46. Despite the FDA's numerous warnings to industry, Defendants have continued to  
25 sell products bearing unlawful food labeling claims without meeting the requirements to make  
26 them.

27 47. Plaintiff did not know, and had no reason to know, that Defendants' Purchased  
28

1 Products were misbranded and bore unlawful food labeling claims that failed to meet the  
2 requirements to make such claims. Similarly, Plaintiff did not, and had no reason to know, that  
3 Defendants' Purchased Products were misbranded because the package labeling on the products  
4 purchased by Plaintiff were misleading and false.

### 5 **OVERVIEW OF APPLICABLE SHERMAN LAW VIOLATIONS**

6 48. Under California law, which is identical to federal law, Defendants' make  
7 unlawful and deceptive "sugar free" nutrient content claims.

#### 8 **A. California and Federal Law Regulate Unlawful Nutrient Content Claims**

9 49. Pursuant to Section 403 of the FDCA, a claim that characterizes the level of a  
10 nutrient in a food is a "nutrient content claim" that must be made in accordance with the  
11 regulations that authorize the use of such claims. 21 U.S.C. § 343(r)(1)(A). California expressly  
12 adopted the requirements of 21 U.S.C. § 343(r) in § 110670 of the Sherman Law.

13 50. Nutrient content claims are claims about specific nutrients contained in a product.  
14 They are typically made on the front of packaging in a font large enough to be read by the average  
15 consumer. Because consumers including the Plaintiff rely upon these claims when making  
16 purchasing decisions, the regulations govern what claims can be made in order to prevent  
17 misleading claims.

18 51. Section 403(r)(1)(A) of the FDCA governs the use of expressed and implied  
19 nutrient content claims on labels of food products that are intended for sale for human  
20 consumption. 21 C.F.R. § 101.13.

21 52. 21 C.F.R. § 101.13 provides the general requirements for nutrient content claims,  
22 which California has expressly adopted in California Health & Safety Code § 110100. Among  
23 other requirements, 21 C.F.R. § 101.13 requires that manufacturers include certain disclosures  
24 when a nutrient claim is made and, at the same time, the product contains certain levels of  
25 unhealthy ingredients, such as fat and sodium. It also sets forth the manner in which that  
26 disclosure must be made, as follows:

27 (4)(i) The disclosure statement "See nutrition information for \_\_\_ content" shall  
28 be in easily legible boldface print or type, in distinct contrast to other printed or

1 graphic matter, and in a size no less than that required by §101.105(i) for the net  
2 quantity of contents statement, except where the size of the claim is less than two  
3 times the required size of the net quantity of contents statement, in which case the  
4 disclosure statement shall be no less than one-half the size of the claim but no  
smaller than one-sixteenth of an inch, unless the package complies with  
§101.2(c)(2), in which case the disclosure statement may be in type of not less  
than one thirty-second of an inch.

5 (ii) The disclosure statement shall be immediately adjacent to the nutrient content  
6 claim and may have no intervening material other than, if applicable, other  
7 information in the statement of identity or any other information that is required to  
8 be presented with the claim under this section (e.g., see paragraph (j)(2) of this  
9 section) or under a regulation in subpart D of this part (e.g., see §§101.54 and  
10 101.62). If the nutrient content claim appears on more than one panel of the label,  
11 the disclosure statement shall be adjacent to the claim on each panel except for the  
12 panel that bears the nutrition information where it may be omitted.

13 53. An “expressed nutrient content claim” is defined as any direct statement about the  
14 level (or range) of a nutrient in the food (e.g., “low sodium” or “contains 100 calories”). See 21  
15 C.F.R. § 101.13(b)(1).

16 54. An “implied nutrient content claim” is defined as any claim that: (i) describes the  
17 food or an ingredient therein in a manner that suggests that a nutrient is absent or present in a  
18 certain amount (e.g., “high in oat bran”); or (ii) suggests that the food, because of its nutrient  
19 content, may be useful in maintaining healthy dietary practices and is made in association with an  
20 explicit claim or statement about a nutrient (e.g., “healthy, contains 3 grams (g) of fat”). 21  
21 C.F.R. § 101.13(b)(2)(i-ii).

22 55. The California and federal nutrient content claims regulations authorize the use of  
23 a limited number of defined nutrient content claims. In addition to authorizing the use of only a  
24 limited set of defined nutrient content terms on food labels, these regulations authorize the use of  
25 only certain synonyms for these defined terms. If a nutrient content claim or its synonym is not  
26 included in the food labeling regulations it cannot be used on a label. Only those claims, or their  
27 synonyms, that are specifically defined in the regulations may be used. All other claims are  
28 prohibited. 21 C.F.R. § 101.13(b).

56. Only approved nutrient content claims will be permitted on the food label, and all  
other nutrient content claims will misbrand a food. It is thus clear which types of claims are  
prohibited and which are permitted. Manufacturers are on notice that the use of an unapproved

1 nutrient content claim is prohibited conduct. 58 FR 2302. In addition, 21 U.S.C. § 343(r)(2)  
2 prohibits using unauthorized undefined terms and declares foods that do so to be misbranded.

3 57. Similarly, the regulations specify absolute and comparative levels at which foods  
4 qualify to make these claims for particular nutrients (*e.g.*, low fat . . . more vitamin C) and list  
5 synonyms that may be used in lieu of the defined terms. Certain implied nutrient content claims  
6 (*e.g.*, healthy) also are defined. The daily values (“DVs”) for nutrients that the FDA has  
7 established for nutrition labeling purposes have application for nutrient content claims, as well.  
8 Claims are defined under current regulations for use with nutrients having established DVs;  
9 moreover, relative claims are defined in terms of a difference in the percent DV of a nutrient  
10 provided by one food as compared to another. *See e.g.*, 21 C.F.R. §§ 101.13 and 101.54.

11 **B. Defendants Violate California Law By Making Unlawful “Sugar Free”  
12 Nutrient Claims.**

13 58. All of the Purchased Products contain an unlawful “sugar free” nutrient content  
14 claim on their labels.

15 59. Federal and California regulations regulate sugar free claims as a particular type of  
16 nutrient content claim. Specifically, 21 C.F.R. § 101.60 contains special requirements for nutrient  
17 claims that use the term “sugar free.” Pursuant to the Sherman Law, California has expressly  
18 adopted the federal labeling requirements of 21 C.F.R. § 101.60 as its own. California Health &  
19 Safety Code § 110100.

20 60. 21 C.F.R. § 101.60(c)(1) provides that:

21 Sugar content claims—(1) Use of terms such as “sugar free,” “free of sugar,” “no  
22 sugar,” “zero sugar,” “without sugar,” “sugarless,” “trivial source of sugar,”  
23 “negligible source of sugar,” or “dietary insignificant source of sugar.”  
24 Consumers may reasonably be expected to regard terms that represent that the  
25 food contains no sugars or sweeteners *e.g.*, “sugar free,” or “no sugar,” as  
26 indicating a product which is low in calories or significantly reduced in calories.  
27 Consequently, except as provided in paragraph (c)(2) of this section, a food may  
28 not be labeled with such terms unless: (i) The food contains less than 0.5 g of  
sugars, as defined in § 101.9(c)(6)(ii), per reference amount customarily  
consumed and per labeled serving or, in the case of a meal product or main dish  
product, less than 0.5 g of sugars per labeled serving; and (ii) The food contains  
no ingredient that is a sugar or that is generally understood by consumers to  
contain sugars unless the listing of the ingredient in the ingredient statement is  
followed by an asterisk that refers to the statement below the list of ingredients,  
which states “adds a trivial amount of sugar,” “adds a negligible amount of

1 sugar,” or “adds a dietary insignificant amount of sugar;” and (iii)(A) It is labeled  
2 “low-calorie” or “reduced calorie” or bears a relative claim of special dietary  
3 usefulness labeled in compliance with paragraphs (b)(2), (b)(3), (b)(4), or (b)(5)  
4 of this section, or, if a dietary supplement, it meets the definition in paragraph  
5 (b)(2) of this section for “low calorie” but is prohibited by §§101.13(b)(5)  
6 and 101.60(a)(4) from bearing the claim or (B) Such term is immediately  
7 accompanied, each time it is used, by either the statement “not a reduced calorie  
8 food,” “not a low-calorie food,” or “not for weight control.”

