RHETT T. FRANCISCO(SBN 232749) THE LAW OFFICES OF RHETT T. FRANCISCO 5350 TOPANGA CANYON BOULEVARD WOODLAND HILLS, CALIFORNIA 91364 TEL: (818) 319-9879 PAWEL R. SASIK (SBN 240672) NOV 132012 THE LAW OFFICE OF PAWEL R. SASIK 5350 TOPANGA CANYON BOULEVARD WOODLAND HILLS, CALIFORNIA 91364 Tel.: (310) 571-5206 BY MARY FLORES, DEPUTY ATTORNEYS FOR PLAINTIFF Andrew Sokolowski 10 SUPERIOR COURT OF THE STATE OF CALIFORNIA 11 FOR THE COUNTY OF LOS ANGELES, CENTRAL DISTRICT 12 BC495538 13 CASE NO.: ANDREW SOKOLOWSKI, an individual, on 14 behalf of himself and all others similarly Unlimited Civil Case over \$25,000 situated, 15 **COMPLAINT** PLAINTIFF, 16 [CLASS ACTION] ٧. 17 1. VIOLATIONS OF THE CALIFORNIA 18 MICROSOFT CORPORATION; and DOES 1-CONSUMER LEGAL REMEDIES ACT (California Civil Code §§ 1750 et seq.); 100, inclusive; 19 2. FALSE ADVERTISING (California Business and Professions Code §§ 17500 20 DEFENDANTS. et seq.); and 3. UNFAIR BUSINESS PRACTICES 21 (California Business and Professions Code §§ 17200 et seq.) 22 LEA, DEF#: CIT/CASE: JURY TRIAL DEM 23 24 25 26 (x)27 28 D 4.14 COMPLAINT

COMPLAINT

Plaintiff Andrew Sokolowski ("Plaintiff") brings this consumer class action on behalf of

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keyboard integrated into a cover for the product, at an additional cost of \$129.99.

- 8. Plaintiff purchased his Surface RT tablet in reliance on Defendant's claims, on its website, advertisements, product packaging and on the placards placed next to the Surface RT tablet computers at the Microsoft Store, that the Surface RT tablet came equipped with 32 GB of storage space.
- 9. Defendant Microsoft Corporation ("Defendant" or "Microsoft") is a corporation organized under the laws of the State of Washington with its headquarters at One Microsoft Way, Redmond, Washington 98052. On information and belief, Microsoft markets, sells and distributes Surface RT tablets throughout the State of California, including Los Angeles County.
- 10. The true names and capacities, whether individual, corporate, subsidiary, partnership, associate or otherwise of defendant Does 1 through 100, inclusive, are unknown to Plaintiff who therefore sues these defendants by such fictitious names pursuant to Cal. Civ. Proc. Code § 474. Plaintiff will seek leave to amend this Complaint to allege the true names and capacities of Does 1 through 100, inclusive, when they are ascertained.
- 11. On information and belief, Plaintiff alleges that the Defendants named in this Complaint, including Does 1 through 100, inclusive, are responsible in some manner for one or more of the events and happenings that proximately caused the injuries and damages hereinafter alleged.
- 12. On information and belief, Plaintiff alleges that the Defendants named in this Complaint, including Does 1 through 100, inclusive, are, and at all times mentioned herein were, agents, servants, and/or employees of each of the other defendants and that each defendant was acting within the course of scope of his, hers or its authority as the agent, servant and/or employee of each of the other defendants. Consequently, all the defendants are jointly and severally liable to Plaintiff and the other members of the Class, for the damages sustained as a proximate result of their conduct

#### NATURE OF THE ACTION

13. Microsoft was founded in 1975 by Bill Gates and Paul Allen. Microsoft develops, manufactures, licenses and supports a wide range of products and services related to computing.

14. In June 2012, Microsoft's Chief Executive Officer, Steve Ballmer, announced that Microsoft would release a tablet computer called the "Surface." A "tablet" computer is a general-purpose computer contained in a single panel which typically uses a touch screen as the input device rather than a traditional keyboard.

- 15. Microsoft will eventually release two versions of the Surface tablet computer. The first version became available for purchase on or about October 26, 2012, and uses the Windows RT operating system (the "Surface RT tablet(s)"). The Surface RT tablet comes in two versions, one which Microsoft represents as having 32 gigabytes (32 GB) of storage space, and one which Microsoft represents as having 64 gigabytes (64 GB) of storage space. The 32 GB Surface RT tablet retails for approximately \$499, or \$599 if purchased with a cover with integrated "touch" keyboard. The 64 GB Surface RT tablet retails for approximately \$699 with the integrated keyboard cover.
- 16. In or about January 2013, Microsoft is scheduled to release another version of the Surface tablet that uses and runs its recently released Windows 8 operating system.
- 17. Defendant employs false, deceptive and misleading practices in connection with marketing, selling, and distributing the Surface RT tablets. Specifically, in its advertising, marketing, and promotional materials, including Microsoft's internet website, product packaging, and product displays, Defendant misrepresents the Surface RT tablets as having either 32 GB or 64 GB of storage capacity. The only disclosure next to Defendant's representations on its website regarding storage capacity reads:

Storage 32 GB\*; 64 GB \*1GB = 1 billion bytes; formatted storage capacity may be less<sup>1</sup>

18. On information and belief, Microsoft knows, but conceals and fails to disclose in its advertising, marketing or promotional materials, that the Windows RT operating system consumes approximately 16 GB of the represented storage capacity of the Surface RT tablets and that those 16 GBs are not, therefore, storage space that the consumer can actually use to store files after

<sup>&</sup>lt;sup>1</sup> See http://www.microsoft.com/Surface/en-US/surface-with-windows-rt/specifications (last visited November 12, 2012).

