



January 26, 2026

VIA EMAIL

Attorney General William Tong
Deputy Associate Attorney Michael Wertheimer
Assistant Attorney General Kaelah M. Smith
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Re: Keurig's Deceptive "Recyclable" K-Cup Pod Campaign

Dear Attorney General Tong, Deputy Associate Attorney Wertheimer, and Assistant Attorney General Smith:

A recent Truth in Advertising, Inc. ("TINA.org") investigation has found that Keurig Dr Pepper Inc. ("Keurig") is deceptively labeling and advertising its K-Cup single use beverage pods as "recyclable" despite the fact that a substantial majority of consumers are not able to recycle them. Due to their small size, irregular shape, multi-material construction, frequent contamination issues and unfavorable economic considerations, K-Cup pods are not recycled by the vast majority of existing recycling centers across the United States.



Despite these facts, Keurig markets its K-Cup pods as "recyclable" because they contain polypropylene #5 plastic, but in so doing, the company relies on a purely theoretical definition of recyclability. This deceptive marketing strategy allows Keurig to exploit consumer demand for environmentally responsible products, disadvantage honest competitors and undermine fair competition, all in violation of Connecticut law.¹

TINA.org has filed a complaint regarding Keurig's marketing with the Federal Trade Commission (attached), but we bring this matter to your attention as well not only because Connecticut consumers are being impacted by Keurig's deception but also because of Connecticut's dedication to addressing greenwashing.²

We urge your office to open an investigation into Keurig and take appropriate enforcement action.³

If you have any questions, please do not hesitate to contact us.

Sincerely,



Laura Smith, Esq.
Legal Director
Truth in Advertising, Inc.



Bonnie Patten, Esq.
Executive Director
Truth in Advertising, Inc.

Cc via email: Anthony Shoemaker, Chief Legal Officer & General Counsel, KDP

¹ Conn. Gen. Stat. Ann. § 42-110b, § 42-401; Conn. Agencies Regs. § 42-110b-18.

² See e.g., Comment regarding FTC's Green Guides, Matter No. P954501 (Apr. 24, 2023), <https://www.mass.gov/doc/multistate-letter-and-comments-to-federal-trade-commission-re-green-guides/download>; Comment regarding EPA's Draft National Strategy to Prevent Plastic Pollution (July 31, 2023), <https://oag.ca.gov/system/files/attachments/press-docs/EPA%20Draft%20Plastics%20Strategy%20Comment%20Letter%20%28Final%2BBookmarks%29.pdf>; Press Release, Attorney General Tong Sues Reynolds Over Non-Recyclable Hefty "Recycling" Trash Bags (June 14, 2022), <https://portal.ct.gov/ag/press-releases/2022-press-releases/ag-tong-sues-reynolds-over-hefty-recycling-bags>; *Connecticut v. Reynolds Consumer Products*, No. CV-22-6156769-S (Conn. Super. Ct. June 13, 2022); *Connecticut v. Exxon Mobil Corp.*, No. CV-20-6132568-S (Conn. Super. Ct. Sept. 14, 2020).

³ TINA.org has also notified regulators in Arizona, California, Delaware, District of Columbia, Illinois, Maryland, Massachusetts, Michigan, Minnesota, New Jersey, New Mexico, New York, Oregon, Pennsylvania, Rhode Island, and Wisconsin.