9  
10 61. 21 C.F.R. § 101.60(b)(2) provides that:

11 The terms “low-calorie,” “few calories,” “contains a small amount of calories,”  
12 “low source of calories,” or “low in calories” may be used on the label or in  
13 labeling of foods, except meal products as defined in § 101.13(l) and main dish  
14 products as defined in § 101.13(m), provided that: (i)(A) The food has a reference  
15 amount customarily consumed greater than 30 grams (g) or greater than 2  
16 tablespoons and does not provide more than 40 calories per reference amount  
17 customarily consumed; or (B) The food has a reference amount customarily  
18 consumed of 30 g or less or 2 tablespoons or less and does not provide more than  
19 40 calories per reference amount customarily consumed and, except for sugar  
20 substitutes, per 50 g ....(ii) If a food meets these conditions without the benefit of  
21 special processing, alteration, formulation, or reformulation to vary the caloric  
22 content, it is labeled to clearly refer to all foods of its type and not merely to the  
23 particular brand to which the label attaches (e.g., “celery, a low-calorie food”).

24 62. None of Defendants’ Purchased Products are low-calorie or suitable for  
25 weight control as they all contain more than the 40 calories per 50 grams which is the  
26 maximum amount allowed under 21 C.F.R. § 101.60(b)(2). Moreover, they are not  
27 capable of satisfying the requirements for a claim of dietary usefulness that would allow  
28 Defendants to avoid having to place a disclaimer next to the term sugar free each time it  
appeared on the label.

63. Defendants have failed to include on any of their Purchased Products a  
“conspicuous” statement of dietary usefulness explaining the basis for the sugar free  
claim that also precludes the use of such a claim. Similarly, Defendants have also failed  
to indicate on any of their Purchased Product labels the fact that its products are sweetened  
with nutritive and non-nutritive sweeteners or to detail the percentage of the product that  
nonnutritive components comprise as required by regulation.

64. Defendants thus place a prominent sugar free claim on the principal  
display panel of their Purchased Products. This is what is visible to consumers.  
Defendants hide their purported statement of dietary usefulness on the back of the

1 package where it is invisible to the consumer as it is either underneath or in back of the  
2 panel consumers' view. This is contrary to the rules for statements of dietary usefulness  
3 as well as other labeling provisions. The whole point of the labeling rules is to provide  
4 useful information to consumers not hide it away from them.

5 65. Rather than clearly disclose that their products have calories, Defendants  
6 have resorted to false statements to conceal this fact. For example, on its website Wrigley  
7 states that "[s]everal types of artificial sweeteners are used in Wrigley's sugar-free  
8 products and as flavor enhancers in some other brands." Wrigley lists maltitol, sorbitol  
9 and xylitol as part of this group and then false states: [t]hese artificial sweeteners deliver  
10 long-lasting noncaloric taste." This is false as maltitol, sorbitol and xylitol are all  
11 nutritive, caloric sweeteners.

12 66. Building on such deception, Defendants have repeatedly represented  
13 through their advertising campaigns that their sugar free products sweetened with these  
14 sweeteners are low-calorie. For example, Defendants have distributed a publication  
15 entitled "Benefits of Chewing" that falsely represents that its sugar free gums are "a very  
16 low-calorie option." It further states: "the FDA has allowed the claim "Low-calorie [sugar  
17 free chewing gum] may be useful in weight control." Defendants' insertion of the  
18 bracketed phrase "sugar free chewing gum" to the actual words of the FDA is misleading  
19 and false because the FDA only approved such a claim for low-calorie products, which  
20 Defendants' sugar free gum is not. Similarly, Defendants have joined together as  
21 prominent members of the board of directors of the International Chewing Gum  
22 Association to ensure that entity promotes the purported health benefits of chewing gum  
23 including the dissemination of the false claim that chewing gum "provides [a] low-calorie  
24 snack."

25 67. This false as Defendants Purchased Products provide more than 40  
26 calories per 50 grams. Yet the label on each of these products contains a statement "sugar  
27 free" without the FDA required disclosure "not a reduced calorie food," "not a low-  
28

1 calorie food,” or “not for weight control.” Their calories level are as follows:

2	Eclipse sugar free gum, Winterfrost, 18 pcs	(83.3 calories)
3	Eclipse sugar free gum, Polar Ice, 12 pcs	(83.3 calories)
4	Orbit sugar free gum, peppermint 14 pcs	(131.5 calories)
5	Orbit sugar free gum, spearmint, 14 pcs	(131.5 calories)
6	Lifesavers sugar free hard candy, 5 flavors	(100 calories)

7 68. Defendants’ Substantially Similar Products each have more than 80  
8 calories per 50 grams as well. Yet the label on each of these products contains a statement  
9 “sugar free” without the FDA required disclosure “not a reduced calorie food,” “not a  
10 low-calorie food,” or “not for weight control.”

11 69. Notwithstanding the fact that 21 C.F.R. § 101.60(c)(1) bars the use of the  
12 terms “sugar free” on foods that are not low-calorie unless they bear an express warning  
13 immediately adjacent to each use of the terms that discloses that the food is “not a  
14 reduced calorie food,” or “not a low-calorie food,” or “not for weight control,”  
15 Defendants have touted their non low-calorie products as sugar free and chosen to omit  
16 the mandated disclosure statement.

17 70. In doing so Defendants have ignored the language of 21 C.F.R. §  
18 101.60(c)(1) that states that:

19 Consumers may reasonably be expected to regard terms that represent that the  
20 food contains no sugars or sweeteners e.g., “sugar free,” or “no sugar,” as  
21 ***indicating a product which is low in calories or significantly reduced in***  
22 ***calories.*** (emphasis added)

23 71. Because consumers may reasonably be expected to regard terms that  
24 represent that the food contains no sugars or sweeteners (e.g., “sugar free”) as indicating a  
25 product which is low in calories or significantly reduced in calories, consumers are  
26 misled when foods that are not low-calorie as a matter of law are falsely represented to be  
27 low-calorie through the unlawful use of terms like “sugar free” that they are not allowed  
28 to bear due to their high calorific levels and absence of mandated disclosure statements.

72. The labeling for Defendants’ products violate California law and federal  
law. For these reasons, Defendants’ sugar free claims at issue in this Second Amended  
Complaint are misleading and in violation of 21 C.F.R. § 101.60 and California law, and

1 the products at issue are misbranded as a matter of law. Misbranded products cannot be  
2 legally sold and are legally worthless.

3 73. In September 2007, the FDA issued a guidance letter to the food industry  
4 that indicated the FDA was concerned about unlawful sugar free type claims “that fail to  
5 bear the required disclaimer statement when these foods are not ‘low’ or ‘reduced in’  
6 calories or fail to bear the required disclaimer statement in the location or with the  
7 conspicuousness required by regulation.” The letter stated:

8 Dear Manufacturer:

9 The Food and Drug Administration (FDA) is concerned about the number of  
10 products we have seen that contain claims regarding the absence of sugar, such as,  
11 “sugar free” but that fail to bear the required disclaimer statement when these  
12 foods are not “low” or “reduced in” calories or fail to bear the required disclaimer  
13 statement in the location or with the conspicuousness required by regulation. As  
14 part of our continuing effort to reduce the incidence of obesity in the United  
15 States, FDA wants to ensure that consumers are provided with the label  
16 information they need to make informed choices for maintaining a healthy diet.  
17 We are highlighting accurate claims about the absence of sugar as a regulatory  
18 priority. The agency intends to take appropriate action against products that we  
19 encounter that bear a claim about the absence of sugar (e.g., sugar free) but that  
20 fail to meet each of the requirements of the regulation that defines “sugar free.”  
21 We intend to pay particular attention to those foods that are required to bear a  
22 disclaimer statement under the regulation that defines “sugar free,” but that fail to  
23 do so or otherwise fail to comply with the regulation, 21 C.F.R. 101.60(c).  
24 Therefore, we are taking this opportunity to remind food manufacturers and  
25 distributors of conventional food products that the definition of “sugar free”  
26 includes several requirements.

27 Under the authority of the Nutrition Labeling and Education Act of 1990, FDA  
28 issued regulations for the nutrient content claim “sugar free” 58 Federal Register  
(FR) 2302 at 2415. “Sugar free” is defined in Title 21 of the Code of Federal  
Regulations 101.60(c) ...

FDA has historically taken the position that consumers may associate claims  
regarding the absence of sugar with weight control and with foods that are low-  
calorie or that have been altered to reduce calories significantly. Therefore, the  
definition for “sugar free” includes the requirement that any food that is not low  
or reduced in calorie disclose that fact. Without such information some consumers  
might think the food was offered for weight control. See 56 FR 60421 at 60435.  
Consequently, the definition for “sugar free” includes the requirement that the  
food be labeled with the claim “low-calorie” or “reduced calorie” or bear a  
relative claim of special dietary usefulness labeled in compliance with 21 C.F.R.  
101.60(b)(2), (b)(3), (b)(4), or (b)(5) or such claim is immediately accompanied,  
each time it is used, by one of the following disclaimer statements: “not a reduced  
calorie food,” “not a low-calorie food,” or “not for weight control” (see 21 C.F.R.  
101.60(c)(1)(iii)). The disclaimer statement, when required, must accompany the  
claim each time it is used. In addition, the disclaimer statement is subject to the

1 requirements of 21 C.F.R. 101.2(c) and must appear prominently and  
2 conspicuously but in no case may the letters be less than one-sixteenth inch in  
height.