COMPLAINT

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- 25. Plaintiff also seeks to represent a "CLRA Subclass" defined as: All persons in the State of California who purchased Microsoft Surface tablet computers running the Windows RT operating system for personal, family or household use within the four years preceding the filing of this Complaint.
- 26. This Class Action meets the statutory prerequisites for the maintenance of a Class Action as set forth in California Code of Civil Procedure § 382.
- 27. Numerosity: The number of class members is great, believed to be hundreds of consumers located throughout the State of California. Knowledge of the precise number of class members is presently within Defendant's sole control. It therefore is impractical to join each class member as a named plaintiff. Accordingly, utilization of a class action is the most economically feasible means of determining the merits of this litigation.
- 28. <u>Ascertainability</u>: Despite the size of the proposed classes, the class members are readily ascertainable through an examination of Microsoft's purchase records.
- 29. <u>Common Questions Predominate</u>: Common questions of fact and of law predominate over individual issues which may affect individual Class members. These questions of law and fact include, but are not limited to:
  - a. Whether Defendant's advertising, marketing, product packaging, and other promotional materials were untrue, misleading, or reasonably likely to deceive;
  - Whether Defendant knew that its representations and/or omissions
     regarding the Surface RT tablets' storage capacity were false or misleading,
     but continued to make them;
  - c. Whether Defendant's failure to disclose the amount of storage space consumed by the Windows RT operating system was a material fact;
  - d. Whether Defendant's conduct violated the California Consumer Legal Remedies Act;
  - e. Whether Defendant's conduct violated California Business and Professions

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persons to litigate their claims in the manner that is most efficient and economical for the parties and judicial system. Further, if each consumer were required to file an individual lawsuit, the corporate defendants would necessarily gain an unconscionable advantage since they would be able to exploit and overwhelm the limited resources of each individual plaintiff with their vastly superior legal and financial resources. Class treatment is also superior because it will obviate the need for unduly duplicative litigation that might result inconsistent or varying adjudications with respect to individual Class members against Defendant.

- 34. <u>Manageability</u>: Although the number of class members is great, believed to be hundreds of consumers, the matter is manageable as a class action and the evidence required to establish liability and prove damages is readily available.
- 35. Without Class certification and determination of declaratory, injunctive, statutory and other legal questions within the class format, prosecution of separate actions by individual members of the Class will create the risk of:
  - Inconsistent or varying adjudications with respect to individual members of the Class which would establish incompatible standards of conduct for the parties opposing the Class; or
  - b. Adjudication with respect to individual members of the Class which would as a practical matter be dispositive of the interests of the other members not party to the adjudication or substantially impair or impede their ability to protect their interests.
- 36. Microsoft has acted or refused to act on the grounds generally applicable to the Class, thereby making final injunctive relief appropriate with respect to the Class.

#### FIRST CAUSE OF ACTION:

## <u>VIOLATION OF CALIFORNIA CONSUMER LEGAL REMEDIES ACT</u>

(Cal. Civ. Code § 1750 et seq.)

#### (By Plaintiff and the CLRA Subclass Against Defendants)

- 37. Plaintiff incorporates by reference all paragraphs previously alleged, as if fully set forth herein.
  - 38. The Consumers Legal Remedies Act ("CLRA") applies to Defendant's actions and

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- 48. California Business & Professions Code §§ 17500 et seq. makes it "unlawful for any person . . . corporation or association, or any employee thereof with intent directly or indirectly to dispose of . . . personal property . . . or anything of any nature whatsoever ... to make or disseminate or cause to be made or disseminated from this state before the public in any state, in any newspaper or other publication, or any advertising device, or by public outcry or proclamation, or in any other manner or means whatsoever, including over the Internet, any statement, concerning that . . . personal property . . . or concerning any circumstance or matter of fact connected with the proposed performance or disposition thereof, which is untrue or misleading, and which is known, or which by the exercise of reasonable case should be known, to be untrue or misleading . . ."
- 49. This cause of action is brought on behalf of Plaintiff individually and on behalf all consumers similarly situated who at any time within the four years preceding the filing of this Complaint purchased a Surface RT tablet after having been exposed to Defendants' advertising statements set forth herein. Plaintiff has standing to pursue this claim, as he relied on Defendant's false advertising and has suffered injury in fact and has lost money as a result of Defendants' false advertising and unfair business practices.
- 50. As alleged above, Defendant has engaged in a systematic campaign of advertising and marketing Surface RT tablets as possessing either 32 GB or 64 GB of storage capacity. In connection with the sale of its Surface RT tablets, Defendant disseminated or caused to be disseminated false, misleading, and deceptive advertising regarding storage capacity to the general public through various forms of media, including but not limited to product packaging, product displays, labeling, advertising and marketing. However, Defendant knew or reasonably should have known that the Surface RT tablets do not possess the advertised storage space.
- 51. Defendant's actions constitute deceptive advertising within the meaning of California Business and Professions Code §§ 17500, et seq., because its advertising was likely to, and did, deceive Plaintiff and other reasonable consumers.
- 52. As a proximate result of Defendant's conduct, Plaintiff and members of the Class were exposed to these misrepresentations, omissions and partial disclosures, purchased Surface

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RT tablet in reliance on these misrepresentations, omissions and partial disclosures, and suffered monetary loss as a result. They would not have purchased the Surface RT tablets, or would have paid significantly less for them, had they known the truth regarding the actual storage capacity.

- 53. Defendant made such misrepresentations despite the fact that it knew or should have known that the statements were false, misleading, and/or deceptive. Plaintiff and members of the Class are entitled to restitution of such monies in an amount to be established by proof at the time of trial.
- 54. There were reasonably available alternatives to further Defendant's legitimate business interests, other than the conduct described herein.
- 55. On information and belief, Plaintiff alleges that Defendant has failed and refused, and in the future will fail and refuse, to cease its deceptive advertising practices. Plaintiff is informed and believes and thereon alleges that Defendant will continue to do those acts unless this Court orders Defendant to cease and desist pursuant to California Business and Professions Code section 17535.
- 56. Pursuant to Business and Professions Code sections 17203 and 17535, Plaintiff and the members of the Classes seek an order of this Court enjoining Defendant from continuing to engage, use, or employ the above-described practices in advertising the sale of Surface RT tablets. Likewise, Plaintiff and the members of the Classes seek an order requiring Defendant to make full corrective disclosures to correct its prior misrepresentations, omissions, failures to disclose, and partial disclosures.
- 57. Additionally, Plaintiff requests an order awarding Plaintiff and the Class members restitution of the money wrongfully acquired by Defendant in connection with the false and misleading advertising described above.