3 FDA encourages food manufacturers and distributors to review their labels and  
4 ensure that any food that bears a claim regarding the absence of sugar meet each  
of the requirements for that claim including the placement and conspicuousness of  
5 the disclaimer statement in 21 C.F.R. 101.60(c)(1)(iii) when required. FDA will  
take appropriate action, consistent with our priorities and resources, when we find  
6 problems with the use of nutrient content claims regarding the absence of sugar in  
foods.

7  
8 74. Defendants ignored this FDA guidance and engaged in the exact labeling  
practices the FDA sought to eliminate.

9  
10 75. In addition to the industry guidance which Defendants ignored, the FDA  
has repeatedly taken enforcement action and issued warning letters against several other  
11 companies addressing the type of misleading sugar free nutrient content claims described  
12 above.

13  
14 76. The enforcement actions and warning letters were hardly isolated, as the  
FDA has taken action against several other companies finding that the products were  
15 misbranded within the meaning of section 403 because the products' labels bore "sugar  
16 free" claims but did not meet the requirements to make such a claim.

17  
18 77. Defendants ignored the FDA's repeated enforcement actions and issuance  
of warning letters and continued to use unlawful sugar free claims on their product labels  
19 and in their advertising and marketing materials when they were prohibited from doing  
20 so.

21  
22 78. All doubt as to Defendants' deliberate and willful disregard for the law as  
to the labeling of its products is removed by the 2005 letter of Defendants to FDA  
23 requesting that FDA change the law regarding "sugar free" claims on gum products  
24 which are high in calories. A copy of this letter is attached as Exhibit 1 and a made a part  
25 hereof by reference. In the letter Defendants stated (emphasis added):

26  
27 Sugar-free chewing gum is generally formulated with intense sweeteners such as  
aspartame, sucralose, and acesulfame-K, and also sugar alcohols, such as sorbitol,  
28 xylitol, and isomalt. A single three-gram piece of sugar-free stick chewing gum is  
the Reference Amount Customarily Consumed (RACC) and contains

1 approximately 5 calories. However, *sugar-free chewing gum does not qualify as*  
2 *“low-calorie” according to the criteria established in 21 C.F.R. 101.60(b)(2),*  
3 *and hence must either be labeled with the disclaimer “not a low-calorie food”*  
4 *or it must bear a relative claim of special dietary usefulness, as set forth in*  
5 *§101.60(c) governing sugar content claims.* This creates a strange and confusing  
6 situation to the consumer.

7 *Sugar-free chewing gum cannot be labeled as low-calorie, however, because it*  
8 *contains more than 40 calories per 50 grams.* (See criteria for low-calorie  
9 claims, 21 C.F.R. 101.60(b)(2)) We recognize the reasoning behind application of  
10 the calories-per- 50-gram criteria. FDA would like to ensure that calorie-dense  
11 foods having small RACCs, such as sugar, butter and salad dressings, not be  
12 labeled as “low-calorie.” This is sensible as a means of discouraging foreseeable  
13 over-consumption of these foods (emphasis added).<sup>1</sup>

14 79. FDA did not change the law as requested by Defendants. Thereafter,  
15 instead of abiding by the law, Defendants decided to disregard the law and continue to  
16 make “sugar free” claims without the required disclosure.

17 80. Plaintiff saw and relied on Defendants’ unlawful sugar free nutrient  
18 content claims and based her purchasing decisions, in substantial part, on such claims.  
19 Had Plaintiff been aware that Defendants sugar free representations were unlawful, i.e.,  
20 rendered the Purchased Product misbranded, and misleading, i.e., not low in calories, she  
21 would not have purchased Defendants’ products.

22 81. Plaintiff did not know, and had no reason to know, that Defendants’  
23 products were misbranded, and bore false “sugar free” nutrient claims despite failing to  
24 meet the requirements to make those nutrient claims. Plaintiff was equally unaware that  
25 Defendants’ Purchased Products contained calories at levels that required a disclaimer or  
26 disclosure. Plaintiff and members of the Class who purchased the Purchased Products  
27 paid an unwarranted premium for these products. Because of Defendants’ labeling  
28 violations these products were misbranded and could not be legally held or sold. They  
were worthless.

**THE PURCHASED PRODUCTS ARE MISBRANDED UNDER THE SHERMAN LAW  
AND ARE MISLEADING AND DECEPTIVE**

82. Plaintiff purchased the Purchased Products in California during the Class Period

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<sup>1</sup> Letter to FDA from Carol Knight, Ph.D. Sr. Director, Scientific and Regulatory Affairs, Wm. Wrigley Jr. Company, 2005.

1 and read and relied in substantial part on the “sugar free” nutrient content claims made on the  
2 labels of these products in making her purchasing decisions.

3 83. The “sugar free” claim on of the label of each Purchased Product (i) violates the  
4 Sherman Law and is therefore misbranded and may not be sold or purchased and (ii) is  
5 misleading and deceptive.

6 **A. Eclipse Sugar Free Gum, Winterfrost, 18 pcs**

7 84. Plaintiff purchased Wrigley’s Eclipse Sugar Free Gum, Winterfrost, 18 pcs in the  
8 Class Period. The label (front and back) of the package purchased by Plaintiff is attached as  
9 Exhibit 2.

10 85. The following unlawful and misleading language appears on the front label:

11 **“SUGARFREE GUM”**

12 86. This product is unlawful, misleading, misbranded and violates the Sherman Law  
13 (through incorporation of 21 C.F.R. § 101.60(c)) because the label uses the phrase “sugar free”  
14 despite containing more than 40 calories per 50g serving and does not have the required  
15 disclosure that the product is not low-calorie and bear an express warning immediately adjacent to  
16 the sugar free claim that discloses that the food is “not a reduced calorie food,” or “not a low-  
17 calorie food,” or “not for weight control.”

18 87. Plaintiff read and reasonably relied on the “sugarfree gum” label representation as  
19 set out above and based and justified the decision to purchase the product, in substantial part, on  
20 the label representation. Also, Plaintiff reasonably relied and believed that this product was not  
21 misbranded under the Sherman Law and was therefore legal to buy and possess and would not  
22 have purchased it had she known it was misbranded and illegal to buy or possess.

23 88. Plaintiff was misled by Defendants’ unlawful and misleading label on this product.  
24 Plaintiff would not have otherwise purchased this product had she known the truth about this  
25 product, *i.e.*, not low in calories, significantly reduced in calories, or suitable for weight control.  
26 In addition, Plaintiff paid on unwarranted premium for this product. Plaintiff had other food  
27 alternatives and Plaintiff also had cheaper alternatives. Reasonable consumers would be misled  
28

1 by these label representations in the same way(s) as Plaintiff.

2 **B. Eclipse sugar free gum, Polar Ice, 12 pcs**

3 89. Plaintiff purchased Wrigley's Eclipse Sugar Free Gum, Polar Ice 18 pcs in the  
4 Class Period. The label (front and back) of the package purchased by Plaintiff is attached as  
5 Exhibit 3.

6 90. The following unlawful and misleading language appears on the front label:

7 **“SUGARFREE GUM”**

8 91. This product is unlawful, misleading, misbranded and violates the Sherman Law  
9 (through incorporation of 21 C.F.R. § 101.60(c)) because the label uses the phrase “sugar free”  
10 despite containing more than 40 calories per 50g serving and does not have the required  
11 disclosure that the product is not low-calorie and bear an express warning immediately adjacent to  
12 the sugar free claim that discloses that the food is “not a reduced calorie food,” or “not a low-  
13 calorie food,” or “not for weight control.”

14 92. Plaintiff read and reasonably relied on the “sugarfree gum” label representation as  
15 set out above and based and justified the decision to purchase the product, in substantial part, on  
16 the label representation. Also, Plaintiff reasonably relied and believed that this product was not  
17 misbranded under the Sherman Law and was therefore legal to buy and possess and would not  
18 have purchased it had she known it was misbranded and illegal to buy or possess.