# THIRD CAUSE OF ACTION UNFAIR BUSINESS PRACTICES IN VIOLATION OF

## CALIFORNIA BUSINESS & PROFESSIONS CODE § 17200, et seq.

58. Plaintiff incorporates by reference all paragraphs previously alleged, as if fully set forth herein.

- 59. California Business & Professions Code § 17200 provides that "unfair competition shall mean and include any unlawful, unfair or fraudulent business act or practice." Plaintiff has standing to pursue this claim because he relied on Defendant's misrepresentations and omissions, suffered injury in fact and has lost money or property as a result of Defendant's unfair business practices.
- 60. As alleged above, Defendant has engaged in a systematic campaign of selling, distributing, advertising, and marketing Surface RT tablets as possessing either 32 GB or 64 GB of storage capacity.
- 61. Defendant systematically conceals, omits and fails to disclose that approximately 16 GB of the advertised storage capacity of its Surface RT tablets is actually consumed by the Windows RT operating system and is therefore inaccessible and unavailable to the purchaser for storing files.
- 62. Defendant knew, or should have known, that its misrepresentations, omissions, failure to disclosure and/or partial disclosures omit material facts and are likely to deceive a reasonable consumer.
- 63. Defendant continued to make such misrepresentations despite the fact it knew or should have known that its conduct was misleading and deceptive.
- 64. Plaintiff relied on Defendant's misrepresentations, omissions, failures to disclose and/or partial disclosures in deciding whether to purchase his Surface RT tablet.
- 65. As a proximate result of Defendant's conduct, Plaintiff and members of the Class were exposed to these misrepresentations and omissions, purchased a Surface RT tablet in reliance on these misrepresentations, and suffered monetary loss as a result. They would not have purchased said products, or would have paid significantly less for them, had they known the truth regarding their actual storage capacity.
- 66. Defendant made such misrepresentations and omissions despite the fact that they knew or should have known that the statements were false, misleading, and/or deceptive.
- 67. Defendant's business practices are fraudulent and/or deceptive within the meaning of Business and Professions Code §§ 17200, et seq. because Defendant's advertising, marketing,

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product packaging, labeling, and product displays deceptively represent the Surface RT tablets' storage capacity and fails to disclose that 16 GB of storage space is consumed by the Windows RT operating system. As a result, Defendant's misrepresentations and omissions are likely to deceive reasonable consumers and members of the public regarding the Surface RT tablets' storage capacity.

- 68. Defendant's business practices, as alleged herein, are unfair and misleading within the meaning of Business and Professions Code §§ 17200 *et seq.* because the harm caused to the public as a result of such practices far outweighs any benefit conferred.
- 69. Defendant's business practices, as alleged herein, are unlawful within the meaning of Business and Professions Code §§ 17200 et seq. because they constitute violations of Business and Professions Code §§ 17500, et seq. and California Civil Code § 1750 et seq. ("Consumer Legal Remedies Act"), as alleged above.
- 70. As a direct and proximate result of Defendant's unlawful and fraudulent acts, Plaintiff and Class members have suffered injury in fact and lost money.
- 71. Defendant continues to engage in the above-described deceptive acts and/or practices. Defendant's unlawful, unfair and fraudulent business practices as alleged above present a continuing threat to Plaintiff, the Class, and members of the public.
- 72. There were reasonably available alternatives to further Defendant's legitimate business interests, other than the conduct described herein.
- 73. Plaintiff is informed and believes and thereon alleges that Defendant has failed and refused, and in the future will fail and refuse, to cease unfair, fraudulent, or deceptive practices. Plaintiff is informed and believes and thereon alleges that Defendant will continue to do those acts unless this Court orders Defendants to cease and desist pursuant to California Business and Professions Code section 17203.
- 74. Pursuant to Business & Professions Code §§ 17203 and 17535, Plaintiff and the members of the Class seek an order of this Court enjoining Defendant from continuing to engage, use, or employ the above-described practices in connection with advertising the sale of the Surface RT tablets. Likewise, Plaintiff and the members of the Classes seek an order requiring Defendant

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### **DEMAND FOR JURY TRIAL**

Plaintiff demands a jury trial in the above-captioned matter on all issues so triable.

DATED: November 13, 2012

THE LAW OFFICES OF

5350 Topanga Canyon Boulevard Woodland Wills, California 91364 Phone: (818) 319-9879

# PLAINTIFF'S AFFIDAVIT OF VENUE UNDER CALIFORNIA CIVIL CODE SECTION 1780(c)

I, Andrew J. Sokolowski, declare:

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- 1. I am the plaintiff in the above-captioned action, I have personal knowledge of the facts set forth herein and, if called as a witness, I could and would testify competently thereto.
  - 2. I am a resident of Los Angeles County, California.
- 3. I viewed Defendant's advertisements, promotional materials, packaging and product displays for the Surface RT tablet computer within Los Angeles County, California.
- 4. I purchased the Surface RT tablet computer discussed in the Complaint from a Microsoft Store located at the Westfield Century City Mall, which is located in Los Angeles County, California.
  - 5. I therefore believe that Los Angeles County is the correct venue for this action.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed this 12th day of November 2012 at Torrance, California.