19 93. Plaintiff was misled by Defendants' unlawful and misleading label on this product.  
20 Plaintiff would not have otherwise purchased this product had she known the truth about this  
21 product, *i.e.*, not low in calories, significantly reduced in calories, or suitable for weight control.  
22 In addition, Plaintiff paid on unwarranted premium for this product. Plaintiff had other food  
23 alternatives and Plaintiff also had cheaper alternatives. Reasonable consumers would be misled  
24 by these label representations in the same way(s) as Plaintiff.

25 **C. Orbit sugar free gum, peppermint, 14 pcs**

26 94. Plaintiff purchased Wrigley's Orbit Sugar Free Gum, Peppermint, 14 pcs in the  
27 Class Period. The label (front and back) of the package purchased by Plaintiff is attached as  
28

1 Exhibit 4.

2 95. The following unlawful and misleading language appears on the front label:

3 **“SUGARFREE GUM”**

4 96. This product is unlawful, misleading, misbranded and violates the Sherman Law  
5 (through incorporation of 21 C.F.R. § 101.60(c)) because the label uses the phrase “sugar free”  
6 despite containing more than 40 calories per 50g serving and does not have the required  
7 disclosure that the product is not low-calorie and bear an express warning immediately adjacent to  
8 the sugar free claim that discloses that the food is “not a reduced calorie food,” or “not a low-  
9 calorie food,” or “not for weight control.”

10 97. Plaintiff read and reasonably relied on the “sugarfree gum” label representation as  
11 set out above and based and justified the decision to purchase the product, in substantial part, on  
12 the label representation. Also, Plaintiff reasonably relied and believed that this product was not  
13 misbranded under the Sherman Law and was therefore legal to buy and possess and would not  
14 have purchased it had she known it was misbranded and illegal to buy or possess.

15 98. Plaintiff was misled by Defendants’ unlawful and misleading label on this product.  
16 Plaintiff would not have otherwise purchased this product had she known the truth about this  
17 product, *i.e.*, not low in calories, significantly reduced in calories, or suitable for weight control.  
18 In addition, Plaintiff paid on unwarranted premium for this product. Plaintiff had other food  
19 alternatives and Plaintiff also had cheaper alternatives. Reasonable consumers would be misled  
20 by these label representations in the same way(s) as Plaintiff.

21 **D. Orbit sugar free gum, spearmint, 14 pcs**

22 99. Plaintiff purchased Wrigley’s Orbit Sugar Free Gum, Spearmint, 14 pcs in the  
23 Class Period. The label (front and back) of the package purchased by Plaintiff is attached as

24 Exhibit 5.

25 100. The following unlawful and misleading language appears on the front label:

26 **“SUGARFREE GUM”**

27 101. This product is unlawful, misleading, misbranded and violates the Sherman Law  
28

1 (through incorporation of 21 C.F.R. § 101.60(c)) because the label uses the phrase “sugar free”  
2 despite containing more than 40 calories per 50g serving and does not have the required  
3 disclosure that the product is not low-calorie and bear an express warning immediately adjacent to  
4 the sugar free claim that discloses that the food is “not a reduced calorie food,” or “not a low-  
5 calorie food,” or “not for weight control.”

6 102. Plaintiff read and reasonably relied on the “sugarfree gum” label representation as  
7 set out above and based and justified the decision to purchase the product, in substantial part, on  
8 the label representation. Also, Plaintiff reasonably relied and believed that this product was not  
9 misbranded under the Sherman Law and was therefore legal to buy and possess and would not  
10 have purchased it had she known it was misbranded and illegal to buy or possess.

11 103. Plaintiff was misled by Defendants’ unlawful and misleading label on this product.  
12 Plaintiff would not have otherwise purchased this product had she known the truth about this  
13 product, *i.e.*, not low in calories, significantly reduced in calories, or suitable for weight control.  
14 In addition, Plaintiff paid on unwarranted premium for this product. Plaintiff had other food  
15 alternatives and Plaintiff also had cheaper alternatives. Reasonable consumers would be misled  
16 by these label representations in the same way(s) as Plaintiff.

17 **E. Lifesavers sugar free hard candy, 5 flavors, 2.75 oz**

18 104. Plaintiff purchased Wrigley’s Lifesavers sugar free hard candy, 5 flavors, 2.75 oz.  
19 in the Class Period. The label (front and back) of the package purchased by Plaintiff is attached as  
20 Exhibit 6.

21 105. The following unlawful and misleading language appears on the front label:

22 **“SUGAR FREE”**

23 106. This product is unlawful, misleading, misbranded and violates the Sherman Law  
24 (through incorporation of 21 C.F.R. § 101.60(c)) because the label uses the phrase “sugar free”  
25 despite containing more than 40 calories per 50g serving and does not have the required  
26 disclosure that the product is not low-calorie and bear an express warning immediately adjacent to  
27 the sugar free claim that discloses that the food is “not a reduced calorie food,” or “not a low-  
28

1 calorie food,” or “not for weight control.”

2 107. Plaintiff read and reasonably relied on the “sugar free” label representation as set  
3 out above and based and justified the decision to purchase the product, in substantial part, on the  
4 label representation. Also, Plaintiff reasonably relied and believed that this product was not  
5 misbranded under the Sherman Law and was therefore legal to buy and possess and would not  
6 have purchased it had she known it was misbranded and illegal to buy or possess.

7 108. Plaintiff was misled by Defendants’ unlawful and misleading label on this product.  
8 Plaintiff would not have otherwise purchased this product had she known the truth about this  
9 product, *i.e.*, not low in calories, significantly reduced in calories, or suitable for weight control.  
10 In addition, Plaintiff paid on unwarranted premium for this product. Plaintiff had other food  
11 alternatives and Plaintiff also had cheaper alternatives. Reasonable consumers would be misled  
12 by these label representations in the same way(s) as Plaintiff.

13 **DEFENDANTS HAVE VIOLATED CALIFORNIA LAW BY MANUFACTURING,**  
14 **ADVERTISING DISTRIBUTING AND SELLING THE PURCHASED PRODUCTS**

15 109. Defendants have manufactured, advertised, distributed and sold products that are  
16 misbranded under California law. Misbranded products cannot be legally manufactured,  
17 advertised, distributed, sold or held and are legally worthless as a matter of law.

18 110. Defendants have violated California Health & Safety Code §§ 109885 and 110390  
19 which make it unlawful to disseminate false or misleading food advertisements that include  
20 statements on products and product packaging or labeling or any other medium used to directly or  
21 indirectly induce the purchase of a food product.

22 111. Defendants have violated California Health & Safety Code § 110395 which makes  
23 it unlawful to manufacture, sell, deliver, hold or offer to sell any misbranded food.

24 112. Defendants have violated California Health & Safety Code § 110398 which makes  
25 it unlawful to deliver or proffer for delivery any food that has been falsely advertised.

26 113. Defendants have violated California Health & Safety Code § 110660 because their  
27  
28

1 labeling is false and misleading in at least one way.

2 114. Defendants' Purchased Products are misbranded under California Health & Safety  
3 Code § 110665 because their labeling fails to conform to the requirements for nutrient labeling set  
4 forth in 21 U.S.C. § 343(q) and the regulations adopted thereto.

5 115. Defendants' Purchased Products are misbranded under California Health & Safety  
6 Code § 110670 because their labeling fails to conform with the requirements for nutrient content  
7 claims as set forth in 21 U.S.C. § 343(r) and the regulations adopted thereto.

8 116. Defendants' Purchased Products are misbranded under California Health & Safety  
9 Code § 110705 because words, statements and other information required by the Sherman Law to  
10 appear on their labeling either are missing or not sufficiently conspicuous.

11 117. Defendants have violated California Health & Safety Code § 110760 which makes  
12 it unlawful for any person to manufacture, sell, deliver, hold, or offer for sale any food that is  
13 misbranded.

14 118. Defendants have violated California Health & Safety Code § 110765 which makes  
15 it unlawful for any person to misbrand any food.

16 119. Defendants have violated California Health & Safety Code § 110770 which makes  
17 it unlawful for any person to receive in commerce any food that is misbranded or to deliver or  
18 proffer for delivery any such food.

19 120. Defendants have violated the standard set by 21 C.F.R. § 101.2, 101.3, 101.4; and  
20 101.9 all of which have been incorporated by reference in the Sherman Law, by failing to include  
21 on their product labels the nutritional information required by law.

22 121. Defendants have violated and continue to violate the standards set by 21 C.F.R. §§  
23 101.13, and 101.60, which have been adopted by reference in the Sherman Law, by including  
24 unauthorized nutrient content and sugar free claims on their Purchased Products.

1           122. Defendants have violated and continue to violate the standard set by 21 C.F.R. §  
2 101.60 which have been adopted by reference in the Sherman Law, by representing either  
3 expressly or implicitly that their products are lack sugar when they fail to meet the requirements  
4 for making such claims.

5           123. By selling products that bear unauthorized and unlawful sugar free claims and are  
6 not low calorie but fail to properly disclose that fact, Defendants have violated and continue to  
7 violate federal laws and regulations prohibiting the misbranding of food products including those  
8 in 21 U.S.C. § 343, which have been adopted by reference in the Sherman Law.

9           124. Defendants have manufactured, distributed, advertised, marketed and sold products  
10 misbranded in violation of the standards contained in 21 U.S.C. § 343(r), which has been  
11 incorporated in the Sherman Law, and continue to do so. Pursuant to 21 U.S.C. § 343(r), food is  
12 misbranded if, as here, it bears a nutrient content claim despite failing to meet the requirements  
13 for making that claim. *See* California Health and Safety Code § 110670.

14           125. Defendants violated California law by utilizing unlawful sugar-related claims (*e.g.*,  
15 false/unlawful no sugar added claims) to make their products appear healthier than they in fact  
16 were.

17           126. In addition to their violation of sections (q) and (r) of 21 U.S.C. § 343, Defendants  
18 have manufactured, distributed, advertised, marketed and sold products misbranded in violation  
19 of the standard set by sections a, f, and j of 21 U.S.C. § 343 which has been adopted by reference  
20 in the Sherman Law, and continue to do so. Pursuant to 21 U.S.C. § 343 food shall be deemed to  
21 be misbranded if, as in the instant case:

22           (a) it bears a false or misleading label ...

23           (f) its label fails to conspicuously depict any word, statement, or other information  
24 required to appear on the label or labeling and be prominently placed thereon with  
25 such conspicuousness (as compared with other words, statements, designs, or  
26 devices, in the labeling) and in such terms as to render it likely to be read and  
27 understood by the ordinary individual under customary conditions of purchase and  
28

1 use; ...

2 (j) it purports to be or is represented for special dietary uses, and its label fails to  
3 bear such information concerning its vitamin, mineral, and other dietary properties  
4 as the Secretary determines to be, and by regulations prescribes as, necessary in  
5 order fully to inform purchasers as to its value for such uses.

6 127. Each of the federal requirements has been expressly adopted by the State of  
7 California and thus each of Defendants' violations of these federal standards constitutes an  
8 independent violation of state law.

#### 9 **PLAINTIFF PURCHASED DEFENDANTS' PURCHASED PRODUCTS**

10 128. Plaintiff cares about the nutritional content of food and seeks to maintain a healthy  
11 diet.

12 129. Plaintiff purchased Defendants' Purchased Products at issue in this Second  
13 Amended Complaint since 2008 and throughout the Class Period.

14 130. During the Class Period, Plaintiff spent more than twenty-five dollars (\$25.00) on  
15 Defendants' Purchased Products.

16 131. Plaintiff read the "sugar free" nutrient content claim on the labels of the Purchased  
17 Products, where applicable, before purchasing them. Defendants' failure to disclose the presence  
18 of risk-increasing nutrients and calories and their utilization of false and improper labeling claims  
19 was deceptive because it falsely conveyed to the Plaintiff the net impression that the particular  
20 Purchased Product she bought made only positive contribution to a diet, and did not contain any  
21 nutrients or calories at levels that raised the risk of diet-related disease or health related condition.  
22 Defendants' utilization of unlawful and unauthorized nutrient content claims also misled the  
23 Plaintiff with respect to the nature of the products she was purchasing.

24 132. Plaintiff relied on Defendants' package labeling, "sugar free" claims and based and  
25 justified the decision to purchase Defendants' Purchased Products, in substantial part, on  
26 Defendants' package labeling. Plaintiff would have foregone purchasing Defendants' products  
27 and bought other products readily available at a lower price.

28 133. At point of sale, Plaintiff did not know, and had no reason to know, that  
29 Defendants' Purchased Products were misbranded as set forth herein, and would not have bought

1 the products had she known the truth about them.

2 134. As a result of Defendants' misrepresentations, Plaintiff and thousands of others in  
3 California and the United States purchased the Purchased Products at issue.

4 135. Defendants' labeling, advertising and marketing as alleged herein is false and  
5 misleading and designed to increase sales of the products at issue.

6 136. A reasonable consumer would attach importance to Defendants' "sugar free"  
7 representations in determining whether to purchase the products at issue.

8 137. A reasonable person would also attach importance to whether Defendants'  
9 Purchased Products were legally salable, and capable of legal possession, and to Defendants'  
10 representations about these issues in determining whether to purchase the products at issue.  
11 Plaintiff would not have purchased Defendants' Purchased Products had she known they were not  
12 capable of being legally sold or held and did not possess the characteristics or nutritional  
13 attributes they were falsely represented to have by Defendants.

14 **CLASS ACTION ALLEGATIONS**

15 138. Plaintiff brings this action as a class action pursuant to Federal Rule of Procedure  
16 23(b)(2) and 23(b)(3) on behalf of the following "Class:"

17 All persons in California who purchased any of Wrigley's Class Products  
18 since April 13, 2008.

19 139. The following persons are expressly excluded from the Class: (1) Defendants and  
20 their subsidiaries and affiliates; (2) all persons who make a timely election to be excluded from  
21 the proposed Class; (3) governmental entities; and (4) the Court to which this case is assigned and  
22 its staff.

23 140. This action can be maintained as a class action because there is a well-defined  
24 community of interest in the litigation and the proposed Class is easily ascertainable.

25 141. Numerosity: Based upon Defendants' publicly available sales data with respect to  
26 the misbranded products at issue, it is estimated that the Class number in the thousands, and that  
27 joinder of all Class members is impracticable.

28 142. Common Questions Predominate: This action involves common questions of law

1 and fact applicable to each Class member that predominate over questions that affect only  
2 individual Class members. Thus, proof of a common set of facts will establish the right of each  
3 Class member to recover. Questions of law and fact common to each Class member include, for  
4 example:

- 5 a. Whether Defendants engaged in unlawful and misleading business  
6 practices by failing to properly package and label their Class  
7 Products sold to consumers;
- 8 b. Whether the Class Products at issue were misbranded or  
9 unlawfully packaged and labeled as a matter of law;
- 10 c. Whether Defendants made unlawful and misleading sugar free  
11 claims with respect to their Class Products sold to consumers;
- 12 d. Whether Defendants used unlawful and misleading nutritional or  
13 ingredient information;
- 14 e. Whether Defendants violated California Bus. & Prof. Code §  
15 17200, California Bus. & Prof. Code § 17500, and the Sherman  
16 Law;
- 17 f. Whether Plaintiff and the Class is entitled to equitable and/or  
18 injunctive relief; and
- 19 g. Whether Defendants' unlawful, unfair and/or deceptive practices  
20 harmed Plaintiff and the Class.

21 143. Typicality: Plaintiff's claims are typical of the claims of the Class because  
22 Plaintiff bought Defendants' Purchased Products during the Class Period. Defendants' unlawful,  
23 unfair and/or fraudulent actions concern the same business practices described herein irrespective  
24 of where they occurred or were experienced. Plaintiff and the Class sustained similar injuries  
25 arising out of Defendants' conduct in violation of California law. The injuries of each member of  
26 the Class were caused directly by Defendants' wrongful conduct. In addition, the factual  
27 underpinning of Defendants' misconduct is common to all Class members and represents a  
28 common thread of misconduct resulting in injury to all members of the Class. Plaintiff's claims  
arise from the same practices and course of conduct that give rise to the claims of the Class  
members and are based on the same legal theories.

144. Adequacy: Plaintiff will fairly and adequately protect the interests of the Class.  
Neither Plaintiff nor Plaintiff's counsel have any interests that conflict with or are antagonistic to

1 the interests of the Class members. Plaintiff has retained highly competent and experienced class  
2 action attorneys to represent their interests and those of the members of the Class. Plaintiff and  
3 Plaintiff's counsel have the necessary financial resources to adequately and vigorously litigate  
4 this class action, and Plaintiff and her counsel are aware of their fiduciary responsibilities to the  
5 Class members and will diligently discharge those duties by vigorously seeking the maximum  
6 possible recovery for the Class.