Andrew J. Sokolowski

|                                                                                                                                                                         | <u> </u>                                                 | <u>CM-010</u>                                                                                                                                                  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, Sta<br>The Law Offices of Rhett T. Francisco,<br>5350 Topanga Canyon Boulevard<br>Woodland Hills, California 91364            | number, and address):<br>lett T. Francisco (SBN 232749); | FOR COURT USE ONLY                                                                                                                                             |
| TELEPHONE NO.: 818-319-9879 ATTORNEY FOR (Name): Andrew Sokolowski                                                                                                      | FAX NO.:                                                 |                                                                                                                                                                |
| SUPERIOR COURT OF CALIFORNIA, COUNTY OF L<br>STREET ADDRESS: 111 North Hill Stree                                                                                       | os Angeles                                               | FILED LOS ANGELES SUPERIOR COURT                                                                                                                               |
| MAILING ADDRESS: CITY AND ZIP CODE: Los Angeles, CA 90                                                                                                                  |                                                          | NOV 1 3 2012                                                                                                                                                   |
| BRANCH NAME: Central District, Star                                                                                                                                     | nley Mosk Courthouse                                     | JOHN A. CLARKE, CLERK                                                                                                                                          |
| SOKOLOWSKI v. MICROSOFT (                                                                                                                                               | T                                                        | BY MARY FLORES, DEPUTY                                                                                                                                         |
| CIVIL CASE COVER SHEET  Unlimited Limited                                                                                                                               | Complex Case Designation                                 | BC 49 5538                                                                                                                                                     |
| (Amount (Amount demanded is                                                                                                                                             | Counter Joinder Filed with first appearance by defer     | HIDGE:                                                                                                                                                         |
| exceeds \$25,000) \$25,000 or less)                                                                                                                                     | (Cal. Rules of Court, rule 3.402                         | ) DEPT:                                                                                                                                                        |
|                                                                                                                                                                         | elow must be completed (see instructions                 | s on page 2).                                                                                                                                                  |
| 1. Check <b>one</b> box below for the case type th                                                                                                                      |                                                          | Bendalan alla Cometa Civil I Martin                                                                                                                            |
| Auto Tort Auto (22)                                                                                                                                                     | Contract  Breach of contract/warranty (06)               | Provisionally Complex Civil Litigation (Cal. Rules of Court, rules 3.400–3.403)                                                                                |
| Uninsured motorist (46)                                                                                                                                                 | Rule 3.740 collections (09)                              | Antitrust/Trade regulation (03)                                                                                                                                |
| Other PI/PD/WD (Personal Injury/Property Damage/Wrongful Death) Tort                                                                                                    | Other collections (09)                                   | Construction defect (10)                                                                                                                                       |
| Asbestos (04)                                                                                                                                                           | Insurance coverage (18) Other contract (37)              | Mass tort (40) Securities litigation (28)                                                                                                                      |
| Product liability (24)                                                                                                                                                  | Real Property                                            | Environmental/Toxic tort (30)                                                                                                                                  |
| Medical malpractice (45)                                                                                                                                                | Eminent domain/Inverse condemnation (14)                 | Insurance coverage claims arising from the above listed provisionally complex case                                                                             |
| Other PI/PD/WD (23) Non-PI/PD/WD (Other) Tort                                                                                                                           | Wrongful eviction (33)                                   | types (41)                                                                                                                                                     |
| Business tort/unfair business practice (0                                                                                                                               | 7) Other real property (26)                              | Enforcement of Judgment                                                                                                                                        |
| Civil rights (08)                                                                                                                                                       | Unlawful Detainer                                        | Enforcement of judgment (20)                                                                                                                                   |
| Defamation (13) Fraud (16)                                                                                                                                              | Commercial (31) Residential (32)                         | Miscellaneous Civil Complaint                                                                                                                                  |
| Intellectual property (19)                                                                                                                                              | Drugs (38)                                               | RICO (27) Other complaint (not specified above) (42)                                                                                                           |
| Professional negligence (25)                                                                                                                                            | Judicial Review                                          | Miscellaneous Civil Petition                                                                                                                                   |
| Other non-PI/PD/WD tort (35)                                                                                                                                            | Asset forfeiture (05)                                    | Partnership and corporate governance (21)                                                                                                                      |
| Employment Wrongful termination (36)                                                                                                                                    | Petition re: arbitration award (11) Writ of mandate (02) | Other petition (not specified above) (43)                                                                                                                      |
| Other employment (15)                                                                                                                                                   | Other judicial review (39)                               |                                                                                                                                                                |
| factors requiring exceptional judicial man                                                                                                                              | agement:                                                 | Rules of Court. If the case is complex, mark the                                                                                                               |
| a. Large number of separately repr                                                                                                                                      |                                                          | er of witnesses                                                                                                                                                |
| b. Extensive motion practice raising issues that will be time-consumir                                                                                                  |                                                          | n with related actions pending in one or more courts nties, states, or countries, or in a federal court                                                        |
| c. Substantial amount of document                                                                                                                                       |                                                          | postjudgment judicial supervision                                                                                                                              |
| <ul><li>3. Remedies sought (check all that apply): a</li><li>4. Number of causes of action (specify): 3</li></ul>                                                       | a. 🗸 monetary b. 🗸 nonmonetary;                          | declaratory or injunctive relief                                                                                                                               |
|                                                                                                                                                                         | ass action suit.                                         | $\sim 1$                                                                                                                                                       |
| 6. If there are any known related cases, file                                                                                                                           | and serve a notice of related case. (You                 | may use farm CM-015)                                                                                                                                           |
| Date: November 12, 2012<br>Rhett T. Francisco                                                                                                                           |                                                          | Marin                                                                                                                                                          |
| (TYPE OR PRINT NAME)                                                                                                                                                    | NOTICE                                                   | (SKIN WINE OF PARTY) OR ATTORNEY FOR PARTY)                                                                                                                    |
| Plaintiff must file this cover sheet with the under the Probate Code, Family Code, or in sanctions.                                                                     | first paper filed in the action or proceedi              | ing (except small claims cases or cases filed ules of Count, rule 3.220.) Failure to file may result                                                           |
| <ul> <li>File this cover sheet in addition to any co</li> <li>If this case is complex under rule 3.400 e</li> <li>other parties to the action or proceeding.</li> </ul> | t seq. of the California Rules of Court, yo              | ou must serve a copy of this cover sheet on all                                                                                                                |
| Unless this is a collections case under rule                                                                                                                            | le 3.740 or a complex case, this cover sh                | neet will be used for statistical purposes only.<br>Page 1 of 2                                                                                                |
| Form Adopted for Mandatory Use<br>Judicial Council of California<br>CM-010 [Rev. July 1, 2007]                                                                          | CIVIL CASE COVER SHEET                                   | Cal. Rules of Court, rules 2.30, 3.220, 3.400–3.403, 3.740; Cal. Standards of Judicial Administration, std. 3.10  www.courtinfo.ca.gov  American LenalNet Inc. |