7  
8 145. Superiority: There is no plain, speedy or adequate remedy other than by  
9 maintenance of this class action. The prosecution of individual remedies by members of the Class  
10 will tend to establish inconsistent standards of conduct for Defendants and result in the  
11 impairment of Class members' rights and the disposition of their interests through actions to  
12 which they were not parties. Class action treatment will permit a large number of similarly  
13 situated persons to prosecute their common claims in a single forum simultaneously, efficiently  
14 and without the unnecessary duplication of effort and expense that numerous individual actions  
15 would engender. Further, as the damages suffered by individual members of the Class may be  
16 relatively small, the expense and burden of individual litigation would make it difficult or  
17 impossible for individual members of the Class to redress the wrongs done to them, while an  
18 important public interest will be served by addressing the matter as a class action. Class treatment  
19 of common questions of law and fact would also be superior to multiple individual actions or  
20 piecemeal litigation in that class treatment will conserve the resources of the Court and the  
21 litigants, and will promote consistency and efficiency of adjudication.

22 146. The prerequisites to maintaining a class action for injunctive or equitable relief  
23 pursuant to Fed. R. Civ. P. 23(b)(2) are met as Defendants have acted or refused to act on grounds  
24 generally applicable to the Class, thereby making appropriate final injunctive or equitable relief  
25 with respect to the Class as a whole.

26 147. The prerequisites to maintaining a class action pursuant to Fed. R. Civ. P. 23(b)(3)  
27 are met as questions of law or fact common to class members predominate over any questions  
28 affecting only individual members, and a class action is superior to other available methods for

1 fairly and efficiently adjudicating the controversy.

2 148. Plaintiff and Plaintiff's counsel are unaware of any difficulties that are likely to be  
3 encountered in the management of this action that would preclude its maintenance as a class  
4 action.

5 **FIRST CAUSE OF ACTION**

6 **Business and Professions Code § 17200, et seq.**  
7 **Unlawful Business Acts and Practices**

8 149. Plaintiff incorporates by reference each allegation set forth above.

9 150. Defendants' conduct constitutes unlawful business acts and practices.

10 151. Defendants sold Purchased Products nationwide and in California.

11 152. Defendants are corporations and, therefore are "persons" within the meaning of the  
12 Sherman Law.

13 153. Defendants' business practices are unlawful under § 17200, et seq. by virtue of  
14 Defendants' violations of the advertising provisions of the Sherman Law (Article 3) and the  
15 misbranded food provisions of the Sherman Law (Article 6).

16 154. Defendants' business practices are unlawful under § 17200, et seq. by virtue of  
17 Defendants' violations of § 17500, et seq., which forbids untrue and misleading advertising.  
18 Defendants' business practices are unlawful under § 17200, et seq. by virtue of Defendants'  
19 violations of § the Consumer Legal Remedies Act, Cal Civ. Code § 17500, et seq.

20 155. Defendants sold Plaintiff and the Class Purchased Products that were not capable  
21 of being sold legally and which were legally worthless. Plaintiff and the Class paid a premium  
22 price for the Purchased Products.

23 156. As a result of Defendants' illegal business practices, Plaintiff and the Class,  
24 pursuant to Business and Professions Code § 17203, are entitled to an order enjoining such future  
25 conduct and such other orders and judgments which may be necessary to disgorge Defendants'  
26 ill-gotten gains and to restore to any Class Member any money paid for the Purchased Products.

27 157. Defendants' unlawful business acts present a threat and reasonable continued  
28 likelihood of deception to Plaintiff and the Class.



1 the Class.

2 165. As a result of Defendants' conduct, Plaintiff and the Class, pursuant to Business  
3 and Professions Code § 17203, are entitled to an order enjoining such future conduct by  
4 Defendants, and such other orders and judgments which may be necessary to disgorge  
5 Defendants' ill-gotten gains and restore any money paid for Defendants' Purchased Products by  
6 Plaintiff and the Class.

7 **THIRD CAUSE OF ACTION**

8 **Business and Professions Code § 17200, et seq.**  
9 **Fraudulent Business Acts and Practices**

10 166. Plaintiff incorporates by reference each allegation set forth above.

11 167. Defendants' conduct as set forth herein constitutes fraudulent business practices  
12 under California Business and Professions Code sections § 17200, et seq.

13 168. Defendants sold Purchased Products nationwide and in California during the Class  
14 Period.

15 169. Defendants' misleading marketing, advertising, packaging and labeling of the  
16 Purchased Products and its misrepresentations that the products at issue were salable, capable of  
17 legal possession and not misbranded were likely to deceive reasonable consumers, and in fact,  
18 Plaintiff and members of the Class were deceived. Defendants have engaged in fraudulent  
19 business acts and practices.

20 170. Defendants' fraud and deception caused Plaintiff and the Class to purchase  
21 Defendants' Purchased Products that they would otherwise not have purchased had they known  
22 the true nature of those products.

23 171. Defendants sold Plaintiff and the Class Purchased Products that were not capable  
24 of being sold or held legally and that were legally worthless. Plaintiff and the Class paid a  
25 premium price for the Purchased Products.

26 172. As a result of Defendants' conduct as set forth herein, Plaintiff and the Class,  
27 pursuant to Business and Professions Code § 17203, are entitled to an order enjoining such future  
28

1 conduct by Defendants, and such other orders and judgments which may be necessary to  
2 disgorge Defendants' ill-gotten gains and restore any money paid for Defendants' Purchased  
3 Products by Plaintiff and the Class.

4  
5 **FOURTH CAUSE OF ACTION**

6 **Business and Professions Code § 17500, *et seq.***  
7 **Misleading and Deceptive Advertising**

8 173. Plaintiff incorporates by reference each allegation set forth above.

9 174. Plaintiff asserts this cause of action for violations of California Business and  
10 Professions Code § 17500, *et seq.* for misleading and deceptive advertising against Defendants.

11 175. Defendants sold Purchased Products nationwide and in California during the Class  
12 Period.

13 176. Defendants engaged in a scheme of offering Defendants' Purchased Products for  
14 sale to Plaintiff and members of the Class by way of, *inter alia*, product packaging and labeling,  
15 and other promotional materials. These materials misrepresented and/or omitted the true  
16 contents and nature of Defendants' Purchased Products. Defendants' advertisements and  
17 inducements were made within California and come within the definition of advertising as  
18 contained in Business and Professions Code §17500, *et seq.* in that such product packaging and  
19 labeling, and promotional materials were intended as inducements to purchase Defendants'  
20 Purchased Products and are statements disseminated by Defendants to Plaintiff and the Class that  
21 were intended to reach members of the Class. Defendants knew, or in the exercise of reasonable  
22 care should have known, that these statements were misleading and deceptive as set forth herein.

23 177. In furtherance of their plan and scheme, Defendants prepared and distributed  
24 within California and nationwide via product packaging and labeling, and other promotional  
25 materials, statements that misleadingly and deceptively represented the ingredients contained in  
26 and the nature of Defendants' Purchased Products. Plaintiff and the Class necessarily and  
27 reasonably relied on Defendants' materials, and were the intended targets of such  
28 representations.

178. Defendants' conduct in disseminating misleading and deceptive statements in

1 California and nationwide to Plaintiff and the Class was and is likely to deceive reasonable  
2 consumers by obfuscating the true ingredients and nature of Defendants' Purchased Products in  
3 violation of the "misleading prong" of California Business and Professions Code § 17500, *et seq.*

4 179. As a result of Defendants' violations of the "misleading prong" of California  
5 Business and Professions Code § 17500, *et seq.*, Defendants have been unjustly enriched at the  
6 expense of Plaintiff and the Class. Misbranded products cannot be legally sold and are legally  
7 worthless. Plaintiff and the Class paid a premium price for the Purchased Products.

8 180. Plaintiff and the Class, pursuant to Business and Professions Code § 17535, are  
9 entitled to an order enjoining such future conduct by Defendants, and such other orders and  
10 judgments which may be necessary to disgorge Defendants' ill-gotten gains and restore any  
11 money paid for Defendants' Purchased Products by Plaintiff and the Class.

## 12 **FIFTH CAUSE OF ACTION**

### 13 **Business and Professions Code § 17500, *et seq.*** 14 **Untrue Advertising**

15 181. Plaintiff incorporates by reference each allegation set forth above.

16 182. Plaintiff asserts this cause of action against Defendants for violations of California  
17 Business and Professions Code § 17500, *et seq.*, regarding untrue advertising.

18 183. Defendants sold mislabeled and Purchased Products nationwide and in California  
19 during the Class Period.

20 184. Defendants engaged in a scheme of offering Defendants' Purchased Products for  
21 sale to Plaintiff and the Class by way of product packaging and labeling, and other promotional  
22 materials. These materials misrepresented and/or omitted the true contents and nature of  
23 Defendants' Purchased Products. Defendants' advertisements and inducements were made in  
24 California and come within the definition of advertising as contained in Business and Professions  
25 Code §17500, *et seq.* in that the product packaging and labeling, and promotional materials were  
26 intended as inducements to purchase Defendants' Purchased Products, and are statements  
27 disseminated by Defendants to Plaintiff and the Class. Defendants knew, or in the exercise of  
28

1 reasonable care should have known, that these statements were untrue.