# INSTRUCTIONS ON HOW TO COMPLETE THE COVER SHEET

To Plaintiffs and Others Filing First Papers. If you are filing a first paper (for example, a complaint) in a civil case, you must complete and file, along with your first paper, the Civil Case Cover Sheet contained on page 1. This information will be used to compile statistics about the types and numbers of cases filed. You must complete items 1 through 6 on the sheet. In item 1, you must check one box for the case type that best describes the case. If the case fits both a general and a more specific type of case listed in item 1, check the more specific one. If the case has multiple causes of action, check the box that best indicates the primary cause of action. To assist you in completing the sheet, examples of the cases that belong under each case type in item 1 are provided below. A cover sheet must be filed only with your initial paper. Failure to file a cover sheet with the first paper filed in a civil case may subject a party, its counsel, or both to sanctions under rules 2.30 and 3.220 of the California Rules of Court.

To Parties in Rule 3.740 Collections Cases. A "collections case" under rule 3.740 is defined as an action for recovery of money owed in a sum stated to be certain that is not more than \$25,000, exclusive of interest and attorney's fees, arising from a transaction in which property, services, or money was acquired on credit. A collections case does not include an action seeking the following: (1) tort damages, (2) punitive damages, (3) recovery of real property, (4) recovery of personal property, or (5) a prejudgment writ of attachment. The identification of a case as a rule 3.740 collections case on this form means that it will be exempt from the general time-for-service requirements and case management rules, unless a defendant files a responsive pleading. A rule 3.740 collections case will be subject to the requirements for service and obtaining a judgment in rule 3.740.

To Parties in Complex Cases. In complex cases only, parties must also use the Civil Case Cover Sheet to designate whether the case is complex. If a plaintiff believes the case is complex under rule 3.400 of the California Rules of Court, this must be indicated by completing the appropriate boxes in items 1 and 2. If a plaintiff designates a case as complex, the cover sheet must be served with the complaint on all parties to the action. A defendant may file and serve no later than the time of its first appearance a joinder in the plaintiff's designation, a counter-designation that the case is not complex, or, if the plaintiff has made no designation, a designation that the case is complex.

#### **Auto Tort**

Auto (22)-Personal Injury/Property Damage/Wrongful Death Uninsured Motorist (46) (if the case involves an uninsured motorist claim subject to arbitration, check this item instead of Auto)

Other PI/PD/WD (Personal Injury/ Property Damage/Wrongful Death) Tort

Asbestos (04)

Asbestos Property Damage Asbestos Personal Injury/ Wrongful Death Product Liability (not asbestos or

toxic/environmental) (24)

Medical Malpractice (45) Medical Malpractice-

Physicians & Surgeons Other Professional Health Care

Malpractice Other PI/PD/WD (23)

Premises Liability (e.g., slip

and fall)

Intentional Bodily Injury/PD/WD

(e.g., assault, vandalism)

Intentional Infliction of

**Emotional Distress** 

Negligent Infliction of

**Emotional Distress** 

Other PI/PD/WD

#### Non-PI/PD/WD (Other) Tort

**Business Tort/Unfair Business** 

Practice (07)

Civil Rights (e.g., discrimination,

false arrest) (not civil

harassment) (08)

Defamation (e.g., slander, libel)

(13)

Fraud (16)

Intellectual Property (19)

Professional Negligence (25)

Legal Malpractice

Other Professional Malpractice (not medical or legal)

Öther Non-PI/PD/WD Tort (35)

**Employment** 

Wrongful Termination (36) Other Employment (15)

CM-010 [Rev. July 1, 2007]

#### **CASE TYPES AND EXAMPLES**

#### Contract

Breach of Contract/Warranty (06)

Breach of Rental/Lease

Contract (not unlawful detainer or wrongful eviction)

Contract/Warranty Breach-Seller

Plaintiff (not fraud or negligence)

Negligent Breach of Contract/

Warranty

Other Breach of Contract/Warranty

Collections (e.g., money owed, open

book accounts) (09)

Collection Case-Seller Plaintiff

Other Promissory Note/Collections

Insurance Coverage (not provisionally

complex) (18)

Auto Subrogation

Other Coverage

Other Contract (37)

Contractual Fraud

Other Contract Dispute

**Real Property** 

Eminent Domain/Inverse

Condemnation (14)

Wrongful Eviction (33)

Other Real Property (e.g., quiet title) (26)

Writ of Possession of Real Property

Mortgage Foreclosure

Quiet Title

Other Real Property (not eminent

domain, landlord/tenant, or

foreclosure)

#### **Unlawful Detainer**

Commercial (31)

Residential (32)

Drugs (38) (if the case involves illegal drugs, check this item; otherwise,

report as Commercial or Residential)

#### **Judicial Review**

Asset Forfeiture (05)

Petition Re: Arbitration Award (11)

Writ of Mandate (02)

Writ-Administrative Mandamus

Writ-Mandamus on Limited Court

Case Matter

Writ-Other Limited Court Case

Other Judicial Review (39) Review of Health Officer Order

Notice of Appeal-Labor **Commissioner Appeals** 

Provisionally Complex Civil Litigation (Cal. Rules of Court Rules 3.400-3.403)

Antitrust/Trade Regulation (03) Construction Defect (10)

Claims Involving Mass Tort (40)

Securities Litigation (28)

Environmental/Toxic Tort (30)

Insurance Coverage Claims

(arising from provisionally complex

case type listed above) (41)

#### **Enforcement of Judgment**

Enforcement of Judgment (20) Abstract of Judgment (Out of

County)