2 185. In furtherance of their plan and scheme, Defendants prepared and distributed in  
3 California and nationwide via product packaging and labeling, and other promotional materials,  
4 statements that falsely advertise the ingredients contained in Defendants' Purchased Products,  
5 and falsely misrepresented the nature of those products. Plaintiff and the Class were the intended  
6 targets of such representations and would reasonably be deceived by Defendants' materials.

7 186. Defendants' conduct in disseminating untrue advertising throughout California  
8 and nationwide deceived Plaintiff and members of the Class by obfuscating the contents, nature  
9 and quality of Defendants' Purchased Products in violation of the "untrue prong" of California  
10 Business and Professions Code § 17500.

11 187. As a result of Defendants' violations of the "untrue prong" of California Business  
12 and Professions Code § 17500, *et seq.*, Defendants have been unjustly enriched at the expense of  
13 Plaintiff and the Class. Misbranded products cannot be legally sold and are legally worthless.  
14 Plaintiff and the Class paid a premium price for the Purchased Products.

15 188. Plaintiff and the Class, pursuant to Business and Professions Code § 17535, are  
16 entitled to an order enjoining such future conduct by Defendants, and such other orders and  
17 judgments which may be necessary to disgorge Defendants' ill-gotten gains and restore any  
18 money paid for Defendants' Purchased Products by Plaintiff and the Class.

## 19 SIXTH CAUSE OF ACTION

### 20 **Consumers Legal Remedies Act, Cal. Civ. Code §1750, et seq.**

21 189. Plaintiff incorporates by reference each allegation set forth above.

22 190. This cause of action is brought pursuant to the CLRA. Defendants' violations of  
23 the CLRA were and are willful, oppressive and fraudulent, thus supporting an award of punitive  
24 damages.

25 191. Plaintiff and the Class are entitled to actual and punitive damages against  
26 Defendants for its violations of the CLRA. In addition, pursuant to Cal. Civ. Code § 1782(a)(2),  
27 Plaintiff and the Class are entitled to an order enjoining the above-described acts and practices,  
28

1 providing restitution to Plaintiff and the Class, ordering payment of costs and attorneys' fees, and  
2 any other relief deemed appropriate and proper by the Court pursuant to Cal. Civ. Code § 1780.

3 192. Defendants' actions, representations and conduct have violated, and continue to  
4 violate the CLRA, because they extend to transactions that are intended to result, or which have  
5 resulted, in the sale of goods or services to consumers.

6 193. Defendants sold Purchased Products in California during the Class Period.

7 194. Plaintiff and members of the Class are "consumers" as that term is defined by the  
8 CLRA in Cal. Civ. Code §1761(d).

9 195. Defendants' Purchased Products were and are "goods" within the meaning of Cal.  
10 Civ. Code §1761(a).

11 196. By engaging in the conduct set forth herein, Defendants violated and continue to  
12 violate Section 1770(a)(5), of the CLRA, because Defendants' conduct constitutes unfair  
13 methods of competition and unfair or fraudulent acts or practices, in that it misrepresents the  
14 particular ingredients, characteristics, uses, benefits and quantities of the goods.

15 197. By engaging in the conduct set forth herein, Defendants violated and continue to  
16 violate Section 1770(a)(7) of the CLRA, because Defendants' conduct constitutes unfair methods  
17 of competition and unfair or fraudulent acts or practices, in that it misrepresents the particular  
18 standard, quality or grade of the goods.

19 198. By engaging in the conduct set forth herein, Defendants violated and continue to  
20 violate Section 1770(a)(9) of the CLRA, because Defendants' conduct constitutes unfair methods  
21 of competition and unfair or fraudulent acts or practices, in that it advertises goods with the intent  
22 not to sell the goods as advertised.

23 199. By engaging in the conduct set forth herein, Defendants have violated and  
24 continue to violate Section 1770(a)(16) of the CLRA, because Defendants' conduct constitutes  
25 unfair methods of competition and unfair or fraudulent acts or practices, in that it represents that  
26 a subject of a transaction has been supplied in accordance with a previous representation when  
27 they have not.  
28



1 A. For an order certifying this case as a class action and appointing Plaintiff and her  
2 counsel to represent the Class;

3 B. For an order awarding, as appropriate, damages, restitution or disgorgement to  
4 Plaintiff and the Class for all causes of action;

5 C. For an order requiring Defendants to immediately cease and desist from selling  
6 their Purchased Products in violation of law; enjoining Defendants from continuing to market,  
7 advertise, distribute, and sell these products in the unlawful manner described herein; and  
8 ordering Defendants to engage in corrective action;

9 D. For all remedies available pursuant to Cal. Civ. Code § 1780;

10 E. For an order awarding attorneys' fees and costs;

11 F. For an order awarding punitive damages;

12 G. For an order awarding pre-and post-judgment interest; and

13 H. For an order providing such further relief as this Court deems proper.

14 Dated: October 1, 2013

15 Respectfully submitted,

16 /s/ Ben F. Pierce Gore

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*Attorneys for Plaintiff*

**CERTIFICATE OF SERVICE**

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I hereby certify that a true and correct copy of the forgoing was filed and served via the Court's ECF filing system this 1st day of October, 2013 on all counsel of record.

*s/Pierce Gore*  
Ben F. Pierce Gore

Wm. Jr. Company  
WRIGLEY BUILDING • 410 N. MICHIGAN AVENUE  
CHICAGO, ILLINOIS 60611 • TEL:(312)644-2121

**BY ELECTRONIC MAIL**

Division of Dockets Management (HFA-305)  
Food and Drug Administration  
5630 Fishers Lane, Room 1061  
Rockville, Maryland 20852

**Re: Docket No. 2004N-0463; Food Labeling, Prominence of Calories**

Dear Sir or Madam:

We are writing with the following comments responsive to the Agency's Advance Notice of Proposed Rulemaking (ANPRM) referenced above. The Wm. Wrigley Jr. Company appreciates this opportunity to make its views known.

Chewing gum is a unique type of food in several respects. It is chewed for an extended period of time but not swallowed. The amount likely to be enjoyed each day by a typical consumer of sugar-free chewing gum delivers fewer than 10 calories. Consumers chew gum for its flavor, for its chewing enjoyment, and for other benefits it provides. The actual amount of energy (calories) attributable to a single piece of chewing gum may vary depending on the length of time the gum is chewed and the extent to which all carbohydrates are chewed out of the gum.

Sugar-free chewing gum is among the best available snack choices for consumers interested in reducing their caloric intake, which may help reduce or maintain body weight when coupled with daily exercise. This is because chewing gum is a low-calorie alternative to other forms of snacking and can help satisfy an urge to snack for an extended period of time. Sugar-free chewing gum is recognized by the American Dietetic Association and the American Diabetic Association as a "free food" which can be eaten whenever desired in weight management and diabetic diets.<sup>1</sup> Health professionals and wellness/fitness groups often recommend chewing gum to control nibbling while cooking or to avoid tempting situations for snacking on high calorie foods.<sup>2</sup>

FDA's current labeling regulations, however, inhibit the ability of chewing gum manufacturers to convey this information to consumers. Specifically, sugar-free chewing

<sup>1</sup> Exchange Lists for Weight Management, 2003 edition. Exchange lists for (diabetic) meal planning, 2003 edition.

<sup>2</sup> Shield, J. Weight Watchers Magazine, Nov/Dec 2004. Lakeshore Athletic Clubs. Weekly email to members, June 2, 2005.

EXHIBIT 1

gum is generally not eligible for a "low calorie" claim, and, in fact, sugar-free chewing gum must be labeled either with the disclaimer "not a low-calorie food" or a relative claim of special dietary usefulness, as required in the regulations. As FDA examines calorie declarations generally, the Wm. Wrigley Jr. Company urges the agency to consider changes in the nutrient content claim regulations that would allow for helpful and truthful label statements regarding the calorie content of sugar-free chewing gum.

Sugar-free chewing gum is generally formulated with intense sweeteners such as aspartame, sucralose, and acesulfame-K, and also sugar alcohols, such as sorbitol, xylitol, and isomalt. A single three-gram piece of sugar-free stick chewing gum is the Reference Amount Customarily Consumed (RACC) and contains approximately 5 calories. However, sugar-free chewing gum does not qualify as "low calorie" according to the criteria established in 21 C.F.R. 101.60(b)(2), and hence must either be labeled with the disclaimer "not a low calorie food" or it must bear a relative claim of special dietary usefulness, as set forth in §101.60(c) governing sugar content claims. This creates a strange and confusing situation to the consumer.