Confession of Judgment (non-

domestic relations)

Sister State Judgment

Administrative Agency Award

(not unpaid taxes) Petition/Certification of Entry of

Judgment on Unpaid Taxes

Other Enforcement of Judgment

Case

#### Miscellaneous Civil Complaint

**RICO (27)** 

Other Complaint (not specified

above) (42)

**Declaratory Relief Only** 

Injunctive Relief Only (non-

harassment)

Mechanics Lien

Other Commercial Complaint

Case (non-tort/non-complex)

Other Civil Complaint

(non-tort/non-complex)

#### Miscellaneous Civil Petition Partnership and Corporate

Governance (21)

Other Petition (not specified

above) (43) Civil Harassment

Workplace Violence

Elder/Dependent Adult

Abuse

**Election Contest** 

Petition for Name Change

Petition for Relief From Late

Claim

Other Civil Petition

Page 2 of 2

| SHORT TITLE:                        | CASE NUMBER |  |
|-------------------------------------|-------------|--|
| SOKOLOWSKI v. MICROSOFT CORPORATION | BC495538    |  |

#### CIVIL CASE COVER SHEET ADDENDUM AND STATEMENT OF LOCATION (CERTIFICATE OF GROUNDS FOR ASSIGNMENT TO COURTHOUSE LOCATION)

| This form is required pursuant to | LASC Local Rule 2.0 in all | new civil case filings in the | e Los Angeles Superior Court. |
|-----------------------------------|----------------------------|-------------------------------|-------------------------------|
|                                   |                            |                               |                               |

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|----------|--------------|---------|---------------|------------|------------|---------|-----------|------------|--------------|--------|-------------|-----------------|-----|
| JURY     | TRIAL?       | YES     | CLASS ACTIO   | N? YES     | LIMITED C  | ASE?    | YES       | TIME ESTIN | MATED FOR    | TRIAL  | 14[         | □ HOURS/ 🗹      | DAY |
| Item II. | Select the   | correct | district and  | courthouse | location ( | 4 steps | – If you  | checked    | "Limited C   | Case". | skip to Ite | em III, Pg. 4): |     |

Step 1: After first completing the Civil Case Cover Sheet Form, find the main civil case cover sheet heading for your case in the left margin below, and, to the right in Column A, the Civil Case Cover Sheet case type you selected.

Step 2: Check one Superior Court type of action in Column B below which best describes the nature of this case.

Check the types of hearing and fill in the estimated length of hearing expected for this case.

Step 3: In Column C, circle the reason for the court location choice that applies to the type of action you have checked. For any exception to the court location, see Los Angeles Superior Court Local Rule 2.0.

### Applicable Reasons for Choosing Courthouse Location (see Column C below)

- Class Actions must be filed in the County Courthouse, Central District. May be filed in Central (Other county, or no Bodily Injury/Property Damage). Location where cause of action arose.
- Location where bodily injury, death or damage occurred. Location where performance required or defendant resides.

- Location of property or permanently garaged vehicle.
  Location where petitioner resides.
  Location wherein defendant/respondent functions wholly.

- Location where one or more of the parties reside.
   Location of Labor Commissioner Office.
- **Step 4:** Fill in the information requested on page 4 in Item III; complete Item IV. Sign the declaration.

| ב                          | A Civil Case Cover Sheet Category No.                                 | Type of Action (Check only one)                                                                                                                                                                                                                                                                                     | C<br>Applicable Reasons -<br>See Step 3 Above        |
|----------------------------|-----------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|
| Auto Tort                  | Auto (22)                                                             | ☐ A7100 Motor Vehicle - Personal Injury/Property Damage/Wrongful Death                                                                                                                                                                                                                                              | 1., 2., 4.                                           |
| Au                         | Uninsured Motorist (46)                                               | ☐ A7110 Personal Injury/Property Damage/Wrongful Death – Uninsured Motorist                                                                                                                                                                                                                                         | 1., 2., 4.                                           |
| ort                        | Asbestos (04)                                                         | ☐ A6070 Asbestos Property Damage ☐ A7221 Asbestos - Personal Injury/Wrongful Death                                                                                                                                                                                                                                  | 2.                                                   |
| ath                        | Product Liability (24)                                                | ☐ A7260 Product Liability (not asbestos or toxic/environmental)                                                                                                                                                                                                                                                     | 1., 2., 3., 4., 8.                                   |
| ngtul De                   | Medical Malpractice (45)                                              | ☐ A7210 Medical Malpractice - Physicians & Surgeons ☐ A7240 Other Professional Health Care Malpractice                                                                                                                                                                                                              | 1., 2., 4.<br>1., 2., 4.                             |
| Damage/Wrongful Death Lort | Other<br>Personal Injury<br>Property Damage<br>Wrongful Death<br>(23) | <ul> <li>□ A7250 Premises Liability (e.g., slip and fall)</li> <li>□ A7230 Intentional Bodily Injury/Property Damage/Wrongful Death (e.g., assault, vandalism, etc.)</li> <li>□ A7270 Intentional Infliction of Emotional Distress</li> <li>□ A7220 Other Personal Injury/Property Damage/Wrongful Death</li> </ul> | 1., 2., 4.<br>1., 2., 4.<br>1., 2., 3.<br>1., 2., 4. |
| l ort                      | *** Business Tort (07)                                                | ☑ A6029 Other Commercial/Business Tort (not fraud/breach of contract)                                                                                                                                                                                                                                               | 1)2., 3.                                             |
| Deatr                      | Civil Rights (08)                                                     | ☐ A6005 Civil Rights/Discrimination                                                                                                                                                                                                                                                                                 | 1., 2., 3.                                           |
| ıgtul                      | Defamation (13)                                                       | ☐ A6010 Defamation (slander/libel)                                                                                                                                                                                                                                                                                  | 1., 2., 3.                                           |
| ge/Wrongful Death Tort     | Fraud (16)                                                            | ☐ A6013 Fraud (no contract)                                                                                                                                                                                                                                                                                         | 1., 2., 3.                                           |

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Other Personal Injury/Property

Non-Personal Injury/Property

| Damage/                | ~:                      |
|------------------------|-------------------------|
| rsonal Injury/Property | ful Death Tort (Cont'd. |
| Non-Personal           | Wrongfu                 |

Employment

Contract

Real Property

| Detainer |  |
|----------|--|
| Unlawful |  |
| Review   |  |
| Judicial |  |

| SHORT TITLE:                        | CASE NUMBER |
|-------------------------------------|-------------|
| SOKOLOWSKI v. MICROSOFT CORPORATION |             |

| A Civil Case Cover Sheet Category No.                      | B<br>Type of Action<br>(Check only one)                                                                                                                                                                                                                                                                                                   | C<br>Applicable Reasons<br>-See Step 3 Above       |
|------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|
| Professional<br>Negligence<br>(25)                         | <ul> <li>☐ A6017 Legal Malpractice</li> <li>☐ A6050 Other Professional Malpractice (not medical or legal)</li> </ul>                                                                                                                                                                                                                      | 1., 2., 3.<br>1., 2., 3.                           |
| Other (35)                                                 | ☐ A6025 Other Non-Personal Injury/Property Damage tort                                                                                                                                                                                                                                                                                    | 2.,3.                                              |
| Wrongful Termination<br>(36)                               | ☐ A6037 Wrongful Termination                                                                                                                                                                                                                                                                                                              | 1., 2., 3.                                         |
| Other Employment<br>(15)                                   | ☐ A6024 Other Employment Complaint Case ☐ A6109 Labor Commissioner Appeals                                                                                                                                                                                                                                                                | 1., 2., 3.<br>10.                                  |
| Breach of Contract/<br>Warranty<br>(06)<br>(not insurance) | <ul> <li>□ A6004 Breach of Rental/Lease Contract (not Unlawful Detainer or wrongful eviction)</li> <li>□ A6008 Contract/Warranty Breach -Seller Plaintiff (no fraud/negligence)</li> <li>□ A6019 Negligent Breach of Contract/Warranty (no fraud)</li> <li>□ A6028 Other Breach of Contract/Warranty (not fraud or negligence)</li> </ul> | 2., 5.<br>2., 5.<br>1., 2., 5.<br>1., 2., 5.       |
| Collections<br>(09)                                        | ☐ A6002 Collections Case-Seller Plaintiff ☐ A6012 Other Promissory Note/Collections Case                                                                                                                                                                                                                                                  | 2., 5., 6.<br>2., 5.                               |
| Insurance Coverage (18)                                    | ☐ A6015 Insurance Coverage (not complex)                                                                                                                                                                                                                                                                                                  | 1., 2., 5., 8.                                     |
| Other Contract<br>(37)                                     | <ul> <li>□ A6009 Contractual Fraud</li> <li>□ A6031 Tortious Interference</li> <li>□ A6027 Other Contract Dispute(not breach/insurance/fraud/negligence)</li> </ul>                                                                                                                                                                       | 1., 2., 3., 5.<br>1., 2., 3., 5.<br>1., 2., 3., 8. |
| Eminent<br>Domain/Inverse<br>Condemnation (14)             | ☐ A7300 Eminent Domain/Condemnation Number of parcels                                                                                                                                                                                                                                                                                     | 2.                                                 |
| Wrongful Eviction<br>(33)                                  | ☐ A6023 Wrongful Eviction Case                                                                                                                                                                                                                                                                                                            | 2., 6.                                             |
| Other Real Property<br>(26)                                | <ul> <li>□ A6018 Mortgage Foreclosure</li> <li>□ A6032 Quiet Title</li> <li>□ A6060 Other Real Property (not eminent domain, landlord/tenant, foreclosure)</li> </ul>                                                                                                                                                                     | 2., 6.<br>2., 6.<br>2., 6.                         |
| Unlawful Detainer-                                         | ☐ A6021 Unlawful Detainer-Commercial (not drugs or wrongful eviction)                                                                                                                                                                                                                                                                     | 2., 6.                                             |
| Unlawful Detainer-<br>Residential (32)                     | ☐ A6020 Unlawful Detainer-Residential (not drugs or wrongful eviction)                                                                                                                                                                                                                                                                    | 2., 6.                                             |
| ∰Unlawful Detainer-<br>Drugs (38)                          | ☐ A6022 Unlawful Detainer-Drugs                                                                                                                                                                                                                                                                                                           | 2., 6.                                             |
| Asset Forfeiture (05)                                      | ☐ A6108 Asset Forfeiture Case                                                                                                                                                                                                                                                                                                             | 2., 6.                                             |
| Retition re Arbitration (11)                               | ☐ A6115 Petition to Compel/Confirm/Vacate Arbitration                                                                                                                                                                                                                                                                                     | 2., 5.                                             |

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Provisionally Complex Litigation

Enforcement of Judgment

Miscellaneous Civil Complaints

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| SHORT TITLE:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | CASE NUMBER |
| SOKOLOWSKI v. MICROSOFT CORPORATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |             |