We respectfully submit that the consumer is not served by this information and is, in fact, misled by it. Survey data consistently demonstrate that among consumers who chew gum, the overall population mean consumption is less than two sticks per day. In the 13-17 year age group (who are the heaviest consumers of chewing gum), mean consumption is less than three sticks per day. This would contribute approximately 15 calories to an individual's diet per day, which amounts to less than one percent of a 2000-calorie daily value. This should qualify as "low calorie" by any reasonable definition.

Sugar-free chewing gum cannot be labeled as low-calorie, however, because it contains more than 40 calories per 50 grams. (See criteria for low-calorie claims, 21 C.F.R. 101.60(b)(2)) We recognize the reasoning behind application of the calories-per-50-gram criteria. FDA would like to ensure that calorie-dense foods having small RACCs, such as sugar, butter and salad dressings, not be labeled as "low calorie." This is sensible as a means of discouraging foreseeable over-consumption of these foods.

In the case of chewing gum, however, the calorie content of 50 grams is not at all relevant to foreseeable consumption patterns. At approximately three grams per stick, a consumer would need to chew 17 sticks of chewing gum in one day, or approximately one stick for every waking hour, to chew 50 grams. As noted previously, the estimated mean consumption among teens, the heaviest users of chewing gum, is less than three sticks a day.

Under these circumstances, it is confusing and misleading to consumers that sugar-free chewing gum must be labeled "not a low calorie food." It is also contrary to the First Amendment to the United States Constitution that FDA's labeling regulations (1) prohibit a truthful and non-misleading low-calorie claim on sugar-free chewing gum, and (2) go so far as to compel the use of the "not a low calorie food" disclaimer in some cases.

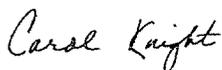
For these reasons, we ask FDA to consider amending the criteria for a low-calorie claim in §101.60 so that the calories-per-50-grams criterion is not applied to sugar-free chewing gum.

We would also like to take this opportunity to comment on other matters discussed in the ANPRM. Wrigley does not support the inclusion of a mandatory calorie content declaration on the principal display panel of packaged foods. Consumers should be able to refer to the familiar nutrition facts panel for all mandatory nutrition information. The best way to make the calorie declaration more prominent in the nutrition facts panel would be to have it provided in bold type. Wrigley does not support a larger type size for the calorie declaration or any other information in the nutrition facts panel because label space on many products, including chewing gum, is limited.

Along these lines, Wrigley agrees that the calories from fat declaration is not particularly useful to consumers and occupies valuable label space. As emphasized in the 2005 Dietary Guidelines, "when it comes to weight control, calories count – not the proportions of carbohydrate, fat, and protein in the diet." Wrigley also does not support the inclusion of a percent daily value for calories. As emphasized in the 2005 Dietary Guidelines and in USDA's new MyPyramid, one size does not fit all. There is not a single daily value for calories. Consumers should be encouraged to consider their own individual energy requirements, and valuable label space should not be devoted to a misleading statement in this regard.

Once again, the Wm. Wrigley Jr. Company appreciates this opportunity to make its views known. We would be pleased to answer any questions or contribute additional information or suggestions at any time.

Respectfully submitted,



Carol Knight, Ph.D.  
Sr. Director, Scientific and Regulatory Affairs

Wm. WRIGLEY Jr. Company  
Global Innovation Center  
1132 W. Blackhawk Street  
Chicago, IL 60622

Exhibit 2



Exhibit 3





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**Nutrition Facts**  
 Serving Size 2 pieces (3g)  
 Servings Per Container: 6

Amount Per Serving	
<b>Calories 5</b>	
	% Daily Value*
<b>Total Fat</b> 0g	0%
<b>Sodium</b> 0mg	0%
<b>Total Carbohydrate</b> 2g	1%
Sugars 0g	
Sugar Alcohol 2g	
<b>Protein</b> 0g	

Not a significant source of other nutrients.  
 \*Percent Daily Values (DV) are based on a 2,000 calorie diet.

35% FEWER CALORIES THAN SUGARED GUM. CALORIE CONTENT HAS BEEN REDUCED FROM 6 TO 5 CALORIES PER TWO PACE SERVING.

eclipse

**eclipse**

For incredibly fresh breath, try the other great-tasting flavors from Eclipse: Peppermint, Spearmint and Winterfrost.



Also available in **Eclipse Big Pak**

60 pieces of gum, perfect for your car or desk.

MADE BY THE WM. WRIGLEY JR. COMPANY, CHICAGO, IL 60611.  
 © 2010 WM. WRIGLEY JR. COMPANY. MADE OF: SORBITOL, MALTITOL, GUM BASE, NATURAL AND ARTIFICIAL FLAVORS, ACACIA, LESS THAN 2% OF GLYCEROL, ASPARTAME, SOY LECITHIN, COLOR (TITANIUM DIOXIDE), ACESULFAME K, CARNAUBA WAX, BHT (TO MAINTAIN FRESHNESS).  
 PHENYLKETONURICS: CONTAINS PHENYLALANINE.  
 QUESTIONS? COMMENTS? CALL 1-800-WRIGLEY (1-800-974-4539).

BEST BY JUN 12 014 12 A



Exhibit 4



MADE OF: SORBITOL, GUM BASE, GLYCEROL, NATURAL AND ARTIFICIAL FLAVORS; LESS THAN 2% OF: HYDROGENATED STARCH HYDROLYSATE, ASPARTAME, MANNITOL, ACESULFAME K, SOY LECITHIN, SUCRALOSE, XYLITOL, BHT (TO MAINTAIN FRESHNESS). PHENYLKETONURICS: CONTAINS PHENYLALANINE.

## Nutrition Facts

Serving size: 1 Piece (1.9g)  
Servings Per Container: 14

**Calories** <5

\*Percent Daily Values (DV) are based on a 2,000 calorie diet.

40% fewer calories than sugared gum. Calorie content of this size piece has been reduced from 5 to 3 calories.

Amount Per Serving	%Daily Value*
Total Fat 0g	0%
Sodium 0mg	0%
Total Carbohydrate 1g	<1%
Sugars 0g	
Sugar Alcohol 1g	
Protein 0g	

Not a significant source of other nutrients.

OPEN HERE



envelope fiber made from renewable resources

MADE IN CANADA FOR THE  
WM. WRIGLEY JR. COMPANY,  
CHICAGO, IL 60611



Exhibit 5



Exhibit 6





**Nutrition Facts**

Serving Size: 4 Pieces (15g)  
 Servings Per Container: about 5  
 Amount Per Serving  
**Calories 30**

	% Daily Value*
<b>Total Fat</b> 0g	<b>0%</b>
<b>Sodium</b> 0mg	<b>0%</b>
<b>Total Carbohydrate</b> 14g	<b>4%</b>
Sugars 0g	
Sugar Alcohol 14g	
Protein 0g	

\*Percent Daily Values are based on a diet of other people's secrets.  
 †Percent Daily Values are based on a diet of other people's secrets.  
 ‡Percent Daily Values are based on a diet of other people's secrets.

9% FEWER CALORIES THAN OTHER SUGAR FREE LIFESAVERS 5 FLAVORS HARD CANDY. REDUCED FROM 60 TO 30 CALORIES PER SERVING. MADE OF ISOMALT, CITRIC ACID, NATURAL AND ARTIFICIAL FLAVORS, SUCRALOSE, COLORS (RED #1, YELLOW #5, BLUE #1). EXCESS CONSUMPTION MAY HAVE A LAXATIVE EFFECT.

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 ©2010 Wm. WRIGLEY JR. COMPANY  
 QUESTIONS? COMMENTS?  
 1-800-WRIGLEY  
 (1-800-971-4539)

It's a little harder to swallow, but it's a lot sweeter.

Amount	Total Fat	Sodium	Total Carbohydrate	Sugars	Sugar Alcohol	Protein
30	0g	0g	14g	0g	14g	0g
30	0g	0g	14g	0g	14g	0g

9% FEWER CALORIES THAN OTHER SUGAR FREE LIFESAVERS 5 FLAVORS HARD CANDY. REDUCED FROM 60 TO 30 CALORIES PER SERVING.

**BEST BY: 09NOV12003A7**

**PROOF OF PURCHASE**

LIFESAVERS® 5 FLAVORS  
 2.75 OZ (78g) BAG



0 19000 02330 5

58756x1 5-064-2049-10 5772-2

**SUGAR FREE LIFESAVERS HARD CANDY 5 FLAVORS**



Perfect when your tongue can't make up its mind.

More flavors.



More fun for your mouth.™