| A Civil Case Cover Sheet Category No.                  | B<br>Type of Action<br>(Check only one)                                                                                                                                                                                                                                                                                                                | C<br>Applicable Reasons -<br>See Step 3 Above                |
|--------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
|                                                        | ☐ A6151 Writ - Administrative Mandamus                                                                                                                                                                                                                                                                                                                 | 2., 8.                                                       |
| Writ of Mandate                                        | ☐ A6152 Writ - Mandamus on Limited Court Case Matter                                                                                                                                                                                                                                                                                                   | 2.                                                           |
| (02)                                                   | ☐ A6153 Writ - Other Limited Court Case Review                                                                                                                                                                                                                                                                                                         | 2.                                                           |
| Other Judicial Review (39)                             | - A6150 Other Writ /Judicial Review                                                                                                                                                                                                                                                                                                                    | 2., 8.                                                       |
| Antitrust/Trade<br>Regulation (03)                     | ☐ A6003 Antitrust/Trade Regulation                                                                                                                                                                                                                                                                                                                     | 1., 2., 8.                                                   |
| Construction Defect (10)                               | ☐ A6007 Construction defect                                                                                                                                                                                                                                                                                                                            | 1., 2., 3.                                                   |
| Claims Involving Mass<br>Tort (40)                     | ☐ A6006 Claims Involving Mass Tort                                                                                                                                                                                                                                                                                                                     | 1., 2., 8.                                                   |
| Securities Litigation (28)                             | ☐ A6035 Securities Litigation Case                                                                                                                                                                                                                                                                                                                     | 1., 2., 8.                                                   |
| Toxic Tort<br>Environmental (30)                       | ☐ A6036 Toxic Tort/Environmental                                                                                                                                                                                                                                                                                                                       | 1., 2., 3., 8.                                               |
| Insurance Coverage<br>Claims from Complex<br>Case (41) | ☐ A6014 Insurance Coverage/Subrogation (complex case only)                                                                                                                                                                                                                                                                                             | 1., 2., 5., 8.                                               |
| Enforcement<br>of Judgment<br>(20)                     | <ul> <li>□ A6141 Sister State Judgment</li> <li>□ A6160 Abstract of Judgment</li> <li>□ A6107 Confession of Judgment (non-domestic relations)</li> <li>□ A6140 Administrative Agency Award (not unpaid taxes)</li> <li>□ A6114 Petition/Certificate for Entry of Judgment on Unpaid Tax</li> <li>□ A6112 Other Enforcement of Judgment Case</li> </ul> | 2., 9.<br>2., 6.<br>2., 9.<br>2., 8.<br>2., 8.<br>2., 8., 9. |
| RICO (27)                                              | ☐ A6033 Racketeering (RICO) Case                                                                                                                                                                                                                                                                                                                       | 1., 2., 8.                                                   |
| Other Complaints<br>(Not Specified Above)<br>(42)      | <ul> <li>□ A6030 Declaratory Relief Only</li> <li>□ A6040 Injunctive Relief Only (not domestic/harassment)</li> <li>□ A6011 Other Commercial Complaint Case (non-tort/non-complex)</li> <li>□ A6000 Other Civil Complaint (non-tort/non-complex)</li> </ul>                                                                                            | 1., 2., 8.<br>2., 8.<br>1., 2., 8.<br>1., 2., 8.             |
| Partnership Corporation<br>Governance(21)              | ☐ A6113 Partnership and Corporate Governance Case                                                                                                                                                                                                                                                                                                      | 2., 8.                                                       |
|                                                        |                                                                                                                                                                                                                                                                                                                                                        |                                                              |
| şoù                                                    | A6121 Civil Harassment                                                                                                                                                                                                                                                                                                                                 | 2., 3., 9.                                                   |
| şerir<br>şerir                                         | ☐ A6121 Civil Harassment ☐ A6123 Workplace Harassment                                                                                                                                                                                                                                                                                                  | 2., 3., 9.<br>2., 3., 9.                                     |
| ę ch                                                   |                                                                                                                                                                                                                                                                                                                                                        |                                                              |
| grade.                                                 | A6123 Workplace Harassment                                                                                                                                                                                                                                                                                                                             | 2., 3., 9.                                                   |
| Other Petitions                                        | ☐ A6123 Workplace Harassment ☐ A6124 Elder/Dependent Adult Abuse Case                                                                                                                                                                                                                                                                                  | 2., 3., 9.<br>2., 3., 9.                                     |
| Other Petitions                                        | <ul><li>☐ A6123 Workplace Harassment</li><li>☐ A6124 Elder/Dependent Adult Abuse Case</li><li>☐ A6190 Election Contest</li></ul>                                                                                                                                                                                                                       | 2., 3., 9.<br>2., 3., 9.<br>2.                               |

| SHORT TITLE:<br>SOKOLOWSKI v. MICROSOFT                                                                      | CORPORAT      | CON                     |                 | CASE NUMBER                                                                                                                                                                 |
|--------------------------------------------------------------------------------------------------------------|---------------|-------------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                              |               |                         | • •             | residence or place of business, performance, reason for filing in the court location you selected                                                                           |
| REASON: CHECK THE NUMBER UNDER COLUMN C WHICH APPLIES IN THIS CASE  ☑1. □2. □3. □4. □5. □6. □7. □8. □9. □10. |               |                         |                 | Century City Mall<br>a Monica Blvd.                                                                                                                                         |
| CITY:<br>Los Angeles                                                                                         | STATE:<br>CA  | ZIP CODE:<br>90067      |                 |                                                                                                                                                                             |
| true and correct and that the abo                                                                            | ve-entitled n | natter is properly file | d for assignmer | aws of the State of California that the foregoing is not to the <a href="Stanley Mosk">Stanley Mosk</a> courthouse in the r. Proc., § 392 et seq., and LASC Local Rule 2.0, |
| subds. (b), (c) and (d)).  Dated: November 12, 2012                                                          | _             |                         |                 | (SIGNAPPISE OF ATTORNEY/FILING PARTY)                                                                                                                                       |
|                                                                                                              |               |                         |                 |                                                                                                                                                                             |

## PLEASE HAVE THE FOLLOWING ITEMS COMPLETED AND READY TO BE FILED IN ORDER TO PROPERLY COMMENCE YOUR NEW COURT CASE:

- 1. Original Complaint or Petition.
- 2. If filing a Complaint, a completed Summons form for issuance by the Clerk.
- Civil Case Cover Sheet form CM-010.
- 4. Complete Addendum to Civil Case Cover Sheet form LACIV 109 (Rev. 01/07), LASC Approved 03-04.
- Payment in full of the filing fee, unless fees have been waived.
- 6. Signed order appointing the Guardian ad Litem, JC form FL-935, if the plaintiff or petitioner is a minor under 18 years of age, or if required by Court.
- 7. Additional copies of documents to be conformed by the Clerk. Copies of the cover sheet and this addendum must be served along with the summons and complaint, or other initiating pleading in the case.